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Does the DOJ's Privilege Waiver Policy Threaten the Rationales Underlying the Attorney-Client Privilege and Work Product Doctrine? A Preliminary 'No'

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DOES THE DOJ’S PRIVILEGE WAIVER POLICY THREATEN
THE RATIONALES UNDERLYING THE ATTORNEY-CLIENT PRIVILEGE AND WORK
PRODUCT DOCTRINE? A PRELIMINARY “NO”

Julie R. O’Sullivan

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According to white-collar defense practitioners, the demise of the corporate attorney-client privilege and work product doctrine is imminent. While a variety of assaults have been identified, by far the most oft-cited culprit is the U.S. Department of Justice (DOJ), whose prosecutors, it is charged, routinely insist that corporations waive these protections to secure cooperation credit and declination of criminal action against the corporate actor and/or consideration at sentencing. Congress has now injected itself into the debate; legislation entitled the “Attorney-Client Privilege Protection Act of 2007” has been introduced that would bar federal prosecutors from, inter alia, asking organizations to disclose information protected by the attorney-client privilege or the work product doctrine as a condition for cooperation credit or declination of criminal charges. The momentum behind this piece of legislation appears unstoppable; very few


2 See Cole, supra note 1, passim; Counsel Group Assails Prosecution Policy Compelling Corporations to Waive Privileges, supra note 1, at 391.


4 The Attorney-Client Privilege Protection Act of 2007, H.R. 3013. In relevant part, the Bill provides:

(b) IN GENERAL.— In any Federal investigation or criminal or civil enforcement matter, an agent or attorney of the United States shall not—
outside of the Department of Justice have raised their voices in opposition to it. This article details why the proposed Act is responsive to a problem that does not exist, and non-responsive to the actual source of the defense bar’s unhappiness.\(^5\)

The Attorney-Client Protection Act of 2007 was the result of the aggressive lobbying of a self-described “Coalition to Preserve the Attorney-Client Privilege,” which claims as members, among others, the American Bar Association, the U.S. Chamber of Commerce, the Business Roundtable, the Financial Services Roundtable, the National Association of Criminal Defense Lawyers, the National Association of Manufacturers, and the Association of Corporate Counsel. This Coalition has worked hard for the bill, and enlisted such “A” list lawyers as former U.S. Attorneys General Richard Thornburg and Edwin Meese to both support it. As a consequence, the Attorney-Client Privilege Protection Act of 2007 sailed through House committee consideration a month after its introduction and was passed with virtually no objection three months later, on November 12, 2007.\(^6\) As of this writing, the Senate bill has not passed out of committee.

The first iteration of the DOJ waiver policy was set forth in a 1999 Memorandum issued by then-Deputy Attorney General Eric Holder (the “Holder Memo”) which set forth the factors that prosecutors ought to consider in evaluating whether to charge a corporation with a criminal offense. One of the ten factors prosecutors were instructed to examine in making these decisions was identified as the corporation’s “cooperation and

\(1\) demand, request, or condition treatment on the disclosure by an organization, or person affiliated with that organization, of any communication protected by the attorney-client privilege or any attorney work product;

\(2\) condition a civil or criminal charging decision relating to an organization, or person affiliated with that organization, on, or use as a factor in determining whether an organization, or person affiliated with that organization, is cooperating with the Government—

\(A\) any valid assertion of the attorney-client privilege or privilege for attorney work product …

\(3\) demand or request that an organization, or person affiliated with that organization, not take any action described in paragraph (2). …

\(d\) VOLUNTARY DISCLOSURES— Nothing in this Act is intended to prohibit an organization from making, or an agent or attorney of the United States from accepting, a voluntary and unsolicited offer to share the internal investigation materials of such organization.


\(^6\) See, e.g., Doyle, supra note __, at CRS-1.
voluntary disclosure.” Prosecutors were instructed that they could consider, in “assessing the adequacy of a corporation’s cooperation,” “the completeness of its disclosure including, if necessary, a waiver of the attorney-client and work product protections, both with respect to its internal investigation and with respect to communications between specific officers, directors and employees and counsel.” The Memo explained that such waivers “permit the government to obtain statements of possible witnesses, subjects, and targets, without having to negotiate individual cooperation or immunity agreements” and “are often critical in enabling the government to evaluate the completeness of a corporation’s voluntary disclosure and cooperation.” The Holder Memo concluded, however, that such waivers were only one consideration and were not “an absolute requirement.” Finally, in a footnote, the Memo cautioned that any waivers “should ordinarily be limited to the factual internal investigation and any contemporaneous advice given to the corporation concerning the conduct at issue.” Mr. Holder’s memo was updated in 2003 by then-Deputy Attorney General Larry Thompson, in major part to emphasize that prosecutors ought to scrutinize carefully the authenticity of a corporation’s cooperation, but with no change to substance of the above-stated policy.

Fairly read, the Holder/Thompson policy on its face does not “require” or even encourage corporate privilege waivers. The defense bar’s objection, then, was not so much to the language of the policy as to what they viewed as the policy’s implicit invitation to prosecutors to “request” privilege waivers in virtually every case—an invitation the bar contends prosecutors accepted with uniform alacrity. It is important to note that there is a serious contest over the issue of the frequency of waiver requests. In this regard, the government and the defense appear to be practicing in different worlds, and both sides present surveys attesting to their particular reality. According to defense practitioners, “[w]aiver of the privilege is now a routine part of discussing a corporate resolution” of a criminal investigation. Indeed, even Mr. Holder, now in private practice, complains that “[t]oday, it’s maddening. ... You’ll go into a prosecutor’s office ... and fifteen minutes into our first meeting they say, ‘Are you going to waive?’” Predictably, the DOJ responds, just as emphatically, that its prosecutors have been

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7 Holder Memo, supra note 3, at ___.
8 Id. at ___.
9 Id. at ___.
10 Id. at ___ n.3.
12 Savage & Longo, supra note __, at 1.
judicious in requesting privilege waivers, doing so only where necessary to determine the underlying facts and to test the completeness of corporate efforts to cooperate.

The success of the “Coalition to Preserve the Attorney-Client Privilege” in gaining the attention of lawmakers pressured the DOJ to adopt a revised policy, reflected in the so-called “McNulty Memo,” in December 2006. This Memo continues to contemplate requests for corporate privilege waivers, but requires prosecutors to weigh identified factors before requesting waivers, is more detailed regarding the types of materials that may be requested, and mandates that requests be considered (and in some cases) approved at the highest levels of Main Justice. The ink was barely dry on the McNulty Memo before American Bar Association President Karen J. Mathis issued a press release stating that these guidelines “fall far short of what is needed to prevent further erosion of fundamental attorney-client privilege, work product, and employee protections during government investigations.” A few practitioners issued faint praise, while others expressed significant reservations or flat-out rejected the DOJ’s olive branch. And those on the Hill who expressed interest in intervening to ban DOJ privilege waiver requests obviously did not hold their fire; only a month after issuance of the McNulty Memo, Senator Arlen Specter introduced his “Attorney-Client Privilege Protection Act of 2007.” As noted, the House of Representatives approved this bill, but the Senate has not yet debated it.

So that is the basic outline of the controversy and its current status. The questions I would like to address in this article are: (1) should Congress pass this particular piece of legislation (no); and (2) if the asserted reasons for the bill—the erosion in the

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16 Id.
17 See, e.g., David Z. Seide, Department of Justice McNulty Memo Curtails Controversial Portions of Thompson Memo—Legislation Introduced in the Senate, EMAIL ALERTS (WilmerHale) Dec. 13, 2006, http://www.wilmerhale.com/publications/whPubsDetail.aspx?publication=3507 (noting that, “[a]s a practical matter, the Memorandum is likely to substantially curtail privilege waiver demands from line prosecutors” principally by placing “what appear[] to be meaningful hurdles in the path of any line prosecutor bent on making such demands” in the form of DOJ approval requirements).
attorney-client privilege and work product doctrine caused by the DOJ’s waiver policy—
does not stand up to close examination (and it does not), why are so many spending so
much time and political capital on this issue (for reasons that will not be addressed
through passage of the pending bill!)21

My second question may surprise, so some context should help. One might posit
that it is the type of conduct at issue here that raises the hackles of those in the bar and on
the Hill. But, as Professor Dan Richman has pointed out,22 waivers of all kinds are
exceedingly common in the federal criminal system. Indeed, approximately 95% of
federal criminal defendants (including about 90% of charged corporations)23 waive all
their constitutional trial rights in pleading guilty every year. Why, then, should we be
particularly concerned about corporate privilege waivers?

The element of “coercion” in these “compelled-voluntary”24 waivers is often
bemoaned. Yet non-white-collar criminal defendants are, with the Supreme Court’s
approval, regularly required to choose between craggier rocks and more extreme hard
places, whether by statute or prosecutorial whim. Thus, the Court had no problem
upholding a plea that even it apparently recognized was extorted through the statutory
availability of a death sentence only after a jury trial.25 Nor is it improper prosecutorial
practice to offer a defendant a deal so good that the innocent but risk-averse will find it
virtually impossible to turn down—such as pleading to a 5 year count under threat that, in
absence a plea, the defendant may receive a life sentence after trial.26 Indeed,
prosecutors can, and do, secure pleas—and thus waivers of constitutional trial rights as
well as the Fifth Amendment—by threatening to indict family members.27

21 See, e.g., http://www.abanet.org/poladv/priorities/privilegewaiver (discussing ABA actions relative to
this issue).
22 See Richman, supra note __, passim.
23 See, e.g., 2006 ANNUAL REPORT, supra note __, at 34, 40.
24 See Brown, supra note __, at 901.
25 Brady v. United States, 397 U.S. 742 (1970). In Brady, the Supreme Court held that a defendant may not
(constitutionally) complain when he determined to plead guilty, thus limiting his exposure by statute to life
imprisonment, rather than face the possibility of a capital sentence, which penalty was available only after a
jury trial. The Court noted “even if we assume that [the defendant] would not have pleaded guilty except
for the death penalty provision [of the statute], this assumption merely identifies the penalty provision as a
‘but for’ cause of his plea. That the statute caused the plea in this sense does not necessarily prove that the
plea was coerced and invalid as a voluntary act.” Id. at 750.
26 See Bordenkircher v. Hayes, 434 U.S. 357, 365 (1978) (explaining that “the course of action engaged in
by the prosecutor in this case, which no more than openly presented the defendant with the unpleasant
alternatives of forgoing trial or facing charges on which he was plainly subject to prosecution,” did not
violate due process).
27 See, e.g., Miles v. Dorsey, 61 F.3d 1459, 1468 (10th Cir. 1995) (holding a plea not coerced when tendered
in exchange for leniency for the rest of the defendant’s family). Some assert that the corporate context is
unique in that “individual defendants do not hold sway over third parties in the way that corporations do
over their employees. … The onerous pressure upon a corporation to cooperate with a governmental
investigation thus arguably imposes an unfair hardship on one set of third parties (its employees who are
criminal targets) …”27 Bharara, supra note __, at 96; see also Lisa Kern Griffin, Compelled Cooperation
and the New Corporate Criminal Procedure, 82 N.Y.U. L. Rev. 311 (2007) (focusing on the effect of the
DOJ’s white collar enforcement policies on individuals). My objection to this line of analysis—which
ultimately depends on the “unfairness” that the waiver policy holds for corporate employees who
mistakenly relied on the corporate attorney-client privilege and who now face the prospect that their
In sum, requiring corporations regularly to waive their privileges in white-collar crime cases—if that is indeed what is going on—in return for a possible declination of prosecution seems positively benign in contrast to what goes on in “white powder” cases. Indeed, the question is not whether the corporation could be charged; that is often a foregone conclusion under existing corporate liability standards. Schl. Concededly, the language of the policy is not very precise in this regard, but its implied message (confirmed by remarks delivered by various DOJ officials over time) is that what the government is looking for are the facts. Given that the corporation and its counsel are seeking a significant dispensation from the government, one could legitimately argue that that dispensation need not be cost-free, particularly if the “cost” (waiver) is intended not to punish but rather to permit the government to get to the bottom of criminal conduct. In former Deputy Attorney General James Comey’s words, DOJ policies “do not require waiver, and do not even require cooperation” and “for a corporation to get credit for cooperation, it must help the Government catch the crooks.”

As the above may indicate, my initial reaction to the bar’s vehement denunciation of compelled-voluntary waivers was to shrug it off as a specialized tempest in a teapot. Defense counsel’s objections could also be discounted as the raging of a bar whose ox has been gored; no professional defense lawyer wishes to have an adversary reading her work product over her shoulder or second-guessing her judgments. And one could certainly attribute the attention this issue has attracted to the nature of the clients and counsel involved: these are a relatively high-profile, politically astute, and wealthy group of corporations.

Corporations are not always charged in white-collar crime cases. As noted, a third-party fall-out is not uncommon even in individual cases, for good or ill. Second, speaking as we are now about corporate counsel, such concerns are not competent considerations unless problems for individuals translate into concrete harm to the health or prospects of the entity. See, e.g., AM. BAR ASS’N, MODEL RULES OF PROF’L CONDUCT R. 1.13 (2004).

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28 See, e.g., Bharara, supra note __, passim.

29 See Comey Remarks, supra note __, at 831 (contending that “[p]rosecutors are generally seeking the facts: what happened, who did it, how they did it. Although the facts gathered by an attorney ... [may be privileged], prosecutors are not generally seeking legal advice or opinion work product; they are just seeking facts.”); Buchanan, supra note __, at 596-97. U.S. Attorney Mary Beth Buchanan asserts, for example, that:

[T]he information disclosed pursuant to a waiver is nearly always attorney work product concerning the underlying facts, rather than privileged communications. [Further,] the work product protection, as opposed to the attorney-client privilege, is not absolute, so that disclosure to a civil litigant may be ordered upon a showing of substantial need, pursuant to Federal Rule of Civil Procedure 26(b)(3). Even with respect to work product, the government rarely seeks the attorney’s mental impressions of witness interviews. To avoid any such disclosure unnecessarily, experienced attorneys will refrain from including mental impressions and strategy in their notes of witness interviews. While disclosure of the underlying facts may in some cases reveal some of the questions asked of employees by counsel for the organization, any such intrusion into counsel’s mental processes is minimal.

Id.

30 Comey Remarks, supra note __, at 831-32.
of putative defendants and lawyers. They know that if they make a big enough stink, they at least have the opportunity to get some push-back (as, indeed, they have.31)

What made me reconsider my first, dismissive, view, is the nature of the outrage expressed. It is so public, so sustained, so widespread, and seemingly so sincere that one has to take it seriously. After due consideration, I believe that the defense objections do have weight, but not for the reasons the bar generally articulates. Turning to the merits, then, the predominant, though not sole,32 reasoned objection to the DOJ’s (and other regulators’) compelled-voluntary waiver policy is founded on the rationales underlying the attorney-client privilege and, to a lesser extent, the work product doctrine. As Professor Lonnie Brown explains, those who object to governmental “requests” for corporate privilege waivers primarily argue that the “escalating pressure to waive these protections is eroding the desired atmosphere of mutual candor and trust that has traditionally been the hallmark of the attorney-client relationship, which, in turn, is adversely affecting counsel’s desire and ability to conduct the thorough factual investigations” lauded by the Supreme Court in its leading opinion on the application of the attorney-client privilege in the corporate internal investigation context, Upjohn Co. v. United States.33 “The upshot, so the argument goes, is the inevitable provision of ineffective legal representation.”34 In particular, Professor Brown identifies the “parade of horribles” envisaged by defense lawyers to include:

(1) the erosion of trust between attorney and client–corporate executives and employees will cease to be forthcoming out of a fear that whatever they communicate will ultimately be disclosed, and corporate counsel will understandably be more skeptical of the accuracy or completeness of the information communicated to them; (2) lawyers’ internal investigations will become “paperless”—counsel will refrain from taking notes or preparing memoranda in connection with corporate representations to avoid future provision of a blueprint for culpability to regulators and perhaps third parties; and (3) lawyers and clients will cease to conduct internal investigations altogether, in an effort to evade the waiver issue entirely, which will invariably lead to a decrease in corporate legal compliance.35

31 See, e.g., U.S. SENTENCING COMM’N, AMENDMENTS TO THE SENTENCING GUIDELINES 45 (May 18, 2006), available at http://www.ussc.gov/2006guid/FinalUserFrdly.pdf (eliminating, effective Nov. 1, 2006, final sentence of Application Note 12 to § 8C2.5, which stated “[w]aiver of attorney-client privilege and of work product protections is not a prerequisite to a reduction in culpability score ... unless such waiver is necessary in order to provide timely and thorough disclosure of all pertinent information known to the organization”).
32 See, e.g., William R. McLucas et al, The Decline of the Attorney-Client Privilege in the Corporate Setting, 96 J. CRIM. L. & CRIMINOLOGY 621, 622 (2006) (arguing that, over time, the erosion in the adversarial process and skewing of the balance of power between the defense and the government “may well drive a wedge between the corporate entity and the executives and employees the company relies upon for the shareholders’ benefit, even when these individuals have done nothing wrong”); sources cited supra note __.
33 Brown, supra note __, at 900.
34 Id.
35 Id. at 900-01.
The first and third objections rest on the policy reasons for the attorney-client privilege, while the second picks up the theme developed in work product cases. To consider seriously the wisdom of a governmental policy that relies on waiver requests to uncover the facts and test the *bona fides* of corporate cooperation, then, one must evaluate the extent to which these objections are well-founded. In particular, one should begin by questioning the logical premise of these arguments and of the *Upjohn* holding: that promoting the full and free flow of information and advice between client and counsel requires that otherwise relevant and probative information should be shielded from discovery in the corporate, as well as the individual, context. Although some have questioned whether corporations should enjoy any attorney-client privilege, those who do so are generally lonely voices consigned to footnotes in the apparent belief that the Court is unlikely to move from the position it adopted in *Upjohn*. Whether or not that is true—and I think there is some room for doubt, as is demonstrated below—reconsidering the bases for recognizing a corporate privilege is relevant to our evaluation of the wisdom of the DOJ’s waiver policy.

If the survey results proffered by the defense bar and the prosecution regarding the frequency of privilege waiver requests could be trusted, one might use them to determine the likely impact of the DOJ policy. It seems at least to this author, however, that the surveys were not conducted with even minimal rigor, at least tested by the standards required in academic circles. Certainly the surveys that the defense bar cites *ad nauseum* in its lobbying materials do not withstand scrutiny, a fact that the survey authors acknowledge in footnotes but that Congress failed to pick up on when quoting the results in the House report accompanying H.R. 3013. Until social scientists get

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36 *Id.* at 903, 903 n.2 (noting that “the fundamental notion that the existence of a privilege helps to encourage clients to seek the assistance of counsel in connection with their legal problems is less convincing in the corporate setting because businesses ‘are forced by circumstances and impelled by business necessity to resort to lawyers’”) (citation omitted); *see also* DAVID LUBAN, LAWYERS AND JUSTICE 218 (1988); Sarah Helene Duggin, Internal Corporate Investigations: Legal Ethics, Professionalism and the Employee Interview, 2003 COLUM. BUS. L. REV. 859, 887 n. 16 (2003); Brian E. Hamilton, Note, Conflict, Disparity, and Indecision: The Unsettled Corporate Attorney-Client Privilege, 1997 ANN. SURV. AM. L. 629, 648 (1997); Elizabeth G. Thornburg, Sanctifying Secrecy: The Mythology of the Corporate Attorney-Client Privilege, 69 NOTRE DAME L. REV. 157 (1993); John E. Sexton, A Post-Upjohn Consideration of the Corporate Attorney–Client Privilege, 57 N.Y.U. L. REV. 443, 464 (1982); cf. Daniel R. Fischel, Lawyers and Confidentiality, 64 U. CHI. L. REV. 1 (1998) (arguing for abolition of the attorney-client privilege in general). But see Radiant Burners, Inc. v. Am. Gas Ass'n, 320 F.2d 314 (7th Cir. 1963) (discussing sources debating the issue and holding that corporation could claim the attorney-client privilege).


38 *Compare, e.g.*, ACC 2006 Study Results, *supra* note __, at 3 n.7; (“We believe the survey’s response rate can be considered robust; but since we are not an independent surveying company or statisticians, we can make no proffer that the sampling is statistically significant or representative of the entire profession.”), with H.R. Rep. No. 110-445, 2 (Nov. 13, 2007). The authors of the survey make clear that they did not attempt a scientific sampling, directing the survey solely to the constituencies with the most to gain from
involved and conduct empirical studies, then, it is impossible to know—definitively rather than anecdotally—whether compelled-voluntary waivers do indeed affect the information flow between client and counsel, the quality or quantity of legal advice provided by lawyers, and ultimately corporate clients’ compliance with the law.

How then did I come to the “preliminary ‘no’” mentioned in my title? By the only method left to us and seemingly employed by all sides in this debate: educated guessing about the likely effects of certain rules or practices on the reasonable client or the rational lawyer. Given the empirical uncertainties here, much would seem to rest on the default position one adopts. I believe that the burden of proof should lie on those seeking to defend the corporation’s entitlement to these protections for a number of reasons. The first is the old saw that sets the default rule when examining scope of waiver claims: because the privilege constitutes “an obstacle to the investigation of the truth,” it should be “strictly confined within the narrowest possible limits consistent with the logic of its principle.”

Second, and relatedly, this is an area in which important public policy concerns pull in both directions. Whatever the cost of privilege waivers, that cost must be weighed against whatever gains they permit in the effective identification and remediation of corporate criminal wrongs and the efficient allocation of government resources. This piece of the equation is often ignored in the practitioners’ literature.

Finally, while the corporate lawyer’s duties run to the entity, the entity’s duties are generally said to run to the shareholders. Where do shareholders’ best interests generally lie? Although there is no one-size-fits-all answer to this query, it would seem...
to me that in the general run of cases shareholders would be better served if the entity were to do whatever it could—including tendering privilege waivers—to cooperate with the government and thus secure a prompt and hopefully positive resolution of the criminal investigation. Certainly, as will be discussed within, in particular cases the waivers necessary to achieve this result may well be costly because they may (for example) render the corporation more vulnerable to civil liability. But in the general run of cases I believe one can safely assume that the costs to shareholders of the waiver will be less than the costs of a possible criminal indictment.\textsuperscript{42}

I will begin our inquiry by discussing the Supreme Court’s foundational decision in \textit{Upjohn v. United States} (Part I). The \textit{Upjohn} Court accepted, based on the government's concession, the proposition that corporations should be able to claim the attorney-client privilege. The Court then went on to adopt a generous view of the scope of the attorney-client privilege in the context of internal corporate investigations based on two key, yet unsupported, assumptions: first, that the risk of civil or criminal liability does not suffice to ensure that corporations will investigate allegations of wrongdoing, or at least guarantee that they will do so effectively; and second, that the application of the privilege in this context is necessary to induce corporate employees to provide their attorneys with information that, in the absence of the privilege, they otherwise would not.

Next, we will update \textit{Upjohn}, exploring how corporate counsel conduct corporate internal investigations today (Part II); we will then be in a position to determine what the DOJ wants from corporations in the way of attorney-client privileged or work product protected materials and the reasonableness of these expectations (Part III). My conclusion is, if prosecutors read the memo correctly and follow the rules provided, the instant debate is not worth having, \textit{at least if the conversation is restricted to the wisdom of the compelled waiver doctrine alone}. What the government would seek in the usual case would be facts to which it is often otherwise entitled under federal privilege law, and counsel should be able to alter their investigative practices to accommodate the government’s request without compromising the quality of their investigation. But we will soldier on in the certainty that the defense bar will disagree with me about both the likelihood that prosecutors \textit{will} follow the rules and about the impact of fact-related waivers on their investigative efforts.

Ultimately, then, we will need to test, in Part IV, the continuing viability of the \textit{Upjohn} reasoning. Among the questions before us are whether the Supreme Court’s critical assumptions remain valid twenty-five years after \textit{Upjohn}. I will use Professor Brown’s excellent synopsis of the “parade of horribles,” quoted above, to guide my analysis. My conclusion by now may not surprise: that the traditional rationales advanced to support the attorney-client privilege and, to a lesser degree, the work product doctrine, simply do not apply in the corporate context in the same way they do in the case of individuals’ consultation with counsel. To the extent that the Courts’ reasoning in \textit{Upjohn} ever had merit, it does not now. The defense bar’s attempt to rely on such arguments, then, must fail.

What are the implications of this conclusion? I should make clear that I am not arguing, on this basis alone, that the defense bar has no ground for objecting to the government’s compelled-voluntary privilege waiver policy. What I am arguing is that the bar is making the wrong argument. It is here that I must return to the qualification I italicized two paragraphs up—indicating that one cannot examine the privilege waiver question in isolation. A fuller explication of this thesis can be found elsewhere, but I will begin to sketch it out in Part V.

One question (and its answer) ought to illustrate my point: would the compelled-voluntary privilege waiver policy have caused a stir if corporate counsel had the bargaining leverage necessary to tell prosecutors what they can do with their waiver “requests”? The answer, of course, is “no.” The real problem lies not in the policy so much as in the variety of circumstances that conspire to make the adversary system a myth in the context of corporate criminal liability, including the absence of a corporate Fifth Amendment right, the overbroad standard of liability, the malleable nature of the federal criminal code, and the range and harshness of sanctions applicable upon conviction. The DOJ is not responsible for these circumstances, but it is happy to exploit them to ensure that its privilege waiver “requests” are often irresistible. It is these factors that make privilege waiver “requests” a problem, because they effectively remove corporations’ ability to resist them.

Why, then, has this particular issue galvanized the bar? Because privileges waivers are, quite simply, the last straw. As will be demonstrated infra, public corporations generally must investigate material allegations of wrongdoing. Lacking a Fifth Amendment privilege against self-incrimination, they do so through counsel because lawyers’ work is shielded from discovery by government agents. These protections give corporations the breathing space to decide whether wrongdoing has indeed occurred, attempt to halt and remediate it, and determine how they propose to deal with the information garnered—that is, by resisting government inquiries or, as is more usual given the above-described circumstances, attempting to cooperate with the government. When the DOJ demands that these protections be waived, there is no more room for resistance; counsel’s work product will provide the DOJ—and potentially others—with a roadmap to corporate liability.

Certainly, the public interest is served when the government is able efficiently and effectively to allocate its investigatory resources in fighting corporate crime—the interest claimed to be served by DOJ’s cooperation, and waiver, policies. But the defense bar would tell you that this is not the only value worth considering: that the adversarial

43 See, e.g., O’Sullivan, supra note __, passim; Bharara, supra note __, passim.
44 See, e.g., John F. Savarese & David B. Anders, DOJ Adopts Revised Policies on Corporate Prosecution (Dec. 13, 2006) (noting that “nothing in the McNulty memo changes the fundamental principle that corporations are liable, in virtually all cases, for criminal misconduct by their employees. Thus, prosecutors will continue to have enormous leverage over corporations and corporations will, in turn, continue to have powerful incentives to try to appear as cooperative as possible to prosecutors”) (authors attorneys at Wachtell, Lipton, Rosen & Katz LLP), at http://online.wsj.com/public/resources/documents/wachtell121306.pdf.
process is as critical in corporate cases as in individual cases, for a variety of reasons. It must be acknowledged that not every government investigation is worthy and not every theory of corporate liability is sound. Sometimes, then, push-back by the corporation may actually serve the public interest, especially when one considers the considerable consequences of an overzealous or unwise prosecution. The stakes are often very high both in terms of dollars and in the effect that criminal or regulatory action can have on the livelihood and lives of countless innocent persons, including blameless employees and shareholders.

In short, my belief is that these privileges have been assumed the job of the Fifth Amendment in the context of corporate investigations: they are virtually the last means by which corporations can resist government efforts to impose potentially ruinous liability on corporate actors, whether or not such consequences are warranted. It is these circumstances, I suggest, that both accounts for the bar’s full-throated roar in objection to the DOJ policy and the reason why we should take it seriously.

**I. Upjohn Co. v. United States**

Upjohn Company’s independent auditors informed the company’s general counsel, Gerard Thomas, that one of the company’s foreign subsidiaries had made questionable payments (i.e., bribes) to foreign government officials to secure government business. After consulting with the chairman of Upjohn’s board and outside counsel, Thomas launched an internal investigation; later, a magistrate found that this factual investigation was launched “to determine the nature and extent of the questionable payments and to be in a position to give legal advice to the company with respect to the payments.”

Thomas sent questionnaires, over the chairman’s signature, to all foreign managers seeking detailed information regarding the questioned payments. His communications noted that several American companies had made “possibly illegal payments” to foreign government officials, emphasized that management needed full information regarding any such payments made by Upjohn, and identified Upjohn’s general counsel as the person chosen by the Chairman to conduct an internal investigation into the matter.

The chairman directed that managers were to treat the investigation as “highly confidential,” were not to discuss it with anyone other than the Upjohn employees who might be helpful in responding to the questions presented, and ordered that responses be sent directly to Thomas.

Thomas and outside counsel also interviewed many current and former employees as part of the investigation. Pursuant to the Upjohn Chairman’s orders, the responses to the questionnaires and counsel’s notes of the interviews “were treated as confidential material and [were] not … disclosed to anyone except Mr. Thomas and outside counsel.”

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46 Id. at 386-87.
47 Id. at 387.
48 See id. at 387, 394 n.3.
49 Id. at 395 & n.5.
The reason Upjohn found itself fighting to retain the confidentiality of these materials was that, after concluding that it had a disclosure obligation, Upjohn had filed a preliminary report with the SEC, copied to the IRS, disclosing questionable payments totaling $2,710,000 in 22 of the 136 countries served by the company over a five-year period (the illegal payments for this span of time were eventually estimated at over $4 million). The IRS began investigating the tax consequences of the payments. Although Upjohn gave the IRS a list of all employees who had been interviewed and who had responded to the questionnaire, the IRS wanted more. The government clearly felt that Upjohn was limiting the extent of information and access provided in order to shield it from a full IRS accounting regarding the payments. The IRS therefore issued a summons to the company calling for the production of the “written questionnaires sent to managers of [Upjohn’s] foreign affiliates, and memorandums or notes of the interviews conducted in the United States and abroad with officers and employees” of Upjohn and its subsidiaries. Upjohn declined to produce these materials, claiming that they were protected from disclosure by the attorney-client privilege and the work product doctrine. And so the litigation commenced.

As an initial matter, the Upjohn Court did not examine de novo whether corporations should be entitled to claim an attorney-client privilege; rather, it relied on the government’s concession and moved on. One could argue that the government’s concession was too hasty. After all, although the Court has found that corporate “persons” are entitled to claim many constitutional rights, it has also denied such “persons” a critical right in criminal cases: the Fifth Amendment right against self-incrimination. Further, it did so based in major part on the supposition that a contrary ruling would effectively frustrate governmental efforts to enforce the criminal laws against corporations. Certainly a non-frivolous argument could be made to similar

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51 See id. at 4-9.
52 Upjohn, 449 U.S. at 387-88.
55 Many have pointed to passages in the Hale opinion that indicate that the Court’s decision was dictated by pure practical exigency. See, e.g., Mitchell Lewis Rothman, Life After Doe? Self-Incrimination and Business Documents, 56 U. CIN. L. REV. 387, 394 (1987) (arguing that the Hale decision “is animated almost entirely by social control concerns”). For example, after concluding that appellants, as agents, could not assert the rights of their corporate principal for Fifth Amendment purposes, the Hale Court reasoned:

As the combination or conspiracies provided against by the Sherman antitrust act can ordinarily be proved only by the testimony of the parties thereto, in the person of their agents or employees, the privilege claimed would practically nullify the whole act of Congress. Of what use would it be for the legislature to declare these combinations unlawful if the judicial power may close the door of access to every available source of information upon the subject?

Hale, 201 U.S. at 70.
effect in this context. Even if one were to concede that corporations should have the benefit of the privilege in civil litigation, one could argue that, at least in criminal investigations, corporations, like governmental actors, should not be able to hide crimes behind this evidentiary privilege.

The government elected to make a more circumscribed argument. Where its employees have acted in a way to expose the corporation to liability, the government argued, corporations will investigate allegations of wrongdoing whether or not the privilege applies: “the potential costs of undetected noncompliance are themselves high enough to ensure that corporate officials will authorize investigations regardless of an inability to keep such investigations completely confidential.” The facts in *Upjohn* itself were advanced as a good example of this dynamic. “At the time *Upjohn* initiated this investigation, the scope of the attorney-client privilege in the corporate context was unsettled. Thus, the corporation had no guarantee that the information provided by the lower-level employees was protected by the attorney-client privilege. The investigation nevertheless proceeded.” (It is worth noting in this respect that the investigation was in part prompted by petitioner’s desire to participate in the SEC’s voluntary disclosure program.)

Finally, the Solicitor General rejected the company’s argument that, in absence of a broad privilege, corporate counsel “will be uncomfortably aware that any information he elicits [from a lower-ranking employee] might later be used against the corporation or employee by an adversary’ and, hence, ‘will be hesitant to probe deeply.’” Even in the absence of the absolute protection afforded by the attorney-client privilege, the Solicitor General noted, communications with counsel and corporate employees would be protected by the qualified work product privilege. Second, and in all events,

a guarantee of secrecy does not establish or narrow an attorney’s obligation in the giving of legal advice to his client. If an attorney is to fulfill his ethical obligation to the corporation to which he is rendering legal advice, he should resolve any fear he may have of disclosure in favor of a complete and comprehensive investigation. A claim that attorneys will ignore their ethical obligations to their clients in the absence of the protection of the attorney-client privilege is poor justification indeed for an extension of the privilege.

The *Upjohn* Court’s response to this argument is summary and completely unsatisfying. Rejecting the Solicitor General’s contention that "the risk of civil or criminal liability suffices to ensure that corporations will seek legal advice in the absence

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56 See, e.g., *In re Lindsey*, 158 F.3d 1263 (D.C. Cir. 1998); *In re Grand Jury Subpoena Duces Tecum*, 112 F.3d 910 (8th Cir. 1997); see also *In re Grand Jury Investigation (Sun Co.)*, 599 F.2d 1224, 1237 (3d Cir. 1979)).
57 Brief for the United States, *supra* note __, at 30 (quoting *In re Grand Jury Investigation (Sun Co.)*, 599 F.2d 1224, 1237 (3d Cir. 1979)).
58 *Id.* at 31.
59 *Id.* at 31 n.20.
60 *Id.* at 31.
61 *Id.* at 32.
of the protection of the privilege,” the Court stated first that the government’s position “ignore[d] the fact that the depth and quality of any investigations, to ensure compliance with the law would suffer, even were they undertaken.”62 Second, the Court noted that a similar argument could be made with respect to individuals, yet “the common law has recognized the value of the privilege in further facilitating communications.”63

This, then, is the first critical—and highly contestable—assumption upon which the Court validated the application of the attorney-client privilege in the context of internal corporate investigations: that, absent the privilege, corporations will not seek counsel’s assistance when wrongdoing is uncovered, or at least that investigations would not be as complete or careful were they unprotected by privilege.

The Court’s other critical assumption is revealed in its analysis of the “test” that ought to apply when measuring corporate privilege assertions. Prior to the Court’s Upjohn decision, the circuits had been split on the question of how to conceptualize the application of privilege rules when the allegedly protected communications are between counsel and corporate employees. The Sixth Circuit in Upjohn adopted the “control group” test for measuring the scope of the attorney-client privilege in the corporate context, reasoning that only corporate management possesses “an identity analogous to the corporation as a whole”64 or, put another way, that the “control group” “is (or personifies) the corporation” in communicating with counsel.65 Under this approach, communications with counsel were protected if initiated by corporate management;66 thus, “only those communications made by the so-called ‘control group’ of the corporation, namely, those officers, usually top management, who play a substantial role in deciding and directing the corporation’s to the legal advice given” were privileged from disclosure.67 Where communications were made to counsel by subordinate corporate employees, such communications were not subject to the attorney-client privilege, although they would be protected under the work product doctrine. Accordingly, the Sixth Circuit remanded, instructing the district court to determine who was within Upjohn’s “control group.”

A competing test used in other circuits, called the “subject-matter” approach, dictated that where a corporate agent—whether in management or in some subordinate position within the entity—is “in possession of information acquired in the ordinary course of business relating to the subject matter of his employment, and the information is communicated confidentially to corporate counsel to assist him in giving legal advice to the corporation, then the communication is privileged.”68

The United States made a strong pitch for the adoption of the “control group” test. The Solicitor General’s brief in this respect is worth in-depth discussion because if it was

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62 Upjohn Co., 449 U.S. at 393 n.2.
63 Id.
66 Upjohn, 600 F.2d at 1226.
67 Id.
68 Id.; see Diversified Indus., Inc. v. Meredith, 572 F.2d 596, 609-11 (8th Cir. 1977) (en banc).
arguable then, it is, in my view, indisputable now. The United States argued that “since
the privilege has the effect of withholding relevant information from the factfinder, it
applies only where necessary to achieve its purpose. Accordingly, it protects only those
disclosures—necessary to obtain informed legal advice—which might not have been
made absent the privilege.” 69 In the corporate internal investigations context, the
government argued, the company had not demonstrated that these communications would
not have been made absent the privilege. It repeatedly contended that “the attorney-client
privilege did not play any part in encouraging Upjohn’s employees to make the required
disclosures; they did so in compliance with an order issued to them in the corporate chain
of command.” The United States further reasoned that because the privilege belongs to
the corporation, and the corporation can waive the privilege regardless of the witness’
consent, “such employees could not depend upon any assurance of confidentiality
conferred by the privilege because, in fact, there is none from their standpoint.” 70
Clearly, the “destiny” of employee communications “necessarily rests in the hands of the
corporate chain of command; and, like them, the corporation’s counsel owes his professional loyalty to
his corporate client rather than to the individual non-control group employees.” 71 As the
Solicitor General summarized:

the subordinate employee’s willingness to cooperate with corporate counsel is
therefore solely a function of his deference to the corporate chain of command
and bears no relationship to the availability of the attorney-client privilege. Since
extension of the attorney-client privilege to protect the employees’
communications would not achieve its purpose of encouraging candid disclosure,
the privilege should not apply to such evidence. 72

While the Upjohn Court “decline[d] to lay down a broad rule or series of rules to
govern all conceivable future questions in this area,” 73 it clearly rejected the “control
group” test as inconsistent with the underlying rationale for the privilege and, in
particular, with the type of free flow of information contemplated by the privilege: “the
privilege exists to protect not only the giving of professional advice to those who can act
on it but also the giving of information to the lawyer to enable him to give sound and
informed advice.” 74 The Court ignored the Solicitor General’s discussion, concluding
without any apparent basis of support that “[t]he control group test adopted by the court
below thus frustrates the very purpose of the privilege by discouraging the
communication of relevant information by employees of the client to attorneys seeking to
render legal advice to the client corporation.” 75

The Court’s rejection of the “control group” test, then, is founded on another
critical—and, again, unsupported—assumption: that corporate employees outside the

69 Brief of the United States, supra note _, at 14 (emphasis added) (quoting Fisher v. United States, 425
U.S. 391, 403 (1976)).
70 Id. at 28.
71 Id.
72 Id.
73 Upjohn, 449 U.S. at 386.
74 Id. at 390.
75 Id. at 392.
control group would not frankly and fulsomely provide counsel with needed information unless the corporation’s attorney-client privilege covered their communications.

For purposes of later analysis, it is worth noting that the Court also rejected the argument that its ruling would impose a “broad ‘zone of silence’ over corporate affairs,” noting that the “privilege only protects disclosure of communications; it does not protect disclosure of the underlying facts by those who communicated with the attorney.” The Upjohn Court concluded—as we shall see, again in error—that the government could interview the persons identified by Upjohn if it wished and thus that it was in “no worse position than if the communications had never taken place.”

Like courts using the “subject-matter test,” then, the Upjohn Court held that, where corporations conduct an internal investigation in the manner Upjohn did in that case, communications from non-management employees to counsel would be protected, as well as legal advice tendered by counsel to non-control group members. This holding, the Court determined, disposed of the case so far as “the responses to the questionnaires and any notes reflecting responses to interview questions are concerned.” The attorney-client privilege ruling did not, however, resolve the entire dispute.

The Upjohn Court also felt that it had to reach the question of the applicability of the work product doctrine because Thomas had testified that “his notes and memoranda of interviews go beyond recording responses to his questions.” He described these notes as containing “what I considered to be the important questions, the substance of the responses to them, my beliefs as to the importance of these, my beliefs as to how they related to the inquiry, my thoughts as to how they related to other questions. In some instances, they might even suggest other questions that I would have to ask or things that I needed to find elsewhere.” The government had asserted that, under the Court’s first affirmation of the work product doctrine in Hickman v. Taylor, as incorporated in Federal Rule of Civil Procedure 26(b)(3), it had “made a sufficient showing of necessity to overcome” work product protections. The Court ruled that the Hickman and Rule 26 afford special protection to work product that reveals “the mental impressions, conclusions, opinions or legal theories … of an attorney”—what is commonly referred to as “opinion work product.”

The Court ruled that if Thomas’ notes “reveal[ed] communications, they [were], in this case, protected by the attorney-client privilege. To the extent that they [did] not reveal communications, they reveal[ed] the attorney’s mental processes in evaluating the communications. As Rule 26 and Hickman make clear, such work product cannot be disclosed simply on a showing of substantial need and inability to obtain the equivalent

76 Id. at 395.
77 Id. at 395.
78 Id. at 397.
79 Id.
80 Id. at 400 n.8.
81 329 U.S. 495 (1947).
82 Upjohn, 449 U.S. at 399.
83 Id. at 400.
without undue hardship." The Court pointed out that some courts have concluded that “no showing” of necessity is sufficient to explode the protections of opinion work product, but ultimately declined to articulate a test, noting only that “we think a far stronger showing of necessity and unavailability by other means than was made by the Government or applied by the Magistrate in this case would be necessary to compel disclosure.”

II. Internal Corporate Investigations

1. The Investigation

The Upjohn investigation was cutting-edge at the time; since then, internal corporate investigations have become commonplace, whether required by law or by corporate imperatives. Some investigations are commissioned as a prophylactic matter,

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84 Id. at 401.
85 Id. at 401-02.
87 See infra note __ and accompanying text.
88 See, e.g., Duggin, supra note __, at 871-884 (tracing evolution of the internal corporate investigation); McLucas, et al., supra note __, at 624-29.
but most are triggered by some circumstance that hints at corporate malfeasance, such as questionable stock trading, irregularities discovered during audits, anonymous tips, customer complaints, regulatory inspections, and, of course, the service of civil complaints or criminal grand jury subpoenas. Such circumstances are not always sufficiently serious to require the commitment of time and resources consumed by a lawyer-led investigation. And investigations can in some cases, as is discussed further below, render the corporation more vulnerable to civil, if not criminal, liability rather than less. Nevertheless, according to much of the practice-oriented literature, “the internal investigation has become the standard of care whenever credible allegations of significant misconduct are raised in organizational settings.”

Some internal corporate investigations will, like Upjohn’s, be conducted by in-house counsel. Increasingly, however, large-scale or particularly sensitive investigations are conducted by outside counsel from a law firm expert in such inquiries. A variety of circumstances are identified as relevant to this choice, but two stand out.

First, because it lacks a Fifth Amendment privilege, a corporation can protect the results of its investigation—at least until it chooses how it will act on the report—only by using lawyers who can shield their work under the attorney-client privilege and work product doctrine. Invocation of the attorney-client privilege and work product doctrine obviously must be based on the provision of legal services. "To the extent that an internal corporate investigation is made by management itself, there is no attorney-client privilege, and by the same token, no work-product protection." Thus, the investigation must be pursued for the purpose of securing legal advice (attorney-client) or done in anticipation of litigation (work product). While these rules are clear enough, their application may not be in the case of in-house counsel. In their case, "legal and business considerations may frequently be inextricably intertwined." "[B]ecause of their unique position as both lawyers and employees of the corporation, in-house counsel are often called upon to provide business advice as well as legal counsel. ... [Therefore] communications with in-house counsel have been subjected to stricter and more skeptical scrutiny than similar communications with outside counsel."
Second, at least when the investigation is announced publicly, as it often is, the company is hoping to reassure a number of constituencies beyond criminal prosecutors regarding the corporation’s remediation of the problem. For example, “[o]ne of the company’s primary goals in retaining investigatory counsel is to conduct a fair, thorough and complete investigation so it can assure investors, regulators and employees that it has discovered the extent of any problems that exist and has a plan not only to correct them but to prevent their recurrence.” As Marjorie Peerce notes,

Whether the company succeeds in providing these assurances depends in significant part on the degree of confidence these groups have in the outside counsel conducting the investigation. One thing is certain: unless they trust that the investigation was truly an independent one, they are not likely to have faith in the outcome. Such a lack of faith can have devastating consequences for the company: valuable employees distrustful of management may leave, investors may pull their support, and regulators may disregard the results of the internal investigation and decide to conduct their own, disrupting the company and further undermining the investing public’s faith in it. And if regulators feel that the investigation was deliberately compromised by the lack of independence, they may decide to investigate the company and its senior management further.

Ensuring the appearance of “true” independence often translates into hiring an outside firm to conduct the internal investigation under the control and instruction of the Board of the company or one of its subcommittees.

If the entity decides to engage an outside law firm to conduct the investigation, outside counsel and corporate representatives—usually the Board or a committee thereof—must decide on the appropriate scope of the proposed investigation and preliminarily, at least, discuss how the results are to be presented to the Board. The lawyers must then begin their work, and quickly. If the government has not yet shown an interest in the subject-matter, counsel will want to get ahead of the curve, so she can advise the company how to mitigate adverse consequences. If the government is on the case, the time pressures are magnified. There may be a rush to the courthouse among potential cooperators; certainly the benefits yielded by cooperation either at the charging phase or at sentencing decline with each passing day.

Internal investigations generally focus on two categories of information: document review (including review of computer records and financial data) and interviews of corporate employees and other agents. Generally, counsel will try to piece

\[See, e.g., Peerce & Cross, supra note __, at 6 (noting that “[a] company that retains outside counsel to investigate potential misconduct is likely to have announced the retention and possibly the scope of the investigation in a press release aimed at reassuring investors and regulators that the company has the situation under control. At the conclusion of the investigation, the company may issue another press release describing counsel’s conclusions and outlining actions it plans to take in response.”).\]

\[Id.\]

\[Id.\]
together the facts from the documents first, and then interview witnesses.\textsuperscript{98} Because the corporation cannot claim a Fifth Amendment privilege to resist government subpoenas \textit{duces tecum}, and because mere review by a lawyer of pre-existing, unprivileged documents does not confer upon those documents attorney-client-privileged or work product status, documentary proof generally cannot be shielded from disclosure (although lawyers may claim as protected work product their own choice, categorization, or organization of the key documents).

Witness interviews present a variety of challenges, many of which flow from the fact that counsel’s ethical duties are owed to the entity itself, not to any of its constituencies—whether those constituencies are the Board, shareholders, or members of management.\textsuperscript{99} “That notwithstanding, legal constructs are difficult to reach on the phone, and they are highly unreliable about appearing at meetings. Thus, a lawyer representing a corporation must of necessity communicate with—and receive direction from—the client through its officers, directors, and employees.”\textsuperscript{100} Counsel may find themselves in the awkward position of interrogating the very management with whom they are coordinating their investigation or the board members who engaged them on behalf of the entity.

Of great (if unquantifiable) concern to those conducting internal investigations is the question of the effect of the internal investigation—and \textit{how it is conducted}—on employees’ morale and their trust in and loyalty to the entity. On the one hand, a number of factors (including the DOJ’s cooperation policy) may dictate that corporate counsel advise the entity to play hard-ball with employees (whose culpability, of course, is not proven at this point) by firing those who refuse to cooperate with them or the government. On the other hand, the corporation and its lawyers must be very careful how they treat employees or the fall-out in terms of intangibles like moral, trust, and loyalty may be severe;\textsuperscript{101} perceived heavy-handedness or “unfairness” may convince some valued employees to jump ship or move culpable employees to run to cooperate with the government. The entity’s interest, then, lies in maximizing the information flow while minimizing the extent to which counsel, in pumping the well, alienate those from whom they are seeking evidence. Finally, counsel face the inevitable challenge of inducing employees to trust them enough to talk to them fully and frankly; we will explore at some length the challenges facing lawyers for the corporation in doing so, infra.

The results of witness interviews are protected under federal law, which is critical in that these interviews are “the heart of the internal investigation,” through which

\textsuperscript{98} See, e.g., Finnegan, \textit{supra} note __, at 928 (stating, with respect to employee interviews, that “[w]hen possible, key documents should be reviewed beforehand as long as this will not unduly delay the interviews”).

\textsuperscript{99} See, e.g., \textsc{Model Rules of Prof’l Conduct} R. 1.13 (2004); William W. Horton, \textit{A Transactional Lawyer’s Perspective on the Attorney-Client Privilege: A Jeremiad for Upjohn}, 61 \textsc{Bus. Law.} 95, 97 (Nov. 2005) (stressing that “[w]here a lawyer represents a corporation, he or she owes professional duties to the entity and not to any officer, director, employee, or shareholder or other constituent thereof.”).

\textsuperscript{100} Horton, \textit{supra} note __, at 97.

\textsuperscript{101} See \textit{supra} note __.
First, at least under *Upjohn*, the communications made by corporate employees (of any rank) to counsel in furtherance of their employer’s request for legal advice are protected from compelled disclosure by the attorney-client privilege. Second, to the extent that counsel memorializes employee interviews in a debriefing memorandum, that memo is protected attorney work product.

Counsel will also likely produce, during the course of an internal investigation, a variety of what can best be characterized as analytical or summary work product. One of the first tasks facing counsel will be to get a sense of the organizational hierarchy (perhaps reflected in a chart to memorialize counsel’s findings or witness interview schedule) and to prepare a chronology of the relevant events (based on documents and witness interviews and probably annotated with references to the same). Counsel may catalog (perhaps in a computer program) “key” documents and other smoking guns. Certainly, counsel will prepare agendas for meetings, questions for various witnesses, “to do” lists of all sorts, and summary documentation regarding what has been learned and what remains to be uncovered. Legal memos regarding possibly applicable law will be commissioned. Finally, counsel will likely write debriefing memos to memorialize, and analyze, all interactions with government investigators. All this, if kept confidential, is protected work product.

At the conclusion of the investigation, a report in some form is generally rendered to the corporate client, whether in an oral presentation or a written summary of some sort. The report will summarize at greater or lesser length what counsel discovered after reviewing the documents and interviewing the relevant corporate agents. Note that these reports may make reference to the content of interviews with employees and may contain lawyers’ assessments of credibility and the like, although they are unlikely to contain the lawyers’ actual debriefing memos. The report may include some material reflecting counsel’s analytical work product (e.g., charts, identification of “key” documents, a form of chronology). Counsel’s report will also generally contain prospective advice, such as recommended steps the corporation might take to remediate any wrongdoing or to prevent future missteps. If, as is often the case, the corporation fears imminent regulatory or prosecutorial scrutiny of the relevant events, the report may suggest a course of action to reduce the corporation’s exposure. Where a government investigation has not yet been launched, counsel will have to deal with the agonizing issue of whether the corporation should self-report; where an investigation has been launched, the corporation will need to quickly decide whether to cooperate with relevant authorities. Again, should a prosecutor seek to subpoena any written reports or records of the investigation, the corporation could not resist on Fifth Amendment grounds. These reports are, however, presumptively protected from disclosure as communications under the attorney-client privilege and as attorney work product.

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102 Duggin, *supra* note __, at 864.
103 See, e.g., Marcu, *supra* note __, at 206.
104 See, e.g., Zornow & Krakaur, *supra* note __, at 152.
The protected nature of such reports is critical because, absent such protection, the internal investigative report may well provide prosecutors and regulators with a roadmap to liability. Counsel will have done the government’s document and computer review for it—often a huge task—and identified the important needles in the haystack. They will have gathered the statements of the relevant witnesses, at least some of whom may choose not to speak to government agents at all. With these materials, the government also will have the expert assessment of experienced criminal counsel regarding the corporation’s likely exposure under federal law.

2. “Selective” Waiver

There is another consequence of exposing investigative findings to government agents which is not of the DOJ’s making but which is said to exacerbate the unfairness of its waiver policy: the disclosure of protected materials to the government will probably result in a waiver of any privilege as to other persons—such as civil plaintiffs, shareholders pursuing shareholder derivative actions, and state regulators—seeking disclosure of the same materials for purposes of civil litigation. The corporate bar often cites this as “the most serious over-arching concern with regard to compelled-voluntary waiver.”

With respect to the attorney-client privilege, all the circuits to consider the issue except the Eighth Circuit have rejected a "selective" waiver theory. They have ruled that where otherwise privileged materials are shown to third-parties—either in an attempt to head off regulatory or criminal action against the corporation, in the course of the corporation's business, or in the conduct of litigation—the protections of the attorney-client privilege are waived as to any other person. Only the Eighth Circuit has adopted a limited doctrine of "selective" waiver whereby voluntary disclosure to a government agency constitutes a waiver of the attorney-client privilege only as to that agency.

Under the work product doctrine, exposure of protected materials to third parties does not automatically waive the doctrine's protection. “[A] party who discloses documents protected by the work-product doctrine may continue to assert the doctrine's protection only when the disclosure furthers the doctrine's underlying goal.” Generally, this inquiry turns on whether the disclosure was made to one deemed an "adversary," in which case work product protection is lost, or whether it is turned over to one with a "common interest" under circumstances that indicate a legitimate expectation of continued confidentiality, in which case the work product protections will be sustained. Where the disclosing party knows that an investigation is ongoing by the recipient entity, that will certainly suffice to demonstrate an adversary relationship. All the circuits to

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105 Brown, supra note __, at 947.
106 See, e.g., Qwest Comm’ns Int’l, Inc., 450 F.3d 1179 (10th Cir. 2006) (collecting cases).
107 See Diversified Indus. v. Meredith, 572 F.2d 596, 611 (8th Cir. 1977) (en banc) (attorney-client privilege not waived as to civil plaintiff where documents had been voluntarily disclosed to SEC).
108 See United States v. MIT, 129 F.3d 681, 687 & n.6 (1st Cir. 1997).
110 See, e.g., MIT, 129 F.3d at 687; In re Steinhardt Partners, L.P., 9 F.3d 230, 234–36 (2d Cir.1993).
111 See Steinhardt Partners, 9 F.3d at 234; Westinghouse, 951 F.2d at 1428.
consider this issue have rejected a "selective" waiver theory or a "fairness" analysis. They hold that disclosure of work product to one adversary is sufficient to waive the doctrine as to all adversaries.\textsuperscript{112}

The government, recognizing that this dynamic is a roadblock to access to privileged materials, has entered into confidentiality agreements that purport, by contract, to institute a “selective waiver” policy. The SEC has been particularly active in this area, though the DOJ, too, has sometimes tried to accommodate cooperating companies in this regard.\textsuperscript{113} Again, the problem is (mostly) the courts. Although the law is unsettled as to the significance of an express assurance of confidentiality by the government agency to which the original disclosure was made,\textsuperscript{114} it is fair to say that courts have generally have not been sympathetic. In 2006, an amendment to Federal Rule of Evidence 502 was proposed, which stated that “[i]n a federal or state proceeding, a disclosure of a communication or information covered by the attorney-client or work product protection—when made to a federal public office or agency in the exercise of its regulatory, investigative, or enforcement authority—does not operate as a waiver of the privilege or protection in favor of non-governmental persons or entities.”\textsuperscript{115} In April 2007, after noting that this proposed revision to Rule 502 was “adamantly opposed by bar groups and private lawyers” but “enthusiastically favored by government offices and agencies,” the Advisory Committee on Evidence Rules decided to drop the provision on selective waiver.\textsuperscript{116} This deletion was noted in the subsequent congressional report on Rule 502, but no objection was made to the committee’s decision.\textsuperscript{117}

Professor Lonnie Brown proposes one creative and sensible solution to corporations’ cooperation dilemma: implementation (presumably through legislation) of the “control group” test for corporate privilege assertions. This approach, he argues, has

\textsuperscript{112}See, e.g., Westinghouse, 951 F.2d at 1428–29.

\textsuperscript{113}See, e.g., Thomas & Stead, supra note __, at 15; For example, the SEC has supported federal legislation that would permit a selective waiver by persons who wish to make disclosures to the SEC, so that disclosure to the SEC is not considered a waiver as to any other party. See Section 4 of the Securities Fraud Deterrence and Investor Restitution Act of 2003, H.R. 2179 (introduced May 21, 2003); Prepared Testimony of Mr. Stephen M. Cutler, Director, Division of Enforcement, SEC, before the House Subcomm. On Capital Markets, Insurance and Government Sponsored Enterprises (June 5, 2003), available at http://financial services.house.gov/hearings.asp?formmode=detail&hearing=224&comm=1.

\textsuperscript{114}For example, the D.C. and Third Circuits have held that even an express agreement by the government agency to preserve the confidentiality of the disclosures offers no protection against waiver of the attorney-client privilege. See Westinghouse, 951 F.2d at 1426–27; Permian, 665 F.2d at 1219–22. The D.C. Circuit, however, has upheld a disclosing party’s claim of work product protection because an agreement with the SEC established a protective attitude of confidentiality which demonstrated the disclosing party’s intent to preserve its work product as against another government “adversary.” See Permian, 665 F.2d at 1217–19; see also In re Subpoenas Duces Tecum, 738 F.2d at 1374 n.12. The Second Circuit has also indicated that an express assurance of confidentiality by the government agency would bar a finding of waiver in the work product context. See In re Steinhardt, 9 F.3d at 236; In re Subpoena Duces Tecum, 738 F.2d at 1375. The Third Circuit, by contrast, has ruled that the existence of a confidentiality agreement between the disclosing party and the "adversary" agencies to whom the work product was disclosed would not change its determination that the disclosure effected a waiver. Westinghouse, 951 F.2d at 1430.

\textsuperscript{115}Proposed Fed. R. EVID. 502(c).

\textsuperscript{116}Minutes of the Comm. on Evidence Rules 14, 15-16 (April 12-13, 2007).

a number of advantages, one of which is that “the proposed corporate attorney-client privilege will protect that about which corporations are primarily concerned—legal advice and incriminating statements attributable to the corporation—while leaving unprotected that which is reportedly of most interest to the government—factual information. The result is that corporations can be deemed ‘cooperative’ by turning over the unprotected factual materials without the necessity of waiver and the related concerns that accompany it—i.e., ... waiver as to third parties.”\textsuperscript{118}

Professor Brown’s proposal is fairly new, but, given the high regard in which the bar holds \textit{Upjohn} and, more important, the bar’s reaction to one outstanding proposed “solution” to the lack of a selective waiver doctrine—proposed Federal Rule of Evidence 502(c)—it is fair to assume that the bar will not be rushing to endorse this “fix.” One might think that if the corporate bar \textit{truly} wanted to cooperate with the government, it would be all for proposed Federal Rule of Evidence 502(c). As the author of the proposed selective waiver provision, Professor Daniel Capra, has explained, however, “‘[t]he committee thought it was doing corporations a favor by giving them some protection when they cooperated with the government. ... We knew we’d get grief from the plaintiffs’ counsel, but it turns out the defense bar has objected the most.’”\textsuperscript{119} According to Capra, “defense attorneys do not like the provision because it eliminates a common excuse for not cooperating with government investigators.”\textsuperscript{120}

How should the lack of a “selective waiver” doctrine fit into our thinking about DOJ policy? I believe that the “victims” of the government’s waiver policy should be required to mitigate its adverse effects before blaming those effects on the government. This the bar is not doing. Indeed, its principal argument against the selective waiver doctrine was that if such collateral costs were excluded from the waiver equation, it would be too hard to resist government requests for privilege waivers.\textsuperscript{121} My inclination, then, is to acknowledge this as a “cost” to be weighed as a collateral consequence of the government’s waiver policy, but not to give it a central place in the cost equation. The McNulty Memo, as we shall see, requires prosecutors to consider the collateral consequences of its policy when seeking waivers. It seems to me that this is more than fair given the defense bar’s failure to avail itself of obvious opportunities for self-help.

\textbf{III. Consideration of DOJ’s Waiver Policy}

\textbf{1. DOJ Policy}

It is not difficult to understand why prosecutors and federal regulators would love to have access to counsel’s internal investigation report and the work product underlying it; such access makes their jobs significantly easier and allows them to pursue more cases with fewer resources. Some assert (as indeed the \textit{Upjohn} Court strongly implied) that the

\textsuperscript{118} Brown, \textit{supra} note __, at 956.
\textsuperscript{119} Provision on Selective Privilege Waiver Likely to Be Pulled From Proposed Rules of Evidence, 80 CRIM. L. REPORTER (BNA) 464 (Jan. 31, 2007).
\textsuperscript{120} Id.
\textsuperscript{121} See, e.g., Minutes of the Comm. on Evidence Rules 14-16 (April 12-13, 2007).
government should be made to do its own work and that laziness is no reason to force waivers. One could of course counter that efficiency in pursing corporate misconduct is a value to be prized, or least weighed in the policy balance. More important, government authorities legitimately argue that access to internal corporate investigative results gives them information they may well be foreclosed from getting on their own.

First, corporate counsel will have a better chance of uncovering (expeditiously) the relevant documents and locating witnesses before evidence disappears, statutes of limitations run, and witnesses’ memories fade. She will have a much better sense of the corporate organization, culture, history, and the personalities and character of the relevant witnesses, than a prosecutor is likely to gain even in a lengthy investigation.122 All these factors could prove critical in understanding the documents and testing the credibility of witnesses. It may also be that prosecutors are able to make more accurate, as well as more expeditious, decisions regarding the appropriate allocation of individual blame or responsibility when they have the benefits of counsel’s informational and positioning advantages.

Second, and perhaps more important, is the question of access to the witnesses themselves. It is assumed that corporate employees will speak more willingly—and more frankly—to lawyers who are “on their side” than they will to government agents. (I will challenge this assumption in part, infra.) Whether or not this is true, the corporation has a “stick” with which to coerce compliance that is not available to the government: employment consequences for those who do not cooperate. Thus, many companies take the position that employees who assert their Fifth Amendment right against self-incrimination in internal investigations will be disciplined, and perhaps fired.123 At least where the government has not instructed the corporation to take this approach, the resulting statements are not deemed “compelled” by state actors within the meaning of the Fifth Amendment and thus are freely usable by the government.124

Finally, as was the case in Upjohn, witnesses may be, quite literally, beyond the reach of federal prosecutors. For example, the company may not be able to make former

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122 As the DOJ recognizes in its cooperation policy:

In investigating wrongdoing by or within a corporation, a prosecutor is likely to encounter several obstacles resulting from the nature of the corporation itself. It will often be difficult to determine which individual took which action on behalf of the corporation. Lines of authority and responsibility may be shared among operating divisions or departments, and records and personnel may be spread throughout the United States or even among several countries. Where the criminal conduct continued over an extended period of time, the culpable or knowledgeable personnel may have been promoted, transferred, or fired, or they may have quit or retired. Accordingly, a corporation’s cooperation may be critical in identifying the culprits and locating relevant evidence.

McNulty Memo, supra note __, at 7.


124 Cf. United States v. Stein, 440 F. Supp. 2d 315, 336-38 (S.D.N.Y. 2006) (Kaplan, J.) (finding that KPMG’s actions coerced its employees to cooperate in the investigation and were “fairly attributable” to the DOJ’s cooperation policy and prosecutors’ actions, and thus ruling that the employees’ “coerced statements and their fruits must be suppressed”).
employees available for interviews (and those witnesses may assert the Fifth Amendment in response to grand jury subpoenas), meaning that the only way the government can get their statements is through counsels’ interview notes. Many of the persons interviewed by counsel in Upjohn were not U.S. citizens and resided in countries beyond the jurisdiction of the court; accordingly, they were not subject to compulsory process. It is only through the cooperation of the company that those witnesses, or their statements, can be made available to the government. Further, as the Upjohn magistrate found, “even if such employees were made available for interviews, … it was ‘not unreasonable to expect some hesitancy, if not actual hostility, in answering questions with respect to payments which might have been made in violation of local [i.e. foreign] law.’”

Well and good, then, the government might have legitimate reasons for wanting access to the results of counsel’s corporate internal investigation and the information underlying their results. But has the government been reasonable in pursuing such materials?

In assessing the corporate bar’s continuing objection to privilege waiver requests, it is most productive to focus on the government’s latest iteration of the principles it uses to decide whether to charge corporations for the crimes of their agents and, in particular, that part of the McNulty Memo that deals with privilege waivers.

First, before asking for a waiver, prosecutors must balance various policy considerations and may proceed only if they conclude that “there is a legitimate need for the privileged information to fulfill their law enforcement obligations” (not if “it is merely desirable or convenient to obtain privileged information”). The “important policy considerations” to be balanced in evaluating whether such a waiver request is appropriate are:

1. the likelihood and degree to which the privileged information will benefit the government’s investigation; 2. whether the information sought can be obtained in a timely and complete fashion by using alternative means that do not require waiver; 3. the completeness of the voluntary disclosure already provided; and 4. the collateral consequences to a corporation of waiver.

Of these, the last seems to be a significant nod to the expressions of concern voiced by the defense bar regarding the outsized potential consequences that may ensue in terms of increased exposure to civil liability, in absence of a “selective waiver” rule, should the government insist on a privilege waiver. Some in the defense community contend that

125 See Brief of the United States, supra note __, at 8-9. The magistrate’s finding that the government had showed the “substantial need” and “undue hardship” necessary to have access to counsel’s witness statements turned in part on the unavailability of foreign witnesses. Id.
126 Id. at 9.
127 McNulty Memo, supra note __, at 8-9.
128 Id. at 9.
this first step will not represent a significant hurdle for AUSAs and that in many cases the line prosecutor will conclude that she “needs” a waiver. 129

The second step, then, may prove more important. Once prosecutors determine to ask for a waiver, they must “seek the least intrusive waiver necessary to conduct a complete and thorough investigation.” 130 In service of this instruction, prosecutors must first consider restricting their request to so-called “Category I” materials, which are described as those that contain “purely factual information, which may or may not be privileged, related to the underlying conduct.” 131 Category I is said to include such materials as “copies of key documents, witness statements, or purely factual interview memoranda regarding the underlying misconduct, organization charts created by company counsel, factual chronologies, factual summaries, or reports (or portions thereof) containing investigative facts documented by counsel.” 132 To request such materials, the prosecutor must obtain the written authorization of the relevant U.S. Attorney, who in turn must consult with the Assistant Attorney General for Criminal Division before saying “yea” or “nay.” The waiver request must be communicated in writing to the corporation, and the corporation’s response to this Category I request “may be considered in determining whether a corporation has cooperated in the government’s investigation.” 133

“Only if the purely factual information provides an incomplete basis to conduct a thorough investigation should prosecutors then request that the corporation provide attorney-client communications or non-factual attorney work product,” or so-called “Category II” materials. 134 Category II information may include “legal advice given to the corporation before, during, and after the underlying conduct occurred.” 135 Before requesting that a corporation turn over Category II materials, the relevant U.S. Attorney must obtain the written approval of the Deputy Attorney General; if authorized, the U.S. Attorney must send the request to the company in writing. If this approval requirement did not make the point sufficiently clear, the memo adds that prosecutors “are cautioned that Category II information should only be sought in rare circumstances” and provides that if a corporation declines such a waiver “prosecutors may not consider this declination against the corporation in making a charging decision” although they may “always favorably consider a corporation’s acquiescence” to the request in evaluating corporate cooperation. 136

129 See, e.g., Ben-Veniste & De, supra note __, at 3 (“The relatively vague balancing test to show a ‘legitimate need’ is easily satisfied, and it is almost guaranteed that no prosecutor would ever concede that Category I information is sufficient to conduct a ‘thorough investigation’ (especially as there is no neutral arbiter making either determination).”).
130 McNulty Memo, supra note __, at 9.
131 Id.
132 Id.
133 Id.
134 Id. at 10.
135 Id.
136 Id.
The defense bar seems unready to make nice, but does this more explicit policy seem reasonable? Considered only on its own terms, without reference to the overall context examined in Part V, infra, I think so. There is anecdotal evidence (mine and others) that prosecutors in U.S. Attorneys Offices are extremely adverse to the thought of “wasting” time and energy securing approvals from Main Justice. The policy’s Main Justice consideration and/or approval requirements—which are quite stringent—should deter an AUSA from bothering with borderline requests under DOJ policy. This, then, should go a long way toward alleviating whatever concerns the defense bar has about the frequency of these requests.

The policy also coincides nicely with the long-standing divide in privilege law between facts and the communications or work product in which they are embedded. As the Upjohn Court stressed, the attorney-client privilege protects qualifying communications between client and counsel, but does not privilege the facts communicated. And, on the spectrum of work product protection, “fact” work product receives much less protection than “opinion” work product. Upjohn recognized that while materials that reflect the attorney’s mental impressions and opinions are virtually undiscoverable, materials that simply contain facts can be had “upon a showing of substantial need and undue hardship.”

One problem presented by this policy, however, is that it is easier to talk about “fact” versus “opinion” work product than to actually distinguish between such animals in real life. Is a “fact chronology” that is based on witness statements and documents, but that also obviously reflects throughout the preparing lawyer’s opinions regarding what is pertinent and what is not, “fact” or “opinion” work product? What about witness statements that do not purport to be verbatim summaries, though if they do not obviously include lawyers’ speculations and conclusions? “[E]ven nearly verbatim interview summaries reflect attorney work product in the selection of questions, the relative time and detail allotted to various topics, etc.”

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137 See, e.g., Jodi Misher Peikin & James R. Stovall, Penance But No Absolution: The Paradox of Corporate Criminal Liability, 14 BUS. CRIMES BULL. No. __, at 3 (Jan. 2007) (arguing that the changes made in the McNulty Memo “are a step in the right direction, but the Judiciary Committee testimony regarding the Thompson Memorandum’s effect on the right to counsel in corporate investigations highlighted problems that cannot be resolved simply by revising the Memorandum’s privilege waiver and fee-advancement provisions”); supra note __.

138 See, e.g., Seide, supra note __, at 2.

139 See supra notes __-__ and accompanying text.


141 The Upjohn Court did not decide what standard should apply to opinion work product, noting only that disclosure of such “special[ly] protect[ed]” materials “is particularly disfavored,” is warranted in only “rare” situations, and has even been held to be barred in lower court decisions. See Upjohn, 449 U.S. at 399-01. In the circumstances of that case, the Court held that the magistrate had clearly applied the wrong standard—that is, the “substantial need and inability to obtain the equivalent without undue hardship” standard applicable to fact work product. Id. at 400.

142 Id.

143 Ben-Veniste & De, supra note __, at 3.
To some extent this potential difficulty will fall to case-specific resolution. There may be tough calls, and tough negotiations. But it seems to me that this policy, because more specific than the Holder/Thompson Memo, should be easier for counsel to work around without compromising the integrity of their investigations. For example, can counsel keep notes of witness interviews, without fear that such notes will inevitably find their way into prosecutors’ hands complete with attorneys’ credibility calls, opinions regarding the state of the witness’s recollection, reflections on how the testimony fits into the government’s proposed theory of wrongdoing, assertions regarding how the witness’s statements actually bear out the corporation’s position, notes regarding future follow-up questions, and the like? I believe that the answer is “yes”; this would be relatively easy to achieve, although it may take the note-taking associates more time. Having written literally thousands of witness debriefing memos during my time in private practice, I cannot imagine that lawyers could not sanitize reports of witness interviews of all but the faintest echoes of opinion work product. Would the statement of facts elicited inevitably contain some element of subjectivity? Probably. But competent lawyers could be taught to confine themselves to facts confidently asserted, and save for another document—whose work product privilege would remain intact—their impressions, opinions, and professional conclusions. It also strikes me that the other items on the government’s list of analytical work product are equally “do-able” and unthreatening if counsel is disciplined.

Category II, which encompasses those types of attorney-client advice and opinion work product that are at the heart of the defense effort, would seem to be well nigh unattainable given approval requests. What would normally be Category II information is subject only to Category I approval requirements, however, where: (1) the corporation or one of its employees “is relying upon an advice-of-counsel defense” (in which case legal advice contemporaneous with the underlying misconduct is relevant); or (2) the materials sought come within the crime-fraud exception. Although these exceptions might threaten the stringency with which Category II materials are to be treated, it is difficult to argue with them. After all, both exceptions are already authorized by existing waiver principles, meaning that the corporate defendants are sooner or later going to have to turn these things over, waiver or no.

There are two final concerns regarding the policy that I think worth noting. First, the procedural hurdles for both Category I and Category II are not applicable where the corporation “voluntarily” offers privileged documents “without a request by the government” (although records of such “voluntary” waivers must be maintained by the U.S. Attorney). A number of practitioners point to this exception as one that may well swallow all the other rules and approval requirements. Richard Ben-Veniste and Raj De, for example, argue that it is “inevitable that a new kabuki dance will be born—between prosecutors seeking privileged material but wanting to avoid the hassle of the McNulty Memo’s authorization hurdles on the one hand, and corporations seeking to curry favor with the prosecutors … by ‘voluntarily’ producing such material in an effort

\[144\] McNulty Memo, supra note __, at 10.
\[145\] Id. at 11.
to seem accommodating” on the other. 146 “As a practical matter, what board of directors will opt to take a principled stand opposing waiver when a ‘voluntary’ waiver may be the determinative factor in the prosecutor’s charging decision?” 147

One response to this objection is to ask: how can this “kabuki” be avoided? Barring any discussion of waivers? Barring corporations from ever “volunteering” to waive? That either course would not be in the best interests of the clients is illustrated by the further question of why defense counsel ever recommend that their clients accede to government privilege waiver “requests” if such waivers are indeed likely to have so adverse an affect on corporate interests. As Deputy Attorney General Paul J. McNulty noted in his congressional testimony,

What is not often discussed in this debate is that a privilege waiver is often volunteered or agreed to by a company for specific, business reasons. When a criminal investigation is launched, receipt of subpoenas must be publicly reported, stock prices fall, and the company undergoes the protracted and disruptive process of responding to multiple document subpoenas and providing employees to the government for interviews and grand jury testimony. At the same time, the company’s lawyers are conducting their internal investigation or have already completed it. If the company decides to cooperate, it can face additional delay while the government duplicates the company’s efforts in collecting documents and interviewing witnesses, or it may choose to waive privilege and offer the results of its internal investigation so that the government moves faster. The choice to waive often allows the government to make a charging decision within months rather than years, and saves the company money and employee time and Protects the value of its stock. 148

The answer, then, is that counsel are required to serve the interests of this client in this case, and that often means waiving, regardless of what effect that individual waiver will have on the next case, and the next, and the next. Individual corporate waivers may cumulatively have unfortunate systemic consequences but it would be a grave disservice to corporate clients to bar them from doing that which may most certainly be in their best interests. What the defense bar can do, of course, if this “kabuki dance” becomes common is what it has done so far: complain loudly and vigorously, up and down the DOJ chain of command and elsewhere, about this misuse of the policy.

A second concern is the scope of Category II materials. What would be covered by Category II other than advice that might otherwise be vulnerable under the crime-fraud exception or the reliance-on-counsel-defense waiver rule? Here it is necessary to put aside DOJ protestations that it is only interested in the “facts” in favor of a closer reading of its compelled-voluntary waiver policy. Note that the policy states that

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146 Ben-Veniste & De, supra note _, at 3.
147 Id. at 3.
prosecutors may consider requesting waivers both to obtain the facts that will “expedite its investigation” and “to evaluate the accuracy and completeness of the company’s voluntary disclosure.”\textsuperscript{149} Does this mean that prosecutors can “double-check” that the corporation has “told all” by asking for counsel’s opinion work product?

Defense counsel’s job at this point is a difficult one. To paraphrase one expert white-collar defense lawyer, one wants to situate one’s client on either side of the road—either fighting like hell or cooperating fully. Trying to navigate the middle of the road—that is, appearing to cooperate but resisting in reality—is an invitation to be run over.\textsuperscript{150} Nonetheless, counsel’s job, even should the client elect to cooperate fully, is never wholly that of a deputy of the government. Throughout, counsel will be subtly advocating, “spinning” the facts, trying to ensure that the client gets the best possible deal (and that the deal sticks). It hard to conceive of why the government should be entitled to rifle through counsel’s files to see what counsel believes might be the “worst case” scenarios for the client or otherwise to delve into the particulars of counsel’s delicate advocacy.

Despite this concern, my bottom line is that this waiver policy, considered solely on its own terms and without reference to the context discussed in Part V, is as reasonable as could be expected. It should reduce significantly the frequency of prosecutorial “requests” and it should give the bar more leverage in bargaining over what will be turned over (as well as instruction in eliminating opinion work product from that which is produced). Wholesale abuse by line prosecutors should not be presumed; if it eventuates, the defense bar has already amply demonstrated its ability to pressure the DOJ into remedying its transgressions.

2. The Attorney-Client Protection Act

The proposed legislative “fix” to the policy represented in the McNulty Memo raises a great many questions, some of them foundational issues such as the constitutionality of a congressional attempt to direct how the executive branch exercises its prosecutorial discretion.\textsuperscript{151} Significantly, the bill addresses governmental conduct beyond the criminal realm—including all civil and criminal matters—and governmental policies beyond the attorney-client privilege issues referenced in its title.\textsuperscript{152} In short, the defense bar gets a great deal more in this piece of legislation than a “fix” for the “compelled” privilege waiver policy that has been at the heart of this debate.

\textsuperscript{149} McNulty Memo, supra note ___. at 8.
\textsuperscript{150} Thanks to Scott Muller.
\textsuperscript{151} See, e.g., What Does the Attorney-Client Protection Act of 2006 Do?, WHITE COLLAR CRIME PROF BLOG (Dec. 9, 2006) (raising this and other issues).
\textsuperscript{152} Thus, it applies “[i]n any Federal investigation or criminal or civil enforcement matter.” It also purports to bar an “agent or attorney of the United States” from conditioning a civil or criminal enforcement decision on, or using as a factor in determining the extent of cooperation, assertions of the privilege, provision of legal fees for individuals, entry into a joint defense, sharing of defense information, or the failure to terminate employees because of their assertion of fifth amendment rights.
What does the bill achieve that the McNulty Memo does not? It bars the government from conditioning an organizational charging decision or a determination of corporate cooperation on any “valid assertion of the attorney-client privilege or privilege for attorney work product.” To the extent that the Act is read as barring this consideration from alone driving the DOJ’s judgments, it does not add much; the DOJ consistently has taken the position that an entity’s waiver decision is never the sole determinant in its decision-making process. But it would be odd to read the Act as stating that an entity’s willingness to turn over investigative materials that are also privileged can never figure in any governmental decision. The Act makes clear that it does not bar “voluntary disclosures” of internal investigative materials (an issue that obviously raises the same concerns about a “kabuki” dance of “voluntary” disclosures). In such circumstances, one would assume that the bar does not contend that their corporate clients should not be able to point to such disclosures as a factor in the corporation’s favor. Accordingly, it is not clear to me that the Act actually changes anything. Indeed, to the extent that it treats Category I and Category II materials—that is, all potentially privileged materials—alike, it may actually be less solicitous than the McNulty Memo.

In terms of the Act’s efficacy, there appear to be significant open issues here as well. It is unclear how (if at all) these provisions are enforceable, and at whose instance, and what remedies might appropriately be applied. If courts are inclined to hold hearings into prosecutorial investigative practices and charging decisions based on this statute, it would be a huge departure from the current near-total judicial reluctance to get into such matters, usually on separation-of-powers or judicial competency grounds. Absent this unlikely turn-around, the Act may offer less effective protection than the McNulty Memo because it contains none of the bureaucratic protections noted above which, at least in the opinion of this author, are most likely to deter over-eager AUSAs. In short, the McNulty Memo may actually be more protective than the “Attorney-Client Protection Act” if one is actually concerned about the protection of corporate privileged materials.

IV. Upjohn Revisited

The defense bar has already shown a disinclination to adopt my optimistic view of the McNulty Memo. Accordingly, we must return to the basics: that is, to the fundamental question whether the corporate attorney-client privilege and work product doctrine are necessary given the policy imperatives underlying these protections.

153 See text accompanying note __, supra.
154 There is also disagreement over the empirical fall-out of the changes in DOJ policy. Compare, e.g., Examining Approaches to Corporate Fraud Prosecutionis and the Attorney-Client Privilege Under the McNulty Memorandum: Hearing before the Senate Comm. on the Judiciary 6-7 (Sept. 18, 2007) (statement of Karin Immergut) (noting that between the implementation of the McNulty Memo in Dec. 2006 and the date of her testimony on September 18, 2007, the Criminal Division received ten requests for factual information under Category 1, only five of which involved a request for privileged documents actually covered by the Memorandum, and four of the five requests were approved; noting further that the Office of the Deputy Attorney General has not processed any requests for Category II information), with Letter from E. Norman Veasey to Hon. Patrick Leahy & Hon. Arlen Specter of Sept. 13, 2007 (summarizing, as a “neutral” asked to do so by the ACC and the NACDL, anonymous reports of abuses, but noting that no independently verification of the facts alleged was attempted).
1. Will the Corporation Cease Seeking Legal Advice Absent Privilege Protections?

The question whether the protections of the attorney-client privilege and the work product doctrine are necessary to ensure that corporations consult with legal counsel for purposes of legal compliance does not require a great deal of thought. At the outset, one must put the forced-waiver question in context. The attorney-client privilege, and the work product doctrine, are “evidentiary in nature, protecting against the compelled disclosure by the attorney or client of communications between them that satisfy the requisite elements.”\(^{155}\) But lawyers also have an ethical duty to guard the confidences of their clients, and this duty is unaffected by the DOJ policy:\(^{156}\)

The chief difference between the professional duty of confidentiality and the evidentiary attorney-client privilege is that the former applies to virtually all information coming into a lawyer’s hands concerning a client, and forbids virtually all disclosures, whereas the latter only applies when the question is whether a lawyer can be compelled to testify about her professional communications with a client.\(^{157}\)

In short, “the professional duty of confidentiality remains a central part of the lawyer’s ethical obligations, and continues to encompass far more, and to be far more broadly applicable, than the attorney-client privilege.”\(^{158}\)

Given that the duty of confidentiality provides security in the general day-to-day conduct of corporate business, I assume that most corporate actors will continue—despite the DOJ policy—to feel comfortable seeking legal advice. Even if those contemplating seeking legal advice on close questions have, in the backs of their minds, the possibility that (1) litigation may eventually ensue from a particular decision, (2) a privilege waiver may be requested and granted, and (3) they or the corporation will be in trouble in the event the advice eventually sought is disregarded or wrong, a wealth of “[i]ndependent legal and economic incentives exist that may inspire corporations to strive for legal compliance irrespective of the prospect of privilege waiver.”\(^{159}\) Even the *Upjohn* Court seems to have conceded this point,\(^{160}\) so we shall press on to Professor Brown’s “parade of horribles.”

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\(^{155}\) Brown, *supra* note __, at 908.

\(^{156}\) See MODEL RULES OF PROF’L CONDUCT R. 1.6 (2004); see also 1 GEOFFREY C. HAZARD JR. & W. WILLIAM HODES, THE LAW OF LAWYERING § 9.7 (3d ed. 2001).

\(^{157}\) Id. § 9.7.

\(^{158}\) Horton, *supra* note __, at 101-02.


\(^{160}\) See Upjohn, 449 U.S. at 392 (“In light of the vast and complicated array of regulatory legislation confronting the modern corporation, corporations, unlike most individuals, ‘constantly go to lawyers to find out how to obey the law.’”) (quoting Bryson P. Burnham, *The Attorney-Client Privilege in the Corporate Arena*, 24 BUS. LAW. 901, 913 (1969)).
2. Will Counsel Stop Investigating?

Only a slightly more credible concern is that which was central to the argument in \textit{Upjohn}: whether lawyers and clients will simply cease to conduct internal investigations when allegations of wrongdoing arise. To respond to this concern, one must consider why corporations \textit{do} feel obligated—\textit{despite DOJ policy and the lack of a selective waiver doctrine}—to continue undertaking internal investigations. The answer is that the waiver issue is only one consideration in the complex of factors. And as white-collar defenders conclude when they are writing \textit{not} about the horrors of DOJ waiver policy but instead about the whys and wherefores of internal corporate investigations, this complex of factors in the usual case will demand investigation of alleged wrongdoing even with the possibility or even certainty of an eventual waiver. There appears to be no evidence that—\textit{despite DOJ policy and the lack of a selective waiver doctrine}—corporations have declined to conduct investigations where they otherwise would; and, as Professor Dan Richman notes, “should existing incentives be insufficient in this regard, policymakers could increase them, particularly on the civil or criminal sanctioning side.”\textsuperscript{161}

At the most general level, companies need to know the facts in order to defend themselves. As Nancy Kestenbaum summarizes:

Companies ... reap numerous affirmative benefits by conducting their own investigations. Even if the government is not investigating a company, a company that conducts an internal investigation on its own gains the advantage of knowing what the facts are, and, if there is no legal requirement that such investigation be disclosed, can then take appropriate internal action and then decide whether or not to bring such results to the government’s attention. Even where the government is aware of the issues, sometimes a company can persuade the government to forbear from investigating to permit the company to investigate the issues first. In those instances, occasionally the company can persuade the government not to investigate at all or to narrow the issues under investigation. Even if the government does investigate, a company that has conducted its own investigation is armed with the facts, can make informed decisions, can take appropriate remedial action and can better craft defenses—all of which will leave the company better-positioned to deal with the government, whether or not the government expressly gives the company cooperation credit for conducting its own investigation.\textsuperscript{162}

Beyond these general considerations, a variety of external circumstances make internal investigations wise (or imperative), some of which existed at the time \textit{Upjohn} was decided but many of which have developed since that date. The most obvious reason to conduct an internal investigation into alleged wrongdoing is that such investigations are required, in some instances, by statute, such as the Anti-Kickback Enforcement Act of

\textsuperscript{161} Richman, \textit{supra} note __, at 311; \textit{see also} Comey Remarks, \textit{supra} note __, at 2 (“We have seen no evidence at all that corporations refrain from conducting internal investigations because, in order to obtain leniency for cooperating, they might be asked to waive a privilege.”).

\textsuperscript{162} Kestenbaum & Criss, \textit{supra} note __, at 151-52.
1986,\textsuperscript{163} the Medicare Fraud Reporting Act,\textsuperscript{164} and federal banking regulations.\textsuperscript{165} These statutes and other regulations were put in place only after \textit{Upjohn}. For example, after \textit{Upjohn}, industry regulators and associations, such as the New York Stock Exchange, the American Stock Exchange, and the National Association of Securities Dealers, put into place rules that “require ongoing investigation and/or disclosure in situations involving suspicious circumstances or allegations of wrongdoing....” \textsuperscript{166}

Another obvious reason to investigate is to ensure that whatever wrongdoing has gone on has ceased. Especially where the DOJ, regulators, or others have raised questions about the allegations, letting the conduct continue is an invitation for harsh sanctions. Even where the allegations come from within the organization—in the form of anonymous reports or questions from internal auditors or others—the corporation is risking a great deal if it determines to play ostrich, betting on its ability to contain the allegations. The “very human and understandable reluctance to look for trouble ... is likely to be regarded by prosecutors in today’s overly crime-conscious environment as indifference to or even tacit approval of wrongdoing. With scandals like Enron and WorldCom still fresh in the public memory and news stories about companies under investigation breaking every day, corporate executives do not have the luxury of hoping it goes away when the hint of criminality appears.”\textsuperscript{167} Finally, even if the conduct itself has ceased, the organization must recognize that, unless it takes prompt remedial action, the wrongdoing may morph into other legal problems. For example, in \textit{Upjohn}, the IRS was investigating in part to determine whether Upjohn improperly treated the “questionable payments” (i.e., bribes) as deductible business expenses.\textsuperscript{168} Assuming that the criminal activity is reflected in the bottom line, that bottom line may need to be restated or future accounting based on the earlier numbers may itself be misleading, and criminally actionable.

Business or regulatory considerations are often cited as critical to decisions to investigate allegations of wrongdoing. Especially today, in light of “the current national focus on curbing ‘corporate greed,’”\textsuperscript{169} investigations may be necessary to reassure various corporate stakeholders—including investors, employees, clients or customers, auditors, regulators and the like.\textsuperscript{170} A somewhat related—and very important—advantage of investigation is that it permits companies to meet whatever reporting requirements constrain them under state or federal law. For example, the Upjohn investigation was prompted not only by a desire to take advantage of a SEC voluntary disclosure policy that would have mitigated any criminal or civil sanctions from the wrongdoing, but also to meet Upjohn’s obligations under SEC regulations controlling the disclosure requirements for publicly-traded companies.

\begin{itemize}
  \item \textsuperscript{163} 41 U.S.C. § 57 (2000).
  \item \textsuperscript{164} 42 U.S.C. § 1320-a7(b) (2000).
  \item \textsuperscript{165} See, e.g., 12 C.F.R. § 21.11 (2007).
  \item \textsuperscript{166} Duggin, \textit{supra} note __, at 885-86.
  \item \textsuperscript{167} Marcu, \textit{supra} note __, at 202; \textit{see also} Kestenbaum & Criss, \textit{supra} note __, at 151.
  \item \textsuperscript{168} \textit{See} Brief for the United States, \textit{supra} note __, at 23 n.15.
  \item \textsuperscript{169} \textit{See supra} note __.
  \item \textsuperscript{170} \textit{See supra} note __ and accompanying text.
\end{itemize}
Among the most compelling reasons to initiate internal investigations are those arising from increased federal interest in pursuing corporations civilly and criminally, the sentencing regime for organizations created by the U.S. Sentencing Commission, and the proliferation of compliance programs in part responsive to these circumstances.  The U.S. Sentencing Guidelines that control the sentencing of organizations for most federal criminal violations (the “organizational guidelines”) became effective on November 1, 1991. One manifestation of the organizational guidelines’ underlying “carrot and stick” philosophy—which has as its object galvanizing organizational efforts to prevent organizational wrongdoing—is an important sentencing credit that organizations can claim for having in place an “effective program to prevent and detect violations of law.” This “carrot” is critical in many corporate crime cases because of the potentially harsh restitution, fine, and corporate probation requirements that constitute the guidelines’ “stick.”

The guidelines have been commonly credited with creating a boom in organizational compliance efforts. As a consequence, a consulting industry has been created and significant organizational attention—in a wide variety of industries and businesses—has been devoted to determining how best to structure and maintain effective compliance programs. The organizational guidelines also undoubtedly focused prosecutorial and regulatory attention on the subject. They provided governmental actors with a template upon which to build when formulating their own policies regarding what constitutes an “effective program” for purposes of making decisions regarding the appropriate imposition of civil and criminal penalties. Finally, the organizational guidelines influenced corporate law, spurring most notably the Delaware Chancery Court, in In re Caremark, to authorize judicial scrutiny of directors’ duties vis-à-vis compliance.  

171 See, e.g., Duggin, supra note __, at 868-885.  
172 U.S. SENT’G COMM’N, U.S. SENTENCING GUIDELINES ch. 8 (1992). In 2005, the Supreme Court ruled that the statutes that made the guidelines mandatory violated individual defendants’ Sixth Amendment jury trial rights. See United States v. Booker, 543 U.S. 220 (2005). The Supreme Court has not yet decided whether corporations have a jury trial right, so one could argue that the organizational guidelines should continue to bind sentencing judges. For a discussion of this question and the law relevant to it, see Timothy A. Johnson, Note, Sentencing Organizations After Booker, 116 YALE L.J. 632 (2006). Whether or not the organizational guidelines are formally binding, courts are generally adhering to the “advisory” guidelines regime in sentencing, even post-Booker, and where they are not, it is generally at the government’s request.  
173 See In re Caremark International Inc. Derivative Litig., 698 A.2d 959 (Del.Ch. 1996). In Caremark, the Delaware Chancery Court was asked to approve the settlement of a shareholder derivative action alleging that the Caremark directors had breached their duty of care by failing to supervise the conduct of Caremark’s employees. The court approved the settlement, but in so doing raised the question “what is the board’s responsibility with respect to the organization and monitoring of the enterprise to assure that the corporation functions within the law to achieve its purposes?” Id. at 968–69. The Chancery Court stated that “[m]odernly this question has been given special importance by an increasing tendency, especially under federal law, to employ the criminal law to assure corporate compliance with external legal requirements” and by the organizational guidelines, “which impact importantly on the prospective effect these criminal sanctions might have on business corporations.” Id. at 969. The guidelines “offer powerful incentives for corporations today to have in place compliance programs to detect violations of law, promptly to report violations to appropriate public officials when discovered, and to take prompt, voluntary remedial efforts.” Id. The court concluded that “a director’s obligation includes a duty to attempt in good faith to assure that a corporate information and reporting system, which the board concludes is adequate,
Compliance programs of the sort contemplated by the guidelines require that organizations faced with allegations of wrongdoing conduct some sort of internal investigation, stop the conduct, and remedy its effects. Other regulators such as the SEC and the New York Stock Exchange have, building on the guidelines model, issued policies stating that regulatory action will turn in part on the quality of companies’ investigations of alleged malfeasance. What does all this mean? Because compliance programs generally require the initiation of an internal investigation when allegations of wrongdoing surface, such investigations are embedded in many corporations’ standard operating procedures; the question is not whether to investigate, but the scope of the investigation and by whom it ought to be conducted. If a company deviates from its own compliance program and foregoes an investigation in such a situation, that itself is a huge red flag that can invite investigation.

Another reason for conducting an investigation is that such a practice generally works if the object is to avoid criminal sanction and minimize regulatory exposure. One informal study of available data on the effect of the conduct of an internal investigation on the government concluded that “the evidence shows a clear correlation between a specific reference by DOJ or the SEC to a company’s internal investigation and a more favorable conclusion to a government investigation for the company. ... [Further, t]here are presumably numerous cases—and we are aware of many from our own practice—in which, without any public mention, the government has given a company substantial credit for conducting an internal investigation and the investigation played a significant role in the government’s willingness not to charge the company or to settle a case on more favorable terms.”

Finally, and unavoidably, there are the personal and professional imperatives faced by high-ranking individuals within the corporation. In reaction to the potential “risks posed by the criminalization of business conduct, and largely spurred by the enactment of the Sarbanes-Oxley Act, public corporations—and their Audit Committees—find themselves increasingly relying on internal investigations as both a

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174 With respect to the SEC, see supra note __. With respect to other regulators, see, for example, Memorandum from the New York Stock Exchange to All Members, Member Organizations and Chief Operating Officers, No. 05-65 (Sept. 14, 2005), http://overregd.lingquist.com/archives/NYSE%20Information%20Memo%205-65.pdf.

175 Kestenbaum & Criss, supra note __, at 151; see also Andrew C. Hruska, What’s Really Going On in Corporate Charging Decisions?, N.Y.L.J., Nov. 10, 2005, col. 4 (“[A]n analysis of the Justice Department’s corporate charging decisions over the past three years demonstrates that ... increasingly often, companies that cooperate with government investigators have successfully minimized the damage even from significant criminal conduct by senior managers. In a few cases, the benefits of superlative cooperation have been so substantial as to avoid conviction even when companies initially obstructed government investigators. ...”).
way to ferret out potential wrongdoing and to insulate themselves and their directors and officers from liability."\footnote{Sarkozi, supra note __, at 97 (emphasis added).} Indeed, many Board members—particularly the “independent” directors—may conclude that “the decision as to whether an internal investigation should be conducted is not really a discretionary one. Under Sarbanes-Oxley, Audit Committees and company management are required to address whistleblower complaints and other indicia of potential wrongdoing or face liability. Similarly, under Delaware and other states’ corporate law, a failure to address ‘red flags’ may be found to constitute a breach of fiduciary duty.”\footnote{Id. at 99.}

Curious as to whether my educated guessing was supported by practical experience, I reviewed a random sampling of practitioners’ recent writings on the subject of internal corporate investigations.\footnote{See, e.g., sources cited supra note __.} The results were strikingly consistent with the above conclusions.\footnote{Some, more cynical, colleagues have suggested that financial self-interest might motivate this advice. I take comfort from the fact that the practitioners’ literature generally does not treat the question as a “no-brainer,” and instead acknowledges that internal investigations are not without cost. For example, investigations may uncover additional criminality that may not otherwise have surfaced and they can increase the likelihood that negative information will reach the ears of the government or become publicly available. As discussed above, the possibility exists that the government will “request” a privilege waiver and that, if such a “request” is accepted, the results of the investigation will also have to be provided to others seeking to exact civil damages. Internal investigations can also be expensive and disruptive to business operations; they distract management and may create serious morale problems. Finally, investigations may compel organizations to change remunerative business practices, terminate business relationships, or fire otherwise productive and valued employees. See generally sources cited supra, note __.}

In the words of one lawyer: “when evidence of possible employee wrongdoing comes to management’s attention, there really is no choice any more” because “[m]anagement’s early and aggressive investigation of such a problem is the company’s best chance of maximizing control over what otherwise could become an unmanageable situation and minimizing the risk of both criminal exposure and public scandal.”\footnote{Marcu, supra note __, at 203; see also, e.g., Thomas & Stead, supra note __ (“In the current environment, a corporation presented with credible evidence of wrongdoing is expected to conduct a thorough internal investigation and cooperate willingly with any external investigation.”)); Kestenbaum & Criss, supra note __, at 152 (noting that “[i]n the current enforcement environment, conducting an internal investigation is clearly the safer response to an indication of wrongful conduct by an employee. Investigating will not only leave the company in the best position to deal with the government, but the evidence is now clear that it also can help the company gain significant benefits from the federal government for having done so.”).}

3. Does the Quality of Corporate Investigations Suffer Because of DOJ Policy?

The defense bar argues that a second “horrible” results from a lack of protection for attorney work product in internal investigations: “lawyers’ internal investigations will become ‘paperless’—counsel will refrain from taking notes or preparing memoranda in connection with corporate representations to avoid future provision of a blueprint for...
culpability to regulators and perhaps third parties.”

This, of course, relates to the rationale underlying the work product doctrine, which assumes that if lawyers cannot maintain the privacy of their work product, they simply will not record their thoughts rather than provide the results of their investigation and their strategizing to the adversary. If this dynamic indeed existed in this context, it would be a serious problem because an internal investigation of any seriousness requires papering. Counsel will talk to dozens of witnesses (or more), review reams of records (including accounting or other financial materials), and try to integrate all the facts and figures learned by various lawyers into some kind of comprehensive whole. It is simply impossible to do this effectively, much less efficiently, without generating significant written work product.

In light of this reality, the defense’s argument gives me a headache. Could counsel be arguing that their duty of effective representation requires them to compromise the investigation? I must be missing something, because it sounds very much to me like an argument that a lawyer’s ethical duty to the entity requires—in light of the possibility of prospective privilege waiver requests—that lawyers commit malpractice while investigating. I believe it appropriate at this juncture to adopt the sanguine view expressed by the Solicitor General in Upjohn: that this argument does a disservice to the professionalism of counsel and is, ultimately, (paraphrasing here) just plain silly.

When the bar is not objecting to the compelled-voluntary waiver policy but rather is lending general advice on the effective conduct of internal corporate investigations, it is able to call malpractice malpractice. As noted above, white-collar lawyers consistently emphasize that an internal investigation must be thorough and credible to be of any assistance to the corporation, either in evaluating its position or in the course of cooperation with the government. Indeed, far from cautioning counsel to stop taking notes of potentially inculpatory statements made in witness interviews, some practitioners stress that such material must be included in the final report because a “balanced report is more informative to the company officials who must act on” it and a “report that includes both exculpatory and incriminating evidence is fair to the individuals and entities that may be criticized in the report.”

Most importantly, “[i]f the company decides to disclose the report to the Government a report that presents the incriminating evidence as well as the exculpatory evidence is more likely to be credited by law enforcement officials; government officials are likely to discount a report that ignores incriminating evidence.” Indeed, a poorly executed investigation, or a biased, selective report, is worse than no report at all because the government is likely to view it, at best, as a whitewash or attempt to protect management and, at worst, as obstruction. The latter

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181 Brown, supra note __, at 901.
182 See supra text accompanying note __; see also Brown, supra note __, at 942 (noting that a “lawyer’s ethical duty of competency combined with a fear of malpractice liability or the possibility that some other civil or criminal action will be instituted against [corporate counsel] seem to provide ample motivation for careful documentation and record-keeping” in an internal corporate investigation).
183 Winer et al, supra note __, at 334.
184 Id.
185 See, e.g., Finnegan, supra note __, at 927 (noting that it “is paramount that counsel conducting the internal investigation solely represent the interests of the corporate entity and not any individual employee,
possibility is to be avoided at all costs, of course, given the government’s penchant of late for applying the criminal obstruction statutes in this context. In short, if it is in the client’s best interest to do an investigation, it is also in the client’s interest that it be done thoroughly, fairly, and well.

Finally, the compelled-voluntary waiver policy of the DOJ and other federal regulators is not the greatest threat to the sanctity of corporate privileges in this context. As the Supreme Court explained in Upjohn Co. v. United States, “[a] uncertain privileged, or one which purports to be certain but results in widely varying applications by the courts, is little better than no privilege at all.” If, as the bar seems to argue, any prospective uncertainty in the viability of the privilege in an internal investigation compromises the quality of such investigations, then these investigations must already be shoddy beyond redemption. Rather than cataloguing all the generally-applicable exemptions or waiver doctrines (such as the crime-fraud exception, the reliance-on-counsel-defense, exceptions to privilege protections in shareholder derivative litigation, partial and inadvertent disclosure waiver rules, waivers by new management, and the rules permitting attorneys to void the privilege in self-defense), let us simply note a few common threats to the certainty of privilege protection in this particular context for which our discussion has already laid the foundation.

First, if the investigation has been conducted both to assist in contemplated litigation with the government and to serve business interests, such as persuading regulators, customers, suppliers, competitors, or the general public that the wrongdoing was the act of a rogue employee and that the corporation is acting diligently to prevent future occurrences of misconduct. Where an investigation is launched both in anticipation of business needs and possible litigation, the work product privilege may not attach unless the corporation (as proponent of the privilege) can make a record that the internal investigation would not have happened "but for" anticipated litigation.

Second, and relatedly, waivers occur when the results of internal investigations into corporate wrongdoing are revealed to others for imperative business reasons. These may not feel to corporations and their counsel like “voluntary” waivers, but privileged materials are fair game to the government and others once revealed to independent

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188 For the content of these rules, see JULIE R. O’SULLIVAN, FEDERAL WHITE COLLAR CRIME (3d ed. 2007), at 98 (good faith reliance on counsel defense and waiver consequences), 952-956 (inadvertent waiver rules), 969-977 (crime-fraud exception), 977-983 (governmental actors).

189 See, e.g., United States v. Adlman, 134 F.3d 1194, 1202 (2d Cir. 1998). The Fifth Circuit employs a more rigorous standard, holding that litigation must be “the primary motivating purpose behind the creation of the document.” United States v. Davis, 636 F.2d 1028, 1040 (5th Cir. 1981).
auditors verifying the company’s financial statements, counsel for underwriters, government contract performance auditors, and government regulators, either to secure approval of a proposed corporate action or to avert regulatory enforcement action. Given the frequent incidence of these cases, it appears that the possibility that business concerns will prompt a waiver may approach that of a DOJ “request” under the cooperation policy.

Finally, as is sensible, corporate counsel faced with investigating allegations of wrong-doing within a corporation attempt to shield their investigative interviews, results, and advice by modeling their investigations on Upjohn. What the literature seems to ignore, however, is that much of the information protected from federal regulators and prosecutors by Upjohn is not consistently protected under either U.S. state or foreign law. Counsel, then, will hope for the application of the Upjohn subject-matter test, but cannot rely on that protection.

A goodly number of U.S. states have not adopted the Upjohn standard to test the scope of the attorney-client privilege. Indeed, although many appear to have endorsed no standard at all, a number have endorsed the “control group” test that Upjohn rejected. Obviously, “[t]he lack of uniformity between states in this regard poses a major problem for national corporations with presences in various jurisdictions.” In particular, corporations that conduct internal investigations may not, at least in state litigation, count on the application of the broad protections of the Upjohn “subject-matter”-like test. Wise counsel will assume that the most restrictive test—the “control group” test—is the only one that a corporation which operates in a number of states may safely rely upon. This means that communications from non-control group employees to counsel are not covered by the attorney-client privilege in these jurisdictions, apparently without the adverse effects on the flow of information between client and counsel posited by Upjohn and cited by the defense bar in reaction to the compelled-waiver policy.

190 See, e.g., In re John Doe Corp., 675 F.2d 482, 488 (2d Cir.1982); United States v. El Paso Co., 682 F.2d 530, 539–42 (5th Cir.1982).
191 See, e.g., In re John Doe Corp., 675 F.2d at 488–89.
192 See, e.g., United States v. MIT, 129 F.3d 681, 683 (1st Cir.1997).
194 See, e.g., Westinghouse Electric Corp. v. Republic of the Phil., 951 F.2d 1414, 1417–18 (3d Cir.1991); In re Subpoenas Duces Tecum, 738 F.2d 1367, 1369–75 (D.C.Cir.1984).
196 Brown, supra note __, at 934.
On the international plane, most countries recognize some form of attorney/client privilege. The contours of the privilege, however, differ—sometimes drastically—around the globe. “In today’s world, where the same facts may form the basis for worldwide litigation, the differences in disclosure rules from one country to another may result in the creation of communications that, while immune from disclosure in a foreign country, must be turned over to opposing counsel in U.S. litigation.” In short, “[t]he gaps in the privilege at the international level present a major problem for general counsel.”

4. Will Employees Stop Talking to Counsel if Their Communications May be Revealed?

All of the above rules limiting the applicability of the attorney-client privilege and work product doctrine, and providing for their waiver in certain situations, are also relevant to the other key assumption upon which Upjohn is based: that, absent the protection of the corporate attorney-client privilege, corporate executives and employees “will cease to be forthcoming out of a fear that whatever they communicate will ultimately be disclosed, and corporate counsel will understandably be more skeptical of the accuracy or completeness of the information communicated to them.” The policy underlying the attorney-client privilege is founded on assumptions regarding what “reasonable” persons will do in light of known disclosure rules. Because we must therefore assume that we are dealing with sophisticated, rational actors, the above-outlined uncertainties ought to cause such persons to recognize that the extent to which they can confidently rely on the privilege to protect their communications with corporate counsel in future is questionable.

Those corporate agents who have no real worries about their own behavior—i.e., those who are strictly witnesses—are not likely to be as influenced by concerns about confidentiality as they are about their situation within the company. Even if they are uncomfortable in a lawyer interview, or are hostile to the investigation out of personal loyalty to those in hot water, employees faced with the threat of employment consequences for a lack of cooperation have a strong incentive to be helpful. As far as employees who are (or are likely to be) subjects or targets of the investigation, there are more important reasons why employees who have inculpatory things to say should be extremely chary of sharing fulsomely with counsel—whether or not there is any prospect

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199 See, e.g., Am. Ass’n of Corp. Counsel, The Akzo Decision Strikes a Blow to Concept of Legal Professional Privilege to In-House Counsel, at http://www.acc.com/php/cms/index.php?id=364 (discussing cases by European Court of First Instance and European Court of Justice holding that the legal professional privilege in the EU does not extend to communications between parties and their in-house lawyers).
200 Fredrick M. Zullow & Rekha Ramani, Privilege is No Longer Simply a Domestic Issue: Care Should Be Taken in Complex Litigations, as Foreign Privilege Rules May Become a Factor, NAT’L L.J. A31, Jan. 13, 2003, at Col. 1.
202 Brown, supra note __, at 900-01.
of a compelled-voluntary waiver under DOJ policy. The first consideration for such persons is, of course, self-preservation. An employee whose conduct has triggered sufficient concern to prompt an internal corporate investigation is likely to know that (even if she thought she had the green light or at least a wink and a nod encouraging her allegedly wrongful activities) the Board is likely to very unhappy about the state of events. Regardless of whether the employee contemplates that she might be subject to criminal sanction, then, she may well be reluctant to share the ins and outs of her alleged wrongdoing for fear of employment retribution.

Second, and more important, the simple fact is that employees do not control the corporation’s privilege; it would be an irrational actor, then, who would disclose alleged wrongdoing to corporate counsel simply because she was asked. Professor Brown states the case nicely:

[T]he privilege’s principle justification—encouraging candor between attorney and client so as to facilitate effective legal representation—on its face, appears to have little application in the corporate environment. This is so because the privilege, to the extent recognized, would belong to the corporation, as the client, and not to its directors, officers and employees individually. Accordingly, there really is no personal incentive for corporate constituencies to be candid with counsel. The confidential protection that is guaranteed is not theirs; and hence, privilege purists would argue that these individuals would most likely refrain from disclosing information that might reflect poorly on them.203

The Solicitor General made this argument in Upjohn but the Court ignored it; it was wrong then, and it is even “wronger” now.

To understand why, further background may be appropriate. In 1980, as now, the rule is that when a corporate employee makes a communication to counsel for the corporation and the corporation later decides to waive applicable privileges, the individual employee, with few exceptions, may not assert a privilege to shield his communication from disclosure.204 The irrationality of an employees’ decision to share all despite a lack of control over the privilege is even greater post-Upjohn, though, because now there is little doubt that the witness will be warned, by counsel, of this dynamic. There is widespread agreement that corporate counsel, before interviewing corporate employees, must give what is commonly referred to as an “Upjohn warning.” Although expressed in different ways, the warning generally is as follows: (1) counsel represents the company—not the employee—and is interviewing the employee to gather information in order to provide legal advice to the company; (2) the interview is

203 Id. at 923.
204 For example, in United States v. International Brotherhood of Teamsters, 119 F.3d 210 (2d Cir.1997), the Second Circuit explained that "[r]ecognizing that entities can act only through agents, courts have held that any privilege that attaches to communications on corporate matters between corporate employees and corporate counsel belongs to the corporation, not to the individual employee, and that employees generally may not prevent a corporation from waiving the attorney-client privilege arising from such communications." Id. at 215; see also In re Bevill, Bresler & Schulman Asset Mgmt. Corp., 805 F.2d 120, 124 (3d Cir.1986).
confidential and covered by the attorney-client privilege; (3) the privilege belongs to and is controlled by the company; (4) because the company—not the employee—owns the privilege, the company, but not the employee, may elect in future to waive any privilege and provide information derived from the interview to third parties, including prosecutors or regulators.205

Note that this warning is appropriate whether or not a corporation is contemplating a compelled-voluntary waiver. In other words, were the DOJ’s policy suspended tomorrow, employees would still be advised of these facts. Why? First, one must recall that disclosure to DOJ is not the only reason why corporations may wish to waive the privileged nature of these interviews; as noted above, they may also disclose the results of their investigations in response to business or regulatory pressures. Second, and relatedly, the advice is given as much for the corporation’s benefit as out of any sense of obligation to the employee or ethical imperative for counsel. Some courts "have been willing to allow corporate employees to assert a personal privilege with respect to conversations with corporate counsel, despite the fact that the privilege generally belongs to the corporation," although the employees bear a heavy burden in making such a claim and generally are unsuccessful.207 Thus, the “Upjohn warning” is given to “prevent the employee from later claiming to have believed the attorney represented the employee during the interview, in an effort to invoke the attorney-client privilege and prevent the company from disclosing the employee’s statements” to others.208

With this as context, let us now return to the critical issue identified by the Solicitor General in Upjohn: in the corporate internal investigations context, will employees communicate facts to counsel that they would not make absent the protection of a corporate attorney-client privilege? To the extent that the extension of the corporate privilege to these circumstances carries with it an obligation to warn the witness that she does not own or control the privilege and that her statement is confidential only so long as the corporation wishes it to be, the privilege may actually inhibit fulsome communication. It is, in any case, difficult to credit that the existence of a corporate privilege would reassure the rational employee. At this point, the reasonable subject or

205 See, e.g., Brown, supra note __, at 938-39; Coleman, supra note __, at 285; Finnegan, supra note __, at 928-29; Reding, supra note __, at 454-55; Tuttle & Pierce, supra note __, at 474; see generally Duggin, supra note __, at 940-41 (surveying ethical rules applicable to corporate counsel’s interviews with employees ); AM. BAR ASS’N, MODEL RULES OF PROF’L CONDUCT 1.13(d) (2004) (“In dealing with an organization’s directors, officers, employees, members, shareholders or other constituents, a lawyer shall explain the identity of the client when it is apparent that the organization’s interests are adverse to those of the constituents with whom the lawyer is dealing.”).

206 Teamsters, 119 F.3d at 215.

207 An employee’s unarticulated "reasonable belief" is not sufficient to confer upon the employee control of the privilege. Id. at 214–16. The rationale is that “[t]his standard would provide employees seeking to frustrate internal investigations with an exceedingly powerful weapon, and would stray quite far from the principle that the attorney-client privilege should be ‘strictly confined’ in order to allow public access to ‘every man’s evidence.’ ” Id. at 216 n.2. If such a privilege is to be claimed, the onus is on the employee to make it clear to corporate counsel that he seeks legal advice on personal matters. See In re Grand Jury Proceedings, Detroit, Mich., Aug., 1977, 434 F. Supp. 648, 650 (E.D.Mich.1977), aff’d, 570 F.2d 562 (6th Cir.1978).

208 Finnegan, supra note __, at 929; see also Reding, supra note __, at 454-55.
target should be thinking only about the privilege *he or she owns* (the Fifth Amendment) and how to use that privilege to best advantage (or to minimize damage). We all know that many people are not (entirely) rational actors and thus it may well be that the existence of the privilege will give employees the (false) sense of security necessary to open up to corporate counsel. But in these instances, it is not a rational reliance on the corporation’s attorney-client privilege that truly motivates employees. Rather, it is the threat of being fired, combined with a misapprehension of their interests *vis-à-vis* those of the corporation.

Even indulging an assumption that the “unreasonable” employee deserves some accommodation, however, the advocates of the privilege must show that whatever marginal additional disclosure is obtained through irrational employee choices outweighs the efficiency and effectiveness advantages of a narrow or non-existent attorney-client privilege in this context. As noted above, this they cannot do because, given that counsel’s conversation with the unreasonable employee would otherwise be protected by work product in most cases, the effect of, and need for, the attorney-client privilege—viewed alone—is indeed negligible.

V. Attorney-Client Privilege and Work Product Protection as Fifth Amendment Surrogate

My default position, as explained in the introduction, is that corporations and their champions bear the burden of proving that the DOJ’s waiver policy, *considered alone*, actually results in the “parade of horribles” they posit. This they cannot do. Between educated guessing and my reading of some of the practice-oriented literature, I believe that it is clear beyond peradventure that the Supreme Court simply got it wrong in *Upjohn*. First, the attorney-client privilege is *not* necessary to ensure that corporations continue soliciting legal advice or conducting competent internal investigations when allegations of wrongdoing arise. To the extent that this was contestable in 1981, it is not today. Further, I think that the Solicitor General had it right in *Upjohn*: extending the scope of the attorney-client privilege in the internal investigation setting is unlikely to induce at least the rational employee to share information with counsel that he would not otherwise disclose. Again, the Supreme Court may have ignored this dynamic in 1980, but to do so in today’s environment would be a breathtaking victory of hope over experience. In short, at least in this context, *and measured only by the rationales underlying these privileges*—the privileges’ “benefits are all indirect and speculative” but their “obstruction is plain and concrete.”

Do these conclusions necessarily validate the DOJ policy and/or invalidate the defense bar’s objections to it? No, because one simply cannot evaluate the effect of the policy *taken alone*—that is, without reference to the entire context in which corporate criminal practitioners operate. When that context is considered, the bar *does* have valid reason for objection—just not the reason generally relied upon.

209 Brief for United States, *supra* note _, at 20 (citation omitted).
The deck is most definitely stacked against the corporation in criminal investigations. Three culprits are worth brief mention. The standards governing corporate criminal liability are irrational and overbroad.\[210]\ Exacerbating this circumstances is the nature of the federal criminal code; its overbreadth and elasticity mean that it is not difficult to find \textit{something} to hang on the corporation.\[211]\ Finally, the consequences of criminal convictions for corporations (including not only restitution and fines, but also civil damages and de-licensing and debarment from government contracting) are so harsh and wide-ranging that many public corporations have no valid option but to prostrate themselves at the feet of any prosecutor who wanders by. Which is why, I posit, the defense bar resists the DOJ’s compelled-voluntary privilege waiver policy so vigorously: this invasion is the last straw because it removes virtually the only means left to corporations to withstand the government juggernaut.

To explain, we must examine how corporate defense counsel operate in an environment that is so heavily weighted in favor of the government. In the pre-charge stage, when most white-collar cases are viewed as won or lost, the challenges facing defense counsel are (1) divining, without the benefit of formal discovery or other means of compelling the production of most types of information, what the government is investigating; (2) tracing or, with luck, keeping a step ahead of the government in learning the facts; (3) limiting, consistent with ethical and legal constraints, government access to incriminating evidence; and (4) using the facts, law, and equitable arguments to persuade the government to decline prosecution. Information control is the central function of the defense enterprise. One therefore cannot evaluate the importance of the attorney-client privilege and the work product doctrine in the defense of corporate clients in white-collar cases without understanding that \textit{corporations cannot claim a Fifth Amendment right against self-incrimination}.

Given the lack of a Fifth Amendment right, the only way that corporations have \textit{any} capacity to control information is to enlist lawyers to investigate the circumstances of alleged wrongdoing, ensuring that the information gleaned during both the factual investigation and the legal evaluation of the corporation’s position is protected by the attorney-client privilege and the work product doctrine. Practitioners’ writings on the conduct of internal corporate investigations make one point crystal clear: the \textit{true} function the attorney-client privilege and the work product doctrine serve is to give the corporation a fighting chance of resisting a government investigation or at least to buy it breathing space to make a decision regarding its best interests, \textit{not} to encourage self-investigation or employee candor or any of the other rationales traditionally said to underpin the attorney-client privilege and work product doctrine.

In short, the attorney-client privilege and work product doctrine have essentially been enlisted in aid of another enterprise entirely—that is, filling in for the absence of a corporate right against self-incrimination. Even the Solicitor General in \textit{Upjohn} understood this. Although unaddressed by the Court, a consistent theme in the


\[211\] \textit{See}, \textit{e.g.}, O’Sullivan, \textit{supra} note \textit{\ldots}, \textit{passim}.
government’s brief was the argument that the “subject-matter” test permitted corporations to abuse the privilege:

[T]he overly broad subject matter test would encourage corporations to create a “zone of silence” around any information that has potential legal consequences by funneling such information through house counsel. Such manipulation of the attorney-client privilege and the use of corporate executives (such as petitioner Thomas) who happen to be lawyers to perform what are essentially non-legal fact gathering tasks would undermine the legitimate right of law enforcement agencies “to satisfy themselves that corporate behavior is consistent with the law and the public interest.” ... 212

That the Solicitor General thought that this was an abuse of the privilege is evident in its outraged mention that a former SEC Commissioner (of all people) had recommended at a professional conference that any internal investigation conducted by a corporation into possible wrongdoing should be undertaken by outside counsel and “at all events, it should not be undertaken by nonlawyers.” 213

The Solicitor General was correct in arguing that the rationales underlying the attorney-client privilege do not warrant its use in this way, but that does not, in my mind, resolve the issue of whether the privilege is being “abused.” The question remains whether the attorney-client privilege and work product doctrine are serving a useful, if unintended, purpose which warrants a reconsideration of DOJ policy. The answer to this query depends on two further questions, the first of which is whether one believes that the current imbalance between government and corporations is good or bad. This is a topic that demands in-depth consideration that is beyond the scope of this article, but my initial reaction is that if we deem the adversary system the best and fairest means of testing criminal culpability, it should be a reality for all persons, legal or not.

The second question is, assuming that it is a bad thing that corporations are—as is vehemently asserted by the defense bar—effectively denied the benefits of an adversarial criminal process, what should be done about it? In absence of a narrowing of corporate liability standards, an overhaul of the federal criminal code, and a rethinking of the sanctions that can be visited upon corporations—all of which seem unlikely—the fundamental problem will remain. And use of the attorney-client privilege and work product doctrine as a stand-in for the Fifth Amendment is, while not supported by the modern rationales underlying those protections, consistent at least with one of the historical rationales underlying the privilege: reinforcing a defendant’s right to remain silent by preventing adversaries from going around that right by calling counsel in his client’s stead. 214

Conclusion

212 Brief for the United States, supra note __, at 16 (emphasis added) (quoting United States v. Morton Salt Co., 338 U.S. 632, 652 (1950)).
213 Id.
214 See Brown, supra note __, at 913.
Using the attorney-client privilege and the work product doctrine as a stand-in for the Fifth Amendment privilege to resist governmental investigations is far from the perfect solution to the imbalance of power existing between corporations and the government in the criminal sphere. The attempted substitution of these protections for the Fifth Amendment right is ineffective in part because the rules applicable to privilege and work product claims (such as the waiver rules) are not crafted for this purpose. For example, while an individual defendant does not waive his Fifth Amendment right for all purposes should he decide to tell his story to a prosecutor, a corporation that attempts to share the results of its internal corporate investigation will find that those results are now fair game—obtainable by regulators, private plaintiffs, and the press. Instead of trying to jam a round peg into a square hole (that is, by trying to resist privilege waivers on the basis of the rationales underlying the privileges when they are being used for a different purpose entirely), it would be better to attack the circumstances that essentially gut the adversity of the criminal process in corporate cases. But, as noted, that campaign is exceedingly unlikely to succeed.

It appears, then, that the defense bar is doing all it can to right the existing imbalance by co-opting whatever arguments it can to maintain its one means of resistance when the government comes knocking—claiming the protections of work product and the privilege. The DOJ has had no qualms about exploiting the overbroad corporate criminal liability standards, the overbroad criminal code, and the outsized sanctions available, in service of its waiver policy. It seems only fair that the defense bar be able to engage in similar hard-ball tactics. Thus, the fact that the legislation it is pushing is disguised as legislation to save the “sacred” corporate attorney-client privilege and work product doctrine, when it is in fact designed to counteract the coercive circumstances that apply in corporate crime cases, bothers me not at all. In view of the immense and dangerous advantages the government enjoys, the limited arsenal of weapons available to the defense, and the high stakes involved (measured in dollars or in the effect on innocent corporate stakeholders), I applaud the defense bar’s rearguard guerrilla warfare to maintain some adversity in the corporate criminal context.