

## ANN MARSHALL

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Walter E. Helmke Library • IPFW • <http://library.ipfw.edu> • (260) 481-6515 • marshala@ipfw.edu

### EDUCATION

#### **School of Information Studies, Syracuse University, Syracuse, NY**

Master of Library Science, 2002

#### **Maxwell School of Citizenship and Public Affairs, Syracuse University, Syracuse, NY**

Ph.D. Social Science Program, 2001

M.A. Political Science, 1997

#### **College of Wooster, Wooster, OH**

B. A. Urban Studies, Economics Minor, 1991

Honors on Senior Thesis

### LIBRARY EXPERIENCE

#### **Indiana University-Purdue University Fort Wayne, Helmke Library, Fort Wayne, IN, July 2015-current**

- Information Services and Instruction Librarian; Liaison to Anthropology, History, Philosophy, Political Science & Coordinator of Government Documents. Provide information literacy instruction and departmental outreach, facilitate collection development, and create online research guides. Collaborate on English 131 instruction and conduct one-on-one consultations with faculty and students. Promote access and use of government information and coordinate the IPFW Federal Depository Library Program.

#### **University of Rochester, Rochester, NY, Rush Rhees Library, 2003-2014**

- Reference Librarian and Subject Specialist; Outreach and collection management for political science, law, and international relations. Provided library instruction for political science and selected first-year writing courses.
- Supervisor for two Reference Department Library Assistants, 2010-2014
- Rare Books and Special Collections Manuscript Processing Pilot, 2013
- Early Connection Opportunity (ECO) Library Coordinator, 2005-2011
- Undergraduate Research Project, Core Team Member, 2004-2007

#### **Syracuse University, Bird Library Special Collections, Freelance Researcher, Syracuse, NY, 2000-2002**

Conducted archival research for clients such as the Phillips Collection, author Daniel Mark Epstein, journalist Dan Okrent, and Mary Morgan (Dr. Benjamin Spock's widow).

#### **SUNY College of Environmental Science and Forestry, Moon Library, Intern, Syracuse, NY, 2002**

Staffed the reference desk, cataloged new materials, and analyzed a patron survey.

#### **Bill and Melinda Gates Foundation, U.S. Library Program, Syracuse, NY, 2001**

Assisted with computer installation and training for 76 rural public libraries in upstate New York.

## RELATED PROFESSIONAL EXPERIENCE

**Writing Consultant, College Writing Program, University of Rochester, Rochester, NY, 2005-2014**  
Provided feedback and writing support across a wide range of disciplinary topics.

**Instructor, College Writing Program, University of Rochester, Rochester, NY**  
Taught a first year writing course, *Peaceful Warrior? An Investigation into Violence and Nonviolence in the Martial Arts*, fall 2009, and *Politics of Place*, fall 2007-spring 2008.

**Adjunct Faculty, Department of Sociology, Le Moyne College, Syracuse, NY, 2000**  
Instructor for *Gender and Society* and *Social Inequality*

**Syracuse Academic Improvement Program (SAIP), Academic Support Coordinator, 1995-1999**  
Coordinated an enrichment program for Syracuse University undergraduates; trained and supervised up to 50 graduate student mentors each summer; designed and managed an Access database.

**Departments of Sociology and Social Science, Graduate Assistant, Syracuse University, 1992-1995**  
Assisted with and then independently taught introductory sociology; organized an interdisciplinary conference, authored a student handbook, and served as Robert Bogdan's research assistant.

## HONORS

*Messinger Libraries Recognition Award, 2009*, <http://www.rochester.edu/news/show.php?id=3496>  
Award recognizing outstanding librarianship and service to the University of Rochester Libraries.

## PUBLICATIONS & PRESENTATIONS

Refereed/peer-reviewed presentations are marked with an asterisk.

### Journal Articles and Books Chapters

#### Book Chapters

Anderson, Helen and Ann Marshall. "What an Experience: Library Staff Participation in Ethnographic Research." In *Studying Students: The Undergraduate Research Project at the University of Rochester*, edited by Nancy Fried Foster and Susan Gibbons, 55-62. Chicago: Association of College and Research Libraries, 2007.

Marshall, Ann. "Who's Laughing? Hillary Rodham Clinton in Political Humor," In *Subtle Sexism: Current Practice and Prospects for Change*, edited by Nijole V. Benokraitis, 72-94. Thousand Oaks, CA: Sage Publications, 1997.

#### Articles

\*Briden, Judi and Ann Marshall. "Snapshots of Laptop Use in an Academic Library." *Library Hi Tech* 28, no. 3 (2010): 447-453.

Marshall, Ann, Vicki Burns and Judi Briden. "Know Your Students." *Library Journal*, November 1, 2007: 26-29.

Sulouff, Pat, Suzanne Bell, Judi Briden, Stephanie Frontz, and Ann Marshall. "Learning about Grey Literature by Interviewing Subject Librarians." *College & Research Libraries News* 66., no.7 (2005): 510-515.

\*Marshall, Ann. "Organizing Across the Divide: Local Feminist Activism, Everyday Life, and the Election of Women to Public Office." *Social Science Quarterly* 83, no. 3 (2002): 707 – 725.

## **SELECTED PRESENTATIONS**

Marshall, Ann. "Finding Government Data on the Environment," *Help! I'm an Accidental Government Information Librarian Webinar*, Government Resources Section of the North Carolina Library Association, April 29, 2015.

Marshall, Ann. "The Green Curriculum: Cool Sustainability Tools for Librarians," *Rochester Regional Library Council*, Rochester, NY, April 20, 2015.

Marshall, Ann. "Who Are They Really? Studying the Millennial Generation," *American Political Science Association Short Course*, "Library 2.0: Knowledge, Power and Pedagogy in Net Space -- Evolving Collaborations and Roles," Toronto, ON, Canada, 2009.

\*Marshall, Ann. "Data in DSpace: Linking Archival Primary Documents and Quantitative Datasets" on panel, "Integration and Linking: Bringing Data and Documents Together," *International Association for Social Science Information Service and Technology (IASSIST) Annual Conference*, Stanford, CA, May 30, 2008.

Marshall, Ann. "Who Are They Really? Studying the Millennial Generation." *Long Island Library Resources Council*, Dowling College, Oakdale, NY, October 24, 2008.

Clark, Katie and Ann Marshall. "Coming of Age Online: Observing Student Researchers in Their Native Habitat." *ACRL E-learning Webcast*, June 10, 2008.

\*Briden, Judi, Vick Burns, and Ann Marshall. "Knowing Our Students: Undergraduates in Context." *Association of College and Research Libraries 13<sup>th</sup> National Conference*, Baltimore, MD, March 30, 2007.

\*Marshall, Ann. "Lining Up Research Paper Support: The Roles of Librarians and Writing Tutors" as part of workshop, "Does Cross-training Cross the Line? Library-Composition Coalitions," *Conference on College Composition and Communication*, New York, NY, March 24, 2006.

## **SERVICE**

### **Professional Service**

*Government Information Group, Chair, Helmke Library, IPFW, 2015-current*

*Charge:* Manage government information collections, policies, and procedures. *Current projects:* Review current processes and develop a collection plan for online and print documents.

*Additional Helmke Library Service, IPFW*

Information Services & Instruction Group, member, 2015-current  
Library Faculty Council, member, 2015-current  
Collection Development Group, member, 2015-current  
Library Operations Committee, member, 2015-current

*Selected River Campus Libraries Service, University of Rochester*

Academic Research Exploration Group, 2013, Data Management Working Group, 2012-13,  
Reference Collection Review Committee, 2010-13, Search Committee for Reference Department  
Head, 2011, Search Committee for Library Assistant, 2011, Public Services Desk Committee, 2010,  
Undergraduate Research Apps & Devices Subteam, 2010, Search Committee for Modern Languages  
Librarian, 2010, Courses System Redevelopment Committee, 2006, IMLS Graduate Student Project,  
2006, Freshman Orientation, 2004-2011, Scare Fair Co-chair, 2004

*Excellence in Teaching Summit: The Cornell Undergraduate Information Competency Initiative*

Co-coordinator, with SUNY-Buffalo librarian Chris Hollister, May 2011

*Law and Political Science Section (LPSS) of the Association of College & Research Libraries (ACRL)*

Chair, 2008-2009, Review & Planning Committee, 2010-2011, Past Chair, 2009-2010, Vice Chair,  
2007-2008, Program Co-Chair 2005-2007

**Community Service**

*Friends of Arnett Branch Library, Monroe County, NY, Secretary, 2009-2015*

*Zen Center of Syracuse Board of Trustees, Syracuse, NY, Secretary, 2011-2014*

*Aikido Kokikai, 2004-2011, Shodan in 2011*

*Laubach Literacy, Intern, Syracuse NY, 2002*

**PROFESSIONAL DEVELOPMENT**

November 3 and 10, 2015. *Safe Zone Training*, Office of Diversity and Multicultural Affairs, IPFW, Fort Wayne, IN.

October 19-21, 2015. *Federal Depository Library Conference 2015*, Arlington, VA,  
Represented IPFW at a meeting for organizers of Federal Depository Library Programs (FDLP); met  
FDLP coordinators from around the country and learned about best practices and new initiatives.

August 18, 2015. *New Faculty Institute*, Office of Academic Affairs, IPFW Alumni Center, IPFW, Fort Wayne, IN.

August 10-12, 2015. *Jumpstart, Center for the Enhancement of Learning & Teaching (CELT)*, IPFW, Fort Wayne, IN.

August 7, 2015. *Indiana University Libraries Information Literacy Colloquium 2015*, Indiana University Kokomo, Kokomo, IN.

July 24, 2015. *The Humanities and Technology Camp (THAT Camp)*, Ruth Lilly Medical Library, Indiana University, Indianapolis, IN.

March 25-28, 2015. *Association of College & Research Libraries 2015 Conference*, Portland, Oregon.

February 23, 2015. *Introduction to Genealogy for the Unsuspecting Archivist*, Mid-Atlantic Regional Archives Conference (MARAC).

April 25, 2014. *Mid-Atlantic Regional Archives Conference*, Rochester, N.Y.

January – May, 2014. *Religion 244, Islamic Mystical Poetry*, Attended course. University of Rochester, Rochester, NY.

June 5-7, 2013. *Workshop on Participatory Design in Academic Libraries*, Council on Library and Information Resources, University of Rochester, Rochester, NY.

April 18, 2012. *Mold Prevention and Remediation*, Rochester Regional Library Council, Rochester, NY.

April 12, 2012. *Storing and Protecting Digital Content*, Rochester Regional Library Council, Rochester, NY.

May – August, 2007. *English/Writing 571, Writing Pedagogy*, Full class participant, University of Rochester, Rochester, NY.

January-May, 2007. *Political Science 250, Conflict in Democracies*, Attended course, University of Rochester, Rochester, NY.