

Providence College

From the Selected Works of Julie A (DeCesare) Cicilline

May 10, 2013

We're All on this Cloud Together: a Look at Five Innovative, Patron-Centered Projects at Providence College

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Available at: https://works.bepress.com/julie_decesare/12/

We're All on this Cloud Together: A Look at Five Innovative, Patron-Centered Projects at Providence College

Communities in the Cloud, the Commons, and the College

ACRL New England Annual Conference | 2013

ASSOCIATION of
COLLEGE and New
RESEARCH England
LIBRARIES Chapter

theLibrary
@Providence College

Why are we here?*



***The Meaning of Life will not be included in this presentation**

Project 1: Faculty book selection using GOBIAAlerts



THE PROBLEM:

It's not always easy to get faculty to recommend subject-specific books to buy for the Library.



Solution attempted: Library liaison newsletter!



Result:
**FAIL (not quite epic, but fail
nonetheless)**

Automation to the rescue?

GOBI

(a feature from YBP Library Services)



**It all started with buy-in
from one faculty member**



Now I have full
participation!*



***not really**



Project 2: Publishing INTI

Digital Publishing Services' Mission



...to investigate new collaborations and publishing models for supporting local faculty and student scholarship and creative works.

Inti: Revista de literatura hispánica

- *Inti* founded by Dr. Roger B. Carmosino in 1974.
- Subscription-based, peer-reviewed, print journal.
- Publishes results of academic research in all areas of Latin American and Spanish Peninsular letters.
- Publication vehicle for creative writing from the Hispanic world.

Digital Publishing Services



INTI ARCHIVE

<http://bit.ly/archiveinti>

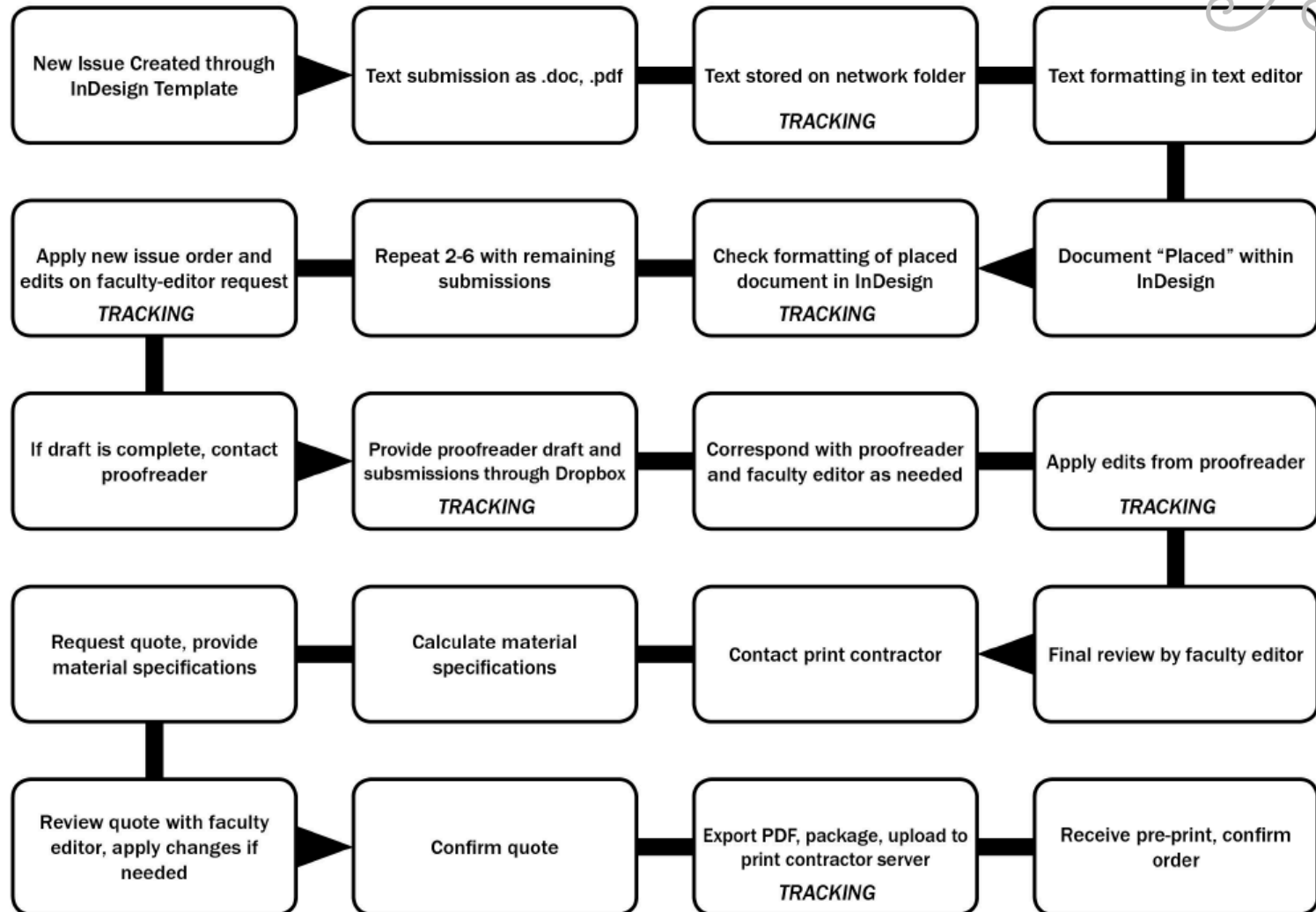


INTI PRINT

<http://bit.ly/intiprint>



Digital Publishing Services' *Inti* Digital Print-on-Demand Workflow



Digital Publishing Services



INTI JSTOR

<http://bit.ly/intijstor>



INTI WEB

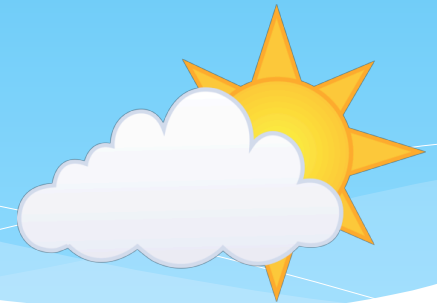
<http://bit.ly/intiweb>



Supporting Ongoing Change

DPS:

- Evolves as *Inti* evolves within the current disruptive scholarly communication landscape;
- Supports *Inti*'s traditional and new communication channels through distributed roles and responsibilities;
- Looks for global publishing practices, while respecting local idiosyncrasies;
- Incorporates continuous departmental self-assessment and training;
- Remains true to its original mission to investigate new collaborations and publishing models.



Project 3: The 2020 Project



The Request: Compile articles and resources about the future of higher education for our Academic Affairs Council (over 25 administrators of the college, lead by our Provost).

- **Accountability & Transparency**
- **Career & Postgraduate Needs**
- **Faculty Characteristics**
- **Students**
- **Teaching, Learning, & Research**



Engaging Fully in Research Activities as Service Provider and Steward of Content

Across the highly divergent future research environments shared through the scenarios, research libraries will have the opportunity to provide a broad set of services to researchers throughout the research process. Those services require the library professional of the future to be a fully engaged member of the research team with responsibility to create, describe, curate, control access, and authenticate information.

- ARL 2030 Scenarios: A User's Guide for Research Libraries

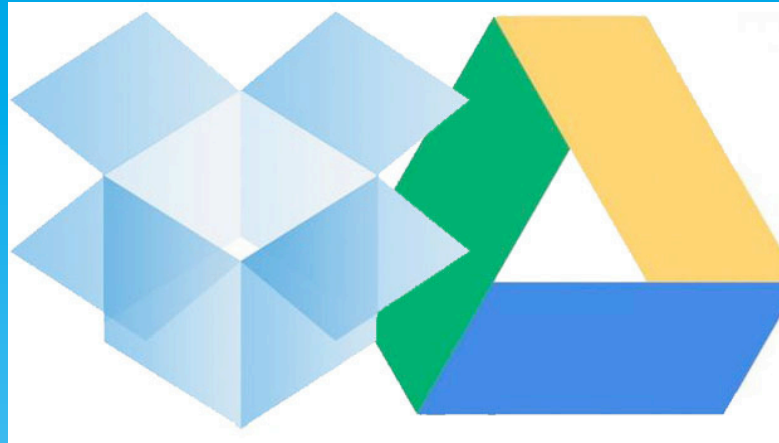




THE CHRONICLE

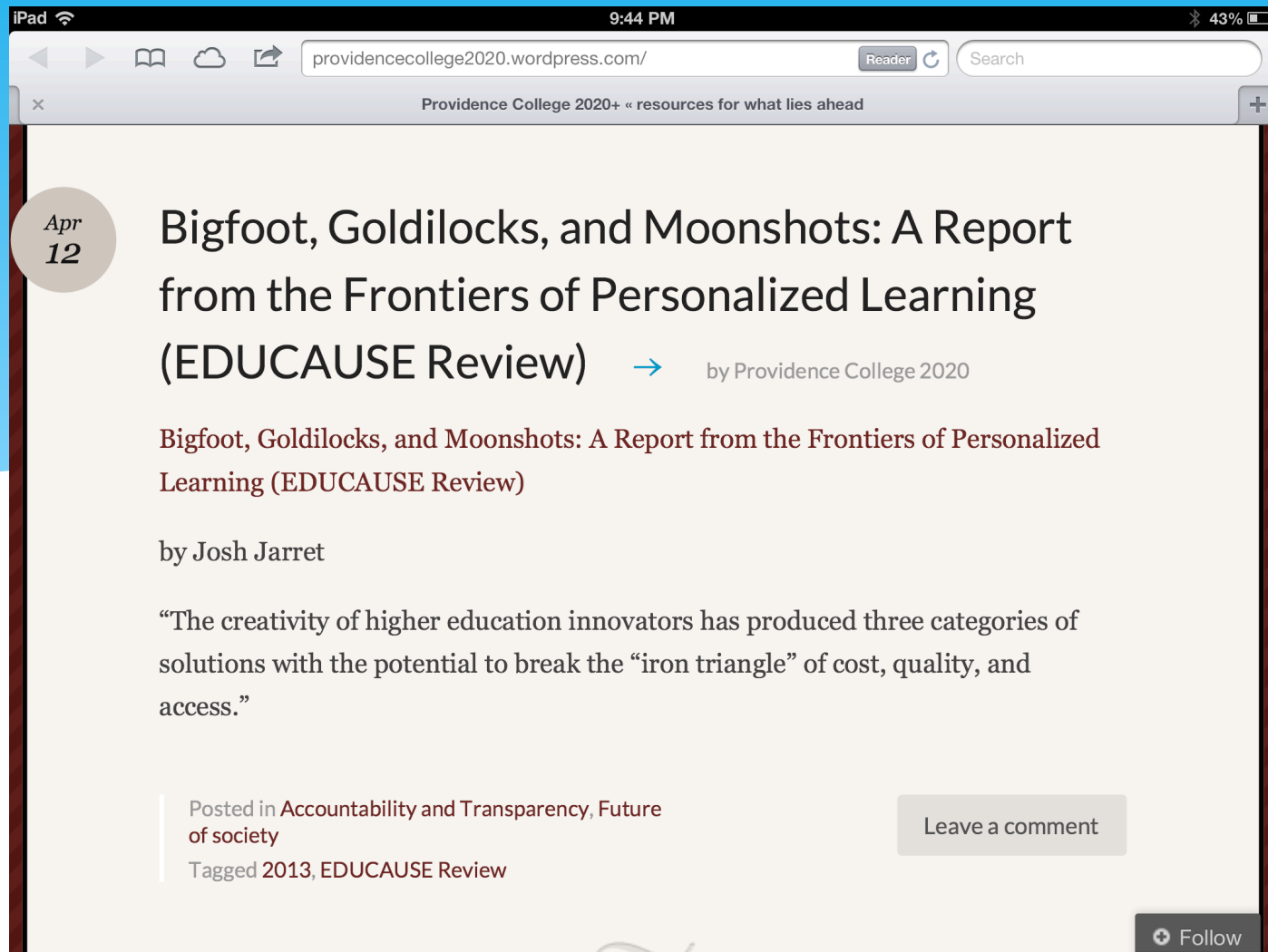
of Higher Education S

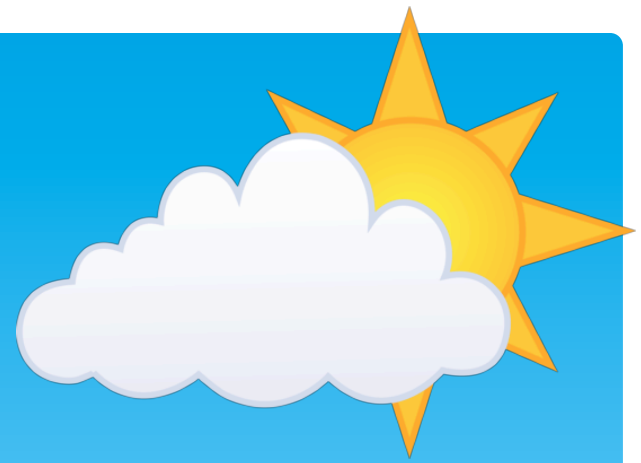




WORDPRESS

<http://providencecollege2020.wordpress.com/>

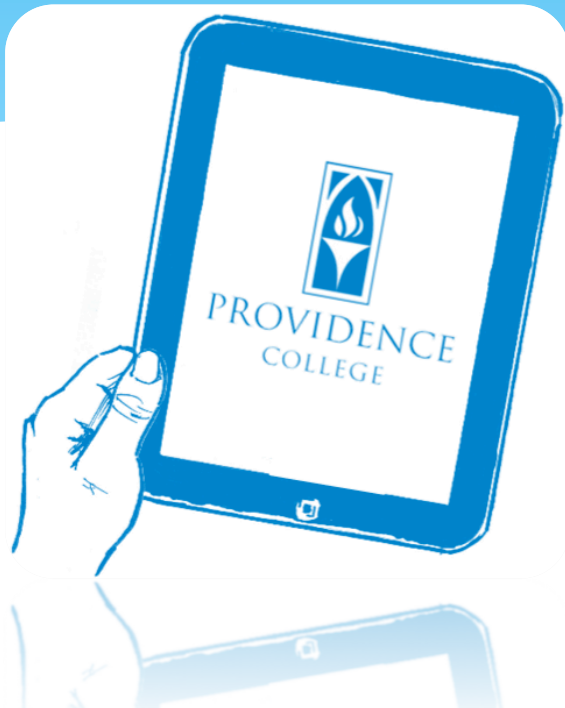




Project 4: iPad Lending Program



**Goal: provide access to iPads
as teaching, learning and
research tools for the PC
community.**



COSTS



Building a basic 10 iPad loaner pool:

10 iPad 2s	\$3790*-	\$3990
Protective cases	\$100 -	\$500
Carry bags and labels	\$10 -	\$120
Feeling lucky? 10 AppleCare+ plans	\$0 -	\$990
Mac Mini + monitor	\$600 -	\$1000
SyncTray to sync, charge and store	\$250 -	\$1000
	<hr/>	
	\$4750 -	\$7600

*BG701LL/A –Apple Education discount price for a 10 pack of iPad 2s

APPS



App Guide

<http://providence.libguides.com/AppGuide>

PROVIDENCE COLLEGE
Research Guides

- Researching an "A" Paper
- Academic Integrity & Citation Guide
- Databases A to Z

Phillips Memorial Library » Research Guides » App Guide

App Guide Tags: apps, ipads

Last Updated: Jun 6, 2012 | URL: <http://providence.libguides.com/AppGuide> | [Print Guide](#) | [RSS Updates](#) | [SHARE](#) | [f](#) | [t](#) | [e](#) | ...

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Follow this index for more information about the Apps on your iPad:


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Maps & Travel

 **Google Earth**
Hold the world in the palm of your hand. With Google Earth for iPhone, iPad, and iPod touch, you can explore the same global satellite and aerial imagery available in the desktop version of Google Earth. Explore the world's population and a third of the world's land mass.

 **HistoryMaps**
"History: Maps of World" is a fun and educational collection of high-resolution historical maps. Check it out to keep up with your history, learn something about history.

 **Maps**
Find your way from here to there and back again. Using GPS or a known Wi-Fi hotspot and a digital compass, Maps on iPad shows you where you are.

 **Museum Planet**
Museum Planet provides comprehensive narrated photo tour/guides to historic sites in New York City.

iPad Survey

Please take a few minutes to complete this survey. It is provided by the library. We thank you for your time.

*** Required**

I am a *

- ☐ PC Undergraduate Student
- ☐ PC Graduate Student
- ☐ PC SCE Student
- ☐ PC Faculty
- ☐ PC Staff
- ☐ Other:

Where did you use the iPad?

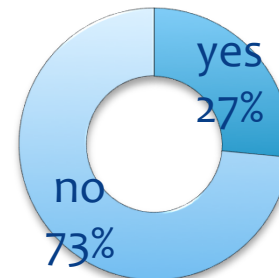
Please check all that apply

- ☐ Classroom
- ☐ Library
- ☐ Social space on campus
- ☐ Dorm
- ☐ Off-campus
- ☐ Other:

How did you use the iPad?

- ☐ Research
- ☐ Coursework
- ☐ Internet browsing
- ☐ for specific apps
- ☐ Entertainment (media, music, etc.)
- ☐ Other:

Did you use the library's App Guide?



App Use

Safari/Internet

Youtube

Pandora

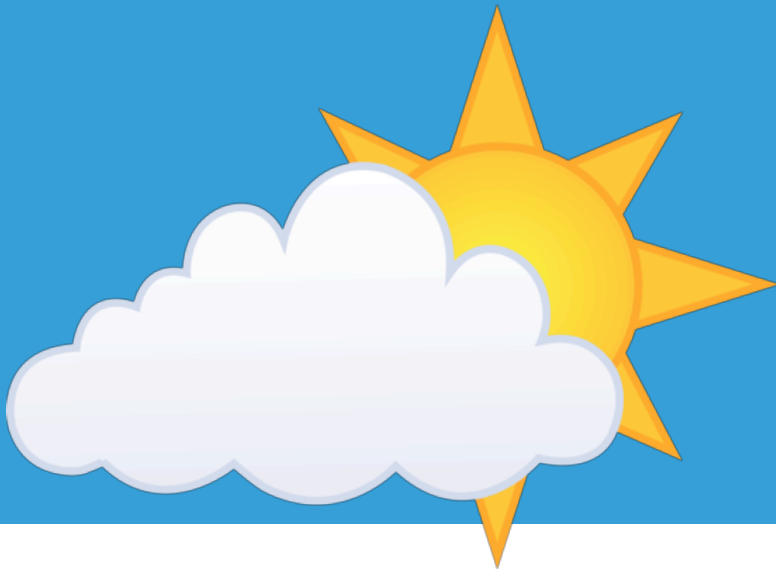
Notes Netflix

Facebook

Games

Evernote

Email



A bright yellow sun with a smiling face, wearing red sunglasses. The sun is set against a blue sky with white clouds.



Next Steps: VPP and Apple Configurator

The Apple Volume Purchase Program

The Volume Purchase Program allows educational institutions to purchase iOS apps and books in volume and distribute them to students, teachers, administrators, and employees.*

How to Enroll

It's quick and easy to set up your organization for volume purchasing. First, designate yourself or someone else in your organization as the Program Manager. Then you can sign up Program Facilitators, which will allow them to make purchases.

If your institution is tax exempt, you will not be charged sales tax. The program also allows app developers to offer special pricing for purchases of 20 apps or more.

[Enroll Now ▶](#)

[Frequently Asked Questions ▶](#)



Apple Configurator

Apple Configurator makes it easy for anyone to mass configure and deploy iPhone, iPad, and iPod touch in a school, business, or institution.

Three simple workflows let you prepare new iOS devices for immediate distribution,...

What's New in Version 1.2.1

Apple Configurator 1.2.1 improves stability and the experience upgrading from version 1.1.2....

- [Apple Web Site ▶](#)
- [Apple Configurator Support ▶](#)
- [App License Agreement ▶](#)

Information

Category: Utilities
Updated: Oct 31, 2012
Version: 1.2.1
Price: Free
Size: 16.2 MB
Languages: English, Chinese, Dutch, French, German, Italian, Japanese, Korean, Spanish
Seller: Apple Inc.
© 2012 Apple Inc. All rights reserved.

Rated 4+
Requirements:
OS X 10.7.5 or later

More by Apple

- OS X Mountain Lion**
Productivity
★★★★★
- Final Cut Pro**
Video
★★★★★
- Pages**
Productivity
★★★★★
- Logic Pro**
Music
★★★★★



Project 5: iHelp



THE CHALLENGE:

Four departments provide customer support & service, but there is a desire from for streamlined service from faculty & students



Known Barriers:

No additional staff

No additional funding

Different reporting structures

Different service philosophy & behaviors



Unifying Factors:

Customer service commitment

Willingness to communicate

Respect

Tools



Attainable Goals (for now):

iHelp.providence.edu

Single phone # for classroom support

Cross-training of student staff

Shared philosophy



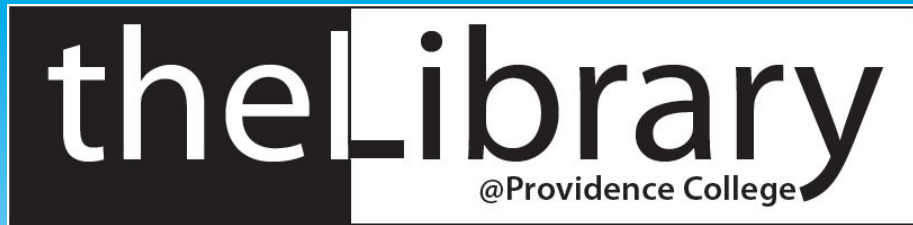
Attainable Goals (for later):

Space (for staff)

Space (for patrons)

ServiceNow





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