



From the Selected Works of Jennifer Allison

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Alternative Dispute Resolution (ADR) Research Guide

Jennifer Allison



Available at: https://works.bepress.com/jennifer_allison/111/

Alternative Dispute Resolution Research

Information about researching common ADR methodologies, including arbitration, negotiation, mediation, and more.



ME

What is "Alternative Dispute Resolution"?

Alternative Dispute Resolution (ADR) is a system of methodologies that parties can use to resolve disputes without resorting to litigation. These include arbitration, mediation, negotiation, and more.

The Legal Information Institute (LII) Wex online legal dictionary provides a **helpful and succinct overview of ADR and its methods.**

This research guide discusses materials and methods for researching ADR methodologies and practices in the Harvard Law School library and beyond.

Note: The law library has a separate guide devoted exclusively to international arbitration research.

HOLLIS: The Harvard Library Catalog

Use the **HOLLIS online library catalog** to find print and electronic materials in Harvard's libraries, including the law library.

This guide includes links to pre-populated HOLLIS searches that include either general keywords, Library of Congress Subject Headings, or both.

Links to HOLLIS searches in this guide appear in this format:

HOLLIS: "Alternative Dispute Resolution" AND "Law OR Legal"

About the Linked HOLLIS Searches in This Guide

- Linked searches are run in HOLLIS's "Everything" mode, which includes journal articles.
- To search only for books owned by Harvard's libraries, run the search in HOLLIS's "Library Catalog" mode instead.
- Most searches are deliberately broad.
 - Limit the search results by (a) adding additional keywords to the search query, (b) refining the results using the options listed on the right side of the HOLLIS screen, or (c) both.

GENERAL ADR RESEARCH

ADR HOLLIS Searches

- HOLLIS: (Complaint OR Grievance OR Appeal) AND (Dispute OR Conflict) AND (Resolution OR Management)
- HOLLIS: (Conflict OR Dispute) AND (Management OR Resolution) AND (Law OR Legal)
- HOLLIS: "Dispute Resolution (Law)"
- HOLLIS: ("Dispute Resolution" OR ADR) AND (Parties OR Stakeholders)
- HOLLIS: "Good Faith" AND (Law OR Legal) AND (Conflict OR Dispute) AND (Discussion OR Dialog*)
- HOLLIS: Ombuds AND (Dispute OR Conflict) AND (Resolution OR Management)
- HOLLIS: "Organizational Behavior" AND (Dispute OR Conflict) AND (Resolution OR Management)
- HOLLIS: "Power Imbalance" AND (Law OR Legal) AND (Conflict OR Dispute) AND (Discussion OR Dialog*)

Selected ADR Books

Alternative Dispute Resolution by Jay E. Grenig

Publication Date: Ongoing Updates

Up-to-date edition available in Westlaw (subscription database credentials required).

Alternative Dispute Resolution in a Nutshell by Jacqueline

M. Nolan-Haley

Publication Date: 2021 (5th ed.)

Alternative Dispute Resolution Practice Guide by Bette

Roth, Randall Wulff, Charles Cooper

Publication Date: Ongoing Updates

Up-to-date edition available in Westlaw (subscription database credentials required).

Comparative Dispute Resolution by Maria Federica Moscati

al. (eds.)

Publication Date: 2020

Discussions in Dispute Resolution: The Foundational

Articles by Art Hinshaw, Andrea Kupfer Schneider, and Sarah

Nedolph Cole (eds.)

Publication Date: 2021

Dispute Resolution: Examples and Explanations by Michael

L. Moffitt, Andrea Kupfer Schneider

Publication Date: 2020 (4th ed.)

Mediation and Dispute Resolution: Contemporary Issues and Developments by Tony Whatling

Publication Date: 2021

Readings in Restorative Justice by Sheila M. Murphy, Micheal

P. Seng, Allison R. Trendle (eds.)

Publication Date: 2021

ADR Journals

Note:

To access ADR journals in **Westlaw**, type *Alternative Dispute Resolution* in the search box on the home page but do not press return or click the search icon. Instead, select **Alternative Dispute Resolution Law Reviews and Journals** under Content Pages in the popup menu.

- Alternatives to the High Cost of Litigation

- American Journal of Mediation
- Cardozo Journal of Conflict Resolution
- Conflict Resolution Quarterly
- Dispute Resolution Journal
- Group Decision and Negotiation
- Harvard Negotiation Law Review
- International Journal of Conflict Management
- International Negotiation
- Journal of Conflict Resolution
- Journal of Dispute Resolution
- Journal of the International Ombudsman Association
- Mediation Quarterly
- Negotiation and Conflict Management Research
- Negotiation Journal
- Ohio State Journal on Dispute Resolution
- Pepperdine Dispute Resolution Law Journal
- Transnational Dispute Management
- World Arbitration and Mediation Review

Researching ADR Online

- ADR.ORG (American Arbitration Association)
- Bloomberg Law: Alternative Dispute Resolution Practical Guidance
(Bloomberg Law credentials required)
- From the Field: An Ombuds Guide
2021 report by Oladeji Tihamiyu, Clinical Fellow in the Harvard Negotiation and Mediation Clinical Program.
- International Centre for Dispute Resolution
- International Ombuds Association
An ombuds is a person who "assists individuals and groups in the resolution of conflicts of concerns."
- JAMS (jamsadr.com)
JAMS (formerly Judicial Arbitration and Mediation Services) is one of the largest providers of ADR services in the world.
- Lexis Plus: Topic Search - Alternative Dispute Resolution
(Lexis Plus credentials required)
- National Institute of Justice: Dispute Resolution
Search of the NIJ database for all materials to which the keyword "dispute resolution" has been assigned.
- Rand Corporation: Topic = Dispute Resolution
Includes blog postings, commentaries, and reports on this topic.
- Westlaw Edge: Alternative Dispute Resolution Secondary Sources
(Westlaw Edge credentials required)

ADR METHODOLOGIES

Methods for Resolving Disputes

There are many methods that parties can use to resolve their and quasi-legal disputes without resorting to litigation. are described below.

Arbitration

Arbitration is a common method of dispute resolution that is used by contracting parties. If a contract has an **arbitration clause** and a dispute arises, a **neutral arbitrator** can issue legally-enforceable resolution to the dispute (an **arbitration award**). Advantages to arbitration include reinforcing the parties' freedom of contract, preserving confidentiality, saving legal fees, and, potentially, more limited discovery than a court trial.

Many types of legal disputes are resolved through arbitration, including:

- Labor and employment disputes
- Commercial disputes (especially if the contract has a mandatory arbitration clause)
- Disputes governed by religious law, such as Jewish divorce cases

ARBITRATION: GENERAL RESEARCH

- American Arbitration Association: About Arbitration
- American Bar Association Section on Dispute Resolution: Arbitration
- Federal Arbitration Act (U.S. Code Title 9)

- Uniform Arbitration Act of 2000

ARBITRATION: HOLLIS SEARCHES

 HOLLIS: Arbitration AND (Law OR Legal)

HOLLIS: "Federal Arbitration Act"

HOLLIS: "Labor Arbitration"

HOLLIS: "Mandatory Arbitration Clause"

- HOLLIS: "Uniform Arbitration Act"

ARBITRATION RESEARCH IN SUBSCRIPTION DATABASES

Westlaw

- Content Page: **Arbitration Materials** (includes US and international awards, cases, rules, materials, and arbitrator profiles).
- Topic and key number range for arbitration is **25T ALTERNATIVE DISPUTE RESOLUTION > ARBITRATION, k110-439**.
- Westlaw's **Practical Law Library** also has a lot of materials related to ADR:
 - **Topics > Arbitration**: features libraries of standard documents and standard clauses for both the US and the UK.
 - **Topics > Litigation > Arbitration & ADR (US)**: includes a general overview of ADR mechanisms in the US, as well as practice notes for arbitration-related procedures under both federal and state law.

Lexis+

- For both the main Lexis+ database and the Lexis+ Practical Guidance library, type **arbitration** in the search box on the Lexis homepage to view arbitration materials, including sources, documents, and definitions of legal phrases.



INTERNATIONAL ARBITRATION

Arbitration is often used to resolve disputes arising in international commercial transactions.

The library has a separate guide for researching international arbitration.

- That guide describes how to use special databases like **KluwerArbitration** and **Jus Mundi** to research international arbitration treaties, rules, awards, and other materials.

Court ADR

Over the last few decades, US courts have increasingly established ADR programs to encourage parties to resolve their legal disputes without the expense of trials.

COURT ADR: GENERAL RESEARCH

- Google Search: courts AND ("dispute resolution" OR ADR) site:.gov
The results for this search include websites describing court ADR programs across the U.S., especially in state courts.
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COURT ADR: HOLLIS SEARCHES

- HOLLIS: (ADR OR "dispute resolution" OR mediation OR arbitration) AND "Court-Annexed"
- HOLLIS: (ADR OR "dispute resolution" OR mediation OR arbitration) AND "Court-Connected"
- HOLLIS: "Court Proceedings" AND "Dispute Resolution"
- HOLLIS: Courts AND Child AND (Protection OR Rights OR Welfare) AND (Mediation OR "Dispute Resolution")
- HOLLIS: Courts AND Diversion
- HOLLIS: Courts AND "Settlement Conference"
- HOLLIS: "Early Case Resolution"
- HOLLIS: "Justice (Administration of)" AND Courts AND (Dispute OR Conflict) AND (Management OR Resolution OR Settlement)
- HOLLIS: "Mandatory Mediation" AND Courts

Early Neutral Evaluation (ENE)

In Early Neutral Evaluation (ENE), disputing parties submit their case to a neutral evaluator through a confidential "evaluation session." The neutral evaluator considers each side's position and renders an evaluation of the case. Parties can include an ENE clause in a contract, which represents their agreement to submit to ENE in good faith.

EARLY NEUTRAL EVALUATION (ENE): GENERAL SEARCH

- Google Search: "early neutral evaluation" site:.gov
- Google Search: "early neutral evaluation" site:.org

EARLY NEUTRAL EVALUATION (ENE): HOLLIS SEARCHES

- HOLLIS: "Early Neutral Evaluation"

Government ADR

Under the **Administrative Dispute Resolution Act of 1996**, federal agencies are authorized to use ADR for resolving disputes.



The **Interagency Alternative Dispute Resolution Working Group** facilitates the use of ADR by government agencies. Its website, **adr.gov**, provides information about how this works in practice, including guidance on how to set up and maintain successful ADR processes, and links to related statutory and executive documents.

Mediation

In the mediation process, the disputing parties meet with a **neutral** person who **facilitates the discussion** of their disagreement and the helps them negotiate a compromise.

The goal of the mediator is not to judge which party is "right" or "wrong," or to "solve" the conflict for the parties. Instead, the mediator encourages the parties to communicate about their differences so they can reach a mutually-agreeable solution.

Mediation is not an ideal solution in all conflict situations, especially when there is an imbalance of power between the parties, or when the relationship has a history of being manipulative, abusive, or violent.

MEDIATION: GENERAL RESEARCH

- American Bar Association Division for Public Education: How Courts Work - Mediation
- American Bar Association Section on Dispute Resolution: Mediation
- Mediation: The Six Stages (Nolo)

MEDIATION: HOLLIS SEARCHES

- HOLLIS: Mediation AND (Dispute OR Conflict) AND (Management OR Resolution)
- HOLLIS: Mediation AND Discrimination
- HOLLIS: Mediation AND (Housing OR Eviction OR "Landlord-Tenant")
- HOLLIS: Mediation AND "Implicit Bias"
- HOLLIS: Mediation AND Intergroup AND (Conflict OR Dispute) AND (Dialog OR Dynamic)

- HOLLIS: Mediation AND "Power Imbalance"
- HOLLIS: Mediation AND "Power Dynamics"

HOLLIS: "Shuttle Mediation"

HOLLIS: "Workplace Mediation"

Arb / Arb-Med

Arb has features of both mediation and arbitration. The parties first try to resolve their disputes through mediation. If that does not resolve it, then the process switches to a binding arbitration.

Arb-med starts with an arbitration proceeding, after which a non-binding arbitration award is issued. Then, the parties work with a mediator to attempt to resolve their conflict.

MED-ARB / ARB-MED: GENERAL RESEARCH

- Google Search: "med-arb" OR "arb-med" site:.org
- Lexis+ Practical Guidance: Mediation-Arbitration Considerations Practice Note
Lexis+ subscription database credentials required.

MED-ARB / ARB-MED: HOLLIS SEARCHES

- HOLLIS: "Med-Arb" OR "Arb-Med"
- HOLLIS: "Mediation and Last-Offer-Arbitration"
- HOLLIS: "Mixed Mode" AND ("Dispute Resolution" OR ADR)
- HOLLIS: "Single Neutral" AND mediation AND arbitration

Negotiation

Parties who engage in negotiation **meet in good faith to discuss their dispute** with the goal of coming to a **mutually agreeable resolution**. Negotiation can take place with or without a lawyer.

NEGOTIATION: GENERAL RESEARCH

American Bar Association: Negotiate to Win

Interview with the authors of the 2019 book "Negotiation Essentials for Lawyers."

- Google Search: Negotiation AND Law site:.org
- HLS Program on Negotiation: Overcoming Cultural Barriers in Negotiation

NEGOTIATION: HOLLIS SEARCHES

- HOLLIS: Negotiation AND "Compromise (Law)"
- HOLLIS: Negotiation AND (Dispute OR Conflict) AND (Management OR Resolution)
- HOLLIS: Negotiation AND "Practice of Law"
- HOLLIS: "Negotiation Strategy" AND (Law OR Legal)


Online Dispute Resolution (ODR)

Online dispute resolution (ODR) gives parties the opportunity to resolve disputes when distance or other circumstances (such as global health emergencies like the COVID-19 pandemic) make it difficult or impossible for them to meet face-to-face.

In 2019, the **American Bar Association's Center for Innovation** published a **report on the use of ODR in the United States**. It

includes data about who is using ODR and their reasons for doing so.

ONLINE DISPUTE RESOLUTION: GENERAL RESEARCH

- 
- Google Search: "Online Dispute Resolution" site:.org
 - Harvard Negotiation and Mediation Clinical Program on Negotiation: Make the Most of Online Negotiations
 - The Impending Battle for the Soul of Online Dispute Resolution
 - Article by Harvard Negotiation and Mediation Clinical Program Fellow Oladeji Tihamiyu, published in the Cardozo Journal of Conflict Resolution in 2021.
 - Rand Corporation: "Online Dispute Resolution: Perspectives to Support Successful Implementation and Outcomes in Court Proceedings" (2021 Report)

ONLINE DISPUTE RESOLUTION: HOLLIS SEARCHES

- HOLLIS: "Conduct of Court Proceedings - Technological Innovations"
- HOLLIS: "Dispute Resolution" AND (Digital OR Internet OR Virtual OR Videoconferenc* OR Zoom)
- HOLLIS: "Online Dispute Resolution"
- HOLLIS: "Remote Advocacy" AND (Law OR Legal)

Peace Negotiations and Transitional Justice

For **post-conflict societies** in which people have been subjected to violence and human rights violations, transitional justice offers a means of **acknowledging and punishing prior harms**, while also furthering the goals of healing and rebuilding

PEACE NEGOTIATIONS AND TRANSITIONAL JUSTICE: GENERAL RESEARCH



International Center for Transitional Justice (ICTJ)

Peace Research Institute Oslo (PRIO)

PEACE NEGOTIATIONS AND TRANSITIONAL JUSTICE: HOLLIS SEARCHES

- HOLLIS: "Belfast Agreement" OR "Good Friday Agreement"
- HOLLIS: "Camp David Accords"
- HOLLIS: Colombia AND "Peace Accord"
- HOLLIS: "Dayton Accords"
- HOLLIS: Justice AND "Political Crimes and Offenses"
- HOLLIS: Justice AND "Post-Conflict"
- HOLLIS: Justice AND "Postwar Reconstruction"
- HOLLIS: "Oslo Accords"
- HOLLIS: "Peace-Building" OR "Peace Process"
- HOLLIS: "South Africa Truth and Reconciliation Commission"
- HOLLIS: "Transitional Justice" AND Trauma AND Healing
- HOLLIS: (Transitional OR Transformative) AND Justice
- HOLLIS: "Truth and Reconciliation"

Restorative Justice

Restorative justice involves creating a **criminal restitution process** focusing on the needs of all stakeholders, including the **victim**, the **offender**, and the **community**. It can include facilitated dialogues between criminal offenders and their victims, which are used to foster offender accountability, victim healing, and social reintegration for both parties.



RESTORATIVE JUSTICE: GENERAL RESEARCH

- Center for Court Innovation: Restorative Justice
- Center for Restorative Justice (Suffolk University)
- Harvard Negotiation and Mediation Clinical Program (HNMCP): From the Field: A Restorative Justice Guide
- United Nations Office on Drugs and Crime: Handbook on Restorative Justice Programs

RESTORATIVE JUSTICE: HOLLIS SEARCHES

- HOLLIS: Criminology AND "Restorative Justice"
- HOLLIS: Justice AND "Victims of Crimes"
- HOLLIS: "Reparation (Criminal Justice)"
- HOLLIS: Restorative AND Dialog*
- HOLLIS: "Restorative Justice" AND Sentencing
- HOLLIS: "Restorative Justice" AND "Victims' Rights"
- HOLLIS: "Restorative Justice" AND (Youth OR Juvenile)
- HOLLIS: Victim AND Offender AND Mediation

ADR DISPUTE TYPES

Areas of Law That Employ ADR Methods

This section provides pre-populated HOLLIS searches and tips for ADR research involving specific types of disputes.



Antitrust Disputes

HOLLIS: ("Antitrust" OR "Anti-Competition" OR Cartel) AND "Dispute Resolution" OR ADR)

RESEARCH TIP:

The **Justice Department's Updated Guidance Regarding the Use of Arbitration and Case Selection Criteria (Nov. 2020)** describes how ADR methods can be used in antitrust cases. Additionally, the Lexis+ Practical Guidance library (subscription database credentials required) has an **Arbitration in Antitrust Cases Practice Note**.

Civil Rights Disputes

- HOLLIS: "Civil Rights" AND (Dispute OR Conflict) AND (Resolution OR Management OR Settlement)
- HOLLIS: "Community Relations" AND (Dispute OR Conflict) AND (Resolution OR Management OR Settlement)
- HOLLIS: "Social Conflict" AND Resolution
- HOLLIS: "Social Justice" AND (Dispute OR Conflict) AND (Resolution OR Management OR Settlement)

RESEARCH TIP:

Amy J. Cohen's 2022 Connecticut Law Review Article, *The Rise and Fall and Rise Again of Informal Justice and the Death of ADR*, traces ADR's historical focus on delivering "informal justice," and discusses how its development makes ADR an ideal vehicle for (a) re-imagining solutions to conflicts caused by social inequities and (b) effecting social and political change.

Commercial / Consumer / Sales Law Disputes

- HOLLIS: "Arbitration Agreements, Commercial"
- HOLLIS: Consumer AND (Arbitration OR Mediation OR Dispute OR ADR)
- HOLLIS: "Mandatory Arbitration Clause" AND "Consumer Contract"
- HOLLIS: Ombudsman AND Consumer AND Dispute

RESEARCH TIP:

For examples of ADR and arbitration clauses that can be added to commercial contracts, go to **Westlaw's Practical Law database** and click **Commercial Transactions > General Contract & Boilerplate**. Then run this search: "arbitration" or "dispute resolution."

Construction Disputes

- HOLLIS: Construction AND (Law OR Legal OR Contract) AND (Dispute OR Mediation OR Arbitration)

RESEARCH TIP:

Westlaw's Practical Law database includes many practice-oriented materials for ADR in construction law cases. From the Practical Law home screen, click **Sectors > Construction > Claims & Dispute Resolution**.

Education Disputes

- HOLLIS: "Higher Education" AND (Conflict OR Dispute) AND (Mediation OR Resolution OR Management)

HOLLIS: (Student OR Academic) AND (Affairs OR Administration) AND (Dispute OR Conflict) AND (Resolution OR Mediation)



RESEARCH TIP:

Managing Conflict in Higher Education, available through the website of the Provost's Office of the University of Miami, offers a brief, keyword-rich explanation of the various uses of ADR for conflict management in university settings.

Family Law Disputes

- HOLLIS: Child AND (Advocacy OR Welfare OR Rights OR Protection) AND (Mediation OR Dispute)
- HOLLIS: "Collaborative Law"
- HOLLIS: "Divorce Mediation"
- HOLLIS: "Domestic Relations" AND (Negotiation OR Mediation OR Dispute OR Conflict)
- HOLLIS: "Family Mediation"
- HOLLIS: Parent* AND (Mediation OR "Dispute Resolution" OR ADR)
- HOLLIS: Visitation AND (Mediation OR "Dispute Resolution" OR ADR)

RESEARCH TIP:

Visit the **Academy of Professional Family Mediators (APFM) FAQs about Family Mediation** to learn more about how mediation is used to resolve disagreements about divorce, child custody, inheritance, elder care, and more.

Housing Disputes

- HOLLIS: (Landlord OR Tenant OR Rental OR Housing OR Eviction) AND (Dispute OR ADR OR Mediation OR Negotiation) AND (Resolution OR Management)

RESEARCH TIP:

In 2021, the Harvard Negotiation Mediation and Clinical Dispute Resolution Program and the American Bar Association jointly published a report on how ADR can be used to resolve landlord/tenant disputes: **Designing for Housing Stability: Best Practices for Court-Based and Court-Adjacent Eviction Prevention and/or Diversion Programs.**

Intellectual Property Disputes

- HOLLIS: Infringement AND ("Dispute Resolution" OR ADR)
- HOLLIS: (Patent OR Trademark OR Copyright OR "Intellectual Property") AND (Dispute OR Arbitration OR Mediation)

RESEARCH TIP:

For more information about how ADR is used to resolve IP disputes around the world, visit the **World Intellectual Property Organization (WIPO) Alternative Dispute Resolution page.**

Labor and Employment Disputes

- HOLLIS: "Collective Bargaining Agreement"
- HOLLIS: "Labor Relations" AND (Dispute OR Conflict) AND Resolution
- HOLLIS: Ombuds AND (Labor OR Labour OR Employ* OR Worker) AND Grievance
- HOLLIS: Workplace AND (Conflict OR Dispute) AND (Mediation Resolution OR Management)

RESEARCH TIP:

The **Federal Mediation and Conciliation Service (FMCS)** is a U.S. government agency that works to improve labor/management relations by providing mediation and arbitration services to industry throughout the United States.

DISPUTE SYSTEM DESIGN

About Dispute System Design

Dispute system design involves "the design of processes and of systems for preventing and managing disputes." It is not merely making a decision about using a particular ADR method to solve a dispute. Instead, it means creatively crafting ways to solve novel, complicated disputes that feature diverse and competing variables and interests.

Source: Rogers et al., *Designing Systems and Processes for Managing Disputes* (2013)).

Dispute System Design: Selected Books

Designing Systems and Processes for Managing Disputes by

Nancy H. Rogers, Robert C. Bordone, Frank A.E. Sander, Craig A. McEwen

Publication Date: 2019 (2nd ed.)

Dispute System Design: Preventing, Managing, and Resolving Conflict by Lisa Blomgren Amsler, Janet K.

Martinez, Stephanie E. Smith

Publication Date: 2020

Dispute System Design: Selected Articles and Book Chapters

- "Designing Ethical Online Dispute Resolution Systems: The Rise of the Fourth Party"
L. Wing et al., Negotiation Journal, 2021.
- "The Ethical Practice of Human-Centered Civil Justice Design"
J. Quintanilla and H Hinkle, Notre Dame JL Ethics & Pub. Policy, 2018.
- "International Dispute System Design: Shoals and Shifting Goals"
J. Martinez, J. Disp. Resol., 2020.
- "Why the Haves Come Out Further and Further Ahead: The Repeat Player Effect, Control over Dispute System Design, and Justice"
LB Amsler, Discussions in Dispute Resolution, 2021.

ETHICS IN ADR

Ethics in ADR

According to the American Bar Association, "Dispute Resolution professionals must be aware of the ethical standards that apply to their jurisdiction and area of practice." Visit the **ABA's ADR Resources page** to learn more about the work of ABA committees in this area, and to review standards, rules, and issues related to ethics in ADR.

ETHICS IN ADR: GENERAL RESEARCH

- Lexis+ Practical Guidance: Confidentiality in Arbitration
Lexis+ subscription database credentials required.

ETHICS IN ADR: HOLLIS SEARCHES

- HOLLIS: "Code of Conduct" AND (Negotiator OR Mediator)
- HOLLIS: "Legal Ethics" AND ("Dispute Resolution" OR ADR OR Mediation OR Negotiation OR Arbitration)

ADDITIONAL RESOURCES

ADR at Harvard Law School

- Harvard International Negotiation Program

The Harvard International Negotiation Program builds theory and practical tools to address the emotional and identity-based roots of modern conflict.

- Harvard Law School Negotiation and Mediation Clinical Program

The Harvard Negotiation & Mediation Clinical Program (NMCP) is the nation's first legal clinic focusing on dispute systems design and conflict management.

- Harvard Law School Program on Negotiation

The Program on Negotiation (PON) is an interdisciplinary research center dedicated to developing the theory and practice of negotiation and dispute resolution in a range of public and private settings.

- Harvard Mediation Program

HMP provides diverse opportunities to learn, practice and teach mediation, and to serve the community by promoting effective mediation services.

- HLS Faculty - ADR Interest Area

This page lists all HLS faculty members who list ADR among their areas of scholarly interest.



GETTING HELP

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 **Contact Historical & Special Collections at**
alc@law.harvard.edu 

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