

WEB DU BOIS LIBRARY, UNIVERSITY OF MASSACHUSETTS AMHERST,
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DAVID MAC COURT

PROFILE

- highly skilled researcher with over a decade of experience
- committed secondary and college teacher, advisor, and learning specialist
- excellent communication and computer skills
- interest in and commitment to social justice and multicultural education issues

ACADEMIC WORK EXPERIENCE

University of Massachusetts, Amherst, MA

2004-present

Research and Instructional Librarian

As a researcher:

- serve as Subject Liaison to the *University Without Walls*, the adult education program at UMass
- provide reference help to university community at reference desk, on the telephone, through the internet, Instant Messenger, e-mail, and chat
- provide reference consultations to staff, students, and faculty
- manage the library's instant messaging program
- review materials to purchase for the university's reference collection

As an instructor:

- introduce students to the use of library resources, aid students in the construction of bibliographic citations, and instill basic research skills
- present workshops to faculty, staff, and students in the use of RefWorks, a web based bibliographic citation manager
- teach information literacy sessions to students in various courses and seminars including OASIS 1st year orientation program, Commonwealth College research seminar, Bachelor's Degree with Individual Concentration degree development seminar, College Writing, and the University Without Walls Program

As an information specialist:

- create multi-page subject-based web guides that list resources in specific areas
- edit, redesign, and maintain FAQ, portal, and database import lists for RefWorks webpages

Franklin Pierce College, Rindge, NH

2003-2004

Reference Librarian

- provided reference help to college community at reference desk and on the telephone
- taught research methods, use of library resources, and information literacy to core curriculum students
- created subject-based web pages that list resources in specific areas
- collected new resources to augment the existing collection
- assisted with circulation as needed

Northfield Mount Hermon School, Mount Hermon, MA

2003-2004

Librarian

- performed inventory of Schaufler Library collection
- corrected errata in item records
- taught basic research methods, use of library resources, and information literacy to high school students
- provided reference assistance to the school community at the reference desk and on the telephone
- enforced school rules pertaining to proper study hall conduct in Dolben and Schaufler Libraries

University of Massachusetts, Amherst, MA

2003

Library Intern

- provided reference assistance to the UMass community at the reference desk, on the telephone and through interactive chat
- revised and annotated the library's Toolbox of Internet Resources
- created and updated maps of Government Documents and "M" level of the Du Bois Library to distribute to library patrons
- received training in the use of and engaged in tests of the quality of the BLC Ask 24/7 system
- reviewed and analyzed transcripts from the BLC Ask 24/7 system for usage trends and quality control

University of Massachusetts, Amherst, MA

1997 – 1998

Research Assistant, Department of Consumer Studies

- researched books, articles, and data sets for professor's literature reviews, articles, and book
- compiled bibliographies and research logs for articles

COURSES OFFERED

University of Massachusetts, Amherst, MA, Commonwealth College

2007-present

Lecturer, Dean's Book Program

Books include: Stern: *Terror in the Name of God*, Foer: *Extremely Loud and Incredibly Close*, Holloway: *Monique*

and the Mango Rains, Sapolsky: A Primate's Memoir

Northfield Mount Hermon School, Mount Hermon, MA

2000-2001

Introduction to Computing Studies

- introduced students to the use of Windows 98 based laptops
- instructed students in the use of Microsoft Office 98 applications and basic html coding
- explored the social dimensions and uses of computers and computer technology

University of Massachusetts at Amherst, Landscape Architecture and Regional Planning

1998

Introduction to Computing Science for Design Professionals

- introduced students to the use of System 8 based MacIntosh computers
- taught students to use Microsoft Office for MacIntosh and graphics programs

STUDENT AFFAIRS WORK EXPERIENCE

Northfield Mount Hermon School, Mount Hermon, MA

2008 – 2009

Learning Skills Specialist (Tutor)

- help students with time management, research, and academic support skills
- correspond with teachers, advisors, and house directors about student's progress
- keep detailed session notes for Learning Skills Director

Northfield Mount Hermon School, Mount Hermon, MA

2002 - 2006

House Staff

- enforce house rules
- participate in weekly staff meetings to discuss progress and welfare of house residents and help to resolve problems that arise in the house
- help the House Director in administration of the house

University of Massachusetts, Amherst, MA

1997 – 2001

Academic Advisor

- help student to select classes and majors, and resolve scheduling concerns
- help students to interpret general education and foreign language requirements, and prerequisites for desired majors
- present seminars on a variety of topics including choosing a major, choosing classes, and stress management
- help at-risk students to regain academic stability
- develop structures to help at-risk students to stay off academic status
- participate in weekly staff meetings to discuss progress and welfare of students

EDUCATION

M.S., Library and Information Science, Simmons College, Graduate School of Library and Information Science
B.A., Social Thought and Political Economy, University of Massachusetts Amherst

PROFESSIONAL DEVELOPMENT

Presentations

- “Making Connections: Jobs, Internships, and Social Change Career Fair,” 2009
featuring Alumna of Afro-Am, Labor Studies, Social Thought and Political Economy, and
Women’s Studies at the University of Massachusetts at Amherst
- Co-Presented with Isabel Espinal, “Putting Reading Lists Online in RefShare,” 2009
OIT Faculty Presentation, University of Massachusetts at Amherst
- Co-Presented with Tonia Sutherland, “Finding and Linking to Credible Online Resources,” 2008
OIT Faculty Lunch, University of Massachusetts at Amherst
- Presented Paper with Madeleine Charney, “Gaining Perspective with RefWorks” 2006
at New England Library Association Conference, Burlington, VT
- Presented Paper with Madeleine Charney, “RefWorks: A Vehicle for Information Literacy” 2005
at LOEX National Conference Louisville, KY

Diversity Training

- “Addressing Issues of Gender Expression and Sexual Identity in School: Opportunities and Challenges,” 2008
with Dr. Jennifer Bryan, Northfield Mount Hermon School, Mount Hermon, MA
- “Understanding and Undoing White Privilege at the Personal and Institutional Level,” 2007
A Workshop with Tim Wise, St. Marks School, Southboro, MA
- “Beyond Diversity” 2006
with Tim Wise, Northfield Mount Hermon School, Mount Hermon, MA
- “White Like Me: White Privilege and Racial Equity” 2005
with Tim Wise, Landmark College, Putney, VT
- “Understanding Whiteness, Recognizing Privilege,” 2004
Mount Holyoke College, South Hadley, MA

Scholarly Communication

- “Increasing Access to Publically Funded Research,” 2009
with Rebecca Reznik-Zellen, University of Massachusetts Libraries

“Author’s Rights Revisited,” with Steve Folsom, University of Massachusetts Libraries	2009
“New Models of Publishing and the Changing Role of Scholarly Societies,” with Meghan Banach, University of Massachusetts Libraries	2009
“8 Things You Should Know Before You Publish,” with Stacy Konkiel, University of Massachusetts Libraries	2009
“Making Copyright Less Scary: A Workshop for Faculty and Staff” with Fred Zinn, Office of Information Technology, University of Massachusetts	2008
Scholarly Communication Lunch Series 2, “Author’s Rights,” with Marilyn Billings, University of Massachusetts Libraries	2007
Scholarly Communication Lunch Series 1, “How to talk to Faculty,” with Marilyn Billings, University of Massachusetts Libraries	2007
“E-Scholarship Repository and Open Access,” with Marilyn Billings, University of Massachusetts Libraries	2006
Instruction:	
“How Students Learn,” New England Library Instruction Group Annual Conference, Western New England College, Springfield, MA	2008
Mentoring:	
New Members Round Table Librarian Mentoring program of ALA with Don Frank of the University of Oregon Libraries	2006 - 2007
New Hampshire College and University Council Librarian Leadership Mentoring Program with Claudia Morner, Director of the University of New Hampshire at Durham Libraries	2003 - 2004
Technology:	
“Garageband on Mac: Audio for Web and Podcast, Office of Information Technology	2009
“SilverStripe CMS System Training,” University of Massachusetts Libraries	2009
“Screencasting with Adobe Captivate,” Office of Information Technology, University of Massachusetts	2008
“WEBCT Vista for Librarians,” Office of Information Technologies, University of Massachusetts	2008
“Showcasing Research and Teaching in the 21 st Century: A Digital Approach,” Office of Information Technology, University of Massachusetts	2007
“Using 2 nd Life as a Course Enhancement” Office of Information Technology, University of Massachusetts	2007
“Emerging Technology Workshop,” Office of Information Technology, University of Massachusetts	2007

Office of Information Technology, University of Massachusetts

“Dreamweaver I and II for Information Professionals,” 2004
Simmons College, Graduate School of Library and Information Science

“Information Services and the World Wide Web” course in raw XHTML coding, 2003
Simmons College, Graduate School of Library and Information Science

Other:

“Art Documentation” course, Simmons College, Graduate School of Library and Information Science 2006

“Updating Our Approaches to Self-Injurious Behaviors,” Independent School Health Association, 2006
at Dana Hall School

Customer Service Training Certificate Series, 2004
University of Massachusetts Workplace Learning and Development

SERVICE

University of Massachusetts

Student Affairs and University Life Council 2007 – 2009

Staff Council Social Committee 2007 – 2009

User Services Advisory Group 2005 - 2007

Liaison Council 2005 - present

Undergraduate Education Council 2005 -2007

SFX Links Committee 2005 – 2006

RefWorks Implementation Committee 2004 – 2005

Franklin Pierce College

Ad Hoc Committee on Campus Culture 2003 – 2004

Northfield Mount Hermon School

Diversity and Equity Forum 2004 – 2005

Community

Alumni Mentor Simmons College Graduate School of Library and Information Science 2008 - present

Alumni Board, Simmons College Graduate School of Library and Information Science 2008

Parents Advisory Board, Northfield Mount Hermon Campus Nursery School 2005 – 2007

PROFESSIONAL MEMBERSHIPS

American Library Association
Association of College and Research Libraries