

**University of Toronto**

---

**From the Selected Works of Gustavo Saposnik**

---

May, 2016

## Decision making in MS care (protocol)

Gustavo Saposnik



Available at: [https://works.bepress.com/gustavo\\_saposnik/75/](https://works.bepress.com/gustavo_saposnik/75/)

STUDY PROTOCOL

Open Access



# Decision making under uncertainty, therapeutic inertia, and physicians' risk preferences in the management of multiple sclerosis (DIScUTIR MS)

Gustavo Saposnik<sup>1,2\*</sup>, Angel Perez Sempere<sup>3</sup>, Roula Raptis<sup>4</sup>, Daniel Prefasi<sup>5</sup>, Daniel Selchen<sup>1</sup> and Jorge Maurino<sup>5</sup>

## Abstract

**Background:** The management of multiple sclerosis (MS) is rapidly changing by the introduction of new and more effective disease-modifying agents. The importance of risk stratification was confirmed by results on disease progression predicted by different risk score systems. Despite these advances, we know very little about medical decisions under uncertainty in the management of MS. The goal of this study is to i) identify whether overconfidence, tolerance to risk/uncertainty, herding influence medical decisions, and ii) to evaluate the frequency of therapeutic inertia (defined as lack of treatment initiation or intensification in patients not at goals of care) and its predisposing factors in the management of MS.

**Methods/Design:** This is a prospective study comprising a combination of case-vignettes and surveys and experiments from Neuroeconomics/behavioral economics to identify cognitive distortions associated with medical decisions and therapeutic inertia. Participants include MS fellows and MS experts from across Spain. Each participant will receive an individual link using Qualtrics platform<sup>®</sup> that includes 20 case-vignettes, 3 surveys, and 4 behavioral experiments. The total time for completing the study is approximately 30–35 min. Case vignettes were selected to be representative of common clinical encounters in MS practice. Surveys and experiments include standardized test to measure overconfidence, aversion to risk and ambiguity, herding (following colleague's suggestions even when not supported by the evidence), physicians' reactions to uncertainty, and questions from the Socio-Economic Panel Study (SOEP) related to risk preferences in different domains. By applying three different MS score criteria (modified Rio, EMA, Prosperini's scheme) we take into account physicians' differences in escalating therapy when evaluating medical decisions across case-vignettes.

**Conclusions:** The present study applies an innovative approach by combining tools to assess medical decisions with experiments from Neuroeconomics that applies to common scenarios in MS care. Our results will help advance the field by providing a better understanding on the influence of cognitive factors (e.g., overconfidence, aversion to risk and uncertainty, herding) on medical decisions and therapeutic inertia in the management of MS which could lead to better outcomes.

\* Correspondence: Gustavo.saposnik@econ.uzh.ch; saposnikg@smh.ca

<sup>1</sup>Division of Neurology, Department of Medicine, St. Michael's Hospital, University of Toronto, 55 Queen St E, Toronto, ON M5C 1R6, Canada

<sup>2</sup>Neuroeconomics and Decision Neuroscience, Department of Economics, University of Zurich, Zurich, Switzerland

Full list of author information is available at the end of the article



## Background

The field of multiple sclerosis (MS) has seen significant changes over the last several years [1, 2]. Clinicians and patients welcomed the introduction of disease-modifying therapy (DMT) for MS in the mid-1990s. Injectable agents, all with rather similar risk–benefit profiles, dominated MS care for over a decade. The approval of Natalizumab marked a change with the introduction of a more effective treatment option, but also entailed new risks associated with modulation of the immune system (e.g., risk of progressive multifocal leukoencephalopathy - PML) [2, 3]. More recently, the introduction of oral agents and new humanised monoclonal antibodies administered by infusion have opened yet another avenue for patients and clinicians [4]. Currently, there are over a dozen of DMTs available to treat MS, with varying availability around the world. Significant heterogeneity exists in the efficacy and risks associated with these therapies [5–7]. Therefore, clinicians have the challenge of tailoring treatment based on i) disease activity level (clinical and radiological data), ii) individual patient characteristics/preferences, iii) personal expertise/preference, in order to identify the optimal balance between efficacy and safety Table 1 (See Additional file 1 for data on some currently available agents) [8].

### Risk stratification in MS

An understanding of the risk of untreated multiple sclerosis is crucial to make therapeutic decisions Table 2 [8]. In addition, physicians' preferences and beliefs in effectiveness of treatment and drug safety profiles may influence their decisions. Disease activity/progression can be divided into physical, cognitive and radiological markers. Examples include number of attacks per year, number of disabling attacks, disability scales (clinical), lesion volume, GAD enhancing lesions, brain atrophy (MRI), and cognitive decline (e.g., using SDMT, PASAT, OR MoCA scales) [9]. Two scoring systems (Rio score and Modified Rio score) demonstrate good predictive value for MS progression. The Rio score includes MRI, clinical relapse and EDSS criteria, whereas the modified Rio score includes MRI and clinical relapse criteria (Fig. 1) [10]. A high risk profile using the modified Rio (score  $\geq 2$ ) includes either an MRI with more than 5 new T2 lesions (1 point) or 1 relapse in the first year (1 point) or two relapses within the first year of treatment (2 points) or the combination of these criterions [11]. These scores have been used to identify and predict response to Interferon  $\beta$ . For example, the modified Rio score in the PRISM trial revealed that participants who did not responded to Interferon  $\beta$  had a similar probability of disability progression as those assigned to the placebo group. Conversely, responders to Interferon  $\beta$  had a 52 % reduction in disability progression compared to placebo and non-responders ( $p < 0.0001$ ). MS patients

**Table 1** Comparative adverse events of different DMTs [7, 8]

Disease modifying agent	Adverse events
Interferon beta	<ul style="list-style-type: none"> <li>• Depression</li> <li>• thrombotic microangiopathy</li> <li>• hepatotoxicity</li> <li>• ISRs</li> <li>• Flu-like</li> <li>• LFT elevation</li> <li>• Leukopenia</li> </ul>
Glatiramer acetate	<ul style="list-style-type: none"> <li>• ISRs</li> <li>• Benign systemic reaction</li> </ul>
Mitoxantrone	<ul style="list-style-type: none"> <li>• Cardiac toxicity</li> <li>• Leukemia</li> </ul>
Natalizumab	<ul style="list-style-type: none"> <li>• Infusion reactions</li> <li>• PML</li> <li>• Infusion-related fatigue</li> </ul>
Fingolimod	<ul style="list-style-type: none"> <li>• Bradyarrhythmia</li> <li>• Macular edema</li> <li>• Herpes virus infection</li> <li>• PML</li> <li>• BCC</li> <li>• LFT elevation</li> <li>• Lymphopenia</li> <li>• Mild hypertension</li> </ul>
Teriflunomide	<ul style="list-style-type: none"> <li>• Hepatotoxicity</li> <li>• Peripheral neuropathy</li> <li>• Alopecia</li> <li>• Nausea/Diarrhea</li> </ul>
Dimethyl fumarate	<ul style="list-style-type: none"> <li>• Flushing</li> <li>• Gastrointestinal</li> <li>• PML</li> </ul>
Alemtuzumab	<ul style="list-style-type: none"> <li>• Infusion reactions</li> <li>• ITP</li> <li>• Goodpasture syndrome</li> <li>• Thyroid cancer</li> <li>• Infections</li> <li>• Autoimmune thyroid disease</li> </ul>

ISRs injection-site reactions, LFT liver function test, PML progressive multifocal leukoencephalopathy, ITP idiopathic thrombocytopenic purpura, BCC basal cell carcinoma

with a modified Rio score greater than or equal to 2 had a 65 % increased risk of disability progression (HR = 4.60;  $p < 0.001$ ) [12]. A Canadian group concluded that a change in treatment may be considered in patients with relapsing remitting MS if there is a high level of concern in any one domain (relapses, progression or MRI), a medium level of concern in any two domains, or a low level of concern in all three domains [13]. The European

**Table 2** Risks of untreated relapsing MS

Treatment targets	Evidence of association	Long-term outcome
T2 lesion volume	Increase of 0.8–1 ml/year	Correlates with increased relapse frequency and long term disability outcomes.
T1 black hole conversion	40–50 % of lesions go on to form black holes	Correlation with clinical measures and disability progression.
Brain atrophy	0.5–1 %/year in MS vs. <0.1 % in healthy controls	Correlation with cognitive outcomes and EDSS in the long term.
Clinical relapses	Annualized relapse rate in placebo arms: 0.5–1.38	Relapses associated with decreased quality of life. Relapses associated with accrual of disability. Earlier onset of SPMS.
Disability accrual	Average change of 0.27 EDSS points/per relapse MRI and lesional activity associated with disability progression	Increased likelihood of long term disability.

Reproduced with permission from Ontaneda et al. [8]

Medicines Agency approves escalating therapy with Natalizumab or Fingolimod in patients who had at least one relapse in the previous year while on Interferon β and either ≥9 T2-hyperintense lesions on brain MRI or ≥1 contrast-enhancing lesion MRI activity alone after the first year of treatment was associated with three- to fivefold increased risk of relapses or disability compared with stable patients. These recommendations have been supported by several prospective studies [14, 15].

Selection of a first line therapy will likely depend on several factors. Traditionally, and due to the availability of extended safety data, injectable agents may be the first choices. Given the comparable efficacy data between the injectable agents the selection of a therapy will be determined mostly by side effect profiles. Subjects with headaches, depression, and a history of liver dysfunction may experience worsening of these comorbidities when exposed to interferons. Monitoring for interferons includes following liver function tests, complete blood counts, and monitoring depression [8]. Given the availability of more effective drugs, the treatment paradigm is likely to change. However, it is expected there will be wide variability on

the timing of this paradigm shift (e.g., starting more effective therapies as first line treatment) based on patients’ and physicians’ tolerance to risk, estimation of the clinical course, regional funding programs, among other factors. As a result, it is vital to identify situations for which physicians take the opportunity of escalating treatment when indicated (e.g., progression of disease determined by clinical relapses, EDSS disability score and imaging data).

**Therapeutic inertia: a new paradigm in MS**

Therapeutic inertia is a term introduced in 2006 to define the lack of treatment initiation or intensification in patients not at goals of care [16–19]. Some examples include failure to intensify treatment in patients with persistent elevated blood pressure or blood glucose [16, 20, 21]. Reasons to explain therapeutic inertia include the lack of training and cultural organization in the practice at “treating to target”, competing demands and clinical uncertainty [22, 23]. In the context of MS, therapeutic inertia is defined lack of treatment initiation or intensification when there is evidence of disease progression (based on clinical and radiological data). In the present study,

Rio Score		Modified Rio Score	
Criterion	Change over the first year	Criterion	Change over the first year
MRI criterion = 0	≤2 active* T2 lesions	MRI criterion = 0	≤4 (5) <sup>‡</sup> new T2 lesions
MRI criterion = 1	>2 active T2 lesions	MRI criterion = 1	>4 (5) <sup>‡</sup> new T2 lesions
Relapse criterion = 0	No relapses	Relapse criterion = 0	No relapses
Relapse criterion = 1	≥1 relapse	Relapse criterion = 1	1 relapse
		Relapse criterion = 2	≥2 relapses
EDSS criterion = 0	Increase in EDSS score of <1 point	Not included	Not included
EDSS criterion = 1	Increase in EDSS score of ≥1 point, sustained over at least 6 months		
Rio Score = MRI criterion + relapse criterion + EDSS criterion		Modified Rio Score = MRI criterion + relapse criterion	
*Active lesions defined as new or enlarging T2-weighted lesions plus gadolinium-enhancing lesions over the first year. <sup>‡</sup> The cut-off of four lesions was in the validation set; the cut-off of five lesions was in the training set. Abbreviation: EDSS, Expanded Disability Status Scale.			

**Fig. 1** Modified with permission from Sormani et al. defining and scoring response to IFN-β in multiple sclerosis. Nat. Rev. Neurol. doi:10.1038/nrneuro.2013.146

disease progression was defined according to the modified Rio score, where patients had one or more recurrent attacks and/or an MRI with 5 or more new T2 lesions while receiving treatment with a disease-modifying agent [11]. Another more recent criterion strongly associated with risk of relapse or disability progression was the presence of isolated gadolinium-enhancing lesions [14, 15].

### Medical decision making

Making decisions in medical care is a complex task involving a variety of cognitive processes [24]. Decision making is defined as the process of examining possibilities, risks, uncertainties, and options, comparing them, and choosing a course of action [25, 26]. Decisions based on erroneous assessments may result in incorrect patient and family expectations, and potentially suboptimal advice, treatment, and prognosis. Moreover, many decisions are made with limited information from observational studies or clinical trials that may not apply to particular patients. Uncertainty is one of the most important reasons contributing to the status quo and making proactive therapeutic decisions [17, 23, 27]. We need a better understanding on how physicians decide about different therapeutic options under uncertainty for patients with MS.

### The problem

Despite the availability of different markers for risk stratification in patients with MS, it is difficult for expert clinicians to select the best strategy when the progression pattern of the disease is uncertain. MS experts and clinicians are trained to quickly recognize patterns or critical aspects of particular situations [28]. Some clinicians apply the knowledge they have acquired from previous experience, others use information available at the time of the assessment, others use risk score tools or a combination of the above. However, it is not known how MS experts behave in clinical scenarios with ambiguous outcomes (unknown probability or uncertain risk of an outcome) or when more therapeutic options become available. In addition, we have a limited understanding about physicians' beliefs and preferences on the widely available therapeutic options for the optimal management of MS.

Moreover, there is still lack of evidence-based approaches to incorporate patients' preferences such as medication disutility into the shared decision making process [29]. As our understanding of MS risk continues to be refined, how to account for the uncertain risks, benefits, and preferences at the individual level is a current challenge for the practice of personalized medicine.

### The proposed solution: bringing together advances in MS treatment and Neuroeconomics

The expected utility theory states that decision makers choose between risky or uncertain options by comparing

their expected utility values (i.e., the weighted sums obtained by adding the utility values of outcomes multiplied by their respective probabilities) [30]. More importantly, patients' preferences and physicians' recommendations will change depending on the utility function of their current health status. For example, patients at low risk of developing MS progression may prefer to avoid 'risky' treatments (as they have low gains while having a risk of developing side effects), whereas high-risk patients would prefer the most effective treatment even if need to take higher risks (as they have a higher chance of having a progression leading to more disability) (Fig. 2) [24, 31].

### Rationale

Neuroeconomics is the science that studies the principles of how we make decisions [30, 32]. The neuroscience of decision making is based on behavioral economic concepts and mathematical approaches, such as game theory, to predict and model how people make their own choices [33].

The application of principles from Neuroeconomics (decision neuroscience) will facilitate the recognition of physicians' therapeutic preferences and beliefs about DMT for MS in the real world [34] (Fig. 3). Given the greater availability of treatment options, MS treatment will likely become more challenging. It requires a fine balance between the modest benefits of the less expensive, safer, and traditional DMTs versus new agents, usually more costly with potential harmful side effects. The so called 'intermediate agents' (e.g., Fingolimod) may have a 'decoy effect' (Phenomenon whereby consumers tend to have a specific change in preference between two options when also presented with a third -less preferable- option becomes available) [35, 36].

There is limited evidence of the application of the expected utility theory to clinical scenarios from the physicians' perspective. A better understanding of physicians' beliefs and preferences under uncertainty would likely improve the quality of care, patients' satisfaction, and likely improve clinical outcomes by increasing awareness on the therapeutic inertia in MS.

### Objectives

- 1) To evaluate tolerance to risk and ambiguity among MS experts under situations of uncertainty.
- 2) To assess the prevalence of 'therapeutic inertia'.
- 3) To determine the influence of tolerance to risk/ambiguity, overconfidence and herding on medical decisions.

### Research questions

- 1) How MS experts' perceptions of risk and tolerance to ambiguity influence their recommendations?

### How Absolute Risk-Aversion Changes with Wealth

Type of Risk-Aversion	Description
Increasing absolute risk-aversion	As wealth increases, hold fewer dollars in risky assets
Constant absolute risk-aversion	As wealth increases, hold the same dollar amount in risky assets
Decreasing absolute risk-aversion	As wealth increases, hold more dollars in risky assets

### How Absolute Risk-Aversion Changes with Health

Type of Risk-Aversion	Description
Increasing absolute risk-aversion	As <b>health</b> increases (healthy), <u>less</u> interested in <b>risky treatments</b>
Constant absolute risk-aversion	As health is stable, hold the <u>same</u> interest in <b>risky treatments</b>
Decreasing absolute risk-aversion	As <b>health</b> decreases (sicker), <u>more</u> interested in <b>risky treatments</b>

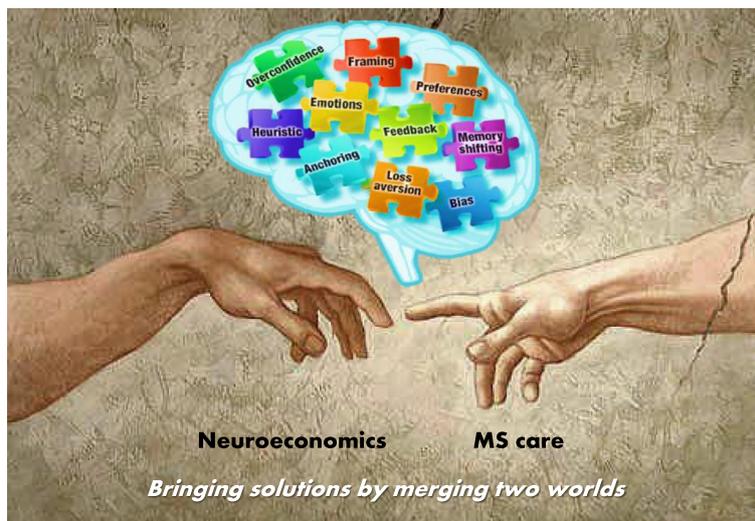
**Fig. 2** Illustrative comparison of risk aversion changes as a function of wealth and health

- 2) What is the prevalence of therapeutic inertia among physicians with expertise in MS?
- 3) What is the impact of tolerance to risk and ambiguity, overconfidence and herding on therapeutic decisions?

MS case-scenarios were derived from the most common situations in clinical practice as identified by experts in the field. Surveys include three standardized questions related to aversion to risk from The German Socio-Economic Panel (SOEP) study. The SOEP is a longitudinal study of private households that include household composition, occupational biographies, employment, earnings, health and satisfaction indicators [37, 38]. The English version is available online [39].

### Methods

We are proposing a prospective web-based study comprising 20 MS case-vignettes, 3 standardized surveys, and 4 behavioral experiments (see Additional file 1).



NeuroEconSolutions© by Gustavo Saposnik

**Fig. 3** Framework

Based on our previous work including a systematic literature review of studies evaluating cognitive biases or distortions in the medical field, we selected tolerance to risk and ambiguity, overconfidence, herding, and decisions about someone else [40]. We used the physician's reaction to uncertainty test to assess tolerance to risk or ambiguity in patient care [41]. This questionnaire comprised an initial pool of 61 items [41]. Factor analysis of the 428 respondents revealed a high accuracy (Cronbach's alpha = 0.90). The short version of this questionnaire includes five questions [42].

Behavioral experiments were designed to elicit risk and ambiguity aversion in the health and financial domains [43, 44], herding (decisions influenced by other colleagues) [45], decisions about someone else vs. own, and overconfidence (perception that own judgments are more accurate or in the top 50 % of the studied population) [46].

### Participants

Neurologists actively involved in the care of patients with MS from across Spain will be invited to participate in our study. Invitations are facilitated by the Spanish Society of Neurology (Sociedad Española de Neurología). We use Qualtrics platform for the design and implementation of our study. It is expected physicians will be able to complete the study within 30 min.

Participating physicians will receive fair market compensation for the time involved in completing the survey.

### Outcome measures

The primary outcome of the study is the proportion of participants who exhibit aversion to ambiguity and therapeutic inertia [19, 43]. Ambiguity aversion is defined as a preference for known risks over unknown risks [43]. This can be elicited through the experiments #16 and #17 in the health and financial domains (Additional file 1).

Therapeutic inertia will be assessed based on the selected treatment options in case-scenarios with recurrent relapses, appearance of new brain lesions in follow up MRI's while taking a disease modifying agent over a specified period. Secondary outcome measures include the association between risk aversion, overconfidence, and herding with therapeutic decisions and the assessment of therapeutic inertia using different criteria.

### Sample size calculation

Based on the results of pilot studies evaluating other medical conditions (e.g., atrial fibrillation) and our systematic review on the frequency of cognitive distortions affecting physicians [40], we require a sample size of 120 physicians (60 per group) (Table 3) to reach 90 % power to detect a conservative 20 % absolute difference in therapeutic inertia between participants exposed and not exposed to cognitive distortions.

**Table 3** Sample size calculation

Power <sup>a</sup>	90 %	85 %	80 %
N (per group)	60	53	46

<sup>a</sup>The power was calculated to detect a 20 % absolute difference between groups (40 % vs 20 %) with an alpha of 5 % (two-sided) for all of the calculations in the table

### Feasibility

the study interventions are simple and doable. The protocol includes clinical scenarios commonly observed in clinical practice. According to the Spanish Neurological Society (Sociedad Española de Neurología-SEN), there are over 1600 neurologists, 13 specialized MS centers comprising approximately 200 specialists in the field in Spain. Assuming a low response rate of 50 %, the completion of our study is feasible considering the required sample size to reach a power of 90 % with an alpha of 5 %.

### Analytical plan

To address objective 1, we will characterize participants' risk and ambiguity aversion as identified by the corresponding experiments (Additional file 1, behavioral battery questions (Q) #1 to 4.

To address objective 2, we evaluate therapeutic inertia (TI) as elicited by 10 case-vignettes. We will create a TI score representing the number of cases that participants did not escalate treatment (numerator) over 10 (denominator) multiplied by 100. The diversity of case-scenarios will also allow the analysis of therapeutic inertia using different criteria (e.g., modified Rio score, European Medicines Agency, isolated GAD-enhanced lesions).

To address objective 3, we will complete a univariate and multivariable analysis to determine the influence of risk aversion, tolerance to ambiguity, overconfidence and herding on therapeutic decisions and TI score.

Chi squared tests will be used to compare categorical variables; *t*-test or Kruskal-Wallis tests will be used to compare mean and median differences for continuous variables. The primary analysis will evaluate the association between physicians' responses in the behavioral component of the survey with responses in the case-scenarios. A multivariable analysis will be completed to determine the association between physicians' characteristics with the primary outcome of interest. Adjustment includes the following variables: age, sex, years of experience, expertise, volume of MS patients seen per week, and practice setting (academic vs. community). All tests were 2-tailed, and p-values <0.05 will be considered significant.

### Knowledge translation strategies

We plan to take a multifaceted approach to knowledge translation, targeting the following audiences for communication: 1) Neurologist, 2) the clinical academic

community, 3) the media, 4) policy-makers, and 5) MS patients and their families. We expect to generate high impact publications and media interest to inform the public and influence MS care programs. This work is also expected to increase awareness about therapeutic inertia among MS experts and to contribute toward new guidelines for the management of MS. We are working with key stakeholders to discuss the most effective dissemination strategy and target the key messages for all audiences.

## Discussion

Patients and physicians caring for patients with MS are confronted with important uncertainties concerning the diagnosis, prognosis, disease course, and disease-modifying therapies. In the recent years, new therapeutic alternatives became available for management of MS [5, 47]. These advances were achieved by targeting different pathophysiological mechanisms, producing more effective DMTs, but accompanied by either higher risk of infections, or more serious side effects [48]. As a result, MS experts have an expanded therapeutic arsenal compared to a decade ago. Decisions are not merely about the selection of an injectable interferon or Glatiramer (given daily or every other day) usually accompanied by skin reactions or flu-like symptoms, but rather the individual selection of the most appropriate DMT (e.g., dose, administration type, efficacy and safety profile) according to disease severity, patient's clinical status and preference. Consequently, more effective agents are now more accessible for MS patients who failed traditional DMT [5, 49].

Interestingly, physicians have limited education in both risk management and in formal training in decision making [50, 51].

We are proposing a novel approach in expanding research of MS care by combining case-vignettes with the assessment of cognitive distortions through experiments in Neuroeconomics (Decision Neuroscience). The application of Neuroeconomics' principles may help overcome those barriers by identifying and increasing awareness about cognitive distortions (e.g., overconfidence, tolerance to risk and ambiguity, etc.) that may lead to suboptimal decisions (e.g., therapeutic inertia) [18, 25, 52].

This study will provide evidence about: i) how MS experts make decisions under uncertainty, ii) how MS experts would change their preferences based on their tolerance to risk and ambiguity, iii) the prevalence of therapeutic inertia based on different criteria for escalating therapy (modified Rio, European Medicines Agency), and iv) the influence of cognitive distortions on therapeutic inertia.

DIScUTIR MS is designed as a pilot study to determine the feasibility of assessing tolerance to risk and ambiguity, therapeutic inertia, and associated factors among practicing physicians with expertise in MS.

The results of our study will also facilitate crucial information to understand current MS care practices and how physicians' preferences (e.g., risk aversion) have a global impact on medical and daily life decisions.

Some limitations need to be acknowledged. First, the small sample size of MS experts from a single country (Spain) would limit the generalizability of the results. However, DIScUTIR MS is designed as a pilot study to determine the feasibility of a larger worldwide study. Second, the concept and definition of therapeutic inertia applied to MS care is not widely disseminated. Some colleagues may also argue about the absence of an accepted definition of therapeutic inertia in MS care. However, we used a widely acceptable definition of TI supported by studies showing health care improvements in the management of key and widely prevalent conditions (i.e.; blood pressure and diabetes).

Despite the aforementioned limitations, our study will increase physicians' awareness of crucial situations under uncertainty in the management of MS. The results of DIScUTIR MS will provide a starting point to ignite discussions about a widely accepted definition of therapeutic inertia in MS care. This is relevant considering the lack of MS guidelines concerning clinical scenarios under uncertainty or progression of disease [53, 54].

The identification of clinical or radiological progression in MS should at least set the time of 'therapeutic momentum' to consider escalating treatment, especially when cost-effective options are available. In this setting, physicians may want to take that opportunity to discuss risk-benefit scenarios in a way similar to how financial advisors assess their clients' preferences and risk tolerance when advising about a variety of investment portfolios. An open discussion in risky situations following the appropriate documentation of disease progression would ameliorate the therapeutic inertia and may lead to more optimal decisions in the care of patients with MS.

## Ethics approval

The protocol was approved by the Research Ethics Board of St. Michael's Hospital, University of Toronto. Consent will be obtained by agreeing to participate in the study.

## Availability of data and materials

The appendix contains all details of the protocol.

## Additional file

**Additional file 1:** Case-vignettes and behavioral experiments.  
(DOCX 601 kb)

### Abbreviations

DMT: disease modifying agents; EMA: European Medicines Agency;  
MS: multiple sclerosis; SOEP: Socio-Economic Panel Study.

### Competing interests

Drs. Maurino and Prefasi are employees in the Medical Department of Roche Pharma. They do not hold any stocks or shares in Roche Pharma that may in any way gain or lose financially from the publication of this manuscript. Drs. Saposnik, Perez Sempere, Selchen and Raptis have no financial competing interest.

### Authors' contributions

We declare that we have participated in the (conception, design of the study, drafting the manuscript and made a critical revision of the manuscript). Dr. Saposnik was responsible for obtaining funds. Dr. Saposnik is supported by the Clinician-Scientist Award from Heart and Stroke Foundation Canada (HSFC). All authors read and approved the final manuscript.

### Acknowledgements

The study was sponsored by the Sociedad Española de Neurología (SEN) and funded by an operating grant from Roche Farma Spain. The authors are most grateful to all physicians participating in the study. We are indebted to Professors Christian Ruff and Philippe Tobler from the Department of Economics at the University of Zurich for their guidance when designing the behavioral experiments and survey selection. The sponsors were not involved in the design, execution, analysis, and interpretation or reporting of the results. We would like to thank the Li Ka Shing Knowledge Institute at St Michael's Hospital for the organization of the study.

### Funding

The study is supported by Roche Pharma and the Spanish Society of Neurology (SEN).

### Author details

<sup>1</sup>Division of Neurology, Department of Medicine, St. Michael's Hospital, University of Toronto, 55 Queen St E, Toronto, ON M5C 1R6, Canada. <sup>2</sup>Neuroeconomics and Decision Neuroscience, Department of Economics, University of Zurich, Zurich, Switzerland. <sup>3</sup>Department of Neurology, Hospital General Universitario de Alicante, Alicante, Spain. <sup>4</sup>Applied Health Research Center, Li Ka Shing Knowledge Institute, St. Michael's Hospital, University of Toronto, Toronto, Canada. <sup>5</sup>Neuroscience Area, Medical Department, Roche Farma, Madrid, Spain.

Received: 24 December 2015 Accepted: 21 April 2016

### References

- English C, Aloji JJ. New fda-approved disease-modifying therapies for multiple sclerosis. *Clin Ther*. 2015;37:691–715.
- Bruck W, Gold R, Lund BT, Oreja-Guevara C, Prat A, Spencer CM, et al. Therapeutic decisions in multiple sclerosis: moving beyond efficacy. *JAMA Neurol*. 2013;70:1315–24.
- Sormani MP, Bruzzi P. Can we measure long-term treatment effects in multiple sclerosis? *Nat Rev Neurol*. 2015;11:176–82.
- D'Amico E, Leone C, Caserta C, Patti F. Oral drugs in multiple sclerosis therapy: an overview and a critical appraisal. *Expert Rev Neurother*. 2015;15:803–24.
- Feinstein A, Freeman J, Lo AC. Treatment of progressive multiple sclerosis: What works, what does not, and what is needed. *Lancet Neurol*. 2015;14:194–207.
- Hartung HP, Aktas O, Boyko AN. Alemtuzumab: a new therapy for active relapsing-remitting multiple sclerosis. *Mult Scler*. 2015;21:22–34.
- Sempere AP, Gimenez-Martinez J. Safety considerations when choosing the appropriate treatment for patients with multiple sclerosis. *Expert Opin Drug Saf*. 2014;13:1287–9.
- Ontaneda D, Cohn S, Fox RJ. Risk stratification and mitigation in multiple sclerosis. *Mult Scler Relat Disord*. 2014;3:639–49.
- Ransohoff RM, Hafler DA, Lucchinetti CF. Multiple sclerosis—a quiet revolution. *Nat Rev Neurol*. 2015;11:134–42.
- Sormani MP, De Stefano N. Defining and scoring response to ifn-beta in multiple sclerosis. *Nat Rev Neurol*. 2013;9:504–12.
- Sormani MP, Rio J, Tintore M, Signori A, Li D, Cornelisse P, et al. Scoring treatment response in patients with relapsing multiple sclerosis. *Mult Scler*. 2013;19:605–12.
- Freedman MS, Forrester FG. Canadian treatment optimization recommendations (tor) as a predictor of disease breakthrough in patients with multiple sclerosis treated with interferon beta-1a: analysis of the prisms study. *Mult Scler*. 2008;14:1234–41.
- Freedman MS, Selchen D, Arnold DL, Prat A, Banwell B, Yeung M, et al. Treatment optimization in ms: Canadian ms working group updated recommendations. *Can J Neurol Sci*. 2013;40:307–23.
- Bermel RA, You X, Foulds P, Hyde R, Simon JH, Fisher E, et al. Predictors of long-term outcome in multiple sclerosis patients treated with interferon beta. *Ann Neurol*. 2013;73:95–103.
- Prosperini L, Mancinelli CR, De Giglio L, De Angelis F, Barletta V, Pozzilli C. Interferon beta failure predicted by ema criteria or isolated mri activity in multiple sclerosis. *Mult Scler*. 2014;20:566–76.
- O'Connor PJ, Sperl-Hillen JAM, Johnson PE, Rush WA, Biltz G. Clinical inertia and outpatient medical errors. In: Henriksen K, Battles JB, Marks ES, Lewin DJ, editors. *Advances in patient safety: from research to implementation* (volume 2: Concepts and methodology). Rockville: Agency for Healthcare Research and Quality (US); 2005.
- Mohan AV, Phillips LS. Clinical inertia and uncertainty in medicine. *JAMA*. 2011;306:383. author reply 383–384.
- Phillips LS, Branch WT, Cook CB, Doyle JP, El-Kebbi IM, Gallina DL, et al. Clinical inertia. *Ann Intern Med*. 2001;135:825–34.
- Okonofua EC, Simpson KN, Jesri A, Rehman SU, Durkalski VL, Egan BM. Therapeutic inertia is an impediment to achieving the healthy people 2010 blood pressure control goals. *Hypertension*. 2006;47:345–51.
- Huang LY, Shau WY, Yeh HL, Chen TT, Hsieh JY, Su S, et al. A model measuring therapeutic inertia and the associated factors among diabetes patients: A nationwide population-based study in taiwan. *J Clin Pharmacol*. 2015;55:17–24.
- Escobar C, Barrios V, Alonso-Moreno FJ, Llisteri JL, Rodriguez-Roca GC, Prieto MA, et al. New blood pressure control goals, more rational but facilitating therapeutic inertia? *J Hypertens*. 2013;31:2462.
- Turner BJ, Hollenbeck CS, Weiner M, Ten Have T, Tang SS. Effect of unrelated comorbid conditions on hypertension management. *Ann Intern Med*. 2008;148:578–86.
- Kerr EA, Zikmund-Fisher BJ, Klamerus ML, Subramanian U, Hogan MM, Hofer TP. The role of clinical uncertainty in treatment decisions for diabetic patients with uncontrolled blood pressure. *Ann Intern Med*. 2008;148:717–27.
- Glimcher P, Fehr E. *Neuroeconomics: decision making and the brain*. San Diego: Academic; 2014.
- Croskerry P. The importance of cognitive errors in diagnosis and strategies to minimize them. *Acad Med*. 2003;78:775–80.
- Elstein AS, Schwartz A. Clinical problem solving and diagnostic decision making: selective review of the cognitive literature. *BMJ*. 2002;324:729–32.
- Reach G. Clinical inertia, uncertainty and individualized guidelines. *Diabetes Metab*. 2014;40:241–5.
- Ye S. Medical decision making and the counting of uncertainty. *Circulation*. 2014;129:2500–2.
- Fontana M, Asaria P, Moraldo M, Finegold J, Hassanally K, Manisty CH, et al. Patient-accessible tool for shared decision making in cardiovascular primary prevention: balancing longevity benefits against medication disutility. *Circulation*. 2014;129:2539–46.
- Platt ML, Huettel SA. Risky business: the neuroeconomics of decision making under uncertainty. *Nat Neurosci*. 2008;11:398–403.
- Tur C, Tintore M, Vidal-Jordana A, Bichuetti D, Nieto Gonzalez P, Arevalo MJ, et al. Risk acceptance in multiple sclerosis patients on natalizumab treatment. *PLoS One*. 2013;8:e82796.
- Lee D. Neuroeconomics: Best to go with what you know? *Nature*. 2006;441:822–3.
- d'Acremont M, Bossaerts P. Decision making: How the brain weighs the evidence. *Curr Biol*. 2012;22:R808–10.

34. Saposnik G, Johnston SC. Decision making in acute stroke care: learning from neuroeconomics, neuromarketing, and poker players. *Stroke*. 2014;45:2144–50.
35. Ariely D. Predictably irrational: the hidden forces that shape our decisions. New York: HarperCollins Publishers; 2008.
36. Hu J, Yu R. The neural correlates of the decoy effect in decisions. *Front Behav Neurosci*. 2014;8:271.
37. Wagner GG, Frick JR, Schupp J, Panel DI/WPDS-Ö. The German socio-economic panel study (soep): scope, evolution and enhancements. Berlin: DIW Berlin; 2007.
38. Dohmen T, Falk A, Huffman D, Sunde U, Schupp J, Wagner GG. Individual risk attitudes: measurement, determinants, and behavioral consequences. 2011.
39. Panel DI/WPDS-Ö, Sozialforschung TI. Soep 2014 – erhebungsinstrumente 2014 (welle 31) des sozio-oekonomischen panels: Personenfragebogen, altstichproben. Berlin: DIW Berlin / SOEP; 2014.
40. Saposnik G, Redelmeier D, Ruff CC, Tobler PN. Cognitive distortions and associated with medical decisions: a systematic review. *BMC Med*. 2015.
41. Gerrity MS, DeVellis RF, Earp JA. Physicians' reactions to uncertainty in patient care. A new measure and new insights. *Med Care*. 1990;28:724–36.
42. Gerrity M, White K, DeVellis R, Dittus R. Physicians' reactions to uncertainty: refining the constructs and scales. *Motiv Emot*. 1995;19:175–91.
43. Levy I, Snell J, Nelson AJ, Rustichini A, Glimcher PW. Neural representation of subjective value under risk and ambiguity. *J Neurophysiol*. 2010;103:1036–47.
44. Anderson LR, Mellor JM. Predicting health behaviors with an experimental measure of risk preference. *J Health Econ*. 2008;27:1260–74.
45. David E, Jon K. Information cascades (chapter 16). Cambridge: Cambridge University Press; 2010.
46. Cesarini D, Sandewall Ö, Johannesson M. Confidence interval estimation tasks and the economics of overconfidence. *J Econ Behav Organ*. 2006;61:453–70.
47. Ontaneda D, Fox RJ, Chataway J. Clinical trials in progressive multiple sclerosis: lessons learned and future perspectives. *Lancet Neurol*. 2015;14:208–23.
48. Mahad DH, Trapp BD, Lassmann H. Pathological mechanisms in progressive multiple sclerosis. *Lancet Neurol*. 2015;14:183–93.
49. Kopke S, Solari A, Khan F, Heesen C, Giordano A. Information provision for people with multiple sclerosis. *Cochrane Database Syst Rev*. 2014;4: CD008757.
50. Studdert DM, Mello MM, Sage WM, DesRoches CM, Peugh J, Zapert K, et al. Defensive medicine among high-risk specialist physicians in a volatile malpractice environment. *JAMA*. 2005;293:2609–17.
51. Dijkstra IS, Pols J, Remmelts P, Brand PL. Preparedness for practice: a systematic cross-specialty evaluation of the alignment between postgraduate medical education and independent practice. *Med Teach*. 2015;37:153–61.
52. Saposnik G, Redelmeier D, Ruff CC, Tobler PN. Cognitive distortions and associated with medical decisions: a systematic review *Med Decis Mak*. 2015.
53. Kalincik T, Cutter G, Spelman T, Jokubaitis V, Havrdova E, Horakova D, et al. Defining reliable disability outcomes in multiple sclerosis. *Brain*. 2015;138: 3287–98.
54. Lublin FD, Reingold SC, Cohen JA, Cutter GR, Sorensen PS, Thompson AJ, et al. Defining the clinical course of multiple sclerosis: the 2013 revisions. *Neurology*. 2014;83:278–86.

Submit your next manuscript to BioMed Central and we will help you at every step:

- We accept pre-submission inquiries
- Our selector tool helps you to find the most relevant journal
- We provide round the clock customer support
- Convenient online submission
- Thorough peer review
- Inclusion in PubMed and all major indexing services
- Maximum visibility for your research

Submit your manuscript at  
[www.biomedcentral.com/submit](http://www.biomedcentral.com/submit)

