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13. Questioning unaccompanied immigrant children: Lessons from developmental science on forensic interviewing.

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Questioning Unaccompanied Immigrant Children: Lessons from Developmental Science on Forensic Interviewing

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The challenges of dealing with the influx of immigrant children at the United States' borders are profound. Approximately 5,000 to 10,000 unaccompanied children, including many young adolescents, arrive each month at the southwestern border.¹ To determine whether these children will be given safe haven in the United States, authorities question them about their origins and family background, traveling companions, decision-making competency, history of abuse and violence exposure, and risk of being smuggled and trafficked. In this context, children are at significant risk of reporting their experiences incompletely or inaccurately, which can affect life-altering decisions about their immigration status. Decades of scientific research have demonstrated how to interview children to obtain accurate and complete reports of their experiences, competencies, and attitudes. This evidence highlights the critical need for clear protocols regarding when and how children should be interviewed, including how questions should be phrased. Research also points to the necessity for extensive training of professionals who conduct the interviews.

Why Immigrant Children Are at High Risk for Reluctance, Incomplete Reporting, and Errors

Multiple experiential and motivational factors contribute to nondisclosure, recantations, and incomplete reports in victimized children. All these factors are likely exacerbated in immigrant children.

- Children often fail to disclose victimization because they are afraid of the consequences to themselves or their family of divulging information to the authorities.^{2,3}
- Many children are ashamed, embarrassed, and blame themselves for victimization, or do not recognize their victimization as such, decreasing their willingness to tell.^{4,5}
- Children are often unclear about the goals of an interview and the legal significance of their responses, leading them to omit relevant details.^{2,6,7}
- Language and cultural barriers amplify children's fear and confusion, further inhibiting their openness.^{8,9}

Stress at the time of the interview exerts a powerful negative effect on children's reports of prior experiences.

- Many immigrant children suffer from high levels of stress due to trauma suffered in their home country (e.g., sexual abuse, witnessing rape or murder) or during their

journey to the U.S. (e.g., abduction, being held for ransom, trafficking), and their experiences once apprehended (e.g., parental separation, interactions with unfamiliar authority figures).^{10,11}

- High stress when responding to adults' questions undermines children's ability to communicate, impairs their memory, and increases their suggestibility.¹²⁻¹⁴
- Uncertainty about the future and lack of parental support further reduce children's communicativeness.^{10,15}

The way interviewers question children can inhibit their willingness to report information and increase the risk of errors and omissions in their reports.

- Adults typically rely on overly direct approaches to obtain information from children, without first establishing proper rapport or offering support.¹⁶
- Direct questioning and lack of support reduce children's willingness to disclose, accuracy, elaborations on their responses, and perceived credibility.^{17,18}
- Interviewers commonly respond to initial reluctance in children with unsupportive and coercive behavior, which further exacerbates children's reluctance.^{7,19}

What Can Be Done to Increase Immigrant Children's Responsiveness in Interviews and Obtain Accurate and Complete Reporting

Maintaining a warm and supportive environment throughout an interview is key to building trust, increasing children's likelihood of disclosure, and enhancing the accuracy of what they report.^{20,21}

- Multiple or extended interactions between interviewers and children can increase children's familiarity, comfort, and informativeness.²²
- Verbal support throughout an interview, which includes calling children by their names, back-channeling (e.g., "uh-huh"), and using verbal encouragements (e.g., "You are helping me understand"), can increase children's informativeness.²³
- Nonverbal support, which includes smiling, sitting close to children, having an open body posture, and wearing casual attire, can further put children at ease.²⁰

Making introductory comments and building rapport before asking about substantive topics establish interviewers' expectations and enhance children's informativeness.²⁴⁻²⁶

- Instructing children that it is okay to say "I don't know" and "I don't remember" can increase accuracy.²⁶
- Emphasizing an interviewer's lack of knowledge and encouraging children to correct the interviewer's misstatements can reduce suggestibility.²⁶
- Eliciting a promise to tell the truth can increase honesty.^{25,27}
- Engaging children in discussing positive and neutral experiences using open-ended prompts (e.g., "Tell me about things you like to do") before substantive questioning can increase informativeness.^{25,28}

How questions are phrased significantly affects the completeness and accuracy of the information children provide.^{16,29}

- Beginning with open-ended recall prompts (e.g., "Tell me about the people you were traveling here with") minimizes suggestiveness and can elicit informative responses.¹⁸
- In contrast, beginning with closed-ended (e.g., yes/no and forced-choice) questions about negative topics (e.g., "Are you afraid of being returned to your home country?") can elicit high rates of incomplete and false responses.³⁰

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- Asking questions about children's attitudes (e.g., "How do you feel about going back?") can elicit productive responses and valuable information.^{31,32}
- When open-ended questions are unproductive, asking direct questions about sensitive information may be necessary;⁷ children's responses should then be followed up with requests for elaboration (e.g., "Tell me more about that").¹⁶

Experts trained in forensic interviewing and developmental psychology can interview children in ways that maximize their likelihood of providing complete and accurate responses.

- Interactive training with feedback, including role-playing and practice interviews, can increase interviewers' use of developmentally-appropriate questioning.³³
- Refresher courses are needed to maintain best practices over time.³⁴
- Training in developmental psychology can facilitate interviewers' ability to interact with children and adolescents across wide age ranges (including training in age-related changes in memory and children's motivation for disclosing information, as well as in risk for abuse, trafficking, and trauma).³⁵
- Child Advocacy Centers, social-service supported agencies that centralize identification and intervention services for maltreated children and employ highly trained and experienced forensic interviewers, provide a valuable model for conducting specialized interviews.³⁵

The conditions under which unaccompanied immigrant children are interviewed, combined with children's high levels of stress and interviewers' inadequate training, increase the likelihood of interviewers using counterproductive questioning techniques and children providing incomplete or misleading responses. Research on interviewing provides evidence-based guidance on how to create a developmentally-appropriate, supportive context and phrase questions in a way that maximizes the completeness and accuracy of children's disclosures. By following this guidance, professionally trained interviewers can obtain information from children necessary to inform immigration decisions that profoundly influence their futures.

Full references are available at
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