# **Bowling Green State University**

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Spring May 10, 2016

# Project Connect of Wood County, Ohio Final Report 2015

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# Wood County Project Connect

# **Final Report for Event Held October 14, 2015**

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May 2016

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#### Wood County, Ohio: Project [Homeless] Connect INTRODUCTION

Homelessness is a complex and dynamic issue, which is affected by social factors like addiction, mental illness, and familial causes as well as structural factors like poor economic conditions, absence of employment opportunities, inadequate low cost housing, and deficient mental health services (Mago, Morden, & Fritz, et. al., 2013). To combat this dynamic and complex issue of homelessness, the response also needs to be dynamic and complex. The services need to target both social and structural factors and services need to be tailored to individual needs.

Project Homeless Connect (PHC) is designed to provide immediate goods and services to homeless individuals and those nearing homelessness. PHC provides basic needs and critical services in one day at one location. Along with providing valuable and necessary services to help alleviate homelessness, an additional positive outcome for service providers is the opportunity to network with different agency members, and reinforce relationships, collaborations, and partnerships. It originated in San Francisco and was later adopted and revised by the U.S. Interagency Council on Homelessness (USICH) to decrease homelessness in major American cities (Knetch & Martinez, 2009). PHC was created following the premises of the former President George W. Bush Administration's policy of compassionate conservatism and the "armies of compassion" model, which "sought to rebuild public-private relationships to address social problems and avoid increasing government spending" (Knetch & Martinez, 2009, p. 522). More than 170 cities in the United States, Canada, and Australia have adopted the PHC project.

On October 14, 2015, Wood County, Ohio held its third Project Connect (PC) event at St. Mark's Lutheran Church in Bowling Green, Ohio. Co-Chairs for PC 2015 were: Jamie Brubaker of United Way of Wood County, Jane Rosser of Bowling Green State University, and Don Neifer of St. Mark's Lutheran Church. Planning for PC began in April of 2015. County Commissioner Doris Herringshaw served as Honorary Chair. Twelve sub-committees, two were added after PC 2014 and these are marked by \*, comprised the Steering Committee covering the following areas:

- 1. Logistics, chaired by Don Neifer and co-chair Erin Hachtel
- 2. Publicity, chaired by Tricia Peters and co-chair Esther Nagel
- 3. Volunteers, chaired by Katie Stygles
- 4. Intake/Social Workers, chaired by Shannon Fisher and co-chair Willa Thomas
- 5. Transportation, chaired by Sandy Milligan
- 6. Administration, chaired by Dr. Melissa W. Burek and co-chair Dr. Mamta Ojha
- 7. Health and Wellness, chaired by Judy Kellermeier and co-chair Rhonda Stoner
- 8. Housing/Education/Social Service Providers, chaired by Kathy Mull
- 9. Hot Meal, co-chaired by Cindy Tyrrell
- 10. Personal Care and Tangible Goods, chaired by Deanna Lamb and co-chairs Robert Grogan and Jo Tutolo
- 11. Hair Care\*, chaired by Lori Fox
- 12. Child Care\*, chaired by Erika Sleek

#### GOALS

There were six primary goals for the second annual event:

- 1. Serve 200-300 individuals and families who are in need of supportive services
- 2. Gain additional quantifiable data for people at risk or experiencing homelessness by following the steps below:
  - a. Identify needs and gaps in services
  - b. Develop new ways to meet these needs
  - c. Track success of 2015 guests
- 3. Host 50 services providers offering the following services: Hot meal, clothing, haircuts, food, medical care, dental care, substance abuse and mental health services, IDs, housing, legal information, employment assistance, and information to increase access to basic services
- 4. Recruit 350 volunteers with a focus on hosts and hot meal delivery
- 5. Increase provider membership and program coordination for the Continuum of Care Wood County
- 6. Increase community awareness of challenges in our community regarding the risk of homelessness and the services available to those in need

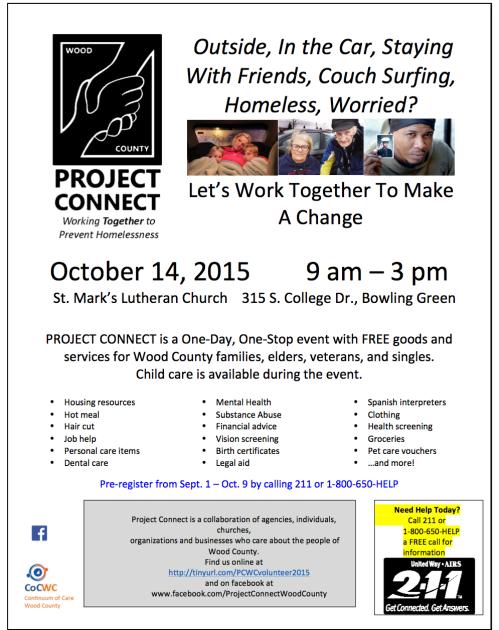
Each of the above-noted goals was fulfilled or exceeded expectations, respectively with the exception of goal number 4. To illustrate:

- 1. 311 adults and children attended the event with 30% having attended last year's PC
- Data were gathered through intake forms at the event on 312 households. In addition, 267 guests completed all data collection forms designed for the event (i.e., intake, welcome sheet, and exit surveys). Guests were asked to provide their contact information if they consented to be contacted for focus groups and follow up activities.
- 3. 55 providers were present with 10 being first time at event providers
- 4. 245 individuals served as volunteers during the planning stages and on the day of the event. The recruitment fell short by 105 volunteers.
- 5. The successful execution of the third PC event in Wood County on October 14, 2015, like the two previous events, was contingent upon having numerous providers in one location. This was accomplished, thereby further expanding the reach and awareness of the mission of the Continuum of Care of Woody County Additional evidence in support of this goal involved all parties to the event:
  - a. 87% of guests reported they were very satisfied with the services or programs available at PC 2015.
  - b. 85% of volunteers gained knowledge of where to turn to for help should they or something they know become at risk for homelessness and 100% would volunteer again for PC.
  - c. Approximately 90% of providers strongly agreed/agreed that the event increased provider membership and program coordination for Continuum of Care Wood County
- 6. Met by 5 a-c above and the following evidence:

- a. 89% of guests reported getting more than expected or as they expected at PC.
- b. 92% of volunteers reported a change in perspective on essential services that may be lacking for the disadvantaged or at risk of experiencing homelessness
- c. 96% of the providers report they would participate in an event like PC in the future.

#### **EVENT PROMOTION**

The event was promoted via posters and flyers displayed across Wood County and distributed to schools. Information about the event was also announced in various press releases and on Facebook and the Continuum of Care of Wood County's website. Below was the main design:



#### SUMMARY HIGHLIGHTS

The observations that follow details summary information on participants, volunteers, and providers served at the first Wood County Project Connect event held on October 14 2014 at St. Mark's Church in Bowling Green, Ohio. A preliminary version of what is presented below was distributed to the Steering Committee members on October 29, 2015. The information presented below is based on data collected via Guest Welcome Forms, Intake Forms, and Exit Survey of guests, volunteers, and providers.

<b>GUESTS</b>	(N =	312)
---------------	------	------

- ~311 Adults and children attended
  - o 30% reported attending last year's event
- 312 Households (248 in 2014) completed Intake Forms either onsite or pre-registered
  - ~782 adults and children reside in these households (~465 in 2014)
- 297 Welcome Forms completed
- 267 Exit surveys completed
- Main Reason Reported by Guests for Attending PC
  - 46% Clothes/Coat
  - o 31% Haircut
  - o 19% Dental Care
  - 16% Hot Meal
  - 16% Need Housing
  - o 12% Job Help
  - 8% Food/Groceries
  - o 6% Medical Related
  - 7% Other (e.g., assistance with home and car repair, holiday help, education, bed, drapes, and pets)
  - o 5% Birth Certificate
  - 4% Help with Utilities and Bills
- 89% of guests reported getting more than expected or as they expected at PC
- 87% were very satisfied with the services or programs available at PC event; 12% were somewhat satisfied
- 88% found the information available at PC very helpful; 11% reported somewhat helpful
- 91% were very satisfied with the event overall; 8% were somewhat satisfied with the event
- 28% attended 2014 Project Connect and 69% were new to the event

#### **VOLUNTEERS** (N = 175)

- 245 Volunteers
  - Over half were hosts followed by dining and food area volunteers
- Volunteers served an average of 3.8 hours

#### GOODS & SERVICES PROVIDED 2015

- 516 Hot Meals
- ~300 Bags of Food
- 350 Personal Hygiene Kits
- \$300 The Fringe Store Vouchers
- \$540 Kroger & Meijer Gift Cards
- 25 Laundry Cards
- 100+ Birth Certificates
- 115 Haircuts
- 61 Flu Shots
- 60 Vision Screenings
  - 22 Dental

- 87% reported being adequately trained to perform their duties
  - 44% felt fully prepared and 35% felt adequately prepared to carry out the responsibilities of their position
- 97% reported their experience as a volunteer very much so or mostly met their expectations
- Volunteer experience prior to PC
  - o 40% A lot
  - o 38% Some
  - o 29% A little
  - o 5% PC was their first volunteer experience
- Percentages reporting a change in perspective on essential services that may be lacking for the disadvantaged or at risk of experiencing homelessness
  - o 49% Very much
  - o 36% Somewhat
  - o 7% A little
  - o 8% Not at all
- 85% of volunteers responded affirmatively that they have gained knowledge of where to turn for help, should they or someone they know be in needs of essential services or at risk of experiencing homelessness
- 100% would volunteer at PC again
- 94% thought the event was well-organized
- 91% reported receiving an appropriate level of assistance to carry out their duties
- 97% stated the volunteer experience gave them a sense of accomplishment
- 96% felt welcomed and appreciated for the work they did
- 89% agreed they had plenty to do
- 94% would volunteer again

#### **PROVIDERS** (N = 55)

- 55 Providers
  - o 10 first time providers
  - 55 individuals represented their respective agencies
- 93% of the providers reported that the event met their expectations with 27% reporting that the experience exceeded their expectations and 35% reported that it was better than expected
- 96% of the providers reported they would participate in an event like PC in the future
- Over 90% of providers rated the following aspects of PC 2015 as good or excellent
  - $\circ$  Location
  - o Duration
  - Participation by community providers
  - Level of support provided by PC organizers
  - Availability of event organizers and volunteers
  - o Opportunities to interact with community members at the event
- Approximately 90% of providers strongly agreed or agreed that

- The event was well-organized.
- Providing goods/services at Project Connect was a good use of their agency's time.
- The event increased provider membership and program coordination for Continuum of Care Wood County.

#### **PC PROCESS: DAY OF EVENT**

As occurred in 2014, guests entered the main door of St. Mark's Lutheran Church where the PC event was held. They were paired with a PC Host Volunteer who handed the guests a "Welcome Packet" that included information on what to expect at the event and a form where guests could indicate which services they would like to connect while at PC. This latter form is what the guests were instructed to complete while waiting for intake. At intake, guests met with a PC Intake Volunteer for about 10-15 minutes to complete a needs assessment and screening form. The purpose of the intake form was to help PC representatives understand guests' immediate needs so they could focus on these as they went through PC. Intake Volunteers were instructed to identify priority services, but guests could visit any provider they wished. New to PC 2014 and then repeated in 2015, Intake Volunteers highlighted these priority areas on a "Services At-A-Glance" sheet that listed the providers available under specific headings that best described the providers' services offered that day.

At any time over the course of the event, guests could eat a hot meal. After the guests connected to the providers and services, guests could visit the tangible good areas of the church and pick up clothes vouchers, personal care items, and a tote bag of groceries.

#### **REPORT METHODOLOGY**

In 2013, Bowling Green State University researchers, Melissa W. Burek, Adam Watkins, and Mamta Ojha, hereinafter BGSU Research Team, developed two data collection instruments (see Appendix) to gather information on guest demographics, living situations, income sources, guest needs, and requests for services to connect with while in attendance at PHC. These forms were utilized again this year in order to capture reliable comparisons between the two years. These two forms were (1) Request for Services and Appointment form, also called the "Welcome form," which was slightly modified based on results from 2013 and 2014 reports. This form was completed by guests while they were waiting to enter the intake area with the assistance of their Host Volunteers and (2) Needs Assessment and Screening Intake form, which was completed by an Intake Volunteer with individual guests. Responses collected from three other survey instruments that had been used at other PHCs to gather feedback on the event from guests, volunteers, and providers were also analyzed (see Appendix). The Services At-A-Glance form was new in 2014 and was developed based on recommendations that came out of last year's written report and verbal communication with the 2013 Project Homeless Connect Steering Committee. The purpose of this form was to help the Host Volunteers better match quests with the three priority services and locating other services that were of interest to their quests.

As was done in previous years, in order to ensure the data collected from guests could be matched from entry to exit, each PC guest was given a set of unique identification labels with a PC guest number that were placed on the above-noted guest instruments. To confidentially track the characteristics of guests connecting with specific agencies and services, guests were directed to place a label on designated sheets as they visited providers. After the event, all completed data collection instruments were given to the BGSU Research Team for data entry and analyses. Results for 2015 are reported on PC as a collective whole and then for each provider that had at least one guest connection. It is important to note that not all respondents attending PC completed all three forms and if guests did not go through intake, they likely did not have the identification labels in hand to give to providers.

At the end of the event, we collected responses from 312 guest intake forms (including pre-registered guests who came through PC). Last year, 221 intake forms were completed. Complete packets (i.e., Intake, Welcome Forms, Services At-A-Glance, and Exit Survey) were available for analysis on 267 guests whereas in 2014, there were 163. There were 175, up 51 over PC 2014, Volunteer Exit and 55 Provider Exit forms completed in 2015. This report presents findings based on the most complete data we were able to collate across the various instruments disseminated at the PC event. Results are reported according to group membership of guests, volunteers, and providers.

#### **RESULTS: GUESTS**

#### Findings from Request for Services and Appointment Form

As stated in the previous section, three primary data collection instruments were administered to guests over the course of the event. The first survey was a Request for Services and Appointment Form (RSAF), also known as the Welcome Form (see Appendix). Guests were asked to indicate with an "X" if they wanted to connect to eight general services and their subcategories that were present at the event. In addition, there were three questions on the form that asked guests about other services that were not available that day but were still of interest to them, how they found out about PHC, and how they traveled to the event. Table 1 indicates the raw number of guests who indicated they wished to connect to a particular service in 2013, 2014, and 2015.

Since the event also strives to meet the needs of guests in the future, the RSAF also asked respondents to indicate what other services of interest to them, but were not available at the date of the event. Stress management and smoking cessation/quit smoking programs or services were the top two requests. Table 2 below displays the results for services not available but sought. The responses from one question on the RSAF and one question on the Exit Survey were combined to capture the total picture as to how guests found out about PC. The majority of respondents indicated that the top three ways by which guests found about PC were (1) Social Media/Facebook; (2) News; and (3) Referrals from other agencies or service providers. Table 3 presents the distribution of these and other promotion types for the event.

Service	2013 (n = 121)	2014 (n=142)	2015 (n = 294)
Benefits & Services			
Email/Internet	18	14	n/a
Health Coverage	39	10	35
Legal Aid/Legal Issues	22	27	30
Offender Reentry	6	2	4
Veterans Services	3	7	6
WIC	9	3	10
Transportation	n/a	n/a	53
Social Security	n/a	n/a	29
Budgeting	n/a	n/a	20

#### Table 1. Number of Guests Wishing to Connect To Services

Table 1. continued Service	2013 (n = 121)	2014 (n=142)	2015 (n = 294)
Children & Family			
Budgeting	21	20	11
Domestic Violence Services	6	2	2
Holiday Help	72	76	133
Parenting Class	8	5	7
Resources for School-	19	9	30
Aged Children			
Pet/Animal Care	n/a	n/a	81
Employment & Education			
Developmental Disabilities	14	5	7
Employment	51	28	49
Go Back to School	24	16	42
Pre-School	n/a	n/a	6
Forms & Documents			
Birth Certificate	25	21	78
ID Information	15	6	18
Social Security Card	17	9	42
Housing			
Emergency Shelter	16	13	6
Housing/Afford. Rental	68	49	71
Utilities	50	47	72
Home Repair/Maintenance	n/a	n/a	34
Medical Care			
Blood Glucose	14	22	16
Blood Pressure	21	30	19
Dental Care	77	64	88
Eye Screening	64	53	79
Flu & Immunizations	36	37	54
Hearing	28	22	n/a
HIV/AIDS Screening	9	7	n/a
Medical/Healthcare Services	32	13	20
Prescription Drug Services	19	9	24
Breast Health	n/a	n/a	9
Podiatry/Foot Care	n/a	n/a	23
Mental Health & Addiction Services			
Alcohol Addiction	3	1	1
Drug Addiction	3	3	2
Mental Health	19	10	23
Personal Care			
Clothing	95	110	207
Food Assistance	127	130	213
Haircut	55	76	110
Massage	46	41	83
Spiritual Care	14	17	19

Table 1. Continued Service	2013 (n = 121)	2014 (n=142)	2015 (n = 294)
Stress Management	n/a	n/a	49
Other – Please Specify Below			
Car Repair/Transportation	12	4	See Above
Gas Assistance	n/a	n/a	10
Baby Care	4	2	6
Senior Service	0	1	0
Personal Hygiene	n/a	n/a	4
Other	n/a	n/a	8

Table 1 presents the services the guests were wishing to connect with while at PC. Most services increased in popularity in 2015 as compared to 2013 and 2014. To illustrate, only 9 guests wished to connect with resources for school-aged children in 2014, but in 2015 that number increased to 30. In that same regard, more guests wished to connect with employment, various forms and documents, health coverage, and holiday help in 2015 compared to 2014. The number of guest wanting assistance with housing and affordable rental and utilities also increased in 2015. The services that were the most in higher demand in 2015 were tangible services such as clothing, food assistance, and haircuts. There were very few services that were more popular in 2013 and 2014, but were not as popular among guest requests in 2015. Compared to 2014 the number of guests wishing to connect with blood pressure services in 2015 declined from 30 to 19 respectively. Guests wishing to connect with budgeting services decreased from roughly 21 in 2013 and 20% in 2014 to 11 in 2015.

Other Services Not Available at PHC Day of Event	Number of Guests Indicating Interest 2013 (n = 121)	Number of Guests Indicating Interest 2014 (n = 142)	Number of Guests Indicating Interest 2015 (N = 294)
Shower	3	1	1
Nutrition	8	7	n/a
Home Repair or	9	10	n/a
Maintenance			
Tax Help	14	10	6
Social Security	11	11	n/a
Stress Management	22	24	n/a
Smoking Cessation/Quit Smoking	18	17	24
Child Support	6	4	11
Disability	11	10	n/a
Hearing Screening	n/a	n/a	23
HIV/AIDS Testing	n/a	n/a	3
Other	n/a	n/a	11

#### Table 2. Question 2 Results from RSAF Survey (i.e., Welcome form)

Types	# 2013 (n = 164)	# 2014 (n = 142)	# 2015 (n=286)
Word of Mouth	54	55	112
Referred by Another Agency or Service	31	47	67
Provider			
Case Worker	n/a	n/a	n/a
Saw Poster, Event Signage	51	26	33
News (newspaper, TV, radio)	16	9	6
Social Media/Facebook	12	5	9
Other	n/a	n/a	59

#### Table 3. How Guests Heard about Project (Homeless) Connect

The results for Table 3 are important to the future of Project Connect, because the findings demonstrate effective and non-effective ways of advertising this event to the community. The two most noteworthy changes were observed in the areas of word of mouth and agency reference. In 2015, 20 more guests were referred by an agency than in 2014. In 2014, 55 guests were informed of this event by talking with family, friends, and members of the community, but in 2015 that number grew to 112 guests hearing about the event from others. This information will be crucial for the continuation of Project Connect.

The majority of the guests used their own personal vehicle to travel to the Project Connect events in 2013, 2014, and 2015. The next most common mode of transportation was a family or friend providing a ride followed by walking. There was a PC sponsored shuttle with scheduled pickups and drop offs from a number of locations around Bowling Green, Ohio to the event. However, few guests indicated they used the service. Table 4 includes the totals for the modes of transportation taken by guests.

Modes of Transportation	Number Guests 2013 (n = 133)	Number Guests 2014 (n = 137)	Number Guests 2015 (n = 267)
Shuttle Stop	7	6	n/a
Walk	23	24	35
Personal Vehicle	63	58	129
Family/Friend	35	41	79
Bike/Scooter	5	5	4
Taxi	n/a	3	6
Other	n/a	n/a	14

#### Table 4. Modes of Guest Transportation to Event

#### Findings from the Intake Form

The second instrument was the Intake Form, which is a needs assessment and screening form that was designed to help the PC volunteers best understand guests' needs and assist them at the event. A similar version of this form was used in 2013 and 2014. The form was completed by the Intake Volunteers in an interview format with the guests. The trained Intake Volunteers identified each guest's priority services on the "Services At-A-Glance" form (see

Appendix). This at-a-glance form was used by the Volunteer Host as he/she escorted the guest around the event after the intake process. We were able to collect and report findings on 290 guests from the Intake Form in 2015, which is an increase of 94 compared to the number of completed intake forms in 2014 and an increase of 145 compared to 2013. Table 5 presents descriptives of guests in 2013, 2014, and 2015.

Attribute	2013	2014	2015
	Percentage or	Percentage or	Percentage or
	Mean Value	Mean Value	Mean Value
	(sd)	(sd)	(sd)
	(n = 145)	(n = 196)	(n = 290)
Average Age	40.44 (sd =	44.16 (sd =	42.39
	14.37)	14.35)	(sd = 15.08)
Average Number of Services Guests Wished to	4.44	4.27	5.64
Connect With			
Gender			
Females	69.6	69.9	72.4
Males	28.3	29.6	27.6
Transgender	2.1	0.5	0
Veterans	6.4	6.6	4.5
Marital Status			
Single	41.7	38.2	45.4
Married	18.7	24.5	22.4
Divorced or Separated	32.4	33.1	26.8
Widowed or Other	7.2	4.1	5.4
Type of Household			
Adult Only	51.2	59.4	57.4
Adults and Minor Children	46.6	40.6	42.3
Average Number of Children	2.29	1.32	1.08
	(sd = 1.29)	(sd = 1.29)	(sd = 1.33)
Percentage of Guests with Custody of	32.4	32.1	n/a
Children			
Unaccompanied Minor	2.2	0	0.3
Disabled Adults or Children In Home	31	34.2	19.4
Age Groups of Members in Guests' Household In			
Attendance			
Children 0-4 years of age	9.6	7.6	6.4
Children 5-12 years of age	11.7	10.2	6.5
Teens 13-17 years of age	4.8	6.1	2.2
Adults 18-34 years of age	23.4	14.8	16.2
Adults 35-51 years of age	16.5	16.8	8.1
Adults 52-64 years of age	8.9	11.2	8.1
Adults 65+ years of age	2.1	2.5	1.6
Race/Ethnicity			
White/Non-Hispanic	60.9	74.8	73.3

#### Table 5. Guest Descriptives

Table 5. Continued	2013	2014	2015
Attribute	Percentage or Mean Value (sd)	Percentage or Mean Value (sd)	Percentage or Mean Value (sd)
	(n = 145)	(n = 196)	(n = 290)
Other/Non-Hispanic	20.1	10.9	7
Hispanic/Latino Ethnicity	14.5	12.8	16.3
Unknown	4.5	1.5	2
Guests Having Identification	79.3	90.2	98
Type of Identification			
State Identification (Category included driver's license in 2013)	93.9	23	30
Driver's License	Included in State	62.8	69.3
Social Security	5.2	35.7	40.6
Birth Certificate	.9	33.2	34.6
Have Criminal Record	24.6	14.0	20.5
Currently on Probation/Parole	11.9	8.5	7.0
Do Not Have Reliable Transportation	35.8	32.6	27.4
Barriers to Reliable Transportation			
Driver's License Suspension	17.8	14.8	14.9
No Income/Cannot afford	39.7	38.9	44.8
Disability	11	15.7	11.5
Car Needs Repairs	12.3	10.2	5.7
No Car	17.8	13	6.9
No License (not suspended) or Don't Know How to Drive		5.6	6.9
Share Car with Family		1.9	0
Other			9.1

In 2015, there were a higher number of guests aged 18-34 compared to the other age categories. The percentages of guests across the age ranges were more evenly distributed in 2014. The percentage of White/Non-Hispanic guests served increased by almost 13% from 2013 to 2015, while the percent of Other/Non-Hispanic guests served decreased from 2013 to 2015. More guests in 2015 reported holding Social Security cards and birth certificates compared to 2013 and 2014. There was a decrease in the percentage of guests possessing a state identification card/driver's license from 2013, however.

[The most helpful [The most helpful My guide was so aspect of the event aspect of the event wonderful. She was so was] having just was] the people who helpful and such a about all resources in showed me where wonderful person. She one place was great. guided us wonderfully everything was. where we needed to go. --Guest --Guest --Guest

**Table 6. Residence Status Characteristics** 

Category	2013 Percentage (n = 125)	2014 Percentage (n = 119)	2015 Percentage (n = 116)
Current Homelessness Status			
Not currently homeless	68	85.5	91
First time homeless and less than 1 year without	23.1	9.3	5.5
home			
Several times but for less than 1 year and not	4.3	3.6	2.9
more than 4 times in 3 years			
Long term for at least 1 year or at least 4 times	4.3	1.6	.6
in past 3 years			
Have Previous Eviction	25.5	18.8	16
Factors Affecting Ability to Keep Housing			
Alcohol/Drugs	3.9	4.4	5.1
HIV/AIDS	.6	0.0	0.0
Mental Illness	12.8	11.7	28.2
Physical Disability	14.5	7.7	26.2
Criminal Record	3.4	2.0	10.2
Financial Obligations	39.1	26	53.2
Violence in Home	5	3.6	76.9
Loss of Job	4		1.2
Child Care Issues	2.07		0.0
Rodent and Insect Infestation		1.5	0.0
Other			5.1
None			10.8
Primary Reasons Reported for Becoming Homeless			
or Facing Eviction			
Abusive Situation/Domestic Violence	5	13.0	8.1
Abusive Situation/Other Trauma	.6	0.0	3.5
Aged Out of Foster Care/Youth Services	.6	0.0	0.0
Dispute with Relatives/Roommate	1.4	5.5	5.8
Foreclosure	2.07	1.8	0.0
Hours at Work Cut	10.34	5.5	4.7
Illness/Injury	11	12.8	12.8
Loss of Job	22.1	35.1	17.4
Loss of Partner/Roommate	6.9	0.0	5.8
Loss of Transportation	4.83	0.0	4.7
Moved Here From Another Community	6.9	1.8	4.7
National Disaster or House Fire	.6	0.0	2.3
Release from Jail or Prison	1.38	1.8	2.3
Child Care Issues	2.07	0.0	0.0
Financial Challenge	1.38	11.1	9.3

Table 6. Continued	2013	2014	2015
	Percentage	Percentage	Percentage
Category	(n = 125)	(n = 119)	(n = 116)
Violation of lease/house rules			1.2
Divorce			3.5
Other			12.8
Duration of Residency at Place Stayed Night Prior to PC			
3 Months or Less	41.7	28.7	23.8
More than 3 Months but Less than 1 Year	14.2	19.4	16.9
1 Year or Longer	44.1	51.9	59.2
Where Stayed Night Prior to PC			
Emergency Shelter	.9	4.5	1.1
Hotel/Motel (No Voucher)	7.0	11.5	1.4
House/Condo/Apartment Owned by Guest	13.9	18.2	22.4
Living with Family	12.2	9.1	10.4
Living with Friends	15.7	10.3	4.8
Place Not Meant for Habitation	3.5	1.1	0.7
Psychiatric Hospital of facility			0.7
Rental House/Apartment	40.9	42.5	55.4
Transitional housing for homeless			0.3
Other			1.4

Table 6 presents the residency struggles some guests were having. The percentage of non-homeless guests increased in 2015 to 91% from 85.5% in 2014 and 68% in 2013. The percent of first time homeless guests decreased from 23.1% in 2013 to 9.3% in 2014 and 5.5% in 2015. The factors that affected the guests from keeping their houses in 2015 significantly increased in the areas of violence in home, financial obligations, physical disability, and mental illness. The two areas that decreased in 2015 from 2014, in regards to the primary reasons reported for becoming homeless or facing eviction were loss of job and abusive situation/domestic. In 2014, 35.1% of guests reported that loss of job was the primary reason for homelessness or eviction, while in 2015, 17.4% of guests reported the same. Table 6 also shows that 2015 guests reported staying in their residency longer than those attending in 2013 and 2014. More guests had reported staying in a rental property or property owned by guest in 2015 compared to 2013 and 2014. Regarding income and benefit assistance of guests, a general trend observed across the data collected from the three quest surveys is that lack of employment or being underemployed is a common characteristic of the guests who visited the PC event in 2015, which was a similar finding in 2013 and 2014. Thirty-five percent of guests' income source was from a job in 2015, up slightly from 26% in 2013 and 22% in 2014. The primary source of income (see Table 7) for 49% of guests in 2015 came from Social Security Disability Benefits. Table 7 displays the income and benefit assistance the guests received. Other benefits that were reported as being a source of financial assistance by guests in 2015 were government medical assistance and supplemental assistance program/electronic benefit card (SNAP/EBT). The percentage of guests receiving government medical assistance increased by over 19% from 2013 to 2015. Supplemental assistance program/electronic benefit card (SNAP/EBT) was also being utilized by 56.8% of guests in 2015 compared to 53.8% of guests in 2013 and 55.1% in 2014.

#### Table 7. Income Characteristics

Source	2013	2014	2015
	Percentage (n = 145)	Percentage (n = 196)	Percentage (N = 294)
Employment/Job	(11 – 143)	(11 = 150)	(14 = 234)
Yes	26.1	22.0	35.7
No	73.9	78.0	63.0
Child Support	10	9.3	12.4
Receive Support from Other People			
Yes	12.9	10.8	8.5
No	86.3	89.2	89.9
Ohio Works First (OWF)			
Yes	6.4	1.7	4.3
No	93.6	98.3	93.8
Unemployment Benefits			
Yes	2.8	1.8	1.4
No	97.2	98.2	96.6
Social Security Retirement Benefits	57.2	50.2	50.0
Yes	7.4	13.8	11.0
No	91.2	86.2	87.0
Social Security Disability Benefits	51.2	00.2	01.0
Yes	34.5	44.0	49.2
No	64	56.0	48.8
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)			
Yes	53.8	55.1	56.8
No	46.2	44.9	42.5
Government Medical Assistance			
Yes	47.5	62.6	67.0
No	52.5	37.4	31.5
Veteran Medical Assistance			
Yes	2.8	2.2	4.6
No	96.5	97.8	94.9
Section 8 Housing			
Yes	7.7	14.3	8.7
No	92.3	85.7	89.0
Rental Assistance			
Yes	2.9	1.7	6.0
No	97.1	98.3	93.0
Subsidized Housing			
Yes			20.3
No			78.0
Other			15.8

Findings from the Exit Interview

The final data collection instrument for guests was the Exit Interview. This document was a short questionnaire that could be completed either by the guest or in a brief interview format

with the Host Volunteer asking the guest the questions. As indicated earlier, one of the questions asked guests to indicate how they heard about the PC event. Results from this question were combined with data collected on a similar question on the Request for Services and Appointment Form. The remaining questions on the Exit Interview asked guests to note their main reasons for attending PC and to provide feedback on the event. Of the 268 persons completing the exit forms, 30% of guests attended last year's Project Homeless Connect event in October 2014. The remaining were new in 2015. Table 8 presents the results of the Exit Interview.

Question	2013 Percentage (n = 139)	2014 Percentage (n = 175)	2015 Percentage (n = 268)
Attended Project Homeless Connect Previous Year			
Yes	n/a	30	30
No	n/a	70	70
Reason for Attending PHC			
Need Housing	30.5	20	16
Clothes/Coat	14.5	50.3	46
Hot Meal	13	18.3	16
Dental Care	10.7	20	19
Misc. Personal Items and Resources	7.7	20	24
Hair Cut	3.1	26.3	31
Medical Care, Physical and Mental Health	3.9	10.3	6
Rental Assistance	3.1	0	4
Food (other than hot meal)		8	8

The percentages in Table 8 provide further evidence that more guests were attending Project Connect in 2015 for tangible goods compared to 2013 and 2014. In 2015, only 16% of guests attended PC for housing, compared to the 30.5% that attended in 2013 and 20% that attended in 2014. The purpose of receiving clothes/coat increased from 2013 to 2015 (14.5% to 46%, respectively). The need for a haircut rose from 3.1% in 2013 to 26.3% in 2014 and 31% in 2015.

The same percentage of guests (89%) who completed an Exit Interview indicated receiving the services for which they came. Over 90% of the guests in 2015 were very satisfied with what the services and programs provided at PC and the event overall. Figures 2 through 4 present guest satisfication and helpfulness ratings of PC 2015.

There were three main aspects of PC 2015 that guests found most helpful. First, and similar to last year, the volunteer hosts and the people assisting at PC. The second most helpful aspect guests noted was that everything was helpful, which speaks volumes to the people, providers, and resources offered this day. Rounding out the top three, guests also reported that having hair cuts available were helpful, followed closely by the food and hot meal services.

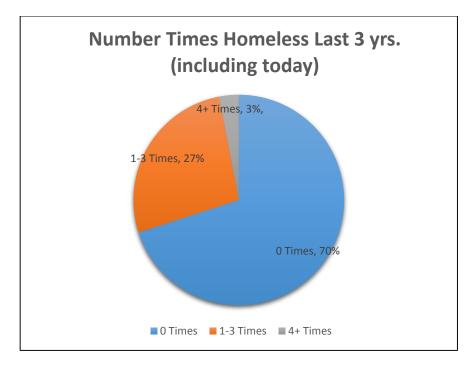


Figure 1. Number times homeless last three years

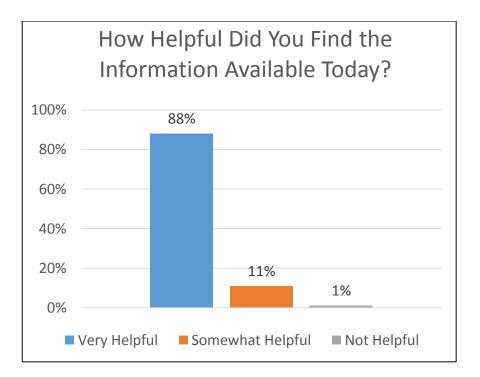


Figure 2. How helpful guests found information at PC 2015

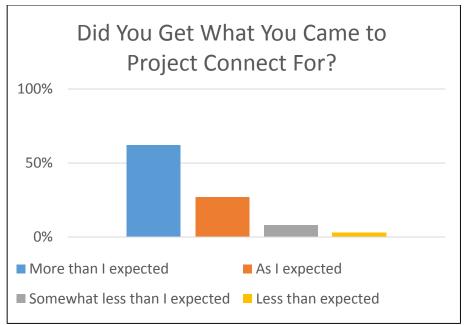


Figure 3. Guests' responses to getting what they came to PC 2015 for

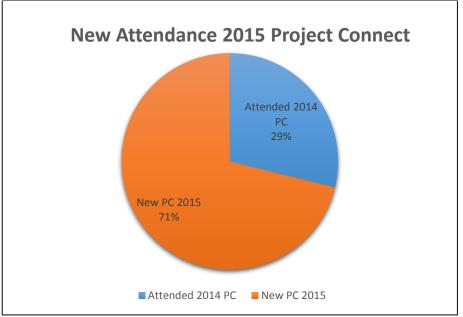


Figure 4. New attendence PC 2015

Two questions on the Guests' Exit Survey inquired as to how the organizers of PC could serve them better and what guests would like to see at the next event. Similar to responses in 2014, some guests at the 2015 event noted everything was great the way it was at the event, but a fair number of guests did offer specifics as to how the PC event could be improved. These were:

- More dental appointments available on day of event\*
- More help with clothing, particularly more coats and boots\* and school uniforms
- More food assistance\*

- Shorter wait times
- Specific help for veterans
- More education and schooling options
- Auto repair and gas cards
- Speech and hearing services

\*Consistent comment from previous years

Items/Services	2013	2014	2015
Hot Meals Served	368	426	516
Bags of Food	290	325	300
Haircuts	80	59	115
Dental Services	17	21	22
Vision Screenings	50	31	60
Flu Shots	38	57	61
Clothing Vouchers	\$100	\$300	\$300
Birth Certificates	n/a	41	100+
Personal Hygiene Kits	n/a	150	350
Kroger & Meijer Gift Cards	n/a	n/a	\$540

Figure 5.	Tangibles	and ta	akeaways	over	past three	vears
						,



#### **RESULTS: VOLUNTEERS**

Similar to the 2013 Project Homeless Connect event, there were many types of volunteers at PC 2014 and 2015. Over 200 individuals volunteered as Host Volunteers, Greeters, Intake Volunteers, Guest Coordinators, Floaters, Dining Area Hosts, Food Bussers, Food Service Runners, Food Servers, Food Prep Assistants, Exit Coordinator, and Clean-up Crew. Over 80% of the volunteers served as Hosts. At the end of a volunteer's shift, he/she was asked to provide feedback in a self-report survey that was designed and used by PCs across the country with some minor modifications from the BGSU Research Team. On average, PC 2015 volunteers worked 3.81 hours to support the event. The following paragraphs present the combined quantitative and qualitative findings from the 175 completed surveys.

Table 9. 2015 Volunteers' Demographics (N	N = 1/5)
Characteristics	Percent
Age	
16-34 years of age	49.1
25-44 years of age	13.5
45-59 years of age	15.3
60-69 years of age	12.3
70 and older years of age	9.8
Highest Education Level	
Completed High School/GED	23.7
Trade/Technical School	1.3
Graduate degree	17.9
Some college	35.3
Associate degree	3.2
Bachelor's degree	18.6
Employment	
Employed for wages	30.5
Self-employed	10.6
Out of work less than 1 year	1.3
Homemaker	2.0
Student	39.7
Retired	15.2
Unable to work	0.7
Gender	
Male	22.5
Female	77.5
Marital Status	
Married	40.0
Divorced	3.1
Widowed	3.1
Single	46.3
Member of an unmarried couple	7.5

Table 9. 2015 Volunteers' Demographics (N = 175)

The majority of the volunteers was between the ages of 18 and 44 (62%), female (78%), and noted white (86%) as their race/ethnicity. There was a near even split among married and single volunteers, and most had some college experience or a college/higher level degree (75%). Forty-one percent of the volunteers were employed for wages of self-employed, followed by 40% students. A fair number of volunteers (15%) were retired.

As displayed in Figure 6, the majority of volunteers (87%) reported that they were adequately trained to perform their duties, which is down four percent over last year's 91% of volunteers indicating as such. The training video created was appreciated by some volunteers. Of the 13% who reported not being adequately trained, the major theme of their comments focused on the need to know what providers and services were present and where they could be found. Unlike last year when one hundred percent of the volunteers had at least some experience volunteering, only 78% had a lot or some volunteer experience prior to PC 2015. Ninety-four percent of the volunteers would volunteer for PC again. Figure 8 details other aspects reported as positive experiences for the volunteers on the date of the event.

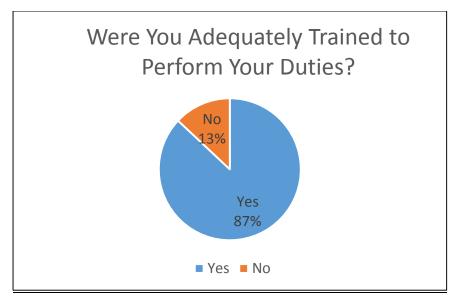


Figure 6. Volunteers' assessment of being adequately trained to perform

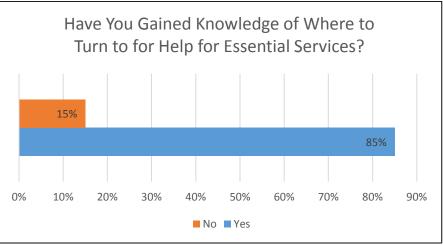


Figure 7. Volunteers' responses to where to turn to help





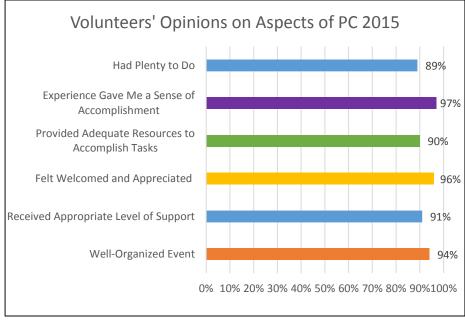


Figure 8. Volunteers' opinions on the event

One of the five goals for PC was to increase community awareness, provider membership, and program coordination for the Continuum of Care Wood County. Without a doubt, increasing community awareness was accomplished. Eighty-five percent of PC 2015 (was 91% last year) volunteers responded that they gained knowledge of where to turn to help should they or someone they know be in need of essential services or be at risk of experiencing homelessness. This was a decrease from 2013 where 88% and in 2014 where 91% reported similarly. Volunteers also noted several organizations and services that made a significant impact on them the day of the Project event:

- Dental care
- Clothing distribution
- Groceries and hot meal
- Birth certificates
- Salvation Army
- Wood County Health and Wellness Center
- Prevent Blindness
- Physical and mental health services
- United Way
- WSOS
- Fringe Thrift Store
- Wood County Area Ministries
- The Cocoon Shelter
- Several wrote down "All of them" to this question



Similar to what was asked of guests, volunteers responded to an open-ended question as to what could be improved for a future PC event. In addition to what was discussed above regarding training needing improvement, volunteers also reported that improvements could be made in the following areas:

#### • Training

- o More information about the services provided by the agencies
- Handing out maps at training would be helpful
- Better walk through and explanation of procedure
- o Have hands-on training in addition to the video
- Suggestions of what to do on down time
- Providers
  - Organizing similar services/providers in same general area
  - Some providers did not show so that made it difficult to navigate with guests

#### • Efficiency and Event Processes

- Have more than one coffee/drink station
- Details need to be better worked out before the morning rush (e.g., maps, where hosts and seating are, self-guiding process)
- Better way to pair hosts with guests
- Explain the sticker process (i.e., guest labels for provider sheets)
- Better explanation of how to fill out the intake sheets
- Helpful to have the intake coordinators communicate with the hosts the guest needs and/or priority

#### • Signage/Paperwork

- Name on the sign and locations did not match sometimes.
- Create a bigger margin so organizations (on "Services-At-A-Glance" sheet) aren't cut off when clipped on clipboard
- Have a map for each guest rather than one on each host's clipboard so can plot where to go per guest

### • Equipment

- Use a microphone in the sanctuary to call out guest numbers for intake
- Larger bags for the coat area
- Consider setting up a private space where guests who are emotionally overwhelmed can go recover







#### **RESULTS: PROVIDERS**

Providers were also asked to complete an evaluation survey on WCPC. Similar to the volunteer survey, the instrument used to collect provider feedback was developed and has been used at many WCPC events across the country. In its third year of this organized effort 57 providers completed the self-report survey. Of the providers who completed the survey 98% of them reported that it was a well organized event and 96% of them reported that they received appropriate level of support. Majority of the providers also noted that the WCPC 2015 was a good use of their agency's time. Furthermore, 92% of the respondents felt that the WCPC event met their expectations as they were given opportunities to help potential clients access their services. Some providers reported that the event was a "great positive experience," "very organized," and had "positive energy from all involved". Most providers thought that it was a good way to "learn about the community" and "helping people who need it." Many providers thought that WCPC provided them with a "wonderful opportunity to interact with other service providers and coordinate better communication between our organizations." Additionally, providers reported that they were able to educate guests about available resources and helping them be connected. Some providers recognized that it was an opportunity for them to get their name out in the community about the services they provided. Other providers reported positive nature of the event with excellent volunteers, great food, good transportation, and appreciative clients with whom they were able to meet. Almost without exception, providers felt that many needs were met at the WCPC event, particularly in terms of connecting individuals and families to much-needed resources. Agency personnel reported, "It was great to see how much this event helped people, it was truly a one-stop-shop that offered everything you could possibly imagine." Furthermore, 96% of the providers reported that they would attend WCPC event next year. Those who were unsure if they would participate in the future indicated that many of the guests were not eligible for their services. Agency workers also reported that a total of \$11,865.54 worth of services was provided at WCPC event.

Some of the providers, who reported that WCPC event did not meet their expectations, stated that there should be better communication about the expectations of service providers is needed. For instance, one service provider suggested that WCPC should hold a "meeting for volunteers, vendors, etc. to explain the day and how things function before clients arrive." Few service providers indicated that their assigned station was

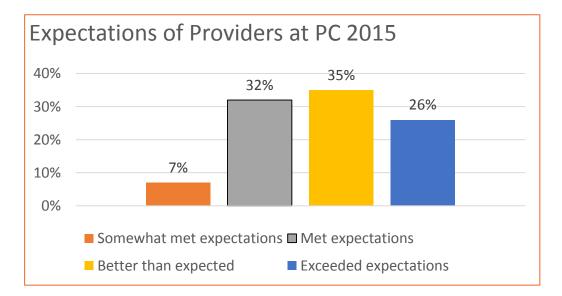


Figure 9. Expectations of Providers Met

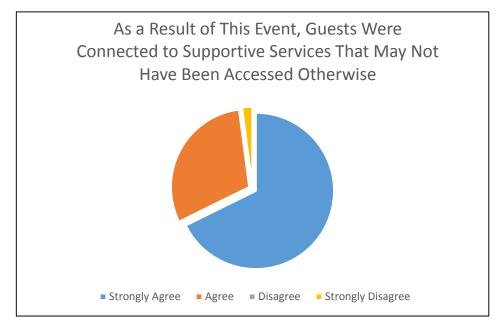


Figure 10. Respondents' Agreement with Access to Supportive Services

not conducive to client interaction and suggested that the room should be more open.

Most providers (62%) reported that WCPC had changed their ideas about what homelessness is and who is involved. Some reported that the event provided a "better understanding of the complexity of homelessness". Across the board, providers were elated to be able to do something to give back to their community and to see so many other available resources. A content analysis of comments by providers was done to determine common themes that emerged about positive aspects of WCPC, which are presented in table 10.

# By the Numbers:

- ~\$12,000 In-kind gifts
- 197 Agency representatives across 55 providers
- 11 New providers
- 96% would attend PC again
- 96% felt welcome and appreciated for the goods/services provide

Table 10.	<b>Positive Aspects</b>	of PC According	to Collective	Provider Comment	ts

Theme	2013 Percent of Comments Reflecting Theme	2014 Percent of Comments Reflecting Theme	2015 Percent of Comments Reflecting Theme
Talking about our services, providing referrals, and offering			
other relevant information/options	40	20.62	14.3
Meeting people/meeting new people	37.2	2.06	8.2
Networking and connecting with other providers	33	10.31	23.5
Working with multiple people in a convenient one-stop format with all the resources Wood Co. offers	23.3	16.49	7.1
Helping people who need help	21		8.2
Ability to advocate/offer services to those who might otherwise not have connected with provider	14	2.06	7.1
Well-organized event with personal guides and great volunteer support	14	20.62	11.2
Greeting our patrons and letting them know we care	4.5		3.1
Much more take away at event than what I gave		3.09	
Happy to be a part of this thank you		8.25	2.0
Turnout was great helped more people this year		5.15	4.1
Get our name out in community, good PR & community outreach		7.22	9.2

It was great to see how much this event helped people, it was truly a onestop-shop that offered everything you could possibly imagine. \_-Provider

Wonderful opportunity to interact with other service providers and coordinate better communication between our organizations.

--Provider

More time than usual to get to know patrons and hearing our services are valued and appreciated.

--Provider



Statement	Fair	Average	Good	Excellent
Location	2	2	20	31
Duration	1	3	26	25
Attendance by guests/clients	4	8	10	33
Participation by community providers	0	0	16	39
Level of support provided by Project Connect organizers	0	2	11	42
Availability of event organizers and volunteers	0	2	10	43
Opportunities to interact with other providers at the event	5	6	12	32
Opportunities to interact with community members at the event	3	2	20	29

Table 11. Providers' Ratings\* on Various Aspects of PC 2015 (N = 55)

\*Raw numbers noted.

In addition to the positive aspects, providers also offered suggestions for areas where improvement is needed. There were six main headings that captured the content of providers' comments under improvements for Project Connect 2015. Below are the six areas with specific recommendations:

#### 1. Efficiency/Processing

- Better sign-in process to ensure better assistance
- Put table numbers on maps and signs
- Orientation for providers
- o Need more support to provide better services

#### 2. Volunteer Hosts

- More information/training about behavioral issues and services needed
- Training should also include what to expect at the event and information about restrooms and availability of food

#### 3. Marketing and Outreach

- More media coverage
- More PR in advance
- Social media marketing
- Update website for current year's program with "details of the day" information
- 4. Space
  - Better flow of services
  - Space felt crowd, more space needed
- 5. Scope of Services
  - o Some services were under-utilized and under-visited

#### 6. Communication

• Better explanation to providers of services offered

- Give providers time to check out other providers for referral purposes
- All the services available not on the list
- Make sure people know about each provider
- More information about parking

#### **BGSU RESEARCH TEAM FINAL RECOMMENDATIONS**

Taking the input from the providers, guests, volunteers, and Steering Committee members together as a whole, there were four primary areas where improvement for Project Connect 2015 is recommended:

#### 1. Continue to Enhance and Extend Volunteer Host and Intake Worker Training

Even given all of the revised processes and continuing the use of the "Services At-A-Glance" sheet, host volunteers noted numerous times the need for training. Mock walk-throughs, more on who the providers are and what they do, and having more detailed directions prior to event day should continue to be the focus for revising training efforts for PC 2016. One suggestion from last year was to create and make available a training guide where volunteers can learn about the providers and their services, the guest sticker process, and related prior to the event. One suggestion is to send volunteers a link to a guide of providers and their offerings from previous years. Hard copies can also be made available for pick up or mailing. While some providers may not return or be new to PC 2016, having a directory prior to the event might help ease some of the concerns expressed by hosts and intake volunteers about lacking information about what providers do.

A significant number of hosts also requested a better process for pairing them with guests. Guests liked being paired with their host when they entered the event, so lining up hosts and having a Steering Committee member pair the two in an orderly manner might prevent some, for lack of a more tactful way to state this, "cutting the line" by some hosts. Perhaps create a board with numbers on it such that when a number is called from the board, the host who has that number, gives a sheet with his/her name on it to cover his/her number after being matched with a guest. This process would also help determine the hosts who are taking guests around and denote those who are available to be paired with incoming guests.

As expressed last year, more directed training for intake volunteers on data collection forms are highly recommended. Data on the target population of those at-risk for homelessness were not fully captured again this year as only some intake volunteers completed those questions on the intake forms. Stressing the importance of how the information gathered is used and why has to be reinforced not only in training but also on the day of the event.

#### 2. Add Orientation and More Interaction Time for Providers

New to PC 2015, providers requested the desire for an orientation to help with what to expect the day of the event, including information on parking, restrooms, and availability of food. They also noted that they would like to have a better explanation of the services other providers are offering at the event. Another suggestion was that they be given time to go around to visit other providers for referral purposes. The directory recommended for volunteers could also be made available to providers to facilitate this request and to better serve families and individuals in need in Wood County after they register for a spot at PC 2016.

#### 3. Re-Examine and Revise Event Layout

Both providers, volunteers, and guests reported the need for more organization in the areas where providers will be located. For PC 2016, the Logistics Committee should make every attempt to put similar providers in the same area, such as medical providers in one area of St. Mark's, behavioral health in another, and so forth. The signage and volunteer maps and Services At-A-Glance sheets could be color-matched so that volunteers can readily take their guests to say, the blue area for behavioral health providers, rather than traveling around the church to find a provider. This organization would also allow providers serving similar needs to have a relatively equal chance of being visited by guests. For the past few years, either there were providers whose services were underutilized because they could not be readily found or hosts took guests to whatever provider is the closest to where they currently were in the church. Physically grouping the providers by services delivered can also help shorten wait times and ease congestion throughout the facility.

#### 4. Offer More Tangible Goods, Services, and Provisions

This recommendation was also made in 2014 and while there were considerably more offerings in 2014, guests and volunteers both noted the need to have more dental appointment slots, food, more coats, winter clothing, and car care services. As proposed last year, efforts should be made by the PC 2016 Steering Committee to contact local career centers and colleges such as Penta, Owens, and similar for assistance in some of these areas. Car repair has been a consistent request for the past three years. Given the limited on site space, one option would be to request vouchers from companies that service cars and/or schools with auto technician programs. Extending the provider reach beyond the immediate Bowling Green area to other qualified entities to provide additional tangible goods and services throughout more of Wood County would help extend future connections for more guests.

#### 5. Utilize Electronic Data Collection Measures Wherever Possible

In order to compile the Services at-a Glance form and for logistical purposes, all providers should be required to register through the online system, regardless if they were present in previous years.

#### REFERENCES

Knecht, T., & Martinez, L. M. (2009). Humanizing the homeless: Does contact erode stereotypes?. *Social Science Research*, *38*(3), 521-534.

Mago, V. K., Morden, H. K., Fritz, C., Wu, T., Namazi, S., Geranmayeh, P., & ... Dabbaghian, V. (2013). Analyzing the impact of social factors on homelessness: a Fuzzy Cognitive Map approach. *BMC Medical Informatics & Decision Making*, *13*(1), 1-19. doi:10.1186/1472- 6947-13-94 As the BGSU Team has done for the past two years, the remainder of this report presents descriptives specific to each provider from whom we were able to collect PC client number labels in 2015. Data on guest characteristics are presented for those guests who had unique identifier labels that matched their intake and welcome forms. This information can be utilized for not only future PC and similar event planning in general, but it can also provide insight to the providers as to the types of clients in Wood County who might be in need of their services.



# **INDIVIDUAL PROVIDER REPORTS**

## **A Renewed Mind**

A Renewed Mind is a non-profit privately operated health care organization that specializes in behavioral health. They offer personalized substance abuse treatment as well as mental health treatment in a friendly compassionate manner. Their downtown Toledo branch is located at 1946 N. 13<sup>th</sup> St. Suite #420. Their phone number is (419) 720-9247. More information about A Renewed Mind is available on the web at <u>http://www.arenewedmindservices.org/</u>.

Attribute	Number
Average Age	30.50
Gender	
Females	2
Males	0
Transgender	0
Veterans	0
Marital Status	
Single	0
Married	1
Divorced or Separated	1
Widowed or Other	0
Type of Household	
Adult Only	0
Adults and Minor Children	2
Unaccompanied Minor	0
Disabled Adults or Children In Home	3
Race/Ethnicity	
White	2
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	2
No	0

**Characteristics of Guests Visiting Agency or Accessing Services (N = 2)** 

#### **Home/Living Characteristics of Guests**

Category	Number
Currently Homeless	0
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	1
1 to 3 months	1
More than 3 Months but Less than 1 Year	0
1 Year or Longer	0
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0

House/Condo/Apartment Owned by Guest	2
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	0
Psychiatric hospital or facility	0
Other	0

## Income and Benefit Assistance of Guests

Source	Number
Employment/Job	
Yes	1
No	1
Receive Child Support	1
Receive Support from Other People	
Yes	0
No	2
Ohio Works First (OWF)	
Yes	0
No	2
Unemployment Benefits	
Yes	0
No	2
Social Security Retirement Benefits	
Yes	0
No	2
Social Security Disability Benefits	
Yes	0
No	2
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	1
No	1
Government Medical Assistance	
Yes	1
No	1
Section 8 Housing Voucher	
Yes	0
No	2
Subsidized Housing	
Yes	1
No	1
Any Other Type of Rental Assistance	
Yes	0
No	2
Receive Veterans Medical Assistance or Services	0

# **Behavioral Connections of Wood County**

Throughout the PC event, Behavioral Connections of County provided attendees with help for issues related to mental and wellness. In addition to these services, Behavioral Connections also provides appointment services, mental health evaluations, and comprehensive care for crisis, addiction intervention, and mental health recovery. Their vision is a



compassionate community committed to respecting the dignity of the individual and family, addressing substance abuse and mental health issues effectively within the community, and enhancing the quality of life for all members. Services are offered on a walk-in basis although there may be a fee for some services based on household income.

Drug and/or alcohol treatment programs offered by BCWC include: inpatient treatment, outpatient treatment, dual-diagnosis treatment, peer support groups, group therapy, individual counseling, case management, relapse prevention aftercare, therapeutic community, Alcoholics Anonymous, and Narcotics Anonymous. Others programs offered include individual and group counseling, a drop-in center, and psychiatry. Behavioral Connections of Wood County is located at 1022 North Prospect St., Bowling Green, OH 43402, and the agency can be contacted by phone at (419) 352-1545 or (800)472-9411. More information is available at <u>www.behavioralconnections.org</u>.

Attribute	Number
Average Age	49.00
Gender	
Females	3
Males	0
Transgender	0
Veterans	0
Marital Status	
Single	0
Married	3
Divorced or Separated	0
Widowed or Other	0
Type of Household	
Adult Only	1
Adults and Minor Children	2
Unaccompanied Minor	0
Disabled Adults or Children In Home	0
Race/Ethnicity	
White	3
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	3
No	0

#### Characteristics of Guests Visiting Agency or Accessing Services (N = 3)

#### **Home/Living Characteristics of Guests**

Category	Number

Currently Homeless	0
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	0
More than 3 Months but Less than 1 Year	0
1 Year or Longer	3
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	0
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	3
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	1
No	1
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	2
Ohio Works First (OWF)	
Yes	1
No	2
Unemployment Benefits	
Yes	1
No	2
Social Security Retirement Benefits	
Yes	0
No	2
Social Security Disability Benefits	
Yes	2
No	1
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	3
No	0
Government Medical Assistance	
Yes	2
No	1

Section 8 Housing Voucher	
Yes	2
No	1
Subsidized Housing	
Yes	1
No	1
Any Other Type of Rental Assistance	
Yes	1
No	1
Receive Veterans Medical Assistance or Services	0

## **Bowling Green Police Division**

During the Project Homeless Connect event, the Bowling Green Police Division provided guests with information regarding police services. Will also provide information and literature in regards to programs and referrals offered by the Police Division. The mission of the Bowling Green Police Division is to improve the quality of life experienced in the City's neighborhoods, to involve the community in decisions which directly affect them and to provide the necessary services identified by the community as important. The Bowling Green Police Division is located at 175 W. Wooster St., Bowling Green, OH, 43403, and contact can be made by phone to their non-emergency number (419) 352-8775. More information is also available at www.bowlinggreenpolice.org.

Characteristics of Guests Visiting Agency or Accessing Services ( $N = 6$ )	
Attribute	Number
Average Age	44.67
Gender	
Females	6
Males	0
Transgender	0
Veterans	0
Marital Status	
Single	3
Married	2
Divorced or Separated	1
Widowed or Other	0
Type of Household	
Adult Only	5
Adults and Minor Children	1
Unaccompanied Minor	0
Disabled Adults or Children In Home	2
Race/Ethnicity	
White	6
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	5
No	1

Characteristics of Guests Visiting Agency or Accessing Services (N = 6)

Category	Number
Currently Homeless	0
Have Previous Eviction	1
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	1
More than 3 Months but Less than 1 Year	0
1 Year or Longer	5

Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	0
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	5
Psychiatric hospital or facility	1
Other	0

Source	Number
Employment/Job	
Yes	2
No	1
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	2
Ohio Works First (OWF)	
Yes	1
No	2
Unemployment Benefits	
Yes	1
No	2
Social Security Retirement Benefits	
Yes	1
No	2
Social Security Disability Benefits	
Yes	4
No	1
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	6
No	0
Government Medical Assistance	
Yes	3
No	1
Section 8 Housing Voucher	
Yes	3
No	1
Subsidized Housing	
Yes	3
No	1
Any Other Type of Rental Assistance	
Yes	1

No	2
Receive Veterans Medical Assistance or Services	0

## **Buckeye Health Plan**

Buckeye Health Plan is a Managed Care Plan that provides health care services to Ohio residents eligible for these services are aged, blind or disabled, covered Families and Children (including Healthy Start and Healthy Families), and adult extension Medicaid benefits. For more information, go to <u>http://www.buckeyehealthplan.com/</u>.

Attribute	Number
Average Age	43.95
Gender	
Females	17
Males	2
Transgender	0
Veterans	2
Marital Status	
Single	9
Married	2
Divorced or Separated	7
Widowed or Other	1
Type of Household	
Adult Only	8
Adults and Minor Children	11
Unaccompanied Minor	0
Disabled Adults or Children In Home	11
Race/Ethnicity	
White	14
Black/African-America	2
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	4
Other	3
Have Reliable Transportation	
Yes	12
No	7

#### **Characteristics of Guests Visiting Agency or Accessing Services (N = 19)**

Category	Number
Currently Homeless	2
Have Previous Eviction	5
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	1
1 to 3 months	2
More than 3 Months but Less than 1 Year	2
1 Year or Longer	12
Where Stayed Night Prior to PC	
Emergency Shelter	1
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	2

Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	13
Psychiatric hospital or facility	1
Other	0

Source	Number
Employment/Job	
Yes	5
No	9
Receive Child Support	2
Receive Support from Other People	
Yes	0
No	11
Ohio Works First (OWF)	
Yes	0
No	13
Unemployment Benefits	
Yes	0
No	12
Social Security Retirement Benefits	
Yes	3
No	12
Social Security Disability Benefits	
Yes	8
No	7
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	15
No	3
Government Medical Assistance	
Yes	10
No	4
Section 8 Housing Voucher	
Yes	2
No	12
Subsidized Housing	
Yes	6
No	8
Any Other Type of Rental Assistance	
Yes	4
No	6
Receive Veterans Medical Assistance or Services	2

## **Children's Resource Center**

At the PC event, the Children's Resource Center provided child care, young children's activities, social and behavioral screenings for children 6+, depression and suicide risk screenings for adolescents, service education, and intakes. Services are open to those 24 years of age and younger. There is no need to call ahead, as CRC accepts walk-ins. Costs are based on income and some may be covered by Medicaid.

Services offered by the CRC include: outpatient treatment program, intensive outpatient treatment program, dual-diagnosis treatment, group therapy, individual counseling, relapse prevention, aftercare, homebased and school-based services, crisis intervention, partial hospitalization, assessment and evaluation, intensive home services, critical incident response, short-term residential service (outpatient), group counseling, pharmacological management, behavioral therapy, and case management. Children's Resource Center is located at 1045 Klotz Road, Bowling Green, OH, 43402. Contact by phone can be made by calling either (419) 352-7588 or (888) 466-5437. More information is also available at www.crcwoodcounty.org.

Attribute	Number
Average Age	40.71
Gender	
Females	7
Males	0
Transgender	0
Veterans	0
Marital Status	
Single	2
Married	1
Divorced or Separated	3
Widowed or Other	1
Type of Household	
Adult Only	1
Adults and Minor Children	6
Unaccompanied Minor	0
Disabled Adults or Children In Home	9
Race/Ethnicity	
White	5
Black/African-America	1
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	2
Other	0
Have Reliable Transportation	
Yes	6
No	1

Category	Number
Currently Homeless	2
Have Previous Eviction	2
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	1

1 to 3 months	2
More than 3 Months but Less than 1 Year	0
1 Year or Longer	4
Where Stayed Night Prior to PC	
Emergency Shelter	1
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	4
Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	1
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	2
No	4
Receive Child Support	2
Receive Support from Other People	
Yes	0
No	6
Ohio Works First (OWF)	
Yes	0
No	6
Unemployment Benefits	
Yes	0
No	6
Social Security Retirement Benefits	
Yes	1
No	5
Social Security Disability Benefits	
Yes	3
No	4
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	5
No	1
Government Medical Assistance	
Yes	3
No	3
Section 8 Housing Voucher	
Yes	0
No	5
Subsidized Housing	
Yes	1

No	4
Any Other Type of Rental Assistance	
Yes	0
No	5
Receive Veterans Medical Assistance or Services	1

# **City of Bowling Green Grants Department**

At PC, City of Bowling Green Grants Department provided information regarding transit services in the area. They are located at 304 North Church Street, Bowling Green, Ohio and can be reached by phone at (419)-354-6203 or by fax at (419)-353-4763 or by email at bggrants@bgohio.org.

Attribute	Number
Average Age	36.62
Gender	
Females	18
Males	3
Transgender	0
Veterans	0
Marital Status	
Single	13
Married	1
Divorced or Separated	6
Widowed or Other	1
Type of Household	
Adult Only	13
Adults and Minor Children	8
Unaccompanied Minor	0
Disabled Adults or Children In Home	10
Race/Ethnicity	
White	17
Black/African-America	3
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	2
Other	1
Have Reliable Transportation	
Yes	12
No	9

Category	Number
Currently Homeless	3
Have Previous Eviction	2
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	2
1 to 3 months	5
More than 3 Months but Less than 1 Year	4
1 Year or Longer	8
Where Stayed Night Prior to PC	
Emergency Shelter	1
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	1
Living with Family	1

Living with Friends	2
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	15
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	6
No	11
Receive Child Support	0
Receive Support from Other People	
Yes	1
No	13
Ohio Works First (OWF)	
Yes	1
No	15
Unemployment Benefits	
Yes	1
No	14
Social Security Retirement Benefits	
Yes	2
No	12
Social Security Disability Benefits	
Yes	6
No	11
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	16
No	3
Government Medical Assistance	
Yes	13
No	3
Section 8 Housing Voucher	
Yes	2
No	12
Subsidized Housing	
Yes	4
No	9
Any Other Type of Rental Assistance	
Yes	0
No	12
Receive Veterans Medical Assistance or Services	0

## Consortium of Northwest Ohio-Bowling Green, Henry, and Williams Metropolitan Housing Authorities

The Consortium of Northwest Ohio provides information about the Housing Choice Voucher Program. This program offers low-income families assistance to afford safe and sanitary housing. They are located at 1044 Chelsea Avenue in Napoleon, Ohio. They can be reached by phone at (419) 592-1735 or by fax at (419) 592-1759.

Attribute	Number
Average Age	35.55
Gender	
Females	14
Males	6
Transgender	0
Veterans	1
Marital Status	
Single	10
Married	4
Divorced or Separated	5
Widowed or Other	1
Type of Household	
Adult Only	12
Adults and Minor Children	8
Unaccompanied Minor	0
Disabled Adults or Children In Home	14
Race/Ethnicity	
White	15
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	7
Other	3
Have Reliable Transportation	
Yes	13
No	7

**Characteristics of Guests Visiting Agency or Accessing Services (N = 20)** 

Category	Number
Currently Homeless	3
Have Previous Eviction	3
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	3
More than 1 week but less than 1 month	0
1 to 3 months	7
More than 3 Months but Less than 1 Year	3
1 Year or Longer	6
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	4
Living with Family	3
Living with Friends	2
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	8
Psychiatric hospital or facility	0
Other	2

Source	Number
Employment/Job	
Yes	5
No	9
Receive Child Support	0
Receive Support from Other People	
Yes	1
No	10
Ohio Works First (OWF)	
Yes	1
No	12
Unemployment Benefits	
Yes	2
No	11
Social Security Retirement Benefits	
Yes	1
No	11
Social Security Disability Benefits	
Yes	4
No	10
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	9
No	9
Government Medical Assistance	
Yes	8
No	10
Section 8 Housing Voucher	
Yes	1
No	14
Subsidized Housing	
Yes	1
No	13
Any Other Type of Rental Assistance	
Yes	0
No	12
Receive Veterans Medical Assistance or Services	1

## **Deacons Committee at First Presbyterian Church**

At PC the Deacons Committee at First Presbyterian Church provided gently used clothing, winter coats, boots, hats, gloves and new personal care products. They are located at 126 South Church Street, Bowling Green, Ohio. They can be reached by phone at (419)-352-5176. You can view their website for more information at www.bgpresb.org

Characteristics of Guests Visiting Agency of Access	· · · · ·
Attribute	Number
Average Age	42.68
Gender	
Females	20
Males	5
Transgender	0
Veterans	0
Marital Status	
Single	10
Married	6
Divorced or Separated	9
Widowed or Other	0
Type of Household	
Adult Only	15
Adults and Minor Children	10
Unaccompanied Minor	0
Disabled Adults or Children In Home	14
Race/Ethnicity	
White	22
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	4
Other	2
Have Reliable Transportation	
Yes	17
No	8

Characteristics of Guests Visiting Agency or Accessing Services (N = 25)

Category	Number
Currently Homeless	3
Have Previous Eviction	4
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	3
More than 1 week but less than 1 month	0
1 to 3 months	4
More than 3 Months but Less than 1 Year	3
1 Year or Longer	14
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	5

Living with Family	3
Living with Friends	1
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	13
Psychiatric hospital or facility	1
Other	1

Source	Number
Employment/Job	
Yes	6
No	11
Receive Child Support	3
Receive Support from Other People	
Yes	0
No	17
Ohio Works First (OWF)	
Yes	1
No	17
Unemployment Benefits	
Yes	2
No	16
Social Security Retirement Benefits	
Yes	1
No	16
Social Security Disability Benefits	
Yes	12
No	10
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	15
No	6
Government Medical Assistance	
Yes	13
No	8
Section 8 Housing Voucher	
Yes	3
No	14
Subsidized Housing	
Yes	5
No	14
Any Other Type of Rental Assistance	
Yes	2
No	15
Receive Veterans Medical Assistance or Services	1

## **Dental Center of Northwest Ohio (NWO)**

At PC, the Dental Center of Northwest Ohio provided preventive and restorative dental services. They will also provide emergent dental care needs utilizing Smile express dental center (includes driver, dental assistant) for this event. Dental Center of Northwest Ohio will also have referral options and information provided. The Dental Center of Northwest Ohio has two primary locations where they can be contacted: 2138 Madison Ave. Toledo, Ohio, 43604 at (419) 241-6215 or 1800 N. Blanchard St. Suite 122 Findlay, Ohio, 45840 at (419) 422-7664. NWO can also be contacted by e-mail through their website at www.dentalcenternwo.org. For more information and the mobile units' location, the center can be reached at (866) 378-6965.

At PC, Dr. David L. Donnell provided dental care to attendees. His office is located in Bowling Green, Ohio at 245 S. Main Street. His office can be reached by calling 419-352-2222. More information can also be found at his website at <u>www.dentistrybowlinggreen.com</u>.

Attribute	Number
Average Age	40.44
Gender	
Females	9
Males	7
Transgender	0
Veterans	2
Marital Status	
Single	8
Married	4
Divorced or Separated	4
Widowed or Other	0
Type of Household	
Adult Only	12
Adults and Minor Children	4
Unaccompanied Minor	0
Disabled Adults or Children In Home	6
Race/Ethnicity	
White	14
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	1
Other	1
Have Reliable Transportation	
Yes	12
No	4

**Characteristics of Guests Visiting Agency or Accessing Services (N = 16)** 

Category	Number
Currently Homeless	0
Have Previous Eviction	2
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	3

More than 3 Months but Less than 1 Year	2
1 Year or Longer	9
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	2
Living with Family	1
Living with Friends	1
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	9
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	10
No	3
Receive Child Support	1
Receive Support from Other People	
Yes	1
No	5
Ohio Works First (OWF)	
Yes	0
No	8
Unemployment Benefits	
Yes	0
No	8
Social Security Retirement Benefits	
Yes	1
No	6
Social Security Disability Benefits	
Yes	4
No	8
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	6
No	8
Government Medical Assistance	
Yes	5
No	7
Section 8 Housing Voucher	
Yes	1
No	9
Subsidized Housing	
Yes	2
No	9

Any Other Type of Rental Assistance	
Yes	1
No	8
Receive Veterans Medical Assistance or Services	2

### **Dr. Steven Dood**

Dr. Dood has run a solo medical practice in Waterville since 2006. He also serves as the medical director of many area nursing homes as well as, the Lucas county jail, the Lucas county Sherriff's office, and the Correctional Treatment Facility. His solo practice is located at 140 South River Road in Waterville, Ohio. He can be contacted by phone at (419) 878-8513 or by e-mail at <u>doctor@doctordood.com</u>. More information about Dr. Steven Dood is available on the web at <u>http://doctordood.com/</u>.

Attribute	Number
Average Age	46.33
Gender	
Females	3
Males	0
Transgender	0
Veterans	0
Marital Status	
Single	2
Married	0
Divorced or Separated	0
Widowed or Other	1
Type of Household	
Adult Only	2
Adults and Minor Children	1
Unaccompanied Minor	0
Disabled Adults or Children In Home	2
Race/Ethnicity	
White	3
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	3
No	0

#### **Characteristics of Guests Visiting Agency or Accessing Services (N = 3)**

Category	Number
Currently Homeless	0
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	0
More than 3 Months but Less than 1 Year	0
1 Year or Longer	2
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0

House/Condo/Apartment Owned by Guest	1
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	1
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	2
No	0
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	0
Ohio Works First (OWF)	
Yes	0
No	0
Unemployment Benefits	
Yes	0
No	0
Social Security Retirement Benefits	
Yes	1
No	0
Social Security Disability Benefits	
Yes	1
No	0
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	2
No	1
Government Medical Assistance	
Yes	3
No	0
Section 8 Housing Voucher	
Yes	1
No	1
Subsidized Housing	
Yes	2
No	0
Any Other Type of Rental Assistance	
Yes	0
No	1
Receive Veterans Medical Assistance or Services	0

## **Dr. Bowlus Podiatric Physician**

Dr. Bowlus is a podiatrist that works at Foot & Ankle Physicians & Surgeons in Perrysburg, Ohio. They provide quality assessments and treatments for foot and ankle problems, as well as performing surgery when necessary. Foot & Ankle Physicians & Surgeons is located at 755 W South Boundary St, Perrysburg, OH 43551. The office can be contacted by phone at (419) 874-2300. More information about Foot & Ankle Physicians & Surgeons is available on the web at http://footandanklephysiciansandsurgeons.com.

Attribute	Number
Average Age	57.10
Gender	
Females	8
Males	2
Transgender	0
Veterans	1
Marital Status	
Single	3
Married	1
Divorced or Separated	2
Widowed or Other	4
Type of Household	
Adult Only	6
Adults and Minor Children	4
Unaccompanied Minor	0
Disabled Adults or Children In Home	4
Race/Ethnicity	
White	10
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	2
Other	0
Have Reliable Transportation	
Yes	10
No	0

#### **Characteristics of Guests Visiting Agency or Accessing Services (N = 10)**

Category	Number
Currently Homeless	0
Have Previous Eviction	1
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	0
More than 3 Months but Less than 1 Year	2
1 Year or Longer	8
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0

House/Condo/Apartment Owned by Guest	3
Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	5
Psychiatric hospital or facility	1
Other	0

Source	Number
Employment/Job	
Yes	1
No	4
Receive Child Support	1
Receive Support from Other People	
Yes	0
No	5
Ohio Works First (OWF)	
Yes	1
No	4
Unemployment Benefits	
Yes	0
No	5
Social Security Retirement Benefits	
Yes	1
No	5
Social Security Disability Benefits	
Yes	5
No	3
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	4
No	5
Government Medical Assistance	
Yes	4
No	4
Section 8 Housing Voucher	
Yes	0
No	6
Subsidized Housing	
Yes	2
No	5
Any Other Type of Rental Assistance	
Yes	0
No	6
Receive Veterans Medical Assistance or Services	1

## **Efficiency Smart**

Efficiency Smart is a company that helps people lower the cost of electric bills by helping them become more energy efficient with expert advice and financial incentives. It helps businesses cut costs by providing technical assistance to meet their needs. They are located at 1111 Schrock road Suite 203, in Columbus, Ohio. They can be reached by phone at (877) 889-3777 or by e-mail at <u>info@efficiencysmart.org</u>. More information about Efficiency Smart is available on the web at <u>http://www.efficiencysmart.org</u>/.

Attribute	Number
Average Age	44.45
Gender	
Females	45
Males	11
Transgender	0
Veterans	3
Marital Status	
Single	29
Married	13
Divorced or Separated	11
Widowed or Other	3
Type of Household	
Adult Only	32
Adults and Minor Children	23
Unaccompanied Minor	0
Disabled Adults or Children In Home	41
Race/Ethnicity	
White	44
Black/African-America	4
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	11
Other	5
Have Reliable Transportation	
Yes	46
No	10

#### **Characteristics of Guests Visiting Agency or Accessing Services (N = 56)**

Category	Number
Currently Homeless	2
Have Previous Eviction	7
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	0
1 to 3 months	8
More than 3 Months but Less than 1 Year	8
1 Year or Longer	36
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0

House/Condo/Apartment Owned by Guest	13
Living with Family	2
Living with Friends	1
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	36
Psychiatric hospital or facility	1
Other	0

Employment/JobImage: style item of the st	Source	Number																																																																																																			
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<tr><td>Yes4No37Subsidized Housing12Yes12No31Any Other Type of Rental Assistance4Yes33</td><td>No</td><td>17</td></tr> <tr><td>No37Subsidized Housing12Yes12No31Any Other Type of Rental Assistance12Yes4No33</td><td>Section 8 Housing Voucher</td><td></td></tr> <tr><td>Subsidized Housing12Yes12No31Any Other Type of Rental Assistance4Yes4No33</td><td>Yes</td><td>4</td></tr> <tr><td>Yes12No31Any Other Type of Rental Assistance4Yes4No33</td><td>No</td><td>37</td></tr> <tr><td>No31Any Other Type of Rental Assistance4Yes4No33</td><td>Subsidized Housing</td><td></td></tr> <tr><td>Any Other Type of Rental Assistance4Yes4No33</td><td>Yes</td><td>12</td></tr> <tr><td>Yes         4           No         33</td><td>No</td><td>31</td></tr> <tr><td>No 33</td><td>Any Other Type of Rental Assistance</td><td></td></tr> <tr><td></td><td></td><td>4</td></tr> <tr><td>Receive Veterans Medical Assistance or Services 4</td><td>No</td><td>33</td></tr> <tr><td></td><td>Receive Veterans Medical Assistance or Services</td><td>4</td></tr>	Yes	16	Receive Support from Other PeopleYes2No34Ohio Works First (OWF)Yes1No36Unemployment Benefits2No35Social Security Retirement BenefitsYes8No333Social Security Disability BenefitsYes24No333Social Security Disability BenefitsYes24No222Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)31Yes31No222Government Medical AssistanceYes31No32Section 8 Housing VoucherYes4No37Subsidized HousingYes12No31Any Other Type of Rental AssistanceYes12No31Any Other Type of Rental AssistanceYes31Any Other Type of Rental AssistanceYes31Any Other Type of Rental AssistanceYes31Any Other Type of Rental AssistanceYes33Any Other Type of Rental AssistanceYes33Any Other Type of Rental AssistanceYes33Yes33Yes33Yes33Yes33Yes33	No	26	Yes2No34Ohio Works First (OWF)1Yes1No36Unemployment Benefits2No35Social Security Retirement Benefits8Yes8No33Social Security Disability Benefits24No222Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)31Yes31No22Government 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Receive Veterans Medical Assistance or Services 4	No	33																																																																																																			
	Receive Veterans Medical Assistance or Services	4																																																																																																			

# **Experience Works Inc.**

At PC Experience Works Inc. provided advising and applications for job training for eligible seniors. Experience Works Inc. is located at 500 Lehman Ave., Bowling Green, Ohio. They can be reached by phone at (877) 496-6439 or fax (419) 222-4150. You can also send an email through their website at www.ecperienceworks.org.

Attribute	Number
Average Age	54.60
Gender	
Females	3
Males	2
Transgender	0
Veterans	2
Marital Status	
Single	0
Married	3
Divorced or Separated	2
Widowed or Other	0
Type of Household	
Adult Only	5
Adults and Minor Children	0
Unaccompanied Minor	0
Disabled Adults or Children In Home	1
Race/Ethnicity	
White	5
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	5
No	0

**Characteristics of Guests Visiting Agency or Accessing Services (N = 5)** 

Category	Number
Currently Homeless	0
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	1
More than 3 Months but Less than 1 Year	0
1 Year or Longer	3
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	1

Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	2
Psychiatric hospital or facility	0
Other	1

Source	Number
Employment/Job	
Yes	1
No	2
Receive Child Support	0
Receive Support from Other People	
Yes	1
No	2
Ohio Works First (OWF)	
Yes	1
No	3
Unemployment Benefits	
Yes	1
No	3
Social Security Retirement Benefits	
Yes	1
No	3
Social Security Disability Benefits	
Yes	2
No	2
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	2
No	3
Government Medical Assistance	
Yes	4
No	1
Section 8 Housing Voucher	
Yes	1
No	4
Subsidized Housing	
Yes	1
No	3
Any Other Type of Rental Assistance	
Yes	0
No	3
Receive Veterans Medical Assistance or Services	1

## **Fairview Manor**

Fairview Manor is owned and managed by Owner's Management Company. They run HUD subsidized housing, so residents who qualify pay rent based on their income. Fairview manor offers senior and family housing. Water, sewer, and trash removal utilities are paid for and the resident only pays for electric. Fairview Manor is located at 1020 North Grove Street, Bowling Green, Ohio. They can be reached by phone at (419) 353-7860 or by e-mail at <u>Fairview@ownerslive.com</u>. More information about Fairview Manor is available on the web at <a href="http://www.ownersaffordable.com/">http://www.ownersaffordable.com/</a>.

Attribute	Number
Average Age	39.63
Gender	
Females	14
Males	2
Transgender	0
Veterans	2
Marital Status	
Single	5
Married	5
Divorced or Separated	6
Widowed or Other	0
Type of Household	
Adult Only	10
Adults and Minor Children	6
Unaccompanied Minor	0
Disabled Adults or Children In Home	14
Race/Ethnicity	
White	12
Black/African-America	1
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	2
Have Reliable Transportation	
Yes	12
No	4

Characteristics of Guests Visiting Agency or Accessing Services (N = 16)

Category	Number
Currently Homeless	3
Have Previous Eviction	3
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	1
1 to 3 months	4
More than 3 Months but Less than 1 Year	2
1 Year or Longer	8
Where Stayed Night Prior to PC	
Emergency Shelter	1

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	2
Living with Family	0
Living with Friends	2
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	9
Psychiatric hospital or facility	0
Other	1

Source	Number
Employment/Job	
Yes	5
No	7
Receive Child Support	1
Receive Support from Other People	
Yes	1
No	8
Ohio Works First (OWF)	
Yes	0
No	9
Unemployment Benefits	
Yes	0
No	9
Social Security Retirement Benefits	
Yes	2
No	9
Social Security Disability Benefits	
Yes	3
No	6
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	9
No	5
Government Medical Assistance	
Yes	7
No	6
Section 8 Housing Voucher	
Yes	1
No	10
Subsidized Housing	
Yes	4
No	7
Any Other Type of Rental Assistance	
Yes	1
No	7
Receive Veterans Medical Assistance or Services	1

# **Family Service of Northwest Ohio**

The Family Service Counseling Center provided screenings and referrals during the PC event. The Family Service Counseling Center also provides services such as stress management, bereavement, parent/child conflicts, depression, anxiety, marital conflict, child behavior problems, sexual abuse, divorce, and domestic violence trauma. The Family Service Counseling Center is located at 1084 South Main Street, Suite A, Bowling Green, OH, 43402, and can be contacted by phone at (419) 352-4624.

Characteristics of Guests Visiting Agency or Accessing Services (N = 2)	
Attribute	Number
Average Age	34.50
Gender	
Females	1
Males	1
Transgender	0
Veterans	0
Marital Status	
Single	1
Married	0
Divorced or Separated	1
Widowed or Other	0
Type of Household	
Adult Only	2
Adults and Minor Children	0
Unaccompanied Minor	0
Disabled Adults or Children In Home	4
Race/Ethnicity	
White	2
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	1
No	1

<b>Characteristics of Guests</b>	Visitina Agency or A	Accessing Services	(N = 2)
			· /

Category	Number
Currently Homeless	2
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	0
More than 3 Months but Less than 1 Year	0
1 Year or Longer	2
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	1
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	1
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	0
No	2
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	2
Ohio Works First (OWF)	
Yes	0
No	2
Unemployment Benefits	
Yes	1
No	1
Social Security Retirement Benefits	
Yes	0
No	2
Social Security Disability Benefits	
Yes	1
No	1
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	1
No	1
Government Medical Assistance	
Yes	0
No	1
Section 8 Housing Voucher	
Yes	0
No	2
Subsidized Housing	
Yes	0
No	2
Any Other Type of Rental Assistance	
Yes	0
No	2
Receive Veterans Medical Assistance or Services	0

### **Ground Level Solutions, Inc.**

Ground Level Solutions, Inc. is an energy company that provides the community with energy services such as energy conservation, efficiency, and health and safety needs. Additionally, some of the other services they are involved with is inspections, weatherization, and quality assurance monitoring. They have offices in Columbus, Mansfield, and Norwalk. The Columbus office is located at 4236 E. Broad Street, Columbus, Ohio 43213 and can be reached by phone at (614) 861-7992. The Mansfield office is located at 570 Marion Avenue, Mansfield, OH 44903and can be reached by phone at (419) 774-0457. The Norwalk office is located at 5012 State Highway 250 North, Norwalk, OH 44857 and can be reached by phone at (419) 660-9413. More information about Ground Level Solutions, Inc. is available on the web at <a href="http://www.groundlevelsolutions.org/">http://www.groundlevelsolutions.org/</a>.

Attribute	Number
Average Age	44.14
Gender	
Females	12
Males	2
Transgender	0
Veterans	1
Marital Status	
Single	5
Married	3
Divorced or Separated	6
Widowed or Other	0
Type of Household	
Adult Only	4
Adults and Minor Children	10
Unaccompanied Minor	0
Disabled Adults or Children In Home	11
Race/Ethnicity	
White	12
Black/African-America	0
American Indian or Alaskan Native	1
Hispanic/Latino Ethnicity	4
Other	1
Have Reliable Transportation	
Yes	12
No	2

**Characteristics of Guests Visiting Agency or Accessing Services (N = 14)** 

Category	Number
Currently Homeless	1
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	0
1 to 3 months	0

More than 3 Months but Less than 1 Year	3
1 Year or Longer	9
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	5
Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	7
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	3
No	8
Receive Child Support	2
Receive Support from Other People	
Yes	0
No	10
Ohio Works First (OWF)	
Yes	1
No	10
Unemployment Benefits	
Yes	2
No	9
Social Security Retirement Benefits	
Yes	1
No	10
Social Security Disability Benefits	
Yes	8
No	3
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	11
No	2
Government Medical Assistance	
Yes	8
No	3
Section 8 Housing Voucher	
Yes	1
No	10
Subsidized Housing	
Yes	3
No	7

Any Other Type of Rental Assistance	
Yes	1
No	8
Receive Veterans Medical Assistance or Services	2

# Habitat for Humanity of Wood County

At PC Habitat for Humanity of Wood County had a display at their table with brochures and other forms of information about their organization.

Habitat for Humanity of Wood County is a locally run affiliate of Habitat for Humanity International, a nonprofit, Christian housing organization. Habitat for Humanity of Wood County works in partnership with people in need to build and renovate decent, affordable housing. Habitat for Humanity has five mission principles: demonstrate the love of Jesus Christ, focus on shelter, advocate for affordable housing, promote dignity and hope, and support sustainable and transformational development.

Habitats for Humanity of Wood County offices are Trinity United Methodist Church at 200 North Summit can be contacted via telephone (419-353-5430) or (<u>info@wchabitat.org</u>). The office is open Monday Thursday from 9 a.m. until noon.



located in Street and email through

Attribute	Number
Average Age	41.05
Gender	
Females	18
Males	3
Transgender	0
Veterans	1
Marital Status	
Single	9
Married	8
Divorced or Separated	4
Widowed or Other	0
Type of Household	
Adult Only	10
Adults and Minor Children	11
Unaccompanied Minor	0
Disabled Adults or Children In Home	14
Race/Ethnicity	
White	16
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	7
Other	4
Have Reliable Transportation	
Yes	18
No	3

### **Characteristics of Guests Visiting Agency or Accessing Services (N = 21)**

Category	Number
Currently Homeless	2
Have Previous Eviction	3
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1

More than 1 week but less than 1 month	0
1 to 3 months	3
More than 3 Months but Less than 1 Year	1
1 Year or Longer	16
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	8
Living with Family	1
Living with Friends	1
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	9
Psychiatric hospital or facility	1
Other	1

Source	Number
Employment/Job	
Yes	3
No	11
Receive Child Support	2
Receive Support from Other People	
Yes	0
No	13
Ohio Works First (OWF)	
Yes	1
No	12
Unemployment Benefits	
Yes	2
No	12
Social Security Retirement Benefits	
Yes	1
No	13
Social Security Disability Benefits	
Yes	9
No	8
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	15
No	6
Government Medical Assistance	
Yes	10
No	7
Section 8 Housing Voucher	
Yes	3
No	12
Subsidized Housing	
	1

Yes	5
No	10
Any Other Type of Rental Assistance	
Yes	2
No	12
Receive Veterans Medical Assistance or Services	2

# Hairstylists/Haircuts

Through the Project Homeless Connect event, guests received haircuts from various hair stylists from the Bowling Green location of Great Clips.

Attribute	Number
Average Age	43.83
Gender	
Females	46
Males	17
Transgender	0
Veterans	2
Marital Status	
Single	34
Married	10
Divorced or Separated	16
Widowed or Other	3
Type of Household	
Adult Only	33
Adults and Minor Children	29
Unaccompanied Minor	0
Disabled Adults or Children In Home	35
Race/Ethnicity	
White	55
Black/African-America	1
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	12
Other	4
Have Reliable Transportation	
Yes	47
No	16

Characteristics of Guests Visiting Agency or Accessing Services (N = 63)

Category	Number
Currently Homeless	2
Have Previous Eviction	9
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	3
1 to 3 months	8
More than 3 Months but Less than 1 Year	9
1 Year or Longer	36
Where Stayed Night Prior to PC	
Emergency Shelter	1
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	13
Living with Family	5
Living with Friends	1

Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	35
Psychiatric hospital or facility	2
Other	1

Source	Number
Employment/Job	
Yes	16
No	23
Receive Child Support	3
Receive Support from Other People	
Yes	1
No	31
Ohio Works First (OWF)	
Yes	1
No	32
Unemployment Benefits	
Yes	0
No	32
Social Security Retirement Benefits	
Yes	5
No	30
Social Security Disability Benefits	
Yes	27
No	20
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	38
No	16
Government Medical Assistance	
Yes	35
No	16
Section 8 Housing Voucher	
Yes	3
No	34
Subsidized Housing	
Yes	10
No	28
Any Other Type of Rental Assistance	
Yes	2
No	33
Receive Veterans Medical Assistance or Services	1

# **Head Start**

Head Start is a traditional preschool program that provides low-income families with early childhood education. Children are also given other services such as medical, mental health, nutrition, and dental. Families of the children also are given the opportunity to participate in parenting education and volunteering. Head Start is located at Jordan Center 812 North College Drive, Bowling Green, OH 43402. They can be reached by phone at (419) 353-7407. More information about Head Start in Bowling Green, Ohio can be found on the WSOS website at <a href="https://www.wsos.org/">https://www.wsos.org/</a>.

Attribute	Number
Average Age	31.60
Gender	
Females	9
Males	1
Transgender	0
Veterans	1
Marital Status	
Single	4
Married	4
Divorced or Separated	2
Widowed or Other	0
Type of Household	
Adult Only	4
Adults and Minor Children	6
Unaccompanied Minor	0
Disabled Adults or Children In Home	3
Race/Ethnicity	
White	9
Black/African-America	1
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	1
Other	0
Have Reliable Transportation	
Yes	9
No	1

Characteristics of Guests Visiting Agency or Accessing Services (N = 10)

Category	Number
Currently Homeless	2
Have Previous Eviction	1
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	2
1 to 3 months	2
More than 3 Months but Less than 1 Year	3
1 Year or Longer	3
Where Stayed Night Prior to PC	
Emergency Shelter	1

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	1
Living with Family	0
Living with Friends	2
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	5
Psychiatric hospital or facility	0
Other	1

Source	Number
Employment/Job	
Yes	1
No	3
Receive Child Support	2
Receive Support from Other People	
Yes	0
No	3
Ohio Works First (OWF)	
Yes	1
No	3
Unemployment Benefits	
Yes	1
No	3
Social Security Retirement Benefits	
Yes	0
No	3
Social Security Disability Benefits	
Yes	2
No	4
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	6
No	2
Government Medical Assistance	
Yes	4
No	2
Section 8 Housing Voucher	
Yes	1
No	3
Subsidized Housing	
Yes	0
No	3
Any Other Type of Rental Assistance	
Yes	1
No	2
Receive Veterans Medical Assistance or Services	1

# **Healing Arts Institute**

Healing Arts Institute is a nationally accredited massage therapy school. It offers new students a wide variety of classes in the training and education of massage therapy. They also provide continuing education to those already in the field. Healing Arts Institute is located at 340 Three Meadows Dr., Perrysburg, OH 43551. They can be reached by phone at (419) 931-6337 or by email at <u>admissions@hai.edu</u>. More information about the Healing Arts Institute is available on the web at <u>http://hai.edu/</u>.

Characteristics of Guests Visiting Agency or Accessing Services (N = 22)	
Attribute	Number
Average Age	44.64
Gender	
Females	19
Males	3
Transgender	0
Veterans	1
Marital Status	
Single	8
Married	3
Divorced or Separated	9
Widowed or Other	2
Type of Household	
Adult Only	10
Adults and Minor Children	12
Unaccompanied Minor	0
Disabled Adults or Children In Home	17
Race/Ethnicity	
White	18
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	5
Other	2
Have Reliable Transportation	
Yes	20
No	2

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Category	Number
Currently Homeless	0
Have Previous Eviction	4
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	1
1 to 3 months	1
More than 3 Months but Less than 1 Year	4
1 Year or Longer	15
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	4
Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	14
Psychiatric hospital or facility	1
Other	1

Source	Number
Employment/Job	
Yes	8
No	7
Receive Child Support	2
Receive Support from Other People	
Yes	1
No	10
Ohio Works First (OWF)	
Yes	1
No	12
Unemployment Benefits	
Yes	0
No	12
Social Security Retirement Benefits	
Yes	3
No	9
Social Security Disability Benefits	
Yes	9
No	8
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	17
No	4
Government Medical Assistance	
Yes	10
No	5
Section 8 Housing Voucher	
Yes	2
No	13
Subsidized Housing	
Yes	5
No	9
Any Other Type of Rental Assistance	
Yes	0
No	11
Receive Veterans Medical Assistance or Services	1

### **Help Me Grow**

Help Me Grow is a program that provides families with support and services to ensure a child receives the necessary resources to start life in a healthy and productive way. The program focuses on families who have children that are at risk for developmental delays. Some of the services Help Me Grow provides are inhome visits, developmental screenings and service coordination. Help Me Grow is located at WSOS CAC, Inc. 812 N College St., Bowling Green, OH 43402. They can be reached by phone at (419) 353-7407. More information about Help Me Grow is available on the WSOS website at <u>https://www.wsos.org/</u>.

Characteristics of Guests Visiting Agency or Accessing Services (N = 10)

Attribute	Number
Average Age	31.60
Gender	
Females	9
Males	1
Transgender	0
Veterans	1
Marital Status	
Single	4
Married	4
Divorced or Separated	2
Widowed or Other	0
Type of Household	
Adult Only	4
Adults and Minor Children	6
Unaccompanied Minor	0
Disabled Adults or Children In Home	3
Race/Ethnicity	
White	9
Black/African-America	1
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	1
Other	0
Have Reliable Transportation	
Yes	9
No	1

Category	Number
Currently Homeless	2
Have Previous Eviction	1
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	2
1 to 3 months	2
More than 3 Months but Less than 1 Year	3
1 Year or Longer	3
Where Stayed Night Prior to PC	
Emergency Shelter	1
Hotel/Motel (No Voucher)	0

House/Condo/Apartment Owned by Guest	1
Living with Family	0
Living with Friends	2
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	5
Psychiatric hospital or facility	0
Other	1

Source	Number
Employment/Job	
Yes	1
No	3
Receive Child Support	2
Receive Support from Other People	
Yes	0
No	3
Ohio Works First (OWF)	
Yes	1
No	3
Unemployment Benefits	
Yes	1
No	3
Social Security Retirement Benefits	
Yes	0
No	3
Social Security Disability Benefits	
Yes	2
No	4
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	6
No	2
Government Medical Assistance	
Yes	4
No	2
Section 8 Housing Voucher	
Yes	1
No	3
Subsidized Housing	
Yes	0
No	3
Any Other Type of Rental Assistance	
Yes	1
No	2
Receive Veterans Medical Assistance or Services	1

# La Conexión de Wood County

At Project Homeless Connect, La Conexión de Wood County provided information about their organization that advocates for the Latino/a community of Wood County. They also provided picture ID services and translation services. The organization wants to establish and nurture connections among Latinos/as and the Wood County Community, strengthen and promote their identity, promote educational and research activities to benefit Latino/a contributions in Wood County and be a resource for community needs. La Conexión can be contacted by phone at (419) 308-2328 or online at

Attribute	Number
Average Age	46.50
Gender	
Females	5
Males	1
Transgender	0
Veterans	0
Marital Status	
Single	0
Married	3
Divorced or Separated	2
Widowed or Other	1
Type of Household	
Adult Only	2
Adults and Minor Children	4
Unaccompanied Minor	0
Disabled Adults or Children In Home	7
Race/Ethnicity	
White	3
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	4
Other	1
Have Reliable Transportation	
Yes	3
No	3

#### facebook.com/LaConexionDeWoodCounty or by the web at http://laconexionwc.wordpress.com/.

**Characteristics of Guests Visiting Agency or Accessing Services (N = 6)** 

Category	Number
Currently Homeless	0
Have Previous Eviction	1
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	1
1 to 3 months	2
More than 3 Months but Less than 1 Year	0
1 Year or Longer	3
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	2
Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	3
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	2
No	3
Receive Child Support	0
Receive Support from Other People	
Yes	1
No	4
Ohio Works First (OWF)	
Yes	0
No	5
Unemployment Benefits	
Yes	0
No	5
Social Security Retirement Benefits	
Yes	0
No	5
Social Security Disability Benefits	
Yes	2
No	3
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	5
No	1
Government Medical Assistance	
Yes	4
No	1
Section 8 Housing Voucher	
Yes	0
No	5
Subsidized Housing	
Yes	0
No	5
Any Other Type of Rental Assistance	
Yes	0
No	5
Receive Veterans Medical Assistance or Services	0

# **Matthews Integrative Therapies**

At the PC event, Matthews Integrative Therapies provided mini-sessions for craniosacral therapy. Jeanne Matthews not only offers craniosacral therapy, but also specializes in occupational therapy, therapy for newborns, therapy for adults, myofascial release, and therapy incorporating essential therapeutic oils. Matthews Integrative Therapies is located at 1236 W. Wooster, Suite C, Bowling Green, OH, 43402, and can be reached by phone at (419) 308-5622 or by email at therapymatthews@gmail.com.

Characteristics of Guests Visiting Agency or Accessing Services (N = 12)		
Attribute	Number	
Average Age	42.58	
Gender		
Females	11	
Males	1	
Transgender	0	
Veterans	1	
Marital Status		
Single	7	
Married	0	
Divorced or Separated	4	
Widowed or Other	1	
Type of Household		
Adult Only	6	
Adults and Minor Children	6	
Unaccompanied Minor	0	
Disabled Adults or Children In Home	9	
Race/Ethnicity		
White	11	
Black/African-America	0	
American Indian or Alaskan Native	0	
Hispanic/Latino Ethnicity	2	
Other	0	
Have Reliable Transportation		
Yes	9	
No	3	

( )	,			-
Characteristics	of Guests Visiting	Agency or	Accessing Service	es (N = 12)

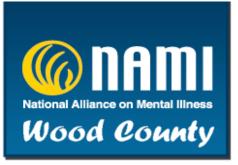
Category	Number
Currently Homeless	0
Have Previous Eviction	3
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	2
More than 3 Months but Less than 1 Year	2
1 Year or Longer	7
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	2
Living with Family	2
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	7
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	4
No	5
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	7
Ohio Works First (OWF)	
Yes	1
No	7
Unemployment Benefits	
Yes	0
No	7
Social Security Retirement Benefits	
Yes	2
No	6
Social Security Disability Benefits	
Yes	5
No	2
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	8
No	4
Government Medical Assistance	
Yes	8
No	2
Section 8 Housing Voucher	
Yes	0
No	8
Subsidized Housing	
Yes	4
No	4
Any Other Type of Rental Assistance	
Yes	0
No	6
Receive Veterans Medical Assistance or Services	1

# **NAMI Wood County**

During Project Homeless Connect, NAMI Wood County provided information, resources, and education on mental illness. NAMI Wood County is a tax-exempt, non-profit organization and is an affiliate of the National Alliance on Mental Illness (NAMI).They Offer free educational classes, support groups, and other programs addressing mental health for Bowling Green, OH, and all surrounding Wood County communities. NAMI Wood County is located at 419 Lehman Ave, Bowling Green, OH, 43402, and can be reached by phone at (419) 352-0626. More information is also available at <u>www.namiwoodcounty.org</u>.



Attribute	Number
Average Age	41.00
Gender	
Females	7
Males	0
Transgender	0
Veterans	1
Marital Status	
Single	2
Married	2
Divorced or Separated	3
Widowed or Other	0
Type of Household	
Adult Only	4
Adults and Minor Children	3
Unaccompanied Minor	0
Disabled Adults or Children In Home	8
Race/Ethnicity	
White	7
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	5
No	2

# Characteristics of Guests Visiting Agency or Accessing Services (N = 7)

Category	Number
Currently Homeless	0
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	1
More than 3 Months but Less than 1 Year	1

1 Year or Longer	4
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	2
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	4
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	2
No	4
Receive Child Support	2
Receive Support from Other People	
Yes	0
No	4
Ohio Works First (OWF)	
Yes	0
No	5
Unemployment Benefits	
Yes	1
No	4
Social Security Retirement Benefits	
Yes	1
No	4
Social Security Disability Benefits	
Yes	2
No	3
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	3
No	4
Government Medical Assistance	
Yes	3
No	2
Section 8 Housing Voucher	
Yes	0
No	6
Subsidized Housing	
Yes	1
No	5
Any Other Type of Rental Assistance	

Yes	0
No	4
Receive Veterans Medical Assistance or Services	1

# **Ohio Means Jobs of Wood County**

At PC the Ohio Means Jobs of Wood County provided, job seeker services, information on resumes, job postings, career counseling, short term training and youth employment services. They are located in Bowling Green Ohio. They can be contacted by phone at (419)-352-7566 or toll free at (888)-282-1118. You can view their website for more information at <u>http://www.jobsolutions.net/</u>.

Characteristics of Guests Visiting Agency or Access	ing Services (N = 9)
Attribute	Number
Average Age	29.78
Gender	
Females	7
Males	2
Transgender	0
Veterans	0
Marital Status	
Single	5
Married	1
Divorced or Separated	3
Widowed or Other	0
Type of Household	
Adult Only	4
Adults and Minor Children	5
Unaccompanied Minor	0
Disabled Adults or Children In Home	5
Race/Ethnicity	
White	8
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	1
Other	0
Have Reliable Transportation	
Yes	7
No	2

#### **Characteristics of Guests Visiting Agency or Accessing Services (N = 9)**

Category	Number
Currently Homeless	2
Have Previous Eviction	1
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	1
1 to 3 months	4
More than 3 Months but Less than 1 Year	2
1 Year or Longer	2
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	3

Living with Family	1
Living with Friends	2
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	3
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	3
No	5
Receive Child Support	1
Receive Support from Other People	
Yes	1
No	4
Ohio Works First (OWF)	
Yes	0
No	6
Unemployment Benefits	
Yes	1
No	5
Social Security Retirement Benefits	
Yes	0
No	5
Social Security Disability Benefits	
Yes	1
No	5
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	3
No	4
Government Medical Assistance	
Yes	2
No	4
Section 8 Housing Voucher	
Yes	0
No	6
Subsidized Housing	
Yes	1
No	5
Any Other Type of Rental Assistance	
Yes	0
No	5
Receive Veterans Medical Assistance or Services	0

# **Parent Advocacy Connection**

Parent Advocacy Connection is a program that offers support for families who have children who are in need of services from multiple sources. The program attempts to empower, equip and encourage families in these situations. Parent Advocacy Connection is overseen by the National Alliance on Mental Illness (NAMI) of Ohio. NAMI is located at 541 W Wooster St #2, Bowling Green, OH 43402. They can be reached by phone at (419) 352-0626. More information about Parent Advocacy Connection is available on the web at <a href="http://www.namiohio.org/">http://www.namiohio.org/</a>.

Attribute	Number
Average Age	37.00
Gender	
Females	3
Males	0
Transgender	0
Veterans	0
Marital Status	
Single	1
Married	1
Divorced or Separated	1
Widowed or Other	0
Type of Household	
Adult Only	1
Adults and Minor Children	2
Unaccompanied Minor	0
Disabled Adults or Children In Home	3
Race/Ethnicity	
White	3
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	2
No	1

Characteristics of Guests Visiting Agency or Accessing Services (N = 3)

Category	Number
Currently Homeless	0
Have Previous Eviction	1
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	0
More than 3 Months but Less than 1 Year	0
1 Year or Longer	3
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	1
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	2
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	0
No	1
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	0
Ohio Works First (OWF)	
Yes	1
No	1
Unemployment Benefits	
Yes	1
No	1
Social Security Retirement Benefits	
Yes	0
No	0
Social Security Disability Benefits	
Yes	2
No	1
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	2
No	0
Government Medical Assistance	
Yes	2
No	0
Section 8 Housing Voucher	
Yes	1
No	1
Subsidized Housing	
Yes	0
No	1
Any Other Type of Rental Assistance	
Yes	0
No	0
Receive Veterans Medical Assistance or Services	0

### PathStone

PathStone is a non-profit organization that provides services to low-income families and economically depressed communities. They offer families and communities many resources and programs to help improve lives. PathStone is located at 2-453 County Rd. V, Liberty Center, OH 43532. They can be reached by phone at (419) 875-6654. More information about PathStone is available on the web at <u>http://www.pathstone.org/</u>.

Characteristics of Guests Visiting Agency or Acces	sing Services (N = 3)
Attribute	Number
Average Age	30.67
Gender	
Females	2
Males	1
Transgender	0
Veterans	0
Marital Status	
Single	2
Married	1
Divorced or Separated	0
Widowed or Other	0
Type of Household	
Adult Only	3
Adults and Minor Children	0
Unaccompanied Minor	0
Disabled Adults or Children In Home	2
Race/Ethnicity	
White	3
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	3
No	0

**Characteristics of Guests Visiting Agency or Accessing Services (N = 3)** 

Category	Number
Currently Homeless	0
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	0
More than 3 Months but Less than 1 Year	1
1 Year or Longer	2
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	1
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	2
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	1
No	1
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	1
Ohio Works First (OWF)	
Yes	1
No	1
Unemployment Benefits	
Yes	1
No	5
Social Security Retirement Benefits	
Yes	0
No	1
Social Security Disability Benefits	
Yes	1
No	1
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	1
No	2
Government Medical Assistance	
Yes	2
No	1
Section 8 Housing Voucher	
Yes	1
No	1
Subsidized Housing	
Yes	0
No	1
Any Other Type of Rental Assistance	
Yes	0
No	1
Receive Veterans Medical Assistance or Services	0

## **Senior Independence**

Senior Independence is a program that assists older adults in getting the resources and services they need to live safely and comfortably in their homes. Senior Independence is located at 1730 S. Reynolds Rd., Toledo, Ohio, 43614. They can be reached by phone at (419) 865-1499. More information about Senior Independence is available on the web at <a href="http://www.seniorindependence.org/">http://www.seniorindependence.org/</a>.

Characteristics of Guests Visiting Agency or Access	
Attribute	Number
Average Age	59.50
Gender	
Females	5
Males	1
Transgender	0
Veterans	0
Marital Status	
Single	2
Married	1
Divorced or Separated	3
Widowed or Other	0
Type of Household	
Adult Only	4
Adults and Minor Children	2
Unaccompanied Minor	0
Disabled Adults or Children In Home	3
Race/Ethnicity	
White	6
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	5
No	1

**Characteristics of Guests Visiting Agency or Accessing Services (N = 6)** 

Category	Number
Currently Homeless	0
Have Previous Eviction	1
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	0
More than 3 Months but Less than 1 Year	1
1 Year or Longer	5
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	0
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	6
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	2
No	1
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	2
Ohio Works First (OWF)	
Yes	1
No	2
Unemployment Benefits	
Yes	1
No	2
Social Security Retirement Benefits	
Yes	3
No	2
Social Security Disability Benefits	
Yes	3
No	0
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	4
No	1
Government Medical Assistance	
Yes	4
No	1
Section 8 Housing Voucher	
Yes	1
No	4
Subsidized Housing	
Yes	2
No	3
Any Other Type of Rental Assistance	
Yes	0
No	3
Receive Veterans Medical Assistance or Services	1

# **Social Security Administration**

Social Security Administration is a federal agency that assigns social security numbers, administers social security and the Supplemental Security Income program. Social Security Administration is located at 745 Innovation Dr., Bowling Green, OH 43402. They can be reached by phone at 1-866-931-7674. More information about Social Security Administration is available on the web at <a href="http://www.ssa.gov/">http://www.ssa.gov/</a>.

Characteristics of Guests Visiting Agency or Access	ing Services (N = 31)
Attribute	Number
Average Age	42.81
Gender	
Females	20
Males	11
Transgender	0
Veterans	2
Marital Status	
Single	15
Married	7
Divorced or Separated	8
Widowed or Other	1
Type of Household	
Adult Only	23
Adults and Minor Children	8
Unaccompanied Minor	0
Disabled Adults or Children In Home	18
Race/Ethnicity	
White	28
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	6
Other	1
Have Reliable Transportation	
Yes	19
No	12

**Characteristics of Guests Visiting Agency or Accessing Services (N = 31)** 

Category	Number
Currently Homeless	2
Have Previous Eviction	4
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	2
More than 1 week but less than 1 month	2
1 to 3 months	6
More than 3 Months but Less than 1 Year	4
1 Year or Longer	16
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	1
House/Condo/Apartment Owned by Guest	7
Living with Family	1
Living with Friends	1
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	17
Psychiatric hospital or facility	0
Other	3

Source	Number
Employment/Job	
Yes	8
No	10
Receive Child Support	2
Receive Support from Other People	
Yes	1
No	11
Ohio Works First (OWF)	
Yes	0
No	13
Unemployment Benefits	
Yes	1
No	12
Social Security Retirement Benefits	
Yes	5
No	12
Social Security Disability Benefits	
Yes	8
No	11
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	11
No	14
Government Medical Assistance	
Yes	13
No	9
Section 8 Housing Voucher	
Yes	1
No	18
Subsidized Housing	
Yes	5
No	15
Any Other Type of Rental Assistance	
Yes	1
No	15
Receive Veterans Medical Assistance or Services	1

# St. Timothy's Episcopal Church Clothesline

At PC St. Timothy's Episcopal Church Clothesline provided information about their free clothing ministry. They will also be distributing winter coats, hats, and gloves during the event. They are located at 871 East Boundary Street, Perrysburg, Ohio. They can be reached by phone at (419)-874-5704 or by email at <u>office@saint-timothy.net</u>. You can view their website for more information at <u>http://saint-timothy.net/</u>.

Attribute	Number
Average Age	43.83
Gender	
Females	22
Males	2
Transgender	0
Veterans	1
Marital Status	
Single	10
Married	6
Divorced or Separated	8
Widowed or Other	0
Type of Household	
Adult Only	17
Adults and Minor Children	7
Unaccompanied Minor	0
Disabled Adults or Children In Home	10
Race/Ethnicity	
White	22
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	2
Other	2
Have Reliable Transportation	
Yes	19
No	5

**Characteristics of Guests Visiting Agency or Accessing Services (N = 24)** 

Category	Number
Currently Homeless	2
Have Previous Eviction	3
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	0
1 to 3 months	4
More than 3 Months but Less than 1 Year	5
1 Year or Longer	13
Where Stayed Night Prior to PC	

Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	4
Living with Family	2
Living with Friends	1
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	13
Psychiatric hospital or facility	2
Other	1

Source	Number
Employment/Job	
Yes	3
No	10
Receive Child Support	3
Receive Support from Other People	
Yes	0
No	13
Ohio Works First (OWF)	
Yes	1
No	12
Unemployment Benefits	
Yes	2
No	12
Social Security Retirement Benefits	
Yes	2
No	12
Social Security Disability Benefits	
Yes	13
No	6
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	17
No	5
Government Medical Assistance	
Yes	13
No	5
Section 8 Housing Voucher	
Yes	3
No	12
Subsidized Housing	
Yes	7
No	10
Any Other Type of Rental Assistance	
Yes	3
No	11
Receive Veterans Medical Assistance or Services	2

# The Cocoon

The Cocoon is a shelter that provide safe housings for victims of domestic violence. They also provide many other services such as crisis intervention, information and referrals, court advocacy, medical advocacy, and financial literacy assistance. The Cocoon can be reached by mail at P.O. Box 1165 Bowling Green, OH 43402 or by phone at (419) 373-1730. For services, call the Link at (419) 352-1545 and ask for a Cocoon advocate. More information about The Cocoon is available on the web at <u>http://www.cocoonshelter.org/</u>.

Attribute	Number
Average Age	50.00
Gender	
Females	3
Males	0
Transgender	0
Veterans	0
Marital Status	
Single	1
Married	1
Divorced or Separated	1
Widowed or Other	0
Type of Household	
Adult Only	3
Adults and Minor Children	0
Unaccompanied Minor	0
Disabled Adults or Children In Home	1
Race/Ethnicity	
White	3
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	2
No	1
Home/Living Characteristics of Guests	·

**Characteristics of Guests Visiting Agency or Accessing Services (N = 3)** 

Home/Living Characteristics of Guests	
Category	Number
Currently Homeless	1
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	1
1 to 3 months	0
More than 3 Months but Less than 1 Year	0
1 Year or Longer	2
Where Stayed Night Prior to PC	
Emergency Shelter	1
Hotel/Motel (No Voucher)	0

House/Condo/Apartment Owned by Guest	1
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	0
Psychiatric hospital or facility	0
Other	1

Source	Number
Employment/Job	
Yes	0
No	2
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	2
Ohio Works First (OWF)	
Yes	0
No	2
Unemployment Benefits	
Yes	0
No	2
Social Security Retirement Benefits	
Yes	0
No	2
Social Security Disability Benefits	
Yes	0
No	2
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	1
No	2
Government Medical Assistance	
Yes	0
No	3
Section 8 Housing Voucher	
Yes	0
No	3
Subsidized Housing	
Yes	0
No	3
Any Other Type of Rental Assistance	
Yes	0
No	3
Receive Veterans Medical Assistance or Services	0

# **Salvation Army**



Throughout the PC event, the Salvation Army provided information about limited rent, utility, and transportation assistance, and gave clients the ability to make appointments for follow-ups. The Salvation Army also provided Holiday Assistance Applications for

#### Thanksgiving and Christmas.

The **Bowling Green** branch of the Salvation Army offers help to find rental or public housing, can help pay for a rental property or mortgage down payment, and can help with utility disconnect and reconnection. The Salvation Army in Bowling Green has one apartment to provide shelter for families in need. The Bowling Green Salvation Army can be contacted by calling (419) 352-5918 or by going to 1045 N. Main St., Bowling Green, OH, 43402.

The **North Baltimore** branch of the Salvation Army requires that individuals meet the family criteria to obtain rental monetary assistance. They also offer help with rent payments, utility disconnection and reconnection, and making payments for prescription medication once a year. This branch also runs a few food assistance programs such as: **Soup Kitchen** and **Food Pantry.** The Soup Kitchen is free for the individual attending and is held from 5-6:30 p.m. during the last week of every month. The Food Pantry is also free for the individuals attending and walk-ins are welcome. This service is also offered once a month and there are specific requirements, including the presentation of a photo ID and that the individual/family must be under 200% of the federal poverty level. The North Baltimore Salvation Army can be contacted by calling (419) 257-9064 or by going in person to 123 East Broadway, North Baltimore, OH, 45872.

Attribute	Number
Average Age	35.44
Gender	
Females	5
Males	4
Transgender	0
Veterans	0
Marital Status	
Single	7
Married	1
Divorced or Separated	1
Widowed or Other	0
Type of Household	
Adult Only	3
Adults and Minor Children	6
Unaccompanied Minor	0
Disabled Adults or Children In Home	4
Race/Ethnicity	
White	6
Black/African-America	1
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	3
Other	1
Have Reliable Transportation	
Yes	7
No	2

#### Characteristics of Guests Visiting Agency or Accessing Services (N = 9)

Category	Number
Currently Homeless	0
Have Previous Eviction	3
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	1
More than 3 Months but Less than 1 Year	4
1 Year or Longer	4
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	2
Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	6
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	3
No	4
Receive Child Support	2
Receive Support from Other People	
Yes	1
No	5
Ohio Works First (OWF)	
Yes	0
No	6
Unemployment Benefits	
Yes	1
No	5
Social Security Retirement Benefits	
Yes	0
No	6
Social Security Disability Benefits	
Yes	0
No	6
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	4
No	5

Government Medical Assistance	
Yes	3
No	4
Section 8 Housing Voucher	
Yes	0
No	6
Subsidized Housing	
Yes	1
No	5
Any Other Type of Rental Assistance	
Yes	0
No	6
Receive Veterans Medical Assistance or Services	0

# **Salvation Army Christmas**

Salvation Army also provides assistance to families in need over the holidays. These items include Christmas dinners, clothing, and toys.

Attribute	Number
Average Age	42.04
Gender	
Females	46
Males	10
Transgender	0
Veterans	4
Marital Status	
Single	25
Married	12
Divorced or Separated	16
Widowed or Other	3
Type of Household	
Adult Only	26
Adults and Minor Children	29
Unaccompanied Minor	0
Disabled Adults or Children In Home	30
Race/Ethnicity	
White	47
Black/African-America	1
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	10
Other	6
Have Reliable Transportation	
Yes	44
No	12

**Characteristics of Guests Visiting Agency or Accessing Services (N = 56)** 

Category	Number
Currently Homeless	3
Have Previous Eviction	6
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	1
1 to 3 months	9
More than 3 Months but Less than 1 Year	9
1 Year or Longer	30
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	11
Living with Family	4
Living with Friends	4

Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	27
Psychiatric hospital or facility	1
Other	2

Source	Number
Employment/Job	
Yes	14
No	21
Receive Child Support	6
Receive Support from Other People	
Yes	0
No	27
Ohio Works First (OWF)	
Yes	2
No	27
Unemployment Benefits	
Yes	2
No	28
Social Security Retirement Benefits	
Yes	4
No	26
Social Security Disability Benefits	
Yes	22
No	19
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	33
No	16
Government Medical Assistance	
Yes	32
No	17
Section 8 Housing Voucher	
Yes	5
No	31
Subsidized Housing	
Yes	3
No	31
Any Other Type of Rental Assistance	
Yes	1
No	29
Receive Veterans Medical Assistance or Services	1

# The Fringe

At PC the Fringe Thrift Store provided personal care items like coats, boots, store vouchers and hygiene kits to guests. They are located at 1234 N Main St. Bowling Green, Ohio. Phone: (419) 340- 0913.

Attribute	Number
Average Age	42.65
Gender	
Females	36
Males	7
Transgender	0
Veterans	2
Marital Status	
Single	16
Married	12
Divorced or Separated	14
Widowed or Other	1
Type of Household	
Adult Only	21
Adults and Minor Children	22
Unaccompanied Minor	0
Disabled Adults or Children In Home	26
Race/Ethnicity	
White	35
Black/African-America	2
American Indian or Alaskan Native	1
Hispanic/Latino Ethnicity	6
Other	4
Have Reliable Transportation	
Yes	36
No	7

Characteristics of Guests	Visiting Agency or	Accessing Services (N = 43)

Category	Number
Currently Homeless	2
Have Previous Eviction	6
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	3
1 to 3 months	5
More than 3 Months but Less than 1 Year	7
1 Year or Longer	24
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	9
Living with Family	2
Living with Friends	1

Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	26
Psychiatric hospital or facility	0
Other	1

Source	Number
Employment/Job	
Yes	13
No	16
Receive Child Support	6
Receive Support from Other People	
Yes	0
No	22
Ohio Works First (OWF)	
Yes	1
No	22
Unemployment Benefits	
Yes	0
No	22
Social Security Retirement Benefits	
Yes	4
No	22
Social Security Disability Benefits	
Yes	18
No	11
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	28
No	9
Government Medical Assistance	
Yes	24
No	8
Section 8 Housing Voucher	
Yes	3
No	21
Subsidized Housing	
Yes	8
No	18
Any Other Type of Rental Assistance	
Yes	3
No	21
Receive Veterans Medical Assistance or Services	2

# United Way 2-1-1

United Way 2-1-1 is a free, confidential, anonymous, non-emergency information and referral service

that connects Lucas, Wood, Ottawa, Erie, and Hancock County the health and human services they need. The service is available day, seven days a week, as well as during disasters. Some of the they provide include: job training opportunities, financial or legal foreclosure / low-income housing, homelessness assistance and referrals, health care services, food assistance/food pantries, abuse treatment, child or elderly care, and holiday assistance. 1-1 is located at 1616 E. Wooster, in Bowling Green, Ohio, and



residents to 24 hours a services that counseling, shelter substance United Way 2can be

contacted by telephone at (419) 352-2390. United Way 2-1-1 is open Monday through Friday from 8:30 a.m. until 5 p.m.

Characteristics of Guests visiting Agency or Accessing Services ( $N = 8$ )	
Attribute	Number
Average Age	46.13
Gender	
Females	6
Males	2
Transgender	0
Veterans	0
Marital Status	
Single	2
Married	1
Divorced or Separated	4
Widowed or Other	1
Type of Household	
Adult Only	7
Adults and Minor Children	1
Unaccompanied Minor	0
Disabled Adults or Children In Home	4
Race/Ethnicity	
White	8
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	7
No	1

### **Characteristics of Guests Visiting Agency or Accessing Services (N = 8)**

Category	Number
Currently Homeless	0
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0

More than 1 week but less than 1 month	0
1 to 3 months	2
More than 3 Months but Less than 1 Year	0
1 Year or Longer	6
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	3
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	4
Psychiatric hospital or facility	0
Other	1

Source	Number
Employment/Job	
Yes	1
No	6
Receive Child Support	1
Receive Support from Other People	
Yes	0
No	7
Ohio Works First (OWF)	
Yes	0
No	7
Unemployment Benefits	
Yes	2
No	5
Social Security Retirement Benefits	
Yes	1
No	6
Social Security Disability Benefits	
Yes	2
No	5
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	3
No	5
Government Medical Assistance	
Yes	3
No	5
Section 8 Housing Voucher	
Yes	1
No	7
Subsidized Housing	

Yes	0
No	7
Any Other Type of Rental Assistance	
Yes	0
No	7
Receive Veterans Medical Assistance or Services	0

# Wood County Area Ministries (WAM)

Wood County Area Ministries provided clothing and personal care/toiletries to those in attendance at PC as they were finishing up their day and preparing to leave. Wood County Area Ministries (WAM) connects local churches, of all denominations, with affiliated service-oriented organizations to work together to serve those in need. Wood County Area Ministries (WAM) is based out of St. Mark's Lutheran Church at 315 S. College St., in Bowling Green, OH. This church can be reached by phone at (419) 352-1322, or by e-mail through their website at www.woodcountyareaministries.org.

Attribute	Number
Average Age	43.68
Gender	
Females	29
Males	11
Transgender	0
Veterans	2
Marital Status	
Single	19
Married	7
Divorced or Separated	12
Widowed or Other	2
Type of Household	
Adult Only	23
Adults and Minor Children	17
Unaccompanied Minor	0
Disabled Adults or Children In Home	23
Race/Ethnicity	
White	32
Black/African-America	1
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	9
Other	6
Have Reliable Transportation	
Yes	30
No	10

#### **Characteristics of Guests Visiting Agency or Accessing Services (N = 40)**

Category	Number
Currently Homeless	0
Have Previous Eviction	6
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	1
1 to 3 months	3
More than 3 Months but Less than 1 Year	6
1 Year or Longer	26
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	8
Living with Family	2
Living with Friends	3
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	20
Psychiatric hospital or facility	1
Other	3

Source	Number
Employment/Job	
Yes	10
No	19
Receive Child Support	3
Receive Support from Other People	
Yes	1
No	23
Ohio Works First (OWF)	
Yes	1
No	23
Unemployment Benefits	
Yes	2
No	23
Social Security Retirement Benefits	
Yes	4
No	23
Social Security Disability Benefits	
Yes	12
No	17
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	18
No	14
Government Medical Assistance	
Yes	21
No	12
Section 8 Housing Voucher	
Yes	2
No	24
Subsidized Housing	
Yes	4
No	23
Any Other Type of Rental Assistance	
Yes	1
No	23
Receive Veterans Medical Assistance or Services	1

## **Westhaven Apartments**

At the PC event, Westhaven Apartments provided information on low income housing. Westhaven Apartments offers affordable housing for low income seniors (who are 62 years or older) and people with disabilities. The goal of Westhaven is to provide quality, safe, and affordable homes for their residents. Westhaven offices are open Monday, Wednesday, and Friday from 9 a.m. until 4:30 p.m. and are located at 220 Sprigg St, in North Baltimore, OH, and they can be reached by phone at (419) 257-2717.

Attribute	Number
Average Age	39.00
Gender	
Females	2
Males	0
Transgender	0
Veterans	0
Marital Status	
Single	0
Married	1
Divorced or Separated	1
Widowed or Other	0
Type of Household	
Adult Only	1
Adults and Minor Children	1
Unaccompanied Minor	0
Disabled Adults or Children In Home	2
Race/Ethnicity	
White	2
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	2
No	0
Home/Living Characteristics of Guests	·
Catagory	Ni, unala a ri

Characteristics of Guests Visiting Agency or Accessing Services (N = 2)

Home/Living Characteristics of Guests	
Category	Number
Currently Homeless	1
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	1
More than 3 Months but Less than 1 Year	0
1 Year or Longer	1
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	0
Living with Family	0
Living with Friends	1
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	1
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	0
No	1
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	1
Ohio Works First (OWF)	
Yes	1
No	1
Unemployment Benefits	
Yes	1
No	1
Social Security Retirement Benefits	
Yes	0
No	1
Social Security Disability Benefits	
Yes	2
No	0
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	2
No	0
Government Medical Assistance	
Yes	1
No	1
Section 8 Housing Voucher	
Yes	1
No	1
Subsidized Housing	
Yes	0
No	1
Any Other Type of Rental Assistance	
Yes	0
No	1
Receive Veterans Medical Assistance or Services	0

## Wood County Alcohol, Drug Addiction & Mental Health Services Board

Throughout the PC event, this board of services provided information concerning alcohol, drug addiction, and mental health. The Alcohol, Drug Addiction and Mental Health Services Board offers a wide variety of quality programs and services. Most services offered are supported by Wood County levy funds and are accessible to all residents. Some services do not have a fee while others that are offered do have a fee based on ability to pay. WCADAMHS advocates, plans, develops funds, manages, and evaluates community-based mental health and addiction prevention, treatment, recovery services to improve the quality of life for Wood County residents. WCADAMHS is located at 745 Haskins Road, Suite H, in Bowling Green, and are open from 8 a.m. to 4 p.m. They can be contacted by telephone at (419) 352-8475 or online at http://www.wcadamh.org.

Characteristics of Guests Visiting Agency or Accessing S	ervices (N = 3)
Attribute	Number
Average Age	44.00
Gender	
Females	2
Males	1
Transgender	0
Veterans	0
Marital Status	
Single	2
Married	1
Divorced or Separated	0
Widowed or Other	0
Type of Household	
Adult Only	2
Adults and Minor Children	1
Unaccompanied Minor	0
Disabled Adults or Children In Home	2
Race/Ethnicity	
White	2
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	1
Other	0
Have Reliable Transportation	
Yes	2
No	1
Home/Living Characteristics of Guests	

<u> </u>				
Characteristics of	<b>Guests Visiting Agency</b>	or Accessing	Services (	(N = 3)

Home/Living Characteristics of Guests	
Category	Number
Currently Homeless	0
Have Previous Eviction	2
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	1
More than 3 Months but Less than 1 Year	0
1 Year or Longer	2
Where Stayed Night Prior to PC	

Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	0
Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	1
Psychiatric hospital or facility	1
Other	0

Source	Number
Employment/Job	
Yes	0
No	1
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	1
Ohio Works First (OWF)	
Yes	1
No	1
Unemployment Benefits	
Yes	1
No	1
Social Security Retirement Benefits	
Yes	0
No	1
Social Security Disability Benefits	
Yes	2
No	1
Supplemental Assistance Program/Electronic Benefit Card	
(SNAP/EBT)	
Yes	2
No	1
Government Medical Assistance	
Yes	1
No	1
Section 8 Housing Voucher	
Yes	1
No	1
Subsidized Housing	
Yes	0
No	1
Any Other Type of Rental Assistance	
Yes	0
No	1
Receive Veterans Medical Assistance or Services	0

## Wood County Educational Service Center

Wood County Educational Service Center is an organization that provides educational services and programs to the wood county area. Some of the services and programs they provide are Alternative School, Youth Employment Program, Safe Schools/Healthy Students, Community Learning Centers, and Preschool. Wood County Educational Service Center is located 1867 North Research Drive, Bowling Green, Ohio 43402. They can be reached by phone at (419) 354-9010. More information about Wood County Educational Service Center is available on the web at <a href="http://www.wood.k12.oh.us/">http://www.wood.k12.oh.us/</a>.

Attribute	Number
Average Age	50.50
Gender	
Females	2
Males	0
Transgender	0
Veterans	0
Marital Status	
Single	1
Married	1
Divorced or Separated	0
Widowed or Other	0
Type of Household	
Adult Only	2
Adults and Minor Children	0
Unaccompanied Minor	0
Disabled Adults or Children In Home	0
Race/Ethnicity	
White	2
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	2
No	0

**Characteristics of Guests Visiting Agency or Accessing Services (N = 2)** 

Category	Number
Currently Homeless	0
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	0
More than 3 Months but Less than 1 Year	0
1 Year or Longer	1
Where Stayed Night Prior to PC	

Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	0
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	1
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	0
No	0
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	0
Ohio Works First (OWF)	
Yes	1
No	0
Unemployment Benefits	
Yes	1
No	0
Social Security Retirement Benefits	
Yes	0
No	0
Social Security Disability Benefits	
Yes	2
No	0
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	2
No	0
Government Medical Assistance	
Yes	1
No	0
Section 8 Housing Voucher	
Yes	1
No	0
Subsidized Housing	
Yes	1
No	0
Any Other Type of Rental Assistance	
Yes	0
No	0
Receive Veterans Medical Assistance or Services	0

# Wood County Community Health and Wellness Center - VisionCare

At PC the Wood County Community Health and Wellness Center provided clients with VisionCare. Wood County Community Health and Wellness center is located within the Wood County Health District at 1840 E. Gypsy Lane Rd., Bowling Green, OH 43402. They can be reached by phone at (419) 354-9049. More information about Wood County Community Health and Wellness is available on the web at http://wchealthcenter.org/.

Attribute	Number
Average Age	41.39
Gender	
Females	30
Males	6
Transgender	0
Veterans	3
Marital Status	
Single	15
Married	6
Divorced or Separated	13
Widowed or Other	2
Type of Household	
Adult Only	21
Adults and Minor Children	15
Unaccompanied Minor	0
Disabled Adults or Children In Home	22
Race/Ethnicity	
White	32
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	6
Other	2
Have Reliable Transportation	
Yes	28
No	8
Home/Living Characteristics of Guests	· · · ·

**Characteristics of Guests Visiting Agency or Accessing Services (N = 36)** 

Home/Living	Characteristics	of Guests

Category	Number
Currently Homeless	2
Have Previous Eviction	8
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	1
1 to 3 months	7
More than 3 Months but Less than 1 Year	8
1 Year or Longer	16
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0

House/Condo/Apartment Owned by Guest	8
Living with Family	4
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	19
Psychiatric hospital or facility	1
Other	1

Source	Number
Employment/Job	
Yes	7
No	22
Receive Child Support	4
Receive Support from Other People	
Yes	0
No	26
Ohio Works First (OWF)	
Yes	1
No	26
Unemployment Benefits	
Yes	1
No	26
Social Security Retirement Benefits	
Yes	2
No	24
Social Security Disability Benefits	
Yes	13
No	17
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	16
No	16
Government Medical Assistance	
Yes	17
No	12
Section 8 Housing Voucher	
Yes	2
No	25
Subsidized Housing	
Yes	4
No	22
Any Other Type of Rental Assistance	
Yes	1
No	22
Receive Veterans Medical Assistance or Services	1

# Wood County Community Health and Wellness Center - Pharmacy

At PC the Wood County Community Health and Wellness Center provided clients with Pharmacy. Wood County Community Health and Wellness center is located within the Wood County Health District at 1840 E. Gypsy Lane Rd., Bowling Green, OH 43402. They can be reached by phone at (419) 354-9049. More information about Wood County Community Health and Wellness is available on the web at <a href="http://wchealthcenter.org/">http://wchealthcenter.org/</a>.

Characteristics of Guests visiting Agency or Accessing Services ( $N = 11$ )	
Attribute	Number
Average Age	42.73
Gender	
Females	9
Males	2
Transgender	0
Veterans	1
Marital Status	
Single	7
Married	0
Divorced or Separated	4
Widowed or Other	0
Type of Household	
Adult Only	7
Adults and Minor Children	4
Unaccompanied Minor	0
Disabled Adults or Children In Home	6
Race/Ethnicity	
White	9
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	3
Other	0
Have Reliable Transportation	
Yes	8
No	3

Category	Number
Currently Homeless	1
Have Previous Eviction	2
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	2
1 to 3 months	0
More than 3 Months but Less than 1 Year	3
1 Year or Longer	6
Where Stayed Night Prior to PC	
Emergency Shelter	1
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	2

Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	8
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	5
No	5
Receive Child Support	1
Receive Support from Other People	
Yes	0
No	8
Ohio Works First (OWF)	
Yes	0
No	8
Unemployment Benefits	
Yes	0
No	8
Social Security Retirement Benefits	
Yes	0
No	8
Social Security Disability Benefits	
Yes	7
No	3
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	8
No	3
Government Medical Assistance	
Yes	5
No	5
Section 8 Housing Voucher	
Yes	1
No	8
Subsidized Housing	
Yes	3
No	6
Any Other Type of Rental Assistance	
Yes	1
No	7
Receive Veterans Medical Assistance or Services	2

# Wood County Community Health and Wellness Center - Medicare

At PC the Wood County Community Health and Wellness Center provided clients with Medicare. Wood County Community Health and Wellness center is located within the Wood County Health District at 1840 E. Gypsy Lane Rd., Bowling Green, OH 43402. They can be reached by phone at (419) 354-9049. More information about Wood County Community Health and Wellness is available on the web at <a href="http://wchealthcenter.org/">http://wchealthcenter.org/</a>.

Characteristics of Guests visiting Agency of Accessing Services ( $N = 12$ )	
Attribute	Number
Average Age	41.42
Gender	
Females	9
Males	3
Transgender	0
Veterans	0
Marital Status	
Single	7
Married	4
Divorced or Separated	0
Widowed or Other	1
Type of Household	
Adult Only	7
Adults and Minor Children	5
Unaccompanied Minor	0
Disabled Adults or Children In Home	1
Race/Ethnicity	
White	9
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	3
Other	2
Have Reliable Transportation	
Yes	11
No	1

Category	Number
Currently Homeless	1
Have Previous Eviction	2
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	1
1 to 3 months	0
More than 3 Months but Less than 1 Year	2
1 Year or Longer	7
Where Stayed Night Prior to PC	
Emergency Shelter	1
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	3

Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	5
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	5
No	4
Receive Child Support	1
Receive Support from Other People	
Yes	0
No	6
Ohio Works First (OWF)	
Yes	1
No	6
Unemployment Benefits	
Yes	1
No	6
Social Security Retirement Benefits	
Yes	2
No	5
Social Security Disability Benefits	
Yes	4
No	5
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	5
No	6
Government Medical Assistance	
Yes	5
No	5
Section 8 Housing Voucher	
Yes	1
No	9
Subsidized Housing	
Yes	0
No	9
Any Other Type of Rental Assistance	
Yes	1
No	8
Receive Veterans Medical Assistance or Services	2

# Wood County Community Health and Wellness Center – Flu Shots

At PC the Wood County Community Health and Wellness Center provided flu shots! They are located at 1840 East Gypsy Lane Road, Bowling Green, Ohio. They can be reached by phone at (419)-354-9049 or toll free at (866)-861-9338. You can view their website for more information at <a href="http://www.woodcountyhealth.org/wellnesscenter/healthcenter.html">http://www.woodcountyhealth.org/wellnesscenter/healthcenter.html</a>.

Characteristics of Guests Visiting Agency or Acces	sing Services (N = 28)
Attribute	Number
Average Age	39.93
Gender	
Females	23
Males	5
Transgender	0
Veterans	0
Marital Status	
Single	11
Married	7
Divorced or Separated	8
Widowed or Other	2
Type of Household	
Adult Only	14
Adults and Minor Children	14
Unaccompanied Minor	0
Disabled Adults or Children In Home	18
Race/Ethnicity	
White	23
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	7
Other	3
Have Reliable Transportation	
Yes	24
No	4

#### **Characteristics of Guests Visiting Agency or Accessing Services (N = 28)**

Category	Number
Currently Homeless	3
Have Previous Eviction	2
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	2
1 to 3 months	3
More than 3 Months but Less than 1 Year	6
1 Year or Longer	14
Where Stayed Night Prior to PC	
Emergency Shelter	1
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	9

Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	14
Psychiatric hospital or facility	1
Other	0

Source	Number
Employment/Job	
Yes	10
No	13
Receive Child Support	3
Receive Support from Other People	
Yes	1
No	15
Ohio Works First (OWF)	
Yes	0
No	18
Unemployment Benefits	
Yes	1
No	17
Social Security Retirement Benefits	
Yes	1
No	16
Social Security Disability Benefits	
Yes	11
No	12
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	13
No	12
Government Medical Assistance	
Yes	10
No	13
Section 8 Housing Voucher	
Yes	1
No	19
Subsidized Housing	
Yes	5
No	16
Any Other Type of Rental Assistance	
Yes	1
No	17
Receive Veterans Medical Assistance or Services	3

# Wood County Committee on Aging

At PC Wood County Committee on Aging provided Senior Services to the attendees.

Attribute	Number
Average Age	58.57
Gender	
Females	6
Males	1
Transgender	0
Veterans	1
Marital Status	
Single	3
Married	1
Divorced or Separated	2
Widowed or Other	1
Type of Household	
Adult Only	5
Adults and Minor Children	2
Unaccompanied Minor	0
Disabled Adults or Children In Home	4
Race/Ethnicity	
White	7
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	6
No	1

## **Characteristics of Guests Visiting Agency or Accessing Services (N = 7)**

Category	Number
Currently Homeless	1
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	0
More than 3 Months but Less than 1 Year	1
1 Year or Longer	6
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	0
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0

Foster care/group home	0
Rental House/Apartment	7
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	2
No	2
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	4
Ohio Works First (OWF)	
Yes	0
No	4
Unemployment Benefits	
Yes	0
No	4
Social Security Retirement Benefits	
Yes	2
No	3
Social Security Disability Benefits	
Yes	5
No	1
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	6
No	0
Government Medical Assistance	
Yes	4
No	1
Section 8 Housing Voucher	
Yes	0
No	5
Subsidized Housing	
Yes	3
No	4
Any Other Type of Rental Assistance	
Yes	0
No	4
Receive Veterans Medical Assistance or Services	2

# Wood County Department of Job and Family Services

Throughout the PC event, Wood County Job and Family Services provided information and applications for OWF, Food Assistance, and Medicaid. Job and Family Services offer many services to individuals including food assistance, Medicaid, transportation assistance, child care, and cash assistance. The Wood County Job and Family Services organization is located at 1928 East Gypsy Lane Rd. in Bowling Green, Ohio. The facility can be contacted by phone at (419) 352-7566 or (888) 282-1118, and also by e-mail through their website at www.woodcountyjfs.com.

Attribute	Number
Average Age	44.12
Gender	
Females	21
Males	4
Transgender	0
Veterans	2
Marital Status	
Single	12
Married	6
Divorced or Separated	6
Widowed or Other	1
Type of Household	
Adult Only	14
Adults and Minor Children	10
Unaccompanied Minor	0
Disabled Adults or Children In Home	12
Race/Ethnicity	
White	20
Black/African-America	2
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	6
Other	2
Have Reliable Transportation	
Yes	21
No	4

**Characteristics of Guests Visiting Agency or Accessing Services (N = 25)** 

Category	Number
Currently Homeless	2
Have Previous Eviction	5
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	6
More than 3 Months but Less than 1 Year	2
1 Year or Longer	16
Where Stayed Night Prior to PC	
Emergency Shelter	0

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	7
Living with Family	0
Living with Friends	2
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	14
Psychiatric hospital or facility	1
Other	0

Source	Number
Employment/Job	
Yes	9
No	10
Receive Child Support	3
Receive Support from Other People	
Yes	1
No	13
Ohio Works First (OWF)	
Yes	1
No	14
Unemployment Benefits	
Yes	3
No	13
Social Security Retirement Benefits	
Yes	4
No	13
Social Security Disability Benefits	
Yes	8
No	9
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	10
No	11
Government Medical Assistance	
Yes	8
No	10
Section 8 Housing Voucher	
Yes	1
No	18
Subsidized Housing	
Yes	3
No	16
Any Other Type of Rental Assistance	
Yes	0
No	16
Receive Veterans Medical Assistance or Services	2

# **Wood County District Library**

Wood County District Library provided computers for PC clients to search and create email addresses. They also provided library card registration. The Wood County District Library provides multiple services to the public such as monthly book discussions, test proctoring, the bookmobile, community reads, writing workshops, and youth community reads. The Wood County District Library is located at 251 N. Main Street in Bowling Green, OH, and can be contacted by phone at (419) 352-5104.

Attribute	Number
Average Age	36.86
Gender	
Females	7
Males	0
Transgender	0
Veterans	0
Marital Status	
Single	4
Married	2
Divorced or Separated	1
Widowed or Other	0
Type of Household	
Adult Only	3
Adults and Minor Children	4
Unaccompanied Minor	0
Disabled Adults or Children In Home	3
Race/Ethnicity	
White	5
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	3
Other	2
Have Reliable Transportation	
Yes	5
No	2

#### **Characteristics of Guests Visiting Agency or Accessing Services (N = 7)**

Category	Number
Currently Homeless	0
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	1
More than 3 Months but Less than 1 Year	0
1 Year or Longer	6
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0

House/Condo/Apartment Owned by Guest	2
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	5
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	1
No	3
Receive Child Support	1
Receive Support from Other People	
Yes	0
No	4
Ohio Works First (OWF)	
Yes	1
No	4
Unemployment Benefits	
Yes	3
No	2
Social Security Retirement Benefits	
Yes	0
No	4
Social Security Disability Benefits	
Yes	4
No	3
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	6
No	1
Government Medical Assistance	
Yes	4
No	2
Section 8 Housing Voucher	
Yes	2
No	3
Subsidized Housing	
Yes	2
No	2
Any Other Type of Rental Assistance	
Yes	0
No	4
Receive Veterans Medical Assistance or Services	0

# **Wood County Health District – Health Education**

At PC the Wood County Health District provided clients with health education. The Wood County Health District is located at 1840 East Gypsy Lane Rd., Bowling Green, OH. 43402. They can be reached by phone at (419) 352-8402. More information about Wood County Health District is available on the web at <u>http://www.woodcountyhealth.org/</u>.

Characteristics of Guests visiting Agency of Accessing Services ( $N = 19$ )	
Attribute	Number
Average Age	41.00
Gender	
Females	17
Males	2
Transgender	0
Veterans	0
Marital Status	
Single	6
Married	7
Divorced or Separated	4
Widowed or Other	2
Type of Household	
Adult Only	11
Adults and Minor Children	8
Unaccompanied Minor	0
Disabled Adults or Children In Home	13
Race/Ethnicity	
White	16
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	4
Other	1
Have Reliable Transportation	
Yes	17
No	2

<b>Characteristics of Guests</b>	Visiting Agency or	Accessing Services (N = 19)

Category	Number
Currently Homeless	1
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	2
More than 3 Months but Less than 1 Year	4
1 Year or Longer	12
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	6

Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	11
Psychiatric hospital or facility	1
Other	0

Source	Number
Employment/Job	
Yes	7
No	9
Receive Child Support	1
Receive Support from Other People	
Yes	1
No	9
Ohio Works First (OWF)	
Yes	1
No	11
Unemployment Benefits	
Yes	1
No	11
Social Security Retirement Benefits	
Yes	1
No	9
Social Security Disability Benefits	
Yes	9
No	7
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	9
No	8
Government Medical Assistance	
Yes	7
No	8
Section 8 Housing Voucher	
Yes	2
No	12
Subsidized Housing	
Yes	5
No	9
Any Other Type of Rental Assistance	
Yes	1
No	10
Receive Veterans Medical Assistance or Services	3

# Wood County Health District – Birth Certificate

At PC the Wood County Health District provided birth certificates for clients in need. The Wood County Health District is located at 1840 East Gypsy Lane Rd., Bowling Green, OH. 43402. They can be reached by phone at (419) 352-8402. More information about Wood County Health District is available on the web at <a href="http://www.woodcountyhealth.org/">http://www.woodcountyhealth.org/</a>.

Characteristics of Guesis visiting Agency of Accessing Services ( $N = 30$ )	
Attribute	Number
Average Age	39.36
Gender	
Females	34
Males	2
Transgender	0
Veterans	1
Marital Status	
Single	16
Married	9
Divorced or Separated	9
Widowed or Other	2
Type of Household	
Adult Only	14
Adults and Minor Children	22
Unaccompanied Minor	0
Disabled Adults or Children In Home	24
Race/Ethnicity	
White	28
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	10
Other	5
Have Reliable Transportation	
Yes	31
No	5

<b>Characteristics of Guests</b>	Visiting Agency or	Accessing Services (N = 36)
	·	

Category	Number
Currently Homeless	1
Have Previous Eviction	5
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	4
1 to 3 months	3
More than 3 Months but Less than 1 Year	6
1 Year or Longer	17
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	6

Living with Family	3
Living with Friends	2
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	20
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	9
No	18
Receive Child Support	3
Receive Support from Other People	
Yes	0
No	20
Ohio Works First (OWF)	
Yes	2
No	18
Unemployment Benefits	
Yes	0
No	20
Social Security Retirement Benefits	
Yes	1
No	20
Social Security Disability Benefits	
Yes	16
No	11
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	23
No	10
Government Medical Assistance	
Yes	22
No	8
Section 8 Housing Voucher	
Yes	3
No	19
Subsidized Housing	
Yes	6
No	16
Any Other Type of Rental Assistance	
Yes	2
No	19
Receive Veterans Medical Assistance or Services	1

# **Wood County Hospital**

The Wood County Hospital is a community hospital that provides preventative, restorative, educational, and rehabilitative healthcare services. The wood County Hospital is located at 950 W. Wooster St., Bowling Green, OH 43402. They can be reached by phone at (419) 354-8900. More information about the Wood County Hospital is available on the web at <a href="https://www.woodcountyhospital.org/">https://www.woodcountyhospital.org/</a>.

Characteristics of Guests visiting Agency or Accessing Services ( $N = 13$ )	
Attribute	Number
Average Age	49.08
Gender	
Females	12
Males	1
Transgender	0
Veterans	0
Marital Status	
Single	6
Married	4
Divorced or Separated	2
Widowed or Other	1
Type of Household	
Adult Only	9
Adults and Minor Children	4
Unaccompanied Minor	0
Disabled Adults or Children In Home	9
Race/Ethnicity	
White	11
Black/African-America	1
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	1
Other	0
Have Reliable Transportation	
Yes	10
No	3

#### **Characteristics of Guests Visiting Agency or Accessing Services (N = 13)**

Category	Number
Currently Homeless	1
Have Previous Eviction	1
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	3
More than 3 Months but Less than 1 Year	2
1 Year or Longer	7
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	3

Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	8
Psychiatric hospital or facility	1
Other	0

Source	Number
Employment/Job	
Yes	5
No	5
Receive Child Support	2
Receive Support from Other People	
Yes	1
No	9
Ohio Works First (OWF)	
Yes	0
No	10
Unemployment Benefits	
Yes	0
No	10
Social Security Retirement Benefits	
Yes	2
No	8
Social Security Disability Benefits	
Yes	6
No	6
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	9
No	4
Government Medical Assistance	
Yes	6
No	4
Section 8 Housing Voucher	
Yes	1
No	8
Subsidized Housing	
Yes	3
No	7
Any Other Type of Rental Assistance	
Yes	1
No	8
Receive Veterans Medical Assistance or Services	2

# **Wood County Humane Society**

The Wood County Humane Society is organization that provides food, shelter, and medical care to animals. The Wood County Humane Society is located at 801 Van Camp Rd., Bowling Green, OH 43402. They can be reached by phone at (419) 352-7339 or by email at <u>woodcountyhumanesociety@gmail.com</u>. More information about the Wood County Humane Society is available on the web at <u>http://www.woodcountyhumanesociety.org/</u>.

Attribute	Number
Average Age	45.79
Gender	
Females	23
Males	5
Transgender	0
Veterans	2
Marital Status	
Single	9
Married	8
Divorced or Separated	8
Widowed or Other	3
Type of Household	
Adult Only	16
Adults and Minor Children	12
Unaccompanied Minor	0
Disabled Adults or Children In Home	13
Race/Ethnicity	
White	25
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	4
Other	2
Have Reliable Transportation	
Yes	26
No	2

#### **Characteristics of Guests Visiting Agency or Accessing Services (N = 28)**

Category	Number
Currently Homeless	1
Have Previous Eviction	5
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	0
1 to 3 months	1
More than 3 Months but Less than 1 Year	5
1 Year or Longer	19
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0

House/Condo/Apartment Owned by Guest	6
Living with Family	3
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	14
Psychiatric hospital or facility	2
Other	1

Source	Number
Employment/Job	
Yes	6
No	1
Receive Child Support	3
Receive Support from Other People	
Yes	1
No	15
Ohio Works First (OWF)	
Yes	2
No	15
Unemployment Benefits	
Yes	2
No	15
Social Security Retirement Benefits	
Yes	2
No	14
Social Security Disability Benefits	
Yes	12
No	10
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	19
No	8
Government Medical Assistance	
Yes	18
No	5
Section 8 Housing Voucher	
Yes	3
No	16
Subsidized Housing	
Yes	6
No	14
Any Other Type of Rental Assistance	
Yes	3
No	15
Receive Veterans Medical Assistance or Services	3

# **Wood County Reentry Coalition**

Throughout the Project Homeless Connect event, the County Reentry Coalition (WCRC) provided information and Reentry Resource Guide and Assistance Directory for those who are reentering society following a period of incarceration. County Reentry Coalition is designed to promote collaboration policymakers, community leaders, and service providers to



Wood copies of the individuals The Wood among identify and

address reentry challenges. WCRC seeks to formalize and support a system of care that can serve individuals returning to Wood County post-release. The Wood County Reentry Coalition can be contacted via their website at <a href="http://woodcountyreentry.com">http://woodcountyreentry.com</a>, or by emailing Charlie Hughes at CHughes@co.wood.us.

Attribute	Number
Average Age	47.50
Gender	
Females	4
Males	5
Transgender	0
Veterans	0
Marital Status	
Single	1
Married	2
Divorced or Separated	1
Widowed or Other	0
Type of Household	
Adult Only	3
Adults and Minor Children	1
Unaccompanied Minor	0
Disabled Adults or Children In Home	1
Race/Ethnicity	
White	4
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	1
Other	0
Have Reliable Transportation	
Yes	4
No	0
Home/Living Characteristics of Guests	

Category	Number
Currently Homeless	0
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	0
More than 3 Months but Less than 1 Year	1
1 Year or Longer	3
Where Stayed Night Prior to PC	

Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	1
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	3
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	2
No	0
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	1
Ohio Works First (OWF)	
Yes	1
No	1
Unemployment Benefits	
Yes	1
No	1
Social Security Retirement Benefits	
Yes	1
No	1
Social Security Disability Benefits	
Yes	1
No	1
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	3
No	0
Government Medical Assistance	
Yes	2
No	0
Section 8 Housing Voucher	
Yes	1
No	1
Subsidized Housing	
Yes	1
No	1
Any Other Type of Rental Assistance	
Yes	0
No	1
Receive Veterans Medical Assistance or Services	0

# **WSOS Community Action Commission**

On the day of the PC event, Wood-Sandusky-Ottawa-Seneca counties, OH (WSOS) provided individuals with information on rental assistance, home visits, budgeting, goal setting, and other agency referrals. WSOS also provides several programs to help individuals such as: Head Start for children, The Fatherhood Connections Program, Job Preparation skills, I-Star Computer Tech Programs, and Job Retention Services. The WSOS Community Action Commission is located at the Jordan Center, 812 North College Drive, in Bowling Green, OH. This organization can be contacted by e-mail through their website at www.wsos.org or by phone at (419) 353-7407.

Attribute	Number
Average Age	41.50
Gender	
Females	21
Males	9
Transgender	0
Veterans	2
Marital Status	
Single	12
Married	6
Divorced or Separated	11
Widowed or Other	1
Type of Household	
Adult Only	18
Adults and Minor Children	12
Unaccompanied Minor	0
Disabled Adults or Children In Home	19
Race/Ethnicity	
White	25
Black/African-America	1
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	6
Other	2
Have Reliable Transportation	
Yes	23
No	7
Home/Living Characteristics of Guests	

**Characteristics of Guests Visiting Agency or Accessing Services (N = 30)** 

Category	Number
Currently Homeless	3
Have Previous Eviction	3
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	2
More than 1 week but less than 1 month	2
1 to 3 months	5
More than 3 Months but Less than 1 Year	4
1 Year or Longer	16
Where Stayed Night Prior to PC	
Emergency Shelter	1

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	10
Living with Family	1
Living with Friends	2
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	12
Psychiatric hospital or facility	0
Other	3

Source	Number
Employment/Job	
Yes	3
No	15
Receive Child Support	3
Receive Support from Other People	
Yes	0
No	18
Ohio Works First (OWF)	
Yes	0
No	18
Unemployment Benefits	
Yes	2
No	16
Social Security Retirement Benefits	
Yes	2
No	17
Social Security Disability Benefits	
Yes	10
No	13
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	14
No	14
Government Medical Assistance	
Yes	12
No	13
Section 8 Housing Voucher	
Yes	0
No	21
Subsidized Housing	
Yes	3
No	18
Any Other Type of Rental Assistance	
Yes	0
No	21
Receive Veterans Medical Assistance or Services	2

# **WSOS Employment and Training**

The WSOS is a nonprofit community action agency that provides a wide variety of services to individuals and families. Employment and Training are a set of programs offered through WSOS that provide job training and placement opportunities. WSOS is located at 812 North College Drive, Bowling Green, OH 43402. They can be reached by phone at (419) 353-7407. More information about WSOS can be found on the web at <a href="https://www.wsos.org/">https://www.wsos.org/</a>.

Attribute	Number
Average Age	33.20
Gender	
Females	6
Males	4
Transgender	0
Veterans	1
Marital Status	
Single	5
Married	2
Divorced or Separated	3
Widowed or Other	0
Type of Household	
Adult Only	6
Adults and Minor Children	4
Unaccompanied Minor	0
Disabled Adults or Children In Home	7
Race/Ethnicity	
White	9
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	3
Other	0
Have Reliable Transportation	
Yes	7
No	3

**Characteristics of Guests Visiting Agency or Accessing Services (N = 8)** 

-	
Category	Number
Currently Homeless	1
Have Previous Eviction	2
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	1
More than 1 week but less than 1 month	1
1 to 3 months	4
More than 3 Months but Less than 1 Year	1
1 Year or Longer	3
Where Stayed Night Prior to PC	
Emergency Shelter	0
Hotel/Motel (No Voucher)	0

House/Condo/Apartment Owned by Guest	3
Living with Family	0
Living with Friends	2
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	4
Psychiatric hospital or facility	0
Other	1

Source	Number
Employment/Job	
Yes	1
No	7
Receive Child Support	0
Receive Support from Other People	
Yes	0
No	6
Ohio Works First (OWF)	
Yes	0
No	8
Unemployment Benefits	
Yes	0
No	8
Social Security Retirement Benefits	
Yes	0
No	8
Social Security Disability Benefits	
Yes	5
No	5
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	5
No	4
Government Medical Assistance	
Yes	5
No	4
Section 8 Housing Voucher	
Yes	0
No	8
Subsidized Housing	
Yes	2
No	6
Any Other Type of Rental Assistance	
Yes	0
No	8
Receive Veterans Medical Assistance or Services	0

# **WSOS** Weatherization

The WSOS is a nonprofit community action agency that provides a wide variety of services to individuals and families. WSOS Weatherization is a program that offers home inspections to determine and address any health or safety problems. WSOS is located at 812 North College Drive, Bowling Green, OH 43402. They can be reached by phone at (419) 353-7407. More information about WSOS can be found on the web at <u>https://www.wsos.org/</u>.

Attribute	Number
Average Age	48.75
Gender	
Females	7
Males	1
Transgender	0
Veterans	0
Marital Status	
Single	1
Married	2
Divorced or Separated	4
Widowed or Other	1
Type of Household	
Adult Only	5
Adults and Minor Children	3
Unaccompanied Minor	0
Disabled Adults or Children In Home	4
Race/Ethnicity	
White	7
Black/African-America	1
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	7
No	1

**Characteristics of Guests Visiting Agency or Accessing Services (N = 10)** 

Category	Number
Currently Homeless	1
Have Previous Eviction	1
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	1
1 to 3 months	0
More than 3 Months but Less than 1 Year	1
1 Year or Longer	5
Where Stayed Night Prior to PC	
Emergency Shelter	1
Hotel/Motel (No Voucher)	0

House/Condo/Apartment Owned by Guest	3
Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	1
Psychiatric hospital or facility	0
Other	1

Source	Number
Employment/Job	
Yes	0
No	3
Receive Child Support	0
Receive Support from Other People	
Yes	2
No	1
Ohio Works First (OWF)	
Yes	0
No	3
Unemployment Benefits	
Yes	1
No	2
Social Security Retirement Benefits	
Yes	1
No	3
Social Security Disability Benefits	
Yes	0
No	4
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	2
No	6
Government Medical Assistance	
Yes	2
No	5
Section 8 Housing Voucher	
Yes	0
No	6
Subsidized Housing	
Yes	0
No	6
Any Other Type of Rental Assistance	
Yes	0
No	6
Receive Veterans Medical Assistance or Services	0

# **Urban Zen Integrative Therapy**

Urban Zen Integrative Therapy is a program that attempts to help treat patients using other techniques in coordination with medical techniques. They provide training in many areas such as yoga therapy, essential oil therapy, Reiki, nutrition, and contemplative care. An Urban Zen Integrative Therapy class can be found at the Yoga on High in Columbus, Ohio. They are located at 1081 North High Street, Columbus, Ohio 43201. They can be reached by phone at (614) 291-4444. The Urban Zen Integrative Therapy Program can be contacted by email at <u>gillian@urbanzen.org</u>. More information about Urban Zen Integrative Therapy is available on the web at <u>http://uzit.urbanzen.org</u>/.

Attribute	Number
Average Age	57.50
Gender	
Females	1
Males	1
Transgender	0
Veterans	0
Marital Status	
Single	0
Married	1
Divorced or Separated	1
Widowed or Other	0
Type of Household	
Adult Only	2
Adults and Minor Children	0
Unaccompanied Minor	0
Disabled Adults or Children In Home	0
Race/Ethnicity	
White	2
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	0
Other	0
Have Reliable Transportation	
Yes	2
No	0

**Characteristics of Guests Visiting Agency or Accessing Services (N = 2)** 

Category	Number
Currently Homeless	0
Have Previous Eviction	0
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	0
1 to 3 months	1
More than 3 Months but Less than 1 Year	0
1 Year or Longer	0
Where Stayed Night Prior to PC	

Emergency Shelter	0
Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	1
Living with Family	0
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	0
Psychiatric hospital or facility	0
Other	0

Source	Number
Employment/Job	
Yes	1
No	0
Receive Child Support	0
Receive Support from Other People	
Yes	1
No	0
Ohio Works First (OWF)	
Yes	0
No	1
Unemployment Benefits	
Yes	0
No	1
Social Security Retirement Benefits	
Yes	0
No	1
Social Security Disability Benefits	
Yes	0
No	1
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	1
No	1
Government Medical Assistance	
Yes	1
No	1
Section 8 Housing Voucher	
Yes	0
No	1
Subsidized Housing	
Yes	0
No	1
Any Other Type of Rental Assistance	
Yes	0
No	1
Receive Veterans Medical Assistance or Services	0

# **Zepf Center**

The Zepf Center is a non-profit organization that provides general and behavioral healthcare. They offer many services such as diagnostic assessment and referral, mental health services, and substance abuse services. The Zepf Center is located at 541 W. Wooster St. 3rd Floor, Bowling Green, OH 43402. They can be reached by phone at (419) 373-6560. More information about Zepf Center is available on the web at <a href="http://www.zepfcenter.org/">http://www.zepfcenter.org/</a>.

Attribute	Number
Average Age	38.10
Gender	
Females	9
Males	1
Transgender	0
Veterans	0
Marital Status	
Single	6
Married	2
Divorced or Separated	2
Widowed or Other	0
Type of Household	
Adult Only	8
Adults and Minor Children	2
Unaccompanied Minor	0
Disabled Adults or Children In Home	5
Race/Ethnicity	
White	9
Black/African-America	0
American Indian or Alaskan Native	0
Hispanic/Latino Ethnicity	1
Other	1
Have Reliable Transportation	
Yes	5
No	5

Characteristics of Guests Visiting Agency or Accessing Services (N = 10)

Category	Number
Currently Homeless	1
Have Previous Eviction	3
Duration of Residency at Place Stayed Night Prior to PC	
1 week or less	0
More than 1 week but less than 1 month	2
1 to 3 months	1
More than 3 Months but Less than 1 Year	0
1 Year or Longer	7
Where Stayed Night Prior to PC	
Emergency Shelter	1

Hotel/Motel (No Voucher)	0
House/Condo/Apartment Owned by Guest	1
Living with Family	1
Living with Friends	0
Place Not Meant for Habitation	0
Foster care/group home	0
Rental House/Apartment	6
Psychiatric hospital or facility	1
Other	0

Source	Number
Employment/Job	
Yes	3
No	4
Receive Child Support	1
Receive Support from Other People	
Yes	0
No	5
Ohio Works First (OWF)	
Yes	1
No	6
Unemployment Benefits	
Yes	2
No	5
Social Security Retirement Benefits	
Yes	0
No	5
Social Security Disability Benefits	
Yes	4
No	5
Supplemental Assistance Program/Electronic Benefit Card (SNAP/EBT)	
Yes	7
No	2
Government Medical Assistance	
Yes	3
No	4
Section 8 Housing Voucher	
Yes	3
No	5
Subsidized Housing	
Yes	1
No	5
Any Other Type of Rental Assistance	
Yes	0
No	5
Receive Veterans Medical Assistance or Services	0

# **OTHER PROVIDERS PRESENT AT PC\***

There were several agencies and organizations present at PC that either did not have guests visit them or did not return a form with client number labels to us. We would be remiss if we did not provide some information about these providers and their contribution to the inaugural PC in Wood County. Fortunately, there were far fewer providers in 2014 compared to 2014 that fell in this category.

## **Big Brothers Big Sisters of Northwestern Ohio**

Big Brothers Big Sisters of Northwestern Ohio provides children facing adversity with strong and enduring, professionally supported one-to-one relationships that change their lives for the better, forever. Big Brothers Big Sisters of Northwestern is located at 315 S. College Drive, Suite 104A, Bowling Green, Ohio 43402. Phone: 419-354-2113. Fax: 419-352-9679.

## **Career Link**

At PC, Career Link provided information and referral for jobs. This provider is located at 990 W Poe Rd, Bowling Green, OH 43402 and can be reached at (419) 352-0600.

## Lutheran Social Services of NW Ohio

Lutheran Social Services of Northwest Ohio provided services for mental health and wellness and assessment/crisis intervention during PC. Lutheran Social Services of Northwestern Ohio is a faith-based social service agency that has been changing lives in Northwestern Ohio for the past 100 years. LSSNWO has seven branch offices throughout Northwest Ohio, as well as family resource centers and other specialized services that provide help to people of every race, creed and economic status. Counseling services are located in Toledo, Perrysburg, Bluffton, Bowling Green, Fremont, Findlay, Fostoria, North Baltimore, Archbold, Defiance, Bryan, Lima, Kenton and Wapakoneta. Most counseling offices and social service centers also provide emergency food to needy families. Lutheran Social Services of NW Ohio is located at 2149 Collingwood Blvd., Toledo, OH, 43620, and can be reached by phone at (419) 243-9178 or fax at (419) 243-4450. More information is available at www.lssnwo.org.

## **Eastside Neighborhood Association**

Eastside Association is an association that aims to improve the physical, social, and economic environment of neighborhoods by offering different programs to assist residents. Some of these programs include housing stabilization projects, which refer clients to people who can help with home improvement projects, or teach them how to do it themselves. It also offers graffiti abatement help, and fresh food initiatives. Eastside Neighborhood Association is located at 1301 E Main St, Kalamazoo, MI 49048. They can be reached by phone at (269) 381-0700. More information about Eastside Neighborhood Association is available on the web at <a href="http://kalamazooeastsideneighborhood.org/">http://kalamazooeastsideneighborhood.org/</a>.

## **Family House**

Family House is a homeless shelter that provides families in crisis with a safe, clean, and caring place to stay. Families can stay for up to 90 days and receive meals, clothes, and hygiene necessities. Additionally, they offer families help finding permanent housing, childcare, budgeting, and nutrition classes. Family House is located at 669 Indiana Avenue, Toledo, OH 43604. They can be reached by phone at (419) 242-5505 or by email at info@familyhousetoledo.org. More information on Family House is available on the web at <a href="http://familyhousetoledo.org/">http://familyhousetoledo.org/</a>.

## G. Scott Louderback, DDS

Dr. Louderback and his staff provide a wide range of dental services to the areas of Oregon and East Side Toledo. Some of the services they provide are short-term orthodontics, Invisalign, general, and cosmetic

dentistry. The office is located at 631 South Wheeling, Oregon, OO 43616. They can also be reached by phone at (419) 693-1234. More information about G. Scott Louderback, DDS is available on the web at <u>http://www.drlouderback.com/</u>.

## Job1USA

Job1USA is a human resource company that provides contract staffing, contract security, contract nursing and total solutions. Job1USA is a located at 1084 South Main St., Suite C, Bowling Green, OH, 43402. They can be reached by phone at (419) 315-1998. More information on Jobs1USA is available on the web at <a href="http://www.job1usa.com/">http://www.job1usa.com/</a>.

### Legal Aid of Western Ohio and Advocates of Basic Legal Equality

At PC the Legal Aid of Western Ohio (LAWO) and Advocates of Basic Legal Equality(ABLE) will discuss legal services, legal needs surveys and mobile benefit bank. They are located at 225 Jefferson, Toledo, Ohio. LAWO can be reached by phone at (419)-724-0030 or (877)-894-4599. ABLE can be reached by phone at (419)-255-0814 or (800)-837-0814. You can view their website for more information at <u>http://lawolaw.org/</u>.

## **No Wrong Door**

No wrong door is a program that provides individuals with information about any member agency's services and resources. When an individual calls an agency, that agency is trained to direct and refer individuals to the appropriate agency to get the services they need. A list of the agencies that participate in the No Wrong Door program can be found on the web at

http://www.co.wood.oh.us/Commissioners/NoWrongDoor/default.html.

#### **Prevent Blindness**

Prevent Blindness is a non-profit organization that provides individuals with services aimed to prevent blindness and preserve sight through promoting eye health and safety. Prevent Blindness is located at 2200 Jefferson Ave., Suite 2020, Toledo, Ohio 43604. They can be reached by phone at (419) 327-2020 or email at info@pbohio.org. More information about Prevent Blindness is available on the web at <a href="http://ohio.preventblindness.org/">http://ohio.preventblindness.org/</a>.

## **Read for Literacy**

Read for Literacy is a non-profit organization that provides tutoring and services to help adults and children improve literacy skills. They offer adults and children many programs, such as adult basic literacy, English as a second language, and creating young readers. Read for literacy is located at 325 N Michigan St, Toledo, OH 43604. They can be reached by phone at (419) 242-7323 or by email at <u>readfl@toledolibrary.org</u>. More information about Read for Literacy is available on the web at <u>http://www.readforliteracy.org/</u>.

## **Toledo Area Ministries**

At PC the Toledo Area Ministries provided pre-screening and application assistance to enroll in food assistance/SNAP. They are located at 3043 Monroe Street, Toledo, Ohio. They can be reached by phone at (419)-242-7401. You can view their website for more information at <u>http://www.tamohio.org/j25/</u>.

## **WSOS Fatherhood Program**

The WSOS is a nonprofit community action agency that provides a wide variety of services to individuals and families. The Fatherhood Program is that aims to help fathers build positive relationships with their children, as well as help provide economically stable families.

WSOS is located at 812 North College Drive, Bowling Green, OH 43402. They can be reached by phone at (419) 353-7407. More information about WSOS can be found on the web at <u>https://www.wsos.org/</u>.

# **APPENDIX**

- 1. Welcome Form
- 2. Intake Form
- 3. Guest, Volunteer, and Provider Exit Surveys
- 4. Services-At-A-Glance



# Welcome to Project Connect!

While you are waiting, please review the following information and complete sections one and two before intake.

# What to expect today here at Project Connect (PC):

Today's PC event runs from 9am to 3pm, and **a hot meal will be available all day**.

You will see numerous organizations offering direct services in a one-stop-shop format. Many of the services available today include:

- Housing providers
- Employment specialists
- Medical care
- o Mental health care
- o Benefits specialists
- Eye care
- o Haircuts
- Transportation assistance
- o Food
- o Clothing
- And more

## How to get the most out of your visit today:

- 1. First, you will be paired with a **PC Host Volunteer**.
  - The Host will be your guide for the event today and will join you as you travel throughout the building; hosts will not join you during personal/private appointments.
  - While you visit service providers, you will likely schedule **follow-up/offsite appointments.** Your PC Host will help you record these appointments in a calendar.
- 2. Your next step is **INTAKE**, where you will meet with a PC volunteer for about 10-15 minutes and you'll complete a needs assessment & screening form.
  - The intake form will help us understand your needs in order to best assist you today.
  - INTAKE will identify three priority services during your visit at PC today.
  - Please be sure to complete the Request for Services & Appointment Form (section two) attached. **The Intake Volunteer will complete section one with you.**
- 3. Afterwards, you are welcome to stay as long as you wish.
  - Some stay for an hour, others for a few hours and visit several service providers.
  - The time spent here today is totally up to you.
- 4. As you exit PC, please complete the **Exit Survey**.
  - The survey will help us learn about your experiences and your suggestions as we plan for future PC events here in Wood County, Ohio. *Thank you!*



**Client Number** 

# COMPLETE WITH THE INTAKE VOLUNTEER

## [SECTION ONE] Authorization to Share Protected Personal Information & Photo/Media Release

A.) I, \_\_

, (AKA)

authorize

staff, volunteers and service providers involved with the **PROJECT CONNECT** to obtain and share personal information about me during the course of my participation in Project Connect. I understand that the purpose of obtaining and sharing this information is so that they can help me gain access to the services, such as: medical treatment, behavioral health treatment, social services, entitlements, appointments, etc.

I specifically authorize Project Connect to obtain and share <u>specific protected classes</u> of health information about me for only those items I have initialed below:

\_\_\_\_\_Mental Health Treatment
Initials
\_\_\_\_\_Substance Abuse Treatment
Initials
\_\_\_\_\_HIV/AIDS Test/Treatment
Initials
\_\_\_\_\_Developmental Disabilities
Initials
Initials

B.) I consent to and authorize the collection of personal but nonidentifying information about me as it applies to the services and tangible goods provided by PC. The collection and use of all information is guided by strict standards of confidentiality. Anv publicly released reports generated from subsequent reports will provide aggregate data only and no personally identifying information. The information gathered at PC and entered into database maintained by the Department of Human Services (DHS) at Bowling Green State University (BGSU) may also be used to: produce summary reports Date regarding PC services and clients served; track PC outcomes; identify unfilled service needs, and plan for provision of new services offered at PC or the greater Wood County community.

I also understand the DHS at BGSU located at 223 Health and Human Services Building, Bowling Green, Ohio 43403 will maintain the welcome form, intake sheet, and this signed authorization form, as well as the exit survey.

including photographs, audio/videotapes, Web publication, social media and interviews with the news media. I certify that I am age eighteen (18) or older and the parent or legal guardian of the child(ren) that accompany me and authorize said permission for my child(ren) as well.

Yes - photo/media release Initials Signature (Patient/Client/Parent/Guardian/Conservator) No - photo/media Relationship if not release (participant to wear marked Date nametag indicated no photo/media Client: release) Initials Witness (Required if Client unable to sign) For Staff Use Only Participant Refused C.) In addition, I authorize staff, PC Staff Signature volunteers and service providers Initials Date

involved with the **PROJECT CONNECT** and its assigns the absolute and irrevocable right and permission to record my voice and likeliness for use in any media (without limitation)

# [SECTION TWO] Request for Services & Appointment Form

1. I wish to connect to the following services. I understand some will require waiting for service today and some will require an appointment at a later date. I am also aware that keeping any off-site appointments will be my sole responsibility.

	"X" if		"X" if	
	you			Please check ( $\checkmark$ ) the
	wish to		you wish to	services below that
	connect			are not available
Benefits & Services	connect	Medical Care	connect	today, but are of
Email/Internet		Medical Care		interest to you:
Health Coverage		Blood Glucose		
Legal Aid/Legal Issues				Shower
Offender Reentry Services		Blood Pressure		Nutrition
Veterans Services				Home Repair or
WIC		Dental Care		Maintenance
		Eye Screening		🗌 🗆 Tax Help
Children & Family		Flu & Immunizations		Social Security
Budgeting		Hearing		Stress
Domestic Violence Services		HIV/AIDS Screening		Management
Holiday Help		Medical/Healthcare		
Parenting Classes		Prescription Drug Services		Cessation/Quit
Resources for School-Aged				Smoking
Children		Personal Care		Child Support
Employment & Education		Clothing		
<b>Employment &amp; Education</b> Developmental Disabilities		Food Assistance		Disability
•		Haircut		U Other
Employment Go Back to School		Massage		
		Spiritual Care		
Forms & Documents				
Birth Certificate		How did you get to	How did vo	u find out about Project
ID Information		today's event?	Connect?	<b>,</b>
Social Security Card				
		PC Shuttle Stop	U Word of	mouth
Behavioral Health		Bus	Referred	by another agency or
Alcohol Addiction		🗆 Taxi	service p	provider
Drug Addiction		🗌 Walk	Saw pos	ter, event signage
Mental Health		Personal Vehicle	Newspar	
		☐ Family/Friend	_	edia/Facebook
Housing		□ Other	—	
Emergency Shelter				
Housing/Affordable Rental				
Housing				
Utilities				

# 2015 Project Connect Intake Form

PC Client #:				
Gender: Male Female Transgender Female to Male Transgender Male to Female Don't Know Refused	Age Veteran Status: Yes No Don't Know Refused	Marital Status:          Single         Married         Divorced         Separated         Widowed         Other         # Minor         Children	Adult (no With Child Unaccom Household T Adults Adults Childre	dren aged 0-17 panied Minor(s) (under 18) otals (Put # in blank) in your household with a disability en under 18
Do you consider yourse	elf(PRIMARY RACE)	Secondary Race (OPTIONAL/IF O		en with a disability
<ul> <li>White</li> <li>Black or African Ar</li> <li>American Indian or</li> <li>Native Hawaiian or</li> <li>Asian</li> <li>Other Multi-Racial</li> <li>Other</li> <li>Don't Know</li> <li>Refused</li> </ul>		<ul> <li>White</li> <li>Black or African American</li> <li>American Indian or Alaskai</li> <li>Native Hawaiian or Other F</li> <li>Asian</li> <li>Other Multi-Racial</li> <li>Other</li> <li>Don't Know</li> <li>Refused</li> </ul>		Ethnicity <ul> <li>Hispanic/Latino</li> <li>Non-Hispanic/Latino</li> <li>Don't Know</li> <li>Refused</li> </ul>
	Household Members?	Number with guest ( NOT includ	ling guest)	
Adults (18-34) A	dults (35-51) A	dults (52-64) Adults (65+)	l	
Are you currently Home NO, Not Currently Ho YES, First time home	eless? (CHECK ONE) omeless eless AND less than 1 yea nomeless, but for less tha	n 1 year and NOT more than 4 tim		due date
<ul> <li>Living with family</li> <li>Living with friends</li> <li>Permanent housing f</li> <li>Place not meant for f</li> <li>Psychiatric hospital of</li> <li><i>What facility?</i></li> <li>Rental house/apartm</li> <li>Substance abuse tre</li> <li>Transitional housing</li> </ul>	me* voucher) ity-based, or juvenile facil or formerly homeless nabitation or facility* ent atment center, <b>incl detox</b>	# Times homeless in last	ess than 1 month less than 1 yea t in? <sub>City</sub>	h ar <u>State</u>
Don't Know  Refused  Other				

Barriers to Housing	Have any of t	he followin	g	What is the pri	mary reason for becoming homeless
Do you have a previous eviction? Yes No	affected your your housing THAT APPLY)			Abusive situ	mestic violence
Do you have a criminal record?	Substance HIV/AIDS Mental Illr	ness		<ul> <li>Aged out of</li> <li>Dispute with</li> <li>Foreclosure</li> </ul>	
Currently on Probation/Parole?		ecord obligations in the home			y tner/roommate
Do you have ID: 🗌 Yes 🗌 No		ILE DEIOW)		Loss of tran	
Which one(s)?  Driver's Licens Social Security		te ID		e from another community saster or house fire	
<b>Do you have any income?</b> $\Box$ Ye	s 🗆 No				om jail or prison
If yes, what is your approximate	monthly incon	ne? \$		Release from	om community-based residential center om treatment center Flease/house rules
During the last month did you re	ceive any inco	me from:		Other	
Child Support		□ Yes	🗆 No	🗌 Don't Kno	ow 🛛 Refused
Employment		□ Yes	🗆 No	🗌 Don't Kno	ow 🛛 Refused
Unemployment		□ Yes	🗆 No	🗌 Don't Kno	ow 🛛 Refused
OWF cash assistance (or similar state	TANF program)	□ Yes	🗆 No	🗌 Don't Kno	ow 🛛 Refused
Social Security Disability (SSDI/SS	I)	□ Yes	🗆 No	🗌 Don't Kno	ow 🛛 Refused
Social Security (Retirement)		□ Yes	🗆 No	🗌 Don't Kno	ow 🛛 Refused
Contributions from other people		□ Yes	🗆 No	🗌 Don't Kno	ow 🛛 Refused
Write any other source(s) of inco	ome in this spa	ice:			
Do you currently receive:					
Supplemental Nutrition Assistance (SNAP) – formerly food stamps	Program	□ Yes	🗆 No	🗆 Don't Kno	ow 🗆 Refused
A Section 8 Housing Voucher (Rer	t)	□ Yes	🗆 No	🗌 Don't Kno	ow 🗌 Refused
Subsidized Housing		□ Yes	🗆 No	🗌 Don't Kno	ow 🗌 Refused
Any other type of rental assistance		□ Yes	🗆 No	🗌 Don't Kno	ow 🗌 Refused
Government Medical Assistance		□ Yes	🗆 No	🗌 Don't Kno	ow 🗌 Refused
Veterans Medical assistance or se	vices	□ Yes	🗆 No	🗌 Don't Kno	ow 🗌 Refused
Other		□ Yes	🗆 No	🗌 Don't Kno	ow 🛛 Refused
Do you have reliable transportat	ion? 🗆 Yes 🛛	□No	Notes:		
What barriers do you have to get transportation?	reliable				
<ul> <li>Driver's License Suspension</li> <li>No Income</li> <li>Physical Disability</li> <li>Other</li> </ul>					

W000 A	Project Connec	ct Guest Exit Survey		
13	PC Client #: Pla	ice Sticker Here		
	Interviewer Ini	itials:		Time:
PROJECT CONNECT	1. How did you Facebo Fier Flier Friend	i hear about today's event? ok	Case Worker Agency: Other:	
	ousing	for attending today? Job help Clothes/Coat	<ul> <li>Dental Care</li> <li>Hair cut</li> </ul>	Other:
3. How satisfie		he services or programs avai		Not satisfied
4. How helpful		information available here	-	Not helpful
5. How satisfie		the event overall?	helpful	Not helpful
6. Did you get More t expecte	han I	to Project Connect for?	Somewhat less than I expected	Less than I expected
More t	han I ed		less than I	
7. What was m	han I ed nost helpful?	As I expected	less than I	
7. What was m	han I ed	As I expected	less than I	
7. What was m	han I ed nost helpful? ve serve you bet	As I expected	less than I	
7. What was m	han I ed nost helpful? ve serve you bet	As I expected	less than I	
7. What was m	han I ed nost helpful? ve serve you bet	As I expected	less than I	
More ti expected 7. What was m 8. How could v 9. What would	han I ed nost helpful? ve serve you bet	As I expected	less than I expected	expected

WOOD COUNTY COUNTY PROJECT COUNTY PROJECT COUNTY COUNTY	Project Connect Wood County (PCWC) Volunteer Survey – 2015         1. In what area/s did you volunteer? Please check all that apply.         Greeter       Food Busser         Assistant Greeter       Food Service Runner         Host       Food Server         Dining Area Host       Food Prep Assistant         Clean-up Crew       2. How many hours did you volunteer?         3. Were you adequately trained to perform your duties? If not, please explain why.         Yes         No, please explain:	
4. How well were y	your volunteer responsibilities explained to you?	
	Fully explained     Explained	
	Partially Explained     Not explained	
5. What could be i	improved in explaining the responsibilities to you?	
6.06		
Very prepar	ing, how prepared did you feel to carry out the responsibilities of your position?	
Adequately		
7. What are some	of the positive elements about this volunteer opportunity?	
8. What else could	I have been done to help you to carry out the responsibilities of your position?	]
Uery much	ience as a PCWC volunteer met your expectations? h so Somewhat Less than I expected what I expected	
10. Please provide	e any additional comments you would like to share regarding your expectations.	
	· · · · · · · · · · · · · · · · · · ·	
L		
		Over please



#### 11. How much experience did you have volunteering for community events/services before this event?

- 🗌 A lot
- □ Some

- 🗌 A little
- $\Box$  None, this is my first volunteer experience.

#### 12. Please check your best response to the following aspects of your volunteer experience today.

	Statement	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
a)	This event is well-organized.					
b)	I received an appropriate level of assistance to carry out my duties.					
c)	My volunteer experience gives me a sense of accomplishment.					
d)	I felt welcome and appreciated for the work I did.					
e)	I was provided adequate resources to accomplish my tasks.					
f)	I had plenty to do.					
g)	I would volunteer for PCWC event again.					

#### 13. If you answered "No" to question 9(g) please explain:

14. Have you gained knowledge of where to turn for help, should you or someone you know be in need of essential services or at risk of experiencing homelessness?

□ Yes

🗌 No

15. If yes, what organizations and/or services impacted you most today?

16. Any other comments you like to share? Please write below.

Your age:         15 & Under         16-34         25-44         45-59         60-69         70 & Over	Dptional Questions: Please leave blan         Race/Ethnicity         Native American/Alaskan Native         Asian         African American         Latino(a)/Hispanic         White         Other         Marrital Status:         Marrited	Highest Education Level         Completed:         Less than 12 <sup>th</sup> grade         Completed High         School/GED         Trade/Technical School         Some college         Associate degree         Bachelor's degree	sh to answer.         Employment Status:         Employed for wages         Self-employed         Out of work more than 1 year         Out of work less than 1 year         Homemaker         Student         Retired         Unable to Work
Female		Graduate degree	
Transgender	Widowed  Single  Member of Unmarried couple	Address:	



Thank you and your agency for providing goods and/or services at the 3rd Annual Wood County Project Connect event! We would love to get your feedback. Please respond to the following items and return to the Provider table in the Multipurpose Room (i.e., where you registered for the day).

### 1. What services did you provide today?

а.	
b.	
_	
C.	
2a. Ho	w many agency representatives did you have at your station?

2b. Was this number sufficient? \_\_\_\_\_Yes No

3.	Was this v	our agency	/s first time	participating	g in Project Co	onnect?	Yes	No
100,00	reasonal anna g	wan angounag	r ar nn ars sun ra	pren si si pressi i re	dinnin nedlesse ses	Set in the Settion	I Sent	in allows

#### 4. How would you rate the following aspects of the event?

Statement	Poor	Fair	Average	Good	Excellent
Location					
Duration					
Attendance by guests/clients					
Participation by other community providers					
Level of support provided by Project Connect					
organizers					
Availability of event organizers and volunteers					
Opportunities to interact with other providers at the					
event					
Opportunities to interact with community members					
at the event					

### 5. Has your agency's experience as a Project Connect provider met your expectations?

Did not meet expectations

Better than expected

- Somewhat met expectations
- Exceeded expectations

Met expectations

#### 6. What are some positive experiences about participating at Project Connect?

а	
b	
-	

#### 7. What could be improved?

а.	
b.	
_	
C	

8. For the following items, please tell us your level of agreement.

Statement	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
Providing goods/services at Project Connect was a good use of your agency's time.					
The event was well-organized.					
As a result of this event, guests/clients were connected to supportive services they may not have accessed otherwise.					
The event increased provider membership and program coordination for the Continuum of Care Wood County.					
The event was constructive in increasing community awareness of challenges in our community regarding the risk of homelessness and the services available to those in need.					
Project Connect changed my idea of what homelessness is and who might be involved.					
Providing goods/services today gives me a sense of accomplishment.					
I felt welcome and appreciated for the goods/services I provided.					

9. Would you participate as a provider at an event like Project Connect in the future?

Unsure; Why2...

10. What is the estimated monetary value of the goods/services your agency provided today? \$\_\_\_\_\_

11. Additional Comments you would like to share? Please write below.

Thank you for your time and informative feedback!

<sup>□</sup> Yes

# PROJECT CONNECT WOOD COUNTY OCTOBER 14<sup>th</sup> 2015 SERVICES AT A GLANCE

Agency	Benefits &	Children	Employment &	Forms &	Behavioral	Housing	Medical	Personal	Other
	Services	& Family	Education	Document	Health		Care	Care	
A Renewed Mind					х				
Behavioral Connections / The Link					Х				
Big Brothers Big Sister of NW Ohio									Adult support for kids
Buckeye Health Plan	X Health Plan inf								
Bowling Green Police Division									Law enforcement concerns
Consortium of Northwest Ohio						Х			
Children's Resource Center					Х				
Children's Resource Center		Х							
City of Bowling Green Grants Department						Х			transit service
Cocoon Shelter		X Dom. Viol.							
CareerLink			Х						
Dental Center of Northwest Ohio (NWO)							X(Dental)		
Dr. Donnell (Dental Care)							X(Dental)		
Dr. Steven Dood							X (Screening)	Х	
Eastside Association						х			
Efficiency Smart									free bulbs; reduce electric cost
First Federal Bank									
Family Service of Northwest Ohio					х				
First Presbyterian Church Deacon's Shop								х	
G. Scott Louderback D.D.S.							X (Dental)		
Ground Level Solutions	X (gas cost)								
The Fringe Thrift Store	(0.000)							х	
Habitat for Humanity of Wood County						х			
Hair Dressers								х	Hair cuts
Head Start		х							
Healing Arts Institude								х	Massage therapy
Help Me Grow		X (early interv.)							
Job 1 USA									
La Conexión de Wood County				X (Pict. ID)					translation
Lutheran Social Services of NW Ohio				. ,	X(intake-crisis)				
Legal Aid of Western Ohio and Advocates of	X (Legal)								
Basic Legal Equality	( -0- /								
Matthews Integrative Therapies		1						Х	craniosacral therapy
NAMI Wood County		1			X( Info MH)				.,
No wrong door		1			, <i>,</i>				
OhioMeansJobs Wood County		1	х						
Parent Advocacy Connection		х							
PathStone Corp	Х								Enroll in prog
Dr. Bowlus							х		Podiatric Physn. & Surgeon
Penta Career Center			Х						
Prevent Blindness Ohio							X(vision)		

Agency	Benefits &	Children	Employment &	Forms &	Behavioral	Housing	Medical	Personal	Other
	Services	& Family	Education	Document	Health		Care	Care	
Read for Literacy, Inc.									books/activity sheets
Salvation Army		Х				Х		Х	Intake all services
Senior Independence	Х							Х	Senior Indep. Living
Social Security Administration	X information								
St. Timothy's Episcopal Church Clothesline								Х	
Toledo Area Ministries (TAM)								X(Food)	
United Way 2-1-1	Х								Health/Human services
Urban Zen Integrative Therapy								X (Yoga)	
Westhaven Apartments						Х			
Wood County Area Ministries (WAM)								Х	Food Bags
Wood County Department of Job and Family Services	х					х	х	х	
Wood County District Pub. Library	X (lib resources)								
Wood County Community Health and Wellness							х		Pharmaceutical Advice
Center									
Wood County Community Health & Wellness							х		Medicaid/Marketplace
Center									Insurance Enrollment
Wood County Community Health and Wellness along with Prevent Blindness of Ohio							X Vision eveware		
Wood County Health Department									
Wood County Health District							х		Services info. & giveaways
Wood County Health District				OH. birth certi.					<u> </u>
Wood County Reentry Coalition	Х								
Wood County Alcohol, Drug Addiction & Mental					Х				
Health Services Board									
Wood County Hospital									
Wood County Human Society									Information pets
WSOS Community Action	Х								Winter crisis program
WSOS Homenet						Х			
WSOS Employment and Training			Х						
WSOS Fatherhood Program		Х							
Zepf Center				X medicaid app.	Х				
Wood County Committee on Aging									Senior Services