

## Curriculum Vitae

### **Jennifer Schatz Bartlett**

Head of Reference Services  
University of Kentucky Libraries  
2-31 William T. Young Library  
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### **EDUCATION**

Master of Arts, English, December 2007, Murray State University, Murray, Kentucky  
Master of Library Science, May 1994, Indiana University, Bloomington, Indiana  
Bachelor of Arts, English, May 1991, Indiana University, Bloomington, Indiana

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### **PROFESSIONAL EXPERIENCE**

#### **Head of Reference Services**

##### **William T. Young Library, University of Kentucky, August 2010 to present**

Provide leadership to meet the research and reference needs of faculty, staff, students, and the community, incorporating new technologies, reference service models, and methods of information and service delivery. Oversee the reference, periodicals and microforms, information commons (The Hub at W.T.'s), disability services and distance learning services of the William T. Young Library; supervise five faculty librarians, three staff, three graduate assistants and approximately 10-12 student assistants. Advise and mentor departmental graduate assistants and interns. Perform general reference service and participate in instruction sessions. Maintain awareness of current research and reference service trends and instructional technologies. Compile data and prepare analytical reports on reference and related functions; participate in library committees and work groups.

#### **English and Linguistics Academic Liaison**

##### **William T. Young Library, University of Kentucky, August 2010 to present**

Serve as library materials selector for the English Department and Linguistics Program, working with departmental faculty and staff to ensure that holdings in these areas support research and teaching. Function as the primary point of contact between the Libraries and the subject departments to communicate needs and suggestions to the Libraries, and to disseminate information about library resources, collections and services to the departments. Respond to subject-specific reference and research needs and offer targeted library instruction.

**Head of Circulation Department****William T. Young Library, University of Kentucky, October 2007 to August 2010**

Manage and supervise nine staff and approximately 40 student assistants; administer and communicate circulation policies and procedures; lead planning and development of departmental units including reserves, stacks management, search/recall/holds, and fines/fees/room reservations; serve as liaison with security guards, Administrative Services, building operators, custodial services, and others; provide circulation leadership and expertise system-wide; advise on issues related to copyright and new technologies; compile data and prepare analytical reports on circulation and related functions; participate in library committees and work groups.

**Assistant Dean of Libraries (Interim)/Assistant Professor****Murray State University, Murray, Kentucky, December 2006 to September 2007**

Manage day-to-day operations of the University Libraries; directly supervise all library department heads; oversee space management issues in Waterfield and Pogue Libraries; support the Dean of Libraries in planning and management of library budgets, strategic planning, personnel management, and development of library policies and procedures; serve as the primary library administrator in the absence of the Dean and represent the Dean as assigned.

**Head of Research & Instructional Services/Assistant Professor****Murray State University, Murray, Kentucky, July 2005 to November 2006**

Supervise the reference, instruction and law library areas, as well as the NASA Curriculum Materials specialist; develop public service policies and procedures; represent the Library at on- and off-campus meetings in the absence of the Dean of Libraries; coordinate publicity, instructional material and web page content.

**Head of Research Services (Interim)/Lecturer****Murray State University, Murray, Kentucky, July 2003 to June 2005**

Supervise five librarians, three staff, and several student assistants; prepare weekly schedules and arrange coverage for the Waterfield Library reference and information desks; coordinate reference activities with other MSU Library departments, i.e., Media, Circulation, Interlibrary Loan, Special Collections, etc.; request product information and trials from print and online publishers; participate in general reference services via personal interview, telephone, mail, and electronic mail.

**Reference Librarian/Lecturer****Murray State University, Murray, Kentucky, August 2002 to June 2003**

Participate in general reference services via personal interview, telephone, mail, and electronic mail; conduct orientations, subject-specific and assignment-specific presentations of the library and its resources, both in the library and off-site, as well as teaching a two-credit information literacy course; work closely with MSU faculty members regarding library services; perform research and other duties as assigned.

### **Humanities Department Head**

**Northeast Regional Library, The Free Library of Philadelphia, Philadelphia, PA**

**October 2001 to August 2002**

Supervise staff of four librarians, one library assistant, and several volunteers; develop comprehensive collection in the areas of literature, languages, religion, philosophy, music, art, and audiovisual materials; serve as building supervisor during absence of Regional Librarian; provide reference and reader's advisory services; present computer workshops to patrons and staff; teach quarterly staff workshop, "Literature & Reader's Advisory Resources on the Internet;" write web pathfinders on various subjects.

### **Branch Supervisor**

**Welsh Road Library, The Free Library of Philadelphia, Philadelphia, PA**

**March 2000 to October 2001**

Supervise staff of two librarians, seven library assistants, and two municipal guards at the branch with the highest circulation in The Free Library system; provide reference and reader's advisory services; evaluate, select, and purchase materials; oversee building maintenance and security; maintain relationships with local schools, community organizations and press; schedule and host adult, young adult, and children's programs and speakers; work closely with Friends group on fundraising, programs, and building improvements.

### **Reference Librarian**

**Northeast Regional Library, The Free Library of Philadelphia, Philadelphia, PA,**

**January 1995 to March 2000**

Provide extensive reference and reader's advisory services; train library patrons and staff in Internet searching, software applications, DRA online catalog, and CDROM products in one-on-one and classroom settings; chair a building-wide computer procedure and policy committee; edit a monthly computer technology newsletter, *NERLink*; participate on system-wide computer interface and public access catalog design teams; serve on The Free Library reference books selection committee.

### **Administrative Assistant**

**Center for Excellence in Education (CEE), Indiana University, October 1991 to November 1994**

Develop and maintain content for information kiosk system located throughout the Education Building; manage CEE accounts and grants; order equipment; prepare budgets, proposals and project reports; make arrangements for conferences and meetings; maintain correspondence and files; process billing and monitor payroll; serve as CEE librarian/archivist.

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## **RESEARCH**

- **Location-Based Questions and a Mobile Campus App.** Investigating using a knowledge base of location-based reference and directional questions for a mobile library app, 2011-present. Article (co-authored with faculty in the University of Kentucky School of Library and Information Science) published in the September 2013 issue of *College & Research Libraries*.

- **Reference Service Points in Academic Libraries.** A survey of benchmark institutions and literature review concerning face-to-face and virtual reference service staffing, 2010-present.
  - **Circulation Statistics Study.** A survey of best practices for collecting circulation department statistics in ARL libraries, 2008-2010.
  - **Institution ID Study.** An investigation of individual identity management options for library patrons not affiliated with the university, 2008. Procedure developed with UK Libraries' Integrated Library System Committee and implemented in 2008.
  - **Self Checkout in Academic Libraries.** A survey of self-checkout systems installed in peer institutions and throughout Kentucky, vendors, available system features, etc. Paper presented at a state conference in April 2008.
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## TEACHING

### University of Kentucky

- Teaching information literacy instruction sessions and developing online research guides, with particular emphasis on American literature, British literature, and linguistics
- Presentations and tours of Library facilities, collections and services to students, faculty, community groups, and visiting scholars
- Faculty instructor for [UK 101/201](#), a 10 ½-week, letter-graded, one-credit-hour academic orientation course offered to first-year University of Kentucky students, 2011-present.
- Examples of instruction sessions and presentations:
  - Instructor for *Reference Services Basics* – a series of one-hour sessions geared toward library staff and library science graduate students, including “InfoKat and WorldCat Local – Which One to Use?,” “Database Searching with Academic Search Premier,” and “How to Do a Great Reference Interview (In Real and Virtual Worlds),” February-March 2012
  - Librarian/instructor for an introductory, three-hour library research session/ tour for 30 senior English students from Trimble County High School (Bedford, KY). Introduced students to the online catalog and journal databases, conducted tour, and fielded questions during students' independent study session, 14 January 2011
  - Librarian/instructor for Dr. Jill Rappoport's *ENG481G: Victorian Bodies* course in Fall 2011. Discussed basic library resources and databases (including *MLA International Bibliography*), interlibrary loan, and primary sources; developed an [online research guide for Victorian literature](#), 31 October 2011

### Murray State University

- Presented over 100 individual instruction sessions to undergraduate and graduate students covering general information literacy skills, subject-oriented resources, and specific assignment-based instruction in various humanities, social sciences and health sciences courses, 2002-2006.
- Examples of instruction sessions and presentations:
  - Librarian/instructor for *JMC560: Alternative Media Criticism* (taught by Dr. John Dillon), serving as research librarian for students by presenting a Waterfield Library

orientation, responding to questions in discussion boards and by compiling lists of alternative media sources available via the MSU Libraries databases and on the Internet, 9 March – 6 May, 2004

- Student Introduction to Library Services, *Great Beginnings Student Organization and Departmental Fair*, Murray State University, Murray, KY, 23 August 2004
- Librarian/instructor for *ENG221: Introduction to English Studies* (taught by Ms. Marcie Johnson), serving as research librarian for students by presenting a Waterfield Library orientation, responding to questions in discussion boards and by compiling two handouts, “Using the MLA International Bibliography” and “A Short Introduction to Literary Research at Waterfield Library,” 27 March – 6 May 2003
- Librarian/instructor for *CDI550: Neuromuscular Disorders* (taught by Dr. Joann Hammons), serving as research librarian for students enrolled in this online course by responding to questions in discussion boards and by posting a handout, “Finding Medical Research Articles Online,” 27 May – 27 June 2003

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## INVITED PRESENTATIONS

2014 Library Leadership & Management Association (LLAMA) Career Institute, American Library Association Midwinter Conference, Invited Panelist, Philadelphia, PA, 24 January 2013

[“Who Does That?” Monthly Feature Series](#), Invited Interviewee, *UKNow*, University of Kentucky Public Relations and Marketing, Lexington, KY, 26 March 2013

[“Academic Libraries: Managing Faculty and Student Expectations at the Circulation Desk,”](#) Invited Speaker, *Back in Circulation Again Conference*, School of Library and Information Studies Continuing Education Services, Madison, WI, 1 October 2010

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## PRESENTATIONS AND EXHIBITS

[“WPA: An Important Chapter in U.S. and Kentucky History,”](#) (co-presented with Mary McLaren and Angelia Pulley), *Kentucky Library Association/Kentucky School Media Association Fall Conference*, Louisville, KY, 20 September 2012

[“Equal Access for All: Serving Students with Disabilities,”](#) (co-presented with Carla Cantagallo and Jason Keinsley), *Kentucky Innovations Conference 2012*, Erlanger, KY, 18 May 2012

[“Let Me Tell You a Story: The Power of Organizational Storytelling in Libraries,”](#) *Kentucky Public Library Association/Kentucky Library Trustees Round Table (KPLA/KLTRT) Spring Conference*, Bowling Green, KY, 12-13 April 2012 (note: scroll to 2012 Conference Presentation Documents on conference wiki to view presentation)

“Using LibGuides in Basic Literature Course Instruction,” *ACRL Literatures in English Section (LES) General Membership Forum* [online], 4 December 2011

“KLA Speed Geek Session – Equal Access for All: Serving Students with Disabilities,” (co-presented with Carla Cantagallo and Jason Keinsley), *Kentucky Library Association/Kentucky School Media Association Fall Conference*, Louisville, KY, 29 September 2011

“KLA Speed Geek Session – UK/Fayette County Librarian Partnership,” (co-presented with Carla Cantagallo and Beth Kraemer), *Kentucky Library Association/Kentucky School Media Association Fall Conference*, Louisville, KY, 29 September 2011

“[Bridging the Gap: Effective Collaboration Between Circulation and Reference](#),” (co-presented with Terri Brown), *Kentucky Library Association/Kentucky School Media Association Fall Conference*, Louisville, KY, 29 September 2011

“[‘But You’re Not REAL Faculty!’ The Issue of Librarian Image on the College Campus](#),” *Kickin’ It Up a Notch: Improving Our Professional Image: Kentucky Library Association Academic & Special Sections/Special Library Association Kentucky Chapter Joint Spring Conference*, Jenny Wiley State Resort Park, Prestonsburg, KY, 15 April 2011

“[Mission \(Almost\) Impossible: Effective Management of Busy Circulation Departments](#),” (co-presented with Terri Brown), *Kentucky Library Association/Kentucky School Media Association Fall Conference*, Louisville, KY, 2 October 2009

“The Color of Water: A Common Reading Experience at the University of Kentucky” [Second Life Exhibit](#), (co-curator with Miranda Hines), University of Kentucky Libraries exhibit for the Common Reading Experience, University of Kentucky, Lexington, KY, Fall 2009

“Cleaning the Litter Pan: How to Meet Faculty and Student Expectations at the Circulation Desk,” *Kentucky Library Association Academic & Special Sections/Special Library Association Kentucky Chapter Joint Spring Conference*, Barren River State Resort Park, Lucas, KY, 3 April 2009

“The Importance of Communication Between Supervisor and Client: A Client’s Perspective,” Invited Speaker, *Securitas Security Services Supervisors’ Meeting*, Lexington, KY, 19 March 2009

“Do-It-Yourself Checkout: Timesaver or Timewaster?,” *Kentucky Library Association Academic & Special Sections/Special Library Association Kentucky Chapter Joint Spring Conference*, Cumberland Falls State Resort Park, Corbin, KY, 24 April 2008

“Association of College and Research Libraries Trends and Statistics: Using the Data with Your University Library Committee,” (co-presented with Dr. Laurene Zaporozhetz and Dr. Steve Laceywell, Murray State University), *Kentucky Library Association/Kentucky School Media Association Fall Conference*, Louisville, KY, 19 September 2007

“Advanced Google Search Techniques” (co-presented with Adam Murray, Murray State University Libraries’ Acquisitions Librarian), Center for Teaching, Learning & Technology’s *Twelve Gadgets of Christmas* Program, Murray State University, Murray, KY, 18 December 2006

“To Quote or Not to Quote?: Recognizing the Perils of Plagiarism” (co-presented with Dr. David Martin, Murray State University School of Business), *9<sup>th</sup> Annual Teaching and Technology Forum: The Artisanry of Teaching: Polishing the Tools of the Profession*, Center for Teaching, Learning & Technology, Murray State University, Murray, KY, 14 September 2006

“The International Information Commons: Scholarly Publishing and Open Access,” *College of Business and Public Affairs Faculty Development Session*, Murray State University, Murray, KY, 3 February 2006

“From Gutenberg to Oldenburg: A Short History of Academic Publishing,” *International Education Week*, Murray State University, Murray, KY, 16 November 2005

“The ‘Devel’s Rekenynges:” Religious Language and Parody in *The Shipman’s Tale*,” *31<sup>st</sup> Annual Meeting of the Southeastern Medieval Association*, Daytona Beach, FL, 30 September 2005

“Developments in Library Databases/Effective Use of Library Databases,” *8<sup>th</sup> Annual Teaching and Technology Forum: Finding Common Ground: Making Connections Across Campus*, Center for Teaching, Learning & Technology, Murray State University, Murray, KY, 22 September 2005

“The International Information Commons: Scholarly Publishing and Open Access in the European Union,” Murray State University’s *Europe in Transition* Seminar, Regensburg, Germany, 8 August 2005

“Teaching Our Students to Fish: Research Skills in the Classroom,” *Blitz Week*, Center for Teaching, Learning & Technology, Murray State University, Murray, KY, 15 June 2005

“Making a Place: A Vision of the University Library as Community Center” (co-presented with Dr. Laurene Zaporozhetz, Murray State University Libraries’ Dean), *Kentucky Library Association/Special Library Association/Association for College and Research Libraries Joint Conference: Visibility for Libraries: Communicating Our Vision*, Lake Barkley State Resort Park, Cadiz, KY, 13-15 April 2005

“Online Research Tools for Distance Learning in Education,” *2 + 2 Program Meeting*, College of Education, Murray State University, Murray KY, 28 July 2004

Faculty Introduction to Library Services, *2004-2005 New Faculty Orientation*, Office of the Provost and Vice President for Academic Affairs, Murray State University, Murray, KY, 17 August 2004

Faculty/Professional Staff Introduction to Library Services, *2004 Information Exchange, Faculty/Professional Staff Brunch and Meeting*, Murray State University, Murray, KY, 19 August 2004

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## PUBLICATIONS

- Bartlett, Jennifer (2013). Encyclopedia of the Environment in American Literature (book review). Accepted for publication in [Reference & User Services Quarterly](#) 53(2).
- Bartlett, Jennifer A. (2013). [New and Noteworthy: Paying It Forward, Giving It Back: The Dynamics of Mentoring](#). [Library Leadership & Management](#) 27(4).
- Bishop, Bradley and Jennifer Bartlett (September 2013). [Where Do We Go From Here?: Informing Academic Library Staffing through Reference Transaction Analysis](#). [College & Research Libraries](#) 74(5): 489-500.
- Levine-Clark, Michael, et al., ed. (2013). [The ALA Glossary of Library and Information Science](#). Contributing Editor. Chicago, American Library Association. ISBN 978-0-8389-1111-2.
- Bartlett, Jennifer A. (2013). [New and Noteworthy: Handle with Care – Benefits and Drawbacks of Volunteers in the Library](#). [Library Leadership & Management](#) 27(3).
- Bartlett, Jennifer A. (2013). [New and Noteworthy: Running to Stand Still – The Challenge of Keeping Up with Library Trends](#). [Library Leadership & Management](#) 27(1/2).
- Bartlett, Jennifer (2012). [Disaster Response and Planning for Libraries \(book review\)](#). [Reference & User Services Quarterly](#) 52(2).
- Bartlett, Jennifer A. (2012). [New and Noteworthy: Making Every Hour Count – Librarians and Time Management](#). [Library Leadership & Management](#) 26(3).
- Bartlett, Jennifer A. (2012). [New and Noteworthy: The Yin and Yang of Personality Types](#). [Library Leadership & Management](#) 26(2).
- Bartlett, Jennifer A. (2012). [New and Noteworthy: The Heart and Soul of Change Management](#). [Library Leadership & Management](#) 26(1).
- Bartlett, Jennifer (Winter 2011). [Organizational storytelling for librarians \(book review\)](#). [Reference & User Services Quarterly](#) 51(2).
- Bartlett, Jennifer A. (2011). [New and Noteworthy: A Natural Fit - Organizational Storytelling in the Library](#). [Library Leadership & Management](#) 25(4).
- Bartlett, Jennifer (Fall 2011). [Project management in libraries, archives and museums \(book review\)](#). [Reference & User Services Quarterly](#) 51(1), 87-88.
- Bartlett, Jennifer (Fall 2011). [What they don't teach you in library school \(book review\)](#). [Reference & User Services Quarterly](#) 51(1), 89.
- Schatz, Jennifer (2004, May/June). [Taking care of business](#). [Public Libraries](#) 43(3), 138, 140.
- Schatz, Jennifer (2002, September/October). [Developing an outstanding core collection \(book review\)](#). [Public Libraries](#) 41(5), 291.
- Schatz, Jennifer (2001, September/October). [Selecting and managing electronic resources \(book review\)](#). [Public Libraries](#) 40(5), 307.
- Schatz, Jennifer (2001, July/August). [Digital reference service in the new millennium \(book review\)](#). [Public Libraries](#) 40(4), 244.
- Schatz, Jennifer (2001, January/February). [Anniversaries and holidays \(book review\)](#). [Public Libraries](#) 40(1), 60-1.
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## LIBRARY SERVICE

### University of Kentucky Libraries

- Session Moderator, “#Altmetrics: Demystifying the Link between Research Impact and Social Media” Panel Discussion, 22 October 2013
- UK Libraries Faculty Council, Chair-Elect, 2013-14
- Social Media Working Group, Chair, 2013-14
- Open Access Week Working Group, 2012
  - Session Moderator, “Scholarship Unlocked: The Future of Open Access” Keynote Speech and Panel Discussion, 24 October 2012
- Head of Database Integrity Search Committee, Chair, 2012
- International Working Group, 2012-2013
- Session Moderator, “Top Ten Trends in Academic Libraries,” 2011 UK Libraries Faculty Retreat, 11 August 2011
- Session Moderator, “Teaching as Overload” Faculty Council Brown Bag Session, 18 July 2011
- Engagement Working Group, 2011
- Faculty Accomplishments & Engagement Working Group, 2010
- Space and Storage Committee, 2009-2013 (Chair, 2008-2009)
- Reserves Working Group, Chair, 2009-2010
- Research Commons Working Group, 2009-2010
- UK Libraries Faculty Council, Member at Large, 2008-2010
- Faculty Evidences Working Group, 2008-2010
- Integrated Library System Committee, Ex officio member, 2007-present
- Director of Archives Search Committee, Fall 2008
- Blue 2.0 Planning Group, 2007-2008
- Space and Storage Working Group, Ex officio member, 2007-2008

### Murray State University Libraries

- Systems Librarian Search Committee, Chair, 2005
- Marketing & Public Relations Committee, Chair, 2004
- Dean’s Transition Team, 2004
- Interlibrary Loan Clerk Search Committee, 2003
- Reference Librarian Search Committee, 2003

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## UNIVERSITY SERVICE

### University of Kentucky

- Campus Instructional Technology Group, 2012-14
- Team Member, [Southern Association of Colleges and Schools \(SACS\) Reaffirmation Compliance Certification Team](#), 2010-12
- Member, UK Women’s Forum Communications Committee, 2009-2011
- [Common Reading Experience](#) Discussion Group Leader, 2009

- Member, Tobacco Free Campus Task Force, 2009
- Member, General Education (UK Core) Faculty Curricular Team (Writing I), 2009-2010
- Second Life Education Group, 2008-present

#### Murray State University

- Freshman 099 Class Task Force, 2005-2007
- Strategic Planning Council: Member, QEP/Assessment Subcommittee, 2004-2007
- Faculty Senate: At-large Senator, Member of the Academic Policies Committee, 2004-2007
- Academic Council: Member of the Library and Academic Support Systems Committee; Representative to Faculty Senate, 2003-2007
- IIS Thailand International Study Committee, Chair, 2004-2005
- Freshman Writing Experience Committee: Member, Grants Subcommittee, 2003-2007
- Accrediting Council on Education in Journalism and Mass Communications (ACEJMC), participant in accreditation process, 2003

## PROFESSIONAL MEMBERSHIPS AND SERVICE

### Professional Memberships:

- National
  - American Library Association, 1993-present
    - Association of College and Research Libraries, 2002-present
      - Literatures in English Section (LES), 2002-present (a group for academic and research librarians involved in the acquisition and use of materials pertaining to the study of literatures in the English language)
      - University Libraries Section (ULS), 2002-present
    - Library Leadership and Management Association (LLAMA), 2009-present
    - Reference and User Services Association, 2004-present
      - Reference Services Section (RSS), 2004-present
      - Sharing and Transforming Access to Resources Section (STARS), 2007-2012 (a group for librarians and library staff who deal with interlibrary loan, circulation, document delivery, remote storage, and other resource sharing services)
  - Special Libraries Association (SLA), 2012-present
  - Modern Language Association (MLA), 2005-2010
  - Public Library Association (PLA), 1994-2004
- State
  - Special Libraries Association/Kentucky Chapter, 2011-present
  - Kentucky Virtual Library (KYVL) Resource Sharing Workgroup, 2009-2010
  - Kentucky Library Association (KLA), 2003-present
  - Kentucky Virtual Library (KYVL) Collections Work Group, 2003-2007

### Professional Offices:

- National
  - Chair, STARS Codes, Guidelines, and Technical Standards Committee, 2010-2012
- State
  - Chair, KLA Resource Sharing Roundtable, 2008-2012

### Professional Committees:

- National
  - ACRL LES Membership Committee, 2011-2013
    - Member, 2013 Program Planning Committee, appointed 2012
  - Member, LLAMA/Systems and Services Section (SASS) Circulation/Access Services Committee, July 2010-June 2012
  - Member, STARS Codes, Guidelines, and Technical Standards Committee, 2008-2012
  - Member, STARS Rethinking Resource Sharing Policies Committee, July 2010-June 2012
  - STARS Representative to RUSA Standards/Guidelines Committee, 2008-2010
- Regional
  - Member, Association of Southeastern Research Libraries (ASERL) Reciprocal Reference Pilot Project Steering Committee, 2013
- State
  - Awards Committee, SLA/Kentucky Chapter, 2012, 2013
  - Communications Committee, KLA Academic Library Section, 2011
  - Awards Committee, KLA Academic Library Section, 2006-2007
  - Membership Committee, KLA Academic Library Section, 2003-2004
  - PLA Community Information Services Committee, 2001-02

### Other Professional Service:

- Editor, "New and Noteworthy" professional reading column in *Library Leadership & Management*, the official journal of LLAMA, October 2011-present
- Reviewer (American Literature), *Resources for College Libraries (RCL)*, 2011
- Bibliographer (American Literature), *Resources for College Libraries (RCL)*, 2005-2006
- Contributor of Murray State University Libraries news to *InFocus*, the bimonthly newsletter of the Kentucky Library Association, 2002-2007
- Editor, "By the Book" monthly book review column in *Public Libraries*, the official journal of the PLA, 2002-2004

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## PROFESSIONAL DEVELOPMENT

- "[Experienced Leader Academy](#)," University of Kentucky Human Resources Training & Development, Lexington, KY, March-May 2012
- "An Introduction to ICPSR Data Services," Inter-University Consortium for Political and Social Research (ICPSR) Webinar, 31 January 2012
- "Writing and Publishing in Librarianship," Association for Library Collections and Technical Services (ALCTS) E-Forum, 7-8 December 2010

- SAALCK Leadership Retreat, State-Assisted Academic Library Council of Kentucky, Shaker Village of Pleasant Hill, Harrodsburg, KY, 21 & 22 October 2010
- "Strategic Planning for Managers," Library Leadership and Management Association (LLAMA) Webinar, 26 May 2010
- "Copyright 101 Online: Summer 2009 Seminar," The Center for Intellectual Property at University of Maryland University College, 19, 21, and 24 August 2009
- "Copyright and the Library Part One: The Basics Including Fair Use," Association for College and Research Libraries E-Course, 14 July – 1 August 2008
- "Throw Off Your Policies and Expose Your Resources: Rethinking Resource Sharing," Reference and User Services Association Sharing and Transforming Access to Resources Section (RUSA STARS) Preconference, Anaheim, CA, 27 June 2008
- "Elements of Supervisory Success," University of Kentucky Human Resources Training & Development, Lexington, KY, 7 November 2007 & 14 November 2007
- "Library Management Skills I," Association for Research Libraries (ARL)/ State-Assisted Academic Library Council of Kentucky (SAALCK), Murray, KY, 24-26 October 2005
- "The Reference Interview," Reference and User Services Association (RUSA) Professional Development Online Seminar, 25 April-20 May 2005
- "Library Leadership for New Managers Program," ARL Office of Leadership and Management Services, Washington, D.C., 28 September-1 October 2004
- "The Characteristics of a Murray State Graduate: How Will We Know if Students Attain Them?" Assessment Workshop with Dr. Trudy Banta, Murray State University Office of the Provost, Murray, KY, 24 September 2004
- Stanford-California State Library Institute on 21<sup>st</sup> Century Librarianship, Stanford University, Stanford, CA, August 2001

## MEETINGS ATTENDED

- ALA Annual Conference, Chicago, IL, 27 June – 1 July 2013
- ACRL 2013 Conference: "Imagine, Innovate, Inspire," Indianapolis, IN, 10-13 April 2013
- LOEX 40<sup>th</sup> National Conference, Columbus, OH, May 3-5, 2012
- KLA/Kentucky School Media Association Annual Conference, Louisville, KY, 28 September – 1 October 2011
- KLA Academic & Special Sections/Special Library Association Kentucky Chapter Joint Spring Conference, Jenny Wiley State Resort Park, Prestonsburg, KY, 13-15 April 2011
- ACRL 2011 Conference: "A Declaration of Interdependence," Philadelphia, PA, March 30 – 2 April 2011
- Fayette County Public Schools-University of Kentucky Summit, invitee, University of Kentucky, Lexington, KY 28 September 2009
- ALA Annual Conference, Chicago, IL, 9-15 July 2009
- KLA Academic & Special Sections/Special Library Association Kentucky Chapter Joint Spring Conference, Barren River State Resort Park, Lucas, KY, 1-3 April 2009
- ALA Midwinter Conference, Denver, CO, 23-28 January 2009

- “Survival Tips and Stories: Expanding the Library’s Services in Times of Disaster” Educational Webcast, Medical Library Association, 12 November 2008
  - ALA Annual Conference, Anaheim, CA, 27-30 June 2008
  - “Finding the Trends that Matter: Get Your Environmental Scan On,” College of DuPage Teleconference, Lexington, KY, 26 October 2007
  - KLA/Kentucky School Media Association Annual Conference, Louisville, KY, 19 September 2007
  - “Scholarly Reformation: Scholarly Journals in a Changing Marketplace,” presented by Lee Van Orsdel, Madisonville Community College, Madisonville, KY, 22 April 2005
  - Collection Development Forum, Kentucky SOLINET Users Group, Frankfort, KY, 10 December 2004
  - “21<sup>st</sup> Century Organizational Effectiveness,” Library Administration and Management Association (LAMA) Regional Institute sponsored by SAALCK, presented by Julie Beth Todaro, Northern Kentucky University, Highland Heights, KY, 13 August 2004
  - “Mentoring in a Library Setting,” Greater Cincinnati Library Consortium (GCLC), Blue Ash, OH, 27 June 2004
  - ALA Annual Conference, Orlando, FL, 24-30 June 2004
  - “Serving Our Communities @ Your Library,” Paducah/McCracken County Information Network (McNet), Paducah, KY, 15 May 2003
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## **AWARDS AND HONORS**

- Council for Advancement and Support of Education (CASE) District III Special Merit Advancement Award, for participation in the “Town and Gown Partnership CD Project,” 2005. A project to develop promotional material for Murray State University in the interests of furthering partnerships between MSU and organizations in Calloway County.
  - Customer Service Award (accepted on behalf of the Waterfield Library Reference Department), Murray State University, 2005. An award from the MSU Office of the Provost for outstanding service.
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## **OTHER EXPERIENCE**

- Volunteer Reader, Central Kentucky Radio Eye, 2010
  - Volunteer Librarian, Internet Public Library, [www.ipl.org](http://www.ipl.org), 1999-2001
  - Freelance Writer/Researcher, ThinkQuest Project, [www.thinkquest.org](http://www.thinkquest.org), 1999
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