#### Western Kentucky University

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# Teaching Branch Campus Students: Challenges and Opportunities for Educators in Higher Education

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#### **2017 EQRC**

## **Ethnographic & Qualitative Research Conference**

## **Teaching branch campus students:**

Challenges and opportunities for educators in higher education



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## What is a Branch Campus?

- The National Center for Education Statistics (NCES) (2006) defines a branch (or regional) campus or institution as "A campus or site of an educational institution that is not temporary, is located in a community beyond a reasonable commuting distance from its parent institution, and offers full programs of study, not just courses" (p. G-1).
- Number of **branch campuses may be expanding** even as the use of online and other interactive courses have increased.
- Higher percentage of **nontraditional students** who are placebound, commute, may be older, and strive to balance multiple responsibilities including work and care for families.

Sources: Bozick & DeLuca, 2005; Choy, 2002; Compton, Cox, & Lanaan, 2006; Fonseca & Bird, 2007; Hoyt & Howell, 2012; Knefelkamp & Stewart, 1983; Mindrup, 2012; Oliaro & Trotter, 2010; Wolfe & Strange, 2003.

## From the Literature: Opportunities & Challenges

#### **Opportunities:**

- Working closely with students
- 2. Friendly environment
- 3. Autonomy
- Cross-disciplinary collegiality
- Cooperation re: student concerns
- Greater involvement in change efforts at campus and in community

#### **Challenges:**

- Negative perceptions from parent campus
- 2. Professional isolation
- Demands on time and energy
- 4. Limited collegiality across disciplines

Sources: Bird, 2007; Fonseca & Bird, 2007; McGrath, 2012; Merzer, 2008; Mindrup, 2012; Poling, LoSchiavo, & Shatz, 2009; Wolfe & Strange, 2003

## Purpose of Study

- An exploration of the unique experiences and perceptions of social work educators teaching branch campus students
  - Resident (at the branch campus) and non-resident faculty
- Investigated the perceived advantages and disadvantages of teaching branch campus students
- Aim to inform social work (and other higher education) programs re: challenges and opportunities related to supporting faculty members who teach branch campus students

## Methodology: Sampling

- 542 total universities with social work education programs in U.S.
  - No database of social work education programs at branch campuses
    - Investigation identified 89 branch campus programs
- Online survey distributed to faculty who teach branch campus students
- 81 respondents from 26 states
  - 60 provided written responses
    - 37 resident (branch campus) faculty
    - 23 non-resident faculty

## Methodology: Thematic Analysis

- Thematic analysis was used to identify patterns across the data set of the advantages and disadvantages from both the resident and non-resident faculty of teaching on a branch campus.
- The process of coding took place in six phases. The researchers:
  - familiarized themselves with the data;
  - created a grid and generated initial codes;
  - searched for themes among the codes;
  - reviewed and defined the themes:
  - named the themes; and
  - reported out the final themes to each other.
- This approach best emphasizes the perceptions of the survey participants and captures their experiences as faculty members at branch campus social work programs.

## Themes: Advantages

#### **Resident Faculty**

Autonomy & Ownership of

Program

Supportive Environment

**Connection to Students** 

Location/Close to Home

Removed from University Politics

**Smaller Setting** 

Opportunities for

Interdisciplinary Collaboration

Meeting Needs of Underserved

Students

Students with Diversity of Life

Experience

**Motivated Students** 

#### **Non-resident Faculty**

**Connection to Students** 

Students with Diversity of Life

Experience

**Motivated Students** 

Location/Close to Home

Smaller Setting

## Themes: Disadvantages

#### **Resident Faculty**

Isolation

Lack of Understanding by Parent

Campus

Lack of Resources & Support of

Travel

Lack of Collaborative

**Opportunities** 

**Heavier Workload** 

#### **Non-resident Faculty**

Lack of Resources & Support

Students Unmotivated &

Unprepared

Lack of Connection with Students

Travel

Heavier Workload

## **Major Themes**

- **Connection to Students**
- Recognition by the Parent Campus
- Themes present for both comparison groups (Resident and nonresident) and expressed in both categories (Advantages and disadvantages)

## Major Themes: Connection to Students

#### **Resident Faculty**

- "Because of smaller cohorts,
  I get to know each student
  well."
- "Closer relationships with students."
- "I meet the needs of underserved students."
- "Students are more diverse and have life experience."
- "Very motivated students."
- "Students feel isolated, left out of main campus activities."

#### **Non-Resident Faculty**

- "Students are older and have more life experience."
- "Students are too busy to find time for school work."
- "Students are hostile at regional campuses."
- "Students are underprepared for level of work, less professional."
- "Students act entitled, don't feel need to be to class on time, don't read, not hardworking when transferring from an CC."

## Major Themes: Recognition by the Parent Campus

#### **Resident Faculty**

- "Have more autonomy and ownership of program."
- "Lack of understanding by department in teaching load."
- "Department meetings don't address regional campus discussions/items."
- "Feel disconnected from communication given at main, and from colleagues."
- "Lack of collaboration opportunities but same research expectations."

#### **Non-Resident Faculty**

- "University meets needs of underserved students."
- "Lack of resources and support for faculty (advising, technology, supplies)."
- "Lack of interaction with other department faculty."
- "Additional work load for those who have other university responsibilities."
- "Additional work load for those who have other university responsibilities."

#### Discussion

- The broader systemic problems identified by faculty teaching at a branch campus can inform institutions on tailoring policies, procedures and resources that may better foster a supportive culture that values branch campus faculty.
- Cultivating more opportunities for collaboration between parent and branch campus faculty to foster a better understanding of the workload and ameliorate feelings of isolation may enhance branch campus faculty job satisfaction.
- Institutions that develop a comprehensive menu of faculty developmental offerings can help to build a faculty who can weather challenges and offer creative solutions (Wolfe & Strange, 2003).

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