Gaining Perspective with RefWorks

David Mac Court, University of Massachusetts - Amherst
Gaining Perspective with RefWorks

Presented by
Madeleine Charney
David Mac Court
Reference Services Librarians
RefWorks Basics

- **What is RefWorks?**
  - Citation management software that generates quick bibliographies

- **Why is RefWorks popular?**
  - Reasonably simple to use
  - Available from any computer with Internet access
  - Interacts with most of our databases
  - Provides excellent customer service

- **Who do we serve?**
  - Mostly graduates students
  - Some faculty
  - Few undergraduates
Cool New Features

• My List
• RSS Feed
• Global Edit
• Google Scholar direct export
• Importation of Link Resolvers
• Descriptors assigned to individual citations
• RefShare (not purchased yet by UMass)
Cool Features

- Exports directly from databases
- Generates bibliographies from multiple styles
- Searchable by author, descriptor, or periodical
- Write-N-Cite for in-text references
- Searchable online catalogs from around the world
- Effective and organized tutorial
Wish List

• Write-N-Cite less cumbersome
• Ability to import websites
How it all began……

• Isabel Espinal, a reference librarian, identified a need for citation management software
• Team developed a rationale for acquiring RefWorks
• Faculty surveyed
• Summer training workshops were implemented for library staff in 8/04
Where we are now …

- Promoting RefWorks
- Teaching general workshops
- Teaching subject specific workshops
- Dividing duties amongst team members
- Coordinating technical support with RefWorks
Format for General RefWorks Workshop

- Four methods of importing citations
- Folders
- Bibliographies
- Write-N-Cite
- Cool Features (RSS Feed, My List…)


Direct Import

- America: History and Life
Univ. of Massachusetts Amherst

America: History and Life [About the Database]

1. **Keyword:**
   - "fast food"

2. **Subject**
3. [SEARCH]

[Simple Search] [Advanced Search] [CLIO Alert Profile]

For a guided search of topics in America: History And Life...

[Content Support] [Technical Support]
[Visit the ABC-CLIO Corporate Web Site]

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Short Entry Display

Jump to # of 48

1 of 48

Type: Book Review
Author: Buist, Ren.
Title: Tales from Under the Rim: The Marketing of Tim Hortons.

Citation: Ontario History [Canada] 2004 96(1): 99-90.

2 of 48

Type: Book Review
Author: Jakle, John A. and Sculle, Keith A.
Title: Fast Food: Roadside Restaurants in the Automobile Age.

Citation: Business History Review 2000 74(4): 741-744.

3 of 48

Type: Article
Author: Belasco, Warren.
Title: ROADSIDE DREAMS, FAST FOOD NIGHTMARES.
Citation: Technology and Culture 2001 42(4): 367-370.
**Short Entry Display**

Jump to # of 48

---

1 of 48

**Tagged**

**Display Full Entry**

**Type**: Book Review  
**Author**: Buist, Ren.  
**Title**: Tales from Under the Rim: The Marketing of Tim Hortons.

**Citation**: *Ontario History* [Canada] 2004 96(1): 89-90.

---

2 of 48

**Tagged**

**Display Full Entry**

**Type**: Book Review  
**Author**: Jakle, John A. and Sculle, Keith A.  
**Title**: *Fast Food*: Roadside Restaurants in the Automobile Age.

**Citation**: *Business History Review* 2000 74(4): 741-744.

---

3 of 48

**Tagged**

**Display Full Entry**

**Type**: Article  
**Author**: Belasco, Warren.  
**Title**: *ROADSIDE DREAMS, FAST FOOD NIGHTMARES.*

**Citation**: *Technology and Culture* 2001 42(4): 763-773.
Output Options

Entry Format:  ○ Short Entry  ○ Full Entry

Request Entry:  ○ All Entries  ○ Tagged Entries

Output Type:
○ ASCII Display
○ Tab-Delimited Display
Use the submit button to display selected entries without graphics or special characters. Then use the browser "Print" function to send the display to a printer, or the "Save As" function to save the text to a file.

○ RefWorks Export
Use the submit button to export selected entries to your RefWorks account.

○ E-mail
Use the submit button to e-mail the selected entries. Multiple e-mail addresses in the To field should each be separated by a space.

To:
From:
Subject:
Message:
Importing references, please wait...

---

Import completed - 3 references imported

View Last Imported Folder   View Log
Title: Roadside Dreams, Fast Food Nightmares
Authors: Belasco, Warren
Source: *Technology and Culture*, 2001, 42, 4, 767-770

Title: Tales from Under the Rim The Marketing of Tim Hortons
Authors: Buis, Ron
Source: *Ontario History (Canada)*, 2004, 96, 1, 89-90

Title: Fast Food: Roadside Restaurants in the Automobile Age
Authors: Jakle, John A.; Sculle, Keith A.
Source: *Business History Review*, 2000, 74, 4, 741-744
Import Filter

• Used when a database does not support Direct Export
• 2 step process
• Web of Science
1. Stewart H, Davis DE
   Price dispersion and accessibility: A case study of fast food
   SOUTHERN ECONOMIC JOURNAL 71 (4): 784-799 APR 2005
   Times Cited: 0

2. Hsieh AT, Chang WT
   The effect of consumer participation on price sensitivity
   JOURNAL OF CONSUMER AFFAIRS 38 (2): 282-296 WIN 2004
   Times Cited: 0

3. Bowman SA
   Food shoppers’ nutrition attitudes and relationship to dietary and lifestyle practices
   NUTRITION RESEARCH 25 (3): 281-293 MAR 2005
   Times Cited: 0

4. Kalnins A, Lafontaine F
   Multi-unit ownership in franchising: evidence from the fast-food industry in Texas
   Times Cited: 0

5. Umphress ST, Murphy SP, Franke AA, et al.
   Isoflavone content of foods with soy additives
   JOURNAL OF FOOD COMPOSITION AND ANALYSIS 18 (6): 533-550 SEP 2005
   Times Cited: 0
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   Isoflavone content of foods with soy additives
   JOURNAL OF FOOD COMPOSITION AND ANALYSIS 18 (6): 533-550 SEP 2005
   Times Cited: 0
Processing Records

Please wait while your request is processed.
(Note: Depending on the number of records and fields selected, this may take several minutes.)

Product: Web of Science
Selected action: Save to File
Processing 4 records:
4. Done.

File Download

Some files can harm your computer. If the file information below looks suspicious, or you do not fully trust the source, do not open or save this file.

- File name: savedrecs.txt
- File type: Text Document
- From: uni01.isiknowledge.com

Would you like to open the file or save it to your computer?

Open  Save  Cancel  More Info

Always ask before opening this type of file.
Processing Records

Product: Web of Science
Selected action: Save to File
Processing 4 records:
4. Done.

If the "Save As" dialog does not appear, click "Back" to return to the Marked List.
Congratulations!

You have successfully set up your RefWorks account. As a new user to the service, we recommend you view the online Tutorial before getting started.

Getting Started

Step 1: Create Your Personal Database
- Importing data directly from online databases
- Importing data from saved text files
- Importing records from other bibliographic management programs
- Adding references manually

Step 2: Write Your Paper Using References From Your Database
- Using Write-N-Cite
- Using One Line/Cite View

Step 3: Create Your Bibliography
- From your reference list
- From your paper

Need additional assistance getting started with RefWorks?

Why not view the Quick Start Guide?
Congratulations!

You have successfully set up your RefWorks account. As a new user to the service, we recommend you view the online Tutorial before getting started.

Getting Started

Step 1: Create Your Personal Database
- Importing data directly from online databases
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- Importing records from other bibliographic management programs
- Adding references manually

Step 2: Write Your Paper Using References From Your Database
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- Using One Line/Cite View

Step 3: Create Your Bibliography
- From your reference list
- From your paper

Need additional assistance getting started with RefWorks?

Help
Tutorial
FAQ
Contact Us

Why not view the Quick Start Guide?
Importing references, please wait...

Import completed - 4 references imported
<table>
<thead>
<tr>
<th>Ref ID</th>
<th>Title</th>
<th>Authors</th>
<th>Source</th>
</tr>
</thead>
</table>
Manual Entry

Used for:
- archival material
- websites
- bibliographies
Title: Food shoppers' nutrition attitudes and relationship to dietary and lifestyle practices
Authors: Bowman, S. A.

Title: The effect of consumer participation on price sensitivity
Authors: Hsieh, A. T., Chang, W. T.

Title: Multi-unit ownership in franchising: evidence from the fast-food industry in Texas
Authors: Rabins, A.; Lafontaine, E.

Title: Price dispersion and accessibility: A case study of fast food
Authors: Stewart, H.; Davis, D. E.
### New Reference

*denotes required field. Click on the asterisks below for style specific notes

**View required fields for:** MLA 6th Edition

<table>
<thead>
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<th>Field</th>
<th>Value</th>
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<td></td>
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<tr>
<td>Descriptors</td>
<td></td>
</tr>
</tbody>
</table>
New Reference

View required fields for: MLA 6th Edition

In Folder(s)

Ref Type: Web Page

Authors: Minnesota Attorney General's Office

Title: Fast Food Facts - Interactive Food Finder

Last Updated, Year: 2005

Accessed, Year: 2005

Accessed, Month/Day: 05/09/2005

Total Pages: 1

Descriptors
**Field used by MLA 6th Edition**

When citing material from a service to which a library or library system subscribes, complete the citation by stating the name of the library or library system (with a city, a state abbreviation or both) and the date of access. Also MLA would like the URL of the service's home page (in angle brackets) otherwise you can end with the date of access. This library information must be manually added to each record as appropriate.

When citing two or more books by the same author, MLA requires an emdash followed by a period (---). If the author is actually an editor, compiler or translator, need to manually modify period to be a comma followed by appropriate abbreviation (ed., trans., or comp.) followed by a period. If the same person served as, say, the editor of two or more works listed consecutively, the abbreviation ed. must be repeated with each entry. Abstract defined for abstract journal entries...use Dissertation/Thesis Unpublished for dissertations for Dissertation Abstracts International. If the word Abstract does not appear in the title of the periodical, it must be stated in the citation, after the pages. This may need to be manually removed.

RefWorks strives for accuracy in all output formats. We recommend verifying that there are no new author instruction updates before submitting your paper. Always check your references for accuracy before generating your bibliography. The Generic reference type is used for all undefined record types. Contact support@refworks.com if you find errors in this output format.

<table>
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<td>Date should appear day month year with month abbreviated (except for May, June and July).</td>
</tr>
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<td>URL</td>
<td>If the internet site does not assign a a specific URL to each document, give the URL of the site's home page or of the site's search page</td>
</tr>
<tr>
<td>Publisher</td>
<td>This should be the name of the website (i.e., CNN.com, Hoover's Online, etc.) that the article appears on.</td>
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<tr>
<td>Information Provider</td>
<td>This is the Owner or Publisher of the website.</td>
</tr>
<tr>
<td>Database</td>
<td>If the information was obtained from an online subscription service, list the individual database name here. The data vendor appears in next field (Data source).</td>
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<tr>
<td>Data Source</td>
<td>Title of internet site or data source. Include date of electronic publication, or the latest update or of posting. Must be underlined if name of internet site only and not a data source. Extra punctuation (a period and a blank space) will appear preceding this field and will need to be removed manually if there is no database name prior. In addition, if the information was accessed via a library or library system, you must manually include the name of the library system (with city and state abbreviation).</td>
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<tr>
<td>Retrieved Date</td>
<td>Date retrieved should appear day month year with months abbreviated (except for May, June and July).</td>
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New Reference *denotes required field. Click on the asterisks below for style specific notes

View required fields for: MLA 6th Edition

- In Folder(s): Specify Folders (if any)
- Ref Type: Web Page
- Authors: Minnesota Attorney Generals Office
- Title: Fast Food Facts - Interactive Food Finder
- Last Updated, Year: 2005
- Last Updated, Full Date: 05/09/2005
- Accessed, Year: 2005
- Accessed, Month/Day: 05/09/2005
- Total Pages: 1
- Descriptors
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<th>Source</th>
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<td>Major differences in prevalence of overweight according to nationality in preschool children living in Germany: determinants and public health implications</td>
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<td>Computer-based video instruction to teach students with intellectual disabilities to verbally respond to questions and make purchases in fast food restaurants</td>
<td><strong>Education and Training in Developmental Disabilities</strong>, 2005, 40, 1, 47-59</td>
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<tr>
<td>Fast Food Facts - Interactive Food Finder</td>
<td><strong>Minnesota Attorney General's Office</strong></td>
</tr>
<tr>
<td>Fast food nation: what the all-American meal is doing to the world</td>
<td><strong>Schlosser, Eric</strong></td>
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<td><strong>Schlosser, Eric</strong></td>
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<td>Price dispersion and accessibility: A case study of fast food</td>
<td><strong>Stewart, H.; Davis, D. E.</strong></td>
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</tbody>
</table>
Library Catalogs

• Searchable from within RefWorks
• Searches library catalogs from around the world
Book Title: Fast Food Nation: the dark side of the all-American meal
Authors: Schlosser, Eric
Source: 2001, 356, Houghton Mifflin, Boston
RefWorks

Search Online Database

Online Database to Search:
University of Massachusetts, Amherst

Max. Number of References to Download: 50

Quick Search for: (Quick Search results are based upon the fields supported by the host site that you have selected)

Advanced Search for:
Descriptors

and

Authors: schlosser, eric

and

Title, Primary

and

Authors

Search  Clear
Search Results for Advanced Search

Ref ID: 3
Book Title: Reever madness: sex, drugs, and cheap labor in the American black market
Authors: Schlosser, Eric
Source: 2003, 310, Houghton Mifflin, Boston

Ref ID: 2
Book Title: Fast food nation: what the all-American meal is doing to the world
Authors: Schlosser, Eric

Ref ID: 1
Book Title: Fast food nation: the dark side of the all-American meal
Authors: Schlosser, Eric
Source: 2001, 356, Houghton Mifflin, Boston
Search Results for Advanced Search

Ref ID: 3
Book Title: Refeeer madness: sex, drugs, and cheap labor in the American black market
Authors: Schlosser, Eric
Source: 2003, 310, Houghton Mifflin, Boston

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Book Title: Fast food nation: what the all-American meal is doing to the world
Authors: Schlosser, Eric

Ref ID: 1
Book Title: Fast food nation: the dark side of the all-American meal
Authors: Schlosser, Eric
Source: 2001, 356, Houghton Mifflin, Boston
RefWorks - Online Database Search Results - Microsoft Internet Explorer

Search Results for Advanced Search

Use:  Selected  Page  All in List

[Import]  Import to Folder...  (Note that references are also put in the Last Imported folder)

Sort by:  Authors, Primary

Ref ID: 3
Book, Whole Reference 1 of 3
Book Title:  Reefer madness: sex, drugs, and cheap labor in the American black market
Authors:  Schlosser, Eric
Source:  2003, 310, Houghton Mifflin, Boston

Ref ID: 2
Book, Whole Reference 2 of 3
Book Title:  Fast food nation: what the all-American meal is doing to the world
Authors:  Schlosser, Eric

Ref ID: 1
Book, Whole Reference 3 of 3
Book Title:  Fast food nation: the dark side of the American meal
Authors:  Schlosser, Eric
Source:  2001, 356, Houghton Mifflin, Boston

Microsoft Internet Explorer

Are you sure you want to import the 2 selected references?

[OK]  [Cancel]
Importing references, please wait...

**

Microsoft Internet Explorer

Import completed - 2 references imported

OK
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Authors: Schlosser, Eric

Book Title: Fast food nation: the dark side of the all-American meal
Authors: Schlosser, Eric
Source: 2001, 356, Houghton Mifflin, Boston
Creating Bibliographies
Title: Roadside Dreams, Fast Food Nightmares
Authors: Belasco, Warren
Source: Technology and Culture, 2001, 42, 4, 767-770

Title: Food shoppers’ nutrition attitudes and relationship to dietary and lifestyle practices
Authors: Bowman, S.A.

Title: Minimum Wages and Employment: a Case Study of the Fast-Food Industry in New Jersey and Pennsylvania: Reply
Authors: Card, David; Krueger, Alan B.
Source: Am Econ Rev., 2000, 90, 5, 1397-1420

Title: Fast Food: Roadside Restaurants in the Automobile Age
Authors: Jakle, John A.; Scull, Keith A.
Source: 1999, 394, Johns Hopkins U. Pr., Baltimore

Title: Fast Food: Roadside Restaurants in the Automobile Age
Authors: Jakle, John A.; Scull, Keith A.
Source: 1999, 394, Johns Hopkins U. Pr., Baltimore
### Document Formats Supported

- Word for Windows 2000 or later
- Word for Mac 98 or later
- HTML
- Rich Text Format (RTF)
- Text
RefWorks Web Based Bibliographic Management Software - Microsoft Internet Explorer

Welcome, David Mac Court. Log out

University of Massachusetts, Amherst

References | Search | View | Folders | Bibliography | Tools | Help

Search RefWorks

Bibliography

List of Output Styles | Request an Output Style

Output Style: MLA 6th Edition

Format Paper and Bibliography

How to Enter Citations into your Document

Document to Format

Format a Bibliography from a List of References

File Type to Create: Word for Windows (2000 or later)

Include:

- All References (10)

References from:

Folder...

Create Bibliography

Document Formats Supported:

- Word for Windows 2000 or later
- Word for Mac 98 or later
- HTML
- Rich Text Format (RTF)
- Text
Please wait while we process the bibliography.

Bibliography created with 10 entries.

Your reference list should download soon.

Download not working? E-Mail.
Works Cited


Mechling, L. C., L. S. Pridgen, and B. A. Cronin. "Computer-Based Video Instruction to Teach Students with Intellectual Disabilities to Verbally Respond to Questions and make Purchases in Fast Food Restaurants."
Works Cited


Link Resolvers
View of descriptors

Ref ID: 418
Ref Type: Journal
Authors: R. Posas, Warren
Title: Roadside Dreams, Fast Food Nightmares
Periodical, Full: Technology and Culture
Pub Year: 2001
Volume: 42
Issue: 4
Start Page: 787
Other Pages: 770
Descriptors: Restaurants, Nutrition, Fast food industry (review article), Business
Notes: Abstracted by P. Anderson
ISSN/ISBN: 0040-165X
Accession Number: 39.9118
Language: English
SubFile: Article
Created: 5/9/2005 3:24:32 PM
Reference 1 of 4
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<td>New York History, 2000, 81, 3, 300-312</td>
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Advanced Search in Your RefWorks Database

BUILD YOUR SEARCH STRATEGY

Fields and Values to Search for:  
Descriptors: fast food industry

and

All Authors

and

All Periodicals

and

Pub Year

Search:  
- All References
- OR

Only References in:  
- Last Imported
- training

Search  Clear
Search Results for Advanced Search

1. Title: Roadside Dreams, Fast Food Nightmares
   Authors: Belasco, Warren
   Source: Technology and Culture, 2001, 42, 4, 767-770

2. Title: Food shoppers' nutrition attitudes and relationship to dietary and lifestyle practices
   Authors: Bowman, S.A.

3. Title: The Automat: Preparing the Way for Fast Food
   Authors: Bromell, Nicolas
   Source: New York History, 2000, 81, 3, 300-312

4. Title: Multi-unit ownership in franchising: evidence from the fast-food industry in Texas
   Authors: Kalmans, A.; Lafontaine, F.

5. Title: Price dispersion and accessibility: A case study of fast food

Done
Reference 2 of 5

Ref ID: 436
Ref Type: Journal
Authors: Bowman, S.A.
Title: Food shoppers' nutrition attitudes and relationship to dietary and lifestyle practices
Periodical, Full: Nutrition Research
Pub Year: 2005
Pub Date: MAR
Free Form: MAR
Volume: 25
Issue: 3
Start Page: 281
Other Pages: 293
Descriptors: nutrition attitudes; food shopping; lifestyle; diet quality; fast food industry; total fat; added sugars; exercise; television viewing; smoking; TYPE-2 DIABETES-MELLITUS; PHYSICAL-ACTIVITY; RISK-FACTORS; US ADULTS; OBESITY; CONSUMPTION; COMMUNITIES; DISEASE; ENERGY; INDEX
Help?

• FAQ page
• Database Import Instructions
• RefWorks Tutorial
• Blog
• And, of course, human help
Welcome to RefWorks
Your Online Personal Database and Bibliography Creator

RefWorks at UMass Amherst Library

Sign up for a RefWorks Workshop at UMass Amherst Library.
Frequently Asked Questions about RefWorks at UMass
Instructions for Moving Citations into RefWorks from Library Databases

About RefWorks: RefWorks is a citation management software program, paid for by the UMass Amherst Library. RefWorks collects, stores, and organizes citations from books, articles, web sites, and other sources. It automatically converts citations into properly formatted bibliographies. A multitude of citation styles are offered. RefWorks interfaces with many of the UMass Amherst Library’s databases, as well as databases at other libraries. RefWorks also converts citations from other bibliography programs such as Endnote and Reference Manager.

All UMass undergraduate and graduate students, faculty and staff may set up their own accounts.

To contact the RefWorks team at the W.E.B. Du Bois Library: refworks@library.umass.edu

IMPORTANT NOTICE about UMLinks for books and ERIC documents: As of October 18, 2004, UMLinks in RefWorks do not...
Frequently Asked Questions

1. What is RefWorks?
2. How do I access RefWorks from on campus?
3. How do I access RefWorks from off campus?
4. How do I import from Endnote or other bibliographic management tools?
5. How do I import citations from library databases or the Library Catalog into RefWorks?
6. What if the database I need to use is not included in the RefWorks filters?
7. When I try to export citations from a database to RefWorks, nothing happens. What do I do?
8. How can I export my bibliographic information?
9. Where are my RefWorks bibliographies stored?
10. Is there a limit to the size of my database?
11. Is there a limit to the data I can put in the notes and abstract fields?
12. My data doesn't always import correctly. What can I do?
13. Why does my bibliography have incorrect data included in the output document?
14. How do I export my RefWorks citations to EndNote, ProCite, or Reference Manager?
15. Is RefWorks compatible with LaTeX/BibTeX?
16. What is Write-and-Cite?
17. Can I open two accounts in RefWorks at the same time?
18. Can a RefWorks account be shared by a group?
19. How do I back up my citations?
20. I want to write my paper offline and refer to citations in RefWorks. How do I print out a list of references with RefRDs?
RefWorks at UMass Amherst Library

Sign up for a RefWorks Workshop at UMass Amherst Library. 
Frequently Asked Questions about RefWorks at UMass 
Instructions for Moving Citations into RefWorks from Library Databases

About RefWorks: RefWorks is a citation management software program, paid for by the UMass Amherst Library. RefWorks collects, stores, and organizes citations from books, articles, web sites, and other sources. It automatically converts citations into properly formatted bibliographies. A multitude of citation styles are offered. RefWorks interfaces with many of the UMass Amherst Library’s databases, as well as databases at other libraries. RefWorks also converts citations from other bibliography programs such as Endnote and Reference Manager. All UMass undergraduate and graduate students, faculty and staff may set up their own accounts.

To contact the RefWorks team at the W.E.B. Du Bois Library: refworks@library.umass.edu

IMPORTANT NOTICE about UMLinks for books and ERIC documents: As of October 18, 2004, UMLinks in RefWorks do not give accurate book or ERIC document holdings information. You must verify holdings through the Library catalog for books or

RefWorks Privacy Policy

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Database Import Instructions

* Direct Import indicates that the database can import citations directly into RefWorks.
** Import as a Text File with Filter indicates that citations can be saved from the database as a text (.txt) file and uploaded to RefWorks.

For specific steps about how to import citations from each database, click on the link after the database name.

ABI Inform*
Academic Search Premier*
Agricola*
Alt-Press Watch*
America: History & Life*
American Humanities Index*
Animal Behavior Abstracts*
Anthropology Plus**
EBSCOhost Direct Import


1. Conduct a search.
2. Click the "Add folder" icon to the right of any results you want to save.
3. Click the "Folder has items" link at the top of the page.
4. Click the "Save to Disk" link from inside the folder.
5. Click the "Bibliographic Manager" tab.
6. Click the radio button in front of "Direct Export to RefWorks" to initiate a direct export.
7. Log into RefWorks.

Tip: The direct export sometimes gets stuck and doesn't export anything. When this happens, you may need to import your citations as a text file into RefWorks using a filter, see below. OR you can close all your browsers and start over. This often gets it unstuck.

When Direct Import doesn't work: In Ebsco database,

1. Conduct a search.
2. Click the "Add folder" icon to the right of any results you want to save.
3. Click the "Folder has items" link, above the Result List on the right side of the screen.
4. Click the "Save to Disk" link from inside the folder.
5. Click the "Bibliographic Manager" tab.
6. Click the radio button in front of "Save citations in a format that can be uploaded to bibliographic management software."
7. Click "Save".
RefWorks

Click Here for Tutorial Basics

Why Bother? (:45 sec.)
Logging Into RefWorks (1:26 min.)
Navigating Around RefWorks (2:02 min.)
Getting Your References into RefWorks (:12 sec.)
  Direct Import from an Online Database Service (3:19 min.)
  Importing Text Files (6:25 min.)
  Entering References Manually (3:15 min.)
Searching Online Information Within RefWorks (2:31 min.)
Searching Your RefWorks Database (1:05 min.)
Organizing Your References (3:00 min.)
Building Your Bibliography (:51 sec.)
  Format Bibliography from a List of References (2:32 min.)
Using Write-N-Cite (5:53 min.)
Using One Line/Cite View (7:37 min.)
Test Drive RefWorks (2:04 min.)
ACRL Standard 2, #5 or RW as a Teaching Tool

- ACRL Standard 2, # 5 says,
  “The information literate student extracts, records, and manages information and its sources.”
Outcomes include

• Creates a system for organizing the information
• Differentiates between the types of sources cited and understands the elements and correct syntax of a citation for a wide range of resources
• Records all pertinent citation information for future reference
Demographics

- 44 responses
- Who are they?
  - 66% Graduate students (29)
  - 18% Faculty members (8)
  - 7% Undergraduates (3)
  - 9% Other (4)
Survey says …

As a result of attending a RefWorks workshop.....
I learned about other library resources (e.g. UMLinks, which directs me to an article; databases such as Web of Science)

- 75% Agree (33)
- 5% Undecided (2)
- 20% Disagree (9)
• My understand of what is necessary to include in a citation has improved

• 43% Agree (19)
• 7% Undecided (3)
• 45% Disagree (20)
• 5% Didn’t respond (2)
• My understanding of the difference between types of citations has improved (i.e. journals vs. books)

• 48% Agree (21)
• 11% Undecided (5)
• 36% Disagree (16)
• 5% Didn’t respond (2)
My citations are more organized

- 66% Agree (29)
- 30% Undecided (13)
- 4% Disagree (2)
I learned about other library services available to me (e.g. one-to-one consultations with a librarian)

- 61% Strongly Agree (27)
- 14% Undecided (6)
- 20% Disagree (9)
- 5% Didn’t respond (2)
I am more comfortable approaching library staff with problems or questions about my research

- 64% Strongly Agree (28)
- 20% Undecided (9)
- 16% Disagree (7)
Where are we going?

- Reducing number of workshops; integrating with Information Literacy Program
- Ongoing train-the-trainer for Library Liaisons
- Creating online Tutorials
- Including aural learners with Podcasts
- Advanced workshops with Write-N-Cite and RefShare
- Eventually…a self-perpetuating Library program
RefWorks Presenters:
Madeleine Charney
David Mac Court

Our Links
FAQ List:
http://www.library.umass.edu/reference/refworks/faq.html
Vendor Import :
http://www.library.umass.edu/reference/refworks/vendor-import.html
Tutorial:
http://www.refworks.com/tutorial/