

University of Massachusetts Amherst

From the Selected Works of David Mac Court

Spring May 13, 2005

Ref Works: A Vehicle for Information Literacy

David Mac Court, *University of Massachusetts - Amherst*
Madeleine K. Charney



Available at: https://works.bepress.com/david_maccourt/1/



RefWorks: A Vehicle for Information Literacy

Presented by
Madeleine Charney
David Mac Court
Reference Services Librarians

What is RefWorks

- Definition of RefWorks
- Why is RefWorks popular?
- Who chooses it?

How it all began.....

- Isabel Espinal identified a need for citation management software
- Team developed a rationale for acquiring RefWorks
- Faculty surveyed
- Summer training workshops were implemented for library staff

Where we are now ...

- Promoting RefWorks
- Workshops
- Dividing duties amongst team members
- Coordinating technical support with RefWorks

Pros of RefWorks

- Available from any computer with Internet
- Directly exports from many databases
- Easily switches between bibliographic styles
- Provides excellent customer service

Cons of RefWorks

- Must have Internet connection to access
- Import filters require multiple steps
- Filters listed by vendor
- Websites must be manually entered
- Doesn't interface well with Macintosh

Demonstration of RefWorks

- Four methods of importing citations
- Creating Bibliographies with RefWorks
- Help available to UMass users
- RefWorks Tutorial

Direct Import

- America: History and Life

ABC-CLIO

Univ. of Massachusetts Amherst

America: History and Life [[About the Database](#)]New
SearchCurrent
ResultsUser
Options

Help

FAQ

Switch to ...

Historical
AbstractsCLIO
Notes

Exit

1. Keyword:

2. Subject

[[Help](#)]

3.

SEARCH

[[Simple Search](#)] [[Advanced Search](#)] [[CLIO Alert Profile](#)]*For a guided search of topics in America: History And Life...*[[Content Support](#)] [[Technical Support](#)][[Visit the ABC-CLIO Corporate Web Site](#)]

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Start



ABC-CLIO History Onli...

Microsoft PowerPoint - [P...

Results (Short Entry) - Microsoft Internet Explorer

Results (Short Entry) - Mi...

Internet



7:33 PM

ABC-CLIO

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America: History and Life [[About the Database](#)]New
SearchCurrent
ResultsUser
Options

Help

FAQ

Switch to ...

Historical
AbstractsCLIO
Notes

Exit

1. Keyword:

2. Subject

[[Help](#)]

3.

SEARCH

[[Simple Search](#)] [[Advanced Search](#)] [[CLIO Alert Profile](#)]*For a guided search of topics in America: History And Life...*[[Content Support](#)] [[Technical Support](#)][[Visit the ABC-CLIO Corporate Web Site](#)]

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Short Entry Display

New Search

Modify Search

Tagged Results

Output Options

Help

FAQ

Exit

Previous

Jump to # of 48

Next

☐ Tagged

Display Full Entry

1 of 48

Type: Book Review**Author:** Buist, Ron.**Title:** Tales from Under the Rim: The Marketing of Tim Hortons.**Citation:** *Ontario History [Canada]* 2004 96(1): 89-90. [\[Help \]](#)[\[top of page \]](#)☐ Tagged

Display Full Entry

2 of 48

Type: Book Review**Author:** Jakle, John A. and Sculle, Keith A.**Title:** **Fast Food**: Roadside Restaurants in the Automobile Age.**Citation:** *Business History Review* 2000 74(4): 741-744. [\[Help \]](#)[\[top of page \]](#)☐ Tagged

Display Full Entry

3 of 48

Type: Article**Author:** Belasco, Warren.**Title:** ROADSIDE DREAMS, **FAST FOOD** NIGHTMARES.**Citation:** *Technology and Culture* 2001 42(4): 767-770.

Short Entry Display

New
SearchModify
SearchTagged
ResultsOutput
Options

Help

FAQ

Exit

◀ Previous

Jump to # of 48

Next ▶

☒ Tagged

Display Full Entry

1 of 48

Type: Book Review**Author:** Buist, Ron.**Title:** Tales from Under the Rim: The Marketing of Tim Hortons.**Citation:** *Ontario History [Canada]* 2004 96(1): 89-90. [\[Help \]](#)[\[top of page \]](#)☒ Tagged

Display Full Entry

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Display Full Entry

3 of 48

Type: Article**Author:** Belasco, Warren.**Title:** ROADSIDE DREAMS, **FAST FOOD** NIGHTMARES.**Citation:** *Technology and Culture* 2001 42(4): 767-770.

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America: History and Life

Output Options

New
SearchModify
SearchCurrent
Results

Help

FAQ

Exit

Entry Format: ☐ Short Entry ☒ Full EntryRequest Entry: ☐ All Entries ☒ Tagged Entries

Output Type:

☐ ASCII Display☐ Tab-Delimited Display

Use the submit button to display selected entries without graphics or special characters. Then use the browser "Print" function to send the display to a printer, or the "Save As" function to Save the text to a file.

☒ RefWorks Export

Use the submit button to export selected entries to your RefWorks account.

☐ E-mail

Use the submit button to e-mail the selected entries. Multiple e-mail addresses in the To: field should each be separated by a space.

To: From: Subject: Message: S
U
B
M
I
T

[New RefWorks Release - details](#)Welcome, David Mac Court. [Log out](#)University of Massachusetts, Amherst [i](#)[References](#) ▾ [Search](#) ▾ [View](#) ▾ [Folders](#) ▾ [Bibliography](#) [Tools](#) ▾ [Help](#) ▾Search RefWorks Go

Import from ABC-CLIO

[Back to Reference List](#)

Importing references, please wait...

Import completed - 3 references imported

[View Last Imported Folder](#)[View Log](#)

Welcome, David Mac Court. [Log out](#)

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References Search View Folders Bibliography Tools Help

Search RefWorks Go

Last Imported Folder Switch to: Standard View

Use: ☒ Selected ☐ Page ☐ All in List

Sort by Authors, Primary

[Delete](#) [Put in Folder...](#) [Remove from Folder](#) [Add Descriptor](#) [Global Edit](#) [Print](#)☐ Ref ID: 426 Journal Reference 1 of 3 [Last Imported](#) [View](#) [Edit](#) [SUMLinks](#)

Title: Roadside Dreams, Fast Food Nightmares

Authors: [Belasco, Warren](#)Source: [Technology and Culture](#), 2001, 42, 4, 767-770☐ Ref ID: 424 Journal Reference 2 of 3 [Last Imported](#) [View](#) [Edit](#) [SUMLinks](#)

Title: Tales from Under the Rim: The Marketing of Tim Hortons

Authors: [Buist, Ron](#)Source: [Ontario History \(Canada\)](#), 2004, 96, 1, 89-90☐ Ref ID: 425 Journal Reference 3 of 3 [Last Imported](#) [View](#) [Edit](#) [SUMLinks](#)

Title: Fast Food: Roadside Restaurants in the Automobile Age

Authors: [Jakle, John A.](#); [Sculle, Keith A.](#)Source: [Business History Review](#), 2000, 74, 4, 741-744

Import Filter

- Used when a database does not support Direct Export
- 2 step process
- Web of Science

Web of Science[®]

General Search

[>> View your search history/combine sets](#)

Selected database(s) and timespan:

Databases=SCI-EXPANDED, SSCI, A&HCI; Timespan=1945-2005

CHANGE SETTINGS

Enter terms or phrases separated by the operators AND, OR, NOT, or SAME, and then press SEARCH.
The search will be added to the search history. [[>> View your search history](#)]

SEARCH

CLEAR

TOPIC: ⓘ Enter one or more terms. Searches within article titles, keywords, or abstracts.

Example: neural network* AND ozone ([More examples](#))

☐ Title only

AUTHOR: ⓘ Enter one or more author names (see [author index](#) ⓘ).

Example: O'BRIAN C* OR OBRIAN C*

GROUP AUTHOR: ⓘ Enter one or more group names (see [group author index](#) ⓘ).

Example: CERN

SOURCE TITLE: ⓘ Enter full journal titles (see [full source titles list](#) ⓘ).

Example: Cancer* OR Journal of Cancer Research and Clinical Oncology

ADDRESS: ⓘ Enter abbreviated terms from an author's affiliation (use [abbreviations help](#) ⓘ).

Example: Yale Univ SAME hosp

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General Search

[>> View your search history/combine sets](#)

Selected database(s) and timespan:

Databases=SCI-EXPANDED, SSCI, A&HCI; Timespan=1945-2005

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SEARCH CLEAR

TOPIC: ⓘ Enter one or more terms. Searches within article titles, keywords, or abstracts.*Example:* neural network* AND ozone ([More examples](#)) ☐ Title only**AUTHOR:** ⓘ Enter one or more author names (see [author index](#) ⓘ).*Example:* O'BRIAN C* OR OBRIAN C***GROUP AUTHOR:** ⓘ Enter one or more group names (see [group author index](#) ⓘ).*Example:* CERN**SOURCE TITLE:** ⓘ Enter full journal titles (see [full source titles list](#) ⓘ).*Example:* Cancer* OR Journal of Cancer Research and Clinical Oncology**ADDRESS:** ⓘ Enter abbreviated terms from an author's affiliation (use [abbreviations help](#)).*Example:* Yale Univ SAME hosp

716 results found (Set #2)


Go to Page: 1 of 72 GO

Records 1 -- 10

|<<< [1 | 2 ...] >>>|

Use the checkboxes to select individual records for marking, then click Submit to add them to the Marked List.

- ☐ 1. Stewart H, Davis DE
[Price dispersion and accessibility: A case study of fast food](#)
SOUTHERN ECONOMIC JOURNAL 71 (4): 784-799 APR 2005
Times Cited: 0

- ☐ 2. Hsieh AT, Chang WT
[The effect of consumer participation on price sensitivity](#)
JOURNAL OF CONSUMER AFFAIRS 38 (2): 282-296 WIN 2004
Times Cited: 0

- ☐ 3. Bowman SA
[Food shoppers' nutrition attitudes and relationship to dietary and lifestyle practices](#)
NUTRITION RESEARCH 25 (3): 281-293 MAR 2005
Times Cited: 0
 
- ☐ 4. Kalnins A, Lafontaine F
[Multi-unit ownership in franchising: evidence from the fast-food industry in Texas](#)
RAND JOURNAL OF ECONOMICS 35 (4): 747-761 WIN 2004
Times Cited: 0

- ☐ 5. Umphress ST, Murphy SP, Franke AA, et al.
[Isoflavone content of foods with soy additives](#)
JOURNAL OF FOOD COMPOSITION AND ANALYSIS 18 (6): 533-550 SEP 2005
Times Cited: 0
 

Sort by:

Latest date SORT

Mark: [0 articles marked]

☒ Selected records☐ All records on this page☐ Records [] to []

SUBMIT

You can print, save, export, e-mail, and order records after adding them to the Marked List. (The list can hold 500 records.)

Analyze Results:

ANALYZE

View rankings and histograms of the authors, journals, etc. for this set of records. (Up to 2,000 records at a time.)

716 results found (Set #2)

Go to Page: 1 of 72 GO


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|<<< [1 | 2 ...] >>>|

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Latest date

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Mark:

[0 articles marked]

☒ Selected records☐ All records on this page☐ Records to

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Go to Page: 1 of 72 GO

Records 1 -- 10

|< << < [1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10] > >> >

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- ☒ 1. Stewart H, Davis DE
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JOURNAL OF FOOD COMPOSITION AND ANALYSIS 18 (6): 533-550 SEP 2005
Times Cited: 0
 

Sort by:

Latest date

SORT

Mark: [4 articles marked]

☒ Selected records☐ All records on this page☐ Records to

SUBMIT

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Analyze Results:

ANALYZE

View rankings and histograms of the authors, journals, etc. for this set of records. (Up to 2,000 records at a time.)

RETURN

Web of Science Marked Records

HELP

Output Options

Display marked list: Web of Science GO

Web of Science Marked Records - 4 Articles

Scroll down to view records

DELETE THIS LIST

Step 1. Select the fields to include in the output. RESET TO DEFAULTS

- | | | | |
|---|--|--|--|
| <input checked="" type="checkbox"/> Author(s) | <input checked="" type="checkbox"/> Title | <input checked="" type="checkbox"/> Source | <input type="checkbox"/> abstract* |
| <input type="checkbox"/> language | <input type="checkbox"/> document type | <input type="checkbox"/> keywords | <input type="checkbox"/> addresses |
| <input type="checkbox"/> cited references* | <input type="checkbox"/> cited reference count | <input type="checkbox"/> times cited | <input type="checkbox"/> publisher information |
| <input type="checkbox"/> ISSN | <input type="checkbox"/> source abbrev. | <input type="checkbox"/> page count | <input type="checkbox"/> IDS number |
| <input type="checkbox"/> subject category | | | |

*Selecting these items will increase the processing time.

Step 2. Select an option.

Field Tagged

FORMAT FOR PRINT

Field Tagged

SAVE TO FILE

EXPORT TO REFERENCE SOFTWARE

E-mail records to:

Return e-mail (optional):

Notes(optional):

Plain Text

E-MAIL

☐ Automatically delete selected records from the Marked List after output is complete.

Processing Records

Please wait while your request is processed.

(Note: Depending on the number of records and fields selected, this may take several minutes.)

Product: Web of Science

Selected action: Save to File

Processing 4 records:

4...Done.

SAVE

If the "Save As" dialog does not app

BACK

Click "Back" to return to the Marked

File Download



Some files can harm your computer. If the file information below looks suspicious, or you do not fully trust the source, do not open or save this file.

File name: savedrecs.txt

File type: Text Document

From: uml01.isiknowledge.com

Would you like to open the file or save it to your computer?

Open

Save

Cancel

More Info

☒ Always ask before opening this type of file

Processing Records

Please wait while your request is processed.

(Note: Depending on the number of records and fields selected, this may take several minutes.)

Product: Web of Science

Selected action: Save to File

Processing 4 records:

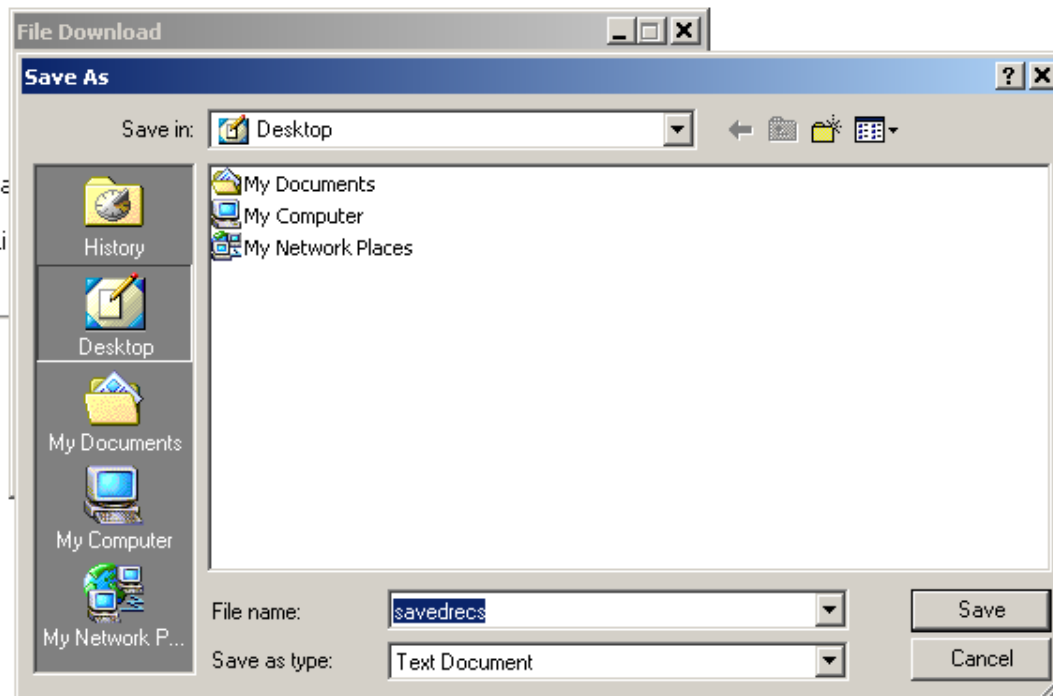
4...Done.

SAVE

If the "Save As" dialog does not appear

BACK

Click "Back" to return to the Marked List



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References Search View Folders Bibliography Tools Help

Search RefWorks Go

Congratulations!

You have successfully set up your **RefWorks** account. As a new user to the service, we recommend you view the online [Tutorial](#) before getting started.

Getting Started

- Step 1:** [Create Your Personal Database](#)
- Importing data directly from online databases
 - Importing data from saved text files
 - Importing records from other bibliographic management programs
 - Adding references manually

- Step 2:** [Write Your Paper Using References From Your Database](#)
- Using Write-N-Cite
 - Using One Line/Cite View

- Step 3:** [Create Your Bibliography](#)
- From your reference list
 - From your paper

- Help
- Tutorial
- F.A.Q.s
- Contact Us

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Search RefWorks Go

[Add New Reference](#)
[Import](#)
[Export](#)
[Organize Folders](#)
[Backup/Restore](#)

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Search RefWorks Go

Import[How to Import](#) | [List of Filters & Databases](#) | [Request a Filter](#)[Back to Reference List](#)

Import Filter/Data Source

University of Massachusetts, Amherst

Database

University of Massachusetts, Amherst

Import References into

Ex Libris ALEPH

----- University of Massachusetts... Specific -----

University of Massachusetts, Amherst

----- Other -----

☒ Import Data from the following Text

ABC-CLIO

ABEKT - Full Format

BIBSYS (RIS Import Format)

BibTeX

BIDS

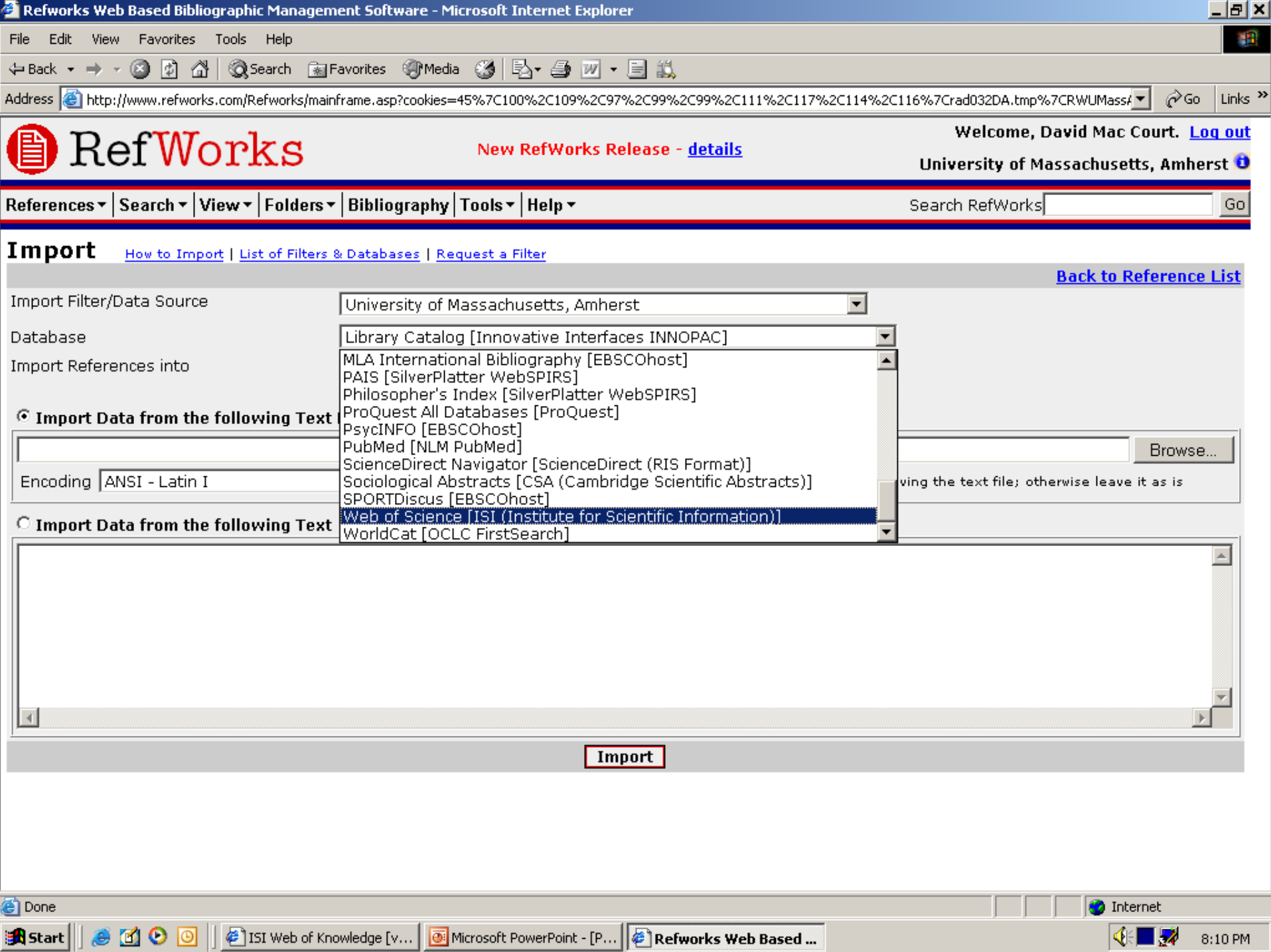
BooksInPrint

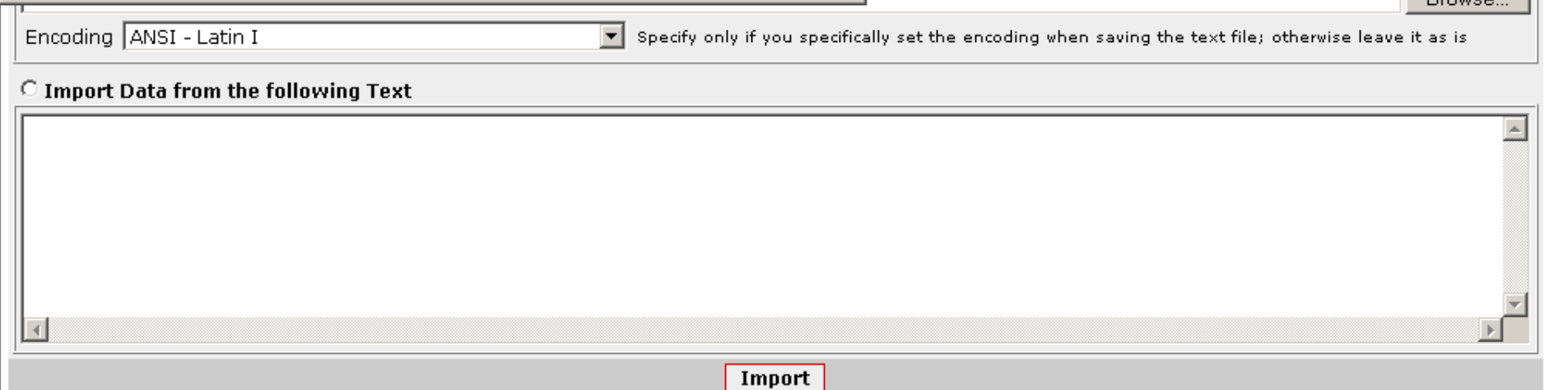
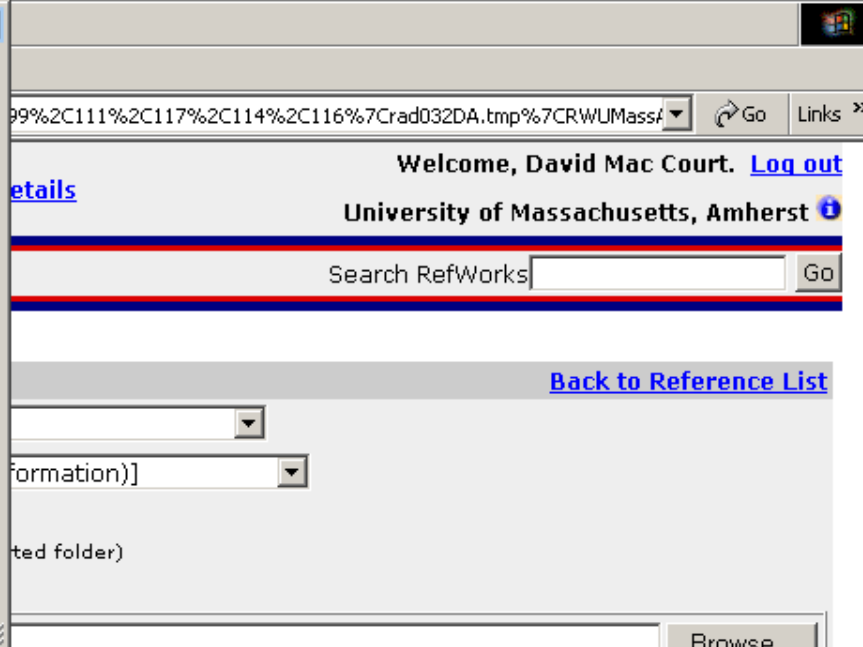
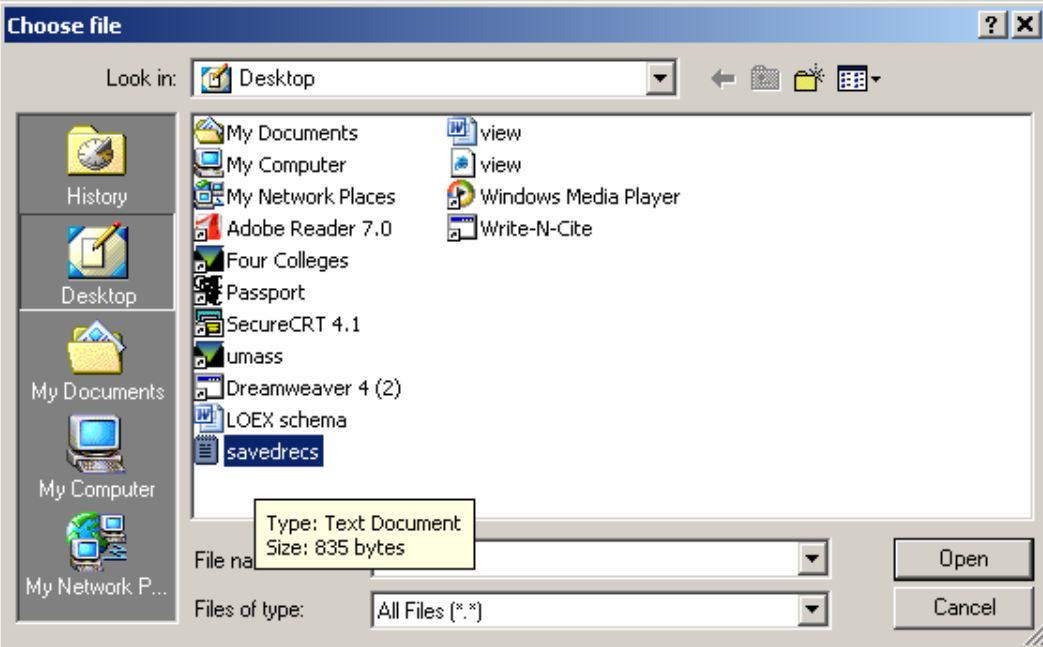
Encoding ANSI - Latin I

Browse...

on saving the text file; otherwise leave it as is

☐ Import Data from the following Text**Import**





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References ▾ Search ▾ View ▾ Folders ▾ Bibliography Tools ▾ Help ▾

Search RefWorks Go**Import**[How to Import](#) | [List of Filters & Databases](#) | [Request a Filter](#)[Back to Reference List](#)Import Filter/Data Source Database Import References into

(Note that references are also put in the Last Imported folder)

☒ **Import Data from the following Text File** Browse...Encoding Specify only if you specifically set the encoding when saving the text file; otherwise leave it as is☐ **Import Data from the following Text****Import**

[New RefWorks Release - details](#)Welcome, David Mac Court. [Log out](#)University of Massachusetts, Amherst [i](#)[References](#) ▾ [Search](#) ▾ [View](#) ▾ [Folders](#) ▾ [Bibliography](#) [Tools](#) ▾ [Help](#) ▾Search RefWorks Go

Import

[Back to Reference List](#)

Importing references, please wait...

Import completed - 4 references imported

[View Last Imported Folder](#)[View Log](#)


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References Search View Folders Bibliography Tools Help

Search RefWorks Go

Last Imported Folder

Switch to: Standard View

Use: ☒ Selected ☐ Page ☐ All in List

Sort by Authors, Primary

☐ Ref ID: 401 Journal Reference 1 of 4 Last Imported [View](#) [Edit](#) [SUMLinks](#)

Title: Food shoppers' nutrition attitudes and relationship to dietary and lifestyle practices

Authors: [Bowman, S.A.](#)

Source: [Nutr. Res.](#), 2005, 25, 3, 281-293

☐ Ref ID: 400 Journal Reference 2 of 4 Last Imported [View](#) [Edit](#) [SUMLinks](#)

Title: The effect of consumer participation on price sensitivity

Authors: [Hsieh, A.T.](#); [Chang, W.T.](#)

Source: [J. Consumer Aff.](#), 2004, 38, 2, 282-296

☐ Ref ID: 402 Journal Reference 3 of 4 Last Imported [View](#) [Edit](#) [SUMLinks](#)

Title: Multi-unit ownership in franchising: evidence from the fast-food industry in Texas

Authors: [Kalnins, A.](#); [Lafontaine, F.](#)

Source: [Rand J. Econ.](#), 2004, 35, 4, 747-761

☐ Ref ID: 399 Journal Reference 4 of 4 Last Imported [View](#) [Edit](#) [SUMLinks](#)

Title: Price dispersion and accessibility: A case study of fast food

Authors: [Stewart, H.](#); [Davis, D.E.](#)

Source: [Southern Economic Journal](#), 2005, 71, 4, 784-799

Use: ☒ Selected ☐ Page ☐ All in List

Sort by Authors, Primary

Manual Entry

Used for:

- archival material
- websites
- bibliographies


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References Search View Folders Bibliography Tools Help

Search RefWorks Go

Add New Reference

Import

Export

Organize Folders

Backup/Restore

New Folder Switch to: Standard View

Page All in List

Sort by Authors, Primary

Remove from Folder

Add Descriptor

Global Edit

Print

☐ Ref ID: 401

Journal Reference 1 of 4

Last Imported View Edit SUMLinks

Title: Food shoppers' nutrition attitudes and relationship to dietary and lifestyle practices

Authors: [Bowman, S.A.](#)

Source: [Nutr. Res.](#), 2005, 25, 3, 281-293

☐ Ref ID: 400

Journal Reference 2 of 4

Last Imported View Edit SUMLinks

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Authors: [Hsieh, A.T.](#); [Chang, W.T.](#)

Source: [J. Consumer Aff.](#), 2004, 38, 2, 282-296

☐ Ref ID: 402

Journal Reference 3 of 4

Last Imported View Edit SUMLinks

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Source: [Rand J. Econ.](#), 2004, 35, 4, 747-761

☐ Ref ID: 399

Journal Reference 4 of 4

Last Imported View Edit SUMLinks

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Authors: [Stewart, H.](#); [Davis, D.E.](#)

Source: [Southern Economic Journal](#), 2005, 71, 4, 784-799

Use: ☒ Selected ☐ Page ☐ All in List

Sort by Authors, Primary

Delete

Put in Folder...

Remove from Folder

Add Descriptor

Global Edit

Print

New Reference *denotes required field. Click on the asterisks below for style specific notes[Back to Reference List](#)

View required fields for:

In Folder(s)

Ref Type

Authors *

Title *

- MLA 6th Edition
- MLA 6th Edition
- Academy of Management Review
- APA - American Psychological Association
- Other
- Academic Medicine
- Academy of Management Executive
- Academy of Management Journal
- Academy of Management Learning
- Academy of Management Review
- ACS - American Chemical Society (
- Advances in Botanical Research

Separate each author with ";", [See detail](#)

Last Updated, Year *

Last Updated, Full Date *

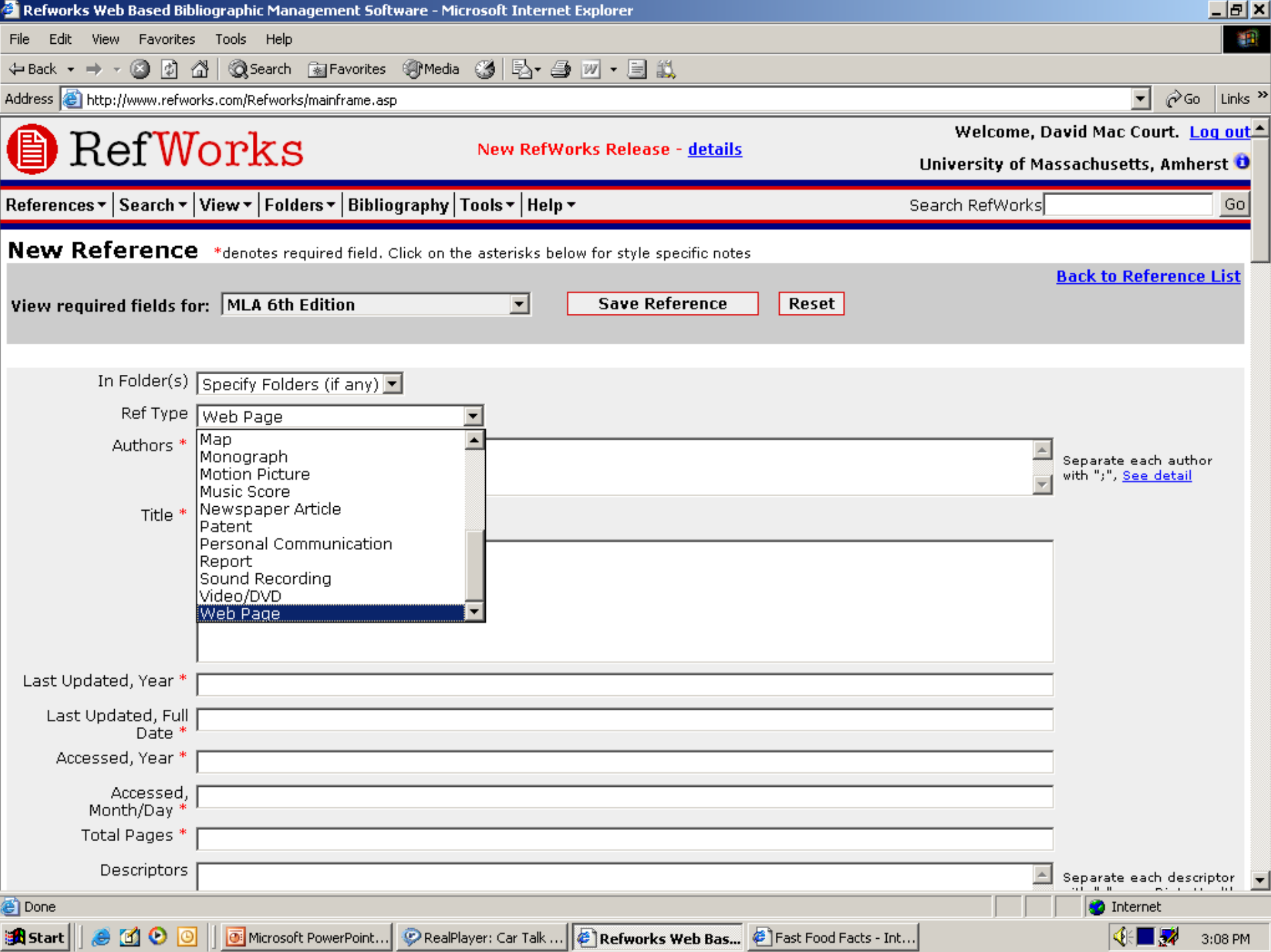
Accessed, Year *

Accessed, Month/Day *

Total Pages *

Descriptors

Separate each descriptor



New Reference *denotes required field. Click on the asterisks below for style specific notes[Back to Reference List](#)View required fields for: **MLA 6th Edition****Save Reference****Reset**

In Folder(s) Specify Folders (if any)

Ref Type Web Page

Authors * Minnesota Attorney Generals Office

Separate each author with ";", [See detail](#)Title * **B** *I* U x^2 x_2

Fast Food Facts - Interactive Food Finder

Last Updated, Year * 2005

Last Updated, Full Date *

Accessed, Year * 2005

Accessed, Month/Day * 05/09/2005

Total Pages * 1

Descriptors

Separate each descriptor with ";", [See detail](#)

*Field used by MLA 6th Edition

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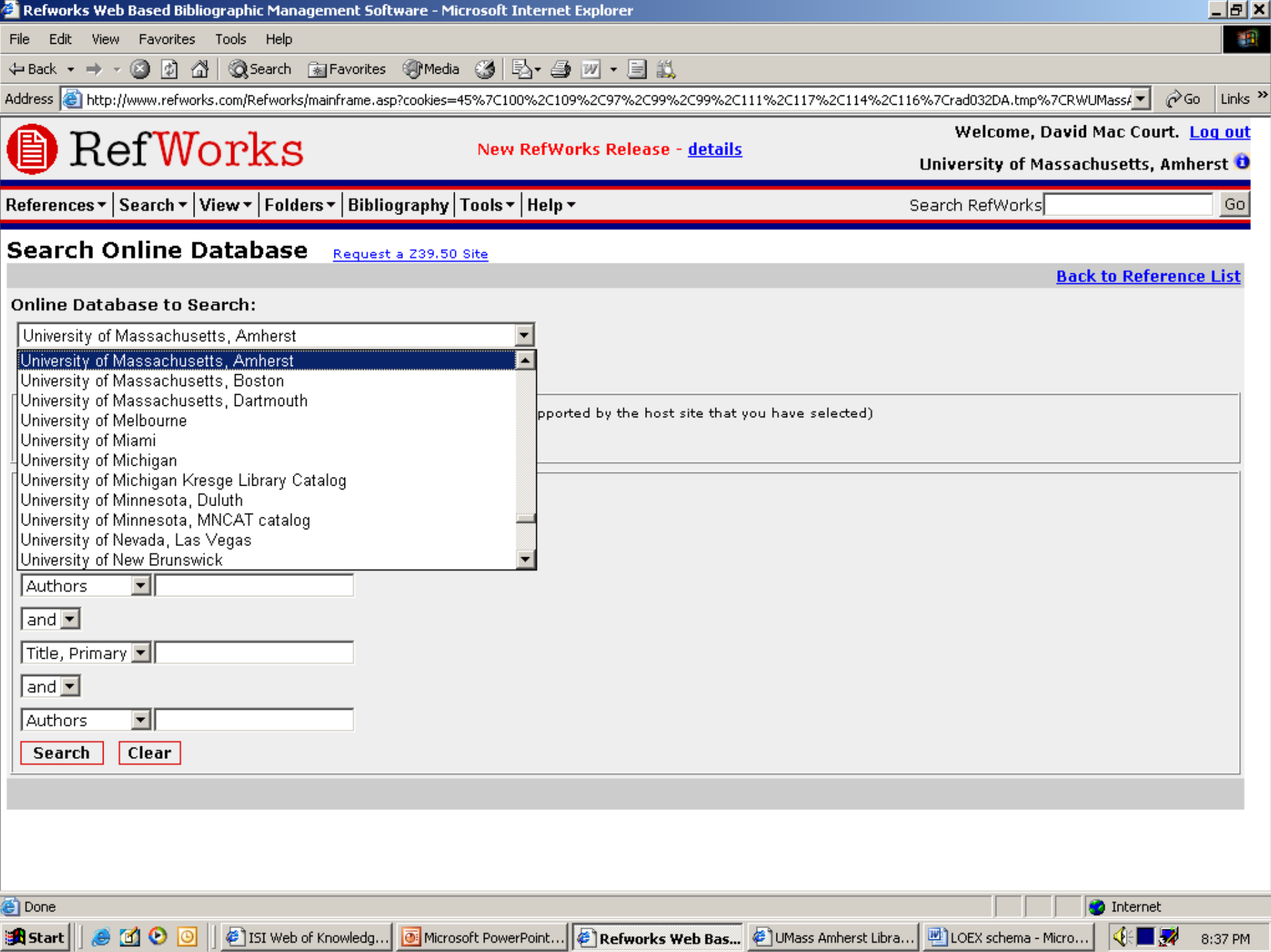
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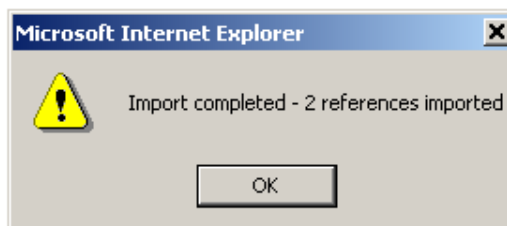
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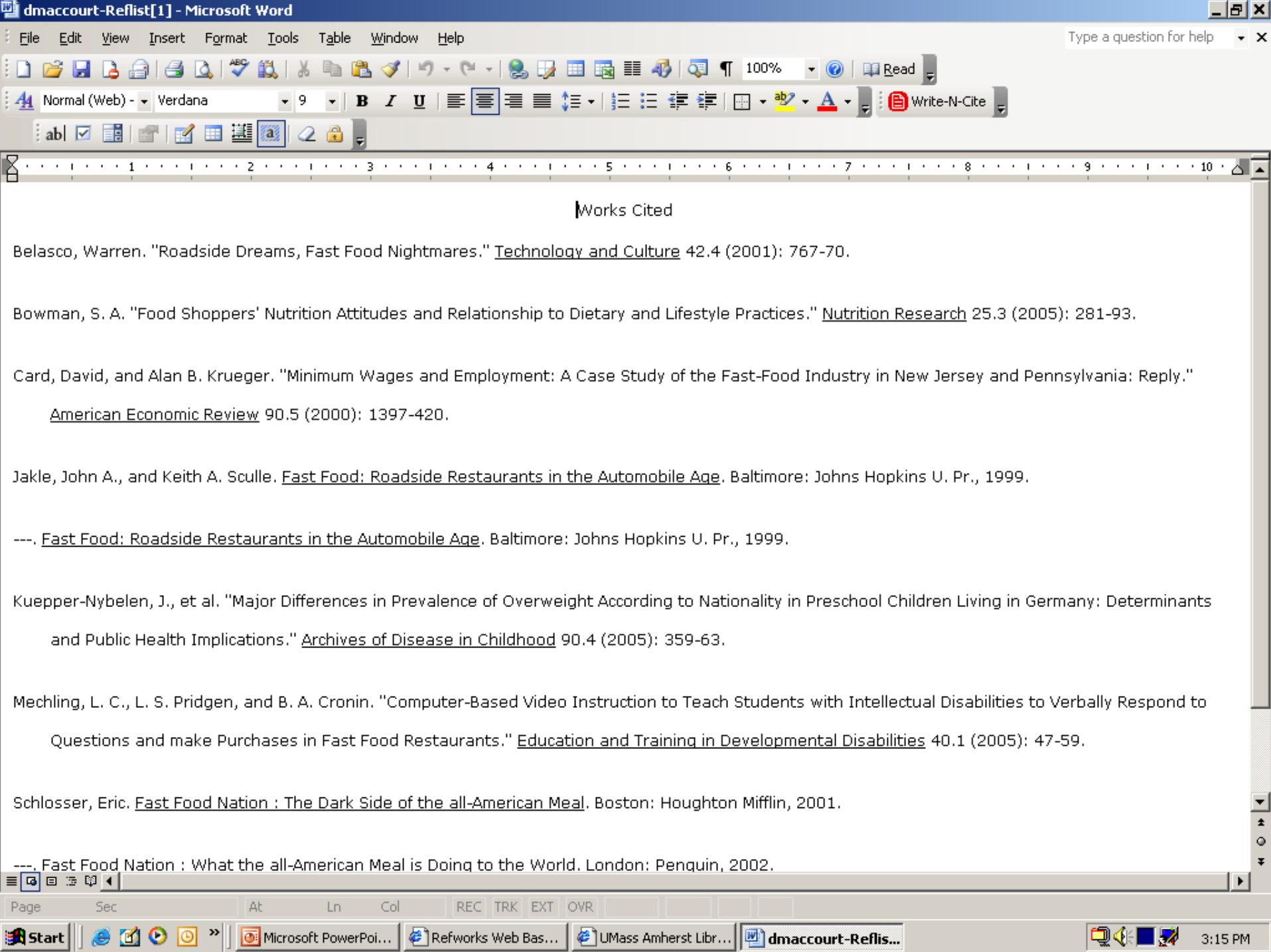
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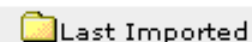
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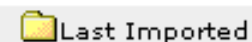
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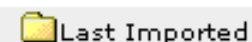
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Your Online Personal Database and Bibliography Creator

RefWorks User Login
for
University of
Massachusetts,
Amherst

RefWorks at UMass Amherst Library

Sign up for a [RefWorks Workshop at UMass Amherst Library](#).

[Frequently Asked Questions](#) about RefWorks at UMass

[Instructions for Moving Citations into RefWorks from Library Databases](#)

New to RefWorks?

[Sign up for an Individual Account](#)

Log-in Name

Password

[Forgot your log-in?](#)
[Athens Users](#)

Not your Organization?

[Login using your Group Code](#)

Login

About RefWorks: RefWorks is a citation management software program, paid for by the UMass Amherst Library. RefWorks collects, stores, and organizes citations from books, articles, web sites, and other sources. It automatically converts citations into properly formatted bibliographies. A multitude of citation styles are offered. RefWorks interfaces with many of the UMass Amherst Library's databases, as well as databases at other libraries. RefWorks also converts citations from other bibliography programs such as Endnote and Reference Manager.

All UMass undergraduate and graduate students, faculty and staff may set up their own accounts.

To contact the RefWorks team at the W.E.B. Du Bois Library: refworks@library.umass.edu

IMPORTANT NOTICE about UMLinks for books and ERIC documents: As of October 18, 2004, UMLinks in RefWorks do not give accurate book or ERIC document holdings information. You must verify holdings through the Library catalog for books or

[RefWorks Privacy Policy](#)

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Internet



Microsoft PowerPoint - [loe...

RefWorks Login - Mic...



12:48 PM

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Version](#)

Database Import Instructions

** Direct Import* indicates that the database can import citations directly into RefWorks.

*** Import as a Text File with Filter* indicates that citations can be saved from the database as a text (.txt) file and uploaded to RefWorks.

For specific steps about how to import citations from each database, click on the link after the database name.

[ABI Inform](#) *

[Academic Search Premier](#) *

[Agricultura](#) *

[Alt-Press Watch](#) *

[America: History & Life](#) *

[American Humanities Index](#) *

[Animal Behavior Abstracts](#) *

[Anthropology Plus](#) **



EBSCOhost *Direct Import*

Academic Search Premier, Agricola, American Humanities Index, Applied Science and Technology Abstracts, Art Abstracts, ATLA Religion Database, Biological Abstracts, Biological and Agricultural Index, Book Review Digest, CINAHL, Communication and Mass Media Complete, Econlit, Environmental Issues and Policy Index, ERIC, Essay and General Literature Index, General Science Abstracts, GeoRef, Inspec, International Political Science Abstracts, Library Literature, MLA International Bibliography, PsycARTICLES, PsycINFO, Reader's Guide Abstracts, Social Science Abstracts, and SPORTDiscus.

1. Conduct a search.
2. Click the "Add folder" icon to the right of any results you want to save.
3. Click the "Folder has items" link at the top of the page.
4. Click the "Save to Disk" link from inside the folder.
5. Click the "Bibliographic Manager" tab.
6. Click the radio button in front of "Direct Export to RefWorks" to initiate a direct export.
7. Log into RefWorks.

Tip: The direct export sometimes gets stuck and doesn't export anything. When this happens, you may need to import your citations as a text file into RefWorks using a filter, see below. OR you can close all your browsers and start over. This often gets it unstuck.

When Direct Import doesn't work: In Ebsco database,

1. Conduct a search.
2. Click the "Add folder" icon to the right of any results you want to save.
3. Click the "Folder has items" link, above the Result List on the right side of the screen.
4. Click the "Save to Disk" link from inside the folder.
5. Click the "Bibliographic Manager" tab.
6. Click the radio button in front of "Save citations in a format that can be uploaded to bibliographic management software."
7. Click "Save"



RefWorks

[Click Here for Tutorial Basics](#)

Why Bother? (:45 sec.)

Logging Into RefWorks (1:26 min.)

[Print version](#)

Navigating Around RefWorks (2:02 min.)

[Print version](#)

Getting Your References into RefWorks (:12 sec.)

[Print version](#)

Direct Import from an Online Database Service (3:19 min.)

[Print version](#)

Importing Text Files (6:25 min.)

[Print version](#)

Entering References Manually (3:15 min.)

[Print version](#)

Searching Online Information Within RefWorks (2:31 min.)

[Print version](#)

Searching Your RefWorks Database (1:05 min.)

[Print version](#)

Organizing Your References (3:00 min.)

[Print version](#)

Building Your Bibliography (:51 sec.)

[Print version](#)

Format Bibliography from a List of References (2:32 min.)

[Print version](#)

Using Write-N-Cite (5:53 min.)

[Print version](#)

Using One Line/Cite View (7:37 min.)

[Print version](#)

Test Drive RefWorks (2:04 min.)

Where are we going?

- Restructuring workshops to accommodate different learning styles
- Creating online Tutorials
- Integrating with Bibliographic Instruction
- Surveying workshop attendees

Information Literacy happens ...

- ACRL Standard 2, # 5 says,
“The information literate student extracts,
records, and manages information and its
sources.”

Outcomes include:

- Creates a system for organizing the information
- Differentiates between the types of sources cited and understands the elements and correct syntax of a citation for a wide range of resources
- Records all pertinent citation information for future reference

Demographics

- How many responded?
 - 22 % response rate (28)
- Who are they?
 - 57% Graduate students (16)
 - 25% Faculty members (7)
 - 18% Other (5)

Survey says ...

As a result of attending a RefWorks workshop.....

I use or will use my writing time more efficiently

- 60% Agree (17)
- 32% Undecided (9)
- 7% Disagree (2)

I learned about other library resources (e.g. UMLinks, which directs me to an article; databases such as Web of Science)

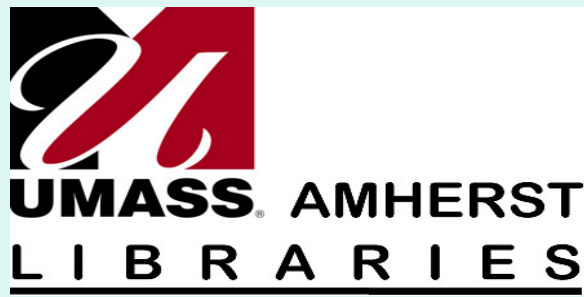
- 82% Agree (23)
- 0% Undecided (0)
- 18% Disagree (5)

I learned about other library services available to me (e.g. one-to-one consultations with a librarian)

- 64% Strongly Agree (17)
- 14% Undecided (4)
- 18% Disagree (5)

I am more comfortable approaching library staff with problems or questions about my research

- 60% Strongly Agree (17)
- 25% Undecided (7)
- 14% Disagree (4)



RefWorks Presenters:
Madeleine Charney
David Mac Court

Our Links

FAQ List:

<http://www.library.umass.edu/reference/refworks/faq.html>

Vendor Import :

[http://www.library.umass.edu/reference/refworks/
vendor-import.html](http://www.library.umass.edu/reference/refworks/vendor-import.html)

Tutorial:

<http://www.refworks.com/tutorial/>