

Curriculum Vitae
Ellie Dworak (née Laura Hudson)

Education

- University of Michigan, Masters of Information and Library Services, 1996
- University of Oregon, Bachelor of Arts, English Literature, 1994

Professional Experience

- Fall 2011
 - University 106-4041 – 1 credit , 34 students
- Spring 2011
 - University 106-4039 – 1 credit , 32 students
- Fall 2010
 - University 106-4043 – 1 credit , 34 students
- Spring 2010
 - University 106 – 4049 – 1 credit, 22 students
 - University 106 – 4050 – 1 credit, 21 students
 - University 106 – 4052 – 1 credit, 11 students
 - University 106 –4053 – 1 credit, 26 students

Library positions

July 2009-present, Reference Services Coordinator (Assistant Professor), Albertsons Library, Boise State University

Responsible for:

- Providing leadership for Library reference services
- Supervising reference desk and SMSreference staffing
- Coordinating with QuestionPoint chat reference lead to arrange for staffing 10 hours/week globally and 10 hours locally
- Managing projects pertaining to reference services and discovery
- Providing reference services in various formats including at the desk, by appointment, chat , email, and SMS (approximately 10 hours per week, plus rotating evening and weekend shifts)
- Instructing research skills courses
- Coordinating training to improve reference skills and knowledge
- Chairing the Assessment Committee; coordinating assessment for the Library
- Coordinating training and support for new reference technologies
- Serving as subject liaison for Community and Regional Planning, Military Science, Political Science, and Public Policy and Administration
- Serving on committees and project groups
- Participating in scholarship and publishing

October 2008-June 2009, Web Services Librarian (Assistant Professor), Albertsons Library, Boise State University

Responsible for:

- Improving the library web presence
- Managing web discovery projects
- Coordinating training and support for new technologies
- Serving as subject liaison for Military Science and Political Science
- Instructing research skills courses
- Providing reference services in various formats
- Serving on and chairing various committees and project groups
- Participating in scholarship and publishing

April 2000-October 2008, Electronic Systems and Services Librarian (promoted to Associate Librarian in 2004), Library and Information Access, San Diego State University

Responsible for:

- Administering the library web presence
- Managing web projects such as openURL resolver access, federated search, ILLiad interlibrary loan web interface, online catalog web interface
- Managing and troubleshooting remote access to library electronic resources
- Conducting technology training for librarians and staff
- Serving as subject liaison for Exercise and Nutritional Sciences and Computer Science departments
- Providing general and subject specific library instruction
- Serving at the reference desk
- Serving on committees and project groups
- Participating in scholarship and publishing

June 1996-March 2000, Reference and Instruction Librarian, Alden Library, Ohio University
Responsible for:

- Serving as a Reference and instruction librarian
- Serving as the subject liaison for the College of Communications; co-liaison for Women's Studies department
- Managing access to databases and electronic journals

Honors, recognitions, and outstanding achievements

- Granted a sabbatical in 2006, to conduct research on best practices for university web sites
- Accepted to the Stanford Institute for 21st Century Library Leadership, a competitive grant-funded leadership program (August 5-11 2001, Stanford, CA)

Publications

Peer reviewed journals

- "Review of ProQuest Interface" *Charleston Advisor* 13:3 (2012) (forthcoming)
- "Review of LibAnalytics" *Charleston Advisor* 13:2 (2011) (forthcoming)
- "Who Moved My Internet: the Human Side of Introducing Collaborative Technologies to Library Staff" *Journal of Web Librarianship Special Issue Library Intranets 2.0* 4:3 (2010) (with Keven Jeffery)
- "Review of Counseling and Therapy in Video" *Charleston Advisor* 11:2 (2009): 18-22 (with Memo Cordova)
- "Wiki to the Rescue: Creating a More Dynamic Intranet" *Library Hi Tech* 27:3 (2009): 403-410 (with Keven Jeffery).
- "Review of the New EBSCO Interface" *Charleston Advisor* 10.3 (2009): 55-58.
- "Review of the Civil War Letters and Diaries database" *Charleston Advisor* 8.1 (2006): 9-11 .
- "Review of Reference Universe" *Charleston Advisor* 6.4 (2005): 52-54.
- "Review of Computing Reviews" *Charleston Advisor* 6.2.(2004):9-11.
- "Review of Dekker Encyclopedias" *Charleston Advisor* 5.4 (2004): 18-20.
- "Review of Safari Tech Books Online." *Charleston Advisor* 5.1 (2003): 42-44.
- "Review of ACLS History Ebook Project." *Charleston Advisor* 4.2 (2002): 16-17.

Trade journals

- "Interview with E-Resources Librarian Lindsay Wyatt" *Idaho Librarian* 60.2 (2010)
<<http://www.idaholibraries.org/idlibrarian/index.php/idaho-librarian/article/view/15/88>>
- "Library Programs Online: Possibilities and Practicalities of Web Conferencing [Review]" *Idaho Librarian* 60.1 (2010)
<<http://www.idaholibraries.org/idlibrarian/index.php/idaho-librarian/article/view/40/112>>
- "Reference by Any Other Name" *Idaho Librarian* 60.1 (2010)
<<http://www.idaholibraries.org/idlibrarian/index.php/idaho-librarian/article/>>

view/36/108>.

- "Fabulous Freebies" *PNLA Quarterly* 74.1 (2009)
<http://www.pnla.org/quarterly/Fall2009/PNLAQ74-1fall2009.pdf>.
- "Making Your Library More Delicious." *Idaho Librarian* 59.2 (2009) <
<http://www.idaholibraries.org/idlibrarian/index.php/idaho-librarian/article/viewFile/15/88>>
- "Keeping Up with Library Technology." *Idaho Librarian* 59.1 (2009).
<http://www.idaholibraries.org/idlibrarian/index.php/idaho-librarian/article/view/1/38>
- "A New Age of Accessibility." *Library Journal's NetConnect Winter* (2002): 19-21.
- "From Theory to (Virtual) Reality: Usability Testing in your Library." *Library Journal's NetConnect Summer* (2001): 12-15.
- "Radical Usability (or, Why You Need to Stop Redesigning Your Website)." *Library Computing* 19.1/2 (2000): 86-92.
- "Interlibrary Loan on the Web: Using Common Gateway Interface with Web Forms at Ohio University's Alden Library." *Library Computing* 18.3 (1999): 235-244.
- "Providing Access to Electronic Journals: The Ohio University Experience." *Against the Grain* 10.3 (1998): 1+.

Presentations

- *Writing and Assessing Information Literacy Outcomes* (presented at the Turning Technologies User Conference, San Diego, CA October 11, 2011) (forthcoming)
- *Writers Workshop* (facilitated with Kim Leeder at the Idaho Library Association Conference, Boise, Idaho, October 7, 2011) (forthcoming)
- *Taming the Tutorial Beast* (with Kim Leeder at the Idaho Library Association Conference, Post Falls, Idaho, October 8, 2010)
- *Click Here for Instruction Success* (with Margie Ruppell at the Idaho Library Association Conference, Post Falls, Idaho, October 7, 2010)
- *Free Web Tools Round Table* (facilitated with Kim Leeder at the Southwest Idaho Library Association Conference, Caldwell, Idaho, April 14 2010)
- *Website Usability 101* (presented at the Idaho Library Association Conference, Burley, Idaho, October 1 2009)
- *Free Web Tools for your Library* (presented with Memo Cordova, Kim Leeder, and Sara

Seely at the Idaho Library Association Conference, Burley, Idaho, October 1 2009)

- *Website Usability for your Library* (presented at the Pacific Northwest Library Association Conference, Missoula, Montana, August 6, 2009)
- *Free and Stress-free!* (presented with Memo Cordova, Kim Leeder, and Sara Seely at the Pacific Northwest Library Association Conference, Missoula, Montana, August 6, 2009)
- *2.0 Research Toolbox; Tools for Organizing and Sharing Resources with Students* (presented with Memo Cordova, Kim Leeder, and Sara Seely to faculty at the BSU Center for Teaching and Learning on 4/22/09 and 4/23/09)
- *Website Usability Made Simple* (presented at the Idaho Library Association Southwest Region Spring Conference, Caldwell, Idaho, April 8 2009)
- *Fabulous Freebies* (presented with Memo Cordova, Kim Leeder, and Sara Seely at the Idaho Library Association Southwest Region Spring Conference, Caldwell, Idaho, April 8 2009)
- *MERLOT Librarians Workshop* (Four day workshop at the MERLOT annual conference, Nashville, Tennessee, July 25-28, 2005)
- *Training Librarians to Use MERLOT* (Presented at the MERLOT annual conference, Nashville, Tennessee, July 25-28, 2005)
- *Bloggging and Libraries* (Presented as part of the Library Faculty Brown Bag presentation series, San Diego, CA, December 14, 2004)
- *MERLOT Librarians Workshop* (Four day workshop at the MERLOT annual conference, Costa Mesa, California, August 3-6, 2004)
- *MERLOT and Librarians* (Three presentations at the American Libraries Association Midwinter Meeting, San Diego, CA, January 9-12, 2004)
- *Energizing your Information Literacy Curriculum with MERLOT*. (MERLOT International Conference 2003 pre-conference workshop, Vancouver, B.C., August 5, 2003)
- *MERLOT and your Information Literacy Curriculum*. (MERLOT International Conference 2003 poster session, Vancouver, B.C., August 6-8, 2003)
- Interviewed for a film on Web accessibility to be used for training (San Diego State University, November 9, 2001)
- SDSU Library Faculty Colloquium on Information Architecture (San Diego State University, January 31, 2001)
- *Using the World Wide Web for Library Service* (Shenzhen Public Library, China and

Wuhan Academy of Sciences, China, April and May, 1999)

- *Issues in Electronic Journals Acquisitions* (Charleston Conference, Charleston, SC, 1998)

Grants

- Technology Incentives Grant: Em-Po WeR-ing Student Success through Video Tutorials
 - Memo Cordova, Ellie Dworak, Kim Leeder, and Sara Seely
 - The purpose of this grant was to create a series of streaming video tutorials that teach information literacy. The videos created will be tailored for and embedded in First-Year Writing courses to provide research instruction and ease library research anxiety, a condition common in new undergraduates
 - This grant was part of the State of Idaho's Technology Incentives grant program
 - Funding Amount: \$47,200 year one; \$24,700 year two
- Technology Integration Grant
 - Ellie Dworak (principal investigator) and Patrick Sullivan (co-investigator)
 - The purpose of this grant was to explore the use of the MERLOT (Multimedia Educational Resource for Learning and Online Teaching) database by librarians. The grant included conducting an online survey of librarians in the California State University system and conducting two workshops.
 - Granting agency: California State University Dates of the grant: July 2002-June 2003
 - Funding amount: \$2890

Offices held in professional associations and societies

- August 2010-June 2012
Idaho Library Association, Region 3 Conference Planning Committee Program Chair
- March, 2010-June 2012
Association of College and Research Libraries, Technologies in University Libraries Committee member and Social Networking Subcommittee lead
- October 2010-September 2011
Idaho Library Association, Membership Committee Chair
- October 2008-October 2010
Idaho Library Association, Legislative Committee Co-chair
- October 2008-October 2010
Idaho Library Association, Membership Committee member
- August 2003-June 2006
MERLOT (Multimedia Educational Resource for Learning and Online Teaching) Library

and Information Studies Editorial Board Chair and founding member

- 2001-2004
California Academic and Research Libraries Technology Interest Group Secretary
- 2000-2004
Special Libraries Association, San Diego Chapter public relations Chair and Webmaster

Conference Attendance

- Turning Technologies Users Conference (San Diego, California), October 10-12, 2011
- Idaho Library Association annual conference (Post Falls, Idaho), October 6-10, 2010
- Southwest Idaho Library Association conference (Caldwell, Idaho). April 14, 2010
- Handheld librarian online conference, February 17-18, 2010
- Idaho Library Association annual conference (Burley, Idaho), October 6-9, 2010
- Handheld librarian online conference, September 30, 2009
- Pacific Northwest Library Association annual conference (Missoula, Montana), August 6-9, 2009
- Libraries = learning organizations (Idaho Commission for Libraries online conference), May 14, 2009
- Southwest Idaho Library Association conference (Caldwell, Idaho), April 8, 2009
- Faculty Learning Community Developers' and Facilitators' Summer Institute (Claremont, California), June 23-26, 2010
- MERLOT International Conference (Nashville, Tennessee) July 25-28, 2005
- MERLOT International Conference (Costa Mesa, California), August 3-6, 2004
- MERLOT International Conference (Vancouver, British Columbia), August 4-8, 2003
- Stanford Institute on 21st Century Library Leadership (Stanford, California), August 5-11, 2001
- Information Architecture 2000 (La Jolla, California), October 25-27, 2000
- Southern California Online Users Group conference (Los Angeles, California), May 19-20, 2000

Continuing Education & Professional Development

Boise State University

- Technology & Libraries Lightning Round-Up (ACRL University Library Section webinar)
- Supporting Student Writing (BSU Center for Teaching and Learning workshop), September 9, 2010
- Measuring Use, Assessing Success (NISO webinar), September 8, 2010
- Technology trends (ALA webinar), July 27, 2010
- Integrated library system (OCLC webinar), July 21, 2010
- 360 Migration (Serials Solutions webinar), May 6, 2010
- Blackboard 9, level 3 (BSU Academic Technologies), April 22, 2010
- Gadgets: personal electronics for your library (WebJunction Webinar), April 22, 2010
- Blackboard 9, level 1 (BSU Academic Technologies), April 15, 2010
- Writing fair multiple-choice exams that challenge students (BSU Center for Teaching and Learning), February 19, 2010

- Launching 360 Search for WebFeat users (Serials Solutions Webinar), February 8, 2010
- Clickers: beyond the first learning curve (BSU Center for Teaching and Learning workshop), January 12, 2010
- Clicker faculty interest group (BSU Center for Teaching and Learning workshop), January 12, 2010
- Introduction to teaching with clickers (BSU Center for Teaching and Learning workshop), January 12, 2010
- Legal research (Lexis/Nexis Webinar), November 16, 2009
- Future of federated search (Serials Solutions Webinar), November 16, 2009
- Clickers and peer instruction (Educause webinar), October 5, 2009
- Clicker training (BSU Library), October 5, 2009
- Lectures as active learning (BSU Center for Teaching and Learning), September 30, 2009
- Camtasia (PoWeR Institute, Boise State University), September 18, 2009
- MovieMaker and Audacity (PoWeR Institute, Boise State University), September 16, 2009
- Pedagogy of online teaching (PoWeR Institute, Boise State University), September 10, 2009
- Pedagogical podcasting (BSU Center for Teaching and Learning Summer Institute), May 26, 2009
- Developing rich media with Camtasia (BSU Center for Teaching and Learning Summer Institute workshop), May 21, 2009
- Technology and play (Educause webinar), May 4, 2009
- How much digital storage do we need for video? (BRS webinar), March 27, 2009
- The web is my library (ACRL online conference presentation), March 13, 2009
- Achieving organization 2.0 (ACRL online conference presentation), March 13, 2009
- BSU first year writing program in-service, February 23, 2009
- Project Counter update (Serials Solutions webinar), February 12, 2009
- Webfeat training (Serials Solutions webinar), January 28, 2009
- Keeping up with technology (MaintainIT Webinar), December 12, 2008
- Free and open source software in libraries (MaintainIT Webinar), November 24, 2008
- Google Apps (Academic Technologies), November 20, 2008
- Overview of 360 Search (Serials Solutions webinar), November 19, 2008
- 360 Search: optimizing your search implementation (SerialsSolutions webinar), November 13, 2008
- The best of federated search (Serials Solutions webinar), November 13, 2008
- Webfeat training (Serials Solutions webinar), November 4, 2008

San Diego State University

- Infopeople workshop on Cascading Style Sheets, September 5, 2008
- Talk by Laurie Allen on PennTags, March 11, 2008
- MERLOT mid-year review and planning meeting January 27-28, 2006
- MERLOT mid-year review and planning meeting, January 24, 2004
- SDSU Foundation grant proposal workshop, January 23, 2004
- Special Libraries Association workshop on business, government, and patent resources, September 17, 2003

- SDSU Foundation workshop on funding opportunities on the web, September 17, 2003
- Macromedia Flash training, August 1, 2003
- Advanced Photoshop training, July 23, 2003
- Intermediate Photoshop training, July 16, 2003
- Dreamweaver intermediate training, July 11, 2003
- Infopeople online workshop on digitization, February 4-25, 2003
- Basic Photoshop training, October 9, 2009
- ISI Web of Science training, September 13, 2002
- Intermediate Dreamweaver training, August 9, 2002
- Basic Dreamweaver training, August 2, 2002
- Convey virtual reference training, August 2, 2002
- Special Libraries Association workshop on environmental issues librarianship, May 31, 2002
- Special Libraries Association workshop on digital libraries, March 22, 2002
- Lessons in Leadership Seminar, March 21, 2002
- California State University website usability workshop, September 28, 2002
- California State University website accessibility workshop, September 21, 2001
- American Society for Information Science & Technology lecture on internet privacy, January 30, 2001

Memberships in professional associations

- American Library Association
- Idaho Library Association