Providence College

From the SelectedWorks of Julie A (DeCesare) Cicilline

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Lending iPads 101: Steps to Loan from Your Library

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Available at: https://works.bepress.com/julie_decesare/14/

Lending iPads 101: Steps to Loan from your Library

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Do you own an iPad or iPad Mini?

mosippy. All those who think I'm cute raise your hand. Flickr.com. 13 Dec 2006. <http://www.flickr.com/photos/cgandolfo/1415120191/ >

Does your library have an iPad lending program?

mosippy. All those who think I'm cute raise your hand. Flickr.com. 13 Dec 2006. <http://www.flickr.com/photos/cgandolfo/1415120191/ >

Do you own an iPhone?

mosippy. All those who think I'm cute raise your hand. Flickr.com. 13 Dec 2006. <http://www.flickr.com/photos/cgandolfo/1415120191/ >

Getting Started

itmpa. Crow Steps. Flickr.com. 28 Aug 2007. CC BY-NC-ND 2.0 <http://www.flickr.com/photos/itmpa/3130541255/in/photostream/>

Resources

Johnson, H. B. and Stoll, C. It's the Pedagogy, Stupid: Lessons from an iPad Lending Program. eLearn Magazine, May 2011.
http://elearnmag.acm.org/featured.cfm?aid=1999656

Thompson, S. (2011). Setting up a Library iPad Program: Guidelines for Success. *College and Research Libraries News*, 72(4), 212-236.
http://crln.acrl.org/content/72/4/212.full

Tomlin, P. (2012). The Fine Art (and Architecture) of Mobilizing Student Learning. *Library Technology Reports*, 48(8), 48-53.
http://0-search.ebscohost.com.helin.uri.edu/login.aspx?direct=true&db=lxh&AN=84297444&site=ehost-live

How much will it cost?

Hardest question to answer!

Depends largely on budget and institution.

Bare minimums:

One 16GB iPad 2 = $399

or

One 16GB iPad Mini = $325

Roughly the same hardware inside

Looking for the latest and greatest?

One 16GB iPad with Retina Display = $499

How much will it cost?

Building a basic 10 iPad loaner pool:

10 iPad 2s	$3790*	-	$3990
Protective cases	$100	-	$500
Carry bags and labels	$10	-	$120
Feeling lucky? – 10 AppleCare+ plans	$0	-	$990
Mac Mini + monitor	$600	-	$1000
SyncTray to sync, charge and store	$250	-	$1000
TOTAL	$4750	-	$7600

*BG701LL/A –Apple Education discount price for a 10 pack of iPad 2s

And because time = money, how much time will this take?

Our experiences so far:

Initial R & D and pilot leading to full program ≈1.5 years

Initial staff training – a few hours per employee

Loan system setup – days/week+ to iron out in ILS

Purchase, shipping and setup time – 1-3 months

Ongoing:

Patron outreach - surveys, hands-on programs

Documentation – needs regular revision for updates

Safe iPad lending – all about tradeoffs

shannonrosa. Cracked iPad Screen *sob*. Flickr.com. 27 Jun 2011. CC BY-NC-ND 2.0 <http://www.flickr.com/photos/shannonrosa/5908782525/>

Damage is inevitable - Plan for it!

sdobie.2011 11 22 - Cracked iPad Flickr.com.22 Nov 2011. CC BY-NC 2.0 http://www.flickr.com/photos/sdobie/8119224188/

Budget for ~~repairs~~ replacements

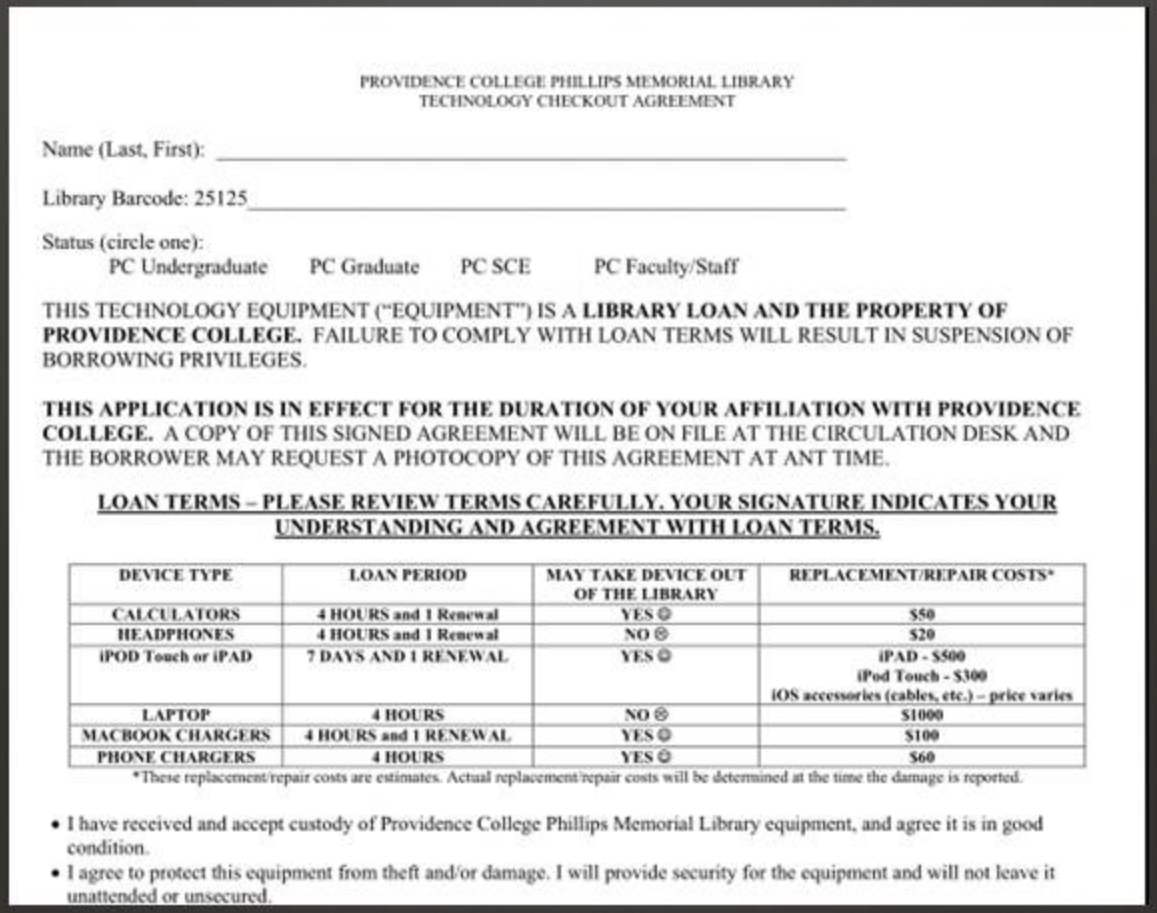
Most iOS devices cannot be repaired easily,
so prepare for replacements before damage occurs

Adventurous? www.iFixit.com is a good source for DIY repair guides, replacement parts and handy tools

Either way, damage mitigation will cost money which should be planned into initial and/or yearly budgets

Cover liability

ALL patrons sign statement of responsibility that outlines expectations and replacement costs



PROVIDENCE COLLEGE PHILLIPS MEMORIAL LIBRARY
TECHNOLOGY CHECKOUT AGREEMENT

Name (Last, First): _____

Library Barcode: 25125_____

Status (circle one):
PC Undergraduate PC Graduate PC SCE PC Faculty/Staff

THIS TECHNOLOGY EQUIPMENT ("EQUIPMENT") IS A **LIBRARY LOAN AND THE PROPERTY OF PROVIDENCE COLLEGE.** FAILURE TO COMPLY WITH LOAN TERMS WILL RESULT IN SUSPENSION OF BORROWING PRIVILEGES.

THIS APPLICATION IS IN EFFECT FOR THE DURATION OF YOUR AFFILIATION WITH PROVIDENCE COLLEGE. A COPY OF THIS SIGNED AGREEMENT WILL BE ON FILE AT THE CIRCULATION DESK AND THE BORROWER MAY REQUEST A PHOTOCOPY OF THIS AGREEMENT AT ANT TIME.

LOAN TERMS – PLEASE REVIEW TERMS CAREFULLY. YOUR SIGNATURE INDICATES YOUR UNDERSTANDING AND AGREEMENT WITH LOAN TERMS.

DEVICE TYPE	LOAN PERIOD	MAY TAKE DEVICE OUT OF THE LIBRARY	REPLACEMENT/REPAIR COSTS*
CALCULATORS	4 HOURS and 1 Renewal	YES ☺	$50
HEADPHONES	4 HOURS and 1 Renewal	NO ☹	$20
iPOD Touch or iPAD	7 DAYS AND 1 RENEWAL	YES ☺	iPAD - $500 iPod Touch - $300 iOS accessories (cables, etc.) – price varies
LAPTOP	4 HOURS	NO ☹	$1000
MACBOOK CHARGERS	4 HOURS and 1 RENEWAL	YES ☺	$100
PHONE CHARGERS	4 HOURS	YES ☺	$60

*These replacement/repair costs are estimates. Actual replacement/repair costs will be determined at the time the damage is reported.

- I have received and accept custody of Providence College Phillips Memorial Library equipment, and agree it is in good condition.
- I agree to protect this equipment from theft and/or damage. I will provide security for the equipment and will not leave it unattended or unsecured.

Prevent what you can

Protective Cases

AppleCare+ Protection Plan

Plan for the worst

iPad 2 replacement without AppleCare+ = $249
(Newer iPads scale up based on purchase price)

With $99 AppleCare+ purchase, up to two replacement claims allowed due to damage for $49 each

Main decision to make:

Does your budget allow for out of warranty replacement, or is $49 per claim easier to pay?

If you have an IT department, reach out to them for help before (and after) the inevitable!

Cases and Peripherals

Even if you have AppleCare+, a good case can go a long way

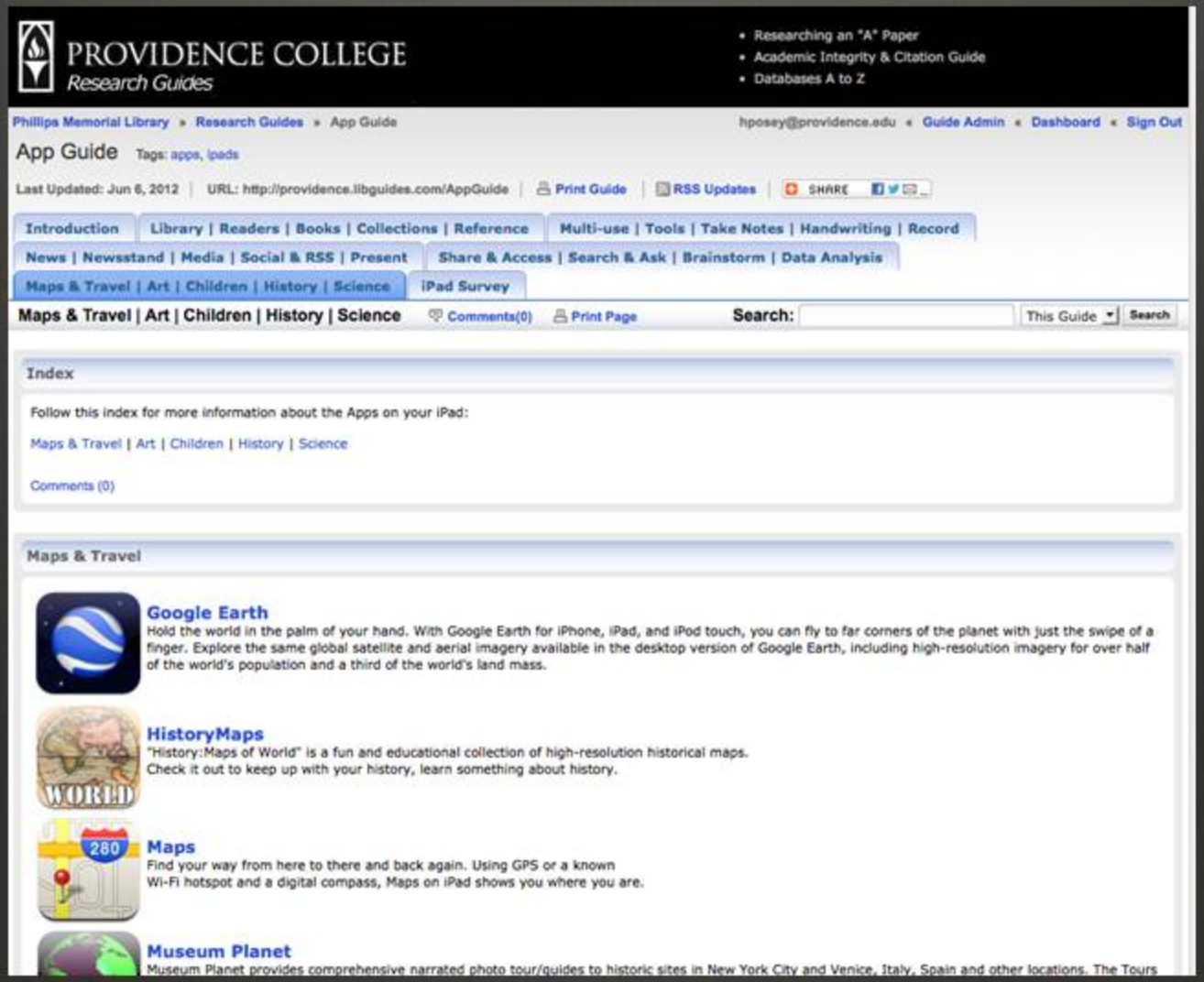
Basic cases are as little as $10
Durable folios = $50
Bluetooth keyboard case = $60-80

Get a variety of peripherals to allow flexibility

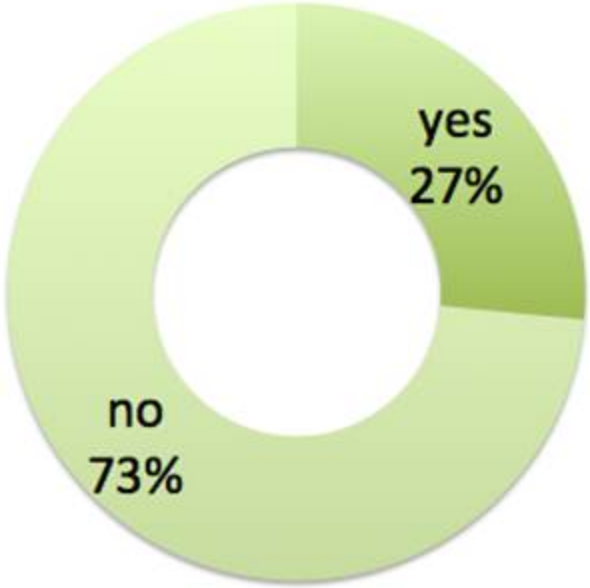
Apps

iPad
3:08 PM
48%
tools
take notes
handwriting
record
annotate
social media
readers
media
news
Newsstand
documents
maps & travel
photos
news...gators
communicate
transl...nguage
Safari
Settings
App Store
Mail
The Weather Channel
TWC

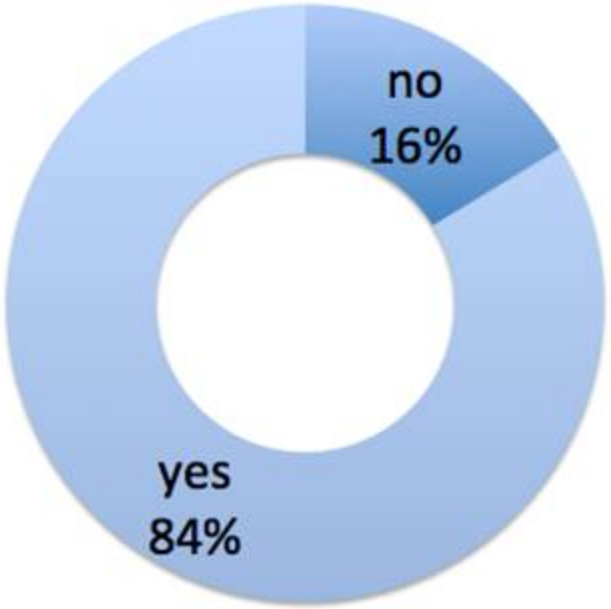
App Guide
http://providence.libguides.com/AppGuide



Did you use the library's App Guide?



Did you find the organization of the app folders helpful?



Safari/Internet

Youtube

Pandora

Notes Netflix

Facebook

Games

Evernote

Email

Next Step

The Apple Volume Purchase Program

The Volume Purchase Program allows educational institutions to purchase iOS apps and books in volume and distribute them to students, teachers, administrators, and employees.*

How to Enroll

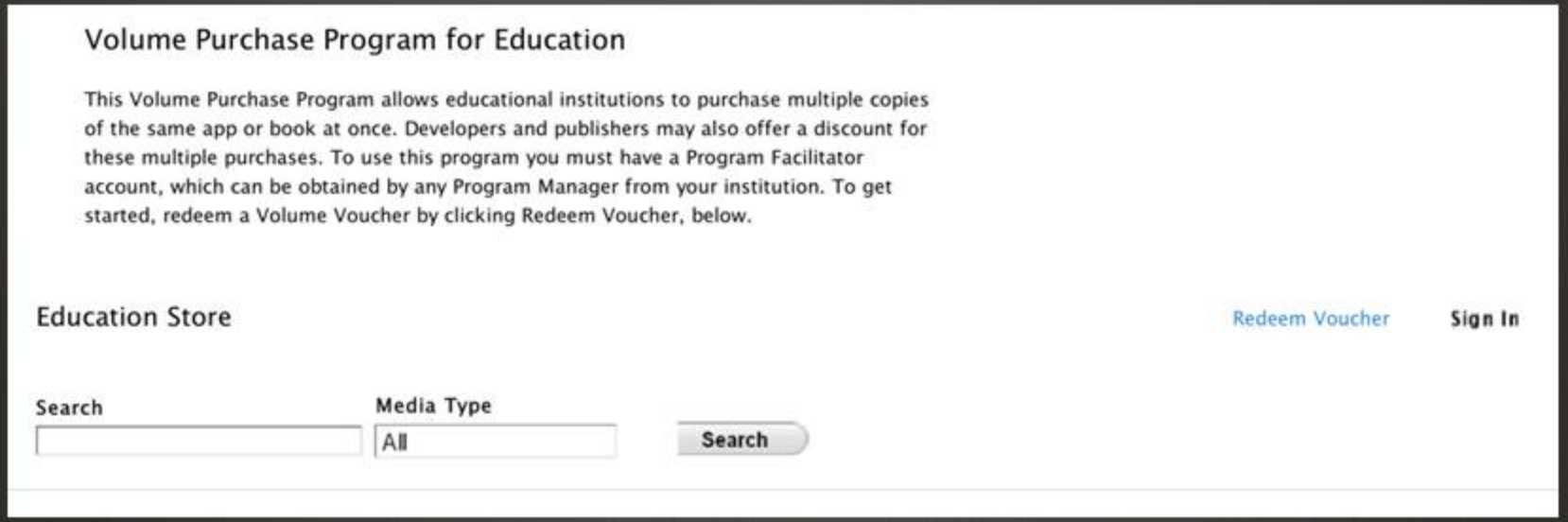
It's quick and easy to set up your organization for volume purchasing. First, designate yourself or someone else in your organization as the Program Manager. Then you can sign up Program Facilitators, which will allow them to make purchases.

If your institution is tax exempt, you will not be charged sales tax. The program also allows app developers to offer special pricing for purchases of 20 apps or more.

Enroll Now ▸ Frequently Asked Questions ▸

http://www.apple.com/education/volume-purchase-program/

Next Step: Volume Purchase Program



http://www.apple.com/education/volume-purchase-program/

How many of you would share your iPad with a complete stranger?

mosippy. All those who think I'm cute raise your hand. Flickr.com. 13 Dec 2006. <http://www.flickr.com/photos/cgandolfo/1415120191/ >

A small ~~problem~~ opportunity:

Apple has designed iOS devices to be used by a single end-user, connected to one Apple ID

But we want to lend iPads out to different patrons in an efficient way…

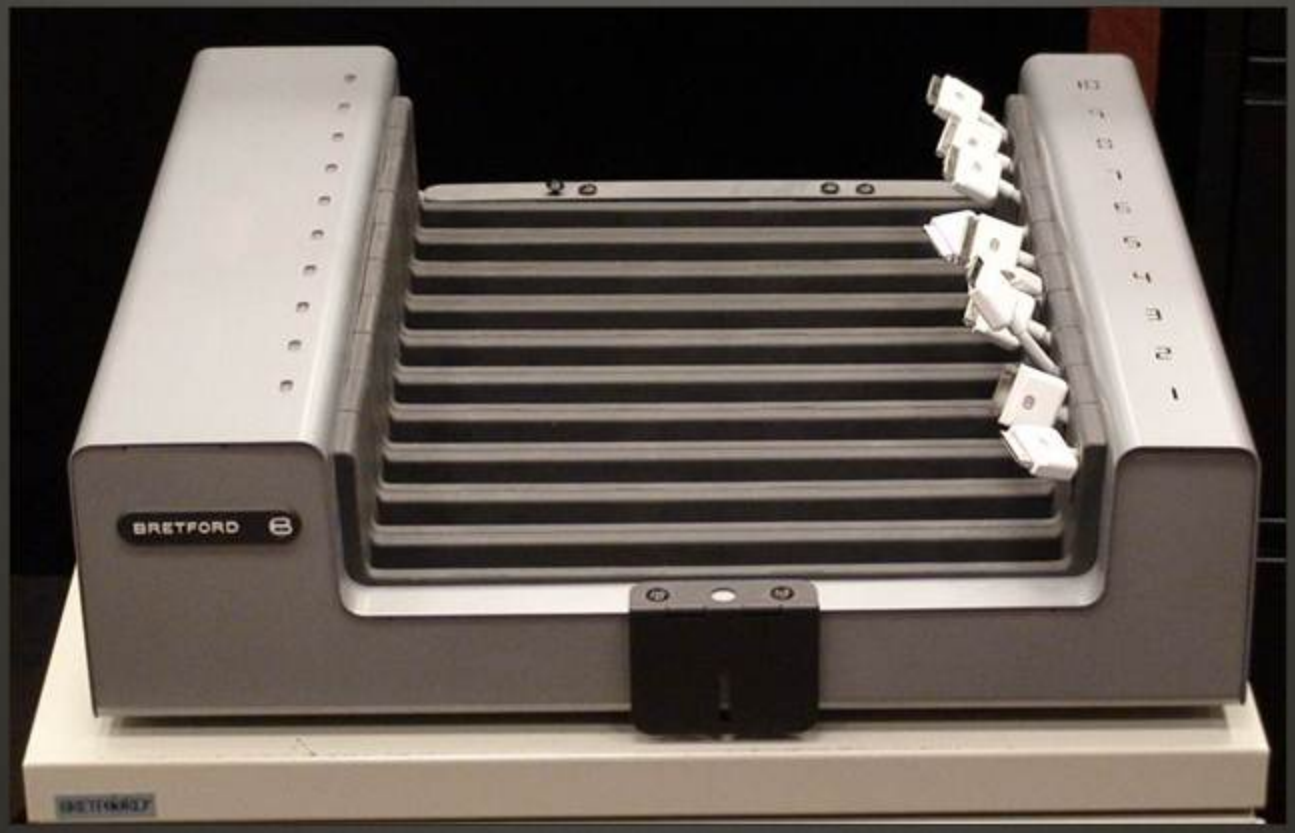
How do you get around this ~~limitation~~ feature?

iPad Syncing

iPad Syncing

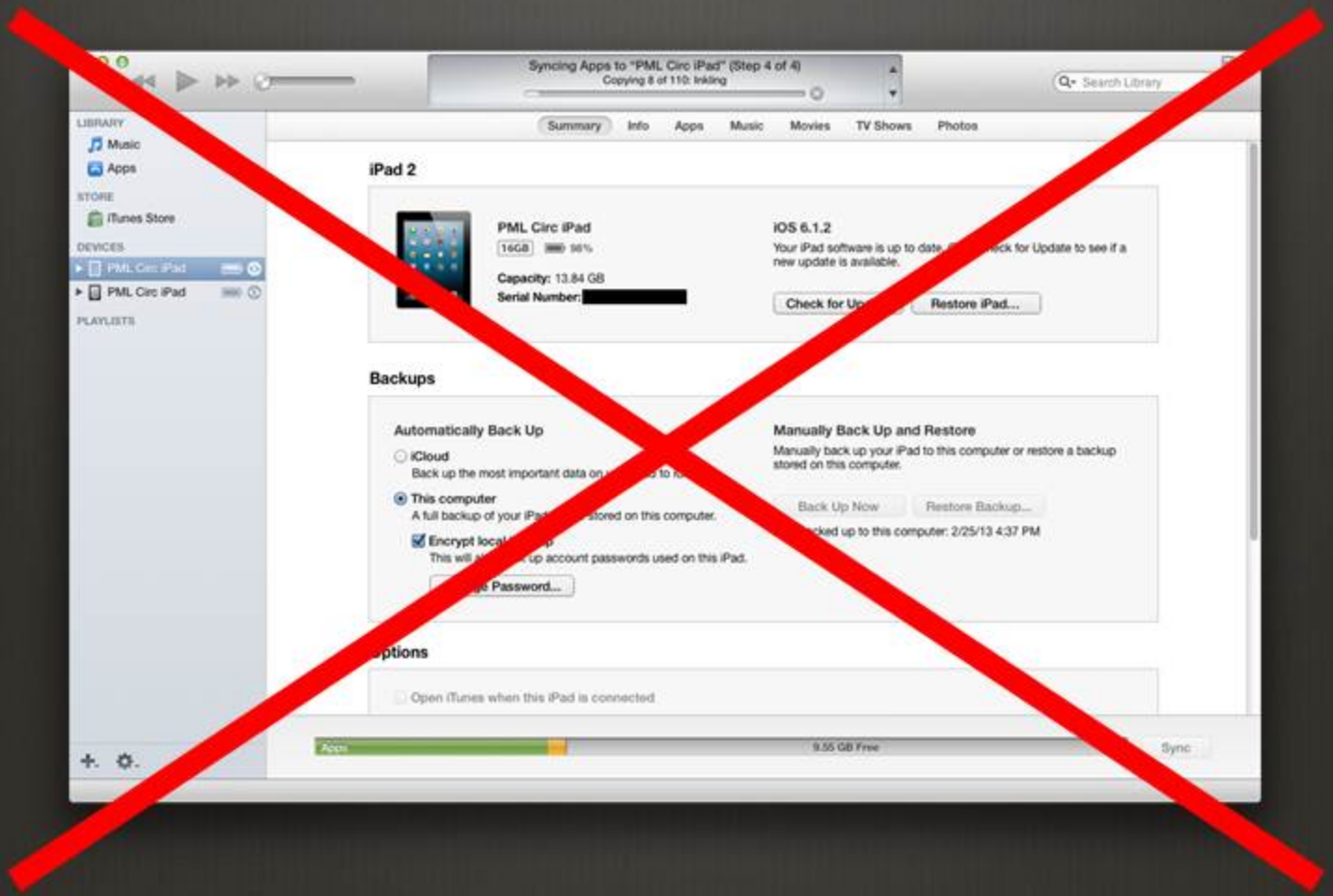
iPad Syncing

iPad Syncing



Bretford Sync Tray for iPad

iPad Syncing – Is there a better way?



Next Step: Apple Configurator

Patron Response

Frequent "on the spot" training opportunities at the time of Checkout.

Many patrons take out iPads to evaluate possible purchase

Prepare for and counteract students who "work the system"

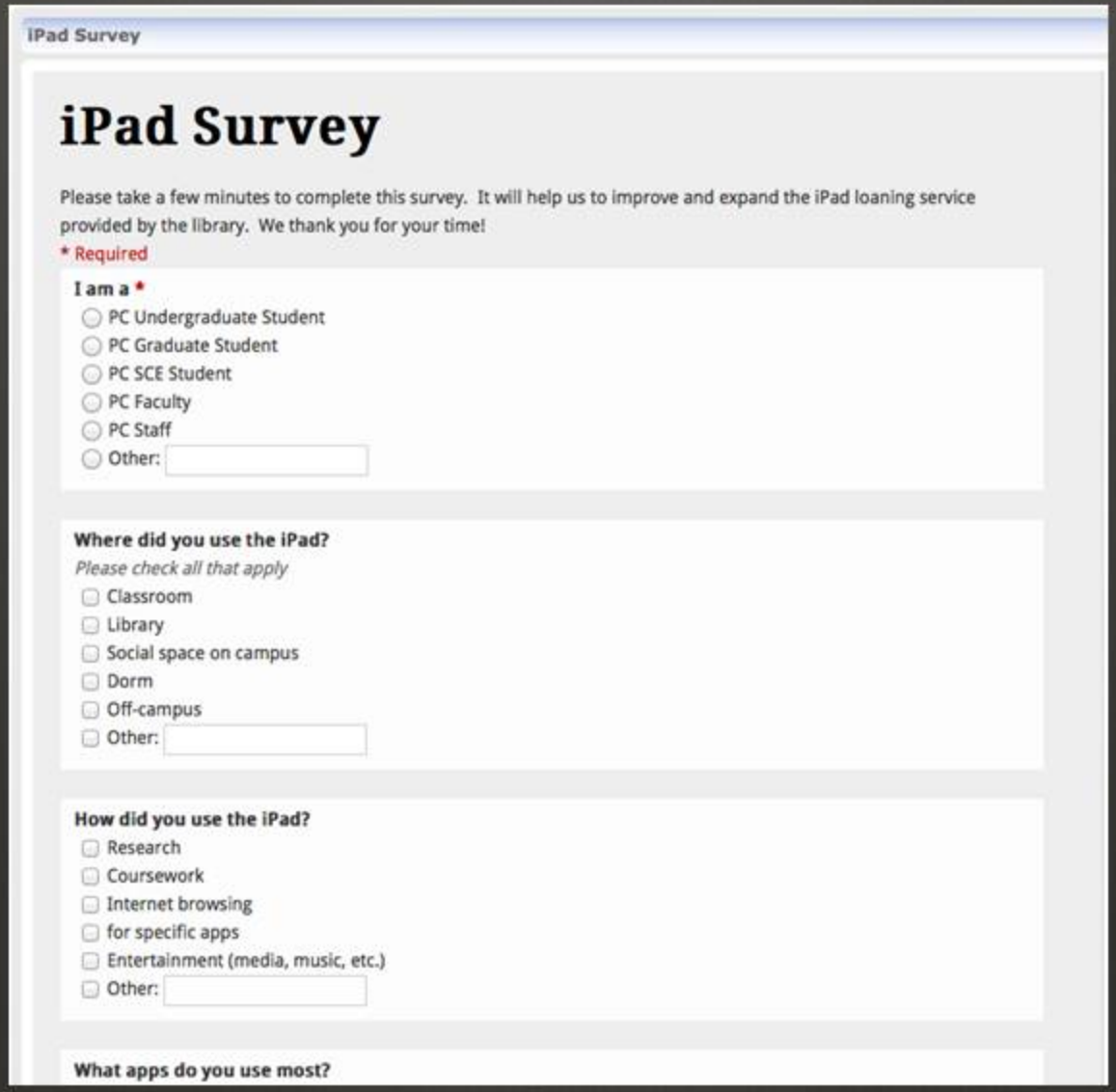
Prepare for other departments on campus to request use of iPads – sometimes in large quantities!

Bonus: high demand can provide leverage for future purchases

Patron Response

Anecdotal reports are helpful, but they are not enough to gauge effectiveness of the program..

Patron Assessment



iPad Survey

iPad Survey

Please take a few minutes to complete this survey. It will help us to improve and expand the iPad loaning service provided by the library. We thank you for your time!

* Required

I am a *

- ○ PC Undergraduate Student
- ○ PC Graduate Student
- ○ PC SCE Student
- ○ PC Faculty
- ○ PC Staff
- ○ Other:

Where did you use the iPad?

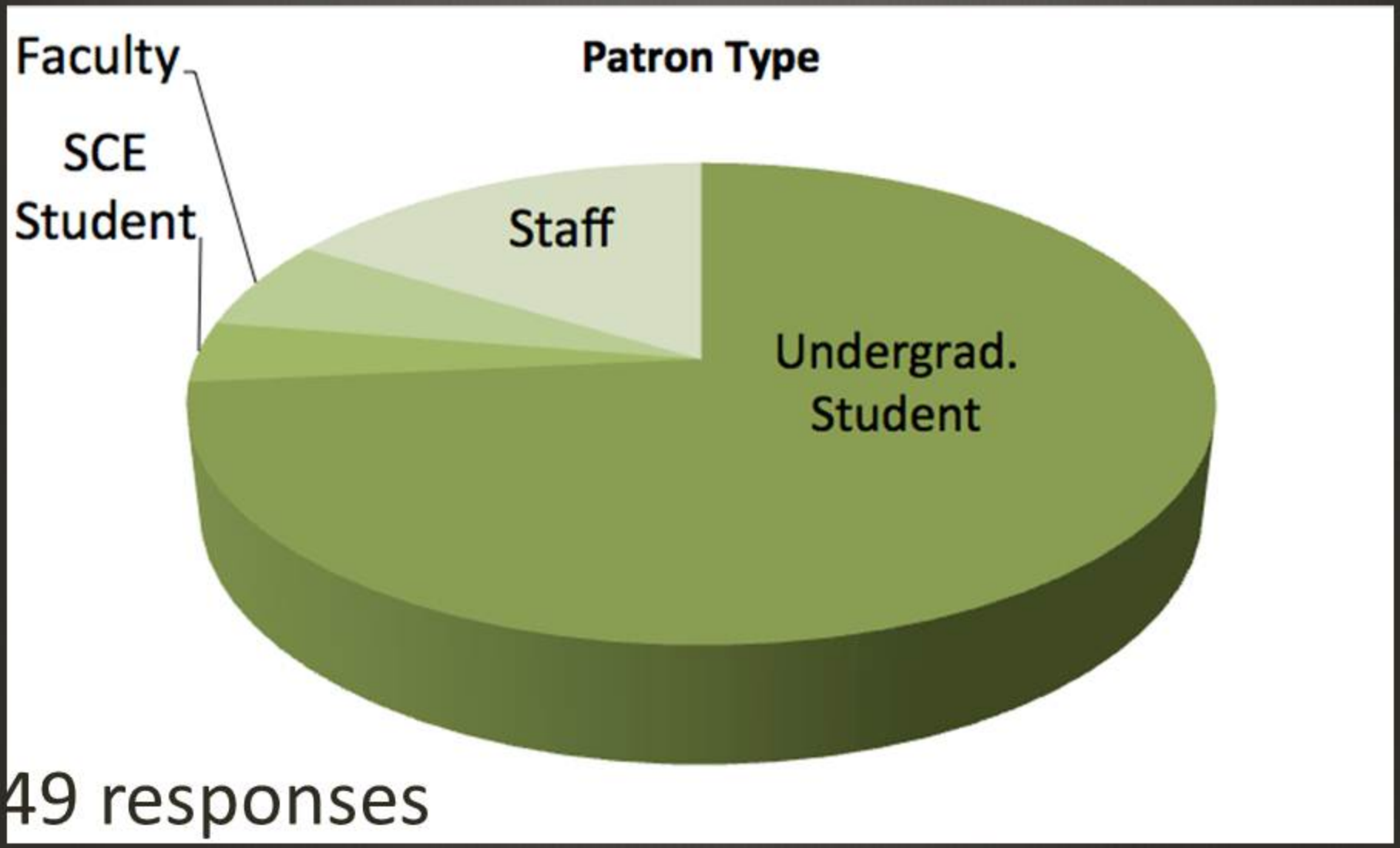
Please check all that apply

- ☐ Classroom
- ☐ Library
- ☐ Social space on campus
- ☐ Dorm
- ☐ Off-campus
- ☐ Other:

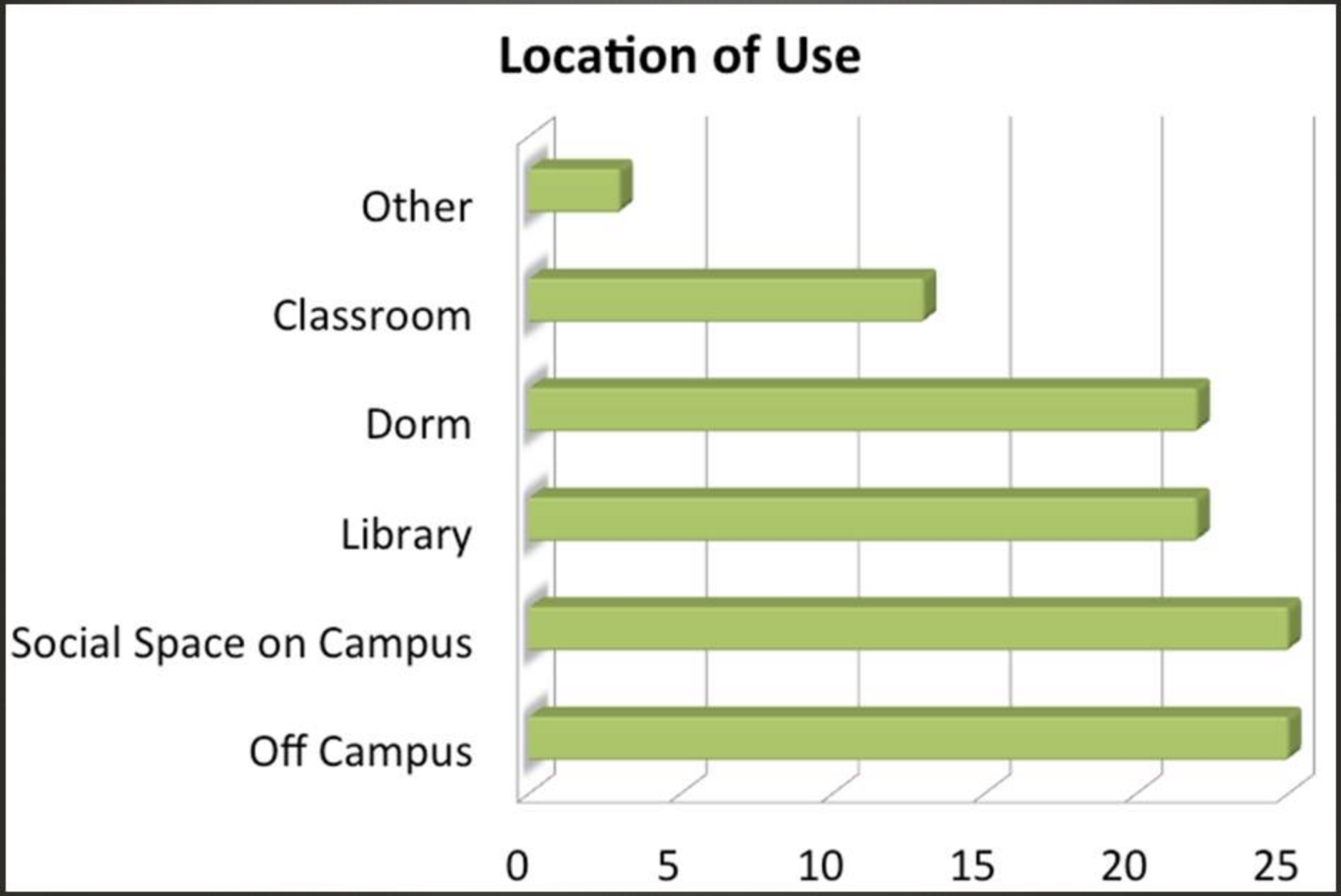
How did you use the iPad?

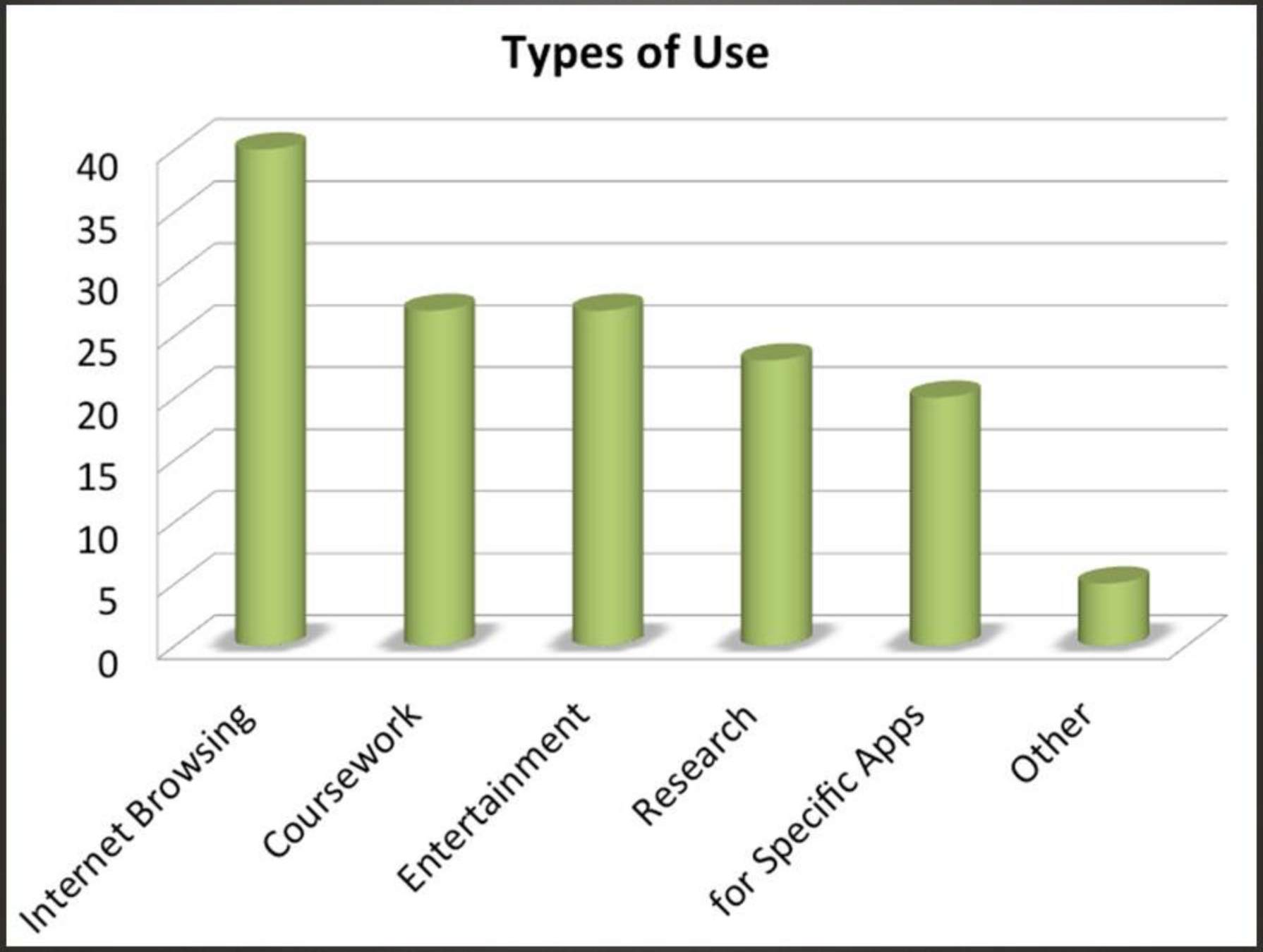
- ☐ Research
- ☐ Coursework
- ☐ Internet browsing
- ☐ for specific apps
- ☐ Entertainment (media, music, etc.)
- ☐ Other:

What apps do you use most?



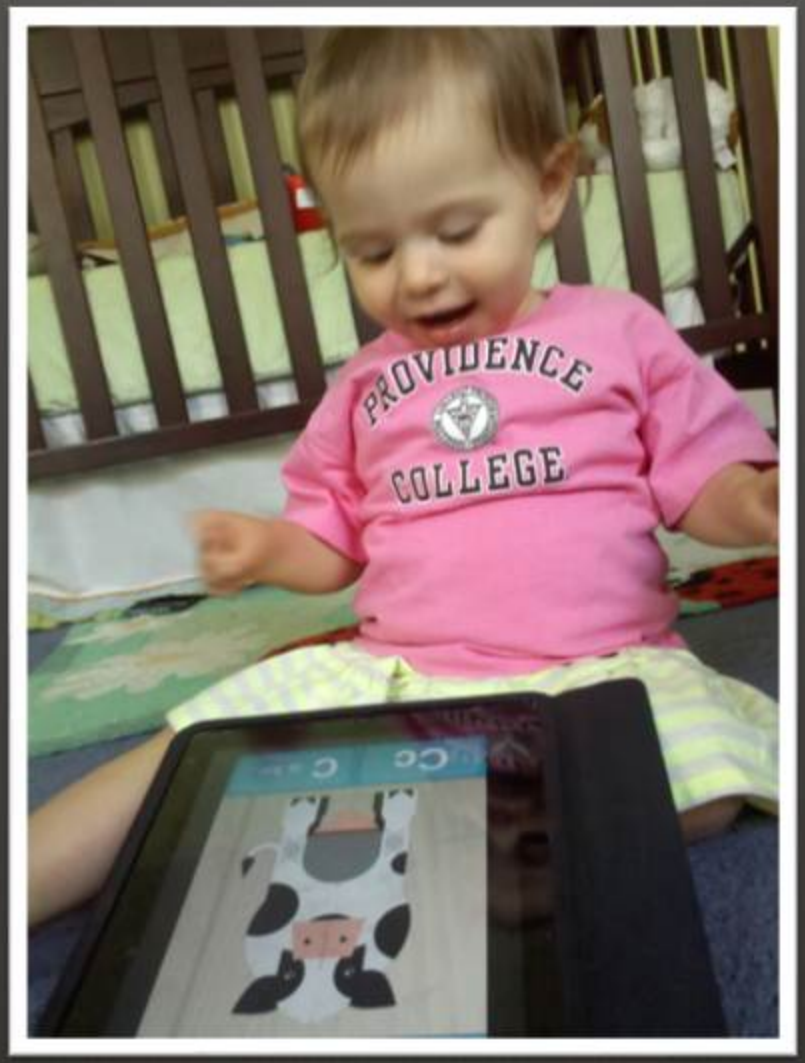
49 responses


Location of Use
Other
Classroom
Dorm
Library
Social Space on Campus
Off Campus
0
5
10
15
20
25


Types of Use
40
35
30
25
20
15
10
5
0
Internet Browsing
Coursework
Entertainment
Research
for Specific Apps
Other

Programming

Future Plans for the Program



Questions?

Please email us with any questions

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Julie DeCesare:
jdecesa1 AT providence DOT edu

Hailie Posey:
hposey AT providence DOT edu

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