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# Contract structure for joint production: risk and ambiguity under compensatory damages

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## Abstract

We develop a model in which the parties to a joint production project have a choice of specifying contractual performance in terms of actions or deliverables. Penalties for noncompliance are not specified; rather, they are left to the courts under the legal doctrine of compensatory damages. We analyze three scenarios of increasing uncertainty: *Full Knowledge* – where implications of partner actions are known; *Risk* – where implications can be probabilistically quantified; and, *Ambiguity* – where implications cannot be so quantified. Under *Full Knowledge*, action requirements dominate: they always induce the maximum economic value. This dominance vanishes in the *Risk* scenario. Under *Ambiguity*, deliverables specifications can interact with compensatory damages to create a form of “ambiguity insurance,” where ambiguity aversion is assuaged in a way that increases the aggregate, perceived value of the project. This effect does not arise under contracts specifying action requirements. Thus, deliverables contracts may facilitate highly novel joint projects that would otherwise be foregone due to excessive uncertainty. Suggested empirical implications include the choice of contract clause type depending upon the level of uncertainty in a joint development project, one application being the level of partner experience with inter-firm collaborations.

# 1 Introduction

Firms often use formal contracts in the governance of their collaborative projects. In both management and economics, significant bodies of scholarly work have arisen to explain the shapes taken and purposes served by such documents. As discussed below, empirical work in the management literature documents actual variation in the structure of written contracts, including features such as performance clauses, monitoring conventions, and financial contingencies under different transactional settings. In contrast, the energy in economics has largely focussed on developing theory to provide explanations of the kinds of economic problems contracts can be used to solve. Between the two disciplines lies a gap: the bundles of contractual features typically documented in management's empirical work is difficult to map to the abstract representations of contracts commonly used in economic theory. The purpose of this paper is to forge a closer link between theory and empirics via development of a formal model that maps onto observed contractual data.

There is over a decade of management research on the link between relational capital and the overall degree of contract detail.<sup>1</sup> While some authors find prior relationships lead to more detailed contracts (e.g., ???), others find the opposite (e.g., ???). Investigating these different conclusions, ? and ? demonstrate that measures of overall contract detail blunt the ability to observe dynamics of individual contract terms. Both of these later studies find that the relationship between experience and the inclusion of a clause varies by clause type. For example, studying technology development alliances, ? find action requirements (e.g., contribution of specific, pre-existing intellectual property) are more likely with increasing partner experience; yet, the opposite holds for deliverables requirements (e.g., completion dates for tasks and/or specified end of project achievements for each firm). Significantly, only 11% of contracts in this study contain any mention of financial contingencies whatsoever.<sup>2</sup>

Learning-by-doing reasoning has been used to explain the use of contract terms in many of the earlier management studies: experience with a partner leads to learning, which lowers the marginal cost of adding clauses to contracts involving that partner, thereby inducing a positive correlation between experience and contract detail (e.g., ?).<sup>3</sup> Alternatively, sociologists posit that trust develops between parties through experience, which reduces the need to explicate performance requirements, thereby inducing a *negative* correlation (e.g., ?). The work on reputational capital in economics is closely related. This literature finds that, like trust, reputation may also act to reduce the need for legal enforcement mechanisms. ? provides one of the earliest examples in this large stream of literature, which includes refinements by ??????. It is worth noting that the economics

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<sup>1</sup>“Relational capital” is usually measured as prior experience between the contracting parties.

<sup>2</sup>Typically, these financial contingencies take the form of performance penalties (in legal terms, *specified damages*) or bonuses.

<sup>3</sup>These ideas are in line with ?, who argues that real-world complexity implies incomplete contracts which, combined with specific relationships and opportunism, create favorable conditions for the existence of firms. ? begin the formalization of these ideas. A recent example is ?, who presents a model in which an exogenous parameter captures the likelihood that a contract sufficiently covers ex post contingencies, and proceeds to analyze the contract-vs-integrate implications.

findings are based upon game-theoretic models where the “contracts” are typically represented as schedules of state-contingent transfer payments.<sup>4</sup>

Salient empirical features of contracts shown in recent management studies include: the specification of required actions without additional contingencies; the use of deliverables requirements; variation in the use of action versus deliverables requirements; correlations in this variation with partner experience; and, the general rarity of specified financial transfers. The connections between these findings and the closest theoretical streams across the disciplines are loose and incomplete. The theories imply different relationships between experience and the overall number of clauses used in a contract, but are silent on variation in the relative use of clauses across contracts. Moreover, the formal representations of contracts in the economics literature on reputation (as state-contingent transfer payments) are qualitatively different than those observed in practice, since many real-world contracts lack financial contingencies altogether. This weak connection and our earlier empirical work motivates the present paper, which analyzes variation in the use of action versus deliverables performance terms in contracts. The variation here arises as a result of qualitatively different degrees of uncertainty regarding the joint project. Although we do not model experience per se, our uncertainty scenarios can be interpreted as arising as a result of it.

Our focus on uncertainty touches on several streams within the broader economics literature on contracts, which are too substantial to review in detail here. However, there are two general ideas from this literature that are particularly relevant to this study: moral hazard and adverse selection. In the context of contracts, moral hazard arises when actions by contracting parties are not observable or verifiable. An example of this would be when the quantity and/or quality of an input into a joint project cannot be verified by anyone other than the contributing party. Lack of observability implies that terms surrounding such actions are not externally enforceable and eliminates any direct reason to specify them in contracts. At first glance this offers a possible explanation for the use of action versus deliverables requirements in contracts: firms include action requirements when these actions are observable, but exclude action requirements when not observable and, thus, not enforceable. However, a moral hazard approach is unable to explain observed contracts for joint technology development that sometimes include action clauses and in other cases deliverables only (?). In these cases, many actions are observable, hence their inclusion in some contracts. Yet, in other contracts for similar projects – i.e., in which these actions should be also observable – such clauses are not included. We attempt to explain such cases by constructing a model in which actions are always observable (i.e., our results with respect to clause selection do not depend upon whether actions are hidden or not).

The literature on adverse selection, where actions and deliverables may be observed, but some inherent feature of a partner is not, is closer to our approach. For example, contracts in ? are represented as schedules of effort- or output-contingent payments, depending upon which is selected for monitoring. The hidden feature in ? is a productivity endowment. In our setup, the potential

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<sup>4</sup>One line of work in this vein concerns the extent to which it is possible to articulate the state-contingent transfers in simple form, such as a linear price schedule (e.g., ??).

unknown is how partner actions are linked to different deliverables outcomes – essentially, managers face uncertainty about their partner’s “production technology” or type. A firm’s type determines how likely particular outcomes are for the various possible actions that the firm may take.

The essential features of our approach are as follows. We build a model that depicts two firms faced with a joint economic opportunity.<sup>5</sup> They may agree to a formal contract if they wish. If so, they then write a contract that specifies either action or deliverable performance requirements. *Actions* are defined as managerial decision or choice variables; *deliverables* are the stochastic, payoff-relevant consequences of those decisions. Both actions and deliverables are verifiable by an outside party and, thus, are practical to include in a contract. To allow for contracts that do not elaborate explicit schedules of state-contingent financial transfers, we introduce the legal institution of *compensatory damages*, under which contractual violations are assessed. This doctrine is prevalent in many real-world jurisdictions and is a common remedy for contract breach. Finally, we create a setting in which the parties face different degrees of uncertainty regarding the consequences of each other’s actions. Our earlier empirical investigations suggest that uncertainty of this kind is an important obstacle to the organization of many forms of economic activity. In the presence of uncertainty, firms have difficulty selecting a mutually agreeable set of action requirements, even when actions are verifiable.

Thus, our firms choose actions which, in turn, affect the probabilities on a set of possible deliverables or outcomes. We refer to the mapping from a firm’s actions to probability distributions on deliverables as its *type*. Implicitly, a firm’s type is determined by its assets (both real and intangible), prior experience and investments made – that is, the capabilities of a firm that determine its ability to produce deliverables. In our model, whether a contract stipulates action or deliverable performance is driven by the extent of the uncertainty they face regarding each others’ partner’s type. Here, when a firm knows its partner’s type, it also knows how partner actions affect the likelihood of desired outcomes. We consider three fundamental cases, representing increasing levels of uncertainty. The first is *Full Knowledge*, in which each firm has exact knowledge of its partner’s type. (We assume that firms always know their own type.) The second is *Risk*, in which firms do not know their partner’s type, yet are able to assign probabilities to each of their partner’s possible types. The last is *Ambiguity*, in which the partner’s type is unknown and, moreover, cannot be assessed with probabilistic precision. The source of these differences in uncertainty are not modeled explicitly. We simply suggest that they are sufficiently broad to be relevant in a number of empirically interesting settings. For example, uncertainty could be driven by a firm’s level of relational or collaborative experience, a premise that links our results to our earlier empirical work motivating this paper. Alternatively, such uncertainty might also be project-related, being higher in the earlier phases of a project or with less mature technology areas.

Theoretical work on ambiguity is an active area of inquiry in economic theory.<sup>6</sup> As a technical

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<sup>5</sup>The opportunity could be anything from a buy-sell agreement to a complex technology development alliance. By “firm” we typically mean the decision makers responsible for implementing the agreement.

<sup>6</sup>Readers interested in digging deeper may find the following papers useful: ?, ?, ?, ?, ?, ?, and ?. ? provide

matter, we adopt the maxmin expected utility (MMEU) approach of ?. This approach has gained traction in economics, particularly in principal-agent settings. However, despite the fact that ambiguity about partner capabilities is a common issue in joint development projects, there are presently very few papers that include ambiguity as a category of uncertainty in contracting. A notable exception is ?, who analyzes buyer-seller transactions with ambiguous investment hold-up problems. He demonstrates: *i*) that ambiguity can result in inefficient and incomplete arms-length contracts; and, *ii*) vertical integration can result in strict efficiency improvements. Our analysis departs from Mukerji (1998) in that we examine joint production with adverse selection instead of moral hazard. More specifically, we assume that both actions and outcomes are observable and, thus, contractible, which is not the case in the moral hazard setting used in Mukerji (1998). Here, partner type is uncertain (except under *Full Information*) which, in turn, leads to uncertainty about what the best partner actions are. We also assume, in contrast to Mukerji (1998), that firms assess contract violations under the specific legal institution of compensatory damages. These appear to be reasonable assumptions given that clauses specifying both actions and deliverables are prevalent in actual contracts and that contracting parties typically do have recourse to courts for compensatory damages.

As mentioned above, one of the important novelties of our model is that it does not require contracts to include schedules of state-contingent transfer payments (in contrast to much of the extant contract theory based on asymmetric information). Rather, the penalties and awards associated with noncompliance are left to the courts according to the *doctrine of compensatory damages* – as they often are in the real-world. Under this doctrine, a party to a contract that suffers an economic loss due to noncompliance by its partner must receive compensation. The compensation is paid by the breaching party to the performing party in an amount that keeps the latter whole relative to its expected economic outcome under full compliance. It is important to note that this does not imply that courts always ensure that actual payoffs (of the performing party) equal expected payoffs. This is because the doctrine contains an asymmetry: compensating transfers are required when one party fails to perform *and* the compliant party receives a worse-than-expected outcome (i.e., is “damaged”). If the one part breaches but the compliant party receives a better-than-expected payoff (which is possible in our model due to the stochastic nature of deliverables), no penalty is imposed on the former. This relaxes the usual assumption that firms automatically obey their contracts due to absolute enforcement by the courts.<sup>7</sup> We do assume that, at the time of signing,

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a general framework that allows distinct preferences for risk and uncertainty. ? develops an econometric algorithm for estimating MMEU choices and applies it in an autoregressive, random-effects model for panel data. Actual applications of the theory are much sparser. ? provide a well-known examination of asset returns. ? study mechanism design under ambiguity and show conditions under which a mechanism designer can extract full information rents from an agent. More recently, ? examines a principal agent problem with multiple agents under ambiguity and shows that ambiguity aversion favors tournament-style compensation over wage schemes that only depend upon output levels. ? show, in a general setting, any efficient allocation is incentive compatible under MMEU preferences.

<sup>7</sup>Hence, our *Full Information* case is not trivial. This modeling choice was originally intended as a realistic way to determine the financial implications of non-compliance in contracts without specified transfer payments. However, the asymmetry inherent in compensatory damages makes its overall effect on firm behavior an interesting, open

firms believe any court-based damages assessments will be accurate. Finally, while limited liability issues are potentially important, we do not consider them here. Limitations of liability largely constrain punitive damages, not compensatory damages and, as such, are not as critical to our analysis as under different assumptions about the operative legal institutions.

Our results make several theoretical contributions to the theory of contracts, the most novel of which are summarized below by case. (Empirical implications are suggested throughout the paper, but summarized in our concluding Section 7.)

- **Full Knowledge:** With *Full Knowledge*, firms know their partner’s type and, thus, know the precise stochastic implications of a partner’s actions its deliverables. In this case, we show that first-best actions (i.e., those that maximize the expected value of the project) are always induced by a contract that requires them. Thus, detailed state-contingent transfers need not be specified in such settings – the legal institution of compensatory damages suffices. In contrast, deliverables-based contracts do not always guarantee the implementation of value maximizing actions. Intuitively, a firm may choose an opportunistic action that benefits its own expected payoff at the expense of the aggregate, provided that the required deliverable occur with sufficient likelihood under that action.
- **Risk:** Action requirements lose their dominance under uncertainty with respect to partner type – deliverables requirements can induce efficient behavior in situations where action requirements fail to do so. This is because firms do not know which actions are required of their partner when they are uncertain about partner type. The alternative to contracting on actions is to specify a desired outcome and leave it to each partner to figure out how best to deliver. We describe sufficient conditions under which the deliverables approach is effective.
- **Ambiguity:** Under *Ambiguity*, the incentive effects of action versus deliverables requirements are similar to the case of *Risk*. However, in contrast to the case of *Risk*, we show that deliverables contracts may increase the *ex ante* perceived value of an ambiguous project beyond the value attainable under an action contract. Essentially, deliverables requirements under compensatory damages create a form of “ambiguity insurance” that is mutually value-increasing for the parties involved in the deal. Not only does contracting on deliverables reduce the payoff from inefficient actions under ambiguity, but it may also increase the value of efficient actions. Both effects work to increase the expected value of the project. To the best of our knowledge, we are the first to discover this connection.<sup>8</sup> The implication of

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theoretical question in its own right.

<sup>8</sup>Note that this ambiguity insurance effect is similar to one described by ?. In that model, ambiguity insurance is provided to bidders as an explicit part of an auction mechanism in order to increase the seller’s expected payoff. The source of this effect is the same ours. What we show is that the doctrine of compensating damages can create this effect in a natural way, thereby providing a rough form of ambiguity insurance with positive welfare implications. ? goes in the in the opposite direction from us by showing how terms that increase ambiguity in contracts between principals and agents relax incentive constraints and, as a result, implement actions at lower cost than otherwise possible.



this insurance effect is that contracting on deliverables under compensatory damages may encourage firms to undertake valuable development projects that would have otherwise been foregone due to ambiguity’s negative effect on perceived value.

Returning to the empirical work that motivates our analysis, these three cases can be related to collaborative experience. *Full Knowledge* can be interpreted as arising because both firms have significant experience with each other on similar projects. Each knows the implications of the other’s actions. *Risk* is consistent with an empirical setting in which firms have much experience with similar projects but not with each other. Actions have different implications depending upon partner type and experience across a large number of partners results in accurate assessments regarding the probability of one type versus another. *Ambiguity* represents situations in which the firms are very inexperienced in projects of the kind under consideration. Here, firms lack the ability to even formulate the likelihood of their partner’s type. This interpretation suggests an empirical mapping from our findings to correlations between experience and contract structure (e.g., ?).

Finally, our paper is organized in a somewhat non-traditional way. We begin with an extended numerical example that illustrates all of the main findings of the general theoretical model that follows (i.e., instead of having a running example inter-dispersed throughout the formal theory to illustrate results as they are demonstrated). This permits us to sketch out the main findings before getting into the more technical details of the model. Readers should keep in mind that, while the extended example adopts specific parameters to illustrate our points, the theoretical model is much more general. Our choice of numbers was designed to highlight all of the major findings of the model across the three cases in a single example. Readers interested in the general formulation should skip ahead to the actual model, starting in Section 3.

## 2 Overview and extended example

Our model, set out in detail in the next section, proceeds as follows. Two firms consider undertaking a joint production project. If they proceed, each takes actions which induce stochastic outcomes according to its type. These outcomes, which we refer to as deliverables, jointly determine the economic value of the project. Firms know their own type and begin by negotiating a contract via some process that is not modeled. We consider two types of contract: those specifying required actions versus those specifying deliverables. With the contract set, the firms simultaneously choose their actions. Each firm’s action generates a deliverable according to its type. Once the actions are chosen and deliverables generated, firm performance is assessed via the contract. Finally, payoffs are distributed. Each firm receives its share of the realized joint economic value, less any individual cost, plus or minus any court-ordered adjustments due to performance. The timing of events is summarized in Fig. 1. (The notation illustrated is elaborated in the next section.)

As mentioned earlier, both actions and deliverables are verifiable. There is no assumption of forced compliance by the courts. Rather, penalties are assessed according to compensatory

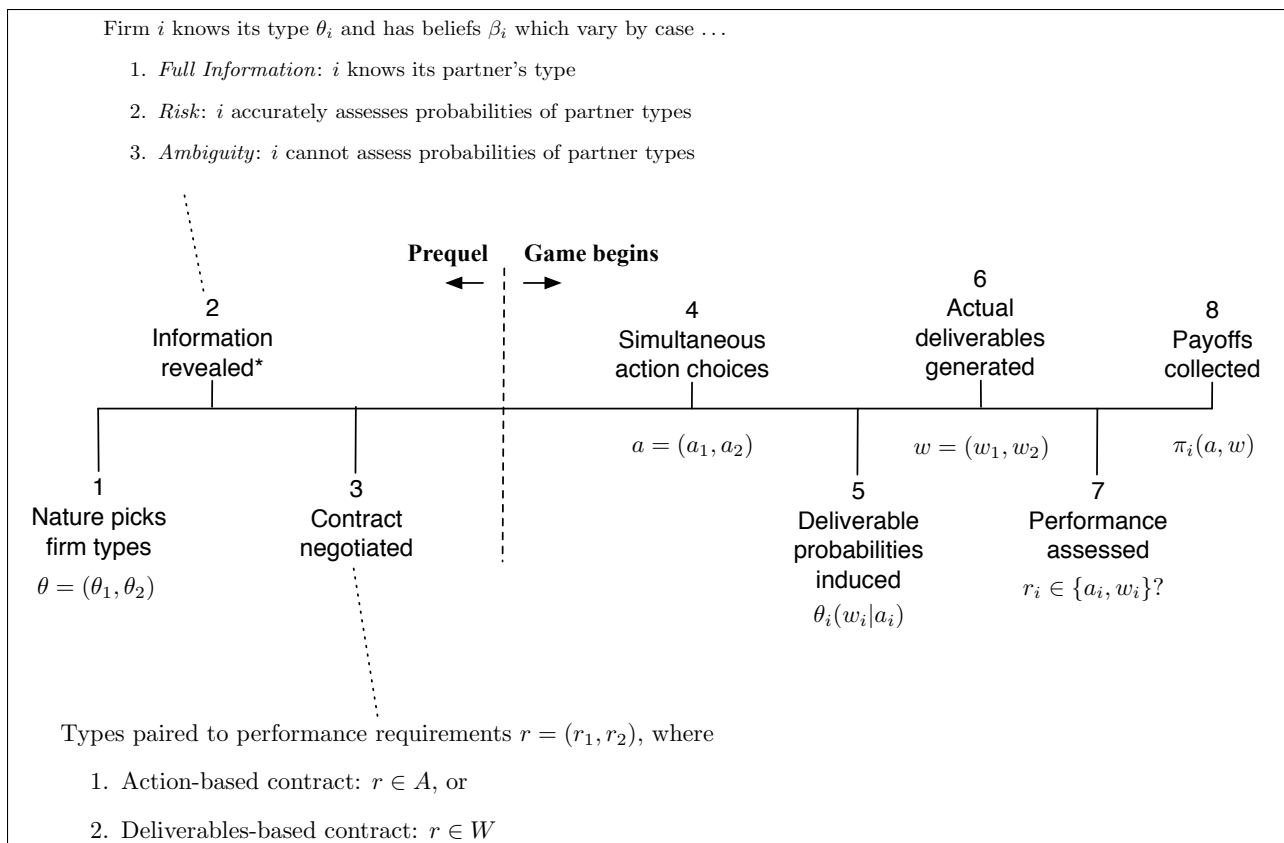


Figure 1: Timing of events in the model.

damages: when one party meets its contractual obligations and the other does not, the compliant party is eligible for a damages payment from the noncompliant partner. If the actual outcome is such that the compliant party receives less than its expected payoff (under full compliance), then the breaching party must make up the difference to the complying party via a transfer payment.

Our objective is to connect contract structure – the use of deliverables versus action requirements – with uncertainty regarding partner type (i.e., the stochastic consequences of their partner’s actions). The three cases we examine are: *Full Information*, where firms know their partner’s type with certainty; *Risk*, where each firm is able to assign probabilities to candidate partner types; and *Ambiguity*, where firms are unable even to formulate the likelihoods of partner types.

To give a preliminary sense of our findings and to provide a map of the more general model, we examine these issues in the context of a familiar example – the Prisoner’s Dilemma. Aside from its simplicity and familiarity, the Prisoner’s Dilemma is a canonical example of exactly the kind of problem contracts are expected to solve. Namely, the situation is such that the best expected outcomes require firms to adopt “cooperative” strategies. However, in the absence of effective contracts, payoffs are such that the firms have individually rational incentives to “shirk” (e.g., provide low quality inputs). Thus, in the following example, we assume that firms know the expected value of the project when the jointly efficient actions are implemented. What differs

among the three scenarios we now explore is the extent of uncertainty surrounding partner type (i.e., the stochastic consequences of partner actions with respect to deliverables). We begin with the case of *Full Information*, in which the probability distribution on deliverables induced by each partner action is precisely known.

## 2.1 Full Information

There are two symmetric firms, 1 and 2, which simultaneously choose between actions **a** and **b**. These actions generate one of two possible deliverables, **x** and **y**. Actual payoffs depend upon the firms’ joint deliverables as summarized in Table 1.<sup>9</sup> Here, e.g., “**x, y**” means Firm 1 delivers **x** and Firm 2 delivers **y**. These payoffs have a Prisoner’s Dilemma flavor: each firm prefers to generate **y** when its partner generates **x**, thereby attaining the highest individual payoff of \$37.5; however, both firms delivering **y** results in the worst payoffs (i.e., \$15, \$15), both individually and in aggregate. Keep in mind that the firms’ action choices will ultimately depend upon the *expected* payoffs associated with the probabilities with which these deliverables are generated.

	Deliverables Outcomes			
	<b>x, x</b>	<b>x, y</b>	<b>y, x</b>	<b>y, y</b>
Firm 1	25.0	14.0	37.5	15.0
Firm 2	25.0	37.5	14.0	15.0

Table 1: Deliverables-contingent payoffs

The mapping from actions to deliverable probabilities is summarized by firm type. In this illustration, both firms are endowed with the same type,  $\theta$ . Assume the probability of deliverable **x** given action **a** is 90%:  $\theta(\mathbf{x}|\mathbf{a}) = 90\%$  and  $\theta(\mathbf{y}|\mathbf{a}) = 10\%$ . Alternatively, assume action **b** maximizes the likelihood of **y**:  $\theta(\mathbf{x}|\mathbf{b}) = 5\%$ , and  $\theta(\mathbf{y}|\mathbf{b}) = 95\%$ . These effects are summarized in Table 2 which, in conjunction with Table 1, can be used to compute the expected payoffs for Firm 1 ( $F_1$ ) and Firm 2 ( $F_2$ ), as shown in the last two columns.

Table 3 rearranges the expected payoffs into a conventional two-by-two format (row player payoffs are listed on the left, column player on the right). This game has the familiar Prisoner’s Dilemma structure – playing the inefficient action is the dominant strategy for both players.

The effectiveness of introducing a contract in such situations depends upon a number of considerations, not least being the effectiveness of the available adjudication process. Typically, theorists assume that some unmodeled legal institution has the power to force parties to take the actions or produce the deliverables specified in their formal agreements. Here, we take a different approach

<sup>9</sup>The example is abstract to help readers understand the technical flow and grasp the main ideas. Payoffs like those in Table 1 could arise on a project in which parties agree to split the aggregate value, which is high for (**x, x**), medium for (**x, y**) or (**y, x**), and low for (**y, y**), and in which deliverables costs depend upon quality (low for **y**, high for **x**). The highest individual payoff, 37.5, is under medium value and low individual cost.

Actions	Deliverables				E[Payoff]	
	$\mathbf{x}, \mathbf{x}$	$\mathbf{x}, \mathbf{y}$	$\mathbf{y}, \mathbf{x}$	$\mathbf{y}, \mathbf{y}$	$F_1$	$F_2$
$\mathbf{a}, \mathbf{a}$	81.0%	9.0%	9.0%	1.0%	25.0	25.0
$\mathbf{a}, \mathbf{b}$	4.5%	85.5%	0.5%	9.5%	14.7	34.7
$\mathbf{b}, \mathbf{a}$	4.5%	0.5%	85.5%	9.5%	34.7	14.7
$\mathbf{b}, \mathbf{b}$	0.3%	4.8%	4.8%	90.3%	16.0	16.0

Table 2: Action-induced probabilities on deliverables and expected payoffs

		Firm 2	
		$\mathbf{a}$	$\mathbf{b}$
Firm 1	$\mathbf{a}$	25.0, 25.0	14.7, 34.7
	$\mathbf{b}$	34.7, 14.7	<b>16.0, 16.0</b>

Table 3: Expected payoffs with no contract

by including an explicit legal institution – compensatory damages – as part of our model. Under compensatory damages, mitigating transfer payments are imposed from a defaulting party to a performing party when the failure of the former damages the latter. In our setting, a party is “damaged” when it receives an actual payoff below that which was expected when both parties performed. Thus, two conditions must be met for a transfer payment to be imposed: i) one party breaches; and ii) the other party is damaged. Whether such an arrangement provides sufficient incentive for firms to comply with a contract is a question for analysis that we examine here.

The firms would like a contract that provides mutual inducement to choose  $\mathbf{a}$ , thereby maximizing the aggregate expected payoff. Therefore, suppose they simply sign an agreement requiring each to implement  $\mathbf{a}$ . When both firms perform under this agreement, the expected payoff is \$25 each. Thus, under compensating damages, if  $F_1$  performs by choosing  $\mathbf{a}$  and  $F_2$  breaches by choosing  $\mathbf{b}$ , then  $F_2$  must make  $F_1$  whole under any combination of deliverables in which  $F_1$  receives less than \$25. The payoffs, adjusted for damages transfers, are summarized in Table 4. For example, the courts award  $F_1$  \$11 if the deliverables are  $\mathbf{x}, \mathbf{y}$ , and \$10 if they are  $\mathbf{y}, \mathbf{y}$ , each of which bring  $F_1$ ’s payoff up to \$25. Note that failure to perform is not, by itself, sufficient to trigger a penalty.  $F_2$  is not required to make any payment under deliverables  $\mathbf{x}, \mathbf{x}$  or  $\mathbf{y}, \mathbf{x}$  because  $F_1$  is not damaged in those cases; its payoffs are equal to or greater than \$25 even though  $F_2$  breached. Working through all the action combinations, the expected payoffs under a contract requiring  $\mathbf{a}, \mathbf{a}$  are shown in Table 5. Note that we assume breach by both parties results in no damages awards.<sup>10</sup> The important conclusion is that the contract requiring  $\mathbf{a}, \mathbf{a}$  (under compensatory damages) is,

<sup>10</sup>In real-life, mutual breach requires courts to assess “contributory negligence” – i.e., the share of one’s damages due to one’s own failure to perform. We sidestep this complication by implicitly assuming that mutual breaches cancel each other out.

indeed, sufficient to induce the efficient actions.<sup>11</sup>

		Deliverables			
		<b>x, x</b>	<b>x, y</b>	<b>y, x</b>	<b>y, y</b>
Firm 1		25.0	25.0	37.5	25.0
Firm 2		25.0	26.5	14.0	5.0

Table 4: Damages-adjusted payoffs: action-based contract specifies **a, a**, but  $F_2$  plays **a, b**

		Firm 2	
		<b>a</b>	<b>b</b>
Firm 1	<b>a</b>	<b>25.0, 25.0</b>	25.1, 24.3
	<b>b</b>	24.3, 25.1	16.0, 16.0

Table 5: Expected payoffs under action-based contract **a, a**

Now, let us consider the alternative of a deliverables-based contract. Here, the intuitive choice is a contract requiring each firm to deliver **x**. Under such a contract, the courts ignore the actions taken by the firms and focus only upon actual deliverables: a firm breaches when it delivers **y**. The damages-adjusted payoffs associated with deliverables outcomes are shown in Table 6. Combining these with the action-induced probabilities from Table 2, we can compute the expected payoffs associated with each action (Table 7). Unfortunately, this contract does not induce the desired actions. Moreover, it can be shown that none of the other deliverables specifications work either.

		Deliverables			
		<b>x, x</b>	<b>x, y</b>	<b>y, x</b>	<b>y, y</b>
Firm 1		25.0	25.0	26.5	5.0
Firm 2		25.0	26.5	25.0	5.0

Table 6: Damages-adjusted payoffs: contract specifies deliverables **x, x**

These results continue to hold in the more general case developed below. When the stochastic implications of partner actions are well understood, action-based contracts under compensating damages can always be used to induce efficient behavior. Deliverables-based contracts are not similarly reliable. This leads, for example, to the empirical conjecture that, other things equal, extensive partner/project experience is correlated with action (vs. deliverable) requirements.

<sup>11</sup>It is sufficient in the sense that the actions corresponding to the bolded cells in Table 5 constitute a Nash equilibrium of the adjusted game.

		Firm 2	
		a	b
Firm 1	a	25.0, 25.0	<b>24.1, 25.3</b>
	b	<b>25.3, 24.1</b>	16.0, 16.0

Table 7: Expected payoffs under deliverables-based contract  $\mathbf{x}, \mathbf{x}$

## 2.2 Risk

The *Risk* case represents situations in which managers are uncertain about the stochastic effects of partner actions. To see the difference with the full information case, imagine a firm considering a joint product development project with a partner. Suppose the partner is responsible for an innovation deliverable, to be generated using one of two approaches: exploration or exploitation. Full information is when the firm knows the likelihoods of partner success associated with the adoption of either approach. Risk allows for situations in which some partners have superior exploration skills, while others are better with exploitation. The assumption in this case is that managers, perhaps from prior experience in such settings, are able to formulate probabilities on partner types (e.g., “there is a 90% chance *this* partner has superior exploration capabilities”).<sup>12</sup>

Return to the previous example with deliverables-contingent payoffs as elaborated in Table 1 (assume there is no contract at this point). Now, add a second possible type,  $\theta_2$ . The stochastic implications of the two types are presented Table 8:  $\theta_1$  is as before and  $\theta_2$  is its mirror-image. Thus, if a firm is type  $\theta_1$ , action  $\mathbf{a}$  maximizes the chances of  $\mathbf{x}$ . If the firm is type  $\theta_2$ , however, taking action  $\mathbf{a}$  actually makes  $\mathbf{y}$  more likely. Using the probabilities in Table 8 and deliverables-contingent payoffs from Table 1, we compute the expected payoffs to each firm for each of the various firm-type combinations (Table 9). Note that each of the four firm-type pairs generates its own simultaneous-move subgame. For example, the four cells in the upper-left of Table 9 correspond to the game previously shown in Table 3 (in which both firms were what we are now calling type  $\theta_1$ ).

$\theta_1$			$\theta_2$		
Deliverable			Deliverable		
Action	x	y	Action	x	y
<b>a</b>	.90	.10	<b>a</b>	.05	.95
<b>b</b>	.05	.95	<b>b</b>	.50	.50

Table 8: Deliverable probabilities based on firm types and actions taken.

This scenario presents an additional complication: firms must take into account the fact that

<sup>12</sup>These are called “second-order” probabilities because they quantify uncertainty with respect types which, in turn, specify the deliverables probabilities induced by actions (the latter being “first-order” probabilities).

		Partner = $\theta_1$		Partner = $\theta_2$	
		<b>a</b>	<b>b</b>	<b>a</b>	<b>b</b>
Firm $i = \theta_1$	<b>a</b>	25.0, 25.0	14.7, 34.7	14.7, 34.7	20.2, 29.6
	<b>b</b>	34.7, 14.7	16.0, 16.0	16.0, 16.0	25.9, 15.3
= $\theta_2$	<b>a</b>	34.7, 14.7	16.0, 16.0	16.0, 16.0	25.9, 15.3
	<b>b</b>	29.6, 20.2	15.3, 25.9	15.3, 25.9	22.9, 22.9

Table 9: Expected payoffs under the four firm type combinations.

partner strategies may well vary by partner type. Other things equal, firms with different experience/capabilities, etc., have different preferences with respect to their actions. Thus, it is not simply that the consequences of partner actions vary by type but, precisely because they do, so too may different types choose different actions under any given contract.<sup>13</sup> Such heterogeneity is a realistic possibility when partners vary in their capabilities.

Our example brings this issue to the foreground in a direct way: inspecting Table 9, we see that **b** is dominant for  $\theta_1$  firms (i.e., strictly preferred regardless of partner type or choice of action) and **a** is dominant for  $\theta_2$  types. Unfortunately, this is the opposite of the efficient strategy – to maximize expected aggregate payoff, type  $\theta_1$  firms should play **a** and  $\theta_2$  types **b**. Essentially, each of the four subgames contained in Table 9 is a variant on the Prisoner’s Dilemma. Moreover, since dominant actions do not depend upon partner type or action, the overall game inherits this problem: its equilibrium is for every pair of types to play their inefficient actions.

It is possible to remedy this problem with an action based contract as was the case in *Full Information?* Presumably, the answer is no because type is not observed and, hence, is not a contractible contingency. Thus, specifying a particular action, say **a**, induces the desired behavior only when the firm’s type is  $\theta_1$ . Nevertheless, let us consider a contract requiring both firms to choose **a**. The expected payoffs, contingent upon each type pair, are summarized in Table 10.<sup>14</sup>

Finally, let us illustrate the calculation of the expected payoffs given unknown partner type. If Firm  $i$  is type  $\theta_1$  and it anticipates partner compliance (i.e., partner plays **a** regardless of type) the expected payoffs to **a** and **b** are, respectively:

$$\text{Firm } i \text{ chooses } \mathbf{a} : 90\% \times 25.0 + 10\% \times 14.7 = \$24.3,$$

$$\text{Firm } i \text{ chooses } \mathbf{b} : 90\% \times 24.3 + 10\% \times (-2.7) = \$21.6.$$

If Firm  $i$  is type  $\theta_2$ , the calculations are:  $90\% \times 34.7 + 10\% \times 16.0 = \$32.8$  and  $90\% \times 29.3 + 10\% \times 14.8 =$

<sup>13</sup>The *Risk* case is a Bayesian game in which Nature assigns types to firms according to some distribution. Firms observe their own type, and then select their actions. Thus, a “strategy” maps types to actions. Since firms know the distribution of partner types, they can compute expected payoffs in the context of a given partner strategy.

<sup>14</sup>Note that the adjusted entries in Table 10 are based upon damages transfers computed using the expected payoff under **a, a** for the given firm type pair and imposed at the *deliverables* level of detail. As a result, the cross-diagonal figures may not conform to immediate intuitions.

\$27.8, respectively. As expected, both firms choose **a**, regardless of type, in equilibrium under this contract (note that damages penalties are never imposed). Running through the various possibilities, it can be shown that requiring both firms to do **a** is the action-based contract that results in the highest aggregate expected payoff on an à priori basis.

		Partner = $\theta_1$		Partner = $\theta_2$	
		<b>a</b>	<b>b</b>	<b>a</b>	<b>b</b>
Firm $i = \theta_1$	<b>a</b>	25.0, 25.0	25.1, 34.7	14.7, 34.7	20.5, 29.3
	<b>b</b>	24.3, 25.1	16.0, 16.0	-2.7, 34.8	25.9, 15.3
= $\theta_2$	<b>a</b>	34.7, 14.7	34.8, -2.7	16.0, 16.0	26.5, 14.8
	<b>b</b>	29.3, 20.5	15.3, 25.9	14.8, 26.5	22.9, 22.9

Table 10: Expected payoffs under action-based contract **a, a**

There is another notable point. Consider the case in which both firms are type  $\theta_1$ . Under both the *Risk* and *Full Information* scenarios, the contract requiring the efficient action, **a**, does succeed in getting both firms to choose **a**. Under *Full Information*, the expected payoff to each firm is \$25.0, while under *Risk*, it is \$24.3. The difference between the two is driven by the fact that, under the *Risk* scenario, the action-based contract requiring **a** actually *dictates* that type  $\theta_2$  firms play their individually rational (inefficient) action! The 10% probability of this occurrence reduces the expected payoffs to both firms.<sup>15</sup>

Interestingly, a deliverables-based contract does succeed in inducing efficient behavior. Consider the contract requiring both firms to deliver **x**. Table 11 adjusts the payoffs in Table 9 for the deliverables-based damages transfers (as shown in Table 6). Suppose the strategy of Firm  $i$ 's partner is to play **a** when its type is  $\theta_1$  and **b** when it is  $\theta_2$ . This is the efficient strategy. To evaluate the best reply for a type  $\theta_1$  Firm  $i$ , we calculate the expected payoffs as follows:

$$\begin{aligned}\mathbb{E}(u_i|\mathbf{a}) &= 90\% \times 25.0 + 10\% \times 24.6 = 25.0, \\ \mathbb{E}(u_i|\mathbf{b}) &= 90\% \times 25.3 + 10\% \times 21.0 = 24.9.\end{aligned}$$

Similarly, Firm  $i$ 's payoffs to actions **a** and **b** when its type is  $\theta_2$  are 24.9 and 25.0, respectively. Therefore, the best reply strategy for Firm  $i$  is also to take action **a** when its type is  $\theta_1$  and **b** when it is  $\theta_2$ . Thus, these strategies constitute a Bayesian Nash equilibrium in which firms of either type play efficiently – that is, they achieve the greatest possible expected payoff, which strictly exceeds the payoff under the best action-based contract in the *Risk* scenario.

Summing up, *Risk* represents situations where agents face well-calibrated uncertainty regarding the stochastic consequences of each others' actions. A contract specifying actions under compen-

<sup>15</sup>Note the potential for adverse selection problems to arise as a result. Managers entering into contract negotiations are well aware that their partner knows its own type. Thus, they may be rightly suspicious of, e.g., a partner *claiming* to be  $\theta_1$  and arguing in favor of writing **a** into the contract as the appropriate requirement for themselves.



		Partner = $\theta_1$		Partner = $\theta_2$	
		<b>a</b>	<b>b</b>	<b>a</b>	<b>b</b>
Firm $i = \theta_1$	<b>a</b>	25.0, 25.0	24.1, 25.3	24.1, 25.3	24.6, 25.2
	<b>b</b>	25.3, 24.1	16.0, 16.0	16.0, 16.0	21.0, 20.3
= $\theta_2$	<b>a</b>	25.3, 24.1	16.0, 16.0	16.0, 16.0	21.0, 20.3
	<b>b</b>	25.2, 24.6	20.3, 21.0	20.3, 21.0	22.9, 22.9

Table 11: Expected payoffs under deliverables requirements  $\mathbf{x}, \mathbf{x}$ ; all firm type pairs.

sating damages is efficacious in the sense that it induces compliance. This carries through to the more general setting set out in our formal model below. The problem is that managers are uncertain of their partner’s type and, if efficient actions vary by type, then the possibility of specifying the wrong actions devalues the à priori expected value of any action-based agreement. Thus, deliverables requirements – which set outcome goals without taking a stand on how they must be achieved – may very well succeed where action requirements fall short. This is a reversal of the *Full Information* result.

### 2.3 Ambiguity

At least since ?, a distinction has been made between two types of uncertain situations – those in which agents are able to quantify their uncertainty in terms of probabilities, and those in which they are unable to do so. For example, most people know that the probability of rolling a five on a balanced, six-sided die is one in six. However, when managers are asked to assess the probability that a particular R&D project will result in a patent, a common response is to identify a *range* of probabilities (e.g., “between 5% and 15%”). The inability to make a precise assessment is likely due to some combination of limited individual skill, imperfections in human cognitive capacity, and/or a lack of information and experience. Our *Ambiguity* case is meant to capture situations in which this kind of ambiguity arises with respect to partner type.

The imprecise probability assessments under ambiguity are assumed to be irreducible: managers are unable to quantify their uncertainty in the form of a single, second-order probability distribution on partner types (as was the case in *Risk*). Rather, they are only able to narrow their uncertainty down to a *set* of possible such distributions. This raises a technical problem: a firm’s preferred action now depends upon *which* distribution, from the set of possibilities, is used to resolve the ambiguity. The solution is provided by the fact that *ambiguity aversion* appears to be a salient psychological trait shared by many, if not most, decision makers. Apparently, humans tend to penalize choices with ambiguous consequences – the greater the ambiguity (i.e., the larger the set of second-order possibilities), the greater the penalty.<sup>16</sup>

<sup>16</sup>See ?. This finding has been replicated in a variety of settings.

This can be operationalized in our setting by assuming that firms evaluate each of their own actions using a distribution on partner types (from the set thought possible) that delivers the minimum expected payoff for that action. Then, the action that yields the greatest expected payoff (so evaluated) is chosen. In essence, ambiguity-averse managers are subjective expected payoff maximizers who happen to penalize ambiguous choices by associating them with the most pessimistic evaluations possible. This approach, which we adopt below, is called the *maxmin expected utility* (MMEU) formalization (?). Note the implication that the probability distribution being used to evaluate an action’s expected payoff is only correct when the partner’s true type happens to be the one that generates the worst expected payoff (for the focal action). Accordingly, we refer to these evaluations as “subjective” expected payoffs below because they are, typically, not equal to the true (or objective) expected payoffs.

To proceed, assume that firms face extreme ambiguity in the sense that they simply have no idea what their partner type is – *any* distribution on partner types is considered possible. Under this assumption, the assessment of subjective expected payoff consequences is fairly straightforward: for each of the firm’s action choices, it assumes that its partner is the type that yields the firm the lowest expected payoff. The firm then selects its action based upon these assessments. Continue to assume the firm types are those given in Table 8, which result in the type-contingent expected payoffs as shown in Table 9. The problem facing managers is that they only know that the true (or, objective) probability that their partner’s type is  $\theta_1$  is something between zero and one. As in the previous cases, the equilibria we consider are Nash-like in the sense that firms best-reply to each others’ actions. The difference here is that the “best-reply” is calculated in terms of subjective expected payoffs which reflect the ambiguity aversion discount.<sup>17</sup>

For example, suppose  $F_1$  is type  $\theta_1$  and we want to identify its ambiguity-averse best-reply to an objectively efficient partner strategy (again, this is the strategy that  $\theta_1$  and  $\theta_2$  types choose actions **a** and **b**, respectively). Using the payoffs in Table 9,  $F_1$ ’s ambiguity-averse expected payoff to choosing **a** is  $\min\{25.0, 20.2\} = 20.2$ . That is, if its partner is type  $\theta_1$  and chooses **a**, then  $F_1$  also choosing **a** results in expected payoff of 25.0. However, if its partner is  $\theta_2$  and chooses **b**, then  $F_1$ ’s selection of **a** results in an expected payoff of 20.2. Given the extreme ambiguity facing  $F_1$ , it computes the subjective expected payoff to choosing **a** simply by associating it with the worst partner type (i.e.,  $F_2$  is  $\theta_2$ ) – i.e., a value of 20.2.<sup>18</sup> Using similar reasoning,  $F_1$ ’s ambiguity-averse payoff to **b** is  $\min\{34.7, 25.9\} = 25.9$ . Therefore, if  $F_1$  is  $\theta_1$ , it chooses **b**. This is the objectively

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<sup>17</sup>We elaborate the epistemological consistency conditions required for equilibria in our model below. Firms face ambiguity regarding partner type and know their partners do as well, but understand that both parties are ambiguity-averse profit maximizers. In equilibrium, this knowledge leads to strategies that are ambiguity-averse best replies. Even if managers cannot accurately estimate the probability of partner type and, thus, objectively optimal actions, they know their counterparts are as rational as they are. Thus, the firms may grasp, for example, that a contract specifying **a, a** causes their partner to choose **a** regardless of firm type and, given this understanding, resolve the consequences of their own choice of action assuming the partner type that minimizes their payoff in this context. Our equilibrium notion is “boundedly-rational” in this sense.

<sup>18</sup>The “worst” partner type is the one taken in the context of  $F_1$ ’s own type, a focal choice of action by  $F_1$ , and a focal strategy by  $F_2$  (a mapping from types to actions; in this case, the objectively efficient one).

inefficient action but, nevertheless, the one that maximizes its subjective expected payoff.

It is, consequently, not possible for firms to implement efficient strategies in equilibrium in the no-contract scenario. Here, the only equilibrium is the objectively inefficient one: firms with  $\theta_1$  choose **b** and those with  $\theta_2$  choose **a**. The ambiguity-averse equilibrium payoffs for all type combinations are shown in Table 12. To see what is going on, note that all the relevant information available to  $F_1$  at the time it must take an action is summarized in the third column of the table (under “ $F_2 = \theta_1$ ” and “**b**”). If  $F_1$  is a type  $\theta_1$ , it computes its subjective expected payoff to **a** as 14.7 and to **b** as 16.0. If  $F_1$  is a  $\theta_2$ , it calculates the payoffs to be 16.0 and 15.3, respectively. Thus, if  $F_1$  is  $\theta_1$  it does **b**, and if it is  $\theta_2$  it does **a**.<sup>19</sup> The payoffs in Table 12 are those in Table 9, adjusted for ambiguity aversion (i.e., minimized over partner types). Since the firms are symmetric, play of the inefficient strategy is an equilibrium.<sup>20</sup> The important highlight here is that the aggregate subjective expected value of the partnership is now only 32.0.<sup>21</sup>

		$F_2 = \theta_1$				$F_2 = \theta_2$			
		<i>a</i>		<b>b</b>		<b>a</b>		<i>b</i>	
$F_1 = \theta_1$	<i>a</i>	–	–	14.7,	–	14.7,	–	–	–
	<b>b</b>	–	14.7	<b>16.0,</b>	<b>16.0</b>	<b>16.0,</b>	<b>16.0</b>	–	15.3
$F_1 = \theta_2$	<b>a</b>	–	14.7	<b>16.0,</b>	<b>16.0</b>	<b>16.0,</b>	<b>16.0</b>	–	15.3
	<i>b</i>	–	–	15.3,	–	15.3,	–	–	–

Table 12: Ambiguity averse expected payoffs by type in the no-contract equilibrium (equilibrium payoffs bold, deviation payoffs light).

Considering whether an action based contract can correct this problem, we evaluate a contract requiring both firms to play **a**.<sup>22</sup> The objective expected payoffs under this contract (that is, payoffs absent ambiguity) are those shown in Table 10. From these payoffs, we construct the ambiguity-averse expected payoffs in Table 13, evaluated under the contracted actions **a, a** and in the presence of compensating damages. Table 13 demonstrates that, as has been the case throughout, compensating damages are effective at inducing compliance with an action-based contracts. Comparing outcomes under this contract to those without any contract (Table 12), a striking result emerges:  $\theta_1$  type firms actually prefer no contract (equilibrium payoffs of 16.0) to the action-based contract (equilibrium payoffs of 14.7).  $\theta_2$  type firms are indifferent. Ambiguity aversion ampli-

<sup>19</sup>These payoffs are simply repeated in the fifth column (under “ $F_2 = \theta_2$ ” and “**a**”) because  $F_1$ ’s calculations cannot incorporate  $F_2$ ’s unobserved type.

<sup>20</sup>Again, in equilibrium, each firm’s subjective expectations must be consistent with the equilibrium strategy of its partner ( $\theta_1 \rightarrow \mathbf{b}$ ,  $\theta_2 \rightarrow \mathbf{a}$ ). This is why partner play of  $\theta_1 \rightarrow \mathbf{b}$ ,  $\theta_2 \rightarrow \mathbf{a}$  is presupposed in the preceding calculations of each firm’s ambiguity-averse payoffs.

<sup>21</sup>As an interesting aside, this equilibrium is “subjectively efficient” in the sense that 32.0 is the maximum aggregate subjective expected payoff possible without a contract. This is consistent with ?, who show that ambiguity-averse mechanism design problems often have this feature.

<sup>22</sup>We illustrate this version of the action-based contract because, as was the case in the *Risk* scenario, this happens to be the most efficient contract (now, in terms of subjective expected payoffs).

fies the problem, observed earlier in the *Risk* case, that there is some chance the partner is the type for which the contractually required action is the most damaging to the firm. When contract compliance yields these undesirable effects, action-based contracts may actually be spurned by the collaborating firms.

		$F_2 = \theta_1$				$F_2 = \theta_2$			
		<b>a</b>		<b>b</b>		<b>a</b>		<b>b</b>	
$F_1 = \theta_1$	<b>a</b>	<b>14.7,</b>	<b>14.7</b>	–,	–2.7	<b>14.7,</b>	<b>16.0</b>	–,	14.8
	<b>b</b>	–2.7,	–	–,	–	–2.7,	–	–,	–
$F_1 = \theta_2$	<b>a</b>	<b>16.0,</b>	<b>14.7</b>	–,	–2.7	<b>16.0,</b>	<b>16.0</b>	–,	14.8
	<b>b</b>	14.8,	–	–,	–	14.8,	–	–,	–

Table 13: Ambiguity payoffs under action-based contract requiring **a, a**

Turning to a deliverables contract, consider the one requiring outcome **x** from both firms.<sup>23</sup> We construct the the ambiguity-averse expected payoffs in Table 14 via the objective expected payoffs under the deliverables contract shown in Table 11. Once again, consider the objectively efficient strategy:  $\theta_1$  types choose **a** and  $\theta_2$  types choose **b**. We use the same subjective evaluation procedure as before; i.e., given the strategy of its partner ( $\theta_1 \rightarrow \mathbf{a}, \theta_2 \rightarrow \mathbf{b}$ ),  $F_1$  assesses the payoff to **a** as  $\min\{25.0, 24.6\} = 24.6$ . Under this contract, the efficient strategies do constitute an equilibrium. This is the same behavior as in the *Risk* case and works under a similar logic, in which compensating damages sufficiently curb the individual incentive to take the inefficient actions.

Comparing Tables 12, 13 and 14 shows that the expected payoffs for both firms are substantially higher under the deliverables-based contract than either no contract or the best action-based contract. This is due to two effects that can be isolated in our model: i) gains in subjective expected payoff due to the shift to efficient strategies as a result of incentive alignment; and ii) additional gains due to a form of mutual “ambiguity insurance” induced by the pattern of transfer payments arising under compensating damages. The latter, “ambiguity insurance” effect, a discovery that is novel to this paper and elaborated upon in greater detail below, stems from the ability of compensating damages to mitigate the worst-case deliverables outcomes when deliverables are the items being contracted upon. Even if partner type is the one that maximizes the probability of the “bad” deliverable, the harm that occurs when that deliverable arises is lessened by a transfer from the partner to the firm and, thus, the appearance of the ambiguity insurance effect. As we prove later, action-based contracts cannot achieve this effect. The implications are significant – not only may deliverables-based contracts provide the best incentives as they do under *Risk* but, by raising the absolute level of subjective expected payoff à priori, these contracts may also lead firms to undertake objectively productive projects that would otherwise be abandoned due to ambiguity aversion.

To better illustrate why deliverables requirements lead to the most efficient outcome under

<sup>23</sup>This is the best-case deliverables contract (which is by design to simplify cross-case comparisons).

		$F_2 = \theta_1$				$F_2 = \theta_2$			
		<b>a</b>		<b>b</b>		<i>a</i>		<b>b</b>	
$F_1 = \theta_1$	<b>a</b>	<b>24.6,</b>	<b>24.6</b>	–,	21.0	–,	21.0	<b>24.6,</b>	<b>22.9</b>
	<i>b</i>	21.0,	–	–,	–	–,	–	21.0,	–
$F_1 = \theta_2$	<i>a</i>	21.0,	–	–,	–	–,	–	21.0,	–
	<b>b</b>	<b>22.9,</b>	<b>24.6</b>	–,	21.0	–,	21.0	<b>22.9,</b>	<b>22.9</b>

Table 14: Ambiguity payoffs under deliverables-based contract requiring  $\mathbf{x}, \mathbf{x}$ : both firms choose efficient strategy

ambiguity aversion, consider the situation from the perspective of  $F_1$ . Without a contract,  $F_1$  anticipates its partner playing the inefficient, dominant strategy ( $\theta_1 \rightarrow \mathbf{b}$ ,  $\theta_2 \rightarrow \mathbf{a}$ ). Under these assumptions,  $F_1$ 's ambiguity-averse payoff for taking action  $\mathbf{a}$  is 14.7, assuming  $F_1$  is type  $\theta_1$ .  $F_1$ 's payoff to each action-type combination is listed in the first column of Table 15. The second column of Table 15 displays the payoffs if, instead,  $F_2$  adopts the objectively efficient strategy (i.e.,  $\theta_1 \rightarrow \mathbf{a}$ ,  $\theta_2 \rightarrow \mathbf{b}$ ). These payoffs are taken from those in Table 9 by finding the ambiguity averse payoff to  $F_1$ 's actions given  $F_2$ 's efficient play. For example, if  $F_1$  is type  $\theta_1$  and chooses action  $\mathbf{a}$ , its payoff is  $\min\{25.0, 20.2\} = 20.2$ .<sup>24</sup> Thus, getting its partner to play the efficient strategy increases a type  $\theta_1$   $F_1$ 's payoff to playing  $\mathbf{a}$  from 14.7 to 20.2 – an increase of 43.3%. This improvement is solely attributable to getting the partner to play efficiently.

		$F_2$ Strategy		<b>Change</b>
		Inefficient: $\theta_1 \rightarrow \mathbf{b}, \theta_2 \rightarrow \mathbf{a}$	Efficient: $\theta_1 \rightarrow \mathbf{a}, \theta_2 \rightarrow \mathbf{b}$	
$F_1 = \theta_1$	<b>a</b>	14.7	20.2	<b>43.3%</b>
	<b>b</b>	16.0	25.9	<b>61.9%</b>
$F_1 = \theta_2$	<b>a</b>	16.0	25.9	<b>61.9%</b>
	<b>b</b>	15.3	22.9	<b>49.7%</b>

Table 15: Ambiguity payoffs to  $F_1$  with no contract,  $F_2$  plays inefficient versus efficient strategies

It is possible, however, for  $F_1$  to do better by adopting a deliverables contract, as demonstrated earlier. Recall that the penalties associated with breaching this contract are sufficient to ensure that both firms adopt the efficient strategy. The pure effects of incentive alignment was just shown. Comparing these with the subjective expected payoffs associated with the deliverables contract (Table 14) yields the residual, ambiguity insurance effect. This effect is summarized in Table 16. Thus, we see that compensating damages can have positive effects in addition to those accruing

<sup>24</sup>25.0 is  $F_1$ 's payoff to  $\mathbf{a}$  when  $F_2$  is type  $\theta_1$  and does  $\mathbf{a}$ ; 20.2 is  $F_1$ 's payoff to  $\mathbf{a}$  when  $F_2$  is type  $\theta_2$  and does  $\mathbf{b}$ . Ambiguity aversion leads  $F_1$  to assume that  $F_2$  is type  $\theta_2$ .

to incentive alignment. For example,  $F_1$ 's payoff for taking action  $\mathbf{a}$  as a  $\theta_1$  type increases by 21.8% above-and-beyond the incentive alignment effect. In this sense, contracts with compensating damages under ambiguity aversion work not only to incentivize efficient behavior, but also to *increase* subjective expected payoffs by reducing the ambiguity aversion discount.

		$F_2$ plays efficient strategy ( $\theta_1 \rightarrow \mathbf{a}, \theta_2 \rightarrow \mathbf{b}$ )		
		No Contract	Require $\mathbf{x}, \mathbf{x}$	Change
$F_1 = \theta_1$	$\mathbf{a}$	20.2	24.6	<b>21.8</b> %
	$\mathbf{b}$	25.9	21.0	<b>-18.9</b> %
$F_1 = \theta_2$	$\mathbf{a}$	25.9	21.0	<b>-18.9</b> %
	$\mathbf{b}$	22.9	22.9	<b>0.0</b> %

Table 16: Ambiguity payoffs to  $F_1$  assuming  $F_2$  plays efficient strategies.

The ambiguity insurance effect seems similar to insurance effects due to risk aversion. That is, by smoothing payoffs over deliverables outcomes, compensating damages would also raise the expected value of a project to risk averse firms. This similarity between a more traditional insurance effect and our ambiguity insurance effect based on MMEU preferences is only superficial, however. First, our model setup does not require firms to be risk averse; hence, the outcomes discussed above are not due to payoff smoothing per se. Rather, the ambiguity insurance improvement depends on the probabilities on deliverables outcomes relative to partner type. If types are equivalent, such that the deliverables probabilities are identical, then a deliverables contract with nontrivial smoothing as a result of compensating damages transfers would induce no insurance effect on subjective expected payoffs. However, the same would *not* be true under risk aversion: payoff smoothing would increase a project's expected value even under type equivalence. Thus, risk- and ambiguity-aversion can lead to very different payoffs, expected values and, hence, firm behavior.

### 3 The general model

**Setup** Our notational conventions are as follows. Sets are represented by capital letters; elements of sets and functions are represented by small letters. Unless otherwise indicated, all sets are finite. When firm  $i$  is understood from the context, a “ $-i$ ” subscript refers to its partner. For  $i \in \{1, 2\}$ , firm  $i$  chooses from a set of  $m \geq 2$  *feasible actions*,  $A_i$ , with typical element  $a_i$ .<sup>25</sup> Each  $a_i$  should be interpreted as a collection of activities, processes, resource allocations, etc., to be conducted by  $i$  on behalf of the project. An *action profile* is a list of actions  $a \equiv (a_1, a_2)$ , with  $A \equiv A_1 \times A_2$  denoting the set of all such profiles. Similarly,  $W_i$  is firm  $i$ 's set of  $n \geq m$  *deliverables*. A *deliverables profile* is a pair  $w = (w_1, w_2) \in W$  where  $W \equiv W_1 \times W_2$ .

<sup>25</sup>Our results do not depend upon the assumption that both firms have the same number of actions.

The joint project is described by a *value* function  $v$ , where  $v(w)$  is the joint economic value generated when the deliverables profile is  $w$ , and a *cost profile*  $c \equiv (c_1, c_2)$ , where  $c_i(w)$  is the cost to firm  $i$  when the deliverable profile is  $w$ .<sup>26</sup> In the absence of a contract, firms split the joint value evenly: the *payoff to  $i$  given  $w$*  is:  $u_i(w) \equiv \frac{1}{2}v(w) - c_i(w)$ . To avoid trivial cases, we require that neither the  $u_i$ s nor the sum of the  $u_i$ s are constant.

The set of types associated with firms capable of taking on the project role of firm  $i$  is denoted  $\Theta_i$  and contains at least two elements. The set of *type profiles* is  $\Theta \equiv \Theta_1 \times \Theta_2$  with typical element  $\theta \equiv (\theta_1, \theta_2)$ . The *distribution of types within  $\Theta_i$* , denoted  $\rho_i$ , is strictly positive. Profile  $\theta$  is selected at the start by *Nature's probability*,  $\rho(\theta) \equiv \rho_1(\theta_1)\rho_2(\theta_2)$ .

Types map actions to probability distributions over deliverables. Specifically, if firm  $i$  chooses  $a_i$ , then deliverable  $w_i$  occurs with probability  $\theta_i(w_i|a_i)$ . The *joint probability of  $w = (w_1, w_2)$  given  $a = (a_1, a_2)$  and  $\theta = (\theta_1, \theta_2)$*  is  $p(w|a, \theta) \equiv \theta_1(w_1|a_1)\theta_2(w_2|a_2)$ .<sup>27</sup> The expected value of  $u_i$  given  $a$  and  $\theta$  is thus  $\mathbb{E}(u_i|a, \theta) = \sum_W u_i(w)p(w|a, \theta)$ . Assume partner types matter in that, for any action profile, there is at least one pair of partner types that result in different expected payoffs.<sup>28</sup>

Contracts are defined by a *performance requirements profile*  $r \equiv (r_1, r_2)$ , where  $r \in A \cup W$ . If,  $r \in A$ , the contract is classified as *action-based*; if  $r \in W$ , it is *deliverables-based*. If  $a$  is the action profile played and  $w$  is the resulting deliverables outcome, then firm  $i$  *performs* under  $r$  if and only if  $r_i \in \{a_i, w_i\}$ . Otherwise,  $i$  *breaches* under  $r$ .

Suppose  $r \in W$  and the deliverable outcome,  $w$ , is such that  $i$  performs and its partner breaches. Then,  $i$  receives a *damages* payment of  $d_i \equiv \max\{u_i(r) - u_i(w), 0\} \equiv -d_{-i}$ .<sup>29</sup> Alternatively, suppose  $r \in A$ . If the chosen action profile  $a$  is such that  $i$  performs when its partner breaches and the deliverables outcome is  $w$ , then  $d_i \equiv \max\{\mathbb{E}(u_i|r, \theta) - u_i(w), 0\} \equiv -d_{-i}$ . That is, the damages benchmark is expected payoff given full performance of required actions. If both parties perform or both breach,  $d_i \equiv -d_{-i} \equiv 0$ . Under the *null contract*, denoted  $r_\emptyset$ , damages are always zero.

From the preceding,  $d_i$  is a well-defined function of the actions taken  $a$ , the resulting deliverables  $w$ , the types  $\theta$ , and the contract  $r$ . Since  $r$  is always clear from the context, we write  $d_i(w|a, \theta)$ . Note that damages are balanced ( $d_1 = -d_2$ ). This allows us to define firm  $i$ 's *net payoff* as  $\pi_i(w|a, \theta) \equiv u_i(w) + d_i(w|a, \theta)$ .

At the point of choosing actions, firms know their own type and the terms of their contract. They may or may not know their partner's type.<sup>30</sup> In cases of uncertainty, let  $b_i(\theta_{-i})$  denote  $i$ 's *belief* that its partner's type is  $\theta_{-i}$ . Firm  $i$  is initially endowed with a *set* of prior beliefs,  $B_i$ . We consider three cases. In *Full Information*, types are known: given  $\theta$ ,  $B_i = \{b_i\}$  where  $b_i(\theta_{-i}) = 1$ . In

<sup>26</sup>Cost  $c_i(w)$  may or may not depend only on  $w_i$ . Since the  $w_i$ s can be multidimensional themselves, they may include components to influence  $v$  and  $c_i$ , respectively, so that actions have distinct effects on payoffs and costs.

<sup>27</sup>While the stochastic effects of actions are independent, deliverables interactions can arise in  $v$  and the  $c_i$ s.

<sup>28</sup>That is, for  $i \in \{1, 2\}$  and all  $a \in A$ ,  $\theta \in \Theta$ , there exist  $\theta'_{-i}$  such that  $\mathbb{E}(u_i|a, \theta) \neq \mathbb{E}(u_i|a, (\theta_i, \theta'_{-i}))$ .

<sup>29</sup>When  $u_i(r) - u_i(w) \leq 0$ , firm  $i$  is not "damaged" and no payment is awarded even if  $-i$  breached. Note also that this specification implicitly ignores limited liability issues. This is not without substance; e.g., under limited liability, first-best results like Proposition 1 would require additional conditions to be true.

<sup>30</sup>In the language of game theory, the firms do not know each others' "types." This makes our model an instance of an adverse selection game.

*Risk*, firms know the true distribution of types:  $B_i = \{b_i\}$ , where  $b_i = \rho_{-i}$ . In *Ambiguity*, firms do not know the distribution of types and, consequently, no beliefs can be ruled out:  $B_i = \Delta(\Theta_{-i})$ .<sup>31</sup>

Firms develop their beliefs prior to negotiating their contracts. Thus, contracts may vary with  $\theta$ , but not beyond the limitations implied by the information available in the case at hand.<sup>32</sup> We abuse notation and write  $r(\theta)$  to indicate the requirements agreed to by firms whose type profile is  $\theta$ . We skip the complexities of modeling the negotiation process explicitly and simply assume  $r$  (the function) is set as an exogenous feature of the game.

Thus, a firm's chosen action may depend upon: the contract, its type, and what it believes about its partner's type. Since the contract and beliefs are fixed for each case, let  $s_i(\theta) = a_i$  indicate that firm  $i$  plays  $a_i$  when the type profile is  $\theta$ . Note that, under *Risk* and *Ambiguity*,  $s_i$  must be constant on the  $\theta_{-i}$ s (because  $i$  does not observe them). In those cases, we write  $s_i(\theta_i)$  to emphasize this fact. The set of all strategies for firm  $i$  is denoted  $S_i$ .<sup>33</sup> The set of all *strategy profiles* is  $S \equiv S_1 \times S_2$  with typical element  $s \equiv (s_1, s_2)$ .

**Equilibrium** Our equilibrium concept is Nash adjusted to introduce ambiguity aversion to the model, using maxmin expected utilities (MMEU) (?). Faced with multiple prior beliefs  $B_i = \Delta(\Theta_{-i})$ , firm  $i$  applies an “ambiguity discount” by assessing expected payoffs using the minimizing beliefs in  $B_i$ . Specifically, given a type profile  $\theta$  and with  $r$  understood from the context, define firm  $i$ 's *ambiguity averse expected payoff under  $s$*  as:

$$\mathbb{E}_i(s|\theta) \equiv \min_{b_i \in B_i} \sum_{\theta' \in \{\theta_i\} \times \Theta_{-i}} \sum_{w \in W} \pi_i(w|s, \theta') p(w|s, \theta') b_i(\theta'_{-i}), \quad (1)$$

where we simplify notation by writing, e.g.,  $\pi_i(w|s, \theta')$  rather than  $\pi_i(w|s(\theta'), \theta')$ . Under the first summation in (1), the  $\theta'$ s all take the form  $\theta' = (\theta_i, \theta'_{-i})$ , varying only in the second component.<sup>34</sup>

**Definition 1** (AABE). *With  $r$  and  $y_i$ ,  $i \in \{1, 2\}$ , a strategy profile  $s$  is an ambiguity averse Bayesian equilibrium if, for  $i \in \{1, 2\}$ , all  $\theta \in \Theta$  and all  $s'_i \in S_i$ ,  $\mathbb{E}_i(s_i, s_{-i}|\theta) \geq \mathbb{E}_i(s'_i, s_{-i}|\theta)$ . If  $s$  is an AABE under requirements mapping  $r$ , we say that  $r$  sustains  $s$ .*

**Efficiency** Firms prefer contracts that induce larger over smaller aggregate expected payoffs since the former allow both firms to achieve strictly greater expected payoffs (if necessary, via lump-sum transfers at contract signing). The finiteness of  $A$  implies that, for every  $\theta$ , there exists an *efficient action profile*

$$a_\theta^* \in \arg \max_{a \in A} \mathbb{E}(v - c_1 - c_2|a, \theta) \quad (2)$$

<sup>31</sup> $\Delta(\cdot)$  indicates the set of all probability distributions on a set. This is an extreme form of ambiguity.

<sup>32</sup>That is,  $r$  cannot vary in a way that permits a firm to refine its beliefs. This is a consistency issue: if partner type is not known at the time of negotiation, it is difficult to imagine how such contractual variation would arise in the first place.

<sup>33</sup>Our attention is largely limited to pure strategies. We note when mixed strategies are required for a result.

<sup>34</sup>The  $i$  subscript in (1) indicates ambiguity averse expectations from the perspective of firm  $i$ . This is a generalization: ambiguity aversion arises only if  $B_i$  has multiple priors; otherwise,  $\mathbb{E}_i$  is computed in the usual way.



Here,  $a_\theta^*$  indicates an arbitrary efficient action profile when there is more than one. A *first-best* strategy profile is denoted  $s^*$  where  $s^*(\theta) = a_\theta^*$  for all  $\theta$ . Assume, for both firms and all  $\theta$ ,  $\mathbb{E}(u_i|a_\theta^*, \theta) > 0$ . That is, efficiently implemented, the project is economically sensible for both parties (it satisfies their individual participation constraints).

## 4 Results for Full Information

When actions are verifiable, we know that the efficient action profile can be sustained by an action-based contract that imposes sufficient penalties on breachers. However, our first proposition shows that contractually specified penalties are not necessary in the presence of compensatory damages, as long as firms know each other's type. For this section, assume full information: given  $\theta$ ,  $B_i = \{b_i\}$  where  $b_i(\theta_{-i}) = 1$  for  $i \in \{1, 2\}$ .

**Proposition 1.** *The requirements mapping  $r(\theta) = a_\theta^*$  for all  $\theta \in \Theta$  sustains first-best,  $s^*$ .*

Thus, action-based contracts under full information and compensatory damages are sufficient to sustain efficient behavior. Damages guarantee an expected payoff to the compliant firm of at least its expected share of the efficient payoff. Consequently, any expected gains to the deviating firm are erased through court-imposed damages.

This explains a frequent observation in the management literature: firms with substantial experience with one another on similar projects often write contracts that elaborate detailed action plans, but do not specify penalties for unfaithful implementation. Research suggests that negotiating such contracts serves an important planning role (e.g., ?). Proposition 1 demonstrates that it is precisely because these contractualized action plans have legal ramifications (often embodied as a 'Statement of Work') that they may also induce efficient outcomes.

When firms understand the implications of partner type in the context of the project, action-based contracts are sufficient to induce efficient actions under compensatory damages. The following proposition says that compensatory damages are also necessary, in the sense that any guarantee below that assured by compensatory damages may cause Proposition 1 to fail. To see this, given some  $\varepsilon > 0$ , suppose the courts award firm  $i$  the following payment when it performs under an action-based contract and its partner breaches:  $d_i^\varepsilon \equiv \max\{\mathbb{E}(u_i|r, \cdot) - u_i(w) - \varepsilon, 0\} \equiv -d_{-i}^\varepsilon$ ; i.e., a guarantee of  $\varepsilon$  less than compensatory damages. For all other cases, keep  $d_i^\varepsilon \equiv d_i$ . Let  $\pi_i^\varepsilon \equiv u_i + d_i^\varepsilon$ .

**Proposition 2.** *For all  $\varepsilon > 0$ , there exist type profiles  $\theta$  and projects  $(v, c)$  such that, if  $\pi_i$  is replaced by  $\pi_i^\varepsilon$  in (1), then the requirements mapping  $r(\theta) = a_\theta^*$  for all  $\theta \in \Theta$  does not sustain the first-best strategy  $s^*(\theta) = a_\theta^*$  for all  $\theta \in \Theta$ .*

Proposition 1 implies that deliverables-based contracts can never *outperform* action contracts under full information. Are they always at least as good? The answer is no. We demonstrate this by, first, demonstrating how our adverse selection model under *Full Information* maps to a well-known partnership model with moral hazard found in the economics literature. Then, by citing an

extent result on moral hazard, we establish conditions under which deliverables-based contracts in our model cannot induce efficient behavior.

The following partnership model is from ?, hereafter LM91. A finite set of partners is indexed by  $\bar{N} \equiv \{1, \dots, \bar{n}\}$ .<sup>35</sup> Agent  $i$ 's feasible actions are given by a finite set  $\bar{A}_i$ . Each joint action profile  $\bar{a} \in \bar{A} \equiv \times_i \bar{A}_i$  induces a probability distribution  $\bar{p}(\cdot|\bar{a})$  on a finite set of outcomes  $\bar{W}$ . The payoff to  $i$  is  $\bar{\pi}_i(\bar{w}, \bar{a}) \equiv \bar{t}_i(\bar{w}) + \bar{u}_i(\bar{w}, \bar{a})$ , where  $\bar{t}_i$  is the  $i^{\text{th}}$  component of a balanced transfer rule  $\bar{t}$  and  $\bar{u}_i$  is  $i$ 's utility function. A *mixed strategy* for partner  $i$  is a distribution  $\bar{\sigma}_i \in \bar{\Sigma}_i \equiv \Delta(\bar{A}_i)$ ; the set of all such profiles is  $\bar{\Sigma} \equiv \times_i \bar{\Sigma}_i$ . In this game, the partners simultaneously choose their actions; these induce a distribution over outcomes; the realized outcome determines final payoffs. The “contract” is the transfer rule  $\bar{t}$ . Unverifiable actions are implicit in the restriction of transfers to outcome contingencies. The following theorem applies to games of this kind.

**Theorem 1** (LM91). *There exists a balanced transfer rule  $\bar{t}$  such that an efficient pure strategy profile  $\bar{a}^*$  is a Nash equilibrium of the resulting game if, and only if,  $\gamma^* < +\infty$ , where  $\gamma^*$  is an index implied by  $\bar{\Sigma}$  (see LM91 for a precise definition).<sup>36</sup>*

Consider a specific instance of our game in the *Full Information* case under a deliverables-based contract  $r$ . Begin with an arbitrary  $\theta$  selected by Nature. This subgame is a special instance of LM91. To see this, set  $\bar{n} = 2$ ,  $\bar{A} = A$ , and  $\bar{W} = W$ . For firm  $i$ ,  $\bar{A}_i = A_i$ ,  $\bar{u}_i(\cdot) = u_i(\cdot)$  and  $\bar{t}_i(\cdot) = d_i(\cdot, \theta)$ . Let  $\bar{p}(\cdot) = p(\cdot, \theta)$ . Last, for any pure strategy profile  $s$  in our game, set  $\bar{a}_i = s_i(\theta)$ . Thus, there is a one-to-one correspondence between pure strategy Nash equilibria of this instance of the LM91 game and any  $\theta$ -subgame in our model.

Following this logic, if the necessary and sufficient condition in Theorem 1 is not met for the LM91 game implied by one of the  $\theta$ -subgames in a particular instance of our model, then none of the potential deliverables requirements for the firm type pair  $\theta$  are capable of inducing efficient action choices. Since efficiency fails for at least one pair, it fails for the game overall (i.e., there is no requirements profile  $r$  that sustains an efficient strategy). This demonstrates that, in situations where firms understand the consequences of each other's actions, deliverables-based contracts are weakly dominated by action-based contracts. This is consistent with our intuition from the moral hazard literature: if firms can base penalty schemes on actions, first-best actions can be induced; if not, then outcome-based transfers are sometimes (but not always) efficacious. We extend this intuition to the institution of compensatory damages.<sup>37</sup>

<sup>35</sup>We use the bar to decorate the objects in the LM91 partnership game and, thereby, distinguish them from ours.

<sup>36</sup>Loosely, Theorem 1 says that when the strategies available to partners are “too close” in the sense of the probability distributions induced by deviations from efficiency, then partners can mimic each others' deviations in ways that make it impossible to solve the team incentive problem via a balanced transfer scheme based upon outcomes.

<sup>37</sup>And, as an aside, demonstrate the relationship between our model under *Full Information* and the more familiar moral hazard models in the economics literature.

## 5 Results for Risk

In the case of *Risk*, partner type is unknown and beliefs are consistent with the true type-generating distributions:  $B_i = \{\rho_{-i}\}$ . Knowledge of  $\rho_{-i}$  can be interpreted as firm  $i$  being well-calibrated as a result of substantial experience with projects of the present kind across a large population of partners (but not firm  $-i$  specifically).

We begin by illustrating a substantive obstacle to achieving efficiency under *Risk*. In the present case, each firm's belief is equal to the true distribution of partner types. Because this distribution is strictly positive, no partner types can be ruled out. This imposes a restriction:  $s_i(\theta_i, \theta_{-i})$  must be constant on the  $\theta_{-i}$ 's.<sup>38</sup> In order for this case to make sense, we must also assume that  $i$ 's lack of knowledge about its partner's type is not contradicted by the contract. Therefore, we assume that  $r(\cdot)$  is also constant (on the  $\theta_{-i}$ s). Otherwise,  $i$  could refine its knowledge of its partner's type based upon the terms of the contract – a situation that would make little sense. Since this is true for both firms,  $r(\cdot)$  is constant; the contract terms do not vary by type profile.

What this means is that, under uncertainty, the only time first-best efficiency has any hope of attainment is when a firm's first-best actions depend only upon its own type and not partner type. Formally, a project is said to exhibit *first-best action independence* if for  $i \in \{1, 2\}$  and all pairs of firm type profiles  $\theta = (\theta_i, \theta_{-i})$  and  $\theta' = (\theta'_i, \theta'_{-i})$ ,  $\theta_i = \theta'_i$  implies there exist  $a_{\theta}^* = (a_i, a_{-i})$  and  $a_{\theta'}^* = (a'_i, a'_{-i})$  such that  $a_i = a'_i$ . This leads to the following proposition.

**Proposition 3.** *Assume first-best action independence does not hold. Let  $\bar{r} \in A \cup W$  be an arbitrary requirements profile and assume  $r(\theta) = \bar{r}$  for all  $\theta \in \Theta$ . If  $s$  is sustained by  $r$ , then  $s \neq s^*$ .*

As is true in so many settings, Proposition 3 shows that the presence of uncertainty may well bound firms away from first-best strategies. It is worth emphasizing that the issue is that limited information forces a firm's action choice to vary only with its *own* type. Failing action independence, the best that can be hoped for in the present context is a strategy profile that solves

$$\max_{s \in S} \sum_{\theta \in \Theta} \mathbb{E}(v - c_1 - c_2 | s, \theta) \rho(\theta). \quad (3)$$

With unknown partner type, firms can condition on their own type, but not on that of its partners. This is implicit in (3), which maximizes over strategies that conform to the game's information structure. In some cases, (3) is equal to first-best, but not in general; e.g., Proposition (3) demonstrates that first-best action independence is a necessary condition.

We return our attention to contracts, starting with action requirements. Unfortunately, the problem of insufficiently responsive action choices just discussed is compounded by action-based contracts. Why? As we have already explained, contract requirements under *Risk* cannot vary

<sup>38</sup>In the extensive form representation, firm  $i$ 's information sets imply a partition of  $\Theta$  made up of sets of the form  $\{\theta_i\} \times \Theta_{-i}$ . Actions must be constant on the elements of these sets. Put differently,  $i$  cannot vary its strategy in response to information it does not have about its partner's type.

with the firm type profile. Therefore, *compliance* with an action-based contract implies that a firm always plays the same action – regardless of even its own type. Thus, assuming an action-based contract is successful in inducing compliance, the best it can do is to sustain a strategy profile  $s(\theta) = a_\rho$  for all  $\theta$  where

$$a_\rho \in \arg \max_{a \in A} \sum_{\theta \in \Theta} \mathbb{E}(v - c_1 - c_2 | a, \theta) \rho(\theta). \quad (4)$$

When can an action-based contract achieve the level of performance set out in (4)? To provide an answer, consider a type profile  $\theta$  under an arbitrary action-based contract  $r(\theta) = a = (a_i, a_{-i})$  for all  $\theta$ . Suppose the type profile is  $\theta$  and firm  $i$  considers a deviation to  $a'_i$  under which  $\mathbb{E}(u_i | a', \theta) > \mathbb{E}(u_i | a, \theta)$ , where  $a' = (a'_i, a_{-i})$ . Then,  $i$ 's partner must be kept whole with respect to its expected payoff under  $a$ . Thus, in order for the deviation to be attractive, the difference in  $i$ 's expected unadjusted payoff must be greater than the difference in its partner's expected loss.

$$\mathbb{E}(u_i | a', \theta) - \mathbb{E}(u_i | a, \theta) \geq \mathbb{E}(u_{-i} | a, \theta) - \mathbb{E}(u_{-i} | a', \theta),$$

otherwise, damages payments from  $i$  to its partner more than wipe out any expected gain in unadjusted payoffs. Rearranging terms, this condition can be stated in terms of the available surplus in both cases. That is, the deviation is not profitable if

$$\mathbb{E}(v - c_1 - c_2 | a, \theta) - \mathbb{E}(v - c_1 - c_2 | a', \theta) \geq 0. \quad (5)$$

When this is true, there is not enough surplus available under the deviation both to increase  $i$ 's expected payoff and to keep its partner whole. The following proposition says if condition (6) holds on average (across partner types) with respect to  $a_\rho$ , then the maximum in (4) can be sustained.

**Proposition 4.** *If, for all  $i \in \{1, 2\}$ ,  $\theta_i \in \Theta_i$ , and  $a'_i \in A_i$ ,*

$$\sum_{\theta'_{-i} \in \Theta_{-i}} \left[ \mathbb{E}(v - c_1 - c_2 | a_\rho, (\theta_i, \theta'_{-i})) - \mathbb{E}(v - c_1 - c_2 | (a'_i, a_{\rho, -i}), (\theta_i, \theta'_{-i})) \right] \rho_{-i}(\theta'_{-i}) \geq 0, \quad (6)$$

*then  $r(\theta) = a_\rho$  for all  $\theta$  sustains  $s(\theta) = a_\rho$  for all  $\theta$ .*

Proposition 4 implies an essential moral hazard problem facing firms who wish to use an action-based contract under uncertainty with respect to the consequences of partner actions. Suppose  $\theta$  is the type profile and that firm  $i$  truthfully represents its type. It is willing to sign a contract specifying its contribution of  $a_\theta^*$ . Unfortunately, its partner may have an incentive to misrepresent its type in an effort to insert a lower cost action requirement for itself that is an inefficient best reply to the firm's contribution of  $a_\theta^*$ . Once the contract goes into force,  $i$  has no legal recourse – indeed, the contract requires the partner's deviation from first-best actions. Thus, we should expect to observe firms using action requirements that are robust to the spectrum of possible partner types; i.e., that sustain solutions to (4).

Shifting attention to deliverables-based contracts, we now show that they may now do strictly

better than action-based contracts. The reason is intuitive. As with action-based requirements, information consistency requires us to assume that  $r$  imposes a single deliverables requirement on all firm type pairs. The difference is that contractual specification of outcomes rather than actions removes the possibility of penalties for action choices per se. Firms are free to choose the most efficacious actions according to their own type in order to achieve outcomes that avoid deliverables penalties. Thus, instead of biasing firms toward (4), as do action-based damages, deliverables-based penalties do not present any inherent hinderance to the implementation of strategies that solve (3).

One may suspect that the present case in which partner actions are observed but have uncertain consequences is similar to one with unobserved actions but known consequences (i.e., the moral hazard model described in the previous section). This suspicion is correct: when the structure of our model meets a simple set of conditions, it is equivalent (in the sense of ?) to an instance of the moral hazard model elaborated earlier. Once this equivalence is established, Theorem 1 again characterizes the conditions under which deliverables-based damages are efficacious in inducing efficient actions from a given firm type pair.

The preceding assertion suggests that the *Full Information* and *Risk* cases under deliverables requirements are equivalent, since both are equivalent to the moral hazard model. However, the incorporation of uncertain type implies fundamental differences between the two cases, for two reasons. First, the information consistency conditions under *Risk* are in significant contrast to those under *Full Information*. Unlike *Full Information*, contractual performance requirements under *Risk* cannot vary by firm type pair and firm strategies cannot vary by partner type. Taken together, these imply (at least weakly) that the set of games for which efficient behavior can be induced by deliverables requirements is smaller under *Risk* than *Full Information*. Second, while the equivalence conditions that we present are simple, they are not without substance. Although the games that meet these conditions strike us as an economically interesting class, they are special – in a way that happens to overcome the constraints mentioned in the first point.

With this in mind, let us now state the conditions, to which we refer collectively as *symmetric consequences*. They are, for  $i \in \{1, 2\}$ : 1) each type is a bijection from the  $m$  actions in  $A_i$  to an arbitrary subset  $P_i$  of  $m$  probability distributions on  $W_i$ ; and 2)  $\Theta_i$  contains all the permutations of mappings from  $A_i$  to  $P_i$ .<sup>39</sup> Symmetric consequences describes situations in which firms know the possible distributions over partner deliverables (perhaps due to experience or research), but not which partner actions induce them. The partner’s type is a “black-box” – output potential is known, but the actions required to achieve that potential are not.

For example, imagine a construction market in which a general contractor wishes to subcontract to a painting firm that employs two painters. The contractor knows that the economics of the painting business typically leads subcontractors to employ one person who does high quality work 90% of the time and another who does so only 20% of the time. This situation exhibits symmetric consequences: one type maps the first and second painter to probabilities of high quality of .9

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<sup>39</sup> $\Theta_i$  is such that  $\theta_i \in \Theta_i$  if and only if  $\theta_i$  is a bijection from  $A_i$  to  $P_i$ . Thus, there are  $m!$  elements in  $\Theta_i$ .

and .2, respectively; the other reverses these, mapping the first and second painter to .2 and .9, respectively. Even though a contract could specify a specific painter be assigned to the job, the contractor does not know which is the better. Hence, a contract specifying delivery of “high quality work” may be preferred.

Let us define an LM91 moral hazard game (where objects are indicated with over-bars), using an arbitrary instance of our game under *Risk* with constant deliverables performance requirements ( $r(\theta) = w$  for all  $\theta \in \Theta$ ). Let  $\Gamma$  denote this instance of our game (note that, unlike *Full Information*, there are no subgames in  $\Gamma$ ). Set  $\bar{n} = 2$ ,  $\bar{A} = A$ , and  $\bar{W} = W$ . For firm  $i$ ,  $\bar{A}_i = A_i$  and  $\bar{u}_i(\cdot) = u_i(\cdot)$ . Pick an arbitrary  $\theta$  and define  $\bar{t}_i(\cdot) = d_i(\cdot, \theta)$  as well as  $\bar{p}(\cdot) = p(\cdot, \theta)$ .

**Proposition 5.** *If  $\Gamma$  satisfies symmetric consequences then, for every  $\bar{a} \in \bar{A}$ , there exist  $s \in S$  such that, for all  $\theta \in \Theta$ : 1)  $p(\cdot | s(\theta), \theta) = \bar{p}(\cdot | \bar{a})$ ; and 2) for  $i \in \{1, 2\}$ ,  $\mathbb{E}_i(s | \theta) = \mathbb{E}(\bar{\pi}_i | \bar{a})$ . Moreover, if  $\bar{s}$  is a Nash equilibrium in the LM91 game, then  $s$  is an ambiguity averse Bayesian equilibrium (ABE) in  $\Gamma$ .*

With Proposition 5 in hand, Theorem 1 can be invoked to characterize the conditions under which a deliverables contract is capable of delivering first-best outcomes. (Note that symmetric consequences implies first-best action independence, up to a permutation of action labels). In the case of risk, action-based contracts are not optimal as they are under full information. As a firm’s uncertainty about the consequences of a partner’s actions increases, contracting on action requirements becomes more difficult. In this case, efficiency may be achieved by establishing outcome requirements and then leaving each partner to figure out how best to achieve them.

## 6 Results for Ambiguity

Under ambiguity, the incentive alignment effect of action- versus deliverables-based contracts operates in much the same way as in the case of risk. That is, deliverables requirements may induce efficient actions by all firm type pairs in settings where action requirements fail to do so – and for the same reasons, as illustrated in the example below. The substantive difference between risk and ambiguity is that the presence of ambiguity causes firms to discount their subjective expectations, resulting assessments of partnering benefits that are lower than the true expected value. Thus, some valuable projects that would have been adopted under risk may be forgone under ambiguity.

An interesting finding, illustrated earlier, is that deliverables-based contracts under compensatory damages may have the added benefit of creating a natural kind of “ambiguity insurance” and, in so doing, increase the aggregate ex ante subjective value of the alliance. As a result, projects that are objectively worthwhile but rejected as a result of ambiguity aversion may become viable under compensatory damages. As we show, such a result cannot be achieved under risk, or under ambiguity with action-based contracts.

Our first goal is to establish conditions under which a constant deliverables contract  $r(\theta) \equiv w$  for all  $\theta$  results in strictly greater aggregate, ambiguity-averse expected payoffs than no contract at

all. Note that there are two ways a change in contract regime can lead to different expected payoffs. The first is in the sense of mechanism design: different contracts encourage different strategy choices and, hence, alter expected payoffs in equilibrium. The second is in a more direct sense: different contracts may alter deliverables-contingent transfer payments which, for a given strategy profile, affect aggregate expected payoffs according to those payments and their respective probabilities. We focus our analysis on this latter case: examining the value-increasing effect of deliverables-based contracts under ambiguity with transfer payments, behavior held constant.

We restrict our attention to partnerships that satisfy first-best action independence and fix the strategy profile to  $s^*$ . Ideally,  $r(\cdot) = w$  sustains  $s^*$ , but our primary interest is in understanding the effect of deliverables-based damages on aggregate expected payoffs. Since we must now compare expectations across contracts, we augment our notation so that  $\mathbb{E}_i(s|\theta, r)$  is the ambiguity-averse expected payoff to firm  $i$  when the firm types are  $\theta$ , the strategy profile is  $s$  and damages payments are based upon the contractual requirements mapping  $r(\cdot)$ . We wish to describe conditions under which, given  $\theta$  and  $r(\cdot) = w$ ,

$$\mathbb{E}_1(s^*|\theta, r) + \mathbb{E}_2(s^*|\theta, r) > \mathbb{E}_1(s^*|\theta, r_\emptyset) + \mathbb{E}_2(s^*|\theta, r_\emptyset). \quad (7)$$

Next, we impose an order on  $W$  according to increasing values of  $d_1$  under  $r = w$ ; i.e., such that, for  $w^g, w^h \in W$ ,  $h > g$ ,  $d_1(w^h, w) \geq d_1(w^g, w)$ .<sup>40</sup> Then, given the order imposed by  $r$ , a strategy profile  $s$  and two arbitrary type profiles  $\theta$  and  $\theta'$  understood from the context, we say  $p$  satisfies the *strict single crossing property* (SSCP) if  $p(w|s^*, \theta) - p(w|s^*, \theta')$  crosses zero once at some  $w \in W$  for which  $d_1(w) = 0$ .

Given a firm type profile  $\theta$ , let  $\theta^{\min i}$  replace the type of  $i$ 's partner with one that minimizes  $i$ 's expected net payoff. That is,  $\theta^{\min i} \equiv (\theta_i, \hat{\theta}_{-i})$ , where  $\hat{\theta}_{-i}$  is a solution

$$\hat{\theta}_{-i} \in \arg \min_{\theta'_{-i} \in \Theta_{-i}} \mathbb{E}(\pi_i | s^*, (\theta_i, \theta'_{-i})). \quad (8)$$

To avoid trivial cases, assume that every type profile does not result in the same payoff under  $r$  and  $s^*$ ; i.e., there exist  $\theta$  such that  $\theta \neq \theta^{\min i}$  for  $i \in \{1, 2\}$ .

Under ambiguity, each firm assesses its ex-ante subjective expected value for a particular partner type that places greatest weight on deliverables yielding relatively low payoffs. In other words, each firm assumes the worst possible outcomes from a set defined by partner type. Suppose the low-payoff deliverables for one firm tend to be the high-payoff outcomes for its partner, a situation ripe for moral hazard. Then, the distributions by which the firms compute their expected payoffs will place asymmetric weights on the deliverables. In such cases, deliverables requirements may induce the SSCP. The implied schedule of transfer payments can mitigate low-payoff outcomes for both firms directly. Given that partners assign probabilities to different outcomes asymmetrically under ambiguity, transfer payments can also increase the aggregate expected value, ex ante. This

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<sup>40</sup>Recall that, under a deliverables contract, damages payments depend only upon the deliverables outcomes.

is because these payments transfer value from one firm to the other for deliverables where the receiving firm places greater weight than the paying firm.

**Proposition 6.** *Assume  $p$  satisfies the SSCP for all  $\theta^{\min 1}$  and  $\theta^{\min 2}$ . If  $\theta$  is a type profile such that  $\theta \neq \theta^{\min i}$  for  $i \in \{1, 2\}$ , then Condition (7) is true.*

Proposition 6 demonstrates the sense in which deliverables contracts have the capacity to create “ambiguity insurance.” The intuition follows from the preceding discussion: when the SSCP holds for minimizing firm type profiles, damages payments are made from firm  $i$  to  $-i$  following poor outcomes for  $-i$ . Given ambiguity aversion, firm  $-i$  cannot estimate the probabilities of the different outcomes accurately (c.f., the case of *Risk*), and places a higher probability on these poor outcomes than does firm  $i$ . Thus, every dollar transferred by firm  $i$  to its partner in such a state increases the aggregate ex-ante expected value. Note that this effect is not limitless; with sufficiently large transfers, the minimizing firm type profile is the same for both firms (i.e., the true profile), which causes the SSCP requirement to fail.

It is also worth mentioning that, in some games,  $\mathbb{E}_i(s^*|\theta, r) > \mathbb{E}_i(s^*|\theta, r_\emptyset)$  for *both* firms under every type profile other than those that minimize payoffs under  $s^*$  (the  $\theta^{\min i}$ s). This is interesting given the balanced nature of damages payments. Even if the increase is only in aggregate, the ability to make up-front transfer payments in such situations suggests that firms facing ambiguous partner type may well have a preference for these kinds of contracts.

**Corollary 1.** *Assume  $p$  satisfies the SSCP for all  $\theta^{\min 1}$  and  $\theta^{\min 2}$ . Then*

$$\sum_{\theta} \left( \mathbb{E}_1(s|\theta, r) + \mathbb{E}_2(s|\theta, r) \right) \rho(\theta) > \sum_{\theta} \left( \mathbb{E}_1(s|\theta, r_\emptyset) + \mathbb{E}_2(s|\theta, r_\emptyset) \right) \rho(\theta). \quad (9)$$

Corollary 1 is interesting for the following reason: in the case of *Risk*, Proposition 6 may be true for some  $\theta$ , but never on average as in (9). This distinction has loose empirical implications. As mentioned above, the SSCP is intuitive in moral hazard settings – unilateral deviations from efficient actions tend to increase the likelihood of high outcomes for the deviator and low ones for its partner. There are many situations that may meet these conditions, especially those where a contract is used to provide incentives to adopt efficient actions. Corollary 1 suggests the use of deliverables-based contracts is “more likely” by inexperienced partners (i.e., those facing ambiguity) in the sense that they induce such partners to engage in projects that they would otherwise pass up due to ambiguity discounts large enough to swamp their objective benefits.

**Proposition 7.** *Corollary 1 fails if either of the following conditions hold: 1)  $s = a$  is sustained by  $r = a$  for some  $a \in A$ ; or 2) for  $i \in \{1, 2\}$ ,  $B_i = \{\rho_{-i}\}$  (*Risk*).*

The first condition is important because there are cases in which an action-based contract under ambiguity can sustain the implementation of a “second-best” action profile (e.g.,  $a_\rho$  in the previous section). Nonetheless, when an action profile is sustained by a contract requiring it, both parties



are in compliance, regardless of the ultimate deliverable profile generated. Thus,  $d_1 = d_2 = 0$  for all  $w$ , which means that effective action-based contracts under ambiguous partner types can never augment value as in Proposition 6. The second condition says that the average payoff-enhancing effect of deliverables requirements is never possible under *Risk*. Note that this effect is relative to ambiguity-averse expected payoffs. That is, an ambiguity discount is necessary for the increase in the subjected expected value, ex ante. Thus, other things equal, firms prefer *Risk* to *Ambiguity*. Still, as discussed above, the potential payoff enhancement under *Ambiguity* does suggest that those faced with an unfamiliar project type and unfamiliar partner may find deliverables-based contracts to be especially attractive.

## 7 Conclusions

Our analysis examines the effect of different types of joint production contract (action vs. deliverables) on equilibrium behavior given varying degrees of uncertainty about the stochastic consequences of partner actions under the legal institution of compensatory damages. We begin by showing that, when partners know each other's type or the probability that certain actions lead to particular deliverables (i.e., the *Full Information* case), a contract specifying partner actions is sufficient to induce the partners to take those contracted actions. This is an ideal outcome, given that in the *Full Information* case firms know what the efficient actions are for themselves and their partners. Next, we demonstrate that this result can be reversed – in the sense that deliverables requirements become the uniquely efficient option – in situations where firms are uncertain about partner type but this uncertainty is well-calibrated (i.e., *Risk*). In this situation, firms know the probability that their partner is of a particular type and, thus, are able to assess the expected value of a project with some accuracy. However, because the partner type (and, thus, the ideal actions for each partner given a desired outcome) is unknown, assignment of required actions may reduce the expected value of a project when compared to assigning deliverable outcomes, where each firm will choose an action to best achieve the desired deliverable, given its type. In developing this result for *Risk*, we also make a technical connection from uncertainty about partner type (adverse selection) to unverifiable partner actions (moral hazard).

Under our third case, *Ambiguity*, when firms are unable to make precise assessments of the probabilities of partner type, we prove that deliverables requirements under compensatory damages not only increase the likelihood that firms and their partners will take efficient actions, but also may have the added benefit of generating a rough form of ambiguity insurance. This ambiguity insurance effect increases the aggregate, perceived value of the project, ex ante. This increased value occurs because the deliverables contract with compensating damages not only reduces the payoffs from inefficient actions (i.e., an incentive alignment effect), but may also increase the expected payoffs from efficient actions. This ambiguity insurance effect differs from a straightforward insurance effect, since our result does not require firms to be risk averse, but does require that firm actions

cannot lead to all possible deliverables with equal probability. An important implication of the ambiguity insurance effect is that the resulting increase in value may induce firms to undertake objectively valuable projects that would not otherwise occur, thereby increasing both social welfare as well as the welfare of the participating parties.

Our formalism is sufficiently general to admit a number of potentially interesting empirical settings. Assuming that our three categories of uncertainty could be the result of relational experience, with more experience implying less uncertainty, then our results predict the stylized empirical correlations summarized in Table 17.

<b>Level of experience</b>	<b>Stylized facts suggested by our results</b>
Extensive with project class & partner	Action-based contracts dominant
Experience with project class, new partner	Greater use of deliverables-based contracts
New to project class & partner	Deliverables-based contracts especially favored for marginal projects

Table 17: Summary: Partner Experience and Contract Structure

All of our results are developed in the context of compensatory damages. This feature was included to provide a realistic context within which to judge noncompliance penalties in contracts lacking specified financial contingencies. We made this assumption of compensatory damages following a previously discovered empirical fact that many complex, economically significant contracts do not include any such contingencies. Our findings shed new light on compensatory damages, especially the discovery of its potential to create the ambiguity insurance effect. However, deep insight into compensatory damages requires analysis comparing it to important alternatives – e.g., no damages, punitive damages, and specified damages. We leave this enquiry to future work.

Our findings are intended to bridge our existing knowledge of contract design and formal economic theory with the empirical realities we have observed in our own and other related work. With the development of a broader classification of contracts that speaks to the fundamental structure of contracts, rather than specific mechanisms, we hope to provide insight on how contracts are designed that better matches empirical observation. We also demonstrate how contracts can create value by changing the perceived value of projects *ex ante* (so as to more closely align with the true value) that allows managers to move beyond the common behavioral trait of ambiguity aversion in evaluating partnerships. We expect that contracts are thus used as a means to encourage firms to undertake value-creating, joint work that would otherwise be unexplored, due to a firm’s extreme uncertainty about the true value of a project.

Many relevant details are still unexplored that would allow even closer mapping of theory onto empirical regularities. For example, we have left unexplored the implications of asymmetry between partners in their level of uncertainty for contract design. It would be useful to know whether significant differences between partners in terms of prior experience affects the ability to

use, for example, contracts specifying required actions versus deliverables. It appears that action based clauses would only be possible when both partners know what actions are required of each other, which necessitates that action-based contracts will be reserved for partnerships with little asymmetry in terms of prior experience. However, the structure of contracts in circumstances of significant asymmetry (i.e., when one partner is very experienced and the other has little experience) is still an open question that merits further investigation, both theoretically and empirically. Further refinements to exemplify variance in partner experience and which types of experience (e.g., with projects and/or partners) are more salient for contract design would enhance our understanding of how organization, via contracts, influences firm actions and, thus, performance of such deals.

## A Proofs

In what follows,  $|\cdot|$  indicates the cardinality of a set. Several of the proofs adopt vector/matrix notation in order to facilitate the analyses. Such notation is introduced within the proof when needed.

**Proof of Proposition 1** Begin with an arbitrary firm type profile  $\theta \in \Theta$ . By the premise,  $r(\theta) = a_\theta^* = (a_{\theta,1}^*, a_{\theta,2}^*)$ . Under full information,  $B_i = \{b_i\}$ ,  $b_i(\theta_{-i}) = 1$  for  $i \in \{1, 2\}$ . Under full information, the balancedness of damages implies that, for any strategy profile  $s$ ,

$$\mathbb{E}_1(s|\theta) + \mathbb{E}_2(s|\theta) = \mathbb{E}(u_1 + u_2|s(\theta), \theta) \quad (10)$$

By the efficiency of  $a_\theta^*$ ,

$$\mathbb{E}(u_1 + u_2|a_\theta^*, \theta) \geq \mathbb{E}(u_1 + u_2|a, \theta) \text{ for all } a \neq a_\theta^*. \quad (11)$$

Without loss of generality, suppose there exists some profitable deviation for firm 1; i.e., there exists a strategy profile  $s = (s_1, s_2^*)$  such that

$$\mathbb{E}_1(s|\theta) > \mathbb{E}_1^*(s^*|\theta). \quad (12)$$

Under  $s$ , firm 1 breaches and firm 2 performs. Therefore,  $d_2 = -d_1$  guarantees that firm 2 achieves a payoff of *at least*  $\mathbb{E}(u_2|a_\theta^*, \theta)$  for all  $w \in W$ . Under full information, this implies

$$\mathbb{E}_2(s|\theta) \geq \mathbb{E}_2(s^*|\theta). \quad (13)$$

Adding (12) and (13), we get:  $\mathbb{E}_1(s|\theta) + \mathbb{E}_2(s|\theta) > \mathbb{E}_1(s^*|\theta) + \mathbb{E}_2(s^*|\theta)$ . Invoking balancedness condition (10), we have

$$\mathbb{E}(u_1 + u_2|s(\theta), \theta) > \mathbb{E}(u_1 + u_2|a_\theta^*, \theta), \quad (14)$$

a contradiction of efficiency condition (11).

**Proof of Proposition 2** The proposition is true if, given any  $\varepsilon > 0$  no matter how small, an example can be generated in which the conclusion holds by picking  $(v, c)$  and distributions  $\theta$  for arbitrarily sized  $A$ , and  $W$ . The smallest cardinality of  $W$  permitted by the setup is four. We require only two deliverable profiles to make the example work, so the following parameters can be used in any situation allowed by the setup requirements. Select distinct deliverables profiles  $w, w' \in W$ . Set  $v(w) = v(w') = V$  and zero for all other deliverables profile. Let  $c_1(w) = x - \frac{1}{4}\varepsilon > 0$  and  $c_2(w') = x > 0$  and both equal zero for all other deliverables.

Pick an action profile to be the efficient one,  $a_\theta^*$ . Set  $p(w|a_\theta^*, \theta) = 1$  and zero for all other profiles

in  $W$ . Without loss of generality, pick a deviation profile for firm 1,  $a = (a_1, a_{\theta,2}^*)$ . Set  $p(w'|a_{\theta}^*, \theta) = 1$  and zero for all other profiles in  $W$ . For all other  $a' \in A \setminus \{a_{\theta}^*, a\}$  ensure  $p(w|a', \theta) = p(w'|a', \theta) = 0$  (there are at least two other deliverables profiles on which to put weights summing to 1). Then, under the efficient action profile,  $\mathbb{E}(u_1 + u_2|a_{\theta}^*, \theta) = V - x + \frac{1}{4}\varepsilon$ . Under the deviation by firm 1,  $\mathbb{E}(u_1 + u_2|a, \theta) = V - x$ . Under any other choices, the expected value is zero. Therefore,  $a_{\theta}^*$  is, indeed, efficient.

Under  $a_{\theta}^*$ , firm 1's expected payoff is  $\frac{1}{2}V - (x - \frac{1}{4}\varepsilon)$ . Under  $a$  firm 1 must reimburse firm 2 its cost under  $w'$ ,  $x$ , less the "slippage" of  $\varepsilon$  permitted by the courts according to the premise. Therefore, its payoff is  $\frac{1}{2}V - (x - \varepsilon)$ . Thus, firm 1's expected payoff under the deviation exceeds that under the efficient profile by  $\frac{3}{4}\varepsilon$ . Of course, more complicated examples can be constructed, including for strictly positive firm types. The key is managing the tension between shrinking  $\varepsilon$  and creating a profitable deviation for one of the firms given the tightening damages payment it must relinquish while, at the same time, keeping the efficient action strictly better than any other.

**Proof of Proposition 3** The conclusion follows immediately from the definition of first-best action independence and the requirement that strategies be constant on partner type.

**Proof of Proposition 4** Assume  $r = a$  for some  $a \in A$  and consider the constant strategy profile  $s = a$ . Then,  $s$  is an ABE if, for  $i \in \{1, 2\}$ , all  $\theta \in \Theta$  and all  $s'_i \in S_i$ ,

$$\mathbb{E}_i(s|\theta) \geq \mathbb{E}_i(s'|\theta), \text{ where } s' = (s'_i, s_{-i}). \quad (15)$$

When  $\theta_i$  and  $\theta'_{-i}$  are clear from the context, let  $\theta' = (\theta_i, \theta'_{-i})$ . Since  $r = s = a$  and  $B_i = \{\rho_{-i}\}$  for  $i \in \{1, 2\}$ , the left hand side of (15) can be expanded as follows:

$$\begin{aligned} \mathbb{E}_i(s|\theta) &= \sum_{\theta'_{-i} \in \Theta_{-i}} \sum_{w \in W} \pi_i(w|a, \theta') p(w|a, \theta') \rho_{-i}(\theta'_{-i}) \\ &= \sum_{\theta'_{-i} \in \Theta_{-i}} \sum_{w \in W} u_i(w) p(w|a, \theta') \rho_{-i}(\theta'_{-i}), \end{aligned} \quad (16)$$

where the last step is because  $d_i(w|a, \theta) = 0$  for all  $w \in W$ . Let  $a' = (a'_i, a_{-i})$  where  $s'_i(\theta) = a'_i \neq a_i$  is a deviation by  $i$  when the type profile is  $\theta$ . Then, expanding the RHS of (15):

$$\begin{aligned} \mathbb{E}_i(s'|\theta) &= \sum_{\theta'_{-i} \in \Theta_{-i}} \sum_{w \in W} \pi_i(w|a', \theta') p(w|a', \theta') \rho_{-i}(\theta'_{-i}) \\ &= \sum_{\theta'_{-i} \in \Theta_{-i}} \sum_{w \in W} [u_i(w) + d_i(w|a', \theta')] p(w|a', \theta') \rho_{-i}(\theta'_{-i}) \\ &= \sum_{\theta'_{-i} \in \Theta_{-i}} \sum_{w \in W} \left( u_i(w) - \max \{ \mathbb{E}(u_{-i}|a, \theta') - u_{-i}(w), 0 \} \right) p(w|a', \theta') \rho_{-i}(\theta'_{-i}). \end{aligned} \quad (17)$$

To conserve on notation, let  $\Delta_i(s'|\theta) \equiv \mathbb{E}_i(s|\theta) - \mathbb{E}_i(s'|\theta)$ . Then, condition (15) is satisfied if, for

all  $s'_i \in S_i$ ,  $\Delta_i(s'|\theta) \geq 0$ . By (16) and (17),

$$\begin{aligned} \Delta_i(s'|\theta) &= \sum_{\theta'_{-i} \in \Theta_{-i}} \sum_{w \in W} \left( u_i(w)p(w|a, \theta') - (u_i(w) - \max\{\mathbb{E}(u_{-i}|a, \theta') - u_{-i}(w), 0\})p(w|a', \theta') \right) \rho_{-i}(\theta'_{-i}) \\ &\geq \sum_{\theta'_{-i} \in \Theta_{-i}} \sum_{w \in W} \left( u_i(w)p(w|a, \theta') - (u_i(w) - \mathbb{E}(u_{-i}|a, \theta') + u_{-i}(w))p(w|a', \theta') \right) \rho_{-i}(\theta'_{-i}) \end{aligned} \quad (18)$$

$$\begin{aligned} &= \sum_{\theta'_{-i} \in \Theta_{-i}} \left( \mathbb{E}(u_i|a, \theta') + \mathbb{E}(u_{-i}|a, \theta') - \sum_{w \in W} (u_i(w) + u_{-i}(w))p(w|a', \theta') \right) \rho_{-i}(\theta'_{-i}) \\ &= \sum_{\theta'_{-i} \in \Theta_{-i}} \left( \mathbb{E}(v - c_1 - c_2|a, \theta') - \mathbb{E}(v - c_1 - c_2|a', \theta') \right) \rho_{-i}(\theta'_{-i}) \end{aligned} \quad (19)$$

Step (18) is because negative values of  $d_{-i}$  are set to zero given that  $i$  is the breaching party under a deviation from  $a$ . Thus,  $r = a$  supports  $s = a$  if  $\Delta_i(s'|\theta)$  is greater than or equal to (19) for  $i \in \{1, 2\}$ , all  $\theta \in \Theta$  and all  $s'_i(\theta) = a'_i \in A_i$ .

**Proof of Proposition 5** Let  $\theta$  be the firm type pair that determines  $\bar{p}(\cdot|\cdot) = p(\cdot|\cdot, \theta)$ . For each firm  $i$ , impose an arbitrary order on the  $m$  distributions in  $P_i$ ; i.e.,  $P_i = \{p_{i,1}, \dots, p_{i,m}\}$ . Let  $M \equiv \{1, \dots, m\}$ . Next, order the elements in  $A_i$  so that, for  $j \in M$ ,  $\theta_i(a_{i,j}) = p_{i,j}$ . By the premise of symmetric consequences,  $\Theta_i$  contains all the permutations of maps from  $A_i$  to  $P_i$ . Therefore, define  $f_i : M \times \Theta \rightarrow M$  such that  $f_i(j, \theta') = k$  where, for  $\theta' = (\theta'_i, \theta'_{-i})$ ,  $\theta'_i(a_{i,k}) = p_{i,j}$ . To establish the first part of the proposition, let  $\bar{a} \in \bar{A}$  be an arbitrary action in the LM91 game. Since  $\bar{A} = A$  by construction, assume  $\bar{a} = a = (a_{1,j}, a_{2,j})$  (without loss of generality). Then, construct  $s$  in  $\Gamma$  such that, for  $i \in \{1, 2\}$  and all  $\theta' \in \Theta$ ,  $s_i(\theta'_i) = a_{i, f_i(j, \theta')}$ . Then, for all  $\theta' \in \Theta$ ,  $p(\cdot|s(\theta'), \theta') = \bar{p}(\cdot|\bar{a})$ .

For Part (2), by the definition of expected value

$$\mathbb{E}(\bar{\pi}_i|\bar{a}) = \sum_{\bar{w} \in \bar{W}} \bar{\pi}_i(\bar{w}) \bar{p}(\bar{w}|\bar{a}). \quad (20)$$

Since  $\bar{W} = W$ , (20) can be written  $\mathbb{E}(\bar{\pi}_i|\bar{a}) = \sum_{w \in W} \bar{\pi}_i(w) \bar{p}(w|\bar{a})$ . By construction,  $\bar{u}_i = u_i$  and  $t_i = d_i$ . Note that the latter equality is feasible because deliverables-based damages depend only upon deliverables (and not actions or firm types). Thus, for all  $w, a$ , and  $\theta'$ ,  $\bar{\pi}_i(w) = \pi_i(w|a, \theta')$ . Therefore,

$$\mathbb{E}(\bar{\pi}_i|\bar{a}) = \sum_{w \in W} \pi_i(w|a, \theta') \bar{p}(w|\bar{a}), \text{ for all } a \in A, \theta' \in \Theta. \quad (21)$$

Let  $s$  be the strategy in  $\Gamma$  constructed for  $\bar{a}$  in the first part. Then,

$$\mathbb{E}(\bar{\pi}_i|\bar{a}) = \sum_{w \in W} \pi_i(w|s(\theta'), \theta') p(w|s(\theta'), \theta'), \text{ for all } \theta' \in \Theta. \quad (22)$$

Recalling (1) in the case of *Risk*, for all  $\theta' \in \Theta$ ,

$$\mathbb{E}_i(s|\theta') = \sum_{\theta'' \in \{\theta'_i\} \times \Theta_{-i}} \sum_{w \in W} \pi_i(w|s(\theta''), \theta'') p(w|s(\theta''), \theta'') \rho_{-i}(\theta''_{-i}). \quad (23)$$

Substituting by (22),

$$\begin{aligned} \mathbb{E}_i(s|\theta') &= \sum_{\theta'' \in \{\theta'_i\} \times \Theta_{-i}} \mathbb{E}(\bar{\pi}_i|\bar{a}) \rho_{-i}(\theta''_{-i}), \\ &= \mathbb{E}(\bar{\pi}_i|\bar{a}). \end{aligned}$$

This completes the proof for Part (2).

For the last part, assume  $\bar{a} = a = (a_{1,j}, a_{2,j})$  is a Nash equilibrium in the LM91 game. By the definition of a Nash equilibrium, for  $i \in \{1, 2\}$  and all  $a_{i,k} \in A_i$ ,  $\mathbb{E}(\bar{\pi}_i|a_{1,j}, a_{2,j}) \geq \mathbb{E}(\bar{\pi}_i|a_{i,k}, a_{-i,j})$ . Now, suppose  $s$ , as constructed above with respect to  $\bar{a}$ , is not an AABE. Then, for at least one firm  $i$ , there exists a type profile  $\theta'$  and a strategy  $s' = (s'_i, s_{-i})$  such that  $\mathbb{E}_i(s'|\theta') > \mathbb{E}_i(s|\theta')$ . From Part (2), this implies  $\mathbb{E}_i(s'|\theta') > \mathbb{E}(\bar{\pi}_i|\bar{a})$ . By (23), this in turn implies there is at least one firm type profile  $\theta'' = (\theta'_i, \theta''_{-i})$  for which

$$\sum_{w \in W} \pi_i(w|s'(\theta''), \theta'') p(w|s'(\theta''), \theta'') > \mathbb{E}(\bar{\pi}_i|\bar{a}). \quad (24)$$

As discussed above, (24) can be rewritten

$$\sum_{w \in W} \bar{\pi}_i(w) p(w|s'(\theta''), \theta'') > \mathbb{E}(\bar{\pi}_i|\bar{a}).$$

Or, writing out the strategies and firm types,

$$\sum_{w \in W} \bar{\pi}_i(w) p\left(w \left| \left( s'_i(\theta'_i), s_{-i}(\theta''_{-i}), (\theta'_i, \theta''_{-i}) \right) \right. \right) > \mathbb{E}(\bar{\pi}_i|\bar{a}).$$

By the definition of  $p$ , the assumption of symmetric consequences and the construction of  $s$ ,

$$\sum_{w \in W} \bar{\pi}_i(w) p_{i,k} p_{-i,j} > \mathbb{E}(\bar{\pi}_i|\bar{a}) \text{ for some } k \neq j.$$

Thus,  $\mathbb{E}(\bar{\pi}_i|a_{i,k}, a_{-i,j}) > \mathbb{E}(\bar{\pi}_i|\bar{a})$ , which contradicts the premise that  $\bar{a}$  is an equilibrium.

**Proof of Proposition 6** The ambiguity case assumes  $B = \Delta(\Theta)$ , all the distributions including those placing unit mass on the individual elements of  $\Theta$ . Therefore, ambiguity averse expected value (1) in the context of  $r = w$  given a firm type profile  $\theta$  and a strategy profile  $s$  is given by

$\mathbb{E}_i(s|\theta, r) = \mathbb{E}(\pi_i|s, \theta^{\min i})$ , where  $\theta^{\min i}$  is any firm type profile satisfying (8) for  $i \in \{1, 2\}$ . Thus,

$$\begin{aligned} \sum_{i \in \{1, 2\}} \mathbb{E}_i(s|\theta, r) &= \sum_{i \in \{1, 2\}} \mathbb{E}(\pi_i|s, \theta^{\min i}) \\ &= \sum_w (u_1(w) + d_1(w))p(w|s, \theta^{\min 1}) + (u_2(w) - d_1(w))p(w|s, \theta^{\min 2}) \\ &= \sum_{i \in \{1, 2\}} \mathbb{E}(u_i|s, \theta^{\min i}) + \sum_w d_1(w) [p(w|s, \theta^{\min 1}) - p(w|s, \theta^{\min 2})] \end{aligned}$$

By the assumption that  $p$  satisfies SSCP,  $\text{sgn}[d_1] = \text{sgn}[p(w|s, \theta^{\min 1}) - p(w|s, \theta^{\min 2})]$ . Therefore,  $d_1(w)[p(w|s, \theta^{\min 1}) - p(w|s, \theta^{\min 2})] \geq 0$  for all  $w$  and strictly so for some  $w$ . Hence,

$$\sum_{i \in \{1, 2\}} \mathbb{E}_i(s|\theta, r) > \sum_{i \in \{1, 2\}} \mathbb{E}(u_i|s, \theta^{\min i}). \quad (25)$$

Under the null contract  $r_\emptyset$ ,  $\mathbb{E}_i(s|\theta, r_\emptyset) = \min_{\theta' \in \{\theta_i\} \times \Theta_{-i}} \mathbb{E}(u_i|s, \theta')$ . If the  $\theta^{\min i}$ 's also happen to solve  $\mathbb{E}_i(s|\theta, r_\emptyset) = \mathbb{E}(u_i|s, \theta^{\min i})$ , then Condition (7) follows immediately from (25). Suppose instead that  $\theta^1$  and  $\theta^2$  do not satisfy (8) but do minimize  $\mathbb{E}(u_1|s, \cdot)$  and  $\mathbb{E}(u_2|s, \cdot)$ , respectively. Then,

$$\sum_{i \in \{1, 2\}} \mathbb{E}(u_i|s, \theta^{\min i}) > \sum_{i \in \{1, 2\}} \mathbb{E}(u_i|s, \theta^i). \quad (26)$$

Inequalities (25) and (26) imply Condition (7) by transitivity.

**Proof of Proposition 7** Item (1) follows directly from the fact that, under  $r = a$ ,  $s = a$  implies  $d_1 = d_2 = 0$  for all  $w$ . This, in turn, implies  $\mathbb{E}_i(s|\theta, r) = \mathbb{E}_i(s|\theta, r_\emptyset)$  for  $i \in \{1, 2\}$ . (It also implies  $p$  cannot satisfy SSCP.) Item (2) assumes  $B_i = \{\rho_{-i}\}$  for  $i \in \{1, 2\}$ . For this part of the proof, define the average probability of  $w_i$  for firm  $i$  under  $s$  and  $\rho$  as  $\bar{\theta}_i(w_i|s_i) = \sum_{\theta_i \in \Theta_i} \theta_i(w_i|s_i(\cdot, \theta_i))\rho(\theta_i)$ . Then, for all  $w \in W$ ,

$$\begin{aligned} &\sum_{\theta \in \Theta} \sum_{i \in \{1, 2\}} \mathbb{E}_i(s|\theta, r)\rho(\theta) \\ &= \sum_{\theta \in \Theta} \rho(\theta) \sum_{i \in \{1, 2\}} \sum_{\theta' \in \{\theta_i\} \times \Theta_{-i}} \sum_{w \in W} (u_i(w) + d_i(w))p(w|s, \theta')\rho_{-i}(\theta'_{-i}) \\ &= \sum_{\theta \in \Theta} \rho(\theta) \left[ \sum_{\theta'_2 \in \Theta_2} \sum_{w \in W} (u_1(w) + d_1(w))\theta_1(w_1|s_1(\theta_1))\theta'_2(w_2|s_2(\theta'_2))\rho_2(\theta'_2) \right. \\ &\quad \left. + \sum_{\theta'_1 \in \Theta_1} \sum_{w \in W} (u_2(w) - d_1(w))\theta_2(w_2|s_2(\theta_2))\theta'_1(w_1|s_1(\theta'_1))\rho_1(\theta'_1) \right] \end{aligned}$$

(Continued on next page.)



$$\begin{aligned}
&= \sum_{\theta \in \Theta} \rho(\theta) \left[ \sum_{w \in W} (u_1(w) + d_1(w)) \theta_1(w_1|s_1(\theta_1)) \sum_{\theta'_2 \in \Theta_2} \theta'_2(w_2|s_2(\theta'_2)) \rho_2(\theta'_2) \right. \\
&\quad \left. + (u_2(w) - d_1(w)) \theta_2(w_2|s_2(\theta_2)) \sum_{\theta'_1 \in \Theta_1} \theta'_1(w_1|s_1(\theta'_1)) \rho_1(\theta'_1) \right] \\
&= \sum_{\theta \in \Theta} \rho(\theta) \sum_{w \in W} (u_1(w) + d_1(w)) \theta_1(w_1|s_1) \bar{\theta}_2(w_2|s_2) + (u_2(w) - d_1(w)) \theta_2(w_2|s_2) \bar{\theta}_1(w_1|s_1) \\
&= \sum_{\theta \in \Theta} \rho(\theta) \sum_{w \in W} u_1(w) \theta_1(w_1|s_1) \bar{\theta}_2(w_2|s_2) + u_2(w) \bar{\theta}_1(w_1|s_1) \theta_2(w_2|s_2) \\
&\quad + d_1(w) \left( \theta_1(w_1|s_1) \bar{\theta}_2(w_2|s_2) - \theta_2(w_2|s_2) \bar{\theta}_1(w_1|s_1) \right) \\
&= \sum_{\theta \in \Theta} \left[ \mathbb{E}_1(s|\theta, r_\emptyset) + \mathbb{E}_2(s|\theta, r_\emptyset) \right] \rho(\theta) \\
&\quad + \sum_{w \in W} d_1(w) \sum_{\theta_1 \in \Theta_1} \sum_{\theta_2 \in \Theta_2} \left( \theta_1(w_1|s_1) \bar{\theta}_2(w_2|s_2) \rho_1(\theta_1) \rho_2(\theta_2) - \theta_2(w_2|s_2) \bar{\theta}_1(w_1|s_1) \rho_1(\theta_1) \rho_2(\theta_2) \right) \\
&= \sum_{\theta \in \Theta} \left[ \mathbb{E}_1(s|\theta, r_\emptyset) + \mathbb{E}_2(s|\theta, r_\emptyset) \right] \rho(\theta) \\
&\quad + \sum_{w \in W} d_1(w) \left( \bar{\theta}_1(w_1|s_1) \bar{\theta}_2(w_2|s_2) - \bar{\theta}_1(w_1|s_1) \bar{\theta}_2(w_2|s_2) \right) \\
&= \sum_{\theta \in \Theta} \left[ \mathbb{E}_1(s|\theta, r_\emptyset) + \mathbb{E}_2(s|\theta, r_\emptyset) \right] \rho(\theta)
\end{aligned}$$

Therefore,

$$\sum_{\theta \in \Theta} \sum_{i \in \{1,2\}} \mathbb{E}_i(s|\theta, r) \rho(\theta) = \sum_{\theta \in \Theta} \sum_{i \in \{1,2\}} \mathbb{E}_i(s|\theta, r_\emptyset) \rho(\theta),$$

which completes the proof.

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