

EDUCATION

University of Southern California, Los Angeles, CA

Doctor of Education, Higher Education Administration

Dissertation title: [Learning outcomes assessment at American Library Association accredited master's programs in library and information studies](#)**University of Illinois at Champaign-Urbana, IL**

Advanced Studies, Library and Information Science

M.S., Business Administration

M.S., Library and Information Science

National Taiwan University, Taipei, Taiwan

B.A., Library and Information Science

University of Missouri - St. Louis, St. Louis, MO

Chancellor's Certificate in Linux Administration, 24 credits, 2004

Microsoft, Certified Systems Engineer (MCSE), 1999 (passed six exams)**Microsoft, Certified Professional + Internet (MCP+I), 1999 (passed 2 exams)****CONTINUING EDUCATION / TRAINING**

American Library Association, the Office for Accreditation, External Review Panel training, 2014, 2015

SirsiDynix Symphony Application Programming Interface (API) Workshop, 2012

SirsiDynix Symphony System Administration Training, 2011

Frye Leadership Institute, Leadership in Higher Education, 2009

National Coalition Building Institute, Train the Trainer Program, 2009

Association of Research Libraries

Career Enhancement Program, Mentoring Training, 2009

Advanced Library Management Skills Institute II: The Management Process, 2008

ARL Statistics Workshop, 2007

Ex Libris, Certification A300, Administering ALEPH Server, 2008

University at Albany, Leadership Development Program, 2008

Association of College and Research Libraries

Marketing @ Your Library Workshop, 2007

Dr. E. J. Josey Spectrum Scholar Mentor Workshop, 2005

Innovative Interfaces, Inc., Load Profiling Certificate, 2006

WORK EXPERIENCE

University of Southern California Libraries

Director, Integrated Library Systems

2010–Present

Rank: Associate University Librarian with continuing appointment

- Lead the selection and implementation of Ex Libris Alma and Primo for both USC Libraries, Norris Medical Library, and Wilson Dental Library (in progress).
- Provide leadership in the planning, implementation, and management of the USC Libraries' core library information systems and software.
- Oversee the cloud-based operation of Integrated Library System (SirsiDynix Symphony and BLUEcloud), discovery service (ProQuest Intota and Summon), and remote access service (OCLC EZproxy).
- Manage \$700,000+ annual library ILS budget.
- Work collaboratively with library units and campus users to identify, recommend, implement, test, and maintain IT-related services.
- Provide user and operational support for core library systems.
- Collaborate with USC's Information Technology Services on campus-wide technology initiatives and projects; cooperate with IT unit at individual USC college and school, as well as the IT groups in Health Sciences Libraries and Law Library.
- Identify gaps in service and infrastructure and recommending enhancements and improvements to address these areas.

University of Southern California Libraries is a member of Association of Research Libraries with an annual budget of approximately \$41 million and a staff of 250. Library collections encompass over 5.8 million volumes, 5.9 million microforms, 3.1 million images, 49,300 linear feet of manuscripts and archives, with access to over 462,000 serials in electronic formats, and nearly 1.4 million e-books.

University of Southern California, Marshall School of Business

Instructor

January 2014-Present

- Develop course content and teach online course on information technology for the Master of Management in Library and Information program.

University at Albany, State University of New York, University Libraries

Head, Library Systems

2007–2010

Rank: SL-5

- Led the Information Technology unit with 5 FTE professional staff members and 1.5 FTE student assistants in supporting three sites; managed \$150,000-plus annual library IT budget.
- Planned, implemented, and managed technology based services of the Libraries, including Libraries' Ex Libris ALEPH 500 integrated library system, a virtualized server farm with 25 servers and storage area network, for Drupal Content Management System, ERes, EZproxy, Google Mini, ILLiad, Movable Type Blog, RAPID, Serial Solutions 360 Link, Urchin Analytics, and a slew of in-house developed and open source applications,

that support libraries' Web presence and related applications, more than 500 PCs and 200 plus printers for public and staff, and five computer-equipped classrooms.

- Collaborated with other library units and campus Information Technology Services to ensure that the full range of library expertise and resources are applied to building and managing technology initiatives that enhance the University Libraries' services.
- Led or served on library teams and in this role apply a wide range of skills and techniques in the areas of teaming and project management.
- Served as liaison to campus Information Technology Services.

University at Albany Libraries is a member of Association of Research Libraries with 2.2 million print volumes, an annual budget of approximately \$12.5 million, and a staff of 150.

University of Colorado Denver, Health Sciences Library

Head, Systems and Databases

2004–2007

Rank: Associate Librarian

- Led the Technical Services (Acquisition, Cataloging, Serials) and Information Technology units with 10 FTE staff.
- Hired, trained, wrote job descriptions; assisted in setting individual goals and objectives, and provided annual evaluations for all departmental personnel.
- Guided and supported the design, implementation, daily operations and maintenance of all automated services and resources, systems and network technology at the Library.
- Oversaw the maintenance of 10 Windows and Linux servers, Innovative Interfaces integrated library system, RealPlayer streaming video service, ILLiad, Google Mini, and 150+ PCs within three class C subnets and a wireless network.
- Implemented Serials Solutions e-journal portal and reference linking services; directed library's online usage survey; coordinated the ILS support to nine hospital libraries.
- Coordinated the acquisitions, cataloging, and serials services for a regional health sciences library consortium, IMPULSE (<http://impulse.ucdenver.edu/>), which consists of one academic teaching library and eight hospital libraries

Saint Louis University, Pius XII Memorial Library and Health Sciences Center Library

Assistant University Librarian for Automation Services

1999–2004

Rank: Associate Librarian

- Led the Automation Department, managing 4 FTE staff, as well as student assistants in providing support for two libraries and an educational media unit.
- Maintained 20 Windows and Linux servers, and 300-plus PCs within three class C subnets and a wireless network.
- Served as the local system administrator for Innovative Interfaces integrated library systems and coordinator of the Missouri Educational and Research Library Information Network.
- Implemented and managed the following systems and servers: ERes, EZproxy, FirstLine, ILLiad, ProWatch, UnipriNT, the CD-ROM server, Microsoft Internet Information Server and Linux terminal server.
- Supported website development using ColdFusion, ASP and PHP scripting languages along with Access and SQL database management systems.

- Served on numerous Consortial, University and Library committees.

Electronic Resources Reference Librarian

1998–1999

Rank: Assistant Librarian

- Served as webmaster for the Library’s website; chaired the Library’s Web Development Committee.
- Maintained the Reference Department’s Windows NT Network comprised of 90 public and staff workstations, 2 UnipriNT printing servers, 23 OPAC terminals and 2 large electronic classrooms.
- Supervised, trained and mentored a full-time Electronic Resources Reference Assistant.
- Coordinated the development of and facilitated access to the Library’s expanding 120+ electronic databases and digital collections.
- Participated in Reference Desk services, library instruction and collection development.
- Library Liaison for the following departments: Finance, Decision Sciences, and Management Information Systems.

University of San Francisco, Gleeson Library/Geschke Learning Resource Center

Reference Technology Librarian

1997–1998

Rank: Librarian

- Upgraded the Reference Department’s database network from Novell to Windows NT.
- Set up 4 Windows NT servers with 63 CD-ROM drives, 1 UNIX server, and 18 Windows 95 workstations.
- Operated a WinFrame server supporting remote access, including PCs and Macintoshes, for the University’s five regional libraries and the Law Library.
- Participated in library user education, reference desk services, and collection development.

Saint Louis University, Pius XII Memorial Library

Reference Librarian

1993–1997

Rank: Associate Librarian

- Provided reference services, faculty liaison, library instruction, library guides, and collection development in the areas of Aviation Science, Decision Sciences, Finance, International Business, Logistics, Management Information Systems, and Transportation Management.
- Collaborated with 10 other librarians in the Reference Department to provide desk and telephone reference services in all subject areas, as well as library tours and Internet workshops.
- Performed and provided training in online and CD-ROM database searches for individual patrons as well as entire classes of graduate and undergraduate students.
- Served on all implementation committees (acquisitions, cataloging, circulation, interlibrary loan, reference, and serials) for the \$4-million library automation project; attended Innovate Interfaces integrated library system implementation training sessions.

PUBLICATIONS

Articles - Peer-reviewed

- Shih, W. (2006). Virtual evidence: analyze the footsteps of your users. *Journal of Hospital Librarianship*, 6(4), 47-54.
- Shih, W., & Allen, M. (2006). Working with Generation-D: adopting and adapting to cultural learning and change. *Library Management*, 28(1/2), 89-100.
- Shih, W. (2004). ERes - how an instructional technology department is only as effective as its resources. *Journal of Interlibrary Loan, Document Delivery & Electronic Reserve*, 15(1), 11-30.
- Shih, W., & Evans, J. (1991). Where field staff get information: Approaching the electronic times. *Journal of Extension*, 29, 16-19.

Articles - Professional Journals

- Shih, W. (2010). 2010 ALA International Relations Round Table International Librarians' Preconference. *Library Hi Tech News*, 27(8), 1-4.
- Shih, W. (2010). Discovery services: single-search access to multiple resources. *MLA News*, 50(9), 18-19.
- Shih, W. (2007). From OPAC to library search engine. *MLA News*, 401, 29.
- Shih, W. (2006). Many faces of Colorado libraries. *Colorado Libraries*, 32(4), 9.
- Shih, W. (2006). Enhancing Web life with AJAX. *MLA News*, 391, 26.
- Shih, W. (2005). Learning objects and repositories. *MLA News*, 381, 32.
- Shih, W. (2000). Bigger, faster, better: Internet2 and the next generation Internet. *Business Information Alert*, 12(5), 1-7.
- Shih, W. (1998). Librarian at large. *Business Information Alert*, 10(5), 5-6.
- Shih, W. (1996). Client/server computing. *Business Information Alert*, 8(8), 1, 3-5.

Conference Proceedings

- Shih, W. (2012). Student literacy for succeeding in a pervasive digital environment. In R. Gwyer, R. Stubbings, & G. Walton (Eds.), *The road to information literacy: Librarians as facilitators of learning* (pp. 285-296). Berlin, Germany: De Gruyter Saur.
- Shih, W. (1987). An analysis comparing the scatter pattern of agricultural communications literature. In *ACE Research Papers: Proceedings* (pp. 130-144). [United States]:

Association for Communication Excellence in Agriculture, Natural Resources, and Life and Human Sciences.

Guest Editor

Shih, W. 2006, Changing faces & Colorado libraries, *Colorado Libraries*, 32(4).

Articles - Other

Regular Internet Site and CD-ROM Reviewer for *Business Information Alert* (1996-2000).

PAPERS AND PRESENTATIONS

Shih, W., & Pierce, J. (2016 August). *Expanding professional network and growth through social media*. Paper accepted for the IFLA Satellite Meeting, Cleveland, OH. (Paper completed, but the meeting was cancelled due to insufficient registration)

Shih, W., & Pierce, J. (2016 August). *Learning from Adversity: Advices from Library Leaders*. Paper presented at the IFLA World Library and Information Congress, Columbus, OH.

Shih, W. (2016 August). *Student Veterans on Campus: Academic Success via the Libraries*. Paper presented at the National Diversity in Libraries Conference, Los Angeles, CA.

Shih, W. (2016 June). From cost center to strategic asset: Managing Technology at a Time of Contracting Budgets & Expanding Expectations. Paper presented at the American Library Association Annual Conference, Orlando, FL.

Shih, W. (2016 January). *Content analysis of library system vendor's RFP proposals*. Paper presented at the meeting of American Library Association Midwinter meeting, Boston, MA.

Shih, W. (2016 January). *Serving student veterans*. Paper presented at the meeting of American Library Association Midwinter meeting, Boston, MA. (invited presentation)

Shih, W., & Muglia, C. (2015 November). *The value of assessment: USC Libraries test drives analytics tools*. Paper presented at the California Library Association Annual Conference, Pasadena, CA.

Shih, W. (2015 July). *Analytics @ USC Libraries*. Paper presented at the meeting of American Library Association Annual Conference, San Francisco, CA.

Shih, W., & Sexton, A. (2013 November). *Sailing on a cloud: How cloud computing is mobilizing in libraries!* Paper presented at the California Library Association Annual Conference, Long Beach, CA.

- Shih, W. (2012 May). *Operating in the cloud: lessons learned from migrating to the SaaS environment*. Paper presented at the meeting of Customers of SirsiDynix User Group Conference, Orlando, FL.
- Shih, W., & Holmes-Wong, D. (2011 November). *Enriching contents and enhancing search experience: USC discovery service*. Paper presented at the meeting of Pacific Rim Digital Library Alliance, Los Angeles, CA.
- Shih, W. (2011 February). *Managing technology at a time of contracting budget and expanding patron expectations*. Paper presented at the Chinese American Librarians Association Southern California Chapter Annual Conference, Aliso Viejo, CA.
- Shih, W., & Zazzau, V. (2010 June). *Pursuing Better Search Experience: Lessons Learned from Beta-Testing EBSCO Discovery Service*. Paper presented at the State University of New York Librarians Association Conference, Brockport, NY.
- Shih, W., Pardavila, J. & Rayavaram, K. (2009 October). *A Mini Experiment*. Paper presented at the State University of New York Librarians Association, Library Software User Group Annual Conference, Poughkeepsie, NY.
- Shih, W. (2009 July). *Collaborating and sharing digitally: first IT Team visit*. Paper presented at the meeting of American Library Association Annual Conference, Chicago, IL.
- Shih, W. (2009 July). *Information technology and communities of color: issues and opportunities in a global context*. Panel discussion at the meeting of American Library Association Annual Conference, Chicago, IL.
- Shih, W., & Pardavila, J. (2009 June). *Big Engine in a Little Package – Experiences with “Google Mini.”* Paper presented at the State University of New York Librarians Association Conference, Onondaga, NY.
- Shih, W. (2008 August). *Partners of Equals – Libraries “Mixing Molecules” Successfully with Private Organizations*. Paper presented at the meeting of the 74th IFLA Conference, Québec, Canada.
- Shih, W., & Cashaw, J. (2007 October). *Signs of the times: business continuity, disaster recovery, and IT audit*. Paper presented at the LITA National Forum, Denver, CO.
- Shih, W. (2007 April). *Understanding patron needs and resource usage in the networked academy*. Paper presented at the Evidence-Based Library & Information Practice: 4th International Conference, Durham, NC.
- Shih, W., & Kuntzman, J. (2006 October). *Assessing Website usage with online survey and Web site access Logs*. Paper presented at the Mid-Continental Chapter of the Medical Library Association Conference, St. Louis, MO.

- Shih, W., & Liu, H. (2006 October). *Empowering Web experience with AJAX and RSS Feed*. Paper presented at the LITA National Forum, Nashville, TN.
- Shih, W. (2006 August). *A brave new Web: Health informatics and the emergence new technologies*. Paper presented at the meeting of the 72nd IFLA Conference Seoul, Republic of Korea.
- Shih, W., & Allen, M. (2006 August). *Working with Generation-D: adopting and adapting to cultural learning and change*. Paper presented at the meeting of the Third Shanghai International Library Forum, Shanghai, China.
- Shih, W. (2006 May). *Guess who is (under)mining your server?* Paper presented at the Fourteenth Annual Innovative Users Group Conference, Denver, CO.
- Shih, W. (2006 March). *Survey for evidence*. Paper presented at the Colorado Academic Library Association, Technical Services & Automation Division 2006 Spring Workshop, Denver, CO.
- Shih, W. (2005 November). *Guess who is (under)mining your server?* Paper presented at the Rocky Mountain Regional Innovative Users Group 2005 Fall Workshop, Boulder, CO.
- Shih, W. (2005 May). *Virtual evidence: analyze the footsteps of your users*. Paper presented at the meeting of the Third International Evidence Based Librarianship Conference, Brisbane, Australia.
- Shih, W., & Pryor, S. (2004 October). *Learning and serving the wireless way*. Paper presented at the Missouri Library Association 104th Annual Conference St. Louis, MO.
- Shih, W., Baugh, G., & Farmer, J. (2004 June). *Information commons*. Paper presented at the MOBIUS Users Conference, Lake Ozark, MO.
- Shih, W., McCarthy, P., & Pryor, S. (2003 June). *ILLiad: A successful odyssey in electronic document delivery*. Paper presented at the MOBIUS Users Conference, Jefferson City, MO.
- Shih, W., Beeson, D., & Barbier, P. (2002 April). *ERes: Not just your traditional course reserves service*. Paper presented at the HELIX (Higher Education Learning and Information eXchange) Conference, Osage Beach, MO.
- Shih, W. (2001 March). *EZproxy -- installation, setup, and use: Extend the reach of your users!* Paper presented at the HELIX (Higher Education Learning and Information eXchange) Conference, Osage Beach, MO.
- Shih, W., & Allen, M. (2000 May). *Campus collaboration: WebCT and library*. Paper presented at the WebCTea Party, Columbia, MO.

Shih, W. (1999 August). *Cluster power - library internetworking in the electronic information age*. Paper presented at the meeting of the Eleventh International Conference on New Information Technology, Taipei, Taiwan.

Shih, W. (1996 March). *Investment game: finance students learn by doing*. Paper presented at the Ninth Annual National Student Success Conference, Wichita, KS.

Shih, W. (1992 June). *Potentials for more cooperation between the extension service and public libraries in Illinois*. Paper presented at the International Agricultural Communications in Education Conference, Washington, D.C.

Shih, W. (1991 June). *An analysis of agricultural communications literature in two major agricultural databases*. Paper presented at the International Agricultural Communications in Education Conference, Rapid City, SD.

Shih, W. (1991 April). *An analysis comparing the scatter pattern of agricultural communication literature in the AGRICOLA and CAB databases*. Paper presented at the Mid-West Regional Student Research Mini-Conference on Information Science, Urbana, IL.

Shih, W. (1990 April). *Information use by Illinois agricultural extension advisers*. Paper presented at the Mid-West Regional Student Research Mini-Conference on Information Science, Urbana, IL.

Poster Sessions

Shih, W., & Tseng, S. C. (2013 June). *In search of excellence: CALA Southern California Chapter*. Poster session presented at American Library Association Annual Conference, Chicago, IL.

Shih, W., & Zazzau, V. (2009 October). *Enhancing Learning, Enriching Experience, and Empowering Organization: Lessons from the Association of Research Libraries' Career Enhancement Program*. Poster session presented at the New York Library Association Annual Conference, Niagara Falls, NY.

Shih, W. & Allen, M. (2001 May). *Librarians spearhead Webucation*. Poster session presented at the twelfth International Conference on New Information Technology, Beijing, China.

Shih, W. & Baugh, G. (1999 October). *Library portal: A one-stop Internet harbor*. Poster session presented at the EDUCAUSE '99 Conference, Long Beach, CA.

PROGRAM PLANNING

The Brave new World of Libraries. 2015 Chinese American Librarian Association Southern California Chapter Annual Conference, February 26, 2015, Monterey Park, CA.

What Does It Mean to Be a Librarian Today and in the Future? 2013 Chinese American Librarian Association Southern California Chapter Annual Conference, February 21, 2013, Monterey Park, CA.

Digital Resource sharing: the Pacific Rim Digital Library Alliance. 2011 California Library Association Annual Conference, November 12, 2011, Pasadena, CA.

TEACHING

Course Development and Instruction

LIM 562, Library and Information Technologies, Master of Management in Library and Information program, Marshall School of Business, University of Southern California, 2013-Present

Guest Lecturer

University at Albany, College of Computing and Information, Department of Information Studies, IIST666: Current Problems: Academic Libraries and Higher Education, Spring 2010; Fall 2010

Workshops Conducted

Think Globally Act Globally: U.S.-China Librarian Collaboration Workshop at Chengdu, Chongqing, and Guangzhou, China, March 20–April 5, 2010. University of Illinois at Urbana-Champaign Library IMLS Grant Project (with Barbara Ford, Xudong Jin, Diana Lai, Dr. Hwa-Wei Lee, Sally Tseng, and Jiping Zou;
<http://www.library.illinois.edu/China/>)

Effective Management of IT Infrastructure and Professionals: Library Technology Workshop, Learning Resource Center, Can Tho University, Can Tho, Vietnam, May 18–23, 2009 (with Liran Harun)

How to Manage and Evaluate Academic Libraries in Digital Era: Experiences from United States, Library Association of the Republic of China, Taipei, Taiwan, November 10-14, 2008 (with Qing Chen, Diana Wu)

Internship Site Supervisor

Serve as site supervisor for interns from:

Department of Information Studies, University at Albany, 2008-2010

Department of Computer Science, University at Albany, 2009-2010

Graduate Institute of Library and Information Studies, National Taiwan Normal University, 2009 (two graduate students)

Placement Services

Coordinate the visit of international librarians:

Mr. Liu Zhengwei, Deputy Curator, Qinghai Provincial Library, China, and Mr. Fan Guangfeng, Director of Network Technology Department, Shaanxi Library, China, *Think*

Globally Act Globally: U.S.-China Librarian Collaboration IMLS Grant Project, June 19-24, 2010

Ms. Trang Huynh, Director of the Learning Resource Center and Fulbright Scholar, Can Tho University, Can Tho, Vietnam, July 28-29, 2010

INVITED LECTURES

University at Albany, College of Computing and Information, Department of Information Studies, IIST666: Current Problems: Academic Libraries and Higher Education, Spring 2010; Fall 2010

WEB RESOURCES

Integrated Library Systems Work Group, USC Libraries, <http://libguides.usc.edu/ilswg>

Next Generation Library System, USC Libraries, <http://libguides.usc.edu/nextils>

USC Libraries Online Usage Statistics, USC Libraries, <http://libguides.usc.edu/usagestats>

GRANTS

American Library Association Diversity Research Grant, \$2,500. 2015-2016. *Facilitating the Learning and Academic Performance of Student Veterans* (with Eduardo Tinoco)

Dean's Challenge Grant, University of Southern California

- \$6,000 for BrowZine project, 2013
- \$10,000 for Demand-Driven Acquisition Pilot Program, 2012
- \$5,000 each for two projects, 2011:
 - *Understanding Patron Online Needs and Electronic Resources Usage*
 - *Implementing an RFID-based system to improve library services*

ASLS (Academic and Special Libraries Section) / Ridley's Book Bindery 2009 Student Internship Grant, New York Library Association, 2009

- Awarded \$1,500 to hire a library school student to develop a wiki site for the Library, University at Albany

LIBRARY / UNIVERSITY SERVICES

**University of Southern California
University Service**

Master of Management in Library and Information program, Marshall School of Business, Program Development and Implementation Committee, member, 2015-Present
Shoah Foundation, Program Advisory Committee, member, 2015-Present
USC Technology Council, member, 2015-Present
Information Technology Services, Council on Technology and Security Strategy, member, 2014-2015
Information Technology Services, Strategic Technology Forum, member, 2012-2014

Library Service

Implementation Team, project leader, Ex Libris Alma and Primo, 2016-Present
Integrated Library Systems, Special Task Force for Developing Request for Proposal, chair, 2015
Search Committee, Collections Strategist Librarian, member, 2014-Present
Integrated Library Systems Functional Requirements Task Force, chair, 2014-Present
Integrated Library Systems Working Group, co-chair, 2012-Present
International Student Orientation, member, 2012-Present
Library Faculty Appointment, and Promotion/Continuing Appointment/Tenure Committee, 2016-2017
Library Faculty Council, member, 2016-2018
Library Faculty Peer Review Committee, member, 2015-2016
Library Faculty Election Committee, member, 2011-2014
Summon Working Group, co-chair, 2012-2013; 2015
360 Counter Implementation Task Force, member, 2012
SirsiDynix BookMyne Implementation Team, member, 2012
Sirsi Dynix Enterprise Implementation Team, member, 2012
LibraryThing Implementation Team, member, 2012
EnvisionWare eCommerce Implementation Team, member, 2012
Search Committee, Library IT Director, member, 2012
SirsiDynix Symphony Integrated Library System Upgrade Taskforce, project manager, 2011
SirsiDynix Symphony ILS SaaS Migration Taskforce, member, 2011
D4, Discoverability Task Force, member, 2011-2012
Search Committee, Integrated Library Systems Librarian, co-chair, 2011
Search Committee, Head of Acquisitions, member, 2011
Digital Library Production Working Group, member, 2010-2013
Technology Operations Committee, member, 2010-Present

University at Albany, State University of New York

University Service

Going Forward Plan, October 2, member, 2009
Power, Patch, and Asset Inventory Management Steering Committee, member, July 2009-2010
Undergraduate Commencement participation, 2008-2010
Graduate Commencement participation, 2008-2010
Move-In Day, volunteer, 2008-2010

Fountain Day support, volunteer, 2008-2010
Information Commons Operational Committee, member, 2008-2010
Technology Coordinator Forum, member, 2007-2020

Library Service

UA Libraries Planning Taskforce on Research, member, 2010
EBSCO Discovery Service Task Force, member, 2009-2010
Association of Research Libraries, Career Enhancement Program, mentor, 2009
Search Committee, Associate Director for Collection Development, member, 2009-2010
Website Development Committee, member, 2009-2010
Library Diversity Committee, member, 2009-2010
Annual Staff Recognition Luncheon, AV and computer support, 2008-2010
ALEPH Report Subcommittee, member, 2008-2010
Search Committee, Associate Director for Public Services and Information Commons, member, 2008
Ex Libris Team, member, 2007-2010
Library Management Group, member, 2007-2010
Online Public Interface Committee, member, 2007-2010
Serials Solutions Working Group, member, 2007-2010

University of Colorado Denver

University Service

ITS LAN Admin Group, member, 2004-2007

Library Service

University Libraries Consolidation Work Group, member, 2007
Serials Solutions Implementation Team, project manager, 2006
Chaired and served on several search committees

Saint Louis University

University Service

Academic Technology Development Committee, member, 2002-2004
Desktop Support Committee, member, 2002-2004
Web Advisory Council, member, 2002-2004
Wireless Network Committee, member, 2002-2004
Remote Network Access Design Review Team, member, 2001
Distance Learning Task Force, member, 1998-2001

Library Service

MOBIUS Union Catalog Redesign Subcommittee, 2003-2004
St. Louis Regional Library Network Tech Expo, technical support, 2003
Copy Committee, 2002
Electronic Resources Committee, 2001
Annual St. Louis Conference on Manuscript Studies, AV and computer support, 2000–2003
Access Control/Entry Control Task Force, 2000

Web Development Committee, Chair, 1998-2000
Chaired and served in several search committees

CONSULTING

ProQuest Summon Advisory Board, member, 2015-2016

[ProQuest Workflow Solutions](#), June 11-12, 2015. Invited to conduct a presentation on how USC Libraries utilize its products at its headquarter in Seattle; provided feedbacks and suggestions to product developers and support teams (With Beth Namei).

[USC Shoah Foundation](#), Program Advisory Committee, member, 2015-Present

[Think Globally Act Globally: U.S. – China Librarian Collaboration](#). University of Illinois at Urbana-Champaign Library IMLS Grant Project (<http://www.library.illinois.edu/China/>). Visiting two project sites, Suzhou Library and Northeastern Normal University Libraries, and advising on their digitization project. April 2009 (With Shuyong Jiang and Sarah Shreeves)

External examiner

American Library Association, Office of Accreditation, External Review Panel, member, 2016-Present (participation in the accreditation process of Master of Library and Information Study program; responsibilities include assessing program's self-study, gathering evidence during site visit, and drafting report).

Reviewer

Library faculty tenure application, University of Southern California, 2015
EDUCAUSE Conference proposal reviewer, 2011
Library faculty tenure application, McGill University, 2011
ALA LITA/Ex Libris Student Writing Award Committee, 2007-2008
ALA LITA [Frederick G. Kilgour Award Committee](#), 2008-2009
ALA LITA/OCLC and LITA/LSSI Minority Scholarship Committee, 2005-2006

PROFESSIONAL SERVICE, LEADERSHIP, MEMBERSHIP

Professional Services

American Library Association

ACRL Dr. E.J. Josey Spectrum Scholar Mentor Program, Mentor, 2005-2006
ACRL Research Committee, Intern, 2003-2004
ALA Council International Relations Committee, Member, 2007-2009
ALA Representative to IFLA Health and BioSciences Libraries Committee, 2007-2011
IRRT Endowment Fund Raising Champaign Ad Hoc Committee, Member, 2009-2011
IRRT Executive Board, Secretary/Treasurer, 2009-2011; 2011-2013
IRRT International Exchanges Subcommittee, Member, 2003-2004
IRRT International Librarian Pre-conference Committee, Chair, 2009-2010

IRRT International Librarian Pre-conference Committee, Co-chair, 2005-2007
LITA/Ex Libris Student Writing Award Committee, Member, 2007-2008
LITA [Frederick G. Kilgour Award Committee](#), Member, 2008-2009
LITA National Forum 2007 Planning Committee, Member, 2006-2007
LITA National Forum 2004 Planning Committee, Member, 2003-2004
LITA/OCLC and LITA/LSSI Minority Scholarship Committee, Member, 2005-2006
LITA Publications Committee, Member, 2001-2004
LLAMA Building and Equipment Section Library Interiors, Furnishings and Equipment
Committee, Member, 2011-2013
LLAMA Website Advisory Board, Member, 2009-2010
RUSA BRASS Business Reference Committee, Member, 1999-2003

California Library Association

Chinese American Librarians Interest Group, Vice Chair, 2013-2014

Chinese American Librarians Association

CALA Nomination Committee, 2013-2014
CALA Mentorship Program, Mentor, 2008-Present
CALA Southern California Chapter, Treasurer, 2015-
CALA Southern California Chapter, President, 2012-2013
CALA Southern California Chapter, President-Elect, 2011-2012
CALA Presidential Initiative Task Force, Member, 2011-2012
CALA 2012 Local Arrangements Committee, Member, 2011-2012
CALA Organizational Manuals Taskforce, Member, 2008-2009

Colorado Association of Libraries

Guest Editor, 2006

EDUCAUSE

Proposal reviewer for the 2011 Conference, 2011
Midwest Regional Conference Planning Committee, Member, 2002-2003

Innovative Users Group

2006 IUG Conference Local Arrangement Group, Member, 2005-2006

ProQuest Summon Advisory Board, member, 2015-

Rocky Mountain Regional Innovative Users Group

Planning Committee, Member, 2004-2007

Shoah Foundation, Program Advisory Committee, member, 2015-

Professional Membership

American Library Association

LLAMA, Member, 2008-Present
LRRT, Member, 2008-Present

California Library Association, Member, 2013-Present

Colorado Association of Libraries, Member, 2004-2007

State University of New York Librarians Association (SUNYLA), Member, 2009-2010

HONOR AND AWARDS

EBSCO ALA Conference Sponsorship, 2011.

BioOne Annual Travel Grant to attend BioOne Publishers and Partners Meeting, 2011, 2010, 2009, 2008.

United University Professions, State University of New York, Individual Development Awards, Spring 2010; Spring 2009; Fall 2008.

Frye Leadership Institute (now [Leading Change Institute](#)), 2009 Fellow.

Sylvia Chu Scholarship, State University of New York Librarians Association, May, 2009.

COMMUNITY SERVICE

Community Service

[Los Angeles Times Festival of Books](#), volunteer, 2011-Present.

[World Is Just A Book Away](#) (WIJABA), volunteer, 2011-Present. Participate in various events; successfully nominated the organization to win the 2012 American Library Association Presidential Citation for Innovative International Library Projects; participated in its 5K Run.

Los Angeles Prostate 5K Run, volunteer, November 6, 2011.

Make Strides Against Breast Cancer, Washington Park, Albany, NY, October 19, 2008.
Served as photographer at the event.

Habitat for Humanity, Albany, NY, spring 2008; St. Louis, MO, fall 2001. Volunteered in building simple, decent, affordable housing in partnership with people in need.

University of Colorado Denver. Participated in the following medical research and studies:
Study of differences in snack foods and food packaging on eating behavior in humans, 2007.

Muscle Gene Expression and Metabolism Study, 2005.

Exercise and Type 2 Diabetes Study: Gender and Endothelial Function, 2004.

[Project Angel Heart](#), Denver, CO, fall 2006. Volunteered in preparing meals for those coping with life-threatening illness.

[Starz Denver Film Festival](#), volunteer, 2005-2006.

[National Association for Pseudoxanthoma Elasticum, Inc.](#) (NAPE is an organization supporting people with Pseudoxanthoma Elasticum, an inherited disorder that affects the skin, the retina of the eyes and the cardiovascular system), 2001-2003. Volunteered in editing the PXE Awareness Newsletter.