

Mark Loves

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Education

Tertiary

Doctor of Philosophy – PhD (Corruption Investigation).
University of Wollongong – currently completing.

Master of Arts – MA (Criminal Intelligence).
Charles Sturt University.

Bachelor of Social Science (Policing).
Charles Sturt University.

Graduate Certificate (Risk Management).
Monash University.

Graduate Certificate (Public Sector Management).
Griffith University.

Company Directors Diploma (Organisational Governance).
New England University.

Associate Diploma in Criminal Justice (Police).
Charles Sturt University

Vocational

Certificate IV in Workplace Training and Assessment
Australian Learning Institute.

Diploma of Security Risk Management.
Canberra Institute of Technology

Certificate III in Investigative Services.
Australian Security Academy

(An extensive list of vocational qualifications in law enforcement,
intelligence and related fields – refer to annexure at end of resume).

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| <p>Work History</p> <p>University of Wollongong</p> <p>Centre for Transnational Crime Prevention</p> | <p style="text-align: center;">May 2007 – Present</p> <p>Position: Manager, Post Graduate Programs (Senior Lecturer).</p> <p>I manage the Centre’s post graduate programs including curriculum development, course approvals, staff contracting, course marketing, teaching schedules and regulation of international student programs through liaison with the AFP and AusAid (amongst others). Lecturer and subject co-ordinator on the following subjects:</p> <p>LEGL957 Security, Intelligence and Policy LEGL961 Research Projects LEGL916 Corruption Prevention and Integrity Assurance LEGL915 Understanding Corruption and Misconduct</p> <p>Areas of associated academic interest include:</p> <ul style="list-style-type: none"> • Criminal Investigation • Knowledge Based Policing • Criminal Intelligence • Corruption Prevention • Transnational Crime and Security <p>International Experience:</p> <ul style="list-style-type: none"> • Represented CTCP at international forums in Hong Kong, Jakarta, St Petersburg and Kuala Lumpur (Interpol, CSCAP). • Co-ordinated bi- national training programs for; <ul style="list-style-type: none"> ○ Chinese Ministry of Public Security (MPS), ○ Malaysian Attorney Generals Department, ○ Indonesian Attorney Generals Department. <p>Key Achievements:</p> <ul style="list-style-type: none"> • Awarded Law Faculty Scholar (2008) for my development of an international student academic literacy framework (\$12k). • Awarded NSW Law Society’s Legal Scholarship (2010), to conduct research on Knowledge Based Policing (\$5k). • Best paper at conference award (Hawaii, 2009), Clute Institute for Teaching and Learning. • Negotiated memorandums of understanding with Interpol and AFP. |
| <p>Australian Catholic University</p> | <p style="text-align: center;">July 2008 – November 2008</p> <p>Position: Casual Academic – Senior Lecturer.</p> <p>Casual senior lecturer, tutor and subject co-ordinator at the ACU Faculty of Business (concurrent to above role). Subjects that I co-ordinated were:</p> <ul style="list-style-type: none"> • BEHV206 Psychology of Organisations • COMM218 Communications in the Workplace <p>Areas of associated academic interest are:</p> <ul style="list-style-type: none"> • Workplace Communications • Corporate Governance and Corruption Management. |

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| <p>Charles Sturt University</p> <p>NSW Police Academy</p> | <p style="text-align: center;">January 2006 – April 2007</p> <p>Position: Casual Academic – School of Policing Studies.</p> <p>Casual lecturer, tutor and subject co-ordinator at the CSU School of Policing, under graduate programs. Subjects that I lectured on were:</p> <ul style="list-style-type: none"> • PPP112 Police as Investigators • PPP122 Police as Investigators II • PPP232 Police as Investigators III <p>Subjects that I co-ordinated (distance education mode) were:</p> <ul style="list-style-type: none"> • PPP115 Police Crime and Society • JST322 Crime Reduction <p>Areas of associated academic interest are:</p> <ul style="list-style-type: none"> • Police Powers – LEPPRA (NSW Law Enforcement Powers and Responsibilities Act 2002) • Criminal Intelligence |
| <p>Enterprise Risk Solutions P/L</p> | <p style="text-align: center;">November 2005 – Present</p> <p>Position: Security Risk Management Consultant</p> <p>Enterprise Risk Solutions is my private company (incorporated in 2005) through which I provide corporate security and risk management consulting services to both private and public sector organisations.</p> <p>Key Areas of Responsibility:</p> <ul style="list-style-type: none"> • Provision of Risk Management advice to clients. • Development and implementation of risk management strategies. • Project Management. • Response to crisis and critical incident situations. <p>Consulting Areas:</p> <ul style="list-style-type: none"> • Corporate Governance. • Fraud Control and Investigations. • Training and Awareness Programmes. • Organisational Process Review. • Crisis Management. • Business Risk Management. • Occupational Health and Safety. • Business Continuity Planning <p>Major projects that I have completed include:</p> <ul style="list-style-type: none"> • A comprehensive fraud prevention program for Telkomsel, Indonesia in compliance with Sarbanes Oxley regulations; • Infrastructure security risk assessment for China Mobile (to facilitate Olympics planning); • Security audit programs for Barwill (Wilhelm Stevedoring) at Port Kembla; • Work place training and assessment programs for BHP security personnel at Port Kembla. |

**Optus
SingTel P/L**

September 1994 – October 2005

Position: Corporate Security Manager

I managed a team of over seventy staff (10 full time and 60 contract), with responsibility for managing a budget of over \$6.6 million (combined opex/capex) and providing strategy for the protection of over 8,000 staff, over \$5 billion gross revenue and over 4,000 network sites nationally.

Key Areas of Responsibility:

- Formulate and implement the Company's security risk management plan.
- Developed, implemented and managed Company crisis management plans.
- Developed and implemented business continuity plans.
- Conducted training for senior management and operational management in crisis management and business continuity, including the writing and facilitation of exercises to validate plans and procedures.
- Conduct fraud, corruption and *ad hoc* investigations as required.
- Conduct security and other risk assessments.
- Develop and implement risk mitigation strategies.
- Implement programmes to prevent and detect fraud and corrupt activity.
- Physical asset protection, liability reduction and proprietary interest integrity involving information, technology and brand names.
- Ensure the safety and security of Company personnel (in particular senior executives and expatriate staff) working in high-risk host countries.
- Develop and conduct or facilitate training and awareness programmes in security, fraud, risk management and business continuity for business units.

Key Achievement Areas:

- Developed and implemented the Company's first integrated Fraud and Security Risk Management Plan.
- Developed standards for physical and electronic protection at all sites as well as managing the implementation of security projects.
- Chosen (by industry peers) to Chair the Australian Communications Sector Critical Infrastructure Advisory Group, providing advice to Government on protection of communication infrastructure policy matters.
- Appointed by Federal Attorney General (Hon.) Phillip Ruddock to the role of communications industry representative on the Commonwealth Critical Infrastructure Advisory Council (CIAC), advising Prime Minister and Cabinet on policy and strategy for critical infrastructure protection.
- Positively vetted by ASIO and granted a Commonwealth Security Clearance to "Top Secret" level.

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| <p>NSW State Rail Authority</p> <p>Fraud Prevention and Anti Corruption Unit</p> | <p style="text-align: center;">March 1993 – August 1994</p> <p>Position: Fraud Investigations Manager</p> <p>During this period I managed and led an investigation unit tasked with investigating major frauds within the SRA.</p> <p>Key Areas of Responsibility:</p> <ul style="list-style-type: none"> • Performance management of case loads and fraud prevention programs, • Quality control of business processes, • Managing relationships with SRA business units and stakeholders (ICAC, Police), • Interviewing suspects and witnesses, • Gathering, reconstructing and preparing evidence, • Preparation of criminal briefs of evidence for use by legal representatives and law enforcement agencies, • Testifying as an expert witness, • Collaborating extensively with the Director Internal Audit, Chief Auditors, Business Units and external stakeholders (such as ICAC and NSW Police) regarding investigations. <p>Key Achievement Areas:</p> <p>I worked closely with clients on projects relating to:</p> <ul style="list-style-type: none"> • Fraud and corrupt conduct management. • Operational risk management. • Crisis and emergency management. • Project management. • Change management. • Training and awareness programmes. |
| <p>NSW Police Force</p> <p>Criminal Investigation and Criminal Intelligence</p> | <p style="text-align: center;">September 1979 – February 1993</p> <p>Position: Constable through to Detective Sergeant</p> <p>As a NSW Police Detective, I conducted major criminal investigations with specialist crime squads, effected arrests, prepared briefs of evidence and provided testimony for all levels of criminal jurisdiction from petty sessions to Supreme Court. During my later service, I was promoted to Detective Sergeant and managed a criminal intelligence team tasked with gathering intelligence on Outlaw Motor Cycle Gangs (Project Wingclipping).</p> <p>Key Areas of Responsibility included:</p> <ul style="list-style-type: none"> • Crime scene management, • Managing exhibits, • Criminal brief preparation; • Monitoring effectiveness of investigative decision making, • Mentoring and developing staff and performance management. <p>Key Achievement Areas:</p> <ul style="list-style-type: none"> • Awarded a Police Commissioners scholarship and travelled to the United States and Canada to develop a risk profile for |

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| | <p>NSW on the predictive evolution of outlaw motorcycle gangs in the State.</p> <ul style="list-style-type: none"> • Provided regular briefings for State Parliament and the Police hierarchy on these issues. • Awarded by “The International Association of Criminal Intelligence Analysts” (IALEA) for outstanding contribution to the achievement of law enforcement objectives. • Awarded the “Pride of Workmanship Award” by Rotary International for my intelligence work. • Involved in numerous high profile criminal cases including service on the Milperra Massacre (task force) and the Sydney North Shore Granny Killer (task force). |
| <p>Licences</p> | <ul style="list-style-type: none"> • New South Wales Security Master Licence No: 409301976 • New South Wales Security Licence No. 409301950 (Class 2ABD) • NSW Commercial and Private Inquiry Agents Master Licence No. 409489673 • NSW Commercial and Private Inquiry Agents Licence No. 409489681 (Class IP/SP) • NSW Class 1 Drivers Licence. |
| <p>Vocational Training</p> | <p>Risk Management</p> <ul style="list-style-type: none"> • Integrating Fraud Control and Risk Management - Monash University • Risk Identification and Analysis - Monash University • Risk Management in Action - Monash University <p>Management</p> <ul style="list-style-type: none"> • Management Development Program - Optus Training College • Management Development Program - NSW Police Service <p>Financial Management</p> <ul style="list-style-type: none"> • Certificate in Financial Management - NSW Police Financial Mgt Development Branch <p>Criminal Investigations</p> <ul style="list-style-type: none"> • Detectives Training Course - NSW Police Academy • Internal Affairs Senior Investigators Course - NSW Police Academy • Commercial Crime Course - NSW Police Academy • SCAN Linguistic analysis advanced course - Laboratory for Scientific Investigation, Arizona. <p>Criminal Intelligence</p> <ul style="list-style-type: none"> • Criminal Intelligence Analysts Course - NSW Police Service <p>Protective Security</p> <ul style="list-style-type: none"> • Protective Security Course - Protective Security Coordination Centre (PSCC) <p>Project Management</p> <ul style="list-style-type: none"> • Project Management Program - Optus • Advanced Project Management Program – Optus • Microsoft Project Level 1 - Optus Training College • Microsoft Project Level 2 - Optus Training College |

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| | <p>Adult Education</p> <ul style="list-style-type: none"> • Basic Methods of Instructions Course (BMI) - Ultimo TAFE • National Teaching and Learning Program (NTL) - Lidcombe TAFE • University Learning and Teaching Program - University of Wollongong |
| <p>Affiliations</p> | <ul style="list-style-type: none"> • Affiliate member of Australian Institute of Company Directors (AICD) • Associate Fellow Australian Institute of Management (AFAIM) • Member International Association of Law Enforcement Intelligence Analysts (IALEA) • Charter member of Australian Institute of Professional Intelligence Officers (AIPIO) • Member American Society for Industrial Security (ASIS) • Member International Association for the Study of Organised Crime (IASOC) • Member Institute of Security Executives (ISE) • Member National Security Association of Australia Ltd (NSAA) • Member Australian Institute of Risk Management (AIRM) |
| <p>Publications</p> | <ul style="list-style-type: none"> • M. F. Loves, 'Hedonic wage theory and the labour market for intelligence officers in Australia.' (2011) 18 (2) <i>The Journal of the Australian Institute of Professional Intelligence Officers</i>. 3-22. • M. F. Loves, 'The impact of training on promoting satisfaction and retention of Australian intelligence officers' (2010) (1 July) <i>International Police Training Journal</i> 3-11. • M. Loves, "Project Pandora: student teaching and learning (resources) tool box" (2009) 6 (3) <i>Journal of College Teaching and Learning</i> 61-69. • K. Michael & M. F. Loves, "Policy implications of convergence in the new security environment: an investigation into the symbiosis between risk management and intelligence" in K. Michael & M. G. Michael(ed), <i>Australia and the New Technologies: Evidence Based Policy in Public Administration</i> (2008) 32-46. • M. F. Loves, "The risk intelligence conundrum and its impact on governance" in K. Michael & M. G. Michael(ed), <i>Australia and the New Technologies: Evidence Based Policy in Public Administration</i> (2008) 24-31. • M. F. Loves, "Book Review The Rebels: a brotherhood of Outlaw Bikers; WOLF, Daniel R (1991)" (1993) vol 8 (No. 1) <i>Journal of the International Association for the Study of</i> |

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| | <p><i>Organised Crime, Department of Criminal Justice, Long Island University, Brookville New York Spring .</i></p> <ul style="list-style-type: none"> • M. F. Loves & R. C. Clark, "Compliance Management" (1993) (Issue No. 5) <i>Journal of the Australian Institute of Management; AIM Publisher, Ultimo NSW 24-29.</i> • M. F. Loves, "Deliverance by Multimedia (a new approach to the marketing of Intelligence Products)" (1993) (Edition 1) <i>Journal of the Australasian Intelligence Association, South Yarra, Victoria</i> • M. F. Loves, "Innovation and Creativity - A role for intelligence" (1993) (Edition 4) <i>Journal of the Australasian Intelligence Association, South Yarra Victoria</i> • M. F. Loves, "Outsourcing (a new approach to law enforcement)" (1993) (Edition 2) <i>Journal of the Australasian Intelligence Association, South Yarra Victoria.</i> • M. F. Loves, "Australian Casinos, the intelligence factor" (1992) (Edition 1 / 1992) <i>Journal of the Australasian Intelligence Association, South Yarra Victoria</i> • M. F. Loves, "Casino Junkets and their role in the gambling environment" (1992) (Edition 3 / 1992) <i>Journal of the Australasian Intelligence Association, South Yarra Victoria</i> • M. F. Loves, "Financial Analysis and Asset Seizure the new direction in law enforcement" (1992) (Edition 1) <i>Journal of the Australasian Intelligence Association, South Yarra, Victoria</i> • M. F. Loves, "Organised Crime on Wheels (the evolution of Outlaw Motor Cycle Gangs in the USA and Canada)" (1992) vol 6 (winter/numbers 3 & 4) <i>Journal of the International Association for the Study of Organised Crime, Department of Criminal Justice, Long Island University, Brookville New York</i> • M. F. Loves, "State-wide linking of NSW Poker machines and hotel gambling machines" (1992) (Edition 1 / 1992) <i>Journal of the Australasian Intelligence Association, South Yarra Victoria</i> • M. F. Loves, "Financial Based Investigations and Participatory Law Enforcement" (1991) (November 1991) <i>NSW Police News, Official Journal of the NSW Police Association; Surry Hills NSW</i> • M. F. Loves, "Operational Undercover work - An organisational over view" (1991) Vol 45 (no. 4) <i>Australian Police Journal</i> • M. F. Loves & J. Shearan, <i>Outlaw Motorcycle Gangs, A Portrait of Deviance; NSW Police News, Police Association of NSW, Sydney, Vol 70, No. 9, Sept 1990, pp 21-26. (1990)</i> |
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