

ELIZABETH BYRNE FITZPATRICK
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EXPERIENCE

W.E.B. Du Bois Library, University of Massachusetts at Amherst

Reference Librarian

1995-present

Reference Bibliographer

2005-present

Report to the Head of Reference. Reference generalist and literature specialist in busy ARL/Land Grant social sciences and humanities library. Select reference books and databases. Provide reference service, at desk, by appointment, phone, chat, and e-mail, using very wide range of print and electronic resources, to members of the academic and general communities. Coordinate training of reference staff in the use of new databases. Link and describe databases in Database Locator on library web. Keep "Library Databases" handout current. Coordinated production of database user guides ("slimsheets"). Act as Liaison to Communication, Comparative Literature, English, distance learners. Create and maintain subject research guide web pages. Teach bibliographic instruction sessions in interactive computer classroom. Co-created and co-taught Comparative Literature 780, Bibliography and Methods of Literary Research. Served as Head of Reference Dec.2000-Jan.2001: ran meetings, wrote staff evaluations, wrote unit staffing analysis, analysed and reshaped reference desk schedule, etc. Participate in Library, campus, Five College, Five Campus and national programs and committees. Served on: search committees, Diversity and Multiculturalism Working Group (Co-Chair and Secretary, wrote analysis of and plan for Library diversity efforts); First Library Steering Committee; Organizational Models Working Group (researched and planned Library reorganization); Bibliographic Policies Committee; Electronic Resources Acquisitions Group (drafting collection development policy and prioritizing acquisition of electronic resources); University Space and Calendar Committee; University Faculty Senate Outreach Council. Serving on Librarians Personnel Committee (chair); Web Architecture Group (designing and maintaining library web site); Information Resources Presentation Committee; Liaisons Council; Collection Development Council; Greenwood Press Advisory Board. Mentor three early-career librarians in Connecticut, New York, and Illinois.

Healey Library, University of Massachusetts at Boston

March 1994-August 1995

Reference Librarian

Reported to the Head of Reference. Provided reference services to undergraduates, graduate students, faculty and community members. Conducted DIALOG searches. Scheduled professionals, support staff, and "rovers" at desk. Helped develop Library Gopher. Wrote self-guided workbook for basic BI, designed and conducted course-specific BI. Chair, Electronic Resources Policy Task Force. Served on Library Automation Advisory Committee and Bibliographic Instruction Task Force.

Ely Library, Westfield State College

1992-Feb. 1994

Reference and Bibliographic Instruction Librarian

Reported to the Acting Library Director. Established and ran a program of small-group, course-specific bibliographic instruction reaching 25% of the student body in its first year. Equipped a multimedia classroom for program's second phase. Provided reference service. Conducted online searches in EPIC and on the Internet; ordered ILL requests; selected books and electronic resources for Reference; created spreadsheet for tracking and graphing reference questions. Redesigned Reference area and weeded reference collection. Selector and liaison for Political Science, Foreign Languages and Literature, Art, and Psychology Departments. Served on Academic Policies Committee (subcommittee chair) and Library Lecture Series Committee.

Wessell Library, Tufts University

Reference Intern and Library Assistant in Cataloging for Music and Monographs

1990-1992

Reference: Reported to the Acting Head of Reference. Provided reference services for general and Government Documents collections. Produced guides and documentation for Reference functions and collections. Performed online searches. Cataloging: Reported to the Head of Cataloging and to the Music Cataloger. Handled new scores, sound recordings and books, items from the backlogs, and recons. Searched bib. utilities (OCLC and DRAnet) for copy, downloaded to OPAC, edited. to conform to OCLC standards and local practice. Downloaded LC authority records and edited existing OPAC bib. records to conform. Created brief bib. records in MARC format. Created and linked item records.

EDUCATION

University of Massachusetts, Amherst MA, Comparative Literature	2000
Simmons Graduate School of Library and Information Sciences, Boston MS, Library and Information Science	1991
University of Connecticut, Storrs BA, English	1981
Wykeham Rise School, Washington, CT National Merit Scholarship semi-finalist	1974

LANGUAGES

Read French, Indonesian and music.

CONFERENCE PRESENTATIONS

- “Balai Pustaka in the Dutch East Indies: Colonizing a Literature.” Postcolonial Translation: Changing the Terms of Cultural Transmission. Concordia University, Montreal. May 1997.
- “The Colonial Family: Two Perspectives.” Twenty-Second Annual Colloquium on Literature and Film. University of West Virginia. October 1997.
- “Michael Ondaatje’s Postmodern Romanticism.” American Literature Association Annual Conference. Long Beach, CA. May 2000.
- Panel moderator: “The Cloud in Comparison (The Cloud of the Unknowing.)” Second Annual Comparative Literature Friday the Thirteenth Conference. Department of Comparative Literature. University of Massachusetts, Amherst. December 1997.
- “Off to Market: The Rise of For-profit Databases of American Literature.” Digital Americanists panel, American Literature Association Annual Meeting, Boston, May 25, 2007.
- Fitzpatrick, Elizabeth B., Anne C. Moore, and Beth W. Lang. “Full Circle: The Return of Professional Librarians to the Reference Desk in the Learning Commons.” American Library Association, Washington, DC, June 24, 2007.

PUBLICATIONS

Library:

- University of Massachusetts Amherst “Database Guides:” *CINAHL, America: History and Life, Historical Abstracts, Ethnic NewsWatch, Lexis/Nexis, Infotrac, Anthropological Literature*, etc. etc. 1996-2004
- Healey Library Workbook*. University of Massachusetts/Boston, 1994
- Westfield State College Library Guide*, 1993
- Westfield State College Library Research Guides: *Education, Finding Book Reviews, Paper Writing, Library Glossary*. 1992-3
- Fitzpatrick, Elizabeth B., Anne C. Moore, and Beth W. Lang, “Reference Librarians at the Reference Desk in a Learning Commons: A Qualitative Evaluation.” *Journal of Academic Librarianship* v.34, 3 (May 2008):
- “Library Marketplace: Google and the Myth of Universal Knowledge.” *Against the Grain* v. 19, 3 (June 2007): 63-64 (review of Jean-Noël Jeanneney’s *Google and the Myth of Universal Knowledge*).
- “The Public Library as Instrument of Colonialism: The Case of the Netherlands East Indies.” *Libraries and the Cultural Record*.v. 43, 3 (August 2008)

Literature:

- “Susan Choi.” Pg. 60-63 in Emmanuel S. Nelson, ed. *Asian American Novelists: A Bio-Bibliographical Critical Sourcebook*. . Westport: Greenwood, 2000.
- “Balai Pustaka in the Dutch East Indies: Colonizing a Literature.” Pg. 113-126 in Simon, Sherry and Paul St. Pierre, eds. *Changing the Terms: Translation in the Postcolonial Era*. University of Ottawa Press, 2000.
- “Pramoedya Ananta Toer.” Pg. 434-436 in John Hawthorne, ed. *Encyclopedia of Postcolonial Studies*. Westport: Greenwood, 2001.
- “Michael Ondaatje.” Pg. 291-298 in Guiyou Huang, ed. *Asian American Autobiographers*. Westport: Greenwood, 2000.
- “Pramoedya Ananta Toer’s *Keluarga Gerilya*: Context and Translation.” Thesis. Amherst: University of Massachusetts, 2000.
- “Victoria Nalani Kneubuhl.” Pg 158-161 in Liu, Miles Xian, ed. *Asian American Playwrights*. Westport: Greenwood, 2002.

AWARDS

Modern Language Association Field Bibliographer Fellowship, 2004-7.

INSTITUTES

Association of College and Research Libraries Institute for Information Literacy, Teacher Track. Winnipeg, Manitoba 8/5-10/07.

PROFESSIONAL AFFILIATIONS

Member,

American Library Association; Modern Language Association; Organization of Graduate Students in Comparative Literature (University of Massachusetts).