March 10, 2009

Ten Things Librarians Don't Want to Hear But Need to Know: A Dialog - SCELC Colloquium IV

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Colloquium IV

Tuesday, March 10, 2009
University Hall
Loyola Marymount University
Los Angeles, California
# SCELC Colloquium IV

## Schedule

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<td>9:00 a.m. to 10:00 a.m.</td>
<td>Registration / Continental Breakfast</td>
<td>Roski Dining Hall</td>
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<td>10:00 a.m. to 11:00 a.m.</td>
<td><em>How SCELC Libraries are Coping with the Recession: A Panel on the Impact of the Economy in the SCELC Community</em> (Drake, Kidd, McDonald, Quinlan)</td>
<td>Ahmanson Auditorium</td>
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<td>11:00 a.m. to 11:50 a.m.</td>
<td>Follow-Up Discussion: How is your library coping with the recession?</td>
<td>Roski Dining Hall</td>
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<td>12:00 p.m. to 1:00 p.m.</td>
<td>Lunch*</td>
<td>Roski Dining Hall</td>
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<td>1:00 p.m. to 2:15 p.m.</td>
<td><em>Ten Things Librarians Don't Want to Hear But Need to Know: A Dialog</em> (Price, Tibbitts, Tonkery, Wiser)</td>
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<td>2:15 p.m. to 2:25 p.m.</td>
<td>Coffee Break</td>
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<td>2:25 p.m. to 3:25 p.m.</td>
<td><em>A New Alternative for Resource Sharing: OCLC WorldCat Navigator and the Orbis Cascade Alliance Model</em> (Helmer)</td>
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<td>3:25 p.m. to 3:40 p.m.</td>
<td>Coffee Break</td>
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<td>3:40 p.m. to 4:40 p.m.</td>
<td><em>Point/Counterpoint: Boomer and Millennial Librarians</em> (Bergman, Masunga)</td>
<td>Ahmanson Auditorium</td>
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*OPTIONAL: SCELC has been developing a policy to help normalize payments to publishers for e-only e-journal packages. During lunch, Steven Morris & Jason Price will lead a ‘roundtable’ update & discussion of the pending changes in SCELC’s e-only package payment policy. They will outline the issues surrounding subscribed titles (base price of packages and/or content fee payments), and how they are paid, either through SCELC directly or billed by a subscription agent (through SCELC). A draft policy will be made available for comment.*
10:00 – 12:00 (Roski Dining Hall)
How SCELC Libraries are Coping with the Recession: A Panel on the Impact of the Economy in the SCELC Community

Presenter
Carlene Drake, Director, Loma Linda University Library
Christine Kidd, VP Information Resources, Pacific Graduate School of Psychology Library
John McDonald, Director of Information & Bibliographic Management and Faculty Relations Libraries, Libraries of the Claremont Colleges
Catherine Quinlan, Dean, USC Libraries

Synopsis of Session:
SCELC wants to plan ahead for the possible impact the recession might have on our libraries and explore consortial solutions that might help ameliorate the situation. This session is an opportunity to strategize various scenarios, and share with your colleagues what strategies might work best in dealing with the current economic situation. Four library directors from four different types of SCELC libraries will provide background on this issue: USC, our largest institution; Claremont, one of our most active SCELC members; Loma Linda, a major health sciences library; and Pacific Graduate School of Psychology, emblematic of our smaller psychology graduate institutions. The second hour will be for Q&A and open discussion of what your libraries and institutions are doing in this rapidly changing environment -- so put on your thinking caps and join the conversation!

1:00 – 2:15 (Ahmanson Auditorium)
Ten Things Librarians Don't Want to Hear But Need to Know: A Dialog

Presenter
Jason Price, Head of Collections & Acquisitions, Libraries of the Claremont Colleges
Gordon Tibbitts, CEO, Berkeley Electronic Press
Dan Tonkery, VP Business Development, EBSCO
James Wiser, Assistant Director, SCELC

Synopsis of Session:
The past decade has provided librarians with innumerable opportunities, changes, and, indeed, anxieties. From rapid technological changes to generational conflicts in the workplace to the current fiscal crisis, many librarians feel increasingly powerless to address the issues that confront their day-to-day challenges. In this presentation, two SCELC librarians from Generations X & Y will interview two industry veterans to reflect upon ten “difficult” realities that our profession will have to address in the coming decade if our profession is to continue to make a difference.
2:25 – 3:25 (Ahmanson Auditorium)
A New Alternative for Resource Sharing: OCLC WorldCat Navigator and the Orbis Cascade Alliance Model

Presenters
John Helmer, Executive Director, Orbis Cascade Alliance

Synopsis of Panel Session
This session will describe the implementation of OCLC WorldCat Navigator, a new consortial borrowing solution that provides seamless resource sharing within library consortia and beyond. The service manages returnable and nonreturnable items, and integrates with circulation systems to create a discovery-to-delivery tool that saves time for library users and increases efficiency for library staff. Orbis Cascade Alliance is the first major consortium to implement a WorldCat Navigator-based solution. In this time of recession, where libraries may have to scale back local acquisitions, SCELC wants to explore the possibility of a lower-cost patron initiated borrowing system among SCELC libraries, and the Orbis Cascade Alliance experience is a valuable model.

3:40 – 4:40 (Ahmanson Auditorium)
Point/Counterpoint: Boomer and Millennial Librarians

Presenters
Emily Bergman, Head of Collections and Technical Services, Occidental College
Jennifer Masunaga, Reference Librarian, Occidental College

Synopsis of Panel Session
This is a conversation between a Boomer and a Millennial who are also colleagues and friends. No one is right or wrong here, and we do not claim to be representative of our generations, but we find that many in our generations agree with us. At issue is how do we learn to listen to each other and work productively in areas where our worldviews may be different. The audience will be expected to participate in the conversation as well. We will be touching on two to three topics that illustrate the differences.
Presenter Biographies

Emily Bergman has been a librarian for over 32 years (and is a baby boomer), having received her MLS from the University of Texas a year after receiving her BA from Goucher College. She has held library positions in an advertising agency, public library, graduate school in clinical psychology, Western heritage museum, and Occidental. She is professionally active, holding office in several local and national library organizations, including SCELC as a Board of Director. She has written articles in library journals, had a book published two years ago on supervision in technical services, and serves on the editorial board of the *Journal of Religious & Theological Information*.

Carlene Drake has been a librarian since 1980, and worked as a reference librarian, Chair of Public Services, Associate Director, and since 2005, as Director of Loma Linda University Libraries. Her professional activities include serving on the SCELC Board, President of MLGSCA (Medical Library Group of Southern California and Arizona) in 1998, and currently President of ASDAL (Association of Seventh-day Adventist Librarians).

John Helmer is the Executive Director of the Orbis Cascade Alliance, a consortium of private and public community college, college, and university libraries in Oregon and Washington. John implemented one of the largest INN-Reach union catalog and patron-initiated borrowing systems, and is now pioneering the implementation of a similar system using OCLC WorldCat Navigator. Prior to his current position at Orbis Cascade Alliance (formerly Orbis), John held various positions at the University of Oregon libraries: Head, Library Systems and Automation Department; Head, Authorities Section; Principal Cataloger; Rare Book Cataloger; Head, Copy Cataloging Section; Head, Processing Section; and Catalog Librarian. John obtained his MLS from UCLA in 1988.

Christine Dassoff Kidd is the Vice President for Information Resources at Pacific Graduate School of Psychology in the Bay Area. A California native, she holds a Bachelors degree in English Literature, and a Masters degree in Library and Information Studies from U.C. Berkeley. Christine is a former SCELC Board Member, and former President of the Northern California Consortium of Psychology Libraries. When she’s not playing with her Koha open source Library catalog, she can be found studying horticulture or working in the garden.

Jennifer Masunaga is a 1st year librarian from the Millennial generation. She received her BA from Occidental in May of 2006 and her MLIS from the University of California, Los Angeles in June of 2008. She is a Spectrum Scholar and was a presenter at the 2006 Joint Conference of Librarians of Color (JCLC) in Dallas, Texas. She is currently the Reference Librarian at Occident and the school's program coordinator for the Mellon Librarian Recruitment Program, a multi-tiered program dedicated to introducing diverse undergraduates to librarianship as a career.
John McDonald is the Director of Information and Bibliographic Management and Faculty Relations at the Claremont Colleges. Prior to this position, he was the Acquisitions Librarian at the Caltech. He has spoken often on issues relating to copyright and licensing information resources, as well as usage statistics. He is on the Executive Committee of the COUNTER online journal usage statistics organization, as well as a member of a NISO committee developing institutional identifiers.

Catherine Quinlan was appointed Dean of the USC Libraries in August 2007. Quinlan came to USC after a decade at the University of British Columbia (UBC), where she headed a library system encompassing 300 full-time staff members and more than 21 sites. Beginning in 2004, she also served as managing director of UBC’s Irving K. Barber Learning Centre. Before joining UBC, she spent seven years as director of libraries and chief librarian at the University of Western Ontario, and as an adjunct professor in the university’s Graduate School of Library and Information Science. Previously, Quinlan oversaw the health sciences library at Memorial University of Newfoundland and was a member of the adjunct business administration faculty. She holds an MBA from Memorial University of Newfoundland, a master of library studies degree from Dalhousie University and a bachelor of music degree from Queen’s University.

Jason S. Price is a self-described ‘recovering Academic’ turned Science and Electronic Resources Librarian. He spent ten years as a graduate student at Indiana University, Bloomington, eventually completing a Ph.D. in Evolution, Ecology and Behavior and an MLS, and is now Head of Collections & Acquisitions at the Claremont Colleges, where he’s been since 2004. He thoroughly enjoys applying his analytical expertise to the burgeoning sets of data available to libraries today. His role as E-resource package analyst for the Statewide California Electronic Library Consortium provides opportunities to work with publishers, vendors and libraries to increase pricing equity & accessibility in the electronic resources marketplace.

Gordon Tibbitts is CEO of Berkeley Electronic Press, after seven years as President of Blackwell Publishing, where he grew the company into the world’s leading society publisher, and led the effort to develop an online platform for Blackwell journals. Tibbitts first entered the publishing field in 1980 as Director of Information Systems at Aster Publishing (later Advanstar), before moving to the Thomson Corporation in 1993, where he served as a vice-president until 1999. He holds a BS degree in Computer Science and an MBA from the University of Oregon.
Dan Tonkery is a 39 year career librarian that has worked both as a librarian and a senior executive in a number of library services companies. His current responsibility is VP of Business Development at EBSCO, a large information services company, where he is focused on working with the top 50 STM publishers to insure that the shift from print to electronic journal formats is efficient for both the libraries that EBSCO serves and EBSCO as the subscription agent. He has served as the President of Readmore, Faxon, and Information Quest. He is active in NASIG, ALA, and SSP. He is internationally known as an expert in the automation of library technical services and is a frequent speaker and author on these topics.

James Wiser is the Assistant Director of SCELC, the Statewide California Electronic Library Consortium. Before joining SCELC in 2008, James was the Director of the Drescher Business Library at Pepperdine University. He has also held positions managing electronic resources within the corporate libraries of General Motors and Toyota Motor Sales, USA. He received his MLS from Indiana University – Bloomington, where he serves on that school’s alumni board, and he is completing his MBA at Pepperdine University. His publications address organizational behavior within libraries and reviews of electronic business resources. He comes to SCELC from Alabama with a banjo on his knee.
SCELC Standing Committees

SCELC would like to thank you for participating in SCELC Colloquium IV. We hope that you have found today to be insightful and useful.

We would like to share with you other ways to become involved in SCELC. We have three standing committees and one “working group”: the License Review Advisory Committee, the Product Review Advisory Committee and Program and Professional Development Advisory Committee, and the Digital Initiatives Working Group. They are an integral part of the organization and provide an opportunity to network with other SCELC library staff members. SCELC welcomes your participation.

Here are brief descriptions of the committees:

The License Review Advisory Committee works with the Executive Director to review License Agreements between SCELC and vendors.

The Product Review Advisory Committee is an advisory committee which identifies, explores, collects data on, evaluates, and reports on electronic information resources and other products. Members are front-line reference librarians, collection development librarians, and electronic resource librarians recommended by library directors and appointed by the SCELC Board of Directors.

The Program and Professional Development Advisory Committee is charged with designing and presenting educational programming for SCELC members on various topics through training, invited speakers, tours or other activities to enhance SCELC members’ knowledge and to exchange information. The PPDC also administers the new SCELC Grant program, which helps subsidize librarian attendance at library conferences.

The Digital Initiatives Working Group (DIWG) provides a forum for discussing and evaluating digital library tools, such as digital archiving products, institutional repositories, digital asset management and metadata applications, and more.

If you are interested in these committees or the working group, please contact SCELC’s Administrative Office at (310) 728-6791, or via email at admin@scelc.org.
Looking to increase your involvement with SCELC?

For some time, SCELC has utilized the help of approximately 20 librarians on its Product Review Committee (PRC). The PRC, which meets three times a year, is comprised of collection development and electronic resources librarians from SCELC member institutions large and small. The PRC is tasked with reviewing, evaluating, and recommending electronic resources for SCELC to consider offering to its full membership. As SCELC handles an increasing number of database subscriptions (over 1600 currently!), the PRC has decided to branch out and create a series of subject-specific subcommittees. A current member of the PRC will chair each subcommittee, and we are now actively recruiting members to serve as participants in these informal groups. Members of these subject-specific subcommittees will not be asked to physically attend any meetings; instead, they will conduct most of their discussions and product evaluations over email and over the phone. As electronic products become more varied and complex, we believe these subcommittees will provide the SCELC office with a needed pool of subject librarians to use as evaluators and recommenders of robust, relevant content.

Would you or someone you know at a SCELC library be interested in serving in this capacity? In addition to getting to know electronic products better, these subcommittees will provide an excellent avenue for networking with subject-discipline, peer librarians throughout California.

The PRC subcommittees and their chairs are:

- Art/Art History – Susan Flanagan, Getty Research Institute (sflanagan@getty.edu)
- Business – Kristin Lang, RAND Corporation (klang@rand.org)  **Note: This subcommittee is currently full.**
- Education/Psychology – Elizabeth Parang, Pepperdine University (eparang@pepperdine.edu)
- History – Adam Rosenkranz, Claremont Colleges (arosenkranz@libraries.claremont.edu)
- Literature - Claudia Scott, Westmont College (cscott@westmont.edu)
- Medicine/Nursing – Shirley Rais, Loma Linda University (srais@llu.edu)
- Performing Arts (Music/Drama/Dance) – Leanna Goodwater, Santa Clara University (lgoodwater@scu.edu)
- Political Science/Economics/Sociology - Michael Pujals, Dominican University of California (michael.pujals@dominican.edu)
- Religion/Theology/Philosophy - Michelle Spomer, Azusa Pacific University (mspomer@apu.edu)
- Science/Engineering/Mathematics – Linda Wobbe, St. Mary’s College (lwobbe@stmarys-ca.edu)
Thank You

The Program and Professional Development Advisory Committee for helping select the invited speakers;

The staff of Loyola Marymount University for helping make this a successful event and for hosting Colloquium IV.

Please do not forget to turn in your evaluations for Colloquium IV, so SCELC can continue to improve this event!

One lucky person who returns their evaluation form will win a $30 Amazon gift certificate!