

#### Yale University

From the SelectedWorks of Kayla Del Biondo

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### Communicating the Value of the Medical Library Early and Often at a School of Public Health

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### Communicating the Value of the Medical Library Early and Often at a School of Public Health

### By Kayla Del Biondo

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 $\operatorname{Yale}$  Harvey Cushing/John Hay Whitney Medical Library

## It Began with an Email...

"[Imagine] the benefits [we] all would reap if we were to articulate the **differentiating factors** of the Cushing/Whitney Medical Library at Yale. If students know how great the Library is and the ways in which it can support their success while at YSPH [...] this helps admissions *and* this helps Kate and I have an eager audience of students at our workshops, office hours, etc."



- To **explore** whether schools of public health view their subject-specific library services as a "selling point" for admissions on their websites
- To **inspire and empower** Yale School of Public Health to do this
- To **leverage** library services to prospective and current students

### **Process & Observations**

October 2021

Studied six websites of schools of public health (including Yale)

#### **Observations**

2 out of 6 schools mentioned the library on its website

Only 1 school mentioned its public health librarian on its website

5 out of 6 schools have public health librarians

General observation: admissions departments use numbers to communicate value!

#### December 2021

Devised marketing messaging for 3 distinct audiences– prospective students, current students & alumni

# **Quantifying Library Services**

#### **Marketing Messaging for Prospective Students**

When you pursue a Master's in Public Health (MPH) at Yale School of Public Health (YSPH), you will receive standout research support from the Yale University Library (YUL). As a YSPH student, you will have access to <u>14</u> libraries, over <u>22,000</u> electronic biomedical journals, <u>thousands</u> of online resources including e-books, bioinformatics tools, and clinical resources, and <u>two</u> public health librarians dedicated to your information needs and subject specialty. YSPH MPH students collectively generate <u>60</u> publications per year on average, and are supported by librarians with citation management, database searching, searching grey literature, annotation of scholarly literature, literature reviews, critical appraisal, and publishing. The public health librarians meet with students <u>one-on-one</u> and in office hours, and visit classes to teach students research skills related to specific assignments.

As a member of the Yale Medical campus, your home library will be the Cushing/Whitney Medical Library. **The Medical Library is open** <u>106.5</u> hours each week, has a **friendly staff of** <u>38</u> [...]

## Recommendations

- Meet with marketing staff
  - Both in the library (if applicable) and in the school/department you support
- Brainstorm quantifiable library services
- Consider prospective students, current students & alumni
- Find out what newsletters exist
- Email me at <u>kayla.delbiondo@yale.edu</u> to keep the conversation going!



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