

# **Associate Professor Peter John Miller**

## **Curriculum Vitae**

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## General Summary of Expertise

There are two discipline areas in which I teach as an academic, research, consult and publish:

### Leadership/management

I have taught leadership/management at the undergraduate and postgraduate levels for 20 years in the on-campus, off-campus and online modes. I am involved in leadership research with a range of international scholars in the field. I have co-authored four (4) significant books in the field and a number of international scholarly articles. My co-authored text books are Australasian best sellers and market leaders for the category, used by the Australian Institute for Management and set as the prescribed text by the following Australian universities: Australian National University, Melbourne University, University of Queensland, University of Tasmania, Adelaide University, Macquarie University, Queensland University of Technology, Newcastle University, University of Southern Queensland, The University of Canberra, University of Technology Sydney, The University of Ballarat, Edith Cowan University, Royal Melbourne Institute of Technology, Murdoch University, Swinburne University, Charles Sturt University, Southern Cross University, La Trobe University, James Cook University, Canberra Institute of Technology. The books are sold in Australia, New Zealand, Thailand, Singapore, Malaysia, China, Papua New Guinea and throughout the South Pacific. My most recent 2010 co-authored text book (Tilde Press), is the first comprehensive text book on leadership for Australasian leaders and students that has been written by Australasian academics that is not an adaptation of an American or English text. My co-authored 2011 leadership book for managers and leaders, was recently exhibited in the Baker & Taylor "Forecast" in their Book Expo edition for the BookExpo America (BEA) in the USA. I have taught international students from undergraduate to doctoral level in Australia and in country in Thailand, China, Malaysia, Hong Kong, Singapore, Hawaii and New Zealand.

### Doctoral research and supervision

I was Director of Southern Cross University's professional doctorate programs for approximately 5 years. The programs included Australia's largest Doctor of Business Administration (DBA) program, and in the later years, the Doctor of Education (EdD) and the Doctor of Indigenous Studies. During this time I developed and implemented a major strategic and cultural change initiative to improve the quality and effectiveness of the programs. The initiatives I developed and implemented included a client relationship management program, online candidate and supervisor centres, self administration facilities, web based candidate and supervisor reporting system and an online professional development program for supervisors.

The full change program was independently reviewed in November 2008 by the former VC of La Trobe University, Emeritus Professor Brian Stoddart, who presented an independent report 'An investigation into the structure, range of activities, performance and supervisory arrangements concerning SCU's DBA program'. A summary of the report concluded:

*Broadly, SCU may be satisfied that the DBA program is fundamentally sound. It consistently attracts good numbers of quality students from Australia and New Zealand as well as overseas, specifically in Singapore, Malaysia and Hong Kong. The program is conducted through a structured supervisory system that ensures students receive consistently high levels of supervision. The student support systems are excellent, with exemplary customer service readily available. Academic standards are high as attested by the time taken to complete, and by the evidence that a reasonable number of students are admitted to but do not complete the program. There is a strong process of continuous improvement imposed on the program (p. 2)*

I have published 7 edited books, numerous book chapters and scholarly refereed papers in international journals on doctoral research and supervision and have designed, implemented and facilitated an online doctoral supervisor professional development program that was delivered online and internationally. I have supervised to completion over 20 doctoral candidates (both PhD and DBA), masters and honours candidates.

### Management experience

In addition to the above discipline expertise as an academic, I have the following professional expertise:

More than thirty years experience working in management and senior management roles in the public sector, the mining industry and in higher education. I was founding managing director and CEO for two start-up companies and have been on the board of directors of several organisations. I have worked with CEO's and executive teams in leader development, as a coach/consultant and with boards of directors to undertake

performance evaluations. I have been a consultant to a number of national organisations.

## ACADEMIC QUALIFICATIONS

- 1998                      PhD Southern Cross University. Thesis title 'The effectiveness of competency based management development and the relationship between individual and business performance'.
- 1992                      Master of Business Degree, University of New England - Northern Rivers. Thesis title 'The effect of privatisation on frontline managerial competencies'.
- 1985                      Bachelor of Business Degree with Distinction. Majors (and sub majors) in Economics, Industrial Relations & Public Administration, University of Technology, Sydney.  
Awarded University Medal.
- 1978                      Accountancy Certificate (TAFE).

## BRIEF EMPLOYMENT HISTORY

### a. University Management Experience

- March 2000  
To Dec 2004**                      Managing Director, Southern Cross Human Resource Development P/L - Southern Cross University's Subsidiary Education and Training Company (RTO).
- July 1996 to  
December, 1996**                      Acting Dean, Faculty of Education, Work and Training. The Faculty of Education, Work and Training was the largest of 6 Faculties at the then University with 998 EFTSU DEETYA funded places, 60/40 CIP places, industry program students and additional fee paying post graduate student programs. Programs included both undergraduate, postgraduate coursework and research at Certificate, Diploma, Masters level and PhD at two main campuses - Lismore and Coffs Harbour. Annual operating expenditure approximately \$5.2M (not including Faculty administered research funds and project funds held outside the Faculty budget). Approximately 150 academic staff (40 full-time and 110 part-time) and 15 general staff.
- July 1993 to  
May 1996**                      Associate Dean, Faculty of Education, Work and Training. SCU.
- August 1992 to  
March 1993**                      Acting Head of Centre, Centre for Work and Training, SCU.

### b. Teaching experience

- January 2004  
To April, 2011**                      Associate Professor, Human Resource Development, Southern Cross University.
- February 1991  
to December 2003**                      Lecturer/Senior Lecturer, Human Resource Development, Southern Cross University.
- July 1991 to  
December 1993**                      Part-time Teacher, Lismore College of Technical and Further Education.
- February 1987 to  
November 1988**                      Part-time Lecturer, University of Technology, Sydney.

### **c. Industrial Experience**

- Prior to appointment at the University I had 18 years industrial experience.
- Senior manager with a large public mining company (Newcrest Australia Ltd).
- Industrial advocate and organisational analyst within New South Wales Government organisations.
- Founding and Managing Director and CEO of two start up companies – Sothern Cross Human Resource Development P/L. This company was a Registered Training Organisation (RTO) with scope for the then Diploma of Frontline Management program and the Certificate 1V in Assessment and Workplace Training. The second company was Academic Global Publications P/L, a publishing company of e-journals.

## **COURSE CO-ORDINATION AND ACADEMIC LEADERSHIP RESPONSIBILITIES AT SCU**

In terms of academic leadership, I have chaired numerous committees and undertaken the role of course co-ordinator (or Director) for a number of academic programs. The more significant of these include:

- Board member, Asia Pacific Mixed Methods Network, August, 2009 to April, 2011.
- Member - Tweed Gold Coast Ethics Sub Committee from 2006 to April, 2011.
- SCU team leader, CRC for Rail, January 2008 to February, 2009.
- Convenor – SCU Designated Area of Research Strength for Change, Innovation and Organisational Development – June 2003 to June, 2009.
- Foundation Director – International Centre for Professional Doctorates (DBA, EdD, DIP) – Graduate College of Management – January 2008 to 15 August, 2008.
- Director of Post Graduate Studies and Research GCM from July 2005 to 15 August, 2008.
- Director - Doctor of Business Administration program – Graduate College of Management – January 2004 to December, 2007.
- Assistant Course Co-ordinator Tweed Bachelor of Social Science 2003 – March 2004
- Course Co-ordinator Bachelor of Management and Professional Studies program – 2002
- Course Co-ordinator Bachelor of Business Administration program 2000 – March 2004
- Director of Post Graduate Studies and Research SaWD from 2000 to 2001
- Director of Post Graduate Coursework SaWD in 2000
- Deputy Chair of the College of Industry and Professional Education Board (CIPE) (a sub-committee of academic board) 1999 and continued to Chair this College until 10 July, 2001.
- Course Co-ordinator Bachelor of Social Science Honours program 1997
- Course Co-ordinator Bachelor of Social Science (generic) program 1994 - 1995
- Course Co-ordinator Bachelor of Social Science (HRD) program 1992 - 1993

## **TEACHING EXPERIENCE**

### **a. Teaching Experience:**

#### **Experience in supervision of higher degree research candidates**

#### **Summary**

Supervised doctoral completions	16
Supervised masters completions	8
Supervised honours completions	3

#### **Doctoral Supervision – Completions**

2010 – Sean Moore PhD – Topic: The Effect of Knowledge Sharing on the Environmental Performance of Organisations (with Dr Gordan Jones).

2009 - Ken Lovell DBA - Topic: Strategic HRM. Sole supervisor.

2009 - Rana Manning PhD – Topic: The measurement of climate in organisations (with Professor Phil Neck)

2009 - Chai-Ching Tan DBA - Topic: A Systemic Organisational Learning Approach to Performance Measurement. Sole supervisor.

2008 - Roslyn Cameron PhD - Topic: Adult learning and career transitions: Development of a lifelong learning model for engagement, transitions and recognition. Sole supervisor.

2008 – Leone Cameron PhD - Topic: Selection and recruitment in small business enterprises. Sole supervisor.

2007 - Dorothea Maria Bogaarts DBA – Thesis title: Learning organization principles as practised in Dutch organizations: A case study approach. Supervisor with Professor Teo.

2007 - Kitiya Thassanabanjong DBA – Thesis title: An investigation of training activities in Thai family owned small businesses. Sole supervisor.

2007 - Thanakon Ratchatakulpat DBA – Thesis title: Uncovering buyer behaviour: Factors influencing the purchasing of residential property in Australia. Sole supervisor.

2006 - Nanadana Devi Ranasinghe DBA Thesis title: Continuous improvement in aged care. Sole supervisor.

2003 - Fay Hui-Chun Yu DBA Thesis title: The work characteristics and preferred management styles of baby boomers and the X generation compared in different cultural contexts. Sole supervisor.

2003 - Daz Gauld DBA Thesis title: The relationship between a trainer's qualifications, characteristics, and their effectiveness. Sole supervisor.

2003 - Desmond Yen DBA Thesis title: Linking Quality Outcomes to the Managerial Practices of Australian Health Care Organisations. Sole supervisor.

2002 - Tibrat Sangroengrob DBA Thesis title: Impacts of Downsizing: being a study of the effects of downsizing on survivor employees' commitment to their work effort and its effect on absenteeism - Thailand. Supervision with Professor Neck.

2001 - Lynn Gribble PhD Thesis title: Identifying the underlying psychological constructs underpinning involuntary retrenchment and how outplacement ameliorates these constructs. Sole supervisor.

2001 - Jane Gilmour (PhD Qualifier). Co-supervisor with Dr Jennings.

### **Masters (dissertation) Supervision - Completions**

- 2004 - Jill Harrison - sole supervisor
- 1999 - Ruth Jaques - sole supervisor
- 1999 - John Wong - sole supervisor

- 1999 - Amanda Leach - sole supervisor
- 1998 - Luke Carroll - sole supervisor
- 1998 - John Tzanis - sole supervisor
- 1997 - Tom Cleary - sole supervisor
- 1997 - Ray Moos - sole supervisor

### **Honours Supervision - Completions**

- 2004 - Martin Robson, First Class. Topic: The use of intuition by leaders - Sole supervisor.
- 2000- Amy Hosie, Second Class, Division 1. Topic: Understanding diversity management: A case study of two Australian universities - Sole supervisor.
- 1999 - Marinka Dunlop, Second Class, Division 1. Topic: An evaluation of online learning - Sole supervisor.

**Experience in teaching coursework (undergraduate and postgraduate).** Please note that this teaching involved the preparation of external learning modules (both paper-based and online) and in addition to internal (face to face) teaching, the management of the learning of on-campus, external and online students. I have taught international students at all levels and in country in Thailand, China, Malaysia, Hong Kong, Singapore, Hawaii and New Zealand.

### **Postgraduate units**

MNG03047 Qualitative Research Methods (Doctoral level)  
 MNG03048 Quantitative Research Methods (Doctoral level)  
 MNG03049 Literature Review and Research Proposal (Doctoral level)  
 MNG03217 Leading and Managing People – (MBA unit)  
 MNG00715 Leadership in the Diverse Organisation - (MBA unit)  
 MNG00705 Leadership and Teamwork - (postgraduate unit)  
 MNG03155 Organisational Consulting and Facilitation - (postgraduate unit)  
 EDU00749 Management Education - (postgraduate unit)

### **Undergraduate units**

Supervision and teamwork  
 Leadership  
 People Management  
 Quality Leadership and Management  
 Understanding Organisations  
 Financial and Time Management  
 Project Management and Promotion

Previously teaching units in human resource management/development, organisational studies and various business related units.

## **INTERNATIONAL EDITORIAL AND JOURNAL REFEREE APPOINTMENTS AND RESPONSIBILITIES**

Executive Editor, Academic Global Publications, <http://www.academicglobalpublications.com>, 2005 to April, 2011.

Associate Editor, International Journal of Health & Ageing Management, <http://www.academicglobalpublications.com/ijham/index.htm>, 2006 to April, 2011.

Editorial Board Member, The International Journal of High Technology Enterprise, <http://www.academicglobalpublications.com/ijhte/index.htm>, 2006 to April, 2011.

Associate Editor, The International Technology Management Review, <http://www.academicglobalpublications.com/itmr/index.htm>, 2006 to April, 2011.

Editorial Board Member, Leadership and Organization Development Journal, as book/article reviewer, September, 2003 to April, 2011.

Founding Editor, Australasian Journal of Business and Social Inquiry, <http://www.academicglobalpublications.com/ajbsi/index.htm>, 2002 to April, 2011.

Editorial Board member, Journal of Workplace Learning, published by MCB press in association with Surrey University UK, <http://www.mcb.co.uk/cgi-bin/journal1/ect>, 1997 to April, 2011.

Guest Editor for Journal of Workplace Learning, Vol.14, No. 4, 2002.

Reviewer for Australian Journal of Management & Organisational Behaviour, <http://www.usq.edu.au/faculty/business/departments/hrm/HRMJJournal/Welcome.htm>, 2001 to present

Reviewer for Journal of Economic and Social Policy, Collaborative journal of the Centre for Policy Research and SCU, May, 2003 to April, 2011.

Reviewer for Academy of Management Journal (JANZAM), August, 2005 to present.

Reviewer for special edition of the Public Management Review Journal, May, 2008.

Convenor and member of SCU Area of Research Strength, Change Innovation and Organisational Development Research (CIODR) August 2003 to July, 2010.

## **INVITED SCHOLARLY ADDRESSES**

- Miller, P. 2009, 'Professional Development Programs for Higher Degree Research Supervisors', University of the Sunshine Coast, Maroochydore, 15<sup>th</sup> April.
- Miller, P. 2007, 'How to get published', The Small Enterprise Association of Australia and New Zealand (SEAAANZ) Conference Doctoral Colloquium, Thursday 27 September, 2007.
- Miller, P. 2006, 'Demystifying the links between the VET and higher education sectors', Invited presentation and keynote address to the Australian Institute of Training and Development, Annual Conference, The Business of Learning - People, Skills & Technology, November 30 and December 1, Gold Coast.
- Miller, P. 2003, 'Dream Teams 11, 3<sup>rd</sup> Annual Clarence Coffs Harbour Information Forum 2003,

NSW Department of Education and Training, Coffs Harbour, 7 August.

- Miller, P. 2003, 'Planning and Process Improvement', 3<sup>rd</sup> Annual Clarence Coffs Harbour Information Forum 2003, NSW Department of Education and Training, Coffs Harbour, 8 August.
- Miller, P. 2002, 'Dream Teams - Do they really exist?' Information Forum 2002, NSW Department of Education and Training, Coffs Harbour, 8-9 August.
- Miller, P. 2001, Keynote address to first Student One conference 'Future Directions for Australia Universities' Southern Cross University, 27 July.
- Miller, P. 2000, 'The knowledge worker and their impact on training and development', Invited presentation and keynote address to the Australian Institute of Training and Development, Annual Conference, November, Noosa.
- Miller, P. 1999, 'Evaluation of training programs and return on investment', Invited presentation and keynote address to the Australian Institute of Training and Development, Annual Conference, November, Noosa.

## **EXAMINER OF DOCTORAL RESEARCH THESES**

University of South Australia	Edith Cowan University	University of Southern Queensland
Newcastle University	Southern Cross University	University of Western Australia
Dhurakij Pundit University, Thailand		

## **CONSULTANCIES**

I have been involved in consultancy with a number of national and other organisations in the areas of management/leadership development and organisational development including:

- TAFE New South Wales – leadership development
- Chiropractic Association of Australia - Board performance evaluation.
- North Coast Radiology - Organisational development projects, Board evaluations, management development programs and general human resources projects.
- Maranoa Homes for the Aged - Organisational development projects, Board evaluations, management development programs and general human resources projects.
- Private Hospitals in New South Wales – Organisational development projects, Board evaluations, management development programs and senior executive team development.
- Department of Defence – Management development programs and train the trainer programs.
- Department of Employment, Education and Training – Management development programs and train the trainer programs.
- Taxation Department - Management development programs and train the trainer programs.
- Child Care Centres – General human resource projects
- NSW BreastScreen – General human resource projects
- Skillshare - Northern Area Region – General human resource projects and management development programs.
- Prices Surveillance Authority – Management development programs.
- Trade Practices Commission – Management development programs.
- Austel – Management development programs.
- Department of Planning – Management development programs.
- Telstra Australia – Management development programs.
- State Sports Centre, Sydney – General human resource projects
- Privacy Committee – General human resource projects
- Greyhound Racing Control Board – General human resource projects
- State Aboriginal Land Council – General human resource projects

- Sydney Opera House – General human resource projects
- Darling Harbour Authority – General human resource projects
- Harness Racing Authority of New South Wales – General human resource projects
- Hurstville Municipal Council, Sydney – General human resource projects

In addition, I have been on the Board of Directors of a number of organisations.

## RESEARCH AND OTHER GRANTS

The following research grants have been awarded:

2009	\$2070 Internal Research Grant, Southern Cross University.
2008	\$2070 Internal Research Grant, Southern Cross University.
2007	\$2070 Internal Research Grant, Southern Cross University.
	\$20,372 Vice Chancellor Strategic Initiatives funding grant (with Associate Professor Allan Ellis) to research 'Expansion of the SCU Professional Doctorates Program'.
2002	\$105,169.91 competitive grant from the Australian Qualification Framework Advisory Board (AQFAB) for a research project on RPL policy and practice in Australia, including the production of cross-sectoral common principles (co-researcher application with Leesa Wheelahan)
	*The research from this project won the National 2003 AITD (Australian Institute of Training and Development) Award in the Research Category for outstanding research.
1999	\$50,000 grant by MCB Press limited to encourage the authorship of journal articles by staff at SCU.
1996	\$100,000 Research Infrastructure Grant with a number of other then Faculty staff (lead by Professor Ortrun Zuber-Skerritt) from the Graduate Research College for establishment of the WoRLD Institute.
1991	\$600 Internal Research Grant - University of New England - Northern Rivers. <i>Motivating with Modules</i> . Joint Grantee with Mr. B. Griffin.

## PUBLICATIONS

### Summary

Books	11
Book chapters	22
International refereed journal articles	25
Refereed conference proceedings	11
National research reports	1
Non refereed journal articles	3
Non refereed conference proceedings	1
Published book reviews	5
Publications in progress	3

## WORK IN PROGRESS

### Books

Miller, P. and Grier, P., *Values based leadership*

Miller, P. and Shriberg, A., *Truly Global leadership*

Miller, P., *Leadership Development: It's really up to you*

## COMPLETED

### Books

#### Books (A1 Research)

Miller, P. and Dreyer, W. (Eds), 2012, *Doctoral Research in Management and Business in New Zealand*, Southern Cross University Press, Lismore. ISBN: 978-1-875855-72-8.

Miller, P., Selvanathan, A. and Meredith, G. (Eds), 2012, *Transnational Doctoral Education: An Asian Focus*, Southern Cross University Press, Lismore. ISBN: 978-1-875855-71-1.

Miller, P. and Dalglish, C. 2011, *The Leader in You: Developing your leadership potential*, Tilde University Press (Palgrave Macmillan), Melbourne. ISBN: 978-0-7346-1138-3.

Miller, P. and Selvanathan, A. (Eds), 2010, *Doctoral Research in Management and Business in Malaysia*, City University Publishing Centre, Kuala Lumpur. ISBN: 978-967-10241-0-2.

Miller, P. and Lim, C. (Eds), 2010, *Doctoral Research in Management and Business in Singapore*, MMI, London. ISBN-10: 0956594905 ISBN-13: 978-0956594907.

Miller, P. and Cheng, R. (Eds), 2010, *Doctoral Research in Management and Business in Hong Kong*, Academic & Professional Book Centre, Hong Kong. ISBN-10: 962-351-124-8 ISBN-13: 978-962-351-124-7.

Miller, P. and Marchant, T. (Eds), 2009, *Professional Doctorate Research in Australia: Commentary and Case Studies from Business, Education and Indigenous Studies*, SCU Press, Lismore. ISBN:

9781875855704.

Pace, W., Miller, P. and Stephan, E. 2008, *Gentle Juggernaut, The Amazing Power of Learning in Influencing Others*, Eloquent Books, New York. ISBN: 978-1-60693-256-8.

Sankaran, G. and Miller, P. (Eds), 2007, *Exemplary Practitioner Research in Management: Ten Studies from Southern Cross University's DBA Program*, SCU Press, Lismore. ISBN: 9781875855674.

### **Books (A2 – Non-research)**

Dalglis, C. and Miller, P. 2010, *Leadership: Understanding its Global Impact*, Tilde University Press (Palgrave Macmillan), Melbourne. ISBN-13: 978-0-7346-1079-9.\*\*

*\*\* (This book is the first comprehensive text book on leadership for Australasian leaders and students that has been written by Australasian academics that is not an adaptation of an American or English text).*

DuBrin, A. and Dalglis, C. and Miller, P. 2006, *Leadership: 2nd Asia-Pacific Edition*, John Wiley and Sons, Milton. ISBN-13: 978-0-470-80702-6 ISBN-10: 0-470-80702-4.\*

*\*(This book was the 2006 – 2009 best seller and market leader for the category in Australasia and used by the following Australian universities: Australian National University, Melbourne University, University of Queensland, University of Tasmania, Adelaide University, Macquarie University, Queensland University of Technology, Newcastle University, University of Southern Queensland, The University of Canberra, University of Technology Sydney, The University of Ballarat, Edith Cowan University, Royal Melbourne Institute of Technology, Murdoch University, Swinburne University, Charles Sturt University, Southern Cross University, James Cook University, Canberra Institute of Technology. The books are sold in Australia, New Zealand, Thailand, Singapore, Malaysia, China, Papua New Guinea and throughout the South Pacific).*

### **Book chapters (B1 – Research)**

Miller, P. and Dreyer, W. 2012, 'Cross Tasman Collaborative Education – A Case Study', in Miller, P. and Dreyer, W. (Eds), 2012, *Doctoral Research in Management and Business in New Zealand*, Southern Cross University Press, Lismore.

Miller, P. 2012, 'Research Supervision within Collaborative Partnerships', in Miller, P. and Dreyer, W. (Eds), 2012, *Doctoral Research in Management and Business in New Zealand*, Southern Cross University Press, Lismore.

Raman, A. and Miller, P. 2012, 'Malaysian Private Education and New Zealand business Education Providers', in Miller, P. and Dreyer, W. (Eds), 2012, *Doctoral Research in Management and Business in New Zealand*, Southern Cross University Press, Lismore.

Meredith, G and Miller, P. 2012, 'Transnational Doctoral Education and Research – a case study', in Miller, P., Selvanathan, A. and Meredith, G. (Eds), 2012, *Transnational Doctoral Education: An Asian Focus*, Southern Cross University Press, Lismore.

Miller, P. 2012, 'Doctoral Research in Organisational Management', in Miller, P., Selvanathan, A. and Meredith, G. (Eds), 2012, *Transnational Doctoral Education: An Asian Focus*, Southern Cross University Press, Lismore.

Miller, P. 2012, 'Doctoral Research Output Structures', in Miller, P., Selvanathan, A. and Meredith, G. (Eds), 2012, *Transnational Doctoral Education: An Asian Focus*, Southern Cross University Press, Lismore.

Miller, P. 2012, 'Supervision of Doctoral Research Projects', in Miller, P., Selvanathan, A. and Meredith, G. (Eds), 2012, *Transnational Doctoral Education: An Asian Focus*, Southern Cross University Press, Lismore.

- Miller, P. 2012, 'Global Confusion in the Discipline of Doctorates', in Miller, P., Selvanathan, A. and Meredith, G. (Eds), 2012, *Transnational Doctoral Education: An Asian Focus*, Southern Cross University Press, Lismore.
- Miller, P. and Selvanathan, A. 2010, 'Collaborative Education in Malaysia - A Case Study', in Miller, P. and Selvanathan, A. (Eds), 2010, *Doctoral Research in Management and Business in Malaysia*, City University Publishing Centre, Kuala Lumpur.
- Miller, P. 2010, 'Professional Development Opportunities for Malaysian Based Doctoral Supervisors', in Miller, P. and Selvanathan, A. (Eds), 2010, *Doctoral Research in Management and Business in Malaysia*, City University Publishing Centre, Kuala Lumpur.
- Paramsothy, V. and Miller, P. 2010, 'Determinants of Customer Satisfaction in the Malaysian Banking Sector' in Miller, P. and Selvanathan, A. (Eds), 2010, *Doctoral Research in Management and Business in Malaysia*, City University Publishing Centre, Kuala Lumpur.
- Miller, P. 2010, 'Collaborative Education in Singapore: A case study', in Miller, P. and Lim, C. (Eds) 2010, *Doctoral Research in Management and Business in Singapore*, MMI, London.
- Miller, P. 2010, 'Singaporean Research Supervisor Professional Development', in Miller, P. and Lim, C. (Eds) 2010, *Doctoral Research in Management and Business in Singapore*, MMI, London.
- Miller, P. 2010, 'Developing Research Supervision Capacity in Hong Kong', in Miller, P. and Cheng, R. 2010, *Doctoral Research in Management and Business in Hong Kong*, Academic & Professional Book Centre, Hong Kong.
- Miller, P. and Cheng, R. 2010, 'The SCU and HKIT Collaborative Education Agreement', in Miller, P. and Cheng, R. 2010, *Doctoral Research in Management and Business in Hong Kong*, Academic & Professional Book Centre, Hong Kong.
- Miller, P. and Lau, E. 2010, 'A Survey of Quality Management Systems with Special Reference to Certain Modern Tools', in Miller, P. and Cheng, R. 2010, *Doctoral Research in Management and Business in Hong Kong*, Academic & Professional Book Centre, Hong Kong.
- Robson, M. and Miller, P. 2009, 'Australian Elite Leaders and Intuition', in *The Power of Intuition in Life and Work*, Icfai University Press (IUP), India.
- Miller, P. 2009, 'Leadership in the knowledge economy'. *Enhancing Organisational Change Through Knowledge Management*. Xu, J, James, P, Sankaran & S, Milne, P (Eds). Lismore, Australia: Southern Cross University Press.
- Miller, P. 2009, 'Success Criteria – Developing the Southern Cross University International Centre for Professional Doctorates', in Miller, P. and Marchant, T. (Eds), 2009, *Professional Doctorate Research in Australia: Commentary and Case Studies from Business, Education and Indigenous Studies*, SCU Press.
- Miller, P. 2009, 'Professional Development for Research Supervisors', in Miller, P. and Marchant, T. (Eds), 2009, *Professional Doctorate Research in Australia: Commentary and Case Studies from Business, Education and Indigenous Studies*, SCU Press.
- Miller, P. 2009, 'Doctoral Research in Business and Management', in Miller, P. and Marchant, T. (Eds), 2009, *Professional Doctorate Research in Australia: Commentary and Case Studies from Business, Education and Indigenous Studies*, SCU Press.

Ranasinghe, D. and Miller, P. 2007, 'Action research for continuous quality improvement in aged care', in Sankaran, G. and Miller, P. (Eds), 2007, *Exemplary Practitioner Research in Management: Ten Studies from Southern Cross University's DBA Program*, SCU Press, Lismore.

## Refereed Papers

### Refereed International Journal Articles (C1 – Refereed)

Marchant, T., Anastasi, N. and Miller, P. 2012, 'Reflections on Academic Writing and Publication for Doctoral Students and Supervisors: Reconciling Authorial Voice and Performativity', *International Journal of Organisational Behaviour*, vol. 16, no. 1, pp. 13-29.

Miller, P. 2012, 'Leader Development – what we know and where to now', Singapore Management Review, *Asia-Pacific Journal of Management Theory and Practice*, vol. 34, no. 1, pp. ????

Miller, P. and Cameron, R. 2011, 'Mixed Methods Research Designs: A Case Study of their Adoption in a Doctor of Business Administration Program', *International Journal of Multiple Research Approaches (IJMRA)*, vol. 5, no. 2, pp. 293-308.

Miller, P. 2010, 'Global Discipline Confusion in Management and Business Related Doctorate Programmes', *Review of International Comparative Management*, vol. 11, Issue 4, October, pp. 623-639.

Cameron, L. and Miller, P. and Frew, E. 2010, 'Relationship Marketing in the Recruitment and Retention of Service Industry Staff in Family Owned Business', *Journal of Human Resources in Hospitality and Tourism*, vol. 9, Issue, 1, pp. 71-91.

Singleton, M. and Miller, P. 2009, 'A Preliminary Investigation into Australia's Registered Club Industry and Issues of Corporate Governance and Government Review', *Australasian Journal of Business and Social Inquiry*, vol. 7, no. 2, pp. 53-71.

Miller, P. 2009, 'Board Performance Evaluation: A case study of a private hospital in Australia', *Review of International Comparative Management*, vol. 10, Issue 1, March, pp. 138-146.

Gribble, L. and Miller, P. 2009, 'Employees in outplacement services, do they really get the help they need?', *Australian Journal of Career Development*, vol. 18, no. 3, pp. 18-28.#

# This paper won the 2010 'Research Award' by the Career Development Association of Australia for the best article written by an Australian researcher and published in the Australian Journal of Career Development in 2010.

Thassanabanjong, K., Miller, P. and Marchant, T. 2009, 'Training in Thai SME's', *Journal of Small Business and Enterprise Development*, vol. 16, Issue 4, pp. 678-693.

Ratchatakulpat, T., Miller, P. and Marchant, T. 2009 'Residential real estate purchase decisions in Australia: is it more than location?', *International Real Estate Review*, vol. 12 no.3, pp. 273-294.

Gribble, L. and Miller, P. 2009, 'Identifying the psychological constructs underpinning the effects of retrenchment', *Australasian Journal of Business and Social Inquiry*, vol. 7, no. 2, pp. 36-52.

Miller, P. 2008, 'Corporate Governance in Aged Care: How to evaluate Board performance', *The International Journal of Health & Ageing Management*, vol.2, no.1, pp. 1-11.

Cameron, L. and Miller, P. 2008, 'Improving HRM practice in SMEs: How to apply relationship

marketing concepts, *Australasian Journal of Business and Social Inquiry*, vol. 6, no. 3, pp. 1-22.

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