

## University of Massachusetts Amherst

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From the Selected Works of Jennifer Eustis

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Summer June 27, 2019

# Empowering Through Staff Training and Team Skill Building

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A decorative graphic on the left side of the slide. It features two green leaves: a smaller one in the upper left and a larger one in the lower left. The larger leaf has a detailed texture of parallel green lines. Surrounding the leaves are three light gray circles of varying sizes, partially visible at the top and bottom edges.

# Empowering Through Staff Training and Team Skill Building

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# Discussion Topics

A decorative graphic on the left side of the slide. It features two stylized green leaves: a smaller one at the top left and a larger one with detailed vein patterns at the bottom right. There are also two light blue circles, one at the top left and one at the bottom left, partially overlapping the leaves.

## Ways to Empower

- Accepting new roles for staff
- Teaching new technology & tools
- Creating & editing documentation

# Discussion Questions

A decorative graphic on the left side of the slide. It features two stylized green leaves: a smaller one on the left and a larger one with detailed vein patterns on the right. There are also two light blue circles, one at the top and one at the bottom left, partially visible.

- What does it mean to empower staff through training and skill building?
- What happens when the training is not as successful as you thought?
- Are workshops useful? Do workshops need to be paired with individual help and/or training?