

August 3, 2011

# Teaching computer-assisted translation in the cloud: a down-to-earth model

Uwe Muegge

# Teaching Computer-Assisted Translation in the Cloud

## A Down-to-Earth Model

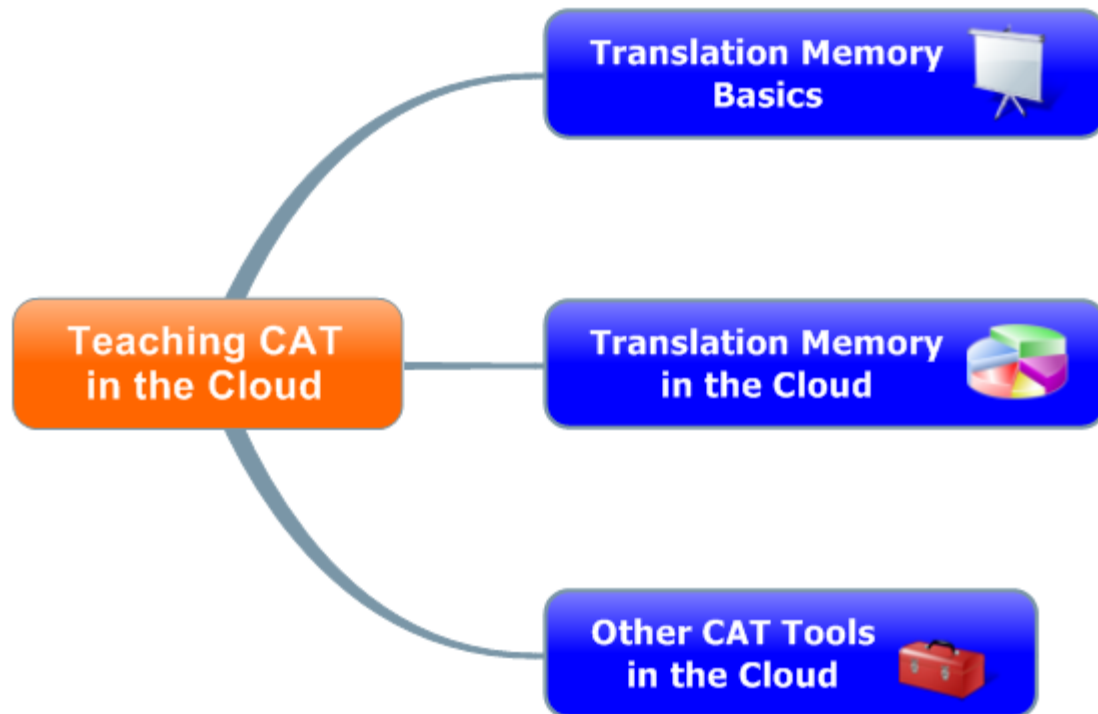
**Uwe Muegge**

Chair, Translation & Localization  
Management Program

Twitter:  
[@UweMuegge](https://twitter.com/UweMuegge)



**Monterey Institute  
of International Studies**  
*A Graduate School of Middlebury College*



**Uwe  
Muegge**



**Currently**

Monterey Institute of Int'l Studies  
Chair, Translation & Localization Mgmt

CSOFT  
Director, MedL10N

ISO  
Member, TC37

ASTM  
Member, F43

**Previously**

Medtronic  
Corporate Terminologist

J.D. Edwards  
Localization Specialist

# *Definition*

## **translation memory (TM)**

type of translation software that supports the work of translation professionals in two ways:

- 1) making previous translations easily available for re-use;
- 2) automating many translation-related tasks

# TEN GOOD REASONS

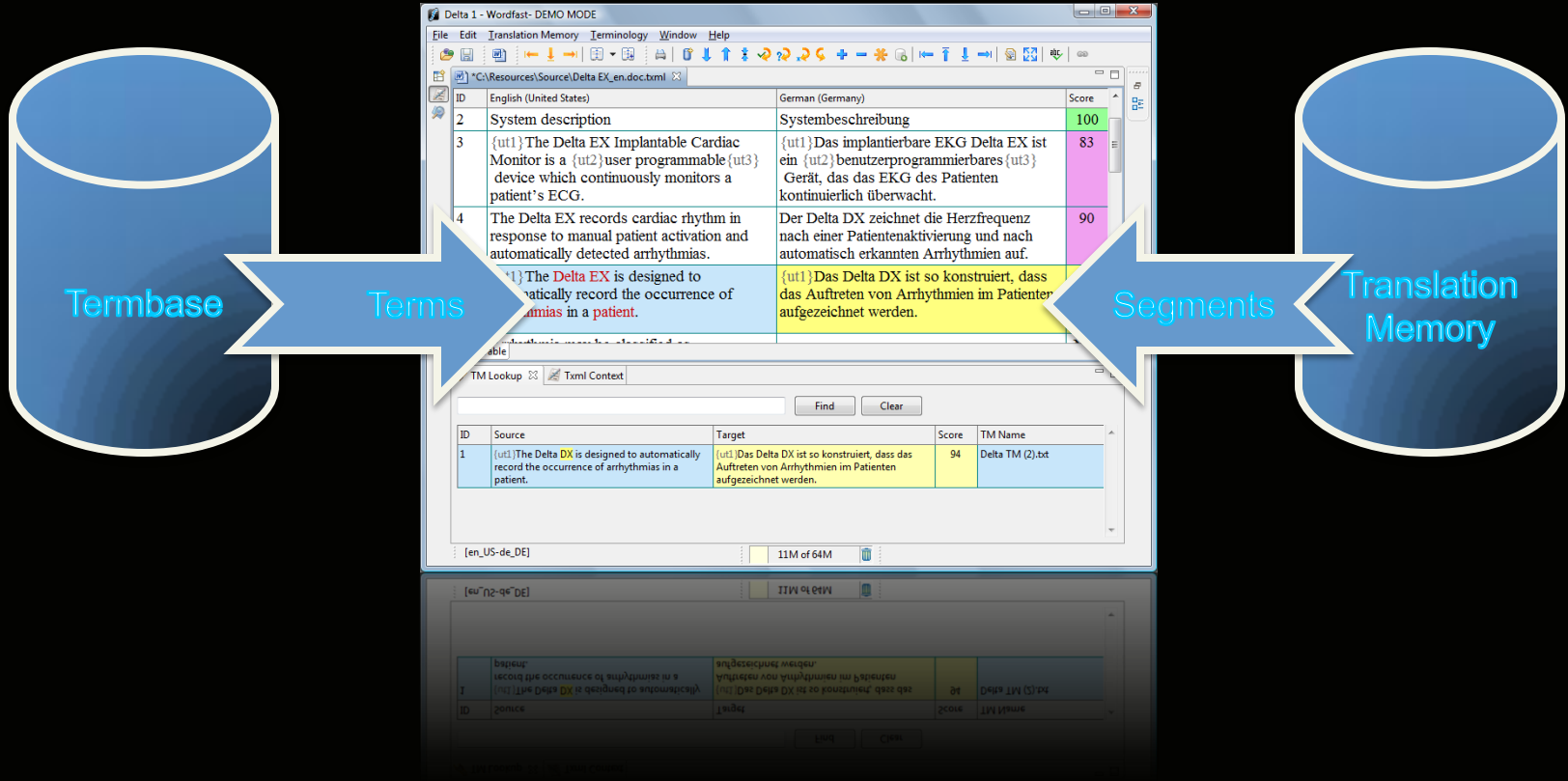
FOR USING A TRANSLATION MEMORY SYSTEM

## A good reason for using a TM system

1

TM systems facilitate the **systematic re-use** of previously created translations

# All TMs use two databases





## A good reason for using a TM system

2 TM systems enable  
automatic terminology  
lookup

## A good reason for using a TM system

3 TM systems ensure that translators **translate all text** in a document

## A good reason for using a TM system

4

TM systems enable translators to translate **multiple file formats** in a single system

## A good reason for using a TM system

5 TM systems **simplify**  
the translation  
**review and editing**  
process

## **A good reason for using a TM system**

6

TM systems enable  
translators to create  
more **accurate**  
**estimates**

## A good reason for using a TM system

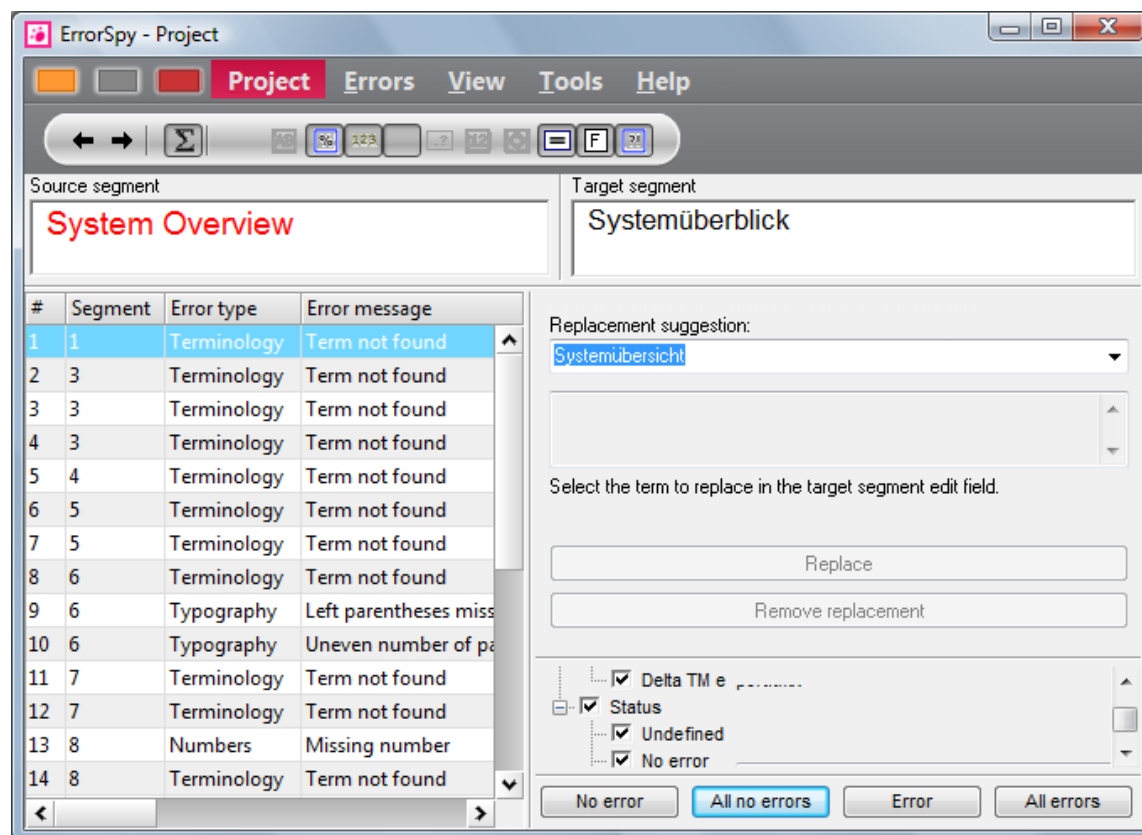
7 TM systems enable translators to collaborate seamlessly on large projects

## **A good reason for using a TM system**

8

TM systems enable  
translators to use  
automatic quality  
assurance tools

# ErrorSpy QA Tool





## A good reason for using a TM system

9 TM systems enable translators to increase their productivity

## A good reason for using a TM system

10

TM systems enable translators to meet a critical **client requirement**

# Q&A



# *Definition*

## **cloud computing**

strategy of using applications hosted on remote servers to process data instead of processing data on a local computer

Processing is performed on remote computers accessed via the Internet

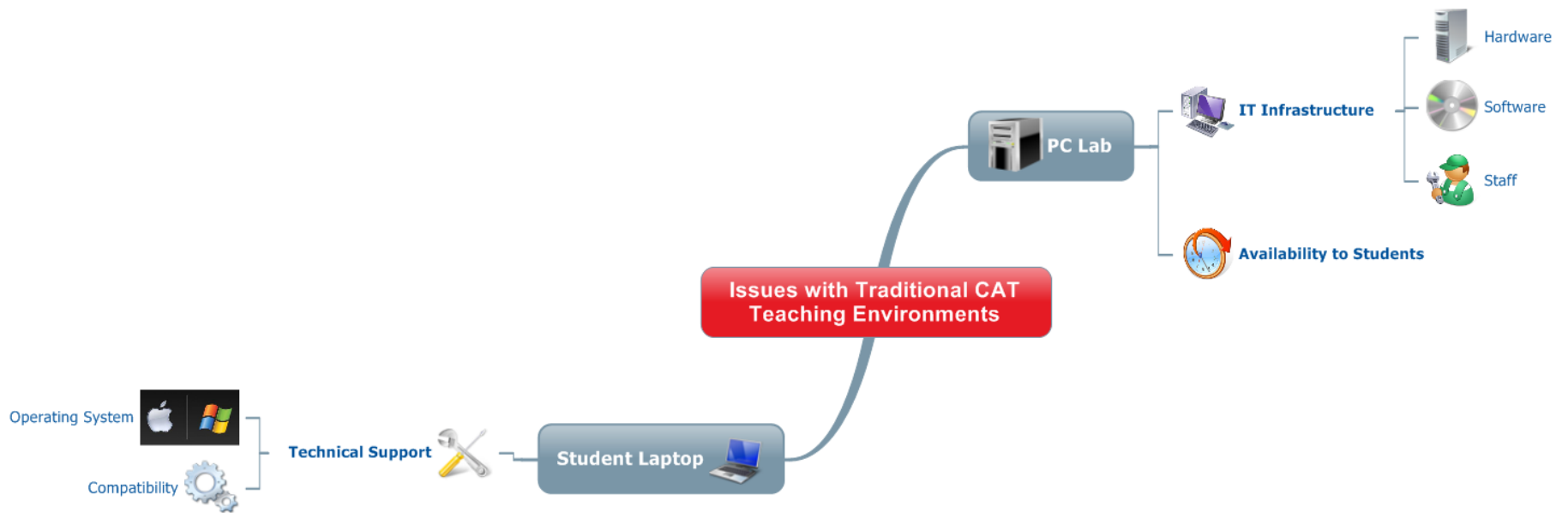


Local computer is used only for data entry and display using a standard Web browser



The Translation & Localization Management students generally take the courses outlined below.

Fall 1	Spring 1	Fall 2	Spring 2
Introduction to Translation Written/Sight B-A (4)	Intermediate Translation Written/Sight B-A (4)	Advanced Translation I B-A (2-4)	Advanced Translation II B-A (2-4)
Introduction to Translation Written/Sight A-B (0-4)	Intermediate Translation Written/Sight A-B (0-4)	Terminology Management (2)	Web Site Localization (2)
Introduction to Computer-Assisted Translation (2)	Advanced Computer-Assisted Translation (2)	Overview of Translation and Interpretation Studies (1)	Localization Project Portfolio (2)
Survey of Accounting (3)	Marketing Management (for non-MBA) (3)	Contemporary Research on Translation (1-2)	Translation Management Systems (2)
Introduction to Localization Project Management (2)		Software Localization (2)	
		Localization as a Profession (2)	
		Business Elective (2)	





A woman with blonde hair, wearing a red polka-dot shirt and a black blazer, is looking towards the camera. In the background, a man in a suit is blurred. The text "What are the benefits of cloud-based systems?" is overlaid in blue.

**What are the  
benefits of cloud-  
based systems?**



The background is a blurred image of a computer screen. It features a blue header bar at the top, followed by an orange banner with the text 'loaded in File'. Below this, the words 'loading software' are visible. At the bottom, there is a bar chart with four blue bars of increasing height. The main text 'Dispenses with software installations' is overlaid on the right side of the screen.

# **Dispenses with software installations**

A photograph of two women in a bright, modern office environment. One woman, with blonde hair and wearing a blue sleeveless top, is leaning over a desk, smiling and looking at a computer monitor. The other woman, with blonde hair and wearing a red and white striped shirt, is sitting at the desk, looking up at the first woman with a smile. The computer monitor is in the foreground, and a keyboard and mouse are visible on the desk. The background is a bright, out-of-focus office space with a colorful container on a shelf.

**Supports Windows, Apple,  
Linux computers**


A man with short dark hair, wearing a black zip-up jacket over a red ribbed shirt, is looking down at a white laptop. He has a slight smile and is looking intently at the screen. The background is plain white. A semi-transparent grey box with a thin blue border is overlaid on the lower half of the image, containing the text.

**Enables easy access from  
anywhere**





**Runs on less powerful systems  
like netbooks and tablets**

A photograph of a person working at a computer in a laboratory or office setting. The person is seen from the side, looking down at a desk. There are several computer monitors visible, some of which are turned on. The scene is dimly lit, with light coming from a window on the left. The text "Makes expensive PC labs obsolete" is overlaid in red on the image.

**Makes expensive PC labs  
obsolete**

A woman with dark hair and green eyes is in the foreground, looking slightly to the left. In the background, a man is blurred, looking down. The text is overlaid on the left side of the image.

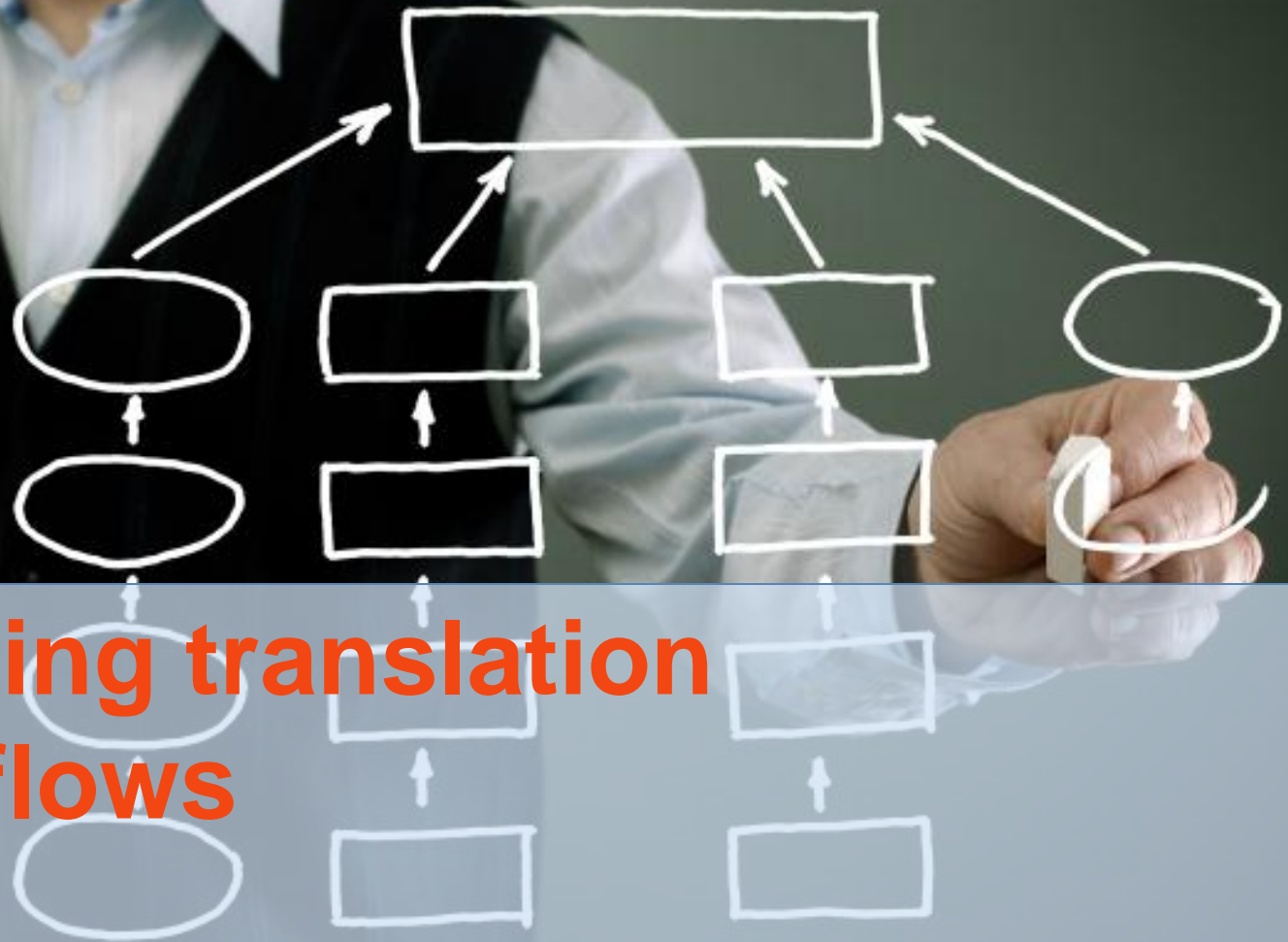
**What collaborative  
features are available  
in cloud-based TM  
systems?**





**Simultaneous, role-based  
access**


# Mapping translation workflows





A close-up photograph of two hands, one from a person in a dark suit and the other from a person in a light-colored shirt, holding a golden telescope. The background is a bright blue sky with scattered white clouds. A semi-transparent white rectangular box is overlaid on the lower half of the image, containing the text "Resource sharing in real time" in orange.

**Resource sharing in  
real time**



**What does working  
in a cloud-based TM  
look and feel like?**

Google translator toolkit

Google translator toolkit offers typical TM functionalities

Original text:



Based in Charlotte, North Carolina, Bank of America is one of the largest financial services companies, largest bank by assets, largest commercial bank by deposits and is the second largest by market capitalization in the United States. The company holds 12.2% of all U.S. deposits. Also, Bank of America is the number one underwriter of global high yield debt, the third largest underwriter of global equity and the ninth largest adviser on global mergers and acquisitions.

Bank of America serves clients in more than 150 countries and has a relationship with 99 percent of the U.S. Fortune 500 companies and 83 percent of the Fortune Global 500.

The company is a component of the Dow Jones Industrial Average (DJIA) and a member of the Federal Deposit Insurance Corporation (FDIC).

At one point considered one of the winners and healthiest survivors of the 2007 credit crisis, plunged in market value due in part to massive losses caused by its purchase of Merrill Lynch. Its Q1 2009 profit was 4.2 billion with 3.7 billion

Automatic Translation Search Custom Translation Search

Marktkapitalisierung in den Vereinigten Staaten.

Use translation

☆☆☆☆☆  
 0 Ratings No rating

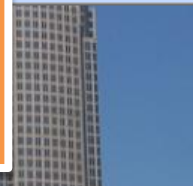
Based in Charlotte, North Carolina, Bank of America is one of the largest financial services companies, largest bank by assets, largest commercial bank by deposits and is the second largest by market capitalization in the United States.

(Exact match) Source: Global, shared TM

Die Bank of America mit Sitz in Charlotte, North Carolina, ist eines der größten Finanzdienstleistungsunternehmen, die größte Bank nach Aktiva, größte Geschäftsbank nach Einlagen und die zweitgrößte Bank nach Marktkapitalisierung, in den Vereinigten Staaten.

English » German

85% complete, 254 words



Die Bank of America mit Sitz in Charlotte, North Carolina, ist eines der größten Finanzdienstleistungsunternehmen, die größte Bank nach Aktiva, die größte Handelsbank nach Einlagen und die zweitgrößte Bank nach Marktkapitalisierung in den Vereinigten Staaten.

Editing

«Previous Next»

Das Unternehmen hält 12,2% des gesamten US-Einlagenbestands. Außerdem ist die Bank of America die Nummer eins der Anbieter der globalen hochverzinsliche Schuld-papiere, das drittgrößte Emissionshaus für globale Immobilien und der neuntgrößte Berater für globale Fusionen und Übernahmen.

Target Text

Bank of America bedient Kunden in mehr als 150 Ländern und unterhält Beziehungen zu 99 Prozent der US Fortune 500 Unternehmen und 83 Prozent der Fortune Global 500 Unternehmen.

Glossary (6)

commercial bank  
 Handelsbank noun Source: BofA\_en-de\_glossary

Bank of America  
 Bank of America noun Source: BofA\_en-de\_glossary

market capitalization  
 Marktkapitalisierung noun Source: BofA\_en-de\_glossary

Glossary

## Google translator toolkit

All translation tools > [Translation memories](#) > MIIS CAT2

[Edit properties](#) [Upload translations](#) [Search translations](#)

### Translation memory name

MIIS CAT2

### Sharing

If a [translation memory](#) is shared with everyone, its translations are searchable by all users. Otherwise, its translations are searchable only by you and users with whom you explicitly share access. You cannot change this setting for existing translation memories. [Learn more about how Google uses your translation data.](#)

☐ Shared with everyone ☒ Not shared with everyone

Save

By default, all content stored in Google translator toolkit is shared with all other users



Source - English

Previous Next Segment Save

ninth largest adviser on global mergers and acquisitions.

Bank of America serves clients in more than 150 countries and has a relationship with 99 percent of the U.S. Fortune 500 companies and 83 percent of the Fortune Global 500.

The company is a component of the Dow Jones Industrial Average (DJIA) and a member of the Federal Deposit Insurance Corporation (FDIC).

At one point considered one of the winners and healthiest survivors of the 2007 credit crisis, plunged in market value due in part to massive losses caused by its purchase of Merrill Lynch. Its Q1 2009 profit was 4.2 billion with 3.7 billion having come from Merrill Lynch. As of September 2009, the total value of B of A's Mortgage and Asset Backed Securities is one of the highest in the banking industry at \$264 Billion.

Net Income (USD Millions)

Bank of America is one of the Big Four Banks of the United States with Citigroup, JP Morgan Chase and

Source Text

Target - German

Previous Next Segment Save

Toggle source

As of September 2009, the total value of B of A's Mortgage and Asset Backed Securities is one of the highest in the banking industry at \$264 Billion.

Im September 2009 lag der Gesamtwert der durch Hypotheken und Immobilien gesicherten Einlagen bei 264 Milliarden, was einer der höchsten Werte in der Bankbranche ist.

Editing

Hits Glossary Notes Find Jobs (1) Google Search

Search:

Add new phrase

assets Financial

Aktiva

commercial bank Financial

Firmenkundenbank


Bank of America Financial

Bank of America

Glossary

Lingotek offers typical TM functionalities

- << Admin
- Home
- Jobs
- Teams
- Manage Projects
- Project Resources
- TM Vaults
- Glossaries
- Contacts
- Manage TMs
- Importer Rules
- TM Upload Tool
- Aligner

 Home





Assign me something to translate:

Translate Now

Let me choose what I want to translate:

Language Pair: All

Filter: None, Custom (show)

Document	Phase	Priorit...	Job Fro...	Due Date	Type	Words	Progress
 BofA_en.doc	 First Revi...			2011-03-18	Assigned	248	<div>16%</div>
 BofA_en.doc	 Translation			2011-03-18	Assigned	248	<div>100%</div>

Projects

More Projects

Active Projects (1/1)

BofA

Progress

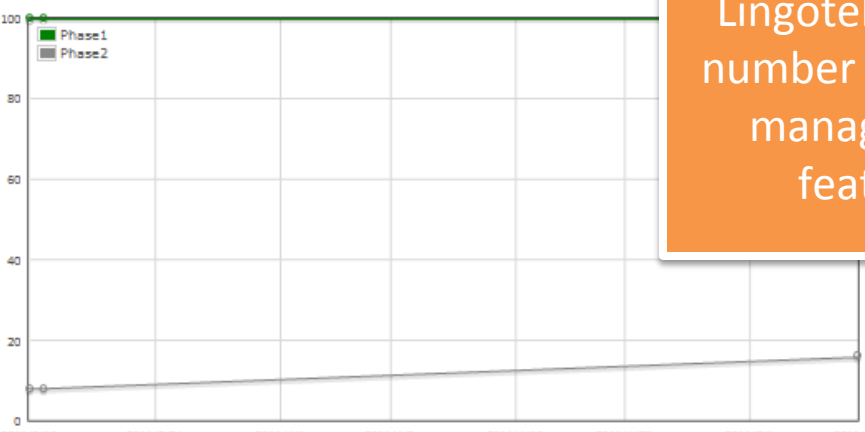
58%

See all projects.

Project Report

Project: BofA

Percent Complete over Time by Phase



Date	Phase 1 (%)	Phase 2 (%)
2011/3/16	100	8
2011/3/24	100	10
2011/4/1	100	12
2011/4/8	100	14
2011/4/16	100	16
2011/4/23	100	17
2011/5/1	100	18
2011/5/8	100	18

Lingotek offers a number of project management features

- Getting Started
- New Project
- Prepare Translation
- TM Vaults
- Translation Memory
- Glossaries
- Custom Terminology
- Training
- Mastery in Minutes
- Teams
- Work Together
- Identity
- Personal Profile



# *Definition*

## **crowdsourcing**

strategy of outsourcing a service that is typically rendered by an employee or contractor to a large group of amateurs or volunteers

**What issues does  
this type of tool  
raise?**

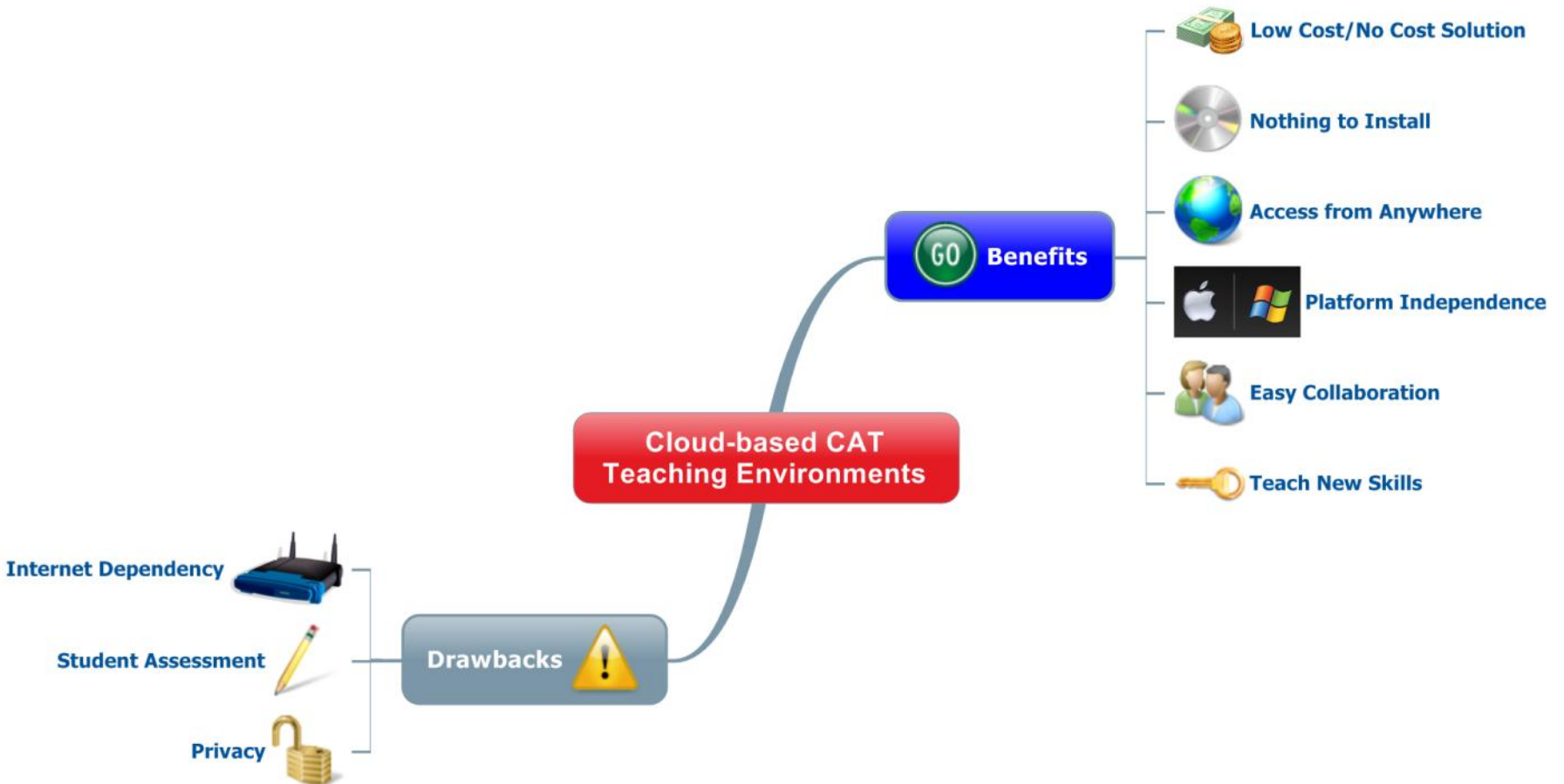


Cloud-based TM systems enable students to collaborate in real time



Many cloud-based TM systems feature integrated machine translation

Some cloud-based TM systems allow students to collaborate with external/professional translators in real time



# Q&A






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### English Terms

- **contiguous fishery zone (CFZ)**  
(EN, Fishery, Marine fishery, by [J Thomas](#), 15 min ago)
- **continental margin**  
(EN, Fishery, Marine fishery, by [J Thomas](#), 15 min ago)
- **ex-vessel**  
(EN, Fishery, Marine fishery, by [J Thomas](#), 15 min ago)
- **two-pie system**  
(EN, Fishery, Marine fishery, by [J Thomas](#), 50 min ago)

### Translated Terms

- **poststructuralism**  
(RO, Language, General language, by [Ves pertine](#), 1 hrs ago)
- **naturalizare**  
(RO, Language, General language, by [Ves pertine](#), 2 hrs ago)

## Featured Terms



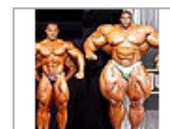
**Leyla al-Qadr**  
Religion



**iftar**  
Religion



**pareidolia**  
Psychology



**bodybuilding**  
Fitness



**CCTV Tower**  
Construction



**simulation**  
Sports



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## Add EN:smartphone

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Pick lists speed  
up data entry

Pre-defined fields  
make it easy for  
anyone in the  
organization to add  
data consistently

mobile phone that offers more advanced computing abilities and connectivity than a contemporary basic feature phone

Looking for the latest smartphones like the BlackBerry, iPhone, Palm Pre or HTC Touch?

**Part of Speech:****Usage Status:****Usage Comment:****Abbreviation:****Synonym(s):****Sample Image:****Domain:****Product:****Pronunciation:****Other Reference:**

- noun
- verb
- adjective
- adverb
- proper noun
- other

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To include a file in a page, use a link in one of the following forms:

- `[[File:File.jpg]]` to use the full version of the file
- `[[File:File.png|200px|thumb|left|alt text]]` to use a 200 pixel wide rendition in a box in the left margin with 'alt text' as description
- `[[Media:File.ogg]]` for directly linking to the file without displaying the file

Source filename:  [Browse...](#)

Destination filename:

Summary:

☐ Watch this file ☐ Ignore any warnings

[Upload file](#)

[Upload file](#)



Adding media (images, videos, audio) is a snap

Abbreviation:

Synonym(s):

Sample Image:

[Upload file](#)

Domain:

☐ UI ☐ Documentation ☐ Online Help ☐ Marketing ☐

Product:

Pronunciation:

[Upload file](#)

Other Reference:



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EN:smart

Definition:

Context:

Part of Sp

Usage Sta

Usage Con

Abbreviat

Synonym(s)

Sample In

Domain:

Product:

Pronuncia

Other Refe



Close

Media files  
display at the  
click of a  
button

activity than a contemporary basic feature phone  
n Pre or HTC Touch?

Assigned to: none

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5

of 8

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## EN:smartphone

<b>Definition:</b>	mobile phone that offers more advanced computing ability and connectivity than a contemporary basic feature phone
<b>Context:</b>	Looking for the latest smartphones like the BlackBerry, iPhone, Palm Pre or HTC Touch?
<b>Part of Speech:</b>	noun
<b>Usage Status:</b>	New
<b>Usage Comment:</b>	
<b>Abbreviation:</b>	
<b>Synonym(s):</b>	
<b>Sample Image:</b>	<a href="#">IPhone 4 in hand.jpg</a> 
<b>Domain:</b>	Documentation, Marketing
<b>Product:</b>	
<b>Pronunciation:</b>	
<b>Other Reference:</b>	

Creating a new entry takes only seconds, and the new term is immediately available to all users

— Last edited by [REditor](#) on 2011-01-18 04:19:17 —

Assigned to: none



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5

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## DE talk:smartphone

How do you feel about the translation 'Smartfon'? I have found this term on hundreds of German sites. Yes, many people do in fact use the term Smartfon, but these are typically the same people who use emoticons instead of real words. I think we should stick with Smartphone.

[RValidator](#) On 05:27, 18 January 2011[Rtranslator](#) On 05:32, 18 January 2011

The learning community can use the term's discussion page to exchange views and opinions. The system automatically tracks all contributions

THE THREE THINGS

I WANT YOU TO REMEMBER

## **An important fact to remember**

1

Terminology management  
is a **vital skill** in today's  
high productivity/high  
quality environment

## **An important fact to remember**

**2** TermWiki provides **powerful features** for collaborative web-based terminology management

## **An important fact to remember**

3

Looking up and  
storing terminology in  
TermWiki is **completely  
free!**

# Thank you for your attention!



Uwe Muegge  
[uwe.muegge@miis.edu](mailto:uwe.muegge@miis.edu)  
Twitter: @UweMuegge



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of International Studies**  
*A Graduate School of Middlebury College*