

CURRICULUM VITA

SUSAN W. ARENDT, PHD, RD, FAND, CHE

CURRENT POSITION: Professor - College of Human Sciences
Department of Apparel, Events, and Hospitality Management (AESHM)
Hospitality Management Program
9E MacKay Hall
Iowa State University
Ames, Iowa 50011-1121

EDUCATION:

Date	Degree	Institution	Major
2004	PhD	Iowa State University	Foodservice & Lodging Management
1990	MS	Rush University	Clinical Dietetics
1988	BS	Iowa State University	Dietetics

REGISTRATION: Registered Dietitian (#719579)

CERTIFICATION: ServSafe® Instructor and Proctor (#17853383); Certified Hospitality Educator (CHE); SNA Certification in School Nutrition (523759)

DISSERTATION TITLE: Leadership behaviors in undergraduate hospitality management and dietetics students

POSITIONS HELD:

Academic:

Iowa State University; Ames, IA

2020-present	University Faculty Fellow for Online Learning Office of Senior Vice President and Provost
2016- present	Professor Department of Apparel, Events, and Hospitality Management
2015- 2019	AESHM Associate Chair for Undergraduate Academic Affairs
2011- 2016	Associate Professor

Department of Apparel, Events, and Hospitality Management
(formerly Department of Apparel, Educational Studies, and
Hospitality Management)

2006-present	Courtesy Faculty Department of Food Science and Human Nutrition
2005-2011	Assistant Professor Department of Apparel, Educational Studies, and Hospitality Management
2004-2005	Lecturer Department of Apparel, Educational Studies, and Hospitality Management
2003-2004	Teaching Assistant Department of Apparel, Educational Studies, and Hospitality Management
Rush University; Chicago, IL 1990-1992	Lecturer Department of Clinical Nutrition

Operational:

1995-2003	Consulting Dietitian ARAMARK; Carroll, IA
1992-1995	Assistant Foodservice Director ARAMARK; Rockford, IL
1990-1992	Clinical Dietitian Rush-Presbyterian-St. Luke's Medical Center; Chicago, IL

PROFESSIONAL RESPONSIBILITIES (%):

2018-2023	30% Teaching	20% Scholarship	30% Administration	10% Inst. Service	10% Professional Service/Outreach/Engagement
2017-2018	20% Teaching	20% Research	20% Inst. Service	10% Prof Service	30% Admin
2015-2017	20% Teaching	30% Research	20% Institutional Service	30% Administration	
2013-2015	25% Teaching & Advising		55% Research	20% Service	

Susan W. Arendt

2011-2013	40% Teaching & Advising	40% Research	20% Service
2010-2011	50% Teaching & Advising	40% Research	10% Service
2009-2010	55% Teaching & Advising	35% Research	10% Service
2008-2009	75% Teaching/Graduate Student Advising/Service/Professional Practice	25% Research/ Creative Activities	
2005-2008	75% Teaching/Advising/Service	25% Research/ Creative Activities	

HONORS, AWARDS, AND RECOGNITIONS:

2018	Best poster award at Central CHRIE Annual Conference. Rahamat, S. and Arendt, S. Influence of consumers' intentions and use of menu labeling on purchase behavior
2018	Served as major professor for Nurhidayah Che Ahmat, recipient of ISU Research Excellence Award
2018	Served as major professor for Syafiqah Rahamat, recipient of ISU Research Excellence Award
2017	Outstanding Reviewer: <i>International Journal of Contemporary Hospitality Management</i>
2017	Most-downloaded <i>Food Protection Trends</i> Publication Award, First Place recipient
2017	Exemplary Faculty Mentor, awarded by Iowa State University Office of the Senior Vice President and Provost for mentoring junior faculty
2017	Served as major professor for Nurhidayah Che Ahmat, recipient of Graduate College Teaching Excellence Award
2017	Served as major professor for Nurhidayah Che Ahmat, recipient of GPSS Teaching Award (only CHS student to receive award)
2015	Top reviewer for <i>International Journal of Contemporary Hospitality Management</i> (1 of 3 reviewers selected)

2015	College of Human Sciences Mid-Career Achievement in Research Award
2014	<i>Journal of Hospitality and Tourism Education</i> Reviewer of the Year
2014	Served as major professor for Jinhyun Jun, recipient of ISU Research Excellence Award
2014	Served as major professor for Nathan Stokes,, recipient of ISU Research Excellence Award
2014	Served as major professor for Nancy Christenson, recipient of ISU Research Excellence Award
2014	Named Fellow Academy of Nutrition and Dietetics (FAND)
2014	Recipient of GMAP Research Symposium Social Sciences Poster Presentation Award with graduate student, Kelly Abdelmassih
2013-2014	Selected ISU Emerging Leaders Academy Cohort
2013	ICHRIE Johnson & Wales Case Study Competition Award winner (third place out of 15 qualified submissions).
2013	Served as major professor and mentor for Nancy Christenson, winner of \$5000 Allene Vaden Memorial Grant for Foodservice Management Research from the Academy of Nutrition and Dietetics
2013	Served as co-major professor for Ungku Ungku Zainal Abidin, recipient of ISU Research Excellence Award
2013	College nominee for University Early Achievement in Research Award
2012	Department nominee for University Early Achievement in Research Award

2011	ICHRIE Outstanding Scientific Paper Reviewer (for conference papers on human resource management)
2011	Served as major professor for Norzuwana Sumarjan, recipient of ISU Research Excellence Award
2011	<i>Top Award in Best Practice Category</i> (poster). School Nutrition Association Annual National Conference.
2010	College of Human Sciences Early Achievement in Research Award
2009	Selected as one of ten university faculty to receive individual grant writing consultation from Dr. David Morrison
2008	Served as co-major professor for Chao-Jung Chen, recipient of ISU Research Excellence Award and ISU Teaching Excellence Award
2007	Department nominee for College Early Achievement in Teaching Award
2005	Iowa State University Outstanding Faculty Award. Collegiate Panhellenic Council and Interfraternity Council
2004	Iowa State University Graduate Student Research Excellence Award

MAJOR FIELDS OF TEACHING, RESEARCH, CREATIVE ACTIVITIES AND EXTENSION/ PROFESSIONAL PRACTICE:

Teaching

Quantity Food Production and Service Management Experience, HRI 380L (lab)
 Foodservice Systems Management I, HSPM 391
 Foodservice Systems Management II, HSPM 392
 Fine Dining Management, HRI 487 (dual listed with HRI 587)
 Fine Dining Management for Graduate Students, HRI 587 (research component integrated)
 Human Resource Management in the Hospitality Industry, HRI 438
 Human Resource Management, AESHM 438
 Independent Study, HRI 490
 Introduction to Hospitality Management, HRI 101 (large class)
 Human Resource Development in Hospitality Organizations, HRI 538 (online course)
 Human Resource Development in Hospitality Organizations, HRI 538 (traditional course)

Teaching (cont.)

Leadership Experiences and Development, AESHM 211 (new hybrid course developed by Arendt and Brown - first taught Spring 2013)

Leadership and Management in Dietetics, FSHN 537 (online course)

Professional Experience in Foodservice and Lodging Organizations, HRI 575

Current Issues in Hospitality: Leadership, HSPM 506

Qualitative Research Methods in Apparel, Events, and Hospitality, AESHM 512X (hybrid course)

Advanced Human Resources Management in Foodservice and Lodging Operations, HRI 638

Advanced Topics: Leadership, HRI 690

Research, HSPM 699

Research Emphases

- Human resource management in hospitality with emphasis on leadership, supervision, and motivation.
- Foodservice operations, local food use, and food safety.
- Qualitative research methodology and use in hospitality management research.

RESEARCH GRANTS AND SCHOLARLY PROJECTS FUNDED:

Extramural Support – Funded

2016-2018	Arendt, S. W. Grocery Store Delis and Practices Related to Prevention of Listeria Monocytogenes: Rapid Response Team Project, Iowa Department of Inspections and Appeals, \$21,000, Sub-Contract
2015-2016	Embry, A., and Arendt, S. Implementation of Specialized Software in Hospital Foodservice Departments: A Multi-Case Study Approach. Funded by Foodservice Systems Management Education Council, \$2,000, Co-PI
2015-2016	Arendt, S. , and Olson, E. Exploring Innovative Marketing Strategies and Delivery Models used in Effective Summer Food Service Programs, National Food Service Management Institute, \$16,165, Co-PI.
2014-2015	Strohbehn, C., and Arendt, S. Identifying Students' Milk Preferences. National Food Service Management Institute, \$23,846, Co-PI.
2014-2015	Abdelmassih, K., Arendt, S.W. , Rajagopal, L. Food Allergy Accommodation Policies and Practices in Colleges and Universities. Funded by Foodservice Systems Management

- Education Council, \$1,963.20, Co-PI
- 2013-2015 **Arendt, S.**, Strohbehn, C., Rajagopal, L., Shaw, A. and Sauer, K. Mitigating Risks of Foodborne Illness Associated with Handling Leafy Greens in Retail Foodservice Establishments Serving Aging Populations. U.S. Department of Agriculture, NIFA, \$424,846, Principle Investigator.
- 2013-2014 Stokes, N., and **Arendt, S.** Investigating Barriers and Keys to Success When Implementing and Maintaining Farm to School Programs: Perspectives of Hourly School Foodservice Employees Foodservice Systems Management Education Council, \$2,000, Co-PI.
- 2012-2013 Strohbehn, C., **Arendt, S.**, Rajagopal, L., and Meyer, J. Focus Groups to Determine Why Foodborne Illnesses are not Reported. Iowa Department of Inspections and Appeals, \$29,450, Co-PI.
- 2011-2012 Ugku Zainal Abidin, U. F., **Arendt, S.**, and Strohbehn, C. Measuring Food Safety Culture: Insight from On-site Foodservice Operations. Foodservice Systems Management Education Council, \$2,000, Co-PI.
- 2009-2012 **Arendt, S.**, Strohbehn, C., Correia, A., and Shelley, M. Customization of Food Safety Messaging for Retail Foodservice Employees. U.S. Department of Agriculture, CSREES, \$598,607, September 2009-August 2012. Principle Investigator (34% acceptance rate).
- 2009 Strohbehn, C., and **Arendt, S.** Glove Use Publication. Iowa Food Safety Task Force, \$500, January 2009-May 2009.
- 2007-2011 **Arendt, S.**, Sneed, J., and Strohbehn, C. Motivators of Retail Foodservice Employees to Follow Safe Food Handling Practices. U.S. Department of Agriculture, CSREES, \$509,252, September 2007-August 2011. Principle Investigator (22% acceptance rate).
- 2006 **Arendt, S.** Leadership Behaviors of On-Site Foodservice Directors – A Qualitative Study. Foodservice Systems Management Education Council, \$1,000, November 2006-June 2007. Principle Investigator.
- 2006 **Arendt, S.**, Ellis, J., and Sneed, J. Motivators for College-Age Food Service Employees. ISU Food Safety Project, \$100. Principle Investigator.

2003	Arendt, S. , and Gregoire, M. Comparison of Leadership Practices and Behaviors in Dietetics and Hospitality Management Undergraduate Students. American Dietetic Association Foundation, \$5,000, Co-PI.
<u>Extramural Support – Not Funded</u>	
2018-2021	Lee, S., Jeong, E., Arendt, S. , Chase, C., and Hartsook, C. Developing new market opportunities for Iowa Farmers: Capitalizing on Bed and Breakfast Businesses, \$250,000, key personnel
2017-2020	Cervato, C., Bratsch-Prince, Constant, K., Kremer, G., Ogilvie, C., Arendt, S. and Geisinger (from ISU) and others. Joining Forces: A Midwestern Partnership of Research-Intensive Institutions for Women STEM Faculty Success. National Science Foundation, \$1,999,750 (\$223,030 ISU portion), senior personnel.
2016-2018	Arendt, S.W. & Singh, N. Bridging the Gap: Development of Target Focused Farmers Markets. USDA: Federal-State Marketing Improvement Program, \$135,272 (\$67,363 federal and \$67,363 match), PI.
2014-2016	Rajagopal, R.; Arendt, S.A. ; Strohbehn .Improving Food Safety Critical Thinking and Problem Solving Skills of College Students using Problem Based Learning USDA Higher Education Challenge Grant, \$150,000 (Resubmission)
2015-2020	Sharma, A., Arendt, S.A. , et. al Improving School Lunch Decisions with Fast Lane Meal Deals. USDA, NIFA, ~\$4,900,000 with \$966,864 ISU portion (Resubmission)
2013-2015	Rajagopal, R.; Arendt, S.A. ; Strohbehn, C.H.; & Trost, B. Improving Food Safety Critical Thinking and Problem Solving Skills of College Students using Problem Based Learning USDA Higher Education Challenge Grant, \$150,000
2013-2018	Sharma, A., Arendt, S.A. , et. al Improving School Lunch Decisions with Fast Lane Meal Deals. USDA, NIFA, ~\$4,900,000 (\$810,961 ISU subcontract portion)
2012-2014	Arendt, S. , Strohbehn, C., and Stokes, N. Improving the Marketing and Promotion of Fresh Fruits and Vegetables through

the Farm to School Program U.S. Department of Agriculture, FSMIP, \$61,906, Co-PI.

- 2011-2013 Strohbehn, C., **Arendt, S.**, Dickson Brehm-Stecher, Rajagopal, and Sapp. Improving the Safety of Fresh Produce Procured from Direct and Wholesale Markets for Retail Foodservice Operations. U.S. Department of Agriculture, NIFA, \$589,768, Co-PI.(17% acceptance)
- 2011-2013 Strohbehn, C., **Arendt, S.**, and Dickson, J. Center of Excellence for Food Safety Research in Child Nutrition Programs. U.S. Department of Agriculture, Food and Nutrition Services, \$1,598,821, Co-PI.
- 2011-2013 Rajagopal, L., and Paez, P. Enhanced collaboration in food safety education, training, and research to improve food safety through U.S. Costa Rican partnership. U.S. Department of Agriculture, \$149,534, Collaborator
- 2009 Paez, P. and **Arendt, S.** Foodservice Managers' and Supervisors' Perceptions of Disability in their Workforce. Foodservice Systems Management Education Council, \$2,000.

Intramural Support – Funded

- 2018-2019 **Arendt, S.** CHS On-Line Course Development Award, \$4,000
- 2012-2013 **Arendt, S.** and Brown, E. Enhancing Leadership Behaviors: A Proposed New Hybrid Course . CHS Innovative Teaching Initiatives, \$25,161.67, Co-PI.
- 2011-2012 Brown, E., **Arendt, S.** and Chamness Trost, B. Developing Leadership Behavior Profiles and Training Materials for Hospitality Management Professionals. CHS Untenured Faculty Research Seed Grant, \$9,981.12, Co-PI and research mentor.
- 2010-2012 Hu, G, **Arendt, S.**, Boeckenstedt, R., and Wang, L. Mapping Potential Foodsheds in Iowa: A System Optimization Modeling Approach. Leopold Center, \$74,825. February 2010-January 2012. Co-Investigator.
- 2007 White, P., Reitmeier, C., **Arendt, S.**, and Svendsen, L. New Curriculum in Culinology® with an Entrepreneurial Focus. College of Human Sciences Teaching Innovative Initiate and Entrepreneurial Program Initiative, \$110,000, Co-PI.

- 2006 Strohbehn, C., **Arendt, S.**, and Kuhn, T. What is Podcasting and How Can Faculty Use It To Enhance Learning? Center for Excellence in Learning and Teaching, \$500, Co-Director.
- 2005 **Arendt, S.**, and Niehm, L. Helping Apparel, Educational Studies and Hospitality Management Faculty to Develop Student Outcomes Related to Leadership and Entrepreneurship. Center for Excellence in Learning and Teaching, \$1,500, Co-Director.

Intramural Support – Not Funded

- 2018 Lee, S., Jeong, E., and **Arendt, S.** Local food use in Bed and Breakfast Operations. U-Turn Mini Grants, \$5,000.
- 2017 Olson, E., Schrier, T., Lee, Y-A., and **Arendt, S.** Preparing Future Professionals: Experiential Learning Workshops on Risk Management and Emergency Response in Turbulent Times. Miller Grant, \$15,000.
- 2017 Jeong, E.H. & **Arendt, S. W.** Analysis of Research Methods and Theories focusing on service industries. College of Human Sciences Innovative Teaching Initiatives. \$20,000
- 2013 **Arendt, S.W.**, Rajagopal, L. & Strohbehn, C.H. Food safety and sustainability. ISU Foreign Travel Grant. \$1500. (submitted Spring and Fall 2013)
- 2008 Paez, P. and **Arendt, S.** Perceptions of Disability, Helen Lebaron Hilton Funds, \$700, Co-PI; faculty advisor.
- 2007 Strohbehn, C. H., **Arendt, S.** and Kuhn, T. Updating Spanish versions of web-based fundamental food safety and food worker health hygiene messages to reach a broader audience. ISU Council on International Programs, \$5,000.

PUBLICATIONS:

Note: Publications where Susan Arendt served in a mentoring capacity with graduate students are noted with an *.

Refereed Journal Articles- Published

- 2019 *Che-Ahmat, N., **Arendt, S.**, and Russell, D. Effects of Minimum Wage Policy Implementation on Malaysian Hotel Employees: compensation, work behaviors and quality of life. *International Journal of Hospitality Management*, 81, 229-238. <https://doi.org/10.1016/j.ijhm.2019.04.019>

- 2019 Olson, E., **Arendt, S.** FitzPatrick, E., Hauser, S., Rainville, A., Rice, B. and Lewis, K. Marketing Mechanisms Used for Summer Food Service Programs. *Journal of Nonprofit & Public Sector Marketing* doi.org/10.1080/10495142.2019.1589632
- 2019 *Che-Ahmat, N., **Arendt, S.**, and Russell, D. Examining work factors after Malaysia's minimum wage implementation. *Journal of Contemporary Hospitality Management* <https://doi.org/10.1108/IJCHM-10-2018-0827>
- 2019 *Chiang, Y.C., **Arendt, S.** Sapp, S., & Zheng, T. Why should we study sleep health in hospitality and tourism education? A theoretical perspective. *Journal of Hospitality & Tourism Education* 31(4), 235-245. [10.1080/10963758.2019.1575746](https://doi.org/10.1080/10963758.2019.1575746)
- 2019 *Che-Ahmat, N., **Arendt, S.** The impact of national minimum wage policy on Malaysian hotel employees. *Journal of Human Resources in Hospitality and Tourism*, 18 (4), DOI: [10.1080/15332845.2019.1626971](https://doi.org/10.1080/15332845.2019.1626971)
- 2018 *Curwood, S., Rajagopal, L., **Arendt, S.**, and Sapp, S. Exploring School Foodservice Directors' Intentions to Implement Farm-To-School Procurement Methods Considering Food Safety Practices. *Journal of Safety Studies*, 4(1),19-38. DOI: <https://doi.org/10.5296/jss.v4i1>
- 2018 Stokes, N., and **Arendt, S.**, Farm to School product purchasing frequencies as reported by school foodservice employees. *Journal of Child Nutrition Management*, 42(1).
- 2018 Kim, J., Zheng, T., and **Arendt, S.** Identification of merger and acquisitions waves and their macroeconomic determinants in the hospitality industry. *Journal of Hospitality & Tourism Research*, first published online May <http://journals.sagepub.com/doi/pdf/10.1177/1096348018776461>
- 2017 Stokes, N. and **Arendt, S.** School Foodservice Employees' Beliefs about Local Produce Use at Work and Home. *Journal of Foodservice Business Research*. , DOI: [10.1080/15378020.2017.1399779](https://doi.org/10.1080/15378020.2017.1399779)
- 2017 *Curwood, S., **Arendt, S.**, Rajagopal, L., and Sapp, S. Challenges to implementing food safety and produce handling

training in school meal programs. *Journal of Food Studies*, 6(1), 31-55. <http://doi.org/10.5296/jfs.v6i1.11669>

- 2017 Schoffstall, D., Brown, E., & **Arendt, S.W.** Hospitality and tourism student and alumni perspectives: Promotion expectations, academic and experience adjustments, and career growth. *Journal of Teaching in Travel & Tourism* <http://dx.doi.org/10.1080/15313220.2017.1350619>
- 2017 *Chiang, Y.C. and **Arendt, S.** Benefits of Sleep for Undergraduate Students' Academic Performance. *Journal of Hospitality and Tourism Education*, 29(2), 61-70.
- 2017 *Embry, A. and **Arendt, S.** Characteristics and practices influencing the implementation of hospital foodservice software. *Journal of Foodservice Management & Education*, 11(2), 17-23.
- 2016 *Abdelmassih, K., **Arendt, S.**, Strohbehn, C., Rajagopal, L., Sauer, K., and Shaw, A. Evaluating the impact of food safety messaging posters on observed employee food safety behavior: A mixed methods approach. *Journal of Foodservice Management and Education* 10(2), 19-25.
- 2016 *Christensen, N., and **Arendt, S.** Where has all the labor gone? Capacity and value-adding labor in school meals programs. *Journal of Foodservice Business Research*. DOI: 10.1080/15378020.2016.1189743
- 2016 *Kang, S., **Arendt, S.**, and Stokes, N. Differences in Farm to School activities based on management type and length of Farm to School Program. *Journal of Child Nutrition & Management* 40(2) available at: https://schoolnutrition.org/uploadedFiles/5_News_and_Publications/4_The_Journal_of_Child_Nutrition_and_Management/Fall_2016/SchoolNutritionEmployeesPerceptionsOfFarmtoSchool2.pdf
- 2016 *Liu, Y., and **Arendt, S.** Development and validation of a work motive measurement scale, *International Journal of Contemporary Hospitality Management* 28(4), 700-716 DOI: 10.1108/IJCHM-02-2014-0091
- 2016 *Abdelmassih, K., Rajagopal, L. and **Arendt, S.** A mixed methods approach to examining food allergy accommodation

- efforts in college and universities. *Journal of Foodservice Management and Education*, 10(2), 26-34.
- 2016 Rajagopal, L., **Arendt, S.W.**, Shaw, A. M., Strohbehn, C. H. & Sauer, K. Food safety posters for safe handling of leafy greens. *Journal of Extension* 54 (2), available at: <http://www.joe.org/joe/2016april/tt5.php>
- 2016 *Stokes, N. and **Arendt, S.** Identifying farm to school barriers and keys to success: Perceptions of hourly employees. *Journal of Hunger and Environmental Nutrition* <http://www.tandfonline.com/doi/full/10.1080/19320248.2016.1157544>
- 2016 *Jun, J., **Arendt, S.**, and Kang, J. Understanding customers' healthful food selection at restaurants: Roles of attitude, gender, and past experience. *Journal of Foodservice Business Research* 19(2), 197-212.
- 2016 *Jinhyun, J. and **Arendt, S.** Understanding healthy eating behaviors at casual dining restaurants using the extended theory of planned behavior. *International Journal of Hospitality Management* 53, 106-115. DOI: 10.1016/j.ijhm.2015.12.002
- 2016 *Ho, A., **Arendt, S.**, Zheng, T., and Hanisch, C. Exploration of hotel managers' training evaluation practices and perceptions utilizing Kirkpatrick's and Phillips' models. *Journal of Human Resources in Hospitality & Tourism* 15(2), 184-208. DOI:10.1080/15332845.2016.1084861
- 2016 *Schoffstall, D., and **Arendt, S.** Students' work experiences and an examination of their perceptions of the future. *Journal of Human Resources in Hospitality & Tourism*, 15(2), 209-229. DOI: 10.1080/15332845.2016.1084862
- 2016 Roy, A., A. Shaw, L. Rajagopal, C.H. Strohbehn, **S.W. Arendt**, and K. Sauer. Use of Minimal Text Posters to Improve the Microbial Status of Leafy Greens and Food Contact Surfaces in Foodservice Sites Serving Older Adults. *Food Protection Trends*, 36(2), 125-132.
- 2016 Hiller, J., Brown, E., & **Arendt, S.W.** Struggles of first-time managers: A case about interpersonal communication skills. *Journal of Hospitality and Tourism Cases*, 5(2)

- 2015 *Stokes, N., **Arendt, S.**, and Strohbehn, C. Hourly employees' perceptions about farm to school program barriers and keys to success: Differences by state and lunch participation rates. *Journal of Foodservice Management and Education*, 9(1), 1-11.
- 2015 **Arendt, S.**, Strohbehn, C., and Jun, J. Motivators and barriers to safe food practices: Observation and interview. *Food Protection Trends*, 35(5), 365-376.
- 2015 *Kang, J., Jun, J., and **Arendt, S.** Healthy food choices at casual dining restaurants: Using the Value-Attitude-Behavior model to understand consumers' expectations of and interests in healthy menu items. *International Journal of Hospitality Management*, 48, 12-21.
- 2015 Markum, S., Schrier, T., and **Arendt, S.** The development of responses to social media reviews in the lodging industry, *Journal of Hospitality and Tourism Cases*, 4(2), 42-48.
- 2014 Klitzke, C., Strohbehn, C., and **Arendt, S.** Implementation of food defense best practices in northern U.S school nutrition programs: A case study. *Journal of Foodservice Management and Education* 8 (1), 21-28.
- 2014 *Ungku Zainal Abidin, F., **Arendt, S.**, and Strohbehn, C. Food safety culture in onsite foodservices: Development and validation of a measurement scale, *Journal of Foodservice Management and Education*, 8(1), 1-10.
- 2014 *Schoffstall, D., **Arendt, S.** and Schrier, T. When the band crashed the wedding: A case in hotel service recovery. *Journal of Hospitality and Tourism Cases*, 3(3), 9-15.
- 2014 *Dodson, L., and **Arendt, S.** Registered Dietitians in school nutrition leadership: Motivational aspects of job selection and job satisfaction. *Journal of Child Nutrition & Management* 38(2) available at <http://www.schoolnutrition.org/jcnm/fall2014/>
- 2014 **Arendt, S.**, Roberts, K., Paez, P., Strohbehn, C., Ellis, J., and Meyer, J. Manager's impact on motivating foodservice employees to follow safe food handling practices: Perspectives of multigenerational employees. *Journal of Human Resources in Hospitality & Tourism*, 13(4), 323-349.
DOI:10.1080/15332845.2014.888505
- 2014 * Jun, J., Kang, J., and **Arendt, S.** The effects of health value on

- healthful food selection intention at restaurants: Considering the role of attitudes toward taste and healthfulness of healthful foods. *International Journal of Hospitality Management*, 42, 85-91. DOI: 0.1016/j.ijhm.2014.06.002
- 2014 * Chiang, Y.C., **Arendt, S.**, Zheng, T., and Hanisch, K. The effects of sleep on academic performance and job performance. *College Student Journal* 48 (1), 72-87.
- 2014 **Arendt, S. W.**, and Gregoire, M. B. Dietetics students perceive themselves as leaders and report they demonstrate leadership in a variety of contexts. *Journal of the Academy of Nutrition and Dietetics*. 114(5):S20-S25. (Supplemental issue entitled: *Leadership in Nutrition & Dietetics. Reprint of article originally published 2005*)
- 2014 Gregoire, M. B., and **Arendt, S.** Leadership – Perspectives over the past 100 years. *Journal of the Academy of Nutrition and Dietetics*. 114(5): S10-S19. (Supplemental issue entitled: *Leadership in Nutrition & Dietetics. Reprint of article originally published 2005*)
- 2014 *Ungku Zainal Abidin, F., Strohbehn, C. and **Arendt, S.** An empirical investigation of food safety culture in onsite foodservice operations. *Food Control* 46, 255-263. DOI: 10.1016/j.foodcont.2014.05.029
- 2014 Strohbehn, C., Shelley, M., **Arendt, S.**, Correia, A.P., Meyer, J., Abidin, U.F, and Jun, J. Retail foodservice employees’ perceptions of barriers and motivational factors that influence performance of safe food behaviors. *Food Protection Trends* 34(3), 139-150.
- 2014 Strohbehn, C., Junhyun, J., and **Arendt, S.** Impacts of school foodservice employees’ generational differences and hours worked on food safety practices, motivations, and barriers. *Journal of Child Nutrition and Management* 38(1), available at: <http://www.schoolnutrition.org/jcnm/spring2014/>
- 2014 *Paez, P., and **Arendt, S.** Managers’ attitudes towards employees with disabilities in the hospitality industry. *International Journal of Hospitality & Tourism Administration*, 15(2), 172-190 DOI:10.1080/15256480.2014.901065

- 2014 *Schoffstall, D., and **Arendt, S.** Benefits and challenges encountered by working students. *Journal of Hospitality and Tourism Education*, 26, 10-20; DOI: 10.1080/10963758.2014.880614
- 2014 Brown, E., **Arendt, S.**, and Bosselman, B. Hospitality management graduates' perceptions of career factor importance and career factor experience. *International Journal of Hospitality Management*, 37, 58-67.
- 2013 *Schoffstall, D., **Arendt, S.**, and Brown, E. Academic engagement of hospitality students. *Journal of Hospitality, Leisure, Sport & Tourism Education*, 13, 141-153.
- 2013 **Arendt, S.W.**, Rajagopal, L., Strohbehn, C., Stokes, N., Meyer, J., and Mandernach, S. Reporting of foodborne illness by U.S. consumers and healthcare professionals. *International Journal of Environmental Research and Public Health*, 10(8), 3684-3714; doi:10.3390/ijerph10083684
- 2013 *Ugku Zainal Abidin, U. F., **Arendt, S.** and Strohbehn, C. Exploring the culture of food safety: The role of organizational influencers in motivating employees to provide safe food. *Journal of Quality Assurance in Hospitality and Tourism*, 14(4), 321-343. DOI:10.1080/1528008X.2013.802587
- 2013 Strohbehn, C., **Arendt, S.**, Ugku Zainal Abidin, U.F. and Meyer, J. Adult learning preferences of food safety managerial concepts: Face to face or on-line delivery. *Journal of Foodservice Management and Education*, 7(1), 7-19.
- 2013 **Arendt, S.**, Paez, P., and Strohbehn, C. Food safety practices and managers' perceptions: A qualitative study in Hospitality. *International Journal of Contemporary Hospitality Management*, 25(1), available at: <http://www.emeraldinsight.com/journals.htm?issn=0959-6119&volume=25&issue=1>
- 2013 *Sumarjan, N., **Arendt, S.** and Shelley, M. Incongruent quality management perceptions between Malaysian Hotel managers and employees. *The TQM Journal*, 25(2). Available at: <http://www.emeraldinsight.com/journals.htm?issn=1754-2731&volume=25&issue=2>

- 2012 **Arendt, S.**, Roberts, K., Strohbehn, C., Ellis, J., Paez, P., and Meyer, J. Use of qualitative research in foodservice organizations: A review of challenges, strategies, and applications. *International Journal of Contemporary Hospitality Management*, 24, 1-20.
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Pierquet, J. **Arendt, S.**, Rahamat, S., Hall, N., Mandernach, S., Reeb, V., and Speltz, M. *Listeria monocytogenes* Occurrence and Adherence to Recommendations: Small and Large Retail Delicatessens. *Journal of Food Protection Trends*

Peer-reviewed Journal Articles – In Preparation or Revision

Abdelmassih, K., and **Arendt, S.** Menu Development for Meetings and Events: An Opportunity for Conveying Culture Diversity and Inclusion Initiatives. *Journal of Convention & Event Tourism (Special Issue)*

Che Ahmat, N. H., Kim, J. and **Arendt, S.** Impact of Minimum Wage Policy on Hospitality Financial Performance in a Developing Country. *Journal of Hospitality and Tourism Research*

Madson, J. and **Arendt, S.** Perceived benefits and barriers of food assistance vouchers at farmers' markets. *Journal of Family and Consumer Science Research*

Rahamat, S. and **Arendt, S.** Menu Labeling in Malaysia: Who reports noticing and using it? *International Tourism and Hospitality Journal*

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Chapters in Books

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Invited Publications

- 2009 **Arendt, S.** Qualitative Research: The Where, What, How and Why. *The Digest* (Research DPG Newsletter), Fall issue.

Extension Publications

- 2009 Strohbehn, C., Meyer, J., **Arendt, S.**, Paez, P., and Ellis, J.D. *What managers need to know: Glove use in retail foodservice establishments.* (PM 2070) Ames, IA: Iowa State University.
- 2009 Casselman, A., and Strohbehn, C.H, Major Revision. (Original author LaGrange, W.) SafeFood© is YOUR Job. Reviewed by **S. Arendt**, Iowa State University. PM 1419. Ames, IA: Iowa State University Extension.

Other Publications including Technical Reports

- 2017 Lewis, K., **Arendt, S.**, Fitzpatrick, E., Hauser, S., Olsen, E., Rainville, A.J., and Rice, B. Innovative Marketing Strategies and Delivery Methods Used in Effective Summer Food Service Programs Technical Report. Institute of Child Nutrition, Applied Research Division. The University of Southern Mississippi
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- 2011 Meyer, J., **Arendt, S.**, and Strohbehn, C.H. Motivating Staff to Keep Food Safe, *Dietary Manager* 20(4), 30-33.
- 2005 Ledford, S., **Wohlsdorf Arendt, S.**, and Gregoire, M. B. Work experience and club involvement of dietetics students. *DEP-Line*. 28(5): 12-14.

JURIED SCHOLARLY PRESENTATIONS AT PROFESSIONAL MEETINGS

Note: Presentations where Susan Arendt served in a mentoring capacity with graduate students are noted with an *.

- 2019 Pierquet, J., **Arendt, S.**, *Rahamat, S., Mandernach, S., and Speltz, M. Prevalence of *Listeria monocytogenes* and Mitigation Procedures in Iowa Delicatessens. Iowa Governor's Conference on Public Health. Des Moines, IA. April 23, 2019.
- 2019 *Dhillon, S. and **Arendt, S.** School Meal or Packed Lunch: What are the Motivators? Foodservice Systems Management Education Council Conference, Savannah, GA. March 10, 2019.
- 2019 Kang, S., Rajagopal, L, and **Arendt, S.** A Content Analysis of Food Safety Policies and Procedures for Student-led Events at

Colleges and Universities in the United States. Foodservice Systems Management Education Council Conference, Savannah, GA. March 10, 2019.

- 2018 **Arendt, S.**, Rahamat, S., Jeong, E., and Xu, Y. Are health-conscious consumers using menu labels? A pilot study at one Midwestern university. Food and Nutrition Conference and Exposition, Washington, D.C. October 22, 2018.
- 2018 *Miller, A. and **Arendt, S.** Teaching Employees Accountability Matters: Training to Develop Functional and Leadership Skills. School Nutrition Association Conference, Las Vegas, NV. July 10, 2018
- 2018 Strohbehn, C., **Arendt, S.**, Abdelmassih, K., and Strohbehn, G. Milk Consumption in Schools: Students' Preferences and Environmental Considerations. School Nutrition Association Conference, Las Vegas, NV. July 10, 2018
- 2018 *Rahamat, S. and **Arendt, S.** Influence of consumers' intentions and us of menu labeling on purchase behavior (poster presentation). Annual Central CHRIE Federation regional conference. Ames, IA. April 6, 2018
- 2018 *Che Ahmat, N and **Arendt, S.** Overall effects of minimum wage policy implementation on Malaysian hotel employees (stand-up presentation). Annual Central CHRIE Federation regional conference. Ames, IA. April 6, 2018
- 2018 *Che Ahmat, N and **Arendt, S.** Impact of the national minimum wage policy on Malaysian hotel employees (stand-up presentation). Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism. Fort Worth, TX. January 4, 2018.
- 2018 *Che Ahmat, N, Kim, J., and **Arendt, S.** Impact of minimum wage policy on hospitality stock prices in Malaysia (poster). Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism. Fort Worth, TX. January 3, 2018.
- 2017 Embry, A. and **Arendt, S.** Impact of Implementing Hospital Menu Standardization Software on Patient Satisfaction. Food and Nutrition Conference and Exposition, Chicago, IL. October 23, 2017.

- 2017 Embry, A. and **Arendt, S.** Implementation of a Specialized Hospital Foodservice Software: A Multi-case Study. Food and Nutrition Conference and Exposition, Chicago, IL. October 23, 2017.
- 2017 **Arendt, S.**, Strohbehn, C., Rajagopal, L., and Curwood, S. Distance Hybrid Doctoral Degree Program: An Innovative Approach Targeting Working Adults. Foodservice Systems Management Education Council Conference (oral presentation). Las Vegas, NV. March 12, 2017.
- 2017 **Arendt, S.**, Sauer, K., Shaw, A., Strohbehn, C., and Rajagopal, L. Handling of Leafy Greens in Foodservice Operations Serving Older Americans: Before and After Intervention. Food Safety Education Conference on Advancements in Food Safety Education: Advancing Food Safety Through Behavior Change(oral presentation). Washington, DC. January 26, 2017.
- 2017 Chiang, Y. C., and **Arendt, S.** Shift work and sleep health: Hospitality and non-hospitality student employees (stand-up). Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism. Houston, TX. January 5, 2017.
- 2017 Rahamat, S., and **Arendt, S.** Evaluating Malaysian Consumer Behavior Related to Voluntary Menu Labeling at a Restaurant Chain (poster). Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism. Houston, TX. January 6, 2017.
- 2016 Strohbehn, C., **Arendt, S.W.**, Rajagopal, L., Shaw, A., Roy, A., Abdelmassih, K., and Sauer, K. Assessing Food Safety Messages Impacting Foodservice Workers' Handling of Leafy Greens in Facilities Serving the Elderly (oral presentation and also a poster). IAFP's 5th Latin American Symposium on Food Safety. Cancun, Mexico November 10 and 11, 2016.
- 2016 *Chiang, Y. C., and **Arendt, S.W.** Most Influential Health Issues on Undergraduate Students' Academic Performance for the Past 10 Years (stand-up) 21st Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism. Philadelphia, PA January 8, 2016.

- 2016 *Che Ahmat, N. H., and **Arendt, S.W.** Impact of National Minimum Wage Policy on Malaysian Hotel Industry (poster) 21st Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism Philadelphia, PA January 7, 2016
- 2015 **Arendt, S.W.**, Olson, E., and Sowle, A. Exploring Innovative Marketing Strategies and Delivery Models Used in Midwest Summer Food service Programs. Iowa Academy of Nutrition and Dietetics Conference. Coralville, IA. November 4, 2015.
- 2015 **Arendt, S.W.**, Abdelmassih, K., Rajagopal, L., Strohbehn, C., Sauer, K., and Shaw, A. Assessing food safety messages impacting foodservice workers' handling of leafy greens in facilities serving older Americans (poster presentation) International Association for Food Protection Portland, OR July 26, 2015
- 2015 Rajagopal, L., **Arendt, S.W.**, Sauer, K., Strohbehn, C., Shaw, A. Development and Evaluation of Visual-based Tools for Training Foodservice Workers about Safe Handling of Leafy Greens Using a Multi-pronged Approach (poster presentation) International Association for Food Protection Portland, OR July 26, 2015
- 2015 Roy, A., Shaw, A., Rajagopal, L., Strohbehn, C., **Arendt, S.**, and Sauer, K. Evaluation of Intervention Using Microbial Assessment of Leafy Greens and Leafy Greens Contact Surfaces in Foodservice Operations (poster presentation) Institute of Food Technologists Chicago, IL July 13, 2015
- 2015 Abdelmassih, K., **Arendt, S. W.**, Strohbehn, C., Sauer, K., Rajagopal, L., and Shaw, A. Handling Leafy Greens Safely: Posters for Use in School Kitchens (poster presentation) School Nutrition Association Salt Lake City, UT July 13, 2015
- 2015 Rice, B., Linsenmeyer, W.....**Arendt, S. W.**, et al, Kids Talk: Best practices conducting student focus groups (poster presentation) School Nutrition Association Conference, Salt Lake City, UT July 13, 2015
- 2015 *Kang, S., **Arendt, S.**, Stokes, N., and Strohbehn, C. Differences in self-operated and contract managed school foodservices Farm to School activities School Nutrition Association Conference, Salt Lake City, UT July 13, 2015

- 2015 Rajagopal, L., **Arendt, S.W.**, Sauer, K., Strohbehn, C. and Shaw, A. Development of Visual Tools for Training Foodservice Workers about Safe Handling of Leafy Greens (poster) Foodservice Systems Management Education Council. Memphis TN, March 13, 2015.
- 2015 Strohbehn, C., Sauer, K., Rajagopal, L., Roberts, K., Sneed, J., **Arendt, S.** Translating knowledge into practice: Providing future managers with tools for instilling a *SafeFood* culture. Foodservice Systems Management Education Council. Memphis TN, March 14, 2015.
- 2014 **Arendt, S.**, Rajagopal, L., Strohbehn, C., and Mandernach, S. What Motivates Consumers to Report Foodborne Illnesses. Food Safety Consumer Education Conference, Arlington, VA. December 4, 2014.
- 2014 *Dodson, L., & **Arendt, S.W.** Dietetic Student Introduction and Interest in School Nutrition. Food and Nutrition Conference and Expo, Atlanta, GA. October 20, 2014.
- 2014 *Abdelmassih, K., & **Arendt, S.W.** The Relationship Between Dietetic Students' Mathematics Anxiety, Self-Efficacy and Performance. GMAP Research Symposium, Ames, IA, September 13, 2014
- 2014 Shaw, A., L. Rajagopal, C. Strohbehn, K. Sauer, and **S. Arendt**. 2014. Abstract. Poster Presentation: International Association for Food Protection Annual Meeting. Microbial Assessment of Leafy Greens and Leafy Greens Contact Surfaces in Retail Foodservice Operations. Indianapolis, IN. August 4, 2014
- 2014 *Schoffstall, D. and **Arendt, S.** Job Expectations of Hospitality Students and the Reality of Hospitality Graduates. International Council on Hotel, Restaurant, and Institutional Education. San Diego, CA. July 31, 2014.
- 2014 *Christensen, N. and **Arendt, S.** Standards for Benchmarking Labor in School Meals Programs. , School Nutrition Annual Conference. Boston, MA. July 14, 2014
- 2014 *Stokes, N., Strohbehn, C and **Arendt, S.** Identifying Barriers and Keys to Success for Farm to School Program Implementation and Maintenance: Perspectives of Hourly

- Employees, Farm to Cafeteria Conference, Austin, TX, April 17, 2014.
- 2014 *Abdelmassih, K., and **Arendt, S.** The Relationship between Dietetics' Students Math Anxiety, Math Self-Efficacy, and Math Performance. ISU Graduate and Professional Student Research Conference, Ames, IA, April 4, 2014.
- 2014 **Arendt, S.**, Mandernach, S., and Obbink, K. Why are foodborne illnesses not reported? Iowa Governor's Conference on Public Health, Ames, IA, April 1, 2014.
- 2014 * Stokes, N., and **Arendt, S. W.** Identifying Barriers and Keys to Success for Farm to School Programs: A Qualitative Approach (stand-up presentation). 19th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Houston, TX, January 4, 2014.
- 2014 *Chiang, Y.C., and **Arendt, S.W.** Effects of Sleep on Academic Performance of Undergraduate Students Working in the Hospitality (stand-up presentation). 19th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Houston, TX, January 4, 2014.
- 2014 *Abdelmassih, K., **Arendt, S. W.**, and Rajagopal, L. Examination of the Presence of Food Allergy Management Policies and Procedures in College and University Foodservice Operations Using the Concerns Based Adoption Model (poster presentation). 19th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Houston, TX, January 3, 2014
- 2014 * Stokes, N., and **Arendt, S. W.** Identifying Barriers to Farm to School Program Implementation and Maintenance: Perspectives of Hourly (poster presentation). 19th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Houston, TX, January 3, 2014
- 2014 * Liu, Y-S., and **Arendt, S.W.** A Qualitative Approach to Determining Hospitality Employees' Work Motives (poster presentation). 19th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Houston, TX, January 3, 2014

- 2013 Strohbehn, C.H, Obbink, K., **Arendt, S.**, Rajagopal, L.Stokes, N., Meyer,J., & Mandernach, S. Reporting of Foodborne Illness by U.S. consumers and Healthcare Professionals. Integrated Foodborne Outbreak Response and Management (INFORM) Conference, San Antonio, TX, November 20, 2013
- 2013 * Schoffstall, D., **Arendt, S. W.**, and Schrier, T. Winning Case Study Presentations – When the Band Crashed the Wedding (stand-up presentation). International Council on Hotel, Restaurant, and Institutional Education. St. Louis, MO. July 26, 2013.
- 2013 * Schoffstall, D., and **Arendt, S. W.** Hospitality Graduates and the Effects of Their Work Experience During College. International Council on Hotel, Restaurant, and Institutional Education. St. Louis, MO. July 25, 2013.
- 2013 * Schoffstall, D., and **Arendt, S. W.** The Impact of Gaining Work Experience on Hospitality Students. International Council on Hotel, Restaurant, and Institutional Education. St. Louis, MO. July 25, 2013.
- 2013 Strohbehn, C., **Arendt, S.**, Meyer, J., Correia, A.P., and Shelley, M. Do Your PART to ensure SafeFood©: Plan, Act, Routine and Think. School Nutrition Annual Conference, Kansas City, MO, July 15, 2013.
- 2013 *Christensen, N., **Arendt, S.**, Strohbehn, C., and Zheng, T. Measuring Labor in School Meals Program. School Nutrition Annual Conference, Kansas City, MO, July 15, 2013.
- 2013 *Christensen, N., **Arendt, S.**, and Strohbehn, C. Same Stuff, Different Day is a GOOD Thing. School Nutrition Annual Conference, Kansas City, MO, July 15, 2013.
- 2013 **Arendt, S.**, Strohbehn, C.H. & Rajagopal, L. Integration of Foodservice Research in the Classroom: Examples from Food Safety Grant Funded Projects (Poster). Biannual Conference Foodservice Systems Education Council. Columbus, OH, March 21, 2013.
- 2013 *Dac Dieu, A.H. and **Arendt, S.W.** Training Evaluation Using Kirkpatrick’s Model: A Case Study. 18th Annual Graduate

- Education and Graduate Student Research Conference in Hospitality and Tourism, Seattle, WA, January, 2013.
- 2013 *Stokes, N. and **Arendt, S.W.** Overcoming Barriers to Farm to School Program Implementation through Training of Hourly School Foodservice Employees. 18th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Seattle, WA, January, 2013.
- 2013 *Chiang, Y.C. and **Arendt, S.W.** The Effects of Sleep on Performance of Undergraduate Students Working in the Hospitality Industry. 18th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Seattle, WA, January, 2013.
- 2013 *Christensen, N., **Arendt, S.W.**, and Zheng, T. Measuring Labor Costs in School Meals Programs. 18th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Seattle, WA, January, 2013.
- 2012 **Arendt, S. W.**, Strohbehn, C. Correia, A.-P., Shelley, M., Jun, J. and Meyer, J. R. Food Safety Practices, Motivators, and Barriers for Foodservice Employees of Different Generations. International Council on Hotel, Restaurant, and Institutional Education. Providence, RI. August 2, 2012.
- 2012 **Arendt, S. W.**, Strohbehn, C. Correia, A.-P., Abidin, UFUZ., and Meyer, J. R. Age-Specific Customization of Food Safety Training. International Council on Hotel, Restaurant, and Institutional Education. Providence, RI. August 2, 2012.
- 2012 *Jun, J., Kang, J., and **Arendt, S. W.** The Effects of Health Value on Healthful Menu Item Selection and the Mediating Role of Attitudes. International Council on Hotel, Restaurant, and Institutional Education. Providence, RI. August 2, 2012.
- 2012 *Liu, Y-S., and **Arendt, S. W.** The Correlation Between Work Motives and Organizational Behaviors for Restaurant Employees. International Council on Hotel, Restaurant, and Institutional Education. Providence, RI. August 2, 2012.
- 2012 *Schoffstall, D., **Arendt, S. W.**, and Brown, E. Academic Engagement of Hospitality Students. International Council on Hotel, Restaurant, and Institutional Education. Providence, RI. August 2, 2012.

- 2012 *Schoffstall, D., and **Arendt, S. W.** College Transition: The Impact on Hospitality Students. International Council on Hotel, Restaurant, and Institutional Education. Providence, RI. August 2, 2012.
- 2012 **Arendt, S.**, Roberts, K., Sauer, K., and Strohbehn, C. Cleaning up their act: Improving food handling behaviors. School Nutrition Annual Conference, Denver, CO, July 18, 2012.
- 2012 **Arendt, S.**, Strohbehn, C., and Jun, J. Generational differences and worked hours: Impact on food safety practices, motivations, and barriers. School Nutrition Annual Conference, Denver, CO, July 16, 2012.
- 2012 Correia, A.-P., **Arendt, S. W.**, Strohbehn, C. & Meyer, J. R. (2012). Creating Training for Foodservice Employees: A Smart Phone Adaptable Website for the Millennial Workforce. Paper presented at 2012 *ED-MEDIA World Conference on Educational Multimedia, Hypermedia & Telecommunications*, Denver, Colorado, June 27, 2012.
- 2012 *Dac Dieu, A. H. and **Arendt, S.** How are Managers Utilizing the Training Evaluation Tools Created for Them? 17th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Auburn, AL, January, 2012.
- 2012 *Jun, J. and **Arendt, S.** Healthy Menu Promotion as one Corporate Social Responsibility Activity: Does it Affect Fast Food Employees' Turnover Intention? 17th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Auburn, AL, January, 2012.
- 2012 *Schoffstall, D. and **Arendt, S.** Executive Chef Expectations and Perceptions of Recent Culinary Graduates. 17th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Auburn, AL, January, 2012.
- 2011 **Arendt, S.** and Mohd Nor, Z. Room Service Implementation: Important Aspects Identified by Hospital Foodservice Directors. Food and Nutrition Conference and Expo. San Diego, CA. September, 2011.

- 2011 **Arendt, S.**, Hu, G., Wang, R., and Boeckenstedt, R. Localizing food production and purchasing for schools. Food and Nutrition Conference and Expo. San Diego, CA. September, 2011.
- 2011 **Arendt, S.** Effective Use of Qualitative Research Methods in Hospitality. International Council on Hotel, Restaurant, and Institutional Education. Denver, CO. July, 2011.
- 2011 Roberts, K., **Arendt, S.**, Strohbehn, C., Ellis, J., and Paez, P. Educating Future Managers on How to Help Motivate Employees to Follow Food Safety Practices. International Council on Hotel, Restaurant, and Institutional Education. Denver, CO. July, 2011.
- 2011 *Liu, Y.S. and **Arendt, S.** The Effect of Management Structure on Employees' Behavior Intentions in the Restaurant Industry. International Council on Hotel, Restaurant, and Institutional Education. Denver, CO. July, 2011.
- 2011 **Arendt, S.** and Strohbehn, C. How can Managers Motivate Employees to Follows SafeFood[®] Practices? School Nutrition Association Annual National Conference. Nashville, TN. July, 2011. (*Top Award in Best Practice Category*)
- 2011 Strohbehn, C., Johnson, J. and **Arendt, S.** Dietetic Internship Rotations: Building Future Leaders for Child Nutrition Programs. School Nutrition Association Annual National Conference. Nashville, TN. July, 2011.
- 2011 Paez, P. and **Arendt, S.** School Foodservice Representatives: Their Knowledge about Disabilities. School Nutrition Association Annual National Conference. Nashville, TN. July, 2011.
- 2011 **Arendt, S.** and Strohbehn, C. Motivating Your Staff to Follow SafeFood[®] Practices. National Restaurant Association. Chicago, IL. May, 2011.
- 2011 **Arendt, S.**, Hu, G., Boeckenstedt, R. and Wang, L. Stakeholders' Inputs to Foodshed Model Development in Iowa: A More Qualitative Approach. Annual Institute of Industrial Engineers Conference & Expo. Reno, NV. May, 2011.
- 2011 Hu, G., Wang, L., **Arendt, S.** and Boeckenstedt, R. A Systematic Optimization Model for Foodshed Localization. Annual Institute

of Industrial Engineers Conference & Expo. Reno, NV. May, 2011.

- 2011 **Arendt, S.** and Strohbehn, C. Motivating Your Staff to Follow SafeFood[®] Practices. NACUFS Midwest Regional Conference, Ames, IA. March, 2011.
- 2011 *Sumarjan, N. and **Arendt, S.** Quality Practices Implementation in Malaysian Hotels: The Management Perspective. 16th Annual Graduate Education and Graduate Student Research Conference in Hospitality and Tourism, Houston, TX, 2011 (48.4% acceptance rate).
- 2011 *Ungku Fatimah, U.Z.A., **Arendt, S.**, and Strohbehn, C. Organizational Climate for Promotion of Safe Food Handling Practices: Development and Validation of Measures in Foodservice Organizations. 16th Annual Graduate Education and Graduate Students Research Conference in Hospitality and Tourism, Houston, TX. January, 2011 (48.4% acceptance rate).
- 2011 *Ungku Fatimah, U.Z.A., **Arendt, S.**, and Strohbehn, C. An Exploratory Investigation on the Role of Organizational Influencers in Motivating Employees to Follow Safe Food Handling Practices. 16th Annual Graduate Education and Graduate Students Research Conference in Hospitality and Tourism, Houston, TX. January, 2011 (35.7% acceptance rate).
- 2010 *Rice, B., Strohbehn, C., **Arendt, S.**, Shelley, M., and Gregoire, M. Comparison of Cooperative and Noncooperative Purchasing in School Foodservice. School Nutrition Association Annual National Conference, Dallas, TX. July, 2010.
- 2010 **Arendt, S.**, Ellis, J., Meyer, J., and Strohbehn, C. Motivators for Foodservice employees to Handle Food Safely: A Tested Model. Food Safety Education Conference on Advancements in Food Safety Education: Trends, Tools and Technologies, Atlanta, GA. March, 2010.
- 2010 *Brown, E. and **Arendt, S.** Hospitality Management Degree Areas: Managers' and Graduates' Perspectives. 15th Annual Graduate Education and Graduate Students Research Conference in Hospitality and Tourism, Chantilly, VA. January, 2010.

- 2009 *Brown, E. and **Arendt, S.** Is There a Relationship Between Supervisors' Transformation al Leadership Behaviors and Restaurant Server Performance? 14th Annual Graduate Education and Graduate Students Research Conference in Hospitality and Tourism, Las Vegas, NV. January, 2009.
- 2009 *Chen, R. and **Arendt, S.** Can Corporate Social Responsibility Impact Organizational Commitment? Perspectives from Hotel Employees. 14th Annual Graduate Education and Graduate Students Research Conference in Hospitality and Tourism, Las Vegas, NV. January, 2009.
- 2009 *Jeon, M. and **Arendt, S.** Antecedents of a General Manager's Job Satisfaction in a Lodging Organization: In Light of the Impacts of Hotel Location, Rate, and Size. 14th Annual Graduate Education and Graduate Students Research Conference in Hospitality and Tourism, Las Vegas, NV. January, 2009.
- 2009 *Sumarjan, N., Mohd Nor, Z. and **Arendt, S.** Strategic Planning: The Involvement of Human Resources Leader in the Hotel Industry. 14th Annual Graduate Education and Graduate Students Research Conference in Hospitality and Tourism, Las Vegas, NV. January, 2009.
- 2009 *Paez, P. and **Arendt, S.** Assessment of Training Methods Used for Employees with Disabilities in the Hospitality Industry. Annual Graduate Education and Graduate Students Research Conference in Hospitality and Tourism, Las Vegas, NV. January, 2009.
- 2008 *Brown, E., and **Arendt, S.** Is There a Relationship Between Supervisor Transformational Leadership Behavior and Hotel Front Desk Staff Performance? International Council on Hotel, Restaurant, and Institutional Education. Atlanta, GA. July 31, 2008.
- 2006 **Arendt, S.**, and Sneed, J. Motivators for College-Age Foodservice Employees to Follow Safe Food Handling Practices. Food Safety Education Conference. Denver, CO. September, 2006.
- 2006 **Arendt, S.**, and Gregoire, M. Reported Reflection by Hospitality Management Students Improves Leadership Practice Scores: Support for Reflection as a Leadership Learning Tool. International Council on Hotel, Restaurant and Institutional

- Education Conference. Crystal City, VA. July, 2006. (58% acceptance rate)
- 2004 **Arendt, S.**, and Gregoire, M. Leadership Practices and Behaviors in Dietetics and Hospitality Management Students. Iowa Dietetic Association Annual Meeting. Ames, IA. November, 2004.
- 2004 **Arendt, S.**, and Gregoire, M. Comparison of Leadership Practices and Behaviors in Dietetics and Hospitality Management Undergraduate Students. Food and Nutrition Conference and Exposition. Anaheim, CA. October, 2004.
- 2004 **Arendt, S.**, and Gregoire, M.B. Leadership Practices of Hospitality Management Undergraduate Students. Ninth Annual Graduate Education and Graduate Students Research Conference in Hospitality and Tourism, Houston, TX. January, 2004
- 1990 **Arendt, S.** Reimbursement for Nutrition Support Services. American Dietetic Association Annual Meeting. Denver, CO. October, 1990.

INVITED SCHOLARLY PRESENTATIONS

Regional, National or International:

- 2018 **Arendt, S.W.** Food Safety Research and Resources. Brigham Young University, November 2, 2018
- 2018 **Arendt, S. W.** Mentoring Graduate Students. Brigham Young University, November 1, 2018
- 2018 **Arendt, S.W.** Child Nutrition Programs: Research and Resources. West Suburban Dietetics Association, Benedictine College, September 12, 2018.
- 2015 **Arendt, S. W.**, Rajagopal, L., Strohbehn, C., Shaw, A., Sauer, K. and Duncan-Goldsmith, D. Mitigating risks of foodborne illness associated with handling leafy greens in retail foodservice establishments serving aging populations. USDA NIFA Food Safety PD Meeting Portland, OR, July 24, 2015
- 2015 Stokes, N., and **Arendt, S.** Investigating Barriers and Keys to success when implementing and maintaining farm to school programs. Biannual Conference Foodservice Systems Management Education Council. Memphis, TN, March 13, 2015

- 2013 Ungku Zainil Abdin, U.F., **Arendt, S.**, & Strohbehn, C.H. Development of an assessment tool to measure food safety culture in onsite foodservices. Biannual Conference Foodservice Systems Management Education Council. Columbus, OH, March 22, 2013
- 2012 **Arendt, S.**, Strohbehn, C., Correia A-P, Shelley, M., and Meyer, J. Customization of Food Safety Messaging for Retail Foodservice. USDA Program Directors Meeting, Providence, RI. July 21, 2012.
- 2012 **Arendt, S.** and Rajagopal, L. Introduction to ISU and HM, Universiti Teknologi MARA, Shah Alam, Malaysia. May 28, 2012.
- 2012 Rajagopal, L and **Arendt, S.** Food Safety Research, Universiti Teknologi MARA, Shah Alam, Malaysia. May 28, 2012. Presentation to faculty members and students
- 2012 **Arendt, S.** and Rajagopal, L. Food Safety Research, Universiti Teknologi MARA, Shah Alam, Malaysia. May 29, 2012. Presentation to graduate students.
- 2012 Rajagopal, L and **Arendt, S.** Food Safety Research, Universiti Putra Malaysia, Selangor, Malaysia. May 30, 2012. Presentation to graduate students and faculty.
- 2011 **Arendt, S.** and Strohbehn, C. Food Safety Assignments to Facilitate Learning: How Future Managers can Motivate Employees to Follow SafeFood[®] Practices. Foodservice Systems Education Management Council Conference, Oxford, MS. March, 2011.
- 2010 **Arendt, S.** and Strohbehn, C. Overview of Iowa State University Dining System. Given to Cochran Fellowship Chinese Delegates. Ames, IA. November, 2010.
- 2009 **Arendt, S.** and Strohbehn, C. Motivators of Retail Foodservice Employees to Follow Safe Food Handling Practices. USDA Program Directors Meeting, Grapevine, TX. July, 2009.
- 2009 **Arendt, S.** Leadership Behaviors of On-Site Foodservice Directors: A Qualitative Study. 25th Biennial Meeting of the Foodservice Systems Management Education Council, Grapevine, TX. March, 2009.

- 2006 Graham, A., and **Arendt, S.** Symposium Roundtable on Where are the Women: Hospitality Program Leadership? International Council on Hotel, Restaurant and Institutional Education Conference. Crystal City, VA. July, 2006.
- 2005 **Wohlsdorf-Arendt, S.**, and Sneed, J. Member Presentations/Roundtables on Financial Management Instructional Strategies: HRI 392—Final Project. 23rd Biennial Meeting of the Foodservice Systems Management Education Council, Boston, MA. April, 2005.

State and Local:

- 2019 **Arendt, S.W.** Applied Food Safety Research. Iowa State University. HSPM 487 class on January 28, 2019.
- 2014 **Arendt, S.** Effective Use of Qualitative Research Methods. Scholarship of Teaching and Learning Scholars Program. Iowa State University, Ames, IA. August 20, 2014
- 2014 **Arendt, S.**, Strohbehn, C., & Rajagopal, L. Mid-Continental Association of Food and Drug Officials Educational Conference. Why are foodborne illnesses not reported? Council Bluffs, IA, February 26, 2014
- 2014 **Arendt, S.** Overview of Food Safety Research and Strategies. HRI 489: Issues in Food Safety Ames, IA. February 5, 2014.
- 2013 **Arendt, S.** Grant Applications. Ames, IA. December 4, 2013 Presented to Graduate Student Association in Hospitality Management
- 2012 **Arendt, S.** Results of DIA Study: Phase I. Des Moines, IA. June 19, 2012. Presented to state foodborne illness coordinator group.
- 2011 **Arendt, S.** Nutrition Labels: Dairy Products. FSHN 208X: Dairy Foods: Current Issues & Controversies Class. February 1, 2011.
- 2010 **Arendt, S.** Food Safety Research Application. HRI 233 Class. Ames, IA. April 9, 2010.
- 2009 **Arendt, S.** & Strohbehn, C.H. Motivators of Retail Foodservice Employees to Follow Safe Food Handling Practices. Poster presentation at Iowa Dietetic Association Annual Meeting, Altoona, IA. November 4, 2009.

- 2009 **Arendt, S.** USDA Food Safety Research Project Update. HRI 233 Class. Ames, IA. April 10, 2009.
- 2008 Chen, R. and **Arendt, S.** Can Corporate Social Responsibility Impact Organizational Commitment? Perspectives from Hotel Employees. Iowa State University Family Extension In-Service. Ames, IA. December 12, 2008.
- 2008 Paez, P. and **Arendt, S.** Assessment of Training Methods Used for Employees with Disabilities in the Hospitality Industry. Iowa State University Family Extension In-Service. Ames, IA. December 12, 2008.
- 2008 **Arendt, S.** New USDA Food Safety Grant – SafeFood Motivators. Iowa State University Extension to Families. Ames, IA. June 4, 2008.
- 2008 **Arendt, S.** and Meyer, J. Cross Out Cross Contamination. Marshalltown School District. Marshalltown, IA. January 8, 2008.
- 2007 **Arendt, S.**, and Wagner, L. Local Foods: A Restaurant Perspective. Iowa Dietetics Association Annual Conference. Ames, IA. November, 2007.
- 1992 **Arendt, S.** Eating Disorders in the Elderly. Rush-Presbyterian-St. Luke’s Medical Center Annual Geriatric Nutrition Seminar. Chicago, IL. April, 1992.
- 1991 **Arendt, S.** Physiological Changes with Aging and Their Effect on Nutrition. Illinois Department of Public Health Association Annual Meeting. Peoria, IL. May, 1991.
- 1991 **Arendt, S.** Managing the Tube Fed Patient in Acute and Long Term Care. Rush-Presbyterian-St. Luke’s Medical Center Annual Geriatric Nutrition Seminar. Chicago, IL. April, 1991.

DOCTORAL DEGREE STUDENTS SUPERVISED: (as major professor)

1st Year Jennifer Watson

2nd Year Arlene Garrick Cross-Cultural Differences in Job Interviews

Susan W. Arendt

2 nd Year	Warren David Johnson	
3 rd Year	Jessica Nigg	Person-centered care and hospitality characteristics in long term Care Facilities
3 rd Year	Sarah Dhillon	School Meal or Packed Lunch: What are the Motivators?
3 rd Year	Ciarra Kent	Perceived Preparedness, Barriers, and Motivators of Registered Dietitian Nutritionists Pursuing a Food and Nutrition Management Role
4 th Year	Janet Millikan	Perceptions of Costs and Benefits when Planning and Implementing the Future Education Model in Dietetics
4 th Year	Hollie Fallstone	Quality customer service for deaf and hard of hearing tourists when checking into tourist destinations
Graduated May '19	Syafiqah Rahamat	Influence of Malaysian consumers' intentions and use of menu labeling on purchase behavior received ISU Research Excellence Award
Graduated Dec. '18	Jessica Madson	Producers' and consumers' perceived benefits and barriers to the use of food assistance vouchers at farmers' markets
Graduated May. '18	Nurhidayah Che Ahmat	Impact of Implementing National minimum Wage on Malaysian Hotel Industry received ISU Research Excellence Award
Graduated May. '17	Yu-Chih Chiang	Sleep Health, Resources, Stress, and Academic Performance

Graduated Dec. '16	Sandra Curwood	Co-advised with Lakshman Rajagopal Exploring Farm to School Practices considering Food Safety
Graduated May '17	Ann Embry	Implementation of Specialized Software in Hospital Food Service Departments: A Multi-Case Study
Graduated Aug '15	Kelly Abdelmassih(Mayfield)	Co-advised with Lakshman Rajagopal Food allergy accommodation policies in colleges and universities: An investigation using organizational culture as a theoretical framework
Graduated May '15	Ryan Giffin	Organizational culture and personality type: Relationship with person-organization fit and turnover intention
Graduated Dec. '14	Jinhyun Jun	Understanding customers' healthful menu item selection behaviors at casual dining restaurants received ISU Research Excellence Award
Graduated May '14	Nancy Christensen	Labor in school meal programs: Measurement of direct costs and their influence on menu planning received ISU Research Excellence Award
Graduated May '14	Nathan Stokes	Investigating barriers and keys to success when implementing and maintaining farm to school programs: Perspective of hourly school foodservice employees. received ISU Research Excellence Award
Graduated May '14	Linette Dodson	Registered dietitians in school nutrition leadership and dietetic students' consideration of school nutrition
Graduated Dec. '13	Yu-Shan Liu	The correlation between work motives and organizational behaviors for hospitality employees
Graduated May '13	Donald Schoffstall	The benefits and challenges hospitality management students experience by working in conjunction with completing their studies

Graduated May '13	Ungku Fatimah Ungku Zainal Abidin	Co-advised with Catherine Strohbehn Measuring Food Safety Culture: Insight from Onsite Foodservice Operations- received ISU Research Excellence Award
Graduated Aug. '11	Norzuwana Sumarjan	Exploration of quality management practices in Malaysian hotels: An equilibrium approach – received ISU Research Excellence Award
Graduated Aug. '10	Paola Paez	Attitudes, knowledge, training methods, and tools for employees with disabilities in the hospitality industry
Graduated Dec. '08	Chao-Jung Chen	Co-advised with Mary Gregoire Sustainability practices in college and university dining services – received ISU Research Excellence Award and ISU Teaching Excellence Award
Graduated May '08	Seung Lee	Co-advised with Mary Gregoire Relationship among leadership empowerment, job satisfaction and employee loyalty in university dining student employees
Graduated Aug. '07	Marie Richardson	Co-advised with Mary Gregoire Serving methods and dining environment currently used in successful high school child nutrition programs in Georgia

MASTER'S DEGREE STUDENTS SUPERVISED: (as major professor)

Year Graduated/ Current Status	Name of student	Title of thesis or degree option
Concurrent BS/MS	Marilyn Gasienica	Thesis: Knowledge and Awareness of Hotel Employees about Human Trafficking
Graduated Dec '19 Concurrent BS/MS	Kevin Borzym	Creative Component: Perceptions of and Attitudes Towards Individuals with Disabilities in the Service Providing Industry
Graduated May '13	Yu-Chih Chiang	Thesis: The effects of sleep deprivation on performance of students working in the hospitality industry

<u>Year Graduated/ Current Status</u>	<u>Name of student</u>	<u>Title of thesis or degree option</u>
Graduated Dec '12	Anh Ho Dac	Thesis: How are hotel managers utilizing the training evaluation tools available to them?
Graduated May '10	Zafirah Mohd Nor	Thesis: Hospital foodservice directors identify the critical aspects in implementing room service in hospital foodservice
Graduated May '08	Eric Brown	Thesis: Dimensions of transformational leadership and relationship with employee performance in front desk staff
Graduated May '08	Jennifer Watson	Thesis: Defining pleasurable eating competencies for undergraduate dietetics programs

GRADUATE FACULTY COMMITTEE MEMBER

<u>Year Graduated/ Current Status</u>	<u>Name of student</u>	<u>Dissertation, Thesis, or Non-thesis Option in Foodservice & Lodging Management Unless Noted Otherwise</u>
Graduated, PhD	Ahmed Abdelbary	Dissertation
Graduated, PhD	Mary Begalle	Dissertation
Graduated, PhD	Eric Brown	Dissertation
Graduated, PhD	Michael Cheng	Dissertation
Graduated, PhD	Tami Cline	Dissertation

Year Graduated/ Current Status	Name of student	Dissertation, Thesis, or Non-thesis Option in Foodservice & Lodging Management Unless Noted Otherwise
Graduated, PhD	Cynthia Dawson Van Druff	Dissertation
Graduated, PhD	Amir Durrani	Dissertation
Graduated, PhD	Lynnelle Grumble	Dissertation
Graduated, PhD	Rick Hall	Dissertation
Graduated, PhD	Yoon Jang	Dissertation
Graduated, PhD	Jewoo Kim	Dissertation
Graduated, PhD	Carol Klitzke	Dissertation
Graduated, MFCS	Sara Lohrman	Creative Component
Graduated, PhD	Richard Mahoney	Dissertation
Graduated, PhD	John Timmerman	Dissertation
Graduated, PhD(FCS)	Maureen Tucker	Dissertation
Graduated, PhD	Frances Williams Rice	Dissertation
Graduated, MS	Ryun Han	Thesis
Graduated, MS	Dawei Li	Thesis
Graduated, MFCS	Laurie Lynch	Creative Component
Current, PhD	Ernest Lew	Dissertation
Graduated, MS	Allison Hillhyer	Master's of Consumer Science Paper
Current, PhD	Jennifer Forney	Dissertation

Susan W. Arendt

<u>Year Graduated/ Current Status</u>	<u>Name of student</u>	<u>Dissertation, Thesis, or Non-thesis Option in Foodservice & Lodging Management Unless Noted Otherwise</u>
Graduated, PhD	Jokima Hiller	Dissertation
Graduated, PhD	Sangwook Kang	Dissertation
Graduated, PhD	Lily Jan	Dissertation
Current PhD	Nelson Placa	Dissertation
Current PhD	Stephanie Murphy	Dissertation
Current PhD	Valerie Salter	Dissertation
Graduated, PhD	Joel Reynolds	Dissertation
Graduated, PhD(AMD)	Bertha Jacobs	Dissertation
Graduated, MS	Xialong Shao	Thesis
Current, PhD(FSHN)	Ana-Lorena Monge- Brenes	Dissertation
Graduated (FSHN,GDPIDEA)	Brittany Mally	Creative Component
Current, MS	Boya Luo	Thesis
Current, PhD (AMD)	Meegan Feori	Dissertation

UNDERGRADUATE RESEARCH SUPERVISION

<u>Year</u>	<u>Name of student</u>	<u>Program name</u>
2015, Spring	Sara Hanson	Louise Rosenfeld scholarship for research internship, CHS
2010, Summer	Katie Bellinghausen	Louise Rosenfeld scholarship for research internship, CHS
2007	Leigh Wagner	Honors Student, Local Foods Project
2007, Spring	Jessica Brown	Louise Rosenfeld scholarship for research internship, CHS

CREATIVE ACTIVITIES:

Teaching Materials

- 2019-2020 **Arendt, S.** et al. Development of hospital foodservice case study and on-line simulations
- 2016-2018 **Arendt, S.** Development of 8 on-line homework assignments for HSPM 392
- 2010 **Arendt, S.,** Strohbehn, C.H., & Meyer, J. Your Motivational Toolkit – Communication and Recognition and Discipline Modules. Accessed at www.extension.iastate.edu/foodsafety/toolkit/
- 2009 Paez, P. & **Arendt, S.** Audio PowerPoint Presentations on Food Safety. Developed for HRI 391 and put on WebCT - 15 total presentations.
- 2009 Strohbehn, C.H., **Arendt, S.,** Meyer, J. Paez, P, & Ellis, J. Flash Animations of Glove Use: Why, When and What. A 5-minute graphic of proper use of gloves in retail foodservices. English and Spanish Versions
- 2007 **Arendt, S.** Development of Summarizer, Connector, Enhancer method for article review in HSPM 391 course. Also adopted by an instructor at University of Pretoria.

OTHER PROFESSIONAL ACTIVITIES:

- Spring 2020 GC-ELA mentor for Ahmed Albughdadi, PhD
Civil, Construction, and Environmental Engineering
- Spring 2019 GC-ELA mentor for Moriah Bilenky, MS student in HORT
- Spring 2018 GC-ELA mentor for Brianna Routh, PhD candidate in HDFS
- 2017-present Editorial Review Board Member, *International Journal of Contemporary Hospitality Management*
- Spring 2017 GC-ELA mentor for Nur Che Ahmat, PhD candidate in HSPM
- Spring 2016 GC-ELA mentor for Samantha Jones, PhD student in FSHN
- Summer 2015 Preceptor for dietetic intern, Ashley Sowle
- 2014-2015 PFF mentor for Eojina Kim, PhD student
- 2013-present Ad Hoc Reviewer, *Journal of Hospitality and Tourism Research*
- 2012-present Editorial Review Board Member, *Journal of Foodservice Management and Education*

2011-present	Ad Hoc Reviewer, <i>International Journal of Hospitality Management</i>
2011	Moderator, International Council on Hotel, Restaurant and Institutional Education Conference
2010-present	Reviewer, <i>International Journal of Contemporary Hospitality Management</i>
2010-present	Review Board Member, <i>Journal of Hospitality and Tourism Education</i>
2010-present	Reviewer, Graduate Education and Graduate Students Research Conference
2010-present	Ad Hoc Reviewer, <i>Journal of Mixed Methods Research</i>
2010-present	Reviewer (Papers and Posters), International Council on Hotel, Restaurant and Institutional Education Conference
2010	Served as Co-Sponsor for Chinese Food Safety Delegation funded through Cochran Fellowship (November 11, 2010)
2009-present	Reviewer, <i>Journal of Foodservice Management and Education</i>
2009-present	Ad Hoc Reviewer, <i>Cornell Quarterly Journal</i>
2009	Reviewer (Papers), Asia-Pacific CHRIE Conference
2009-present	Reviewer, <i>Journal of Child Nutrition and Management</i>
2008-present	Ad Hoc Reviewer, <i>Journal of Tourism Management</i>
2008 -2009	Mentor, Iowa State University's Graduate Student Teaching Certificate Program
2008-2009	Mentor, one graduate student, Preparing Future Faculty (PFF)
2008-present	Experience Iowa State, HRIM Faculty Representative
2007-2011	Panelist, Preparing Future Faculty
2007-2008	Mentor two graduate students, Preparing Future Faculty
2007-2008	HRIM Day Faculty Speaker

- 2007 Reviewer, Graduate Education and Graduate Students Research Conference
- 2007 Majors Career Fair HRIM Faculty Representative
- 2007 AEHSM representative for FSHN Departmental Review
- 2006 Moderator, International Council on Hotel, Restaurant and Institutional Education Conference
- 2005-present Reviewer, *Journal of the American Dietetic Association*
- 2001 Chair, Registration Committee Iowa Dietetic Association Annual Meeting

MEMBERSHIP IN PROFESSIONAL AND HONOR SOCIETIES:

- 2007-present School Nutrition Association
- 2006-present Council on Hotel, Restaurant and Institutional Education
- 2005-present Foodservice Systems Management Education Council
- 1995-present Iowa Dietetic Association
- 1990-present Academy of Nutrition and Dietetics

INTERNATIONAL, NATIONAL, UNIVERSITY, COLLEGE, DEPARTMENT, AND
PUBLIC SERVICE:

International Service

2019-present	Appointed as External Assessor at University of Pretoria, South Africa	
2016-present	Appointed as External Assessor at Universiti Teknologi MARA, Selangor Darul Ehsan, Malaysia	

National Service

2019-present	School Nutrition Association Nutrition and Research Committee	Member
2016-2019	Institute of Child Nutrition National Advisory Council (3 year appointment)	Member
2015-2016	Subject Matter Expert for ACEND: Defining Competencies using new education model for dietetics	Member
2011-2013	Foodservice Management Education Council	Chair, Nominating Committee
2011	RFA Reviewer for Board of Human Sciences AFRI Research Request for Proposals.	FY 2012

University Service

Standing and Ad Hoc Committees

2020- present	Teaching Technology Advisory Committee (TTAC)	Member
SS 2018	Search Committee: Leadership Studies Lecturer	Member
F2016-2019	Leadership Studies Advisory Board	Member
F2015	Ad Hoc Judiciary Committee	Member
F13-S19	Faculty Review Board (three cases Sp/Sum '14 and one Sp '17)	Member
2006-present	Presidential Leadership Award Committee	Member

College Service

Standing and Ad Hoc Committees and Assignments

2015-2018	RPP Faculty Senate	CHS Rep
2012	Innovative Teaching Initiatives Grants	Reviewer
2010-2012	Heddleson Faculty Award Committee	Member
2009-2011	Helen LeBaron Hilton Fund Committee	Member
2009	Innovative Grant Proposal	Reviewer

Departmental Service: Apparel, Events, and Hospitality Management (AESHM) and Food Science and Human Nutrition (FSHN)

Standing and Ad Hoc Committees and Assignments

2019	Planning Committee for HSPMEAC Spring Meeting	Member
2018-present	Planning Committee Future Education Model in Dietetics	Member
2017-2019 (Spring)	AESHM Promotion and Tenure Committee	Chair
2016-2017	HM Search Committee, Lecturer position	Member
2015-2020	AESHM Governance Document Committee	Chair
2015-2020	AESHM Curriculum Committee	Member
2014-2015	Presidential High Impact Hire Search Committee	Member
2014-2015	HM Search Committee, Foodservice position	Member
2014 (Spring)	AESHM Promotion and Tenure Committee	Member
2012	Appeals Committee (Graduate Students)	Member
2011-2013	Formal research and teaching mentor for Dr. Eric Brown, new assistant professor	
2011	Department Chair Review Committee	Member
2011-2012	AESHM Promotion and Tenure Committee	Member
2010-2011	HM Search Committee, HR position	Chair

2009	AESHM Curriculum Committee	Member
2008-2009	HRIM Search Committee, HR position	Chair
2008-2009	HRIM Search Committee, Marketing position	Member
2008-2009	HRIM Search Committee, Lodging position	Member
2008-2009	AESHM Nomination and Awards Committee	Member
2007-present	HM Graduate Review Committee	Member
2007	FSHN Search Committee, Culinary Science Program	Member
2006-2010	Culinary Science Task Force	Member
2006-2007	Faculty Development and Advancement Committee	Alternate
2006-2007	HRIM Search Committee, two position	Member
2005-2008	Curriculum Committee, HRIM	Member
2005	Connect To Your Future	Co-Chair

Outreach

2019	FoodHandler® Webinar: Communication and Food Safety	Developer Presenter
2011	Nutrition in Dietetics (NTR 503) at Rush University, Chicago, IL	Co-Instructor
2007	School Foodservice: Advanced Manager Workshop	Presenter
2005	School Foodservice: Advanced Manager Workshop	Presenter