Rebecca Walton

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Biography

Dr. Rebecca Walton is an assistant professor of technical communication and rhetoric at Utah State University. Her research interests include social justice, human rights, and qualitative methods for cross-cultural research. Walton's research makes explicit connections between technical communication (e.g., areas of expertise, sites of research and practice) and concerns of social justice (e.g., human dignity, equitable power distribution). Her work has appeared in *Technical Communication Quarterly*, *Journal of Business and Technical Communication*, and other journals and edited collections.

Education

PhD & Master of Science in Human Centered Design & Engineering
　　University of Washington; Seattle, WA; Graduated *summa cum laude* June 2011
　　Certificate: User-Centered Design

Master of Arts in Technical Writing
　　University of North Texas; Denton, TX; Graduated *summa cum laude* May 2006
　　Cognate Area: Nonprofit Administration

Bachelor of Arts in English
　　Abilene Christian University; Abilene, TX; Graduated *summa cum laude* May 1999
　　Minors: Digital Media, Journalism

Academic Positions

Assistant Professor of Technical and Professional Communication, Department of English
Utah State University; Logan, UT (August 2011–present)

Honors & Awards

- **Civically Engaged Scholar** (university award), Utah Campus Compact (2015)
- **Undergraduate Research Mentor of the Year** (college award), College of Humanities and Social Science, Utah State University (2015)
- **Early Career Award** (university award), Center for Women and Gender, Utah State University (2014)
- **Best Paper** (international award), Information Systems for Crisis Response and Management International Conference (2011)
- **Award of Excellence** (departmental award), Department of Human Centered Design & Engineering, University of Washington (2011)
- **Merit Award** (regional award), Society for Technical Communication Lone Star Chapter (2005)

Journal Publications (refereed inter/national venues)

Walton, R., Mays, R., & Haselkorn, M. (In press). Enacting humanitarian culture: How technical communication facilitates successful humanitarian work. *Technical Communication, 63*(2).

Walton, R. (In press). Making expertise visible: A disruptive workplace study with a social justice goal. *connexions: An International Professional Communication Journal, 4*(1).

Walton, R. (In press). Supporting human dignity and human rights: A call to adopt the first principle of human-centered design. *Journal of Technical Writing and Communication, 46*(2).

Colton, J. S., & **Walton, R.** (2015). Disability as insight into social justice pedagogy in technical communication. *Journal of Interactive Technology and Pedagogy, 8*. Retrieved from http://jitp.commons.gc.cuny.edu/disability-as-insight-into-social-justice-pedagogy-in-technical-communication/

Walton, R., Zraly, M., & Mugengana, J. P. (2015). Values and validity: Navigating messiness in a community-based research project in Rwanda. *Technical Communication Quarterly, 24*(1), 45-69.

Moeller, R. M., **Walton, R.**, & Price, R. J. (2015). Participant agency and mixed methods: Viewing divergent data through the lens of genre field analysis. *Present Tense, 5*(1). Retrieved from http://www.presenttensejournal.org/volume-5/participant-agency-and-mixed-methods-viewing-divergent-data-through-the-lens-of-genre-field-analysis/

Walton, R., & Hailey, D. (2015). Evaluating the relevance of eBooks to corporate communication. *Communication Design Quarterly, 3*(3), 12-19.

Price, R., **Walton, R.**, & Petersen, M. (2014). Methodological journey: Lessons learned from a student-led intercultural pilot study. *Rhetoric, Professional Communication, and Globalization*, *5*(1), 90-107.

Walton, R. (2014). Editor's introduction to special issue on intercultural methodology. *Rhetoric, Professional Communication, & Globalization*, *5*(1), 1-13.

Walton, R. (2013). Stakeholder flux: Participation in technology-based international development projects. *Journal of Business and Technical Communication, 27*(4), 409-435.

Walton, R., Price, R., & Zraly, M. (2013). Rhetorically navigating Rwandan research review: A fantasy theme analysis. *Rhetoric, Professional Communication, and Globalization*, *4*(1), 78-102.

Walton, R. (2013). Civic engagement, information technology, & global contexts. *connexions: An International Professional Communication Journal, 1*(1), 147-154.

Walton, R. (2013). Bridges & barriers to development: Communication modes, media, and devices. *Kairos: A Journal of Rhetoric, Technology, and Pedagogy, 17*(3). Retrieved from http://kairos.technorhetoric.net/17.3/topoi/walton/index.html

Walton, R. (2013). How trust and credibility affect technology-based development projects. *Technical Communication Quarterly*, *22*(1), 85-102.

Walton, R., & Jones, N. N. (2013). Navigating increasingly cross-cultural, cross-disciplinary, and cross-organizational contexts to support social justice. *Communication Design Quarterly, 1*(4), 31-35.

Walton, R., Yaaqoubi, J., & Kolko, B. E. (2012). What's it for? Expectations of Internet value and usefulness in Central Asia. *Information Technologies and International Development*, *8*(3), 69-84.

Walton, R., & DeRenzi, B. (2009). Value-sensitive design and health care in Africa. *IEEE Transactions on Professional Communication, 52*(4), 346-358.

Journal Publications, Cont. (refereed inter/national venues) _____

Haselkorn, M., & **Walton, R.** (2009). The role of information and communication in the context of humanitarian service: Introduction to special issue on communication in humanitarian environments. *IEEE Transactions on Professional Communication, 52*(4), 325-328.

Walton, R., Putnam, C., Johnson, E., & Kolko, B. E. (2009). Skills are not binary: Nuances in the relationship between ICT skills and employability. *Information Technologies and International Development*, *5*(2), 1-18.

Book Chapters (invited and refereed venues) _____

Jones, N. N., & **Walton, R.** (Chapter accepted; book under review). Using narratives to foster critical thinking about diversity and social justice. In M. Eble and A. Haas (Eds.), *Integrating theoretical frameworks for teaching technical communication*.

Walton, R., Mays, R., & Haselkorn, M. (2016). How humanitarian culture informs change adoption: A case study of humanitarian logistics. In N. Altay, M. Haselkorn, and C. Zobel (Eds.), *Advances in managing humanitarian operations* (pp. 135-157). Heidelberg: Springer.

Walton, R., Mays, R., & Haselkorn, M. (2013). What makes response rapid? Humanitarian practitioners' views on speed in dynamic and uncertain logistics environments. In B. Hellingrath, D. Link, and A. Widera (Eds.), *Managing humanitarian supply chains: Strategies, practices and research* (pp. 222-243). Bremen: BVL International/DVV Media Group.

Conference Proceedings (refereed inter/national venues) _____

Rose, E., & **Walton, R.** (2015, July 16-17). From factors to actors: Implications of posthumanism for social justice work. In *Proceedings of the 33rd ACM International Conference on the Design of Communication*, SIGDOC 2015. ACM, article 33.

Mays, R., **Walton, R.**, & Savino, B. (2013, May 12-15). Emerging trends toward holistic disaster preparedness. In *Proceedings of the Information Systems for Crisis Response and Management international conference*, ISCRAM 2013, pp. 764-769.

Walton, R., Mays, R., & Haselkorn, M. (2011, May 8-11). Defining "fast": Factors affecting perceptions of rapid response to humanitarian disasters. In *Proceedings of the Information Systems for Crisis Response and Management international conference*, ISCRAM 2011, pp. 1-10. (Best paper award)

Aditya, S., Kulkarni, C., Joy, J., Datha, N., Adabala, N., & **Walton, R.** (2010, Oct. 25-29). An Interactive Multimedia Framework for Digital Heritage Narratives. In *Proceedings of the ACM Multimedia International Conference*, MM 2010. ACM, pp. 1445-1448.

Driesbach, C., **Walton, R.**, Kolko, B. E., & Seidakmatova, A. (2009, July 19-22). Asking Internet users to explain non-use in Kyrgyzstan. In *Proceedings from Professional Communication Conference*, IPCC 2009. IEEE International, pp. 1-6.

Putnam, C., Rose, E., **Walton, R.**, & Kolko, B. E. (2009, July 19-22). Creating and communicating user requirements for distant audiences: A case study of mobile phone users in Kyrgyzstan. In *Proceedings from Professional Communication Conference*, IPCC 2009. IEEE International, pp. 1-13.

Walton, R. (2007, October 1-3). Technical communication and the needs of small nonprofit organizations. In *Proceedings from Professional Communication Conference*, IPCC 2007. IEEE International, pp. 1-24.

Journal Issues Edited

Walton, R., & Thatcher, B. (2014). *Journal of Rhetoric, Professional Communication, and Globalization.* Special issue on Methodologies for Intercultural Research: Reflexivity, Flexibility, and Humility.

Haselkorn, M., & **Walton, R.** (2009). *IEEE Transactions on Professional Communication.* Special issue on Technical Communication in Humanitarian Environments.

Conference Posters & Presentations (refereed inter/national venues)

Walton, R., Colton, J., Gurko, K., & Wheatley-Boxx, R. (2015, October 1-3). Cultivating a programmatic ethos of social justice: Benefits of partnership-driven research. Panel. Council for Programs in Technical and Scientific Communication National Conference, CPTSC 2015.

Moore, K., Jones, N. N., & **Walton, R.** (2015, March 18). Enacting social justice: Finding value in technical communication. Round table. Association for Teachers of Technical Writing National Conference, ATTW 2015.

Read, S., **Walton, R.**, & Dush, L. (2014, September 25-27). Sites for social justice learning in the technical communication classroom: Technology, ethics, and learning outcomes. Panel. Council for Programs in Technical and Scientific Communication National Conference, CPTSC 2014.

Walton, R. (2014, March 19). Supplementing verbal data with visual data in cross-cultural research. Presentation. Association for Teachers of Technical Writing National Conference, ATTW 2014.

Petersen, M., Butterfield, J., Walker, C., **Walton R.**, & Wengreen H. (2013, April 10-13). Patients' perspectives of nutrition in healthcare: An exploratory study. Poster. National Conference on Undergraduate Research, NCUR 2013.

Walton, R. (2013, March 13). Concurrent, contradictory myths shaping technology use across cultures. Presentation. Association for Teachers of Technical Writing National Conference, ATTW 2013.

Hailey, D., & **Walton, R.** (2012, October 8-10). Best tool for the job: How to select an appropriate ebook format. Workshop. International Professional Communication Conference, IPCC 2012.

Walton, R. (2012, March 21). Sharing control: Methods that shift power toward research participants. Presentation. Association for Teachers of Technical Writing National Conference, ATTW 2012.

Walton, R. (2009, May 10-13). Interdependencies of scope and environment in designing, managing, and evaluating ICTD projects. Poster. International Conference on Information Systems for Crisis Response and Management, ISCRAM 2009.

Hozumi, D., & **Walton, R.** (2008, September 18-19). Factors for successful adaptation of handheld digital devices for health systems in low-income countries. Poster. Global Public Health Informatics international conference, PHI 2008.

Walton, R., & Haselkorn, M. (2008, January 7-10). Humanitarian service science and engineering. Poster. National Science Foundation Division of Civil, Mechanical, and Manufacturing Innovation Engineering Research and Innovation Conference.

Haselkorn, M., Kemp, R., & **Walton, R.** (2007, October 1-3). Engineering human communication in multi-institutional safety and security systems. Panel. International Professional Communication Conference, IPCC 2007.

Walton, R. (2007, March 21). How can I help you: Technical communication and the needs of small nonprofit organizations. Presentation. Association of Teachers of Technical Writing National Conference, ATTW 2007.

Conference Publications (non-refereed international venue)

Mays, R., **Walton, R.**, & Savino, B. (2013, October 23-27). Thirty years of practice: The evolution and emergence of a more holistic view of preparedness. In *Proceedings from World Conference on Humanitarian Studies*, 2013.

Selected Courses Taught

Utah State University; Logan, UT (2011–present)
> Theories of Society and Technology (graduate)
> Technical Communication Pedagogy (graduate)
> Theory and Research in Professional Communication (graduate)
> Communicating Professional Identity (graduate/undergraduate)
> Responsive Web Design (undergraduate)
> Graphics and Digital Documents (undergraduate)
> Designing Documents for Print (undergraduate)

University of Washington; Seattle, WA (2006–2011)
> User Experience Design (undergraduate)
> Foundations of Human Centered Design (undergraduate)
> Human Centered Design Capstone (undergraduate)
> Advanced Technical Communication and Oral Presentation (undergraduate)
> Technical Communication for Environmental Studies (undergraduate)

Student Advising

Dissertation & Thesis Committees
> Chair, Dissertation Committee, Breeanne Matheson Martin (2015–present)
> Chair, Dissertation Committee, Chris Dayley (2013–present)
> Chair, Dissertation Committee, Ryan Price (2012–2015)

> Member, Master's Thesis Committee, Anne Marie Johnson (2015–present)
> Member, Dissertation Committee, Adam Bair (2012–present)
> Member, Dissertation Committee, Emily Petersen (2012–present)
> Member, Dissertation Committee, Christon Walker (2012–2014)
> Member, Dissertation Committee, Rebecca James (2012–2013)
> Member, Dissertation Committee, Laura Vernon (2012–2013)

Honors Contracts
> Dylan Lasson (Summer 2015, Spring 2013)
> Rebekah Miner (Fall 2014)
> Natalie Cheney (Fall 2014, Spring 2014, Fall 2012)
> Ariel Peterson (Spring 2014, Spring 2013)
> Kelsen Kitchen (Spring 2013, Fall 2012)

Student Research
> IRB Principal Investigator, Chris Dayley, graduate (Fall 2015, Spring 2013)
> IRB Principal Investigator, Ryan Price, graduate (Fall 2014, Spring 2012)
> IRB Principal Investigator, Natalie Cheney, undergraduate (Spring 2014)
> Undergraduate Research Fellowship Faculty Adviser, Jake Howard, undergraduate (Spring 2014)
> IRB Principal Investigator, Matthew Petersen, undergraduate (Spring 2012)

Professional Service

National
- Editorial Committee Member: *Journal of Rhetoric, Professional Communication, & Globalization*
- National Society Sub-Committee Member: Council for Programs in Scientific and Technical Communication Diversity Committee
- Conference Host Co-Chair: Council for Programs in Scientific and Technical Communication National Conference, CPTSC (2015)
- Conference Program Review Coordinator: Council for Programs in Scientific and Technical Communication National Conference, CPTSC (2015)
- Conference Program Committee Member: Special Interest Group on Design of Communication ACM International Conference, SIGDOC (2012, 2013, 2014, 2015)
- Conference Program Committee Member: Association of Teachers of Technical Writing National Conference, ATTW (2013, 2014, 2015, 2016)
- Journal Reviewer: *New Media & Society; Journal for Information Technology and International Development; IEEE Transactions on Professional Communication; Journal of Information Technology and Development; Journal of Business and Technical Communication*
- Conference Reviewer: ACM CHI Conference on Human Factors in Computing Systems (2012)

College
- Undergraduate Research Advisory Board, Office of Research and Graduate Studies, Utah State University (2015–present)
- Scholarship Committee, College of Humanities and Social Science, Utah State University (2015)
- International Studies Initiative Committee Member, College of Humanities and Social Science, Utah State University (2014–2015)
- Tanner Talk Committee Member, College of Humanities and Social Science, Utah State University (2014)
- Classroom Visioning Committee Member, College of Humanities and Social Science, Utah State University (2014)

Department
- Curriculum Chair, Technical Communication and Rhetoric, Utah State University (2014–present)
- Undergraduate Program Chair, Technical Communication and Rhetoric, Utah State University (2013–present)
- Awards Committee Member, English Department, Utah State University (2012–present)
- Publications Committee Member, English Department, Utah State University (2014–present)

Professional Memberships

- Association for Teachers of Technical Writing (ATTW)
- Council for Programs in Technical and Scientific Communication (CPTSC)
- Information Systems for Crisis Response and Management (ISCRAM)
- National Council of Teachers of English (NCTE)
- ACM Special Interest Group on Design of Communication (SIGDOC)