Vitae

ANNE ARENDT

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Education

May 2009

Utah State University, Logan, UT *Doctorate of Education (GPA: 3.76)*

Dissertation: An Assessment of Utah Resident Incentives and Disincentives for Use of OpenCourseWare Resources

November 1999

University of Minnesota Carlson School, Minneapolis, MN

Master of Business Administration (GPA: 3.4)

Emphasis: Information Systems

November 1998

Walden University, Minneapolis, MN

Master of Science (GPA: 3.92)

Thesis: The Online Environment as Compared to Traditional Classroom Educational

Environments

May 1992

University of Minnesota, Minneapolis, MN

Bachelor of Arts (GPA: 3.15)

Credit hours including continuing education: 288

<u>Certifications</u>

LEED Green Associate

Green Building Certification Institute

November 19, 2012. Certificate number 10801498

Commercial Building Inspector

International Code Council (ICC)

July 21, 2012. Certificate number 8166911

Project Management Institute

Project Management Professional (February 24, 2003 through 2009)

ID number 13889948

9/2011 to present

Utah Valley University, Orem, UT

Assistant Professor, Technology Management

 Assistant Professor for Technology Management courses such as: Fundamentals of Technology, Introduction to Technology Management, Creativity Innovation and Change Management, Technology & Human Life, and Organizational Information Technology

8/2010 to present

Emporia University, School of Library and Information Management, Emporia, KS *Adjunct Instructor*

- Teach yearly the course LI815 Information Technology 2014
- Teach yearly the course LI843 Web Design 2010-2012

11/2004 to 9/2011

Utah Valley University, Orem, UT

Web Resource Director

- Manage all client side activity on public Web site, approximately 38,000 pages maintained by approximately 200 areas/editors on campus
- Incorporate stronger marketing and design role in Internet usage
- Enhance Web site usability, accuracy, and relevance
- Write standards-based coding using XHTML, CSS, JS and similar
- Information available at http://www.uvu.edu/wrs/

9/2004 to 9/2011

Utah Valley University, Orem, UT

Adjunct Instructor

- DGM 312G Digital Media for Intercultural Communication (Spring 10, Summer 10, Fall 10, Spring 11, Summer 11)
- DGM 3220 Digital Media Project Management (Fall 05; Spring 06; Spring 07; Fall 08; Spring 1;, Summer 10; Spring 11; Summer 11)
- ENGH 0890/0990 Basic Composition (Fall 05; Fall 06; Spring 09; Fall 09)
- ISYS 2450 Web Content Development (Fall 04)

12/2003 to 12/2012

University of Phoenix, Taylorsville, UT

Adjunct Instructor

- WEB 410 Web Programming I
- WEB 420 Web Programming II
- CMGT 410 Project Planning and Implementation
- WEB 240 Web Design Fundamentals

7/2003 to 1/2009

City University, Tacoma, WA

Adjunct Instructor and Content Developer for online courses

- CS350 Web Site Design I instruction/content development
- CS453 Introduction to Server Side Languages instruction
- CS544 Intermediate Web Publishing instruction/content development
- CS452 Practical Web Design learning evaluator

1/2003 to 11/2004

Utah Valley University, Orem, UT

Distance Education Resource Manager/Instructional Designer

- Manager of the distance education development team including seven part time developers, one graphic designer, and one closed captioning technician
- Work with instructors to design and develop course content
- Reason for leaving: Stayed with institution but to a promoted position

10/2002 to 1/2003

Sylvan Online Higher Education/Walden, Minneapolis, MN Senior Web Producer

- Responsible for assessing project proposals, establishing specifications, project managing, and ensuring success of large projects affecting processes throughout the University
- Web and application programming
- Communication with all affected parties in programming projects, including ensuring timely delivery of results and continuing value in the outcome
- Reason for leaving: dissatisfaction with decisions made after merger

11/2000 to 10/2002

Walden University, Minneapolis, MN

Director of Web and Application Development

- Provide vision, oversee planning, and guide implementation of web-based and database-driven technology, both in support of academic needs and as a means of enhancing institution's management and operations
- Primary producer of new web-based projects and innovations which make use of Dreamweaver, CGI Perl, JavaScript, Lotus Notes, and Cold Fusion database
- Primary producer and developer on new Web-based projects and innovations
- Manage five full time employees
- Set priorities on projects competing for limited bandwidth by working with the employees in the Web and Applications area, management, and requesting staff.
- Reason for leaving: Remained with company. All middle management remove or re-assigned after Sylvan Learning merger

5/1999 to 11/2000

Smyth Companies, Minneapolis, MN Web Team Manager

- Provide leadership in the planning, development and management of Smyth Companies website
- Evaluate and analyze for effectiveness the continually evolving site
- Development and incorporation of e-commerce capabilities in cooperation with Director of Information Technology
- Develop Web team consisting of approximately 15 members from throughout the company
- Offer training to clients on use of the e-commerce system
- Reason for leaving: Invited back by previous employer to higher level position

11/1997 to 5/1999

Walden University, Minneapolis, MN

Manager of Web Development and User Services

- Work with faculty, students, administrators and staff to develop information technology services to achieve the best possible service within allocated resources
- Continue development of Walden website
- Develop and implement first online classroom environment using bulletin boards, mailing lists and the like on Apache
- Support students and faculty in their growing understanding of the Internet and its capabilities by offering advanced level user service support, managing help desk staff, and offering short training seminars during residencies throughout the United States
- Develop a web team consisting of approximately 10 staff members from throughout the organization to assist in assessment, content development, and page development for the continually evolving and growing web site
- Reason for leaving: Opportunity for higher pay and experience in another industry

4/1994 to 11/1997

Walden University, Minneapolis, MN *Microcomputer Support Specialist*

- Provide help line support for all Walden audiences via phone and email
- On-site hardware repair
- On-site training
- Manage three part time workers
- Implement and supervise integration of technical resources into academic, operational, and administrative functions
- Enhance productivity and service through technology and training
- Develop Walden's original financial aid database
- Develop Walden's original Web site

4/1994 to 6/1995

University of Minnesota Department of Medicine, Minneapolis, MN *Consultant for Database Integration*

• Continue to develop and offer troubleshooting support for custom-built database used for accounting administration and institutional research

12/1989 to 4/1994

University of Minnesota Department of Medicine, Minneapolis, MN *Accounts Specialist and Computer Support*

- Manage departmental accounts for four divisions within graduate education and administration
- Create all accounting documents and reports
- Balance and reconciliation of accounts
- Create Paradox for Dos, Paradox for Windows, and later MS Access database that interacts directly with the university CUFS/AIS mainframe system
- Create real-time reporting of account statuses, customized reporting, and customized query building of multiple accounts
- Maintain 20 user medicine administration Novell 3.11 network including maintenance and installation of workstations and software
- Reason for leaving: Invited to programming position at another company with growth opportunities and higher pay

Publications (see http://works.bepress.com/anne arendt/)

- "'Meaning of Engaged Learning, the". International Journal of Adult, Community and Professional Learning. Accepted February 21, 2014. Publication volume 20, 2014. Available at http://ijlacp.cgpublisher.com/
- "Impact of Public Domain Resources on Public Libraries in the United States". Journal of Librarianship and Information Science. Accepted July 30, 2013, Publication January, 2014. Available at http://lis.sagepub.com/content/early/2014/01/30/0961000613518573.ful l.pdf+html
- "Public Domain, Creative Commons, and CCO". Podcast on Creative Libraries Utah. August 13, 2013. Half hour interview available at http://www.blubrry.com/evillibrarians/1837270/dr-anne-arendt-public-domain-creative-commons-and-cco/
- Go Ahead and Shoot Me: The Wild West of YouTube" January 18, 2011. UVU Center for the Study of Ethics Faculty Conference proceedings.
- "Incentives and Disincentives for the Use of OpenCourseWare" The International Review of Research in Open and Distance Learning 10.5 (2009). Available at http://www.irrodl.org/index.php/irrodl/article/view/746
- "An Assessment of Utah Resident Incentives and Disincentives for Use of OpenCourseWare (OCW)" Graduate Theses and Dissertations (2009). Available at: http://works.bepress.com/anne_arendt/1
- "Dispersed Web Content Management in Higher Education" Educause
 Quarterly 32.2 (2009). Available at:
 http://www.educause.edu/EDUCAUSE+Quarterly/EDUCAUSEQuarterlyMaga
 zineVolum/DispersedWebContentManagementi/174590

Reviews

- Article review for PRISM: A Journal of Regional Engagement. Article reviewed: ""RATA (Regional Anonymous Transportation Authority) and ME: A Tale of Regional Engagement" on February 23, 2014.
- Referee for International Journal of Adult, Community, and Professional Learning. Article reviewed "Innovative Strategies of Development in Continuing Education in Macau" on Jan 24, 2014.
- Proposal reviewer for Scholarship of Teaching and Engagement (SoTE) VI Conference at Utah Valley University. December, 2013.
- Proposal reviewer for Campus Compact Faculty Retreat in Moab, UT.
 November, 2013.
- Referee for International Journal of Adult, Community, and Professional Learning. Article reviewed "Knowledge Transfer across Disciplines" on December 13, 2013.
- Article review for PRISM: A Journal of Regional Engagement (http://encompass.eku.edu/prism/). Article reviewed "[Name] Family University: Addressing college access through K12 family collaborations" on August 6, 2012.
- Article reviews for the UNESCO Open Educational Resources (OER) Knowledge Cloud and scholarly book. Articles reviewed: a) "Academic knowledge mobilization to promote cultural change towards openness in education" for Knowledge Cloud OER Book on February 29, 2010 and b) review of the submission, "Realizing the "Open" in Open Educational Resources: Practical Concerns and Solutions," for Knowledge Cloud OER Book on February 28, 2010.

Presentations (see http://www.slideshare.net/annearendt)

- Scholarship of Teaching and Engagement (SoTE) Conference. "Students
 Reach beyond Expectations with Cafeteria Style Grading." March 27, 2014.
 30 minute presentation in collaboration with Dr. Angela Trego and Jonathan
 Allred of Technology Management. Orem, UT.
- Campus Compact Faculty Retreat. "Comparison of Service Learning Programs in Utah." 30 minute presentation. Saturday, February 1, 2014. Moab, UT.
- The 15th Annual Conference by the Faculty. "Surveillance, Privacy, and Societal Indifference." 1:15 hour presentation in collaboration with Dr. Cheryl Hanewicz. January 23, 2014. Orem, UT
- Conference on Writing for Social Change. "Our Energy Solution: Could it be better battery storage?" 20 minute talk in collaboration with Dr. Barry Halsted and Dr. Robert Warcup of Construction Technology. Presented November 14, 2013. Orem, UT.
- OpenEd13 Open Education Conference. "Perceptions of Public Libraries in the U.S." 25 minute presentation. November 6, 2013. Park City, UT.
- 20th International Conference on Learning. "The Meaning of Engaged Learning". July 11-13, 2013. Available at http://youtu.be/uiROU-jlDXU

- Business Education & Information Technology Education Summer Conference 2013. 1 hour presentation by invitation. "Rights, Boundaries, and Your Business Reputation Online". June 13, 2013. Orem, UT.
- National Resource Center for Paraeducators Conference. "Open Educational Resources for Paraeducators." 1.5 hour presentation. April 18-20, 2013. Salt Lake City, UT.
- Early Education and Technology for Children (EETC) conference. "Teaching Children Using Technology An Overview of Open Educational Resources".
 60-minute oral presentation. April 2–4, 2013. . Salt Lake City, UT.
- Western Business Education Association (WBEA) 2013 Conference. "Rights, Boundaries, and Your Business Reputation Online". 1.5 hour presentation. February 15-16, 2013. Ogden, UT.
- Utah Campus Compact Moab Faculty Retreat.. "Combining Service Learning and Cafeteria Style Grading 30 minute presentation." Utah Campus Compact Faculty Development Network. February 8-9, 2013. Moab, Utah
- Ethics Forum for Faculty Research. Utah Valley University. "Legal, Ethical, and Social Considerations of Creative Commons and the Public Domain". November 13, 2012. 1:15 hour presentation by invitation. Orem, UT.
- Utah Valley University and Women in Science Technology Engineering and Math (Wi-stem) Girls Retreat of Wisdom (GROW). Four 50 minute sessions on" Social Media and You." June 12th-15th, 2012. Orem, UT.
- Presentation at Project Management Institute (PMI) Northern Utah Chapter 2012 conference. "Problem Solving in Project Management." 1 hour presentation. Salt Lake Community College Miller Campus. Thursday, June 7, 2012. Salt Lake City, UT.
- Presentation at Utah State University Association of Youth Councils (USU/AYC) Leadership Institute. Topic: "Who's Calling the shots here? Fundamentals of project management." 50 minute presentation. March 16, 2012. Logan, UT.
- Digital Applications for Utah Business Teachers: The Impact of Social Technology in Education. Career Pathways. Tuesday, June 21, 2011, 3 hours. Available at http://www.uvu.edu/web/reports/digitalapplications2011/
- Women in Science Conference. Women Working in the Web World. Utah Valley University via Women's Success Studies. 50 minute presentation. June 22, 2011. Available at http://www.uvu.edu/web/reports/womenweb2011/
- The Impact of Social Technology Globally, Nationally and Locally. UVU Summer University. May 12, 2011, 3 hours. Available at http://www.uvu.edu/web/reports/socialtechnologyglobal2011/
- Go Ahead and Shoot Me: The Wild West of Youtube" January 18, 2011. UVU Center for the Study of Ethics Faculty Conference. Available at: http://www.slideshare.net/annearendt/
- "Creation of a Statewide Survey of Incentives and Disincentives for the Use of OpenCourseWare in Utah" June 10, 2010. Teaching with Technology Idea Exchange. Available at: http://www.slideshare.net/annearendt/
- Invited Panel Member. "Reflections on Doctoral Work." USU Curriculum and Instruction Research Colloquium. Salt Lake City, Utah. May 2010.

- Guest speaker for Utah State University course FCSE 6210 Analysis of Social Research Data (Warnick) on December 4, 2009 on the topic of "Data Analysis and Interpretation"
- "Social Media Tools and the Policies Associated with Them" Best Practices in Policy Management Conference. Utah Valley University. Nov. 2009. Available at: http://works.bepress.com/anne_arendt/7
- "Using Open Educational Resources in the Basic Composition Classroom"
 TYCA-West Conference 2009 Point & Counterpoint. Salt Lake Community
 College. Oct. 2009. Available at: http://works.bepress.com/anne_arendt/4
- Web Standards What They Are and Why Educators Should Care About Them. Utah Valley State College Teaching with Technology Idea Exchange. Technology Enhanced Teaching Center. 30 minute presentation. Orem, UT. June 2006.
- Work 24/7 Without Even Being There: Using the Web to Answer Questions and Share Content. Office Professionals Conference – Creating a Successful Vision, 45 minute presentation. Utah Valley State College. Orem, UT. April 2006.
- A Comparison of Online Classroom Environments. Utah Valley State College Teaching with Technology Idea Exchange. Technology Enhanced Teaching Center. 30 minute presentation. June 2005. Orem, UT.
- "Changing the Way We Communicate: Marketing for Academic Libraries"
 Utah Library Association The Times They Are a Changin'. May 2005. Ogden, UT.

Grants and Funding

Project Title: Professional Development Grant for Lean & Six Sigma Conference

Funding Source: UVU Senate Faculty Development Committee (FDC)

Year: 2014 Funding: \$600

Project Title: Service Learning Designation for Technology Management

Funding Source: UVU Service Learning Years: 2011-12, 2012-13, 2013-2014

Funding: \$1800 2011-2012, \$1200 2012-13, pending 2013-14

Project Title: University Project funds for "This is Math?" scavenger hunt in

cooperation with Westridge Elementary School for Fall 2013

Funding Source: UVU University Project

Year: 2013 Funding: \$772

Submitted as co-principal investigator with Dr. Tamara Goetz of the College of Science and Health. "Injection Molding Program." National Science Foundation Advanced Technological Education grant. Submitted November, 2013. Response pending.

Committee Work

Campus Compact Continuums of Service Advisory Committee 2014-2015 SheTech Event Committee 2014

Utah Campus Compact Committee Faculty Development Network 2013-2014 Ethics across the Curriculum Faculty Advisory Committee (EACFAC) 2013-2015 Faculty Center for Teaching Excellence Scholarship of Teaching and Engagement Conference Committee (SOTE VI) 2013-2014

Service Learning Committee 2011-2014

Service Learning Faculty Learning Circle 2011-2014

Service Learning Faculty Learning Community 2011-2014

Service Learning Fellowship Spring 2011

UVU Copyright Committee 2010-2012

Web Advisory Council 2004-2009

University Communications Committee Core and Stakeholder 2010 to 2011 Strategic Directions Advisory Committee 2008-2010 (2 year maximum) Strategic Web Action Team 2007 to 2011

Other University Service:

- Technology Management Senior Capstone mentor Innes/Mecham/Lott 2014
- Thesis advisory committee for Nick Stark of Integrated Studies 2012-13
- Senior Project mentor for Dauwalder and Siufanua in Digital Media 2012-13
- Committee member for Faculty Excellence Awards 2012

Organizational Membership

American Society of Quality 2012-2014 International Code Council 2012-2013 Project Management Institute Northern Chapter 2012-2013 International Technology and Engineering Educators Association 2012

Volunteer and Service

Volunteer and Service Learning Designated Courses: Fundamentals of Technology, Technology and Human Life. 2011 to current. Champion of Technology Management service learning designated department since 2011.

Sample project 11/2013: Day long Math Scavenger Hunt with Westridge Elementary School 6th grade class. See http://www.heraldextra.com/news/local/uvu-puts-on-scavenger-hunt-for-westridge-students/article_64881a51-4ff6-5910-9d99-5d7cd423d534.html

Support and contribution to Open Educational Resources on multiple platforms

Judge for Science & Engineering Fair at Westridge Elementary in Provo, UT 2013 & 2014.

Community available training in MS Excel, MS Access and related technologies 2011 & 2012

Excellence Awards

Utah Valley University Faculty Senate Faculty Excellence Award for the College of Technology and Computing, February 2014.

Excellence in Engaged Scholarship Award for Scholarship of Teaching & Engagement Conference VI paper proposal "Students Reach beyond Expectations with Cafeteria Style Grading".

Utah Valley University Wolverine Achievement Awards finalist 2013

Utah Valley University Faculty Center for Teaching Excellence All Star Status for 2011/2012

Diversity & Engagement Skills

Global/Intercultural Training Institute April 29&30, 2013

Service Learning Committee 2011-2013

Service Learning Faculty Learning Circle 2011-2013

Service Learning Faculty Learning Community 2011-2013

Service Learning Fellowship 2011

Blended Course Boot Camp 2011

Adjunct instruction of Digital Media for Intercultural Communications for two years Adjunct instruction in a variety of platforms and institutions

Technical Skills

(X)HTML standards and compliance

CSS standards and compliance

Content management system environments (LCMS, OmniUpdate)

Enterprise application use, integration, and query (CUFS, AIS)

Database experience: Paradox, Cold Fusion and MS Access

Dreamweaver

MS Project and OpenProj

Advanced Excel

Online educational environments (Blackboard, Canvas)

Photoshop

General server side programming

References

Upon Request