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Abstract:

Achieving effective and organized development in the area of urban tourism activities is a wise and complex process and involves proper regard to all dimensions of tourists’ activities. Domestic and foreign tourists, once in urban spaces, enjoy all citizenship rights and urban management certainly involves directly or indirectly by providing their needs and solving their problems. Sometimes because of being away from their homelands, tourists would have more expectations than domestic citizens from city managers. And this level of expectations, would encounter urban management systems and institutions with a responsibility which could make the ecological and social system of the city suffer from confusion unless ruling a wise system and codifying various and specified rules for them. Achieving stability in a tourism system which includes tourism supply and demand needs wise legal supports in urban tourism industry. In case of presence of proportional legal supports, urban tourism system can help prevent from confusion in city system as an effective means for balanced and sustainable development of the city. This article aims at recognition, study and evaluation of urban tourism indexes and legal supports for tourists in Iran.

Key words: urban tourism, tourists, tourists’ rights, Iran.

Introduction:

Since human being abandoned the migrating and nomadic life and settled in villages and towns and formed more extensive communities, in other words when civilization started, and labor division occurred and relations between humans became more and complex, the necessity for regulating the relations between individuals became evident. The first legal rules were approved and gradually by extension of communities and formation of many trades and professions, the necessary social institutions were established and finally led to the emergence of a strong organ on top of the social organizations which was called government.

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Then, the government, according to the interests of the ruling classes, became the source of governing regulations on extraterritorial relations. Rules and regulations were enacted proportionate to the growth of productions, religious beliefs, ethical principles, trade regulations, cultural indices, custom and usage. The governing body made use of them to maintain its dominance and community order. The historical development of societies shows that each society and country which had rules and regulations proportionate to social needs of the community and government, and people had obligation to respond and correct execution of law, have advanced more rapidly. This brief introduction is just to pose the subject, otherwise the topic of law and the culture of respect to law, could be the subject of many discussions and seminars, which its necessity is felt more than ever. What is essential to be mentioned here is that nowadays law and enactment of regulations shows its effects in all aspects of life whether cultural, economic and ethical and even in some cases, economic and cultural issues are taken under control by enactment of laws.

Tourism is among the issues which are of cultural and economic importance and governments pay attention to it. The governments enact regulations to guide this industry in the direction of their goals by prioritizing each of these dimensions and considering produced effects and results.

Tourism is considered a component of development in modern world (Papoli Yazdi, and Saghai, 2009: 5). Today, countries intending to increase economic development recognize the tourism as a component by which they can solve their complicated economic, social, cultural and even political problems. It is for this reason that most countries look at the tourism as a necessity and make use of all their capacities and facilities to get to their intended interests and privileges. The most important space among different destinations attracting the domestic and foreign tourists is cities. From the old times, urban spaces have been the most attractive spaces because the cities are the most advanced and perfect habitats of humans which involve economic, scientific, entertainment and medical centers and even enjoy natural attractions, so are the most important centers of attracting tourists.

Question of the research:

- What are legal supports for tourists in Iran?

**Historical development of tourism industry:**

Before speaking about the rules the governments consider in tourism development, it is suitable to mention briefly about historical development of tourism industry.

At first, tourism began by trading, and businessmen travelled for months and years to take their goods to other countries. This was all the story of tourism in old days (Mohaghegheh Damad, 1998: 62).
Emergence and development of industry, inventing of vehicles, providing more security, improvement of transporting facilities between cities and countries, increasing of incomes and effect of economic, political and social growth paved the way for tourism development. Provision for travelling with better and more desirable facilities is increasing day by day to the extent that at the time being its direct effect on economic improvement has been accepted as an effective principle in economy.

Today, tourism, regardless of its cultural and social dimensions is considered as one of the profitable economic factor in the world to the extent that economies of some of the countries are based on this new industry. Tourism has become an important tool for acquiring foreign currency and introducing products of countries to each other, and holding international fairs, conferences and seminars have caused the expansion of this industry. Nowadays, tourism is considered as one of the most important resources of creating different services including currency circulation, job creation, and exchange of products, because tourism industry has a special feature that effectively helps to production, construction, and improvement and increasing of labor, income and foreign currency resources. Countries with numerous natural attractions and rich in divine blessings, most of their income come from tourists spending their foreign currency. In modern world, most countries are trying to establish tourist attractions such as zoos, under water tunnels, holding sports and art events, setting up fairs and etc. so that by attracting tourists in this way, increase their foreign currency income and make use of the features of this industry.

Iran also has geographically appropriate location and enjoys countless divine blessings, natural and cultural gifts, and by best use of these divine blessings, different weather, natural sceneries, mountains, beautiful and famous castles, historical monuments, shrines and holy places can achieve the goal of increasing the entrance of foreign currency and introduce Islamic culture to other countries.

As mentioned earlier, tourism has a long history in the world and in Quran and Nahjolbalaghe also there is an indication to this important issue and people are encouraged to travel. From the historical background point of view, what is important to be considered in this article is concerned to Iran in the recent century.

Tourism in Iran was formed by establishing office of “tourism affairs” in interior ministry to provide facilities for development and expansion of this industry. In 1964, office of tourism affairs was replaced by “supreme council of tourism” until 1964 when establishment of tourist attraction organization was approved by the cabinet. Later the Iran touring and tourism affairs were managed under the supervision of ministry of information and tourism by four joint stock companies named Iran’s tourism facilities, Iran’s tours, Iran’s homes center, organization of tourism centers for winter sports, until 1980 after the victory of Islamic revolution when to prevent from intervention of responsibilities of the four mentioned companies and to coordinate all activities and issues related to tourism, the merger of these four companies was approved according to the sanctioned law of 12 Nov 1980 by revolution council. And organization of Iran
touring and tourism centers with new combination and with distinguished policy and goals started its activity with initial capital of 25,693,000 Rials to run 144 reception units and to provide tourism services.

In 1980, the new memorandum of the organization was provided and later it was changed regarding the current constitution. After these changes on the basis of sanctioned law of 8 Feb 1980 by revolution council, purchasing and running hotels belonged to Alavi Foundation was submitted to organization of Iran touring and tourism centers. This action increased the level of operations of this organization broadly and increased the capital of the organization considerably and also added to its obligations. Problems resulted from the merger and objection of budget and planning organization paved the way for approving another regulations until 1983 when according to the sanctioned law of number 11384 dated 5 Apr 1983, running of the hotels under the control of organization of Iran touring and tourism centers was returned again to Mostazafan Foundation (Alavi Foundation) and office of Iran touring and tourism, one of the offices subjected to ministry of Islamic culture and guidance, was established in 1981 to create coordination, pricing tourism facilities of the country including private or state owned, making international connections with foreign tourism organs and institutions, participating in seminars, exhibitions and international tourism meetings, providing booklets and maps for the guidance of domestic and foreign tourists, controlling travelling agencies, development and expansion of Iran touring and tourism promotion across the country. In 1980, on the basis of cabinet sanctioned law, managing affairs of Kish development organization was granted to organization of Iran touring and tourism and then due to some problems, this organization was again separated from the organization of Iran touring and tourism in 1983. In this direction in 29 Oct 1992, the law of development of Iran touring and tourism industry was approved in order to determining the Iran touring and tourism policies and creating coordination between affiliated bodies. And supreme council of Iran touring and tourism presided over by deputy of president and membership of ministries of Islamic culture and guidance, foreign affairs, economy and fiancé, culture and higher education, roads and transportation, Iran Department of Environment, plan and budget organization was held. Affairs of tourism industry were managed in this manner until 13 Jan 2004 when the law of establishment of cultural heritage and tourism organization was approved by Parliament in an open session, and was notified by president to Presidential Institution and Ministries of Islamic culture and guidance and management and planning organization for execution. This law consists of 12 articles and 7 notes. According to article one, cultural heritage organization and Iran touring and tourism organization is separated from ministry of Islamic culture and guidance and from their merger, organization of cultural heritage and tourism is established under the supervision of president with all authorities and responsibilities of the mentioned organization which they had by virtue of different rules and regulations and all facilities and properties and manpower. The head of the organization is appointed by the president (Ghanami, Samadi, Cheraghchi, 2008: 81).
Definition of some terms of tourism:

Understanding the terms and basic principles in the area of tourism and travelling gives us a framework which is the basis of many of the discussions in this area. Standardization of the terms causes the involved people and related groups use similar terms so that distortion and misuse is prevented (Kazemi, 2007: 13).

Tourism:

In the law of development of Iran touring and tourism industry approved by Majlis, it has been said:” Iran touring and tourism is any kind of individual or group travelling lasting more than 24 hours and is not intended for business” (Article 1). Regardless of several definitions presented, many of the researches, thinkers, and international scientific research institutions have accepted the technical definition of world tourism organization. In this article the same definition will be considered. All travels resulting in staying at least one night at the destination, but the time being away from home should not be more than one year (World Tourism Organization, 1983: 5).

Tourist:

World tourism organization in a complete definition has defined the tourist as:” a person who travels to a country other than his/her homeland or usual environment for duration at least one night and less than one year and he/she is not intended to work or make money”. This definition includes people who travel in order to leisure, spending holidays, visiting friends and relatives, doing business and professional affairs, treatment, pilgrimage or other goals (Gee, 2000: 255).

Tourism system:

Generally, tourism system is formed by combination of two main groups of factors i.e. supply and demand. Each one of the mentioned two groups of factors with their subsets forms an extensive system of tourism activities through connection with other factors and subsets. In tourism, demand factor includes internal, international markets and local residents of the destination which use resources and products of tourism. Supply factors in tourism system include attractions, activities, staying facilities, transportation and other tourism facilities and services. On the whole, two groups of factors, supply and demand, affect on the activity trend of this system. One of these cases is legal act state structure which affect on the whole trend of tourism activity in supply and demand sector, and the other case is travelling agencies and distribution channels connecting demand sector on behalf of tourists and supply (Jansen, 2002: 11).

Tourism destinations:

Destinations can be considered as the concentration place of facilities and services, designed for providing the needs of tourists. One of the most important sectors of the tourism system is
destinations. Destinations are places where attractions and all facilities needed for tourists are found (Cooper, 1998: 2).

Tourism from the destination place point of view:

- Urban destinations
- rural destinations
- nomadic, ethnic and tribal destinations (realms or spaces conserved for Indians)
- destinations in nature
- coastal destinations
- Mountainous destinations
- aerospace destinations

Urban tourism:

One of the most important destinations affecting the tourism trends in past decades is urban centers. Short period travels have changed these destinations into one of the most major tourism centers. Currently, urban tourism is limited to relatively few cities and is very competitive. Paris and Amsterdam are the most important of these cities in Europe, also in Iran it can be mentioned to Isfahan, Shiraz and Mashhad as major city tourism destinations (Dinari, 2006: 3).

Cities usually have various and big attractions including museums, memorial buildings, sport stadiums, theatres, parks, buying centers, areas with historical architecture, and places related to important events or renowned persons which itself attract many tourists. At the same time with tourism development in urban areas, to meet tourists’ needs, more supportive services such as restaurants are built. Visitors coming from outside the city, of course, are not the only people who make use of these facilities but also people of the city itself enjoy them.

In recent years, local governments all over the world have understood the tourism potential as a means of economic development. Therefore, tourism generally and attractions specifically have been used to urban, regional and national economy development (Hateminejad and Shabanifard, 2007: 10).

To understand the different dimensions of urban tourism, the environment of the city itself with tourists should be considered as a system (see the diagram).

In this article to enter the discussion i.e. studies of tourists’ rights in Iran, the legal supports are addressed on the basis of the diagram showing the urban tourism system.
1. **Reviewing the international law of tourism:**

In this era, economic and cultural benefits of tourism is an inevitable principle, because tourism is considered as synonymous with heavy industries, but with the difference is that tourism industry dose not produce smoke and its environmental consequences compared to other industries are less. In spite of this general feeling of the countries toward the necessity of tourism development, there are still no international agreed legal limits about tourism right. Travelling of foreign nationals to other countries is often difficult. Some governments prefer to prevent from entering foreigners to their countries by putting obstacles on their way. In contrast, some
governments because of some considerations maintain more freedom for the foreigners to enter their countries.

It can strongly be stated that based on the sovereignty principle, governments act according to their independent and specified policies to restrict or encourage the freedom of entering foreign nationals. Thus, currently, governments have different and specified laws and views concerning the issue of freedom, prohibition or restriction of entering foreign nationals.

2- Viewpoint of international law

There are two opinions in the international law on the issue of freedom of and allowing foreigners to enter the country. Some favor of exerting limitation on acceptance and others favor of unconditional freedom of entrance of foreigners to the country. They totally form two general theories.

1-2: theory of necessity of exerting limitation on acceptance of foreigners to the country

Followers of this theory believe that governments are obviously free to accept or not accept the entrance of foreigners to the country. It means that they can use this freedom extensively and unlimitedly. According to this theory if the countries do not have any special treaty between them, they will not be obligated to accept foreign nationals to their territory. The generality of this theory has been verified by international law institution in Genève. But at the time of verifying the mentioned theory in 1928, has added an addendum to it which stresses:

Regardless of such a freedom for the government, justice principle orders that countries do not misuse this right and use it as a limiting principle for entrance or staying freedom of foreigners just in cases where the country is really at the risk of a potential danger (Nasir, 1972: 99).

2-2: theory of unconditional entrance freedom of foreigners to the country

Followers of this theory believe that the governments cannot on their will prevent from entrance, exit, or staying of nationals in the country or maintain limitations. Followers of this theory in the framework of international law consider the entrance of a foreigner to another country a right and a duty for that country. Such mentality, in fact, originated from natural rights. With a look at the history, human’s life is thought that at first everything was common and this partnership was not under any terms. All could travel everywhere easily and without any obstacle. Afterwards, by expiring communal ownership and prevalence of personal ownership, this liberty did not fade away and still remained, because shifting communal ownership to personal ownership has not involved hindering from liberty of relations between humans (Nasir, 1972: 105).

3) General policy of governments:
At the moment, most governments believing in necessity of providing least rights of foreigners have recognized the freedom of entrance, movement and staying as a principle for foreign nationals. There is not any fixed criterion about it and its determination depends on the attitude of governments. Therefore, governments do not accept unconditional freedom and require observing formalities for foreign nationals and stipulate conditions.

What is important in performing this policy in international nationals is rejection of application for acceptance of a foreigner to the country, which in principle must be done individually. It means if a government announces its borders closed to all foreigners or to nationals of one or several countries, such an action can be in conflict with standards of international law. In fact, exerting unnecessary limitations and without logical justification is misusing of sovereignty right with purpose of harming others or if without acceptable reasons, creates a sort of disorder in friendly relations between international community. Moreover, in practice, between a foreigner whose entrance has already been accepted and a foreigner who enters the country for the first time, they maintain a kind of difference in favor of the former one, which such a policy is in conformity with the concept of acquired right (Khaliliyan, 1984: 136).

Of course, it should be mentioned that inaction and execution of fixed and general international rules and regulations on the issue of accepting a foreigner is not in conflict with sovereignty of the governments at all and is one of the manifestations of government’s resoluteness. But having authority of not accepting a foreigner to the country must not be misused as political and other kinds of pretexts.

At the present era the common reason for not accepting a foreigner to a country that has been stipulated as fixed and general regulations in the law of the countries include:

a) Suffering from a serious and contagious disease

b) Confinement and insanity

c) Deported foreigners

d) Offenders or perpetrators of illegal acts incompatible with chastity

4) Islam policy:

Every human has the right to freely travel from one place to another and when necessary select his/her habitat inside or outside Islamic cities and countries. Any person who is destitute and downtrodden in a society can take refuge in another community. It is compulsory for every society to give shelter and secure his/her place whenever there is a refuge…” (Jafari Tabrizi, 2007: 462). It should be mentioned that there is a different view about a national and foreigner. From Islam’s point of view, a person is called a foreigner who is not a Muslim. Thus all Muslims
of the world can be considered as nationals (in the sense of unit nation). It seems there is not any evident limitation for Muslims to travel in Muslim countries. Foreigners also by acquiring, “Aman” (quarter), or provided for themselves freely travelling to or staying at Islamic countries. In fact, “Aman” is a passport and staying in Islamic countries which is synonymous with today’s visa. It is also a kind of taking asylum. It means “Mostaman” was secured by Islam according to the immunity treaty (Ziyyi Bigdeli, 2006: 33).

5) Policy of Islamic republic of Iran’s law

1-5: Iranian nationals

Iran’s law in normal conditions recognizes the right of sightseeing, travelling and choosing housing inside the country for everybody. So all Iranians can enjoy this freedom and use it as the case may be, this freedom governs in normal conditions and if general order, unpredictable events and public health demand, the government has the right to limit and decrease it.

2-5: foreign nationals

Foreign nationals has the liberty to enter Iran and stay wherever they like and this liberty is stipulated to get a visa and taking a residence permit from related authorities. Thus a foreign national when enter Iran, first, needs a valid visa and, second, to enter the country should get a visa from the authorities. Regarding to this point, it becomes evident that the authority to permit the entrance of foreigners to Iran is within the government’s competence. It seems necessary to mention that the competence of the government has been recognized. And the competence of the government in connection with granting visa i.e. entry permit to the country, is considered a voluntarily competence. In other words, if there is a possibility of damage from entering a foreigner to the country, government can refrain from granting the entry permit i.e. visa to the foreigner. But from law standards and also international law point of view, the government’s competence in granting passport to its nationals is considered a capacity of incumbency unlike the mentioned competence. It means the government cannot refrain without legal reason from issuance of passport, in other words if the government refrains without legal reason from issuance of passport, there must be the right to objection for the beneficiary to the government’s action according to the concerned laws (Motmani Tabatabai, 1992: 33).

Therefore, Iran’s law by focusing on government’s sovereignty principle with different reasons such as security issues, public interests and hygiene considerations concerning exerting some restrictions and limitations on accepting foreigners and their staying in the following cases grants the cabinet the authority to:

- preventing from all or part of the import and export at the border.
- Forbidding temporary or permanent residence, or moving from some regions of the country.
adopting special tools of controlling the foreigners in extraordinary cases.

**Effect of human rights and international law on tourism law in Iran**

Every tourist before travelling and becoming a tourist, relying on being a God’s creature, has rights and privileges that travelling and exiting the homeland, do not cause to be deprived of these privileges and human rights.

In all territories, human enjoys natural rights and its related basic principle including freedom and security principle, and his/her freedom and security must not be threatened. Today, with generalization of tourism and creation of appropriate grounds for travelling in different countries and establishing UNWTO, the meaning of tourism has changed and tourists in addition to their natural rights have enjoyed new rights and special privileges.

Changing the concept of tourism and creation of new chapters for tourism are mainly because of codification and approval of regulations related to human rights and the obligation of its execution in countries which are the members of the UN. In this direction, the effect of civil societies, international unions, formal tourism organizations and decisions made in international communities including suggestions of 1963 conference of UN in Rome and finally suggestions of 1088 conference of Vancouver, Canada, and more importantly, increasing the recognition of canon law were remarkable in this ground” (Mohaghagh, Damad, 1998: 29).

In a nutshell, tourism has such a potential which can be very useful and effective in building a world full of peace.

Travelling of humans to different places of the world results in familiarity of the nations with each other and removing the differences created by policies and nationalities or at least reduces the fanatically treatments and ethnic and tribal harassments and explain to the people of the world that regardless of the cultural and racial differences there can be can be concordant and united in many aspects of the life.

Codification of new laws for tourist and its recognition in all countries must be performed through international communities or international unions of formal and tourism organizations and by considering the viewpoints of all member countries of the UN and by coordination and cooperating of UNESCO. After its final approval, should be entered into the constitution and ordinary laws of the members and be stressed on its execution, otherwise these level of privileges and tourist laws implemented in most countries are not sufficient for achieving the tourism mission and human goals and will have no result other than satisfying the sheer economic motives and goals.

Regardless of the establishment of tourism affairs office in 1936 for facilitating and regulating of the tourism affairs in former Iran’s interior ministry, which was replaced by supreme council
of tourism in 1947 and then according to a written authorization, establishment of tourist attraction organization and then joint-stock company of tourism facilities, essentially by approving the law of founding of tourism and information ministry in 1975 and its establishment, tourism affairs were addressed more seriously.

Description of the tourism regulations approved in recent 50 years, details of duties of organization and institutions related to tourism and reforms made to them, receiving performance of tourist attraction organization (established in 1962) and former tourist council and performance of education centers of tourism services including hotel management schools and school of tourism services and information and finally evaluating the performance and activities of former information and tourism ministry is not possible here and not necessary as well, but in order to deal with tourism law and privileges in Iran, here is a rapid tool at the latest regulations after the victory of Islamic republic, i.e. development of tourism and Iran touring law, approved in Sep 1992 and its executive regulations. The anticipated privileges in this law for tourists and tourism include:

a) Individual or direct privileges

b) Indirect privileges and in connection with creating appropriate grounds for tourism

A) The privileges considered for the tourists:

1) Enter and exit of conventional personal equipment with exerting customs exemptions

2) Exit of handicrafts or allowed products made in the country with observing related regulation

3) Exit of book and publications for non-commercial uses

4) Use of special customs facilities

According to relevant regulations, every tourist can take the following equipments when exiting the country:

- Personal jewelry
- Photography camera, One
- Non-professional video camera, One
- Binoculars, One
- One portable musical instrument
- Caviar, stamped or sealed by Iran’s joint-stock company of fishery, 3 Kg.

B) Privileges considered in connection with creating suitable grounds for tourism:

1) Requiring banks to investment in private and state sector with industrial interest and rate for development of Iran touring and tourism.
2) Requiring municipalities, ground organization and forests and rangelands organization and relevant organization in order to provide ground for Iran touring and tourism facilities

3) Issuing any kind of permits for establishment of travelling agencies and Iran touring and tourism facilities.

4) Receiving costs of fuel, water, electricity, charges, taxes, bank loans and etc at the rate of industry sector.

5) Returning hotels and travelling facilities centers seized by different authorities to ministry of Islamic culture and guidance for operation and providing the needs of tourists in legal due time.

6) Obligating the embassies and overseas political agents of Islamic republic of Iran in order to provide facilities and performing issuance of travelling visa services for nationals of countries having political relations with Iran, in maximum of 10 days.

7) Requiring all officers controlling the entrance and exit of foreign nationals like officers of passport, customs, airport, railway station, ports based at the enter and exit bases of borders and cities to create necessary facilities of tourists.

8) Requiring civil aviation organization, ports and shipping organization, and organization of terminals, customs and railway to provide proper location for establishment of information and tourism offices at the enter and exit bases inside the cities.

9) Embedding boxes in temporary storage based at the borders for storing goods allowed or not allowed to be entered belonged to tourists.

10) Establishing necessary facilities and providing appropriate services by Pilgrimage and Haj Organizations in order to holding pilgrimage tours, including sending Iranians to overseas historical places and also entering pilgrims from other countries to visit pilgrimage places of Iran by using the mentioned facilities.

11) Establishing, developing and operating appropriate Iran touring and tourism facilities and also providing necessary devices for individual and collective travelling of domestic and foreign tourists inside Iran, including by ground, air, sea and providing services and necessary measures for presenting the country’s progresses and introducing Iran’s cultural developments, civilization and attractions by ministry of Islamic culture and guidance, according to law of goals and duties of Islamic culture and guidance, approved in 1987.

Ministries and Organizations with direct intervention, cooperation and legal duties mainly in creating suitable grounds for tourism and to provide rights and privileges of tourism, include:

- Ministry of Islamic culture and guidance and its relevant offices, domestic and foreign tourism institutions, hotels and rest houses
Tourists’ duties

Each tourist for requesting and enforcement of his/her right, foreseen in different rules and regulations, or known according to evident custom and usage of each civil society, has mutually duties which must fulfill it. These duties are as follows:

1) Observing rules and orders of the host country
2) Respect to culture, traditions of the host country
3) Protecting environmental and natural resources during travelling
4) Protecting parks, zoos, national buildings and monuments, museums and other cultural resources.
5) Supporting individuals with motivation to advancement of tourism and inviting them to travel with peace
6) Avoiding from unpleasant actions and activities such as gambling, prostitution, drinking alcohol and other illegal acts or other vice actions
7) Not using luxury and ornamental goods as much as possible
8) Avoiding from going to dangerous places
9) Obeying guidance orders of local guiders and officers

Rights of non-Muslim tourists in Islamic countries:

In Juridical books, a right of non-Muslims, in one way, has been classified into four groups:

1) Zemmi  2) Mostaman  3) Moahed

Zemmi: If those groups of non-Muslims who are “Ketabi”, i.e. Jewish, Christian and Zoroastrian, want to accept nationality of a Islamic country as religious minorities and citizens and be allies of Muslim nation and sign “Zemmeh” treaty with Islamic government and remain committed to the treaty and undertake “Zemmeh” terms such as paying ransom, they are known
as “Zemmi”. Concluding a treaty between “Ketabi” and Islamic government has terms, and therefore creates a series of rights between “Zemmi” and government and Islamic nation. “Zemmi” is considered a citizen of a Islamic country, and enjoys privileges and facilities of Islamic government and country equally as a Muslim citizen and like Muslims live under the support of Islamic government and his/her life, property, honor is respected and protected by society, and, mutually, he/she is obligated to preserve the rites and respect to constitution of Islamic society. On one hand, in connection with personal affairs and family life such as marriage, divorce, inheritance, he/she can act according to his/her custom by observing a series of measures and balances mentioned in the text of the treaty and signed by the two parties (Mohaghegheh Damad, 1998: 85).

There are many discussions about “Zemmi”, some of them will be mentioned when discussing differences between “Zemmi” and “Mostaman”.

“Moahed”: “Moahed” are non-Muslims who have signed a non-aggression and peace treaty with Islamic government, and live in another territory inside their country. Signing a treaty causes their life, property, honor and territory be respected and secured and if the political and social interests of the Muslims require, Islamic government can give them the permission to enter and stay by issuance of visa based on the rules and regulations and travel to Islamic country according to the allowed duration granted to them by interests and rules of the country as a businessman, tourist, student, ambassador, charge d'affaires and counselor and other ordinary and formal titles.

“Mostaman”: “Mostaman” is an unbeliever who has sought quarter and asylum and pleaded to enter to Islamic country in order to study about Islam and Islamic and cultural ideas to get familiar with regulation and knowledges of religion or other non-malicious motives. Each one of the three non-Muslim groups: “Zemmi”, “Moahed”, “Mostaman” has rights that will be discussed in a separate chapter.

Non-Muslim rights in an Islamic country:

Non-Muslim groups who have entered a Islamic country according to the terms and regulations and measures of the treaty signed with Islamic government, and keep committed to all written cases in the treaty of the agreed treaty, they have rights in Islamic society which observing their rights is compulsory for government and citizens as they stay as citizen or a guest whether a businessman or a tourist in Islamic country and have not breached their treaty. Including:

1) All-inclusive immunity and security of life, property, dignity and job: nobody has the right to offend and harass them. If they are offended, Islamic government is obligated to protect their rights and support them. Robbing their properties is unlawful and creates liability and their rights and properties must be returned by relevant legal authorities. Their tools and instruments and
economic and research activity places which has the work permit according to the law must be secured against any offence.

2) Enjoying freedom to perform their religious tasks, and holding national and religious ceremonies:

Attendance in temples and religious places, whose existence is recognized by law, such as “Keneset” and performing practices and religious rituals are allowed provided that preserving the reverence of sanctum of Islamic society.

3) Freedom of performing their regulation and personal affair according to their rites, such as drinking wine, eating pork, etc on the condition that be done in privacy and in closed places belonged to them and if they do these kinds of abnormal behaviors evidently and in the society and in full view of Muslim people, they will be treated according to Islamic rules.

4) They are free to trade with Muslims and attendance in business market. Any betrayal in transaction with them is unlawful and forbidden.

5) Insulting to them and swearing at their sanctities is forbidden. Of course, respecting them in a way that causes the Muslims be annoyed and belittled is inadmissible.

6) In disputes, conflicts and complaints, they are treated justly in Islamic law courts (Mohaghegheh Damad, 1998: 88).

There are series of subjects that are in the field of discretion of Islamic government’s responsibility, like buying and selling ground or investment and establishment of farming and industrial companies and building, etc which depends on the discretion of Islamic government and the governing principle to all of these kinds of activities is to guard the lofty principle of Islamic dignity and interests of Muslims.

Here, to explain the Islam’s emphasis on rights of non-Muslims in Islamic society and country, some marginal of the issue is also mentioned:

a) If a Muslim destroys a property belonged to an unbeliever who lives under the protection of the Islamic country, he is liable to damages. For example if a Pig kills a “Zemmi” or spills a “Zemmi’s” wine, supposing that he/she was not drinking wine or eating pork obviously or if seize a property belonged to a “Zemmi” or an unbeliever who live under the protection of Islamic government he/she is liable and must return it to his/her owner.

If a non-Muslim signs a treaty with a Muslim or an Islamic government to stay in an Islamic country, this treaty is correct and valid. If an unbeliever, after concluding a treaty and staying for some time in a Islamic country return to his/her homeland country, and the aim is to trade or convey a message or for leisure and intends to return to the Islamic country, security and peace treaty does not expire and whenever he wants to return, he is safe, but if he/she returned with the
intention to live in the foreign country, security treaty concerning he/she is null and void, but if he/she has left a property or wealth in the Islamic country, his/her property and wealth will be secured, and if requests by message to return it, the property must be returned.

**Affidavit of a tourist:**

Here, the text of the affidavit of pacifist tourist which was confirmed and approved in “tourism a vital force for peace” conference, 1988, Vancouver, Canada with attendance of 500 representatives from 65 countries, is exactly related, may it be with God’s might and by inspiration from the text of the affidavit and by continuous work and cooperation of all countries and codifying and approving more laws and legal immunity for the next generations of tourists, millions of enthusiastic and aware tourists can travel with peace of mind and security and create a world full of peace by more understanding and keeping the communications. Now, the text of the affidavit:

“With gratitude to the provided opportunity for me to travel and see the world and because peace and friendship in the world is realizable by contribution of all people, I undertake that:

- Travel with awareness and good faith
- Treat with broad – mindedness and forgiveness to what is opposed to my ideas
- Protect environment and natural resources during travelling
- Reverence for all cultures and traditions of people when I meet
- Give my thanks to hosts and citizens of the country where I travel
- Behave friendly with all I meet during the travel
- Support every institution, organization or person having such ideas by my thought and action
- Invite others to travel and see the world with peace”.

**European declaration of urban rights:**

A city is beyond its brick and cement physical structures and finds its real identity once be comprised of citizens. A citizen is an individual who has rights such as sovereignty right, freedom of speech and participation. Thus, a city is the base of a democratic society, because basic rights of a nation take practical aspects when exerted in human living centers. In this meaning, city involves all common habitats like city, town and village and there is no difference between them except from physical and technical point of view. By posing subjects like “social development” and “local democracy” at the agenda of international organizations like UN, explanation of citizens’ rights is considered among the basic issues.

Regarding the temporary developments of the country including posing the issue of” civil society” and desirable welcome to this ideal, since urban rights are of major position in
realization of civil society, explanation of the concept and its dimensions is one of the duties of researchers and authors who write in this field. Explaining the conceptual space and indices of urban rights will notify the politicians and public opinion of the requirements and the range of realization of ideals like “civil society”. In this direction, using experiences and findings of other societies is also necessary. For this reason and aiming at informing the readers, a formal example of urban rights is “European Declaration of Urban Rights” which has been adopted from “European Urban Charter”, which “Constant conference of European local and Regional sovereignties” has accepted it in a formal meeting in Strasbourg in 18 March, 1992. It should be considered that legal actions mentioned here, must be based on the unanimous agreement and responsible citizenship, which itself requires the duties be accepted equally. Citizens of the European cities must enjoy these rights; it should be mentioned that to some extent it involves urban tourists (Yildrim, 1993: 99).

Global Code of Ethics for Tourism

[Article 1] Tourism's contribution to mutual understanding and respect between peoples and societies

1. The understanding and promotion of the ethical values common to humanity, with an attitude of tolerance and respect for the diversity of religious, philosophical and moral beliefs, are both the foundation and the consequence of responsible tourism; stakeholders in tourism development and tourists themselves should observe the social and cultural traditions and practices of all peoples, including those of minorities and indigenous peoples and to recognize their worth;

2. Tourism activities should be conducted in harmony with the attributes and traditions of the host regions and countries and in respect for their laws, practices and customs;

3. The host communities, on the one hand, and local professionals, on the other, should acquaint themselves with and respect the tourists who visit them and find out about their lifestyles, tastes and expectations; the education and training imparted to professionals contribute to a hospitable welcome;

4. It is the task of the public authorities to provide protection for tourists and visitors and their belongings; they must pay particular attention to the safety of foreign tourists owing to the particular vulnerability they may have; they should facilitate the introduction of specific means of information, prevention, security, insurance and assistance consistent with their needs; any attacks, assaults, kidnappings or threats against tourists or workers in the tourism industry, as well as the wilful destruction of tourism facilities or of elements of cultural or natural heritage should be
severely condemned and punished in accordance with their respective national laws;

5. When travelling, tourists and visitors should not commit any criminal act or any act considered criminal by the laws of the country visited and abstain from any conduct felt to be offensive or injurious by the local populations, or likely to damage the local environment; they should refrain from all trafficking in illicit drugs, arms, antiques, protected species and products and substances that are dangerous or prohibited by national regulations;

6. Tourists and visitors have the responsibility to acquaint themselves, even before their departure, with the characteristics of the countries they are preparing to visit; they must be aware of the health and security risks inherent in any travel outside their usual environment and behave in such a way as to minimize those risks;

[Article 2] Tourism as a vehicle for individual and collective fulfillment

1. Tourism, the activity most frequently associated with rest and relaxation, sport and access to culture and nature, should be planned and practiced as a privileged means of individual and collective fulfillment; when practiced with a sufficiently open mind, it is an irreplaceable factor of self-education, mutual tolerance and for learning about the legitimate differences between peoples and cultures and their diversity;

2. Tourism activities should respect the equality of men and women; they should promote human rights and, more particularly, the individual rights of the most vulnerable groups, notably children, the elderly, the handicapped, ethnic minorities and indigenous peoples;

3. The exploitation of human beings in any form, particularly sexual, especially when applied to children, conflicts with the fundamental aims of tourism and is the negation of tourism; as such, in accordance with international law, it should be energetically combatted with the cooperation of all the States concerned and penalized without concession by the national legislation of both the countries visited and the countries of the perpetrators of these acts, even when they are carried out abroad;

4. Travel for purposes of religion, health, education and cultural or linguistic exchanges are particularly beneficial forms of tourism, which deserve encouragement;

5. The introduction into curricula of education about the value of tourist exchanges, their economic, social and cultural benefits, and also their risks, should be encouraged;
[Article 3] Tourism, a factor of sustainable development

1. All the stakeholders in tourism development should safeguard the natural environment with a view to achieving sound, continuous and sustainable economic growth geared to satisfying equitably the needs and aspirations of present and future generations;

2. All forms of tourism development that are conducive to saving rare and precious resources, in particular water and energy, as well as avoiding so far as possible waste production, should be given priority and encouraged by national, regional and local public authorities;

3. The staggering in time and space of tourist and visitor flows, particularly those resulting from paid leave and school holidays, and a more even distribution of holidays should be sought so as to reduce the pressure of tourism activity on the environment and enhance its beneficial impact on the tourism industry and the local economy;

4. Tourism infrastructure should be designed and tourism activities programmed in such a way as to protect the natural heritage composed of ecosystems and biodiversity and to preserve endangered species of wildlife; the stakeholders in tourism development, and especially professionals, should agree to the imposition of limitations or constraints on their activities when these are exercised in particularly sensitive areas: desert, polar or high mountain regions, coastal areas, tropical forests or wetlands, propitious to the creation of nature reserves or protected areas;

5. Nature tourism and ecotourism are recognized as being particularly conducive to enriching and enhancing the standing of tourism, provided they respect the natural heritage and local populations and are in keeping with the carrying capacity of the sites;

[Article 4] Tourism, a user of the cultural heritage of mankind and contributor to its enhancement

1. Tourism resources belong to the common heritage of mankind; the communities in whose territories they are situated have particular rights and obligations to them;

2. Tourism policies and activities should be conducted with respect for the artistic, archaeological and cultural heritage, which they should protect and pass on to future generations; particular care should be devoted to preserving and upgrading monuments, shrines and museums as well as archaeological and historic sites which must be widely open to tourist visits; encouragement should be given to public access to privately-owned
cultural property and monuments, with respect for the rights of their owners, as well as to religious buildings, without prejudice to normal needs of worship;

3. Financial resources derived from visits to cultural sites and monuments should, at least in part, be used for the upkeep, safeguard, development and embellishment of this heritage;

4. Tourism activity should be planned in such a way as to allow traditional cultural products, crafts and folklore to survive and flourish, rather than causing them to degenerate and become standardized;

[Article 5] Tourism, a beneficial activity for host countries and communities

1. Local populations should be associated with tourism activities and share equitably in the economic, social and cultural benefits they generate, and particularly in the creation of direct and indirect jobs resulting from them;

2. Tourism policies should be applied in such a way as to help to raise the standard of living of the populations of the regions visited and meet their needs; the planning and architectural approach to and operation of tourism resorts and accommodation should aim to integrate them, to the extent possible, in the local economic and social fabric; where skills are equal, priority should be given to local manpower;

3. Special attention should be paid to the specific problems of coastal areas and island territories and to vulnerable rural or mountain regions, for which tourism often represents a rare opportunity for development in the face of the decline of traditional economic activities;

4. Tourism professionals, particularly investors, governed by the regulations laid down by the public authorities, should carry out studies of the impact of their development projects on the environment and natural surroundings; they should also deliver, with the greatest transparency and objectivity, information on their future programs and their foreseeable repercussions and foster dialogue on their contents with the populations concerned;

[Article 6] Obligations of stakeholders in tourism development

1. Tourism professionals have an obligation to provide tourists with objective and honest information on their places of destination and on the conditions of travel, hospitality and stays; they should ensure that the contractual clauses proposed to their customers are readily understandable as to the nature, price and quality of the services they commit themselves
to providing and the financial compensation payable by them in the event of a unilateral breach of contract on their part;

2. Tourism professionals, insofar as it depends on them, should show concern, in co-operation with the public authorities, for the security and safety, accident prevention, health protection and food safety of those who seek their services; likewise, they should ensure the existence of suitable systems of insurance and assistance; they should accept the reporting obligations prescribed by national regulations and pay fair compensation in the event of failure to observe their contractual obligations;

3. Tourism professionals, so far as this depends on them, should contribute to the cultural and spiritual fulfillment of tourists and allow them, during their travels, to practice their religions;

4. The public authorities of the generating States and the host countries, in cooperation with the professionals concerned and their associations, should ensure that the necessary mechanisms are in place for the repatriation of tourists in the event of the bankruptcy of the enterprise that organized their travel;

5. Governments have the right – and the duty - especially in a crisis, to inform their nationals of the difficult circumstances, or even the dangers they may encounter during their travels abroad; it is their responsibility however to issue such information without prejudicing in an unjustified or exaggerated manner the tourism industry of the host countries and the interests of their own operators; the contents of travel advisories should therefore be discussed beforehand with the authorities of the host countries and the professionals concerned; recommendations formulated should be strictly proportionate to the gravity of the situations encountered and confined to the geographical areas where the insecurity has arisen; such advisories should be qualified or cancelled as soon as a return to normality permits;

6. The press, and particularly the specialized travel press and the other media, including modern means of electronic communication, should issue honest and balanced information on events and situations that could influence the flow of tourists; they should also provide accurate and reliable information to the consumers of tourism services; the new communication and electronic commerce technologies should also be developed and used for this purpose; as is the case for the media, they should not in any way promote sex tourism;

[Article 7] Right to tourism
1. The prospect of direct and personal access to the discovery and enjoyment of the planet’s resources constitutes a right equally open to all the world’s inhabitants; the increasingly extensive participation in national and international tourism should be regarded as one of the best possible expressions of the sustained growth of free time, and obstacles should not be placed in its way;

2. The universal right to tourism must be regarded as the corollary of the right to rest and leisure, including reasonable limitation of working hours and periodic holidays with pay, guaranteed by Article 24 of the Universal Declaration of Human Rights and Article 7.d of the International Covenant on Economic, Social and Cultural Rights;

3. Social tourism, and in particular associative tourism, which facilitates widespread access to leisure, travel and holidays, should be developed with the support of the public authorities;

4. Family, youth, student and senior tourism and tourism for people with disabilities, should be encouraged and facilitated;

[Article 8] Liberty of tourist movements

1. Tourists and visitors should benefit, in compliance with international law and national legislation, from the liberty to move within their countries and from one State to another, in accordance with Article 13 of the Universal Declaration of Human Rights; they should have access to places of transit and stay and to tourism and cultural sites without being subject to excessive formalities or discrimination;

2. Tourists and visitors should have access to all available forms of communication, internal or external; they should benefit from prompt and easy access to local administrative, legal and health services; they should be free to contact the consular representatives of their countries of origin in compliance with the diplomatic conventions in force;

3. Tourists and visitors should benefit from the same rights as the citizens of the country visited concerning the confidentiality of the personal data and information concerning them, especially when these are stored electronically;

4. Administrative procedures relating to border crossings whether they fall within the competence of States or result from international agreements, such as visas or health and customs formalities, should be adapted, so far as possible, so as to facilitate to the maximum freedom of travel and widespread access to international tourism; agreements between groups of countries to harmonize and simplify these procedures should be encouraged; specific taxes and levies penalizing the tourism industry and
undermining its competitiveness should be gradually phased out or corrected;

5. So far as the economic situation of the countries from which they come permits, travellers should have access to allowances of convertible currencies needed for their travels;

[Article 9] Rights of the workers and entrepreneurs in the tourism industry

1. The fundamental rights of salaried and self-employed workers in the tourism industry and related activities, should be guaranteed under the supervision of the national and local administrations, both of their States of origin and of the host countries with particular care, given the specific constraints linked in particular to the seasonality of their activity, the global dimension of their industry and the flexibility often required of them by the nature of their work;

2. Salaried and self-employed workers in the tourism industry and related activities have the right and the duty to acquire appropriate initial and continuous training; they should be given adequate social protection; job insecurity should be limited so far as possible; and a specific status, with particular regard to their social welfare, should be offered to seasonal workers in the sector;

3. Any natural or legal person, provided he, she or it has the necessary abilities and skills, should be entitled to develop a professional activity in the field of tourism under existing national laws; entrepreneurs and investors - especially in the area of small and medium-sized enterprises - should be entitled to free access to the tourism sector with a minimum of legal or administrative restrictions;

4. Exchanges of experience offered to executives and workers, whether salaried or not, from different countries, contributes to foster the development of the world tourism industry; these movements should be facilitated so far as possible in compliance with the applicable national laws and international conventions;

5. As an irreplaceable factor of solidarity in the development and dynamic growth of international exchanges, multinational enterprises of the tourism industry should not exploit the dominant positions they sometimes occupy; they should avoid becoming the vehicles of cultural and social models artificially imposed on the host communities; in exchange for their freedom to invest and trade which should be fully recognized, they should involve themselves in local development, avoiding, by the excessive repatriation of their profits or their induced imports, a reduction of their contribution to the economies in which they are established;
6. Partnership and the establishment of balanced relations between enterprises of generating and receiving countries contribute to the sustainable development of tourism and an equitable distribution of the benefits of its growth;

[Article 10] Implementation of the principles of the Global Code of Ethics for Tourism

1. The public and private stakeholders in tourism development should cooperate in the implementation of these principles and monitor their effective application;

2. The stakeholders in tourism development should recognize the role of international institutions, among which the World Tourism Organization ranks first, and non-governmental organizations with competence in the field of tourism promotion and development, the protection of human rights, the environment or health, with due respect for the general principles of international law;

3. The same stakeholders should demonstrate their intention to refer any disputes concerning the application or interpretation of the Global Code of Ethics for Tourism for conciliation to an impartial third body known as the World Committee on Tourism Ethics.

Source: World Tourism Organization, 2004

Conclusions:

The collection of regulations related to tourism includes basic tourism law. This law determines the tourism development policies, organizing duties, structure and resources of financing the national tourism office. Various special laws are also codified. These laws are codified in connection with standards, qualifications of obtaining permit and inspection events of hotels, tourism restaurants, travel agencies, tour guides, and other tourism institutions. These laws have been provided carefully and on the basis of recognition of the country’s or region’s needs. Necessary preparations and office capabilities must be provided to continuous execution of these laws. Some trends to control and managing standards of industry must be anticipated in the collection of laws.

Public hygiene, hygiene measures, security and preventing from fire, regulations of building, providing services from tourism facilities, obligations concerning guests and their properties, labor and tax laws exerting regulations on facilities and transportation service including controlling fares, transportation permit, conditions of security and travelling routes affect on the performance of tourism.
Tourism development in many countries is because of the presence of tourism areas, natural parks and historical and ancient regions. Execution of law concerning preserved parks and regions in order to protect them is considered vital. Many countries have provided the laws to support from tourism consumers. These collections of laws have been designed to support from tourists against the mismanagement of irresponsible institutions.

With these definitions and evidences, the concept of tourism has changed compared to past, in a way that old day’s tourists such as Marko Polo, Ibn-Batute, Naser khosro, used to travel to see new regions and exploring unknown territories, but today, tourists travel aiming at sightseeing, pilgrimage, recreation and relaxation and even to get familiar with other cultures. By identifying and experiencing these tourists’ goals and motives of travelling, now it is clear that a tourist is the conveyer of arts, techniques, process of sciences and knowledge developer of economy and industry, creator of new incomes and different jobs and messenger of peace and friendships. Regardless of all these virtues and values, the presence of tourists and development of this industry in every country will also create unpleasant social consequences. After doing studies and reviewing legal supports of tourists in Iran from two dimensions of internationally and internally, it can be concluded concerning the hypothesis of the article that although there are two different attitudes in international law towards to freedom of travelling and accepting foreign nationals to the country, but majority of the countries do not show any tendency to unconditional freedom of foreign nationals. Thus, in some countries including Iran, for different reasons such as regional unity and tourism treaties, etc the idea of granting more liberties to them has developed. From the Islam point of view, if non-Muslim groups enter the country on the basis of conditions, regulations and measures of the treaty they have concluded with the Islamic government, and be committed to all written cases in the text of agreed treaty, as long as they stay as a citizen or a guest, whether a businessman or a tourist in Islamic country, and until they have not breached the treaty and their treaty and stay duration have not expired, they have rights in Islamic society that must be observed by government and citizens. In Islam, there are different views towards the national and foreigner that at present cannot be accepted according to standards of international law.

From Islam’s point of view, foreigner is referred to a person who is not Muslim. Thus, all Muslims of the world can be considered as nationals. It seems Muslims do not have any obvious limitations on travelling in Islamic countries. Foreigners, also, by obtaining “Aman” (quarter), provided for themselves freely travelling or temporary staying in Islamic country. In fact, “Aman” is considered as travelling permit and temporary stay in Islamic country and is synonymous with today’s visa. In a way it is a kind of seeking asylum. It means “Mostamen” was under the protection of Islam according the same treaty of immunity. Regarding the two mentioned aspects, policies of Iran’s government in connection with rights of tourists, by focusing on principle of government’s sovereignty gives authority to the cabinet to exert some restrictions on accepting foreigners and their stay for different reasons such as security issue, public interests and hygienic considerations. Today, with generalization of tourism and creation
of appropriate grounds for travelling in different countries and establishing UNWTO, the meaning of tourism has changed and tourists in addition to their natural rights have enjoyed new rights and special privileges.

Changing the concept of tourism and creation of new chapters for tourism are mainly because of codification and approval of regulations related to human rights and the obligation of its execution in member countries of the UN. As a result, it can be stated in the direction of the article’s hypothesis that because of long history of Iran in the subject of tourism, there have been written or unwritten law in this area. In the historical trend of laws there have been ups and downs that depend on the attention of the government to the subject of the tourism. Thus, it can be admitted that because of historical record of Iran in the field of tourism, it had a very long record in the field of rules and regulations for tourists. And these rules and regulations could not be ignored whether in the past or at present, and consider the legal supports for tourism in Iran totally poor. Although, given that laws are function of time and place, so many of our written or unwritten laws have been changed, completed or destroyed. And regarding that, at the present time, the subject of tourism has been considered scientifically and as a profitable industry in postmodern era by many countries. And given that it is an economical industry, in order to get its considerable success, codified and very effective laws must inevitably be used. And it should be in the direction of consent of tourists, protection of cultures and rites and customs of the host community and sustainable development view.

In this connection, to codify necessary laws for tourists and maintaining the content of tourists and increasing efficiency of the industry, paying attention to international rules and regulations, human rights and conventions between governments is vital. Therefore, ignoring these variables, do not pose Iran’s tourism industry rules and regulations in an appropriate position, and this has caused our country, which is among the highly potential tourism countries for competition in the international arena, gains little income from this economic activity.

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