

W.E.B. DU BOIS LIBRARY, 154 HICKS WAY, UNIVERSITY OF  
MASSACHUSETTS AT AMHERST, AMHERST, MA 01003  
PHONE 413-577-1982 • E-MAIL MACCOURT@LIBRARY.UMASS.EDU

## DAVID MAC COURT

---

### PROFILE

- adept researcher with over a decade of experience
- facile with technological applications
- accomplished instructor with experience in secondary and post-secondary settings
- experienced mentor with over a year of experience mentoring new and aspiring librarians
- committed advisor and learning skills specialist
- excellent communication and computer skills
- interest in furthering information literacy programs through integration of learning disability pedagogy and theories of universal design
- have worked with students with a variety of learning disabilities including Attention Deficit Hyperactivity Disorder and students on the autism spectrum
- interest in and commitment to social justice and multicultural education issues

---

### ACADEMIC WORK EXPERIENCE

University of Massachusetts, Amherst, MA

*Research and Instructional Librarian*

Librarian I 2004 - 2006

Librarian II 2006 - present

#### *As a coordinator/manager:*

- organize the creation of a chapter of Students for Free Culture for Open Access Week 2009
- create and manage portal of pertinent resources in collaboration with the University Without Walls program
- advise and select Instant Messaging platform, in consultation with systems and Information Technology departments, implement and manage Instant Messaging Program at Library
- create, enforce, and fine – tune editorial standards in the creation of subject guides
- create, update, and manage RefWorks web-presence for the University of Massachusetts Libraries.

#### *As a researcher:*

- serve as Subject Liaison to the *University Without Walls*, the adult education program; Bachelor's Degree with Individual Concentration, the self-designed major program, at UMass Amherst
- serve as Research Liaison for Faculty and Students searching for grants; and Students seeking information about Financial Aid and Fellowships
- provide reference help to university community at reference desk, on the telephone, through the internet, Instant Messenger, e-mail, SMS Text, and chat
- provide reference consultations to staff, students, faculty, and community members
- manage the library's instant messaging program and recommend technology platforms for purchase
- review materials to purchase for the university's reference collection

***As an instructor:***

- introduce students to the use of library resources, aid students in the construction of bibliographic citations, and instill basic research skills
- present workshops to faculty, staff, and students in the use of RefWorks, a web based bibliographic citation manager
- teach information literacy sessions to students in various courses and seminars including OASIS 1<sup>st</sup> year orientation program, Commonwealth College research seminar, Bachelor's Degree with Individual Concentration degree development seminar, College Writing, University Without Walls Program, and other departments as needed

***As an information specialist:***

- create a portal and multi-page subject-based web guides for common concentrations in UWW, that list resources in specific areas, and introduce students to basic research skills
- edit, redesign, and maintain FAQ, portal, and database import lists for RefWorks webpages
- evaluate, choose, and manage Instant Messaging Program for the Reference Department
- create online information literacy tutorials in Captivate

**Franklin Pierce College, Rindge, NH**

2003-2004

*Reference Librarian*

- provided reference help to college community at reference desk and on the telephone
- taught research methods, use of library resources, and information literacy to core curriculum students
- created subject-based web pages that list resources in specific areas
- collected new resources to augment the existing collection
- assisted with circulation as needed

**Northfield Mount Hermon School, Mount Hermon, MA**

2003-2004

*Librarian*

- performed inventory of Schaufler Library collection
- corrected errata in item records
- taught basic research methods, use of library resources, and information literacy to high school students
- provided reference assistance to the school community at the reference desk and on the telephone
- enforced school rules pertaining to proper study hall conduct in Dolben and Schaufler Libraries

**University of Massachusetts, Amherst, MA**

2003

*Library Intern*

- provided reference assistance to the UMass community at the reference desk, on the telephone and through interactive chat
- revised and annotated the library's [Toolbox of Internet Resources](#)
- created and updated maps of Government Documents and "M" level of the Du Bois Library to

distribute to library patrons

- received training in the use of and engaged in tests of the quality of the BLC Ask 24/7 system
- reviewed and analyzed transcripts from the BLC Ask 24/7 system for usage trends and quality control

**University of Massachusetts, Amherst, MA**

1997 – 1998

*Research Assistant, Department of Consumer Studies*

- researched books, articles, and data sets for professor's literature reviews, articles, and book
- compiled bibliographies and research logs for articles

---

**COURSES OFFERED**

**University of Massachusetts, Amherst, MA, Commonwealth College**

2007-2009

*Lecturer, Dean's Book Program*

Books include: Stern: *Terror in the Name of God*, Foer: *Extremely Loud and Incredibly Close*, Holloway: *Monique and the Mango Rains*, Sapolsky: *A Primate's Memoir*

**Northfield Mount Hermon School, Mount Hermon, MA**

2000-2001

*Introduction to Computing Studies*

- introduced students to the use of Windows 98 based laptops
- instructed students in the use of Microsoft Office 98 applications and basic html coding
- explored the social dimensions and uses of computers and computer technology

**University of Massachusetts at Amherst, Landscape Architecture and Regional Planning**

1998

*Introduction to Computing Science for Design Professionals*

- introduced students to the use of System 8 based MacIntosh computers
- taught students to use Microsoft Office for MacIntosh and graphics programs

---

**STUDENT AFFAIRS WORK EXPERIENCE**

**Northfield Mount Hermon School, Mount Hermon, MA**

2008 – 2009

*Learning Skills Specialist (Tutor)*

- help students with time management, research, and academic support skills as defined by their Individualized Educational Plans
- correspond with teachers, advisors, and house directors about student's progress
- keep detailed session notes for Learning Skills Director

**Northfield Mount Hermon School, Mount Hermon, MA**

2002 - 2006

*House Staff*

- enforce house rules
- participate in weekly staff meetings to discuss progress and welfare of house residents and help to resolve problems that arise in the house
- help the House Director in administration of the house

**University of Massachusetts, Amherst, MA**

1997 – 2001

*Academic Advisor*

- help student to select classes and majors, and resolve scheduling concerns
- help students to interpret general education and foreign language requirements, and prerequisites for desired majors
- present seminars on a variety of topics including choosing a major, choosing classes, and stress management
- help at-risk students to regain academic stability
- develop structures to help at-risk students to stay off academic status
- participate in weekly staff meetings to discuss progress and welfare of students

---

**EDUCATION**

M.S., Library and Information Science, Simmons College, Graduate School of Library and Information Science  
B.A., Social Thought and Political Economy, University of Massachusetts Amherst

---

**GRANTS AWARDED**

University of Massachusetts Faculty Research Grant, Office of Research Affairs, \$800.00	2010
University of Massachusetts Faculty Flex Grant, Center for Teaching, \$500	2010

---

**PROFESSIONAL DEVELOPMENT**

**Presentations**

“Making Connections: Jobs, Internships, and Social Change Career Fair,” featuring Alumna of Afro-Am, Labor Studies, Social Thought and Political Economy, and Women’s Studies at the University of Massachusetts at Amherst	2009
Co-Presented with Isabel Espinal, “Putting Reading Lists Online in RefShare,” OIT Faculty Presentation, University of Massachusetts at Amherst	2009
Co-Presented with Tonia Sutherland, “Finding and Linking to Credible Online Resources,” OIT Faculty Lunch, University of Massachusetts at Amherst	2008

Presented Paper with Madeleine Charney, “Gaining Perspective with RefWorks”  
at New England Library Association Conference, Burlington, VT 2006

Presented Paper with Madeleine Charney, “RefWorks: A Vehicle for Information Literacy”  
at LOEX National Conference Louisville, KY 2005

### **Diversity Training**

“Addressing Issues of Gender Expression and Sexual Identity in School: Opportunities and Challenges,”  
with Dr. Jennifer Bryan, Northfield Mount Hermon School, Mount Hermon, MA 2008

“Understanding and Undoing White Privilege at the Personal and Institutional Level,”  
A Workshop with Tim Wise, St. Marks School, Southboro, MA 2007

“Beyond Diversity”  
with Tim Wise, Northfield Mount Hermon School, Mount Hermon, MA 2006

“White Like Me: White Privilege and Racial Equity”  
with Tim Wise, Landmark College, Putney, VT 2005

“Understanding Whiteness, Recognizing Privilege,”  
Mount Holyoke College, South Hadley, MA 2004

### **Scholarly Communication**

“Increasing Access to Publically Funded Research,”  
with Rebecca Reznik-Zellen, University of Massachusetts at Amherst Libraries 2009

“Author’s Rights Revisited,”  
with Steve Folsom, University of Massachusetts at Amherst Libraries 2009

“New Models of Publishing and the Changing Role of Scholarly Societies,”  
with Meghan Banach, University of Massachusetts at Amherst Libraries 2009

“8 Things You Should Know Before You Publish,”  
with Stacy Konkiel, University of Massachusetts at Amherst Libraries 2009

“Making Copyright Less Scary: A Workshop for Faculty and Staff”  
with Fred Zinn, Office of Information Technology, University of Massachusetts at Amherst 2008

“Showcasing Research and Teaching in the 21<sup>st</sup> Century: A Digital Approach,”  
Office of Information Technology, University of Massachusetts at Amherst 2007

Scholarly Communication Lunch Series 2, “Author’s Rights,”  
with Marilyn Billings, University of Massachusetts at Amherst Libraries 2007

Scholarly Communication Lunch Series 1, “How to talk to Faculty,”  
with Marilyn Billings, University of Massachusetts at Amherst Libraries 2007

“E-Scholarship Repository and Open Access,”  
with Marilyn Billings, University of Massachusetts at Amherst Libraries 2006

**Instruction:**

- “Learning Differences Conference,” Harvard University School of Education 2010  
Harvard University, Cambridge, MA  
supported by Grants from Office of Research Affairs and Center for Teaching
- “Planning for Success in General Education,” Center for Teaching, University of Massachusetts 2010  
at Amherst
- “How Students Learn,” New England Library Instruction Group Annual Conference, Western 2008  
New England College, Springfield, MA

**Article outlining collaboration with a UMass Professor:**

- “Using Library Experts Wisely,” in *Instant Mentor* column in Inside Higher Ed, by Rob Weir 2010  
<[http://www.insidehighered.com/advice/instant\\_mentor/weir27](http://www.insidehighered.com/advice/instant_mentor/weir27)>

**Mentoring:**

- “Why Mentoring Matters” mentoring workshop with Shinn Freedman, UMass Libraries 2010
- Mentor for Program for Aspiring Librarians at University of Massachusetts at Amherst Libraries 2009 - present
- Mentee in Program for Librarians with Marilyn Billings, University of Massachusetts at Amherst 2009 - present
- Alumni Mentor Simmons College Graduate School of Library and Information Science 2008 - present
- New Members Round Table Librarian Mentoring Program participant of ALA 2006 - 2007  
with Don Frank of Portland State University Libraries
- New Hampshire College and University Council Librarian Leadership Mentoring Program 2003 - 2004  
participant with Claudia Morner, Director of the University of New Hampshire at Durham Libraries

**Media**

- “Creating Video Tutorials to Support Information Literacy: Best Practices,” 2010  
University of Massachusetts Libraries
- “Digital Video Production,” Northeast Regional Computing Program, Smith College 2010
- “Digital Images, Make ‘em, Fix ‘em, Keep ‘em,” University of Massachusetts at Amherst Libraries 2010
- “Garageband on Mac: Audio for Web and Podcast, Office of Information Technology, 2009  
University of Massachusetts at Amherst
- “Introduction to Digital Preservation,” University of Massachusetts at Amherst Libraries 2009
- “Introduction to Digital Creation,” University of Massachusetts at Amherst Libraries 2009
- “Screencasting with Adobe Captivate,” Office of Information Technology, 2008

University of Massachusetts at Amherst

### **Technology**

“Handheld Librarian Online Conference,” Online at University of Massachusetts at Amherst Libraries	2010
“Introduction to searching with PubMed,” University of Massachusetts at Amherst Libraries	2009
“Designing Effective Presentations with PowerPoint,” Office of Information Technology, University of Massachusetts at Amherst	2009
“SilverStripe CMS System Training,” University of Massachusetts at Amherst Libraries	2009
“WEBCT Vista for Librarians,” Office of Information Technologies, University of Massachusetts at Amherst	2008
“Using 2 <sup>nd</sup> Life as a Course Enhancement,” Office of Information Technology, University of Massachusetts at Amherst	2007
“Emerging Technologies in Teaching,” Office of Information Technology, University of Massachusetts Office of Information Technology, University of Massachusetts at Amherst	2007
“Dreamweaver I and II for Information Professionals,” Simmons College, Graduate School of Library and Information Science	2004
“Information Services and the World Wide Web” course in raw XHTML coding, Simmons College, Graduate School of Library and Information Science	2003

### **Other:**

“Students for a Free Culture,” organized local 5-college chapter and launch with Yuan Li	2009
“Active Threat Response Training,” UMass Police Department	2009
“Art Documentation” course, Simmons College, Graduate School of Library and Information Science	2006
“Updating Our Approaches to Self-Injurious Behaviors,” Independent School Health Association, at Dana Hall School	2006
Customer Service Training Certificate Series, University of Massachusetts Workplace Learning and Development	2004

---

## **SERVICE**

### **University of Massachusetts**

Student Affairs and University Life Council	2007 – present
Undergraduate Education Council	2005 - 2007

### **Library Specific**

Information Literacy Coordinating Group	2010 – present
Tutorial and Video Creation Committee	2010 – present
Staff Council Social Committee	2007 – 2009
User Services Advisory Group	2005 - 2007
Liaison Council	2005 - present
Undergraduate Education Council	2005 -2007
SFX Links Committee	2005 – 2006
RefWorks Implementation Committee	2004 – 2005

**Franklin Pierce College**

Ad Hoc Committee on Campus Culture	2003 – 2004
------------------------------------	-------------

**Northfield Mount Hermon School**

Diversity and Equity Forum	2004 – 2005
----------------------------	-------------

**Community**

Deerfield Elementary School, School Improvement Committee	2009 – present
Board of Directors, Cushman – Scott Children’s Center	2009 – present
Volunteer of the Year Award, YMCA in Greenfield Full Day Preschool	2008
Alumni Board, Simmons College Graduate School of Library and Information Science	2008
Parents Advisory Board, Northfield Mount Hermon Campus Nursery School	2005 – 2007

---

**PROFESSIONAL MEMBERSHIPS**

American Library Association  
 Association of College and Research Libraries