

Ambient Knowledge

Human Capital Development Strategies for U.S. Economic Competitiveness

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Beginnings...

- This presentation summarizes dissertation research:
 - MBA / EdD joint degree
- **Title of dissertation:** *Toward the Application of Constructivism and Constructionism to Work-Related Training in Service of Human Capital Development in Postsecondary Education Settings in the United States.*
 - Complete dissertation on [Digital Commons](#) and on [ERIC](#).



Purpose of the research

- Educational solutions for business and economic challenges
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Overview

➤ Problem overview

- Skill gap: what is it, and why is it a problem?
- Skills and knowledge: historical overview
- Human capital – economic theory
- Human capital – educational perspectives
- Human capital challenges in the United States

➤ Educational solutions

- Constructivism, an early childhood learning theory: “learn by doing”
- Constructionism, an early childhood learning theory: “learn by making”
- Constructivism and constructionism: Current practice and core tenets

➤ Educational solutions applied to U.S. human capital needs

- Focus: postsecondary education settings
- Learning theories, with applications for college and adult learners



Background



- **Skill gap** = mismatch between skills needed and those in existence.
- **Skill gap in the United States: a cumulative effect**
 - Over 4 decades of automation, production offshoring
 - Shifts toward:
 - Tech-infused smart manufacturing
 - Rise of high-end analytical and creative work
 - Decline in low-to-middle-skilled work.
- **Skills and Knowledge – their importance:**
 - Needed to accomplish existing work
 - Needed to innovate and advance
 - Needed to fulfill human potential, to participate in economy & society



background, ctd

➤ **Skill needs – some examples:**

- Literacy & numeracy
- Grasp of academic foundations
- Abstract reasoning, analysis, synthesis
- Interdisciplinary thinking & learning
- Creativity, spirit of inquiry, learning mindset
- Work ethic, initiative, etc.
- Social skills, good citizenship, integrity, etc.

➤ **Learner-centered theories – why suitable to fostering these skills:**

- Immersive learning (“doing”, “making”) -> internalize knowledge, deeper grasp
- Learners take ownership of growing in skills & knowledge
- Learners take initiative and collaborate



Limitations of the Study

- Vast differences across career fields
 - -> difficulty in standardizing these learning theories' core tenets across all fields
- Postsecondary career education builds upon academic foundations
 - -> study cannot address remedial strategies at earlier learning points
- Focus on postsecondary settings
 - -> study cannot address remedial education for high-school dropouts

Skills and Knowledge: A Brief History

- ▶ Throughout human history:
 - ▶ education / training -> skills to prepare people to take up roles
- ▶ Over time, shift from roles assigned by birth to meritocracy
- ▶ Education / training methods
 - ▶ Tutors
 - ▶ Schools and universities
 - ▶ Craft and trade guilds
 - ▶ Apprenticeships
 - ▶ Internships
 - ▶ Vocational education
 - ▶ Technical training
 - ▶ (Charland, 2005; Wallis, 2008; Wallis et al., 2010; Wolek, 2004)
- ▶ Historical shifts toward social / economic complexity
 - ▶ Freedom, discovery, learning (Ferguson, 2011)
 - ▶ Education -> preserve knowledge & cultural heritage, equip individuals (Guttek, 1994)



Skills and Knowledge USA: Brief History

- Founding Fathers <-> European Enlightenment
 - Democracy requires educated and enlightened citizenry (Rousseau)
 - Knowledge is the soul of a republic (John Jay, America's first Chief Justice)
 - "In a republican government... the whole power of knowledge is required" (Montesquieu)
 - "To own their own government, people must arm themselves with the power which knowledge gives" (Thomas Jefferson)
 - Each citizen's access to education
 - -> participation in economic and social life of the nation (Beard, 2010)

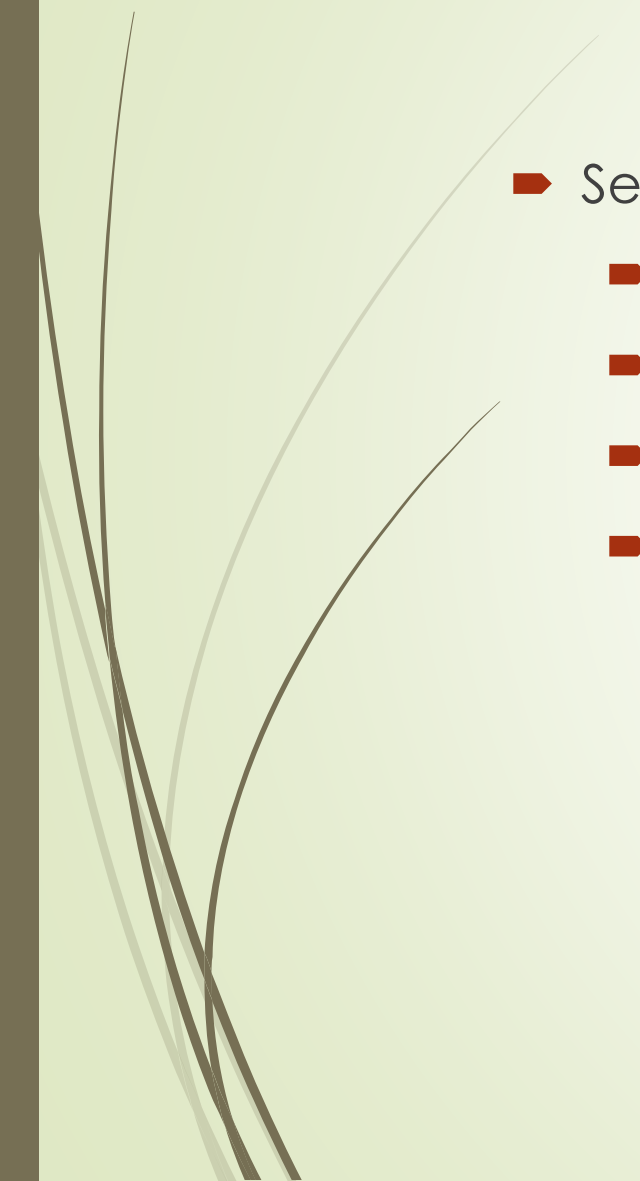


skills & knowledge USA, ctd

- Industrialization, urbanization -> civic and vocational education (Brewer, 1933)
- International tensions, Sputnik (Kennedy, 2011; Cavanagh, 2007)
- Competitive vision: “man on the moon... return him safely to the earth” (Pres. Kennedy in Swanson & Dickson, 2012)
 - Increased focus on science and math in 1960s and early 1970s
- 1970s, 1980s: recessions, automation, industry declines, cascade of worker displacements with shifting nature of work (Blinder, 1987; Peck, 2011)
 - Post-2008: growing gap between skills and evolving work (Carnevale et al, 2011)
- Declining education -> risk of social, moral, economic decay (*A Nation at Risk*, 1983)
- flight to suburbs -> erosion of tax base -> underresourced schools -> isolation
- -> talent flight -> economic and educational isolation (Klein et al, 2012)
- US concerns over falling behind among global peers (OECD/PISA; Klein et al, 2012)

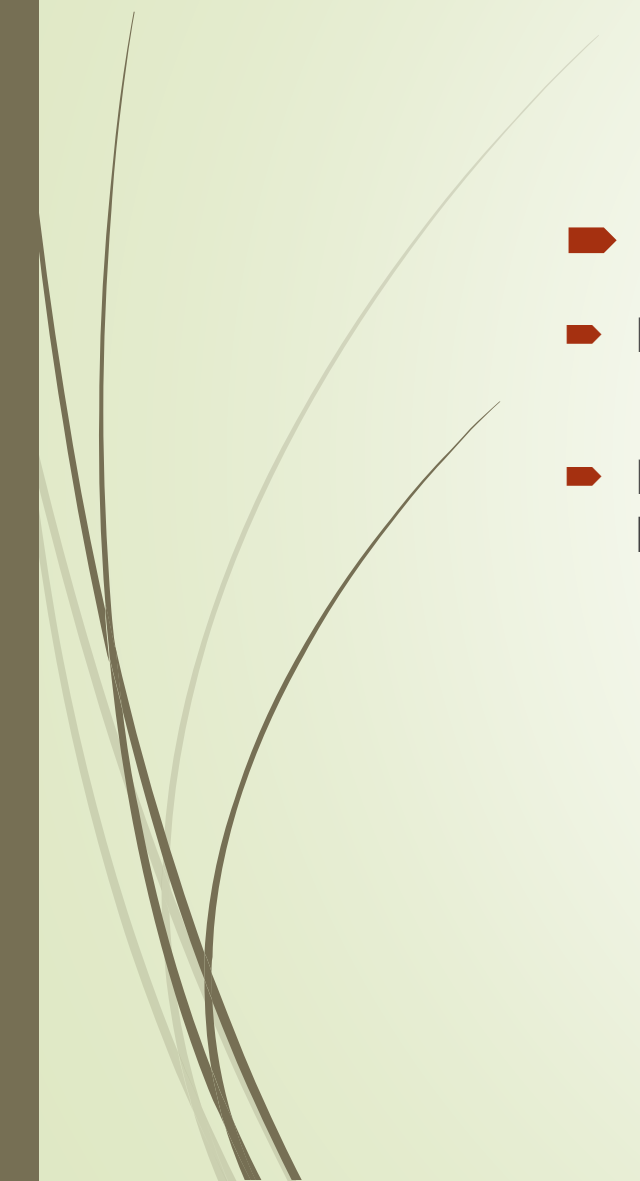


skills & knowledge USA, ctd

- Seeking improved outcomes – a few policy measures:
 - Sounding the alarm bell (*A Nation at Risk*, 1983)
 - Educate America Act – “Goals 2000” (1994) – Clinton era
 - No Child Left Behind Act (2002) – G.W. Bush era
 - Race to the Top (2009) – Obama era
- 



Human Capital: economic and social catalyst

- **Human capital theory – the basics:**
 - Effective education and training -> key driver of economic health (Davidson, 2014)
 - Nations' commitment to education -> economic soundness, citizen well-being (Becker, 1994)
- 



human capital, ctd

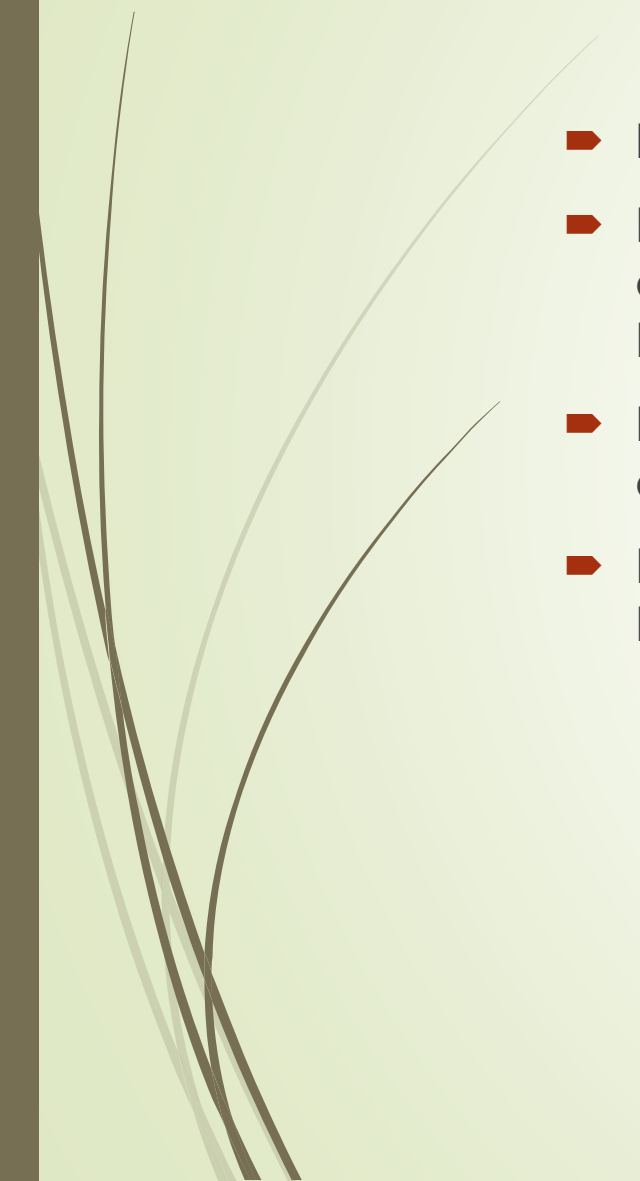
- **Positive externalities – in theory:**
- Education -> higher individual achievement -> income growth -> rise in aggregate wealth (Smith, 1776)
- -> rise in quality of life, civic and cultural life (Mill, 2012)
- -> firmer grasp of government policy, stronger citizenship, rule of law and accountability (Dewey, 1916)
- -> public education protects social fabric by ensuring common denominator of knowledge (Friedman, 1962).
- Education has democratizing influence - McMahon (2007) Deep South study
- Strong links between education and nations' economic development and upward mobility (Ramcharan, 2004)

human capital, ctd

- **Positive externalities – in action:**
- **The most advanced nations:**
 - Compulsory education and its enforcement, high educational participation and attainment rates, high postsecondary attainment rates, low youth unemployment
 - Northern and western Europe, advanced Asia-Pacific, North America (OECD, 2013; World Economic Forum, 2013)
- **Upwardly mobile countries** - rapid growth resulting from aggressive education and training growth:
 - Chile -> Latin America's most advanced economy
 - South Korea -> highly skilled population -> advanced economy
- **OECD (2012) study on natural-resource-rich nations and skill levels:**
- **Natural-resource-rich nations** with commitment to raising populations' skill levels:
 - Oil: Qatar, UAE, Oman -> aggressive education build-up -> economic growth
 - Diamonds: Botswana -> among Africa's most stable societies; highest education/skill levels
- **Business:** the right skill mix helps organizations carry out their missions (Manpower Group, 2013; OECD, 2013)



human capital, ctd

- **Negative externalities: corrosive effects of undereducation**
 - Low education - growing skill gaps - economic decline - social and moral decay - undereducated locked into lowest rung (Belfield & Levin, 2007; A Nation at Risk, 1983)
 - Low literacy rates, low skills, instability, stunted economic mobility in developing countries (UNCTAD, 2012)
 - Brain drain - developing countries, depressed areas in US (World Economic Forum, 2013)
- 



human capital, ctd

- **Negative externalities in action – global findings - business impact:**
- Manpower Group's *Talent Shortage Survey* (2013) – global study
 - 38,000 employers in 42 countries (mostly advanced)
- 34% of employers cite lack of content knowledge, technical competencies, industry certification
- 19% cite lack of professionalism, interpersonal skills, analysis / problem-solving skills
- 43% report reduced ability to serve customers
- 39% report reduced productivity
- 25 % report employee turnover
- 22% report reduced innovation / creativity
- 21% report lower employee morale

human capital, ctd

- **Negative externalities in action – global findings – business / social impact:**
- World Economic Forum – global study
 - *Global Competitiveness Report's* Executive Opinion Survey (2013):
 - 104,000 executives in 148 countries ranging from least developed to most advanced:
 - **Key skill shortages:**
 - Inadequate education
 - Inability to innovate
 - Poor work ethic amongst native populations
 - Pose risk to business soundness and national economic health
- **Extreme example:**
- Catastrophic shortage in qualified staff forced several Manila hospitals to close (Wescott, 2008)



Human Capital – Educational Perspectives

- **Prepare learners for:**
- Community integration, engaged citizenship
- Social skills, collaboration
- Self-determination
- Employability
- Meritocratic opportunity

(Câmara & McDonagh, 2009; Dewey, 1897, 1915, 1916; Freire, 1970; Froebel, 1895; Montessori, 1912)



human capital – educational views, ctd

- Key skills span cognitive, affective, psychomotor (Bloom, 1956)
- **Current research movements:**
- **21st century skills** - communication, collaboration, communication, creativity, analysis, synthesis (Wagner, 2012)
- **STEM to STEAM** - art education to foster creativity and observation skills, compatible with science (Sousa & Pilecki, 2013)
- **Learning to think, thinking to learn** - spirit of inquiry, lifelong learning (Hofmann, 2008)
- **Employability** - tangible skills & knowledge, social skills, values, citizenship (Critical Skills Survey, 2010, 2012; Schneeberger, 2006; Yorke & Knight, 2006)



human capital – educational views, ctd

- **Global Best practices to elicit needed skills:**
- Stakeholder synergies
- Education-industry partnerships
- Work-based learning
- Strategic skill rubrics as education and training roadmaps (Aamodt & Havnes, 2008; Onsomu et al, 2010)
- Open, flexible study pathways (Davies & Kourdi, 2010; OECD, 2012)
- Proactive in-house talent development strategies (Davies & Kourdi. 2010; Hansson, 2009)
- Teachable-fit recruiting (Manpower Group, 2013)



Human Capital USA: Challenges, Strategies

- **10 employer surveys:**
- 407 responses from SHRM *Critical Skill Needs* (2008)
- 328 SC employers (Nagle, 2010)
- 302 US employers (Hart Research Associates, 2010)
- 2,115 employers (P21's *Critical Skills Survey*, 2010)
- 768 employers (AMA's *Critical Skills Survey*, 2012)
- 1,152 NC employers (*Closing the Gap*, 2012)
- 450 US executives (WEF's *Executive Opinion Survey*, 2013)
- 670 US executives ((WEF's *Executive Opinion Survey*, 2012)
- 1,300 US employers (Manpower Group's *Talent Shortage Survey*, 2012)
- 1,000 US employers (Manpower Group's *Talent Shortage Survey*, 2013)



human capital USA, ctd

- National security risks:
 - Undereducation (Klein et al, 2012)
 - Low literacy (OECD, 2012, 2013; TIMSS & PIRLS, 2011)
 - low numeracy (OECD , 2012, 2013; TIMSS & PIRLS, 2011)
 - low technical skills (*Ready, Willing, and Unable to Serve*, 2009)
 - 25% dropout rate – undercredentialed (Klein et al, 2012; *Ready...*, 2009)

human capital USA, ctd

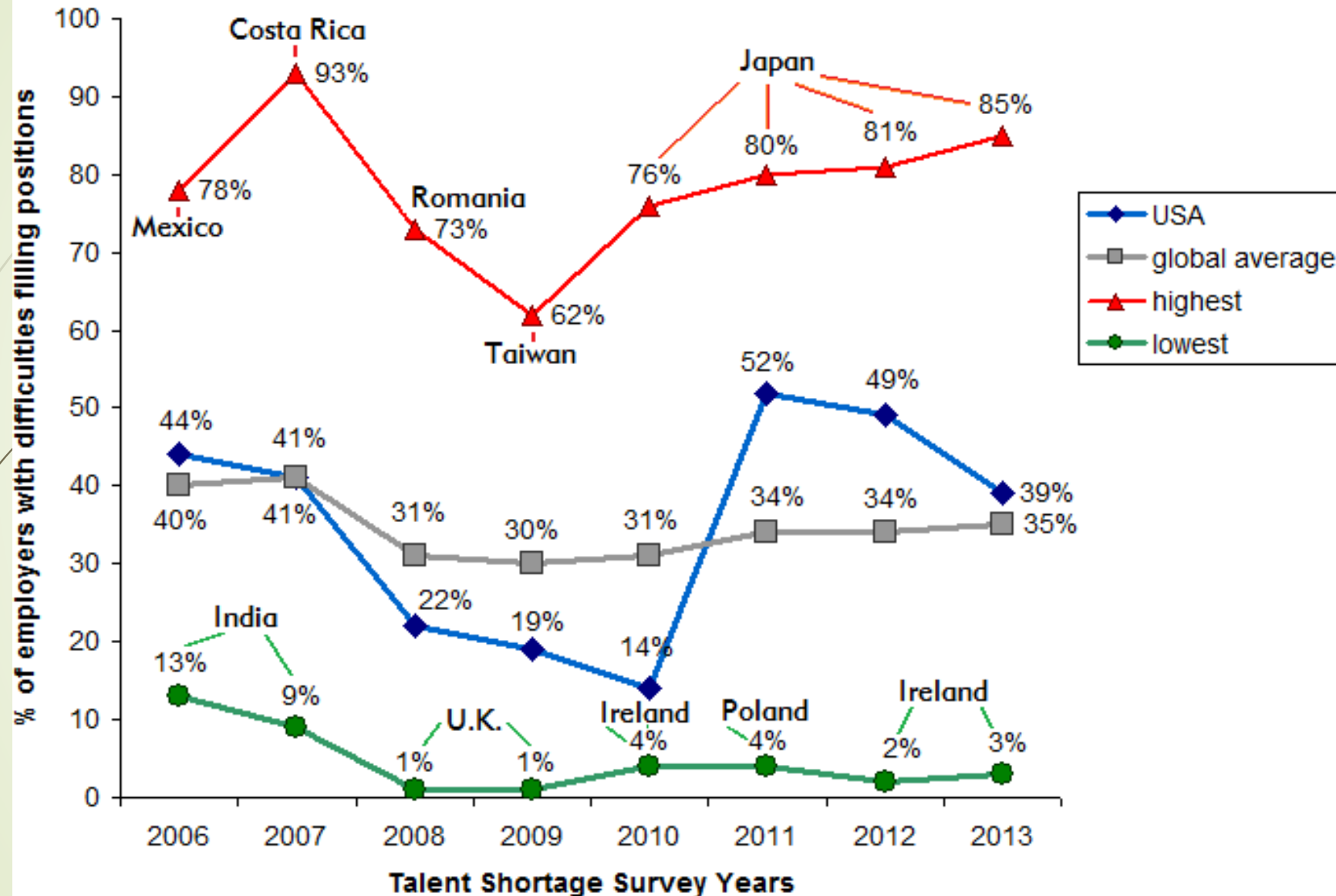
► **Strategies & Strengths:**

- Research base is second to none (OECD, 2012)
- Synergistic initiatives, sensitive to local needs (OECD, 2013)

► **History of targeted policy measures:**

- Needs-based federal funding (Cervantes et al, 2005)
- Vocational / career / technical education & training
 - Smith-Hughes Act (1917)
 - Vocational Educational Act (1963)
 - Vocational Education Act (1963)
 - Carl D. Perkins Vocational Education Act (1984)
 - School-to-Work Opportunities Act (1994)
 - Carl D. Perkins Vocational and Technical Education Act (1998)
 - Carl D. Perkins Career and Technical Education Improvement Act (2006)
- Goals 2000 (1994)
- No Child Left Behind Act (2002)
- Race to the Top (2009)

US employer difficulty filling positions, 2006-2013, compared to global average, highest, and lowest



Data Source: *Talent Shortage Survey*. Manpower Group, 2008, 2009, 2010, 2011, 2012, 2013

Top 20 most difficult-to-fill job types in USA, 2006-2013

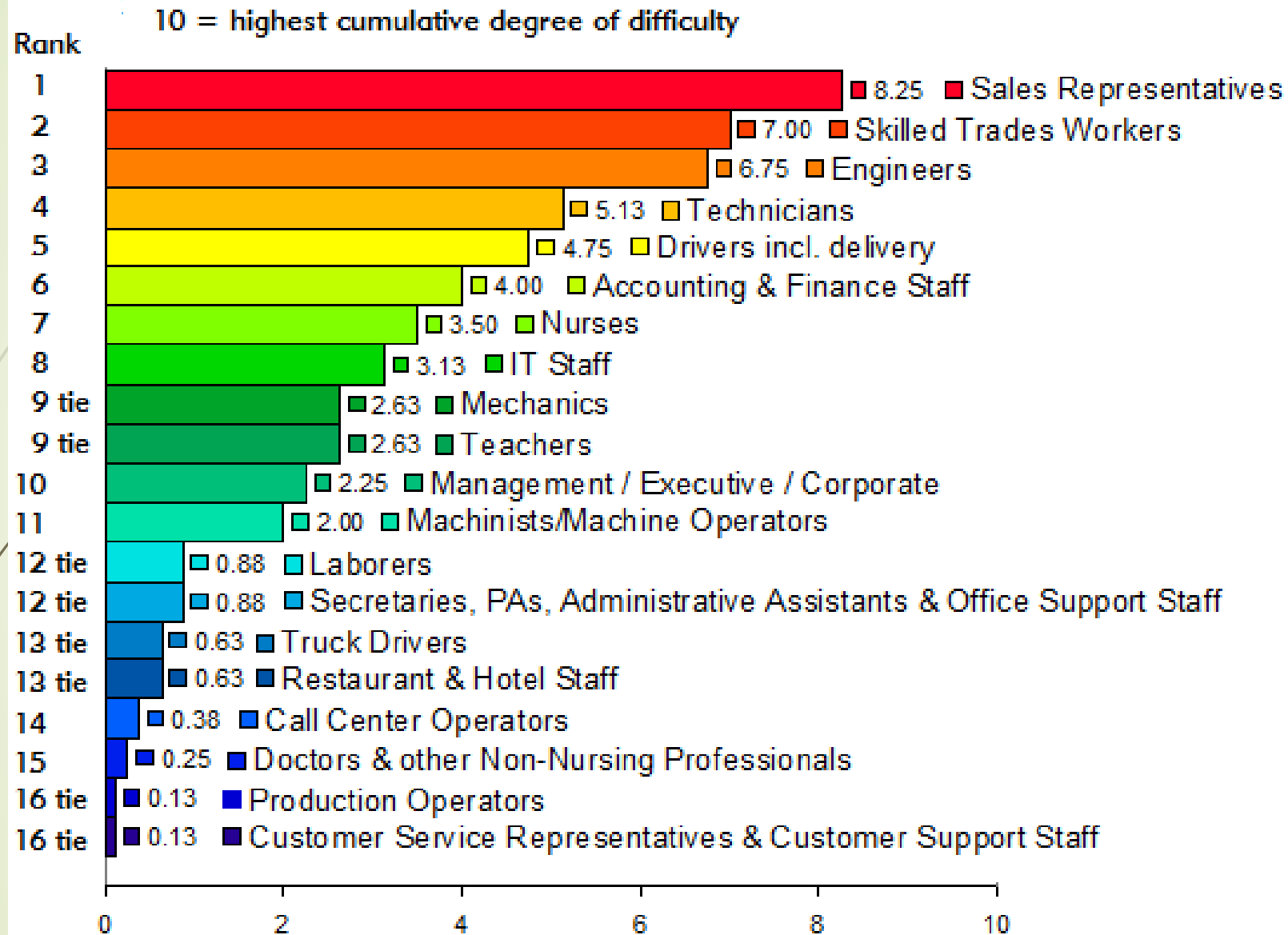


Chart by author.

- Compilation of 2006-2013 data.
- Each year, Manpower Group's *Talent Shortage Survey* identifies the top 10 most difficult-to-fill jobs.
- For each year, rank 1 => heat score 10.
- For composite heat score:
- -> average of all 8 years, 2006-2013
- -> weighted for consecutive years
- -> weighted for recent / distant years

Data Source: *Talent Shortage Survey*. Manpower Group, 2008, 2009, 2010, 2011, 2012, 2013

Number of US employers reporting each skill shortage

Ten surveys of combined total of 8,492 employers



Chart compiled by author.

Data from 10 employer surveys:

- 407 responses from SHRM's *Critical Skill Needs* (2008)
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- 1,000 US employers (Manpower Group's Talent Shortage Survey, 2013)

Constructivism

➤ Ancient roots:

- Epistemology, philosophy's study of knowledge & perception (LeJeune, 2011; Ültanir, 2012)
- Socratic dialogue (DePierro et al, 2003), conversation (von Glasersfeld, 1996)
- Importance of imagination & interdisciplinary synthesis (Vico, 1709)

➤ Goals: educating the whole person

- – moral, social, intellectual, civic (Montessori, 1912; Dewey, 1897, 1916; Froebel, 1895)

➤ Characteristics:

- Active hands-on learning (Bruner, 1977)
- Inner work of mental mapping of knowledge, “constructing knowledge” (Piaget, 1929)
- Learning from each other – social learning & collaboration (Vygotsky, 1978; Montessori, 1912)
- Open-ended discovery, self-guided projects (Chng & Coombs, 2004; Kafai et al, 2008)
- Teacher is facilitator (Bruner, 1977)
- Emphasis on intellectually stimulating, psychologically safe environments (Mitra & Dangwal, 2010)

➤ Important:

- Incorporate task failure into learning experience -> instill mastery (Dweck, 2006)

constructivism - examples

➤ **Montessori's Children's House** (1912)

- Italian child psychiatrist remodelled a slum tenement in late-19th-century Rome.
- Repurposed a wing on ground floor with courtyard as preschool for residents.
- Child-sized furniture, open-ended indoor/outdoor self-guided learning activities.
- Didactic toys strategically placed.
- Children learned independence, social skills, collaboration, and achieved mastery on par with wealthier counterparts.

➤ **Work-based learning** (Huq & Gilbert, 2009)

- Work-based hands-on practicum placement – companion component to an academic Social Work class.
- In the workplace, students learned practical application of theoretical classroom learning.
- In course assignments, students reflected upon their practical work-based experiences. -> Learning deepened.

➤ **E-learning** (Enonbun, 2010)

- Interactive tools, peer critique, mutual help -> greater learner confidence (Saab et al, 2005)
- Professional development: hybrid instruction; online learning communities (Mesh, 2010; Na-songhkla, 2011)

➤ **Hole in the Wall experiment:** computer with learning resources in Delhi slum and rural India (Mitra & Dangwal, 2010)

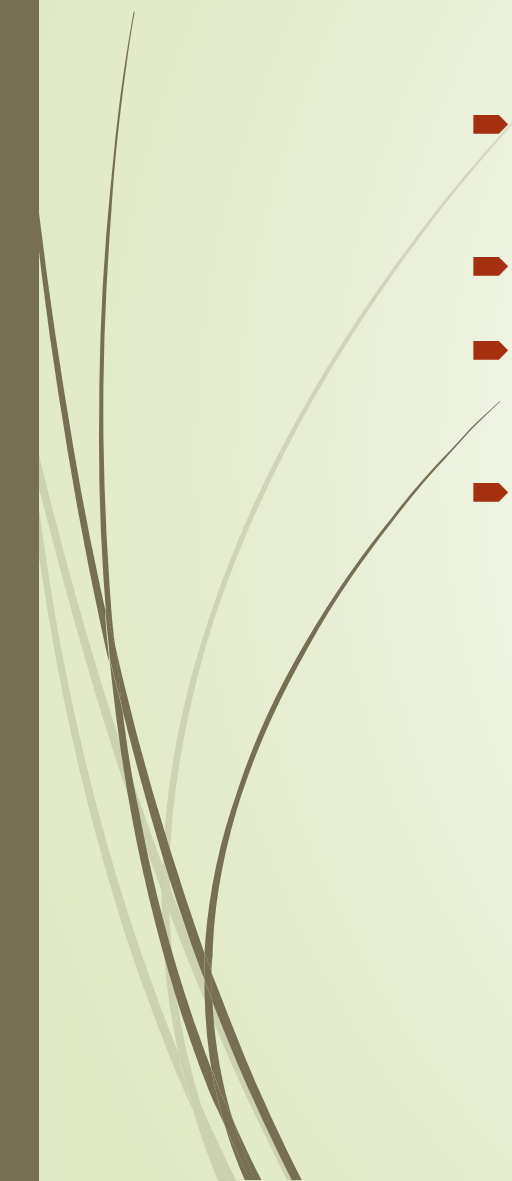
- Open-ended exploration of microbiology resources on the computer.
- Students learned in self-organizing groups, facilitated by adults.
- Some students developed strong leadership skills.
- Learning outcomes compared favorably with structured schools.
- The social and explorative elements contributed to high learning achievement.

Constructionism

- Rooted in 1960s' beginnings of computer science and computer-aided instruction
 - **Characteristics:**
 - working with high-and low-tech media is used as a tool to internalize knowledge
 - Learn by making
- Children learned how to write computer programs as Math teaching tool - children used Logo to teach each other mathematical concepts(Papert, 1993; Harel & 1990, 1991)
- Computer and media creations as learning and mentoring tool (Yarnall & Kafai, 1996; Kafai et al, 2009)
- Contraptions and science creations as youth rehabilitation tool (Stager, 2001, 2005)



Constructionism - examples

- College capstone course for Education majors: build-a-contraption and reflection (Beisser & Gillespie, 2003)
 - 8th grade Geography displays (Grant & Branch, 2005)
 - Elementary school code of conduct based on UN Declaration of Rights of the Child (Hower & Covell, 2009)
 - College business students' professional code, based on self-guided research and mutual critique within working groups (Willey & Burke, 2011)
- 

Examples rooted in both theories

Methods

- Flipped classroom (Mok, 2014, Roehl et al, 2013)
- Project-based learning (Tamim & Grant, 2013)
- Problem-based learning (Hmelo-Silver, 2013)
- Service learning (Garcia & Longo, 2013)
- Place-based learning (Smith & Sobel, 2013)
- Farm-based learning (Graham, 2012)
- Nature-based learning (Fleming, 2012)
- Outdoor learning (Gray & Martin, 2012)



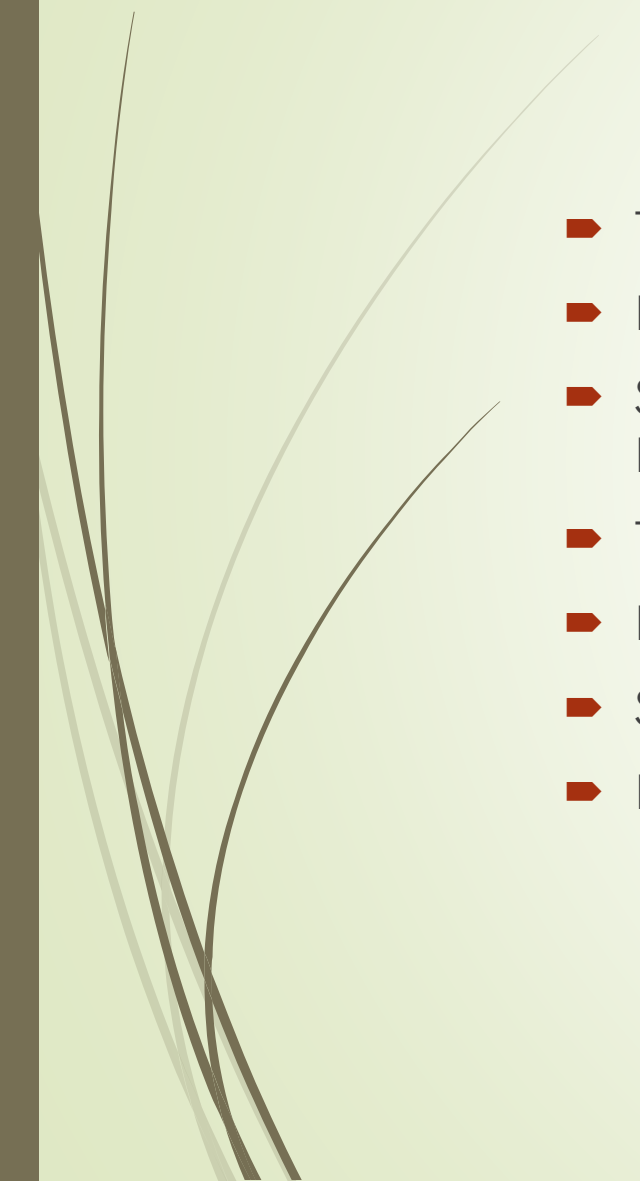
examples, ctd

➤ **Initiatives**

- SEED School – Washington DC inner-city boarding school (Whitman, 2008)
- Urban Preparatory Academy – Chicago all-men's prep school (King, 2011)
- Harlem Children's Zone – academic rigor, parents' life skills (Tough, 2008)
- Little Black Pearl Art and Design Academy – Chicago (Phillips, 2014)
- Silver State Industries – Nevada prison rehab program via classic car restoration apprenticeships (Millman,, 2011)



Constructivism & Constructionism: 7 core tenets

- The whole person (Dewey; Gerver & Robinson; Montessori; Steiner; Wagner)
 - Knowledge structures (Montessori; Piaget)
 - Strategically prepared learning environments (Montessori; King; Mitra & Dangwal)
 - Teacher as expert guide & subtle facilitator (Montessori, 1912; Nikirk, 2012)
 - Experiential learning (Bruner; Cetrone; Chng & Coombs; Nikirk)
 - Social interaction & collaborative learning (Mesh; Na-solgkhla; Vygotsky)
 - Reflection (Howe & Covell; Smith et al; Willey & Burke)
- 

Connecting Learning Goals With Constructivist & Constructionist Core Tenets

LEARNING GOALS

Hard skills

Literacy: reading, writing, speaking skills
Numeracy: math skills
Scientific literacy
Content knowledge

Soft skills I: higher-order cognitive skills

Communication: ideas & interpersonal
Critical thinking
Analysis
Synthesis
Interdisciplinary thinking
Ability to apply knowledge in real-world settings
Information literacy
Problem-solving
Innovation
Creativity
Decision-making
Global awareness, foreign language
Cultural intelligence
Engaged citizenship

Soft Skills II: Character and Professionalism

Values and character: integrity, ethics
Professionalism and work ethic
Flexibility / adaptability
Social skills / business etiquette
Self-awareness and self-knowledge
Collaboration and teamwork
Leadership skills
Learning mindset: intellectual curiosity

CONSTRUCTIVIST CORE TENETS

Whole person

knowledge & work skills
social skills & engaged citizenship
character & values

Knowledge structures

connecting new & prior knowledge
active learning & sense-making

Strategically prepared learning environment

learning resources, equipment & supplies
standards & accountability
allow failure, reward effort
freedom to explore
classroom-practitioner synergies

Teacher as guide & facilitator

set the tone for learning environment
learning coach
spark classroom-practitioner synergies

Experiential learning

exploration & discovery
hands-on learning & creative design
simulation & games
work-based learning

Social interaction & collaboration

collaborative learning & peer mentoring
online learning communities
teacher-brokered student-practitioner interactions

Reflection

project-related journaling & reflection papers
multimedia documentation of learning & creations
create vocation-related codes of ethics

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CORE TENETS

Whole person

knowledge & work skills
social skills & engaged citizenship
character & values

Knowledge structures

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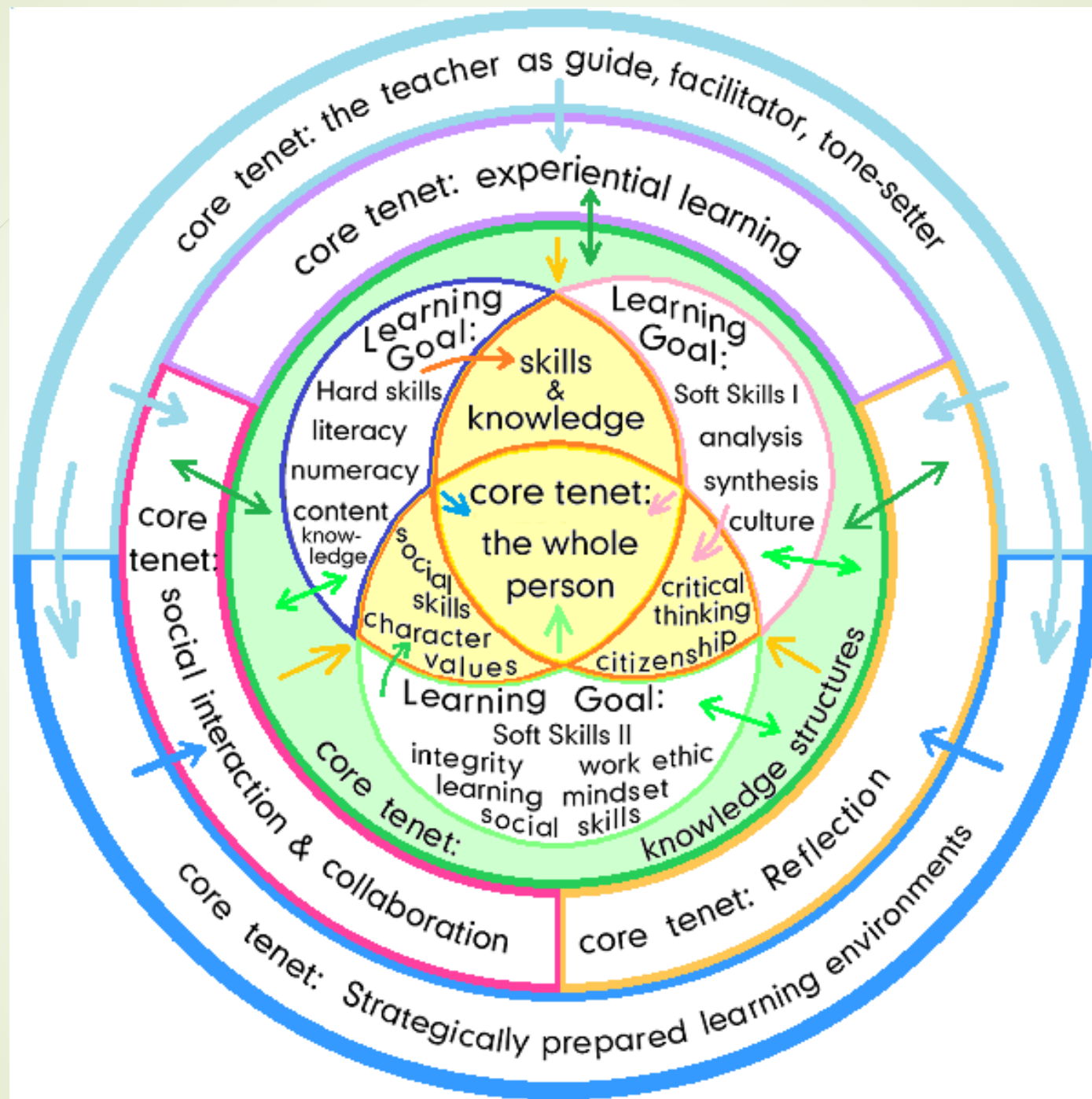
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multimedia documentation of learning & creations
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Learning Goals:

Soft skills I:

higher-order cognitive skills

- ◆ Communication
- ◆ Critical thinking
- ◆ Analysis
- ◆ Synthesis
- ◆ Interdisciplinary thinking
- ◆ Ability to apply knowledge in real-world settings
- ◆ Information literacy
- ◆ Problem-solving
- ◆ Innovation
- ◆ Creativity
- ◆ Decision-making
- ◆ Global awareness
- ◆ Cultural intelligence
- ◆ Engaged citizenship

exploration & discovery

hands-on learning
& creative design

collaborative learning

peer mentoring

project-related journaling
& reflection papers

multimedia documentation
of learning & creations



Learning Goals:

Soft Skills II:

Character and Professionalism

- ◆ Values and character:
integrity, ethics
- ◆ Professionalism/
work ethic
- ◆ Flexibility / adaptability
- ◆ Social skills /
business etiquette
- ◆ Self-awareness /
self-knowledge
- ◆ Collaboration /
teamwork
- ◆ Leadership skills
- ◆ Learning mindset:
intellectual curiosity

standards & accountability

allow failure, reward effort

exploration & discovery

simulation & games

hands-on learning
& creative design

collaborative learning

peer mentoring



A diagram illustrating the 'Core Tenet: Whole person' concept. A central oval, outlined with multiple concentric rings of blue, green, yellow, and pink, contains three bullet points. Three lines radiate from the right side of this central oval to three separate ovals: a blue oval at the top labeled 'Hard skills', a pink oval in the middle labeled 'Soft skills I: Higher-order cognitive skills', and a yellow oval at the bottom labeled 'Soft Skills II: Character and Professionalism'. The entire diagram is set against a light green background with a decorative red arrow and grey lines on the left side.

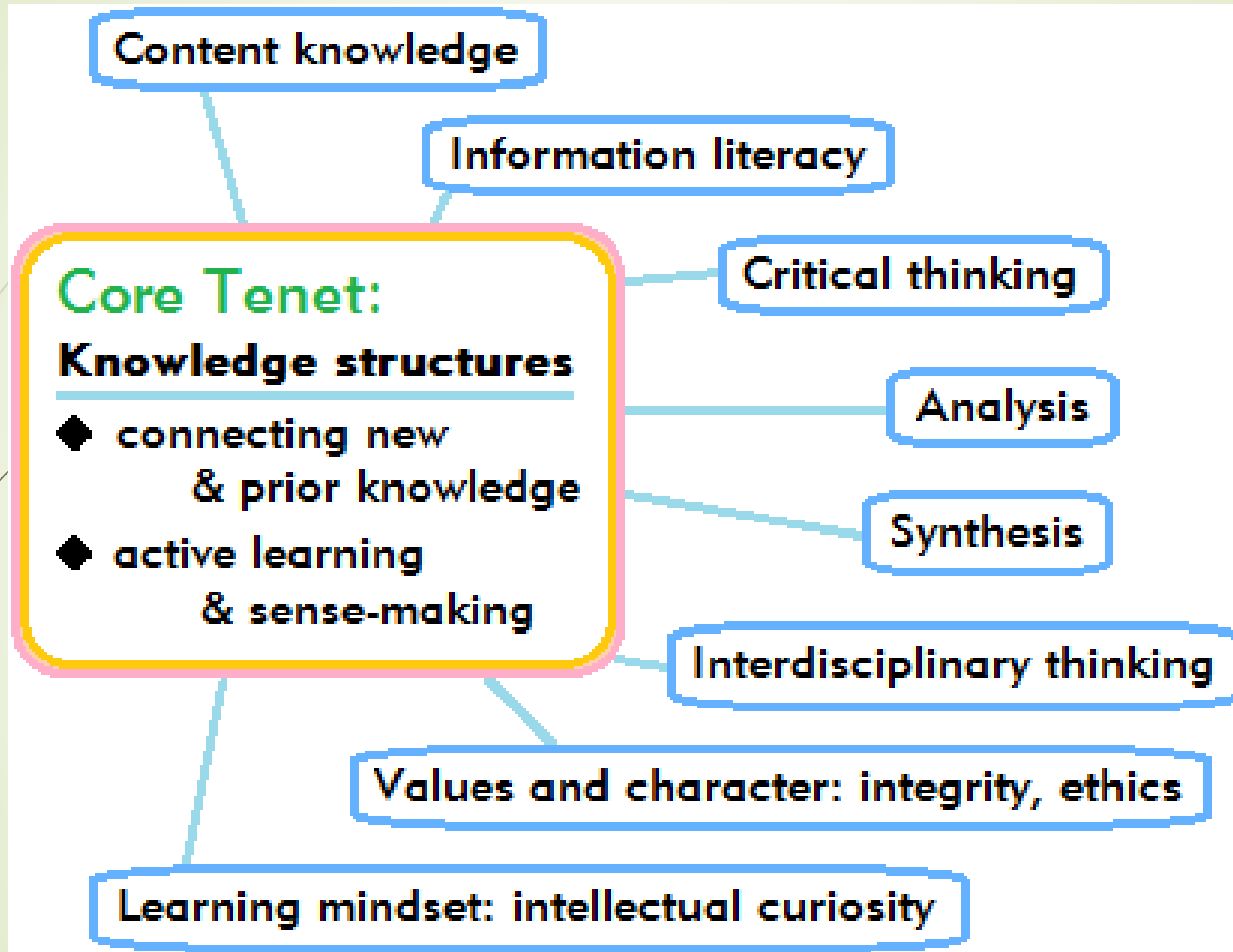
Hard skills

**Core Tenet:
Whole person**

- ◆ knowledge
& work skills
- ◆ social skills &
engaged
citizenship
- ◆ character &
values

**Soft skills I:
Higher-order
cognitive
skills**

**Soft Skills II:
Character and
Professionalism**



Core Tenet:

Strategically prepared learning environment

◆ learning resources, equipment & supplies

◆ standards & accountability

◆ allow failure, reward effort

◆ freedom to explore

◆ classroom-practitioner synergies

Hard skills

Content knowledge

Soft skills I: higher-order cognitive skills

Communication: ideas & interpersonal

Critical thinking

Analysis

Synthesis

Interdisciplinary thinking

Ability to apply knowledge in real-world settings

Information literacy

Problem-solving

Innovation

Creativity

Soft Skills II: Character and Professionalism

Values and character: integrity, ethics

Professionalism and work ethic

Flexibility / adaptability

Social skills / business etiquette

Self-awareness and self-knowledge

Collaboration and teamwork

Leadership skills

Learning mindset: intellectual curiosity

Core Tenet:
**Teacher as guide
& facilitator**

◆ set the tone for
learning environment

◆ learning coach

◆ spark classroom-
-practitioner synergies

Hard skills

Content knowledge

Soft skills I: higher-order cognitive skills

Communication: ideas & interpersonal

Ability to apply knowledge in real-world settings

Soft Skills II: Character and Professionalism

Values and character: integrity, ethics

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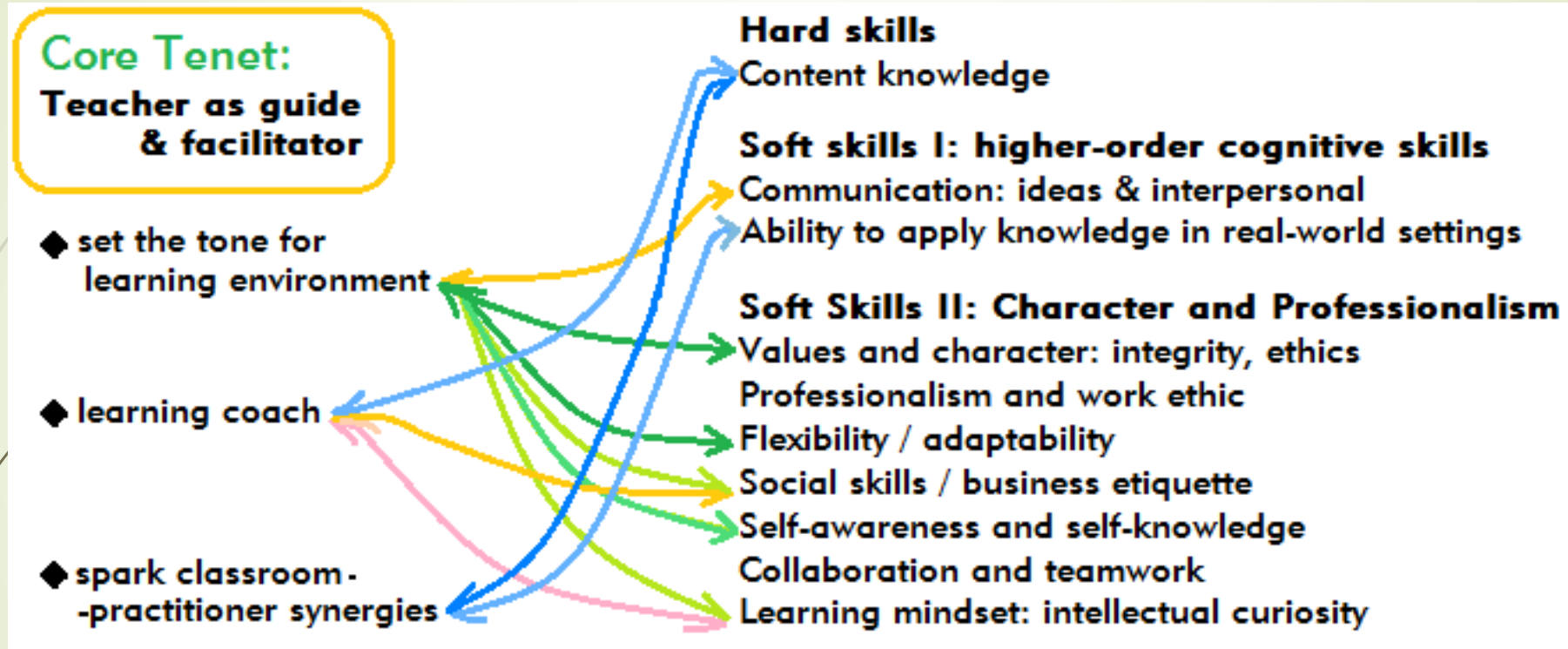
Flexibility / adaptability

Social skills / business etiquette

Self-awareness and self-knowledge

Collaboration and teamwork

Learning mindset: intellectual curiosity



Core Tenet: Experiential learning

◆ exploration & discovery

◆ hands-on learning
& creative design

◆ simulation & games

◆ work-based learning

Hard skills

Content knowledge

Soft skills I: higher-order cognitive skills

Ability to apply knowledge in real-world settings

Innovation

Creativity

Decision-making

Global awareness, foreign language

Soft Skills II: Character and Professionalism

Professionalism and work ethic

Social skills / business etiquette



Core Tenet:
**Social interaction
& collaboration**

◆ collaborative learning
& peer mentoring

◆ online learning communities

◆ teacher-brokered student-
-practitioner interactions

Hard skills

Content knowledge

Soft skills I: higher-order cognitive skills

Ability to apply knowledge in real-world settings

Information literacy

Decision-making

Global awareness, foreign language

Cultural intelligence

Engaged citizenship

Soft Skills II: Character and Professionalism

Flexibility / adaptability

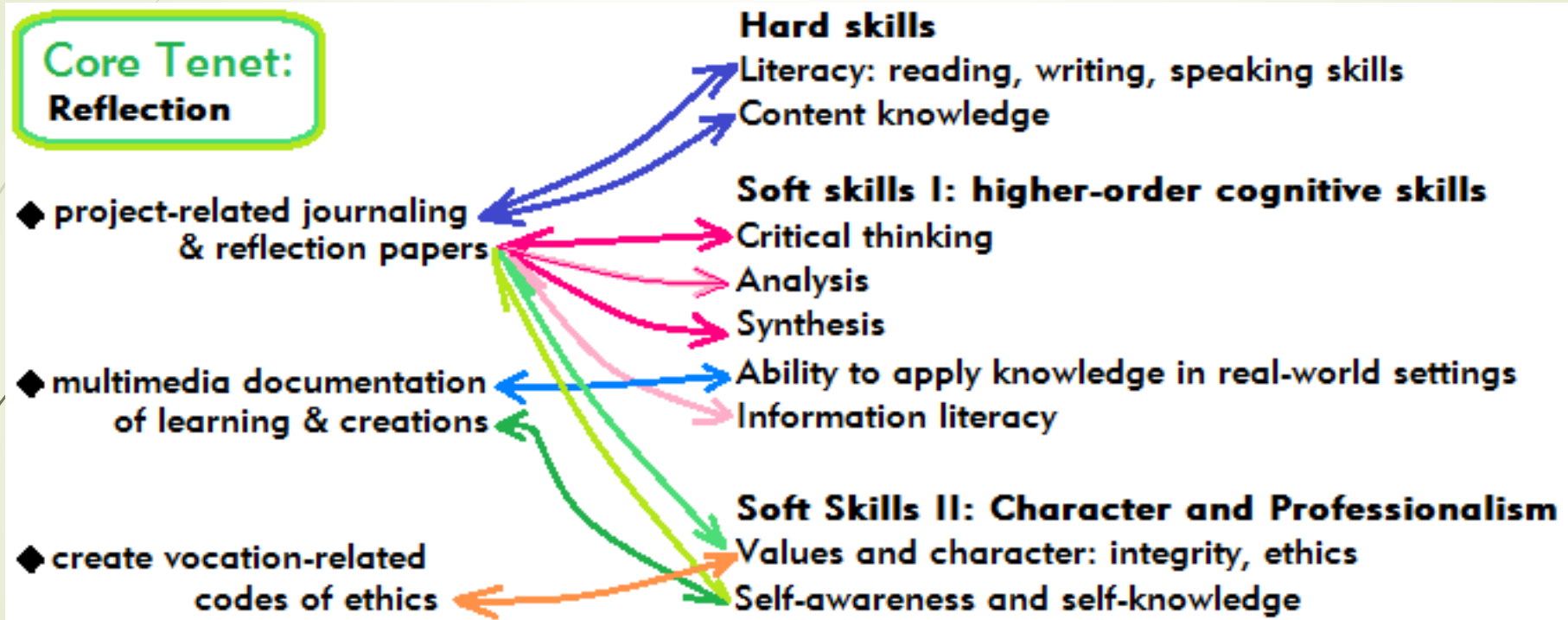
Social skills / business etiquette

Collaboration and teamwork

Leadership skills



Core Tenet: Reflection





Implications for Future Research

- Develop a model program and pilot program as direct outgrowth
- Apply these core tenets to a specific career field
- Apply these methods to other settings, e.g.:
 - Professional associations
 - Vocational rehabilitation:
 - Government agencies, Non-profit organizations
- Teach pedagogy and knowledge progression to industry trainers
- Curriculum development
- Remedial education
- Help developing countries boost their education and training capacities