PROFESSOR HELEN MARGETTS
CURRICULUM VITAE

Date of Birth: 15.9.1961

Address: Oxford Internet Institute
Oxford University
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Present Appointment:
Oct 2004 -   **Professor of Society and the Internet**, Oxford University
Director of Research, Oxford Internet Institute
Professorial Fellow, Mansfield College

Education:
1991 - 1996   London School of Economics and Political Science
PhD in Government
1989 - 1990   London School of Economics and Political Science
MSc Politics and Public Policy
1980 - 1983   University of Bristol
BSc Mathematics

Previous Appointments:
1999 – 2004   **Professor in Political Science,** UCL (Reader to 2001)
2001 – 2004   **Director**, School of Public Policy, UCL
1994 - 1999   **Lecturer/Senior Lecturer in Politics**, Department of Politics and
Sociology, Birkbeck College, University of London
1993 - 1994   **Research Officer**, Department of Government, London School of Economics
1991 - 1993   **Research Assistant**, Department of Government, London School of Economics
1987 - 1989   **Senior Systems Analyst and Project Leader,** Amoco Oil Company, London
1984 - 1987   **Computer Programmer/Systems Analyst,** Rank Xerox CSD, Uxbridge, Middlesex

Prizes:
2003   '*Political Scientists Making a Difference'* award, UK Political Studies Association
(jointly with Patrick Dunleavy)
1997   *Walter Bagehot Dissertation Prize* awarded by the UK Political Studies Association
1992   *William Robson Memorial Prize,* LSE
Haldane Silver Medal awarded by Royal Institute of Public Administration

Recent Relevant Research Grants:
2006-8 *An Experimental Laboratory for the Social Sciences - OxLab* (Fell Fund): principal
grantholder with Nir Vulkan, Said Business School.

2005-8 *Breaking Barriers to eGovernment*, (contract to European Commission), managed by
Oxford Internet Institute (with William Dutton and Rebecca Eynon) with partners University of
Tilburg (Netherlands), University of Namur (Belgium) and University of Murcia (Spain).

2004-6 *Participation in Internet Mediated Interactions*, part of *Cambridge-MIT Communications
Innovation Institute* (funded by CMI and BT): principal grantholder with Professor Ingemar Cox
(UCL Computer Science) and Professor Tilman Borgers (UCL Economics).

2000-2003 *Public-private Partnerships in Central Government ICT Systems* (ESRC): principal
grantholder with Patrick Dunleavy

Recent Relevant Academic Consultancy and Contracts:

2009   Director of joint OII-LSE team to carry out study *of Identity Management in UK Government* for **UK National Audit Office**

2009   Director of joint OII-LSE study of *Developing a Methodology for Costing Digital Exclusion in the UK* for **UK National Audit Office**

2008-2009   Co-director of joint LSE-OII team (with Patrick Dunleavy) to undertake Value for Money study *Information Exchange between Citizens and the Department of Work and Pensions* for **UK National Audit Office**

2006 -2007 Co-director of joint LSE-OII team (with Patrick Dunleavy) to undertake VFM study *Government on the Internet* for the **UK National Audit Office**

2005 - 2006 Member of team (led by Patrick Dunleavy, LSE) to undertake Value for Money study, *Achieving Innovation* for the **UK National Audit Office**

2001 - 2002 Co-leader of team (with Patrick Dunleavy, LSE) to undertake VFM study, *Government on the Web II: Progress towards e-government* for the **UK National Audit Office**.

1998 – 2000 Co-leader of team (with Patrick Dunleavy, LSE) to complete a VFM study for the **UK National Audit Office** entitled *Government on the Web*.

RECENT RELEVANT PUBLICATIONS

(with Patrick Dunleavy)
Government on the Internet (The Stationary Office, 2007)

(with Christopher Hood)
The Tools of Government in the Digital Age (Palgrave, 2007).

(with Patrick Dunleavy, Simon Bastow, Jane Tinkler)
Digital-era Governance: IT Corporations, the State and E-government (Oxford University Press, 2006)

(with Patrick Dunleavy, Simon Bastow and Jane Tinkler)
'NPM is Dead – Long-live Digital Era Governance', *Journal of Public Administration Research and Theory*, 16(3): 467-494,2006.

'E-government in the UK: A Decade On', *Parliamentary Affairs, 59:2, (2006)*

Virtual Organisations' in E. Ferlie, L.Lynn and C.Pollitt (eds*.) The Oxford Handbook of Public Management* (Oxford University Press, 2004).

Incentivization of e-government, Academic Report published by the National Audit Office, 20th November 2003 to accompany *Transforming the performance of HM Customs and Excise through Electronic Service Delivery*, 2002-2003, HC1267.

(with Patrick Dunleavy)
Government on the Web II, National Audit Office value for money report, (London: HMSO) HC 764, 25 April 2002.

(with Patrick Dunleavy)
Government on the Web, National Audit Office value for money report, (London: HMSO) HC 87, 15 December 1999 pp. 1-93.