158 Lorenz Rd. San Antonio, TX 78209-2520

PROFESSIONAL EXPERIENCE

University Librarian/Professor Emerita, Trinity University, San Antonio, TX 2017-

Assistant Vice President for Information Resources & University Librarian/Professor, Trinity University, 2013-2017.

University Librarian and Professor, Trinity University, 2001-2013

Responsibilities: Serve as chief administrative officer of Elizabeth Huth Coates Library. Have overall responsibility for Library's collections, programs and services including long-range planning and development, advocacy, policy, personnel, budget, acquisitions, facilities and technology. Represent library to administration, faculty, students and public. Negotiate with donors for gifts of manuscripts and significant book collections. Responsible for collaboration with and support of University's academic programs and centers. Serve as campus copyright officer. Report to Vice President for Information Resources, Marketing & Communications.

Oversee professional staff of 13, support staff of 16. Total library budget is \$3.97 million, \$1.74 million of which is devoted to collections and access.

Coates Library received the Association of College & Research Libraries' Excellence in Academic Libraries Award (college division) in 2007.

Trinity's accreditation-required Quality Enhancement Plan (QEP), Expanding Horizons, a campus-wide integrated information literacy program, was proposed by library faculty and has been emulated by many other institutions. We participate in Project Information Literacy (PIL), the HEDS Research The library is a member of CLIR, the Center for Research Libraries, SPARC, AMIGOS, the Oberlin Group, the Associated Colleges of the South, and the Texas Council of Academic Libraries. The integrated library management system is Innovative Interfaces' Sierra.

Trinity University is a highly selective, independent institution committed to the liberal arts and sciences, with a professional emphasis. Enrollment includes approximately 2400 undergraduate and 250 graduate students. For more information on Trinity University and its library please see: <u>www.trinity.edu_and_bttp://lib</u>

Dean, Library and Information Services, Hollins University, Roanoke, VA 1999-2001

Responsibilities: Oversaw the operations of a unit that included the library (see below), media services, and information technology services (including academic and administrative computing, network, telephone and cable services, and instructional technology). Represented the LIS unit on the Vice President for Academic Affairs Council, and at faculty and divisional meetings. Worked closely with Development and Student Services staff, as well as the Vice President for Finance and Administration. Implemented Dell/Mac desktop PC leasing/replacement plan for faculty and staff desktop use; oversaw implementation of Campus Pipeline portal and Banner web products. Restructured Information Services in response to needs of Hollins faculty, staff, and administration and to facilitate cooperation with Library/Media Services staff. Line reports included 15 professionals and 10 hourly staff. Budget responsibility totaled \$1.53 million for operations and \$805,000 for personnel.

Hollins is a private, non-sectarian university offering BA and MA programs in the Arts and Sciences to a student body of 1200. Undergraduate programs are limited to female students while graduate programs are co-educational, and include the nationally ranked MA program in Creative Writing, and MA's in Children's Literature, Screen-writing & Film Studies, Teaching, and Liberal Studies. For more information on Hollins, please see: www.hollins.edu

Library Director, Hollins University, Roanoke, VA 1996-1999

Responsibilities: Directed all aspects of library operations. Oversaw the construction and furnishing of a \$16 million, 56,000 s.f. new library which opened in March 1999. Migrated from the Horizon library management system to III in 1999, in a collaborative measure with Roanoke College (Salem, VA). Sponsored a successful effort to include technology and research skills requirements in a new general education program, implemented in fall 2001.

Total full-time staff was 12, of which 5 were professional librarians. The library is a member of SOLINET, VICULA (Virginia Independent College & University Library Association), and VIVA (Virtual Library of Virginia). For more information about the Wyndham Robertson Library, please see:

http://www.hollins.edu/library/index.shtml

Associate Dean of Libraries and Professor, University of Mississippi, University, MS 1994-1996

Responsibilities: Participated in strategic planning initiatives, policy formulation, resource allocation, fundraising activities, and program evaluation. Represented the libraries in appropriate forums and served as Acting Dean in the Dean's absence. Worked closely with other University units on building and facilities planning and implementation, and faculty concerns. Reporting units included Collection Development, Interlibrary Loans, Technical Services, and three branch libraries: Pharmacy, Chemistry, and the Music Library/Blues Archive. Also worked closely with the Heads of Circulation, Systems, and Government Publications (Ole Miss is the Regional GPO Depository for the state), and the University Archivist. Overall supervisory responsibility was 19 faculty professionals and 21 paraprofessionals.

Oversaw the completion of a \$14 million renovation and expansion of the J. D. Williams Library. Represented the library at building committee meetings, and worked closely with the University Architect, the building contractor, designing architect, and interior design consultants. Also participated in negotiations with library furniture and equipment vendors and movers. The project was completed in August 1996.

The University of Mississippi is a state-supported, comprehensive, Ph.D.-granting research institution serving 10,500 students. The libraries' budgets total \$3.5 million in FY 1996. The libraries are members of SOLINET and the Center for Research Libraries. Innovative Interfaces, Inc. is the libraries' integrated library system provider. The library staff totals 54; of those, 21 are faculty/professional librarians. For more information on the University of Mississippi libraries, see: http://www.libraries.olemiss.edu/uml/

Assistant University Librarian/Collection Development, Loyola University, Chicago, IL 1991-1994 Responsibilities: As one of three A.U.L.'s, coordinated collection development and management for collections at four libraries on three campuses serving the College of Arts and Sciences, Schools of Business, Education, Nursing and Social Work and the Graduate School. Oversaw Special Collections and Archives, managing two professional archivists. Directed the collection development/departmental liaison efforts of 14 reference/bibliographers, the audio-visual librarian and one full-time bibliographer. Total supervisory responsibility was 18 professionals.

Prepared annual budget request, allocated and administered expenditure of a \$2.9 million materials budget (FY '94). Served on the Library's Administrative Group (included the Libraries' six top administrators) and Planning Council, which was responsible for strategic planning. Cooperated with the University Development Office to identify potential donors. Loyola University is an urban, Catholic church-affiliated comprehensive, Ph.D.-granting institution serving 15,000 students. The libraries used the NOTIS integrated library system. For more information on Loyola's libraries, see: http://libraries.luc.edu/

Acquisitions Librarian, Main Library, University of Illinois at Chicago, Chicago, IL 1990-1991 (Assistant Professor)

Responsibilities: Administered ordering, payment and receipt of all library materials, managing a budget of over \$2.5 million. Directed three units, including orders, serials, and binding/shelf preparation. Worked closely with the library's six bibliographers to ensure that orders were filled and paid promptly and effectively. Tracked library expenditures using a combination of NOTIS reports and LOTUS spreadsheet data. Supervised a staff of 19. Served as primary library contact with monograph, serial and binding vendors. Participated in library strategic planning effort. UIC is an urban, Ph.D.-granting comprehensive state university serving 27,000 students. The library is a member of the Association of Research Libraries. http://library.uic.edu/

Head, Serials Department, Galvin Library, Illinois Institute of Technology, Chicago, IL 1989-1990 Responsibilities: Coordinated acquisition, cataloging and control of all serials at IIT. Managed a budget of \$600,000 (96% of the materials budget) to purchase approximately 2400 journal and continuation titles. Supervised six staff including one professional. Set policies and procedures, coordinated departmental activities to meet the needs of the IIT community and public service areas. Served as bibliographer to the Pritzker School of Environmental Engineering, a graduate-level program. Acted as library systems liaison with Innovative Interfaces, Inc.

IIT is a private, Ph.D.-granting institution serving 6,000 FTE students. Programs emphasize technology, engineering, business and architecture. http://library.iit.edu/

Northeast Senior Regional Representative, Academic Information Services, The Faxon Company, Westwood, MA 1987-1989

Responsibilities: Marketed Faxon's systems and services to college, university and research-level public libraries in Connecticut, Pennsylvania, New York and New Jersey.

Assistant Librarian for Support Services, Reese Library, Augusta College, (now Georgia Regents University), Augusta, GA 1984-1987 (Instructor, 1984-86; Assistant Professor, 1986-87)
Responsibilities: Acquisitions, Collection Development and Circulation. Supervised 7.25 FTE Library Assistants and 25 students. Responsible for preliminary implementation of SIRSI *Unicorn* automated circulation system; oversaw development of collection profile for approval plan. Offered general reference service 5 hours per week. Augusta State University is a unit of the State University System of Georgia. It served 4500 FTE students in AA, BS, BA, MA and M.Ed. programs. http://gru.edu/library/reese/

Research Assistant, Committee on Education, the Florida Senate, Tallahassee, FL 1983-1984 Responsibilities: Assisted senators and legislative staff in research related to education. Analyzed proposed legislation and drafted legislative language. Edited official committee documents, maintained subject library of books and other materials used in committee research. Co-coordinated Inter-State Consortium on Instructional Materials, held March 19-20, 1984 in Tallahassee.

Social Science Librarian, King Library, Miami University, Oxford, OH 1981-1983

Responsibilities: Reference and collection development. Provided collection development service to three departments, including Political Science, Sociology and Gerontology. Provided classroom instruction, database searches. Worked with both foreign and domestic approval plans, participated in annual collection analysis and weeding project. Miami is a Ph.D-granting public university of nearly 15,000 undergraduates and 2300 graduate students. http://www.lib.miamioh.edu/

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TEACHING/ADVISING EXPERIENCE

- GNED 1300 First Year Seminar: "Burn this Disco Out: The Contested Histories of the 1970s," (co-taught with Michael Hughes, Librarian and Assistant Professor). Spring 2014.
- GNED 1300 First Year Seminar: "Pursuing Love," (co-taught with Michael Fischer, Vice President for Academic Affairs). Fall 2012.
- GNED 1300 First Year Seminar: "Forever Young: the Life & Times of Bob Dylan," (co-taught with Michael Fischer,). Spring 2010, spring 2011.
- Academic adviser for first-year and sophomore students, Trinity University (2007-); Hollins University (1998-2001).

OTHER EXPERIENCE

Graduate Assistant, Special Collections, Robert W. Woodruff Library for Advanced Studies, Emory University, Atlanta, GA 1980-1981

Responsibilities: Organized and processed manuscript and archival collections. Provided reference assistance to visiting scholars, students and faculty using rare book and manuscript collections. http://web.library.emory.edu/

Editorial Assistant, Publications Office, Emory University, Atlanta, GA 1979-1980

Responsibilities: Proofreading, editing and writing. Managed office administrative files. Contributed articles and book reviews to *Emory Magazine*.

EDUCATION

Master of Librarianship, Emory University, Atlanta, GA August 1981

Emphasis: Academic libraries

Bachelor of Arts, Emory University, Atlanta, GA June 1979

Major: English. Graduated with Honors

Graduate course in Public Administration, Augusta College, Augusta, GA Fall 1986

Fellow, Frye Leadership Institute, Emory University, Atlanta GA June 3-15 2001.

(Awarded Mellon scholarship to attend.)

Language competency: Basic reading and speaking ability in French

CONTINUING EDUCATION

- EDUCAUSE Learning Initiative, Leading Academic Transformation Summit, San Antonio, TX, February 1, 2016. The LAT Summit was an invitational event to consider next-generation digital learning environments, benchmarking indices for teaching and learning, and forming a community of practice on leading academic transformation. The Bill and Melinda Gates Foundation supported the event, which preceded the ELI annual meeting.
- NITLE Summit, Arlington, VA, April 15-16, 2012; Atlanta, GA April 15, 2013. The NITLE Summit was an annual invitational summit for senior leaders from campuses in the NITLE Network. Programs were organized around strategic issues relevant to liberal arts colleges and geared towards identifying measurable outcomes.
- "Managing Within the Law," full-day workshop offered by Hirschfeld Kraemer LLP, Trinity University, March 19, 2013
- EDUCAUSE Forum on New Modes of Information Delivery, Denver, March 2007 (invited participant) EDUCAUSE Summit on Business Continuity, Denver, August 2006 (invited participant)

ACS/NITLE representative to Coalition for Networked Information Task Force meetings, December 2002, April 2003, December 2003, April 2004, December 2005, April 2006

Mellon Foundation focus group on liberal arts colleges and IT, March 2006 (invited participant)

UCITA: A Guide to Understanding and Action, Satellite Teleconference, hosted by Washington & Lee University, December 13, 2000

Page | 5 Healing the Heart of Diversity workshop, Hollins University, Fall 2000

Faculty Technology Development Fellow, University of Mississippi, Spring Semester, 1996

Improving Group Performance, University of Mississippi Libraries, September 6-8, 1995

Organizational Culture: Pathway to Success. Sponsored by SOLINET/ LAMA. Atlanta, August 25, 1995 Association of Research Libraries/Office of Management Services, Library Management Skills Institute, Chicago, September 29-October 2, 1992

International Leadership Associates, Leadership Challenge Workshop, Mundelein, IL July 14-17, 1992 (Based on Kouzes and Posner, *The Leadership Challenge: How to Get Extraordinary Things Done in Organizations*. San Francisco: Jossey-Bass, 1987.)

HONORS AND AWARDS

Excellence in Academic Libraries Award (college division), Association of College and Research Libraries, 2007.

EDUCAUSE Institute Faculty Service Award, 2009, Hollins Distinguished Service Award, Spring 1999; Listed in *Who's Who in American Education*, 1995-96 edition; *Who's Who of American Women*, 1998-99 and millennium editions; Certificate of Appreciation, Library Administration & Management Association, July 1996.

GRANTS

Authored a successful \$120,000 endowment proposal to fund support for interdisciplinary teaching and undergraduate research at Trinity University, fall 2014

Co-author of \$300,000 AT&T grant to create the Collaborative for Teaching & Learning in the library, 2011 Co-author of \$700,000 AT&T grant to expand library information commons, 2006

Awarded \$1500 ACS Information Fluency grant, fall 2003

Co-author of \$1.3 million Priddy Foundation grant to create library information commons, 2002

Awarded \$10,000 Associates grant from the University of Mississippi Foundation to purchase new equipment for the multimedia center in the refurbished J.D. Williams Library (1995)

Co-investigator (with Alan Nourie of Illinois State University) of \$17,000 Illinois Cooperative Collection Development grant to purchase state-wide OCLC AMIGOS product to identify gaps in the state's academic collections. (Loyola, 1993)

Awarded \$2400 Illinois Cooperative Collection Development grant for materials on Native Americans of the Pacific Northwest. (Loyola, 1993)

\$2500 Illinois Cooperative Collection Development grant for materials on environmental engineering. (IIT, 1990)

PUBLICATIONS AND EDITORIAL WORK

EDITORSHIPS

Department editor, E-content department, EDUCAUSE Review, 2013 (6 issues)

Member, EDUCAUSE Review editorial review team, 2013

Editor, Library Administration and Management, 1993-94 (v. 7 & 8)

LA&M is the official quarterly publication of the Library Administration and Management Association, a division of the American Library Association

Associate Editor/Editor-designate, Library Administration and Management, 1991-1992 (v. 5 & 6)

As Associate Editor and Editor, published the following articles:

- "An Interview with Helen Bergan," Library Administration and Management, 7:3, 134-136, summer 1993
- "An Interview with Alice Calabrese," Library Administration and Management, 7:2, 68-72, spring 1993
- "An Interview with Jonathan Piel," Library Administration and Management, 6:4, 164-166, fall 1992
- "An Interview with Joyce G. Taylor," Library Administration and Management, 5:4, 181-183, fall 1991

BOOKS

- Advances in Library Resource Sharing, Co-edited with Jennifer Cargill. Westport, CT: Meckler Corporation. Volume one published December 1990. Volume two published November 1991; Volume three published December 1992
- Biographical Sources: A Guide to Dictionaries and Reference Works, Co-edited [as Diane J. Cimbala] with Brian Alley and Jennifer Cargill. Phoenix, AZ: Oryx Press, 1986

ARTICLES

- "Funding Community Controlled Open Infrastructure for Scholarly Communication: the 2.5% initiative," coauthored with David W. Lewis, Lori Goetsch, and Mike Roy, *College & Research Libraries News*, 79:3, March 2018.
- "The Texas Digital Library: A Model Collaboration," co-authored with Pattie Orr and Debra Hanken Kurtz, EDUCAUSE Review, 50:1, January/February 2015

See: http://www.educause.edu/ero/article/texas-digital-library-model-collaboration

- "Scholarly Publishing and the Role of the Liberal Arts College Library," in Peter Hernon and Joseph R. Matthews, *Reflecting on the Future of Academic and Public Libraries*. Chicago, IL: ALA Editions, 2012. (Invited submission)
- "The Other Sustainability Problem." EDUCAUSE Review. March/April 2009, 72-73. Invited contribution.
- "Of Birth-Mother and Daughter" in Risk, Courage and Women: Contemporary Voices in Prose and Poetry. Waldron, Brazil and Labatt, eds., Denton, TX: UNT Press, 2007 (Invited submission)
- "Long Live the Library: the place of print in an age of electronic information," guest editorial in the *Roanoke Times*, Sunday, April 10 2000, Horizon section, pp. 1, 5
- "Has the Information Age Killed Libraries?" Hollins Magazine, summer 1999, 13-15
- "Request for Proposal' or 'Run for Protection?': Some Thoughts on RFPs from a Librarian and a Bookseller," co-authored with Bob Schatz, *Library Acquisitions: Practice and Theory*, 1996. 20:4, 421-428
- "Training for Better Management: An Interview with Members of the ARL/OMS Training Team," *Library Administration and Management*, 9:4, 198-202, fall 1995
- "A Conversation with Karen Muller and Liz Dreazen: LAMA's Executives Talk about Life at 50 East Huron Street," *Library Administration and Management*, 9:3, 135-139, summer 1995
- "The Resource Sharing Crunch: A Brighter Future Ahead?" Technicalities, 12:4, 7-10, April 1992
- "Serials," in Libraries and Information Services Today. Chicago, American Library Association, 1991
- "The Economics Behind Resource Sharing: Implications for Collection Development and the Future of Libraries," Diane J. Graves and L. Yvonne Wulff in *Advances in Library Resource Sharing*, vol. 1. Westport, CT: Meckler Corp., 1990

The following were published under the name Diane J. Cimbala:

- "Technical Services in the Mission of the Library: the 'Back Room' Performers," in Library Management and Technical Services: The Changing Role of Technical Services in Library "in Technical Organizations, a special issue of Journal of Library Administration, 9:1, 7-12, 1988
- "The Scholarly Information Center': An Organizational Model," *College and Research Libraries*, 48:5, 393-398, Sept. 1987
- "There Goes the Neighborhood! When Microcomputers Move Into Your Lobby, What Can You Expect?" Technicalities, 5:6, 9-10, 12,16, June 1985
- "Greetings from Your Alma Mater: College and University Alumni Publications," Serials Review, 10:3, 7-17, 1984
- "Missouri Montage: A Sampling of Periodicals from the Show-Me State," co-authored with David G. Null, Serials Review, 10:1, 39-50, Spring 1984. Reprinted in Periodicals of the Midwest and West: An Annotated Survey, by Carolyn J. Mueller (Ann Arbor: Pierian Press, 1986, pp.77-79)
- "Georgia on My Mind: Periodicals from the Peach State," co-authored with David G. Null, *Serials Review*, 9:4, 41-50, 1983

MISCELLANEOUS

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- Interviewee for a doctoral research study, "A Parallel Study of Academic Library Administrators' Leadership Behaviors," Theresa Hefner-Babb, doctoral candidate, Lamar University, December 2015
- Interviewee for a doctoral research study, "Redefining the 21st Century College Library: New Roles in Higher Education," Patricia Kreitz, doctoral candidate, Simmons College, March 2014
- Interviewee for program participant in Atlanta University Center's "Recruiting Tomorrow's Library Leaders," a multi-institution Mellon-funded program. I was interviewed by Narcissa Haskins, a rising junior at Bennett College, Greensboro, NC
- Referee: Kay Hogan Smith, Rajia C. Tobia, T. Scott Plutchak, Lynda M. Howell, Sondra J. Pfeiffer and Michael S. Fitts, "Copyright Knowledge of Faculty at Two Academic Health Science Campuses: Results of a Survey." *Serials Review*, Volume 32, Issue 2, June 2006, Pages 59-67

Editorial Board, College & Research Libraries. 1996-2002

Editorial Board, Library Software Review. 1988-1991

Contributor to "Answer Place," ALA's syndicated newspaper column. 1982-1983

REVIEWS AND ABSTRACTS

Abstracter, ABC-Clio, Inc. Responsibilities: Georgia Review and Virginia Magazine of History and Biography. 1982-1987

Reviewer, American Reference Books Annual. June 1983-1987 (28 reviews)

Book reviews in Atlanta Historical Journal (Winter 1982-83), RQ (Winter 1982), Emory Magazine (Fall 1980), and Georgia Librarian (August, November 1983, November 1984 and February 1985) and College & Research Libraries (1998, 1999)

PRESENTATIONS AND PROGRAMS

- "The Future of Place-Based Learning in a Virtual World," panelist, EDUCAUSE Learning Initiative, San Antonio, TX February 4, 2016.
- "Open It! What OER means for Higher Education and You" EDUCAUSE Annual Conference, Indianapolis, IN, October 29, 2015
- "Communicating for Success." Workshop leader. EDUCAUSE Connect, San Antonio, TX, April 22, 2015

- "Faculty Open Access Policies: Public Missions, Public Research, Public Good." Invited speaker at Texas A&M University Libraries, College Station, TX, November 19, 2013; Ursinus College, Collegeville, PA, March 27, 2014; Texas Woman's University, Denton, TX September 22, 2014
- "Libraries 101: Not your Mother's Library." Invited panelist with Joan Heath and Rajia Tobia at Council of Science Editors annual meeting, San Antonio, TX May 4, 2014
- "Connect, Collaborate, Communicate and Lead in Academic Libraries," invited presentation with Barbara Bintliff, Director, Tarleton Law Library, University of Texas, Texas Library Association Annual Meeting April 10, 2014
- "Shared Collection Management and Preservation of the Cultural Record," program planner and panelist, Texas Council of Academic Libraries annual meeting, Austin, TX, October 3, 2013
- "Value Enhanced: Reimagining a Philosophy of Excellence." Invited panelist at ACRL/College Libraries Section Program, June 29, 2013, American Library Association Annual Conference, Chicago, IL.
- "Faculty Open Access Policies: Public Missions, Public Research, Public Good." Invited speaker at St. Lawrence University's May College (faculty development workshop), May 21, 2013, Canton, NY
- "Employee Engagement: A Key to Your Office Success," Southern Association of College Registrars and Admissions Officers Annual Meeting. February 5, 2013, San Antonio, TX (Invited presentation)
- "Becoming a Successful Technology Manager." Full-day preconference with Gene Spencer, EDUCAUSE Annual Conference. October 27, 2015; September 29, 2014, Orlando, FL; October 15, 2013, Anaheim, CA; November 6, 2012, Denver, CO; and October 18, 2011, Philadelphia, PA
- "Planning for the Future: Critical Questions about Electronic Databases and Texas Academic Libraries."

 Presenter and Facilitator, Texas Council of Academic Libraries meeting, Austin, TX. September 16-17, 2011. (Invited participant)
- "Faculty Open Access Policies: Public Missions, Public Research, Public Good." Invited presenter, along with OA advocates from Harvard, University of Kansas, MIT. AAUP Annual Meeting, Washington, D.C., June 11, 2010
- "Assessment and Information Literacy." Invited panelist; part of full-day workshop on Assessing Instructional Technology at NITLE Camp. DePauw University, June 22, 2010
- "Open Access and Liberal Arts Colleges." Invited co-instructor with Claire Strom, Rollins College. Half-day workshop, NITLE Camp. DePauw University, June 23, 2010
- Speaker/Panelist: "Current Issues in Scholarly Communication and Open Access," with Heather Joseph (SPARC), Sara Lowman (Rice U.) and Bill Hair (Baylor University). Austin, TX: Texas Council of Academic Libraries Annual Meeting, September 22, 2009. (Invited speaker)
- Speaker/Panelist: "Mentoring as the Journey, Not the Destination," with S. Metros, C. D Eaton, D. Jacobsohn. Denver, CO: EDUCAUSE Annual Meeting, November 5, 2009. (Refereed)
- Taking Action on the NIH Public Access Policy: in Congress and on Campus. SPARC/ATA webcast, October 4, 2007. (With Trinity student Nick Shockey). http://www.taxpayeraccess.org/webcast071004/index.html (Invited presentation)
- Recruiting and Retaining Librarians. Discussion panelist. Oberlin Group Directors Meeting, Northfield, MN, October 15, 2007. (Invited presentation)
- An Initiative to Share Digital Repository Services for Liberal Arts Colleges, speaker/panelist. EDUCAUSE Annual Meeting, Seattle, WA. October 24, 2007. (Peer reviewed presentation)
- "Developing a Positive Organizational Culture Using Appreciative Inquiry" (half-day preconference, taught with Gene Spencer), EDUCAUSE Annual meetings 2005, 2006, 2007. (Peer-reviewed presentations)
- Panel coordinator: "Finding Consensus on File Sharing: Legal, Producer, and Consumer Perspectives on the P2P Phenomenon," EDUCAUSE Southwest Regional Conference, Dallas, TX February 27, 2004.
- Panel coordinator: Seminar on Scholarly Publishing, Trinity University, February 6, 2004
- Speaker, "Why doesn't the portal open the library's doors?" EDUTEX (EDUCAUSE Southwest Regional Conference), Austin, TX. February 22, 2002. (Peer-reviewed presentation)
- Speaker/panelist: "Marketing the Library" Texas Independent College & University Library Association, Austin, TX. September 20, 2002. (Invited presentation)

- Speaker on the future of libraries, Athenians visit to Hollins University, February 5, 1999 (The Athenians are a group of college-educated women who support the arts, cultural events and education in the Roanoke Valley. Each year they spend a day at Hollins and select three members of the faculty to address them)
- Presenter & Chair, "Land Grab! Planning Library Buildings for 21st Century Collections," Charleston
 Conference on Issues in Book and Serial Acquisitions, Charleston, SC. November 6, 1998

 Instructor (Facilitate or Converting Higher Education Cycles and Service programs Helling University Sym
- Instructor/Facilitator: Connections Higher Education Customer Service program, Hollins University, Summer-Fall 1997
- Keynote Speaker, College and University Libraries Section, Kansas Library Association Annual Conference, Hutchinson, KS. November 5, 1992. (Invited presentation)
- Presenter, "Academic Resource Sharing in the '90's," Illinois Library Association Annual Conference, Chicago, IL. March 18, 1992
- Discussion Leader, White House Conference/Chicago. Oct. 21, 1990
- Panelist, "Investing in Your Future: Career Development," ALA Junior Members Round Table Membership Program, Dallas, TX. June 26, 1989
- "Electronic Publishing and Libraries," Electronic Networking Association 1989 Conference, Muhlenberg College, Allentown, PA. May 25-28, 1989
- Coordinator and Facilitator, "Institutional Professional Status for Academic Librarians: What Are We Accomplishing?" Fifth National ACRL Conference, Cincinnati, OH. April 6, 1989
- "Electronic Publishing and Library Technical Services," Nassau County (NY) Library Association, Academic and Special Libraries Division. SUNY Old Westbury, Old Westbury, NY. March 31, 1989
- Coordinator and Facilitator, ACRL Preconference Continuing Education Course 401, "Libraries and Computer Centers: Cooperation or Separation?" New Orleans, LA. July 8, 1988
- Panelist, "Marriage, Divorce or Cohabitation: Libraries and Computer Centers," LILRC/LICALD Program., SUNY Farmingdale, Farmingdale, NY. December 4, 1987
- Guest Lecturer on Microcomputer Based Serials Systems, Drexel University School of Library and Information Science, Philadelphia, PA. August 12, 1987, February 22 and November 2, 1988. Also at Columbia University School of Library Service, New York, NY. April 6, 1988 and April 11, 1989
- Guest Lecturer on the Role of Serials Agents in Collection Development, Drexel University SLIS, October 1988 and April 13, 1989
- "Alternative Uses of the M300," (Presented paper and served as panelist) Georgia SOLINET/OCLC Users Group, DeKalb College, December 12, 1986

CONSULTING

External reviewer, Grinnell College Libraries, Grinnell, IA. Feb. 13-16, 2018.

External reviewer, Centenary College, Shreveport, LA, July 2017.

Visiting consultant to search committee for College Librarian, Grinnell College, November 2015

External library reviewer: Hendrix College, AR, June 2015

Sewanee: The University of the South, TN, July 2015

Consultant, Ursinus College library, Collegeville, PA, March 20-21, 2014

External reviewer, Hope College Libraries, Holland MI, February 23-26, 2014

Consultant, St. Lawrence University libraries, Canton, NY May 21-22, 2013

External reviewer, Gustavus Adolphus College library, St. Peter, MN. April 7-9, 2013

Visiting consultant to Occidental College Library on Open Access and Information Literacy initiatives, June 29, 2012.

Visiting consultant to search committee for College Librarian, Bowdoin College, April 2012.

Library building consultant, University of South Carolina/Lancaster, 1998-1999

Automation Consultant, AT&T Bell Labs, Mountain Lakes, NJ 1992-1993

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ACCREDITATION SERVICE

Member, Southern Association of Colleges & Schools visiting team, Cumberland University, Lebanon, TN, March 2000

ACADEMIC COMMITTEE WORK & SERVICE

Trinity University

Chair, Campus Master Plan Committee, spring 2015-fall 2017

Member, Information Technology Strategic Plan task force, fall 2012

Chair, Faculty Senate, 2009-2012

Significant senate accomplishments during my tenure:

Passage of an Open Access policy in October 2009 (Trinity was the first primarily undergraduate institution in the U.S. to do so)

Passage of a Code of Conduct, to address civility issues among tenured faculty

Established regular meetings between Board of Trustees & Senate leadership at tri-annual Board meetings

Updated tenure clock language and procedures for untenured new parents

Overhauled outdated legal language in the Faculty/Staff handbook

Co-chair, Greek Advisory Committee, fall 2008-February 2009

Member, Quality Enhancement Plan Implementation Committee, 2007-2008

Member, Quality Enhancement Plan Selection Committee, 2006-07

Member, Evaluation Committee, Vice President for Academic Affairs, 2002, 2005

Member, Faculty Investigating Committee, 2004-2008 (elected position)

Member, United Way Committee, 2004-2006; Chair 2006

Ex-officio member, University Curriculum Council, 2002-2005

Ex-officio member, Information Technology Committee, 2002-

Ex-officio member, Library Activities Committee, 2001-

Member, University Press Editorial Board, 2002-2005

Member, Portal Task Force, 2002-2007

Member, University Press Director Search Committee, 2001-2002

Hollins University

Member, Enrollment Action Task Force, Hollins University, 2000-2001

Member, Vice President for Finance & Administration Search Committee, Hollins University, Fall 2000

Ex-officio member, Banner Coordinators Group, 1999-2001

Co-chair, Library Dedication Committee, Hollins University, 1998-99

Member, Director of Computer Services Search Committee, Hollins University, 1998

Ex-officio member, Academic Affairs Council, Hollins University, 1997-2001

Member, Vice President for Academic Affairs Search Committee, Hollins University, 1996-97

Member, Committee on Information Technology, Hollins University, 1996-1999;

Chair, 1999-2001

University of Mississippi

Member, Provost Search Committee, 1995-1996

Member, University Web Policy Committee, May-October, 1995

Chair, Library Home Page Committee, fall 1995

Member, Library Promotion and Tenure Committee, 1994-96

Loyola University

Ex-officio member, Loyola University Master's Council. 1991-94

Ex-officio member, Library Board, Loyola University. 1991-94

University of Illinois/Chicago Chair, NOTIS Serials and Acquisitions Task Force, 1990-91 Integrated Library Systems Advisory Committee, 1990-91

Augusta College

Page | 11 Screening Committee for Director of Computer Services, spring 1987 Reese Library Promotion and Tenure Committee, 1986-87 Presidential Search and Screen Committee, March-December 1986

PROFESSIONAL MEMBERSHIPS, OFFICES and SERVICE

EDUCAUSE

Board of Directors (nationally elected position), October 2015-2017 Search Committee, EDUCAUSE CEO/President, May-November 2014 EDUCAUSE 2014 Regional Meeting Core Planning Committee, 2013-14

Judge (one of four) Breakthrough Models Academy team project design competition (Co-sponsored by EDUCAUSE and the League for Innovation in the Community College), fall 2013

EDUCAUSE Review: E-Content Column editor, 2013

Member grant review panel, Next Generation Learning Challenges Wave IIIb, 2012

Member, Nominating Committee, 2009-2011

Faculty member, EDUCAUSE Management Institute, February 2005-July 2007; Director, 2008-09

Ex-Officio Member, EDUCAUSE Professional Development Committee, 2008-09

2005 National Program Committee, 2004-2005

Southwest Regional Conference Program Committee, 2002-04 Chair, 2003-04

EDUCAUSE Learning Initiative (ELI)

Invited participant, Leading Academic Transformation Roundtable, ELI annual meeting San Antonio, TX Feb. 2-4 2016

College Library Director Mentors Program, 2012. Mentor to John Weaver, Abilene Christian University, January-June 2012

Oberlin Group (Library Directors), 2001-2017

Membership Committee, 2002-2008; Chair, 2005-08 Annual meeting host, 2004

National Institute for Technology in Liberal Education (NITLE)

Mentor, NITLE Labs Innovation Studio: http://blogs.nitle.org/2011/12/13/announcing-the-nitle-innovation-studio/. Mentored a group developing a "cookbook" of information literacy assignments; see: http://rail.geneseo.edu/ January-September, 2012

Special Advisor on Library Initiatives, 2012

Scholarly Publishing and Academic Resources Coalition (SPARC)

Program Committee, 2016 and 2014 SPARC Open Access Annual Meetings, 2013-2014; 2015-2016.

Steering Committee (nationally elected position), 2006-2009

Texas Library Association

Member, 2005-

Texas Digital Library, Member Board

Governing Board member (elected position) November 2013-

August 2017.

Appointed representative September 2013-2017.

TexShare Advisory Board, 2012-15; 2015-2018 (statewide appointed position, 3-year terms)

Vice-chair, 2012-13; Chair 2013-14

TexShare Strategic Planning Task Force, 2012

TexShare Database Fees Task Force: 2004-2010

Grant reviewer, Telecommunications Infrastructure Board, July 2002

Southern Methodist University Libraries Executive Board Member, 2004-2007

TICUL (Texas Independent College & University Libraries) Directors Group,

Chair-elect 2002-03; Chair 2003-04

TCAL (Texas Council of Academic Libraries)

Founding committee, 2003-04; Nominating Committee chair, 2005

Vice chair/Chair-elect, 2014-2015

Chair, 2015-16

CICV (Council of Independent Colleges of Virginia)

I.T. Directors' Group, 1999-2001

MCI Long Distance Service Executive Committee, 2000-2001

Library Directors' Group, 1996-2001

American Library Association, 1981-2002

Publishing Committee, 1991-94 (The Publishing Committee serves as the advisory board to ALA's publishing division)

Beta Phi Mu Award Jury, 2000-2001

Hugh Atkinson Award Jury, 1998-2002 (Chair in 2001-02)

Association of College and Research Libraries, 1981-2002

Application Reviewer, ACRL Institute on Scholarly Communication, Spring 2006.

Member, Continuing Education Advisory Committee, 1988-91

Member, University Libraries Section Policy and Planning

Committee, 1990-91

Member, C&RL Editorial Board, 1996-2002

Library Administration and Management Association, 1986-2002

Member of several committees and sections; chaired Library Organization and Management Section, 2000-2001

Junior Members Round Table, (now New Members Round Table) 1981-88;

President-elect/President, 1986-88

Secretary, 1984-85 Chaired several committees and served as liaison

References available on request

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