Learning Spaces for the New Way Students Work

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A Vision of Students Today

This video was created by me and the 200 students enrolled in ANTH 200: Introduction to Cultural Anthropology at Kansas State University, Spring 2007. It began as a brainstorming exercise, thinking about how students learn, what they need to learn for their future, and how our current educational system fits in. We created a Google Document to facilitate the brainstorming exercise, which began...
Today’s Students multi-task

<table>
<thead>
<tr>
<th>Activity</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Study</td>
<td>3 hours</td>
</tr>
<tr>
<td>Eat</td>
<td>2 hours</td>
</tr>
<tr>
<td>Work</td>
<td>2 hours</td>
</tr>
<tr>
<td>Watch TV</td>
<td>1.5 hours</td>
</tr>
<tr>
<td>Online</td>
<td>3.5 hours</td>
</tr>
<tr>
<td>Music</td>
<td>2.5 hours</td>
</tr>
<tr>
<td>Cell phone</td>
<td>2 hours</td>
</tr>
<tr>
<td>Sleep</td>
<td>7 hours</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>26.5 hours</strong></td>
</tr>
</tbody>
</table>
“In Between” Spaces
“In Between” Spaces
“In Between” Spaces
“In Between” Spaces
Gamers are ...

- More **sociable**.
  - Teamwork. Leadership.
- Great at learning in **informal** ways.
  - **Learn from peers.**
  - Do not learn from authority figures.
  - Aggressively ignores [...] formal instruction
- Prefers modular, just-in-time learning
- Confident
  - Expert. **Hero.**
  - Idealism: everything is possible.
Gamers are Heros

http://www.sharingmachine.com
What we learned from the Banking Industry... (Before the Bailout)
Concierge Services

• Help Desk
  – Anti-virus software, anti-spyware, anti-malware...
  – Troubleshooting

• Hardware Repair Shop
  – Dell warranty repairs
  – Apple warranty repairs

• Account management
  – Password Resets
  – Account issues
Learning (while) In Line
Waiting Area / Learning
Phone Bank

Phone: 51%
Email: 29%
Walk-In: 20%
IM: -

[Diagram showing the distribution of methods used, with Phone at 51%, Email at 29%, Walk-In at 20%, and IM at 0%]
Account Assistance
Consultation Stations
Presentations & Inspiration
Teachable Moments

- Smart Board
- Events Programming
- TED Talks…
Technology Showcase
Technology Showcase
Learn. Innovate. Inspire.

• Peer assistance / concierge
• Experts: full-time staff & faculty
• Smart Board
• Tech books
• Tech magazines
• Technology Showcase