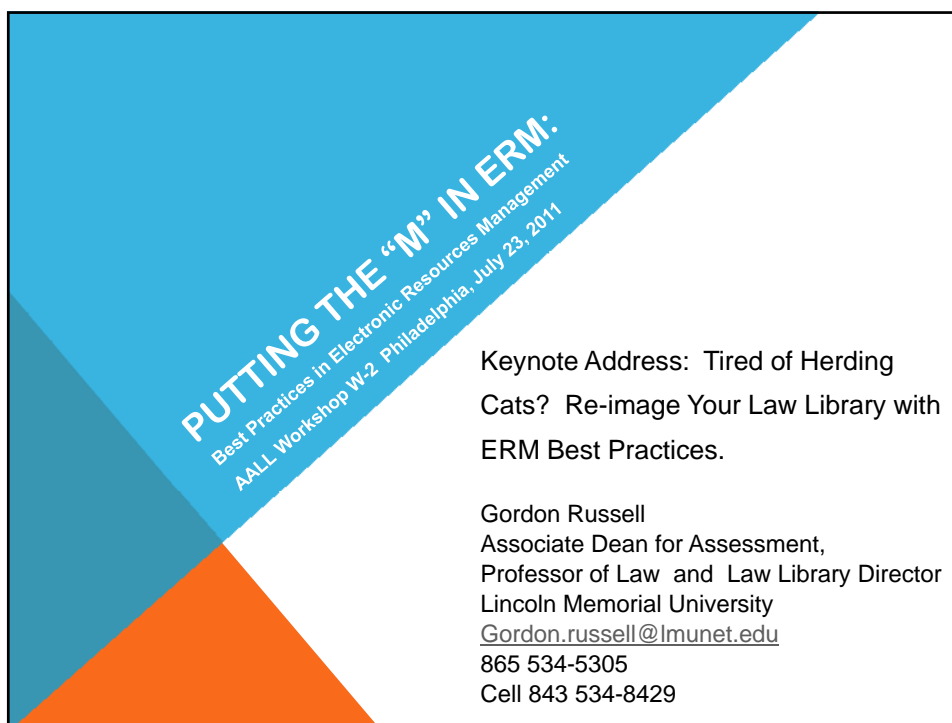


July 23, 2011

Tired of Herding Cats? Re-image Your Law Library with ERM Best Practices

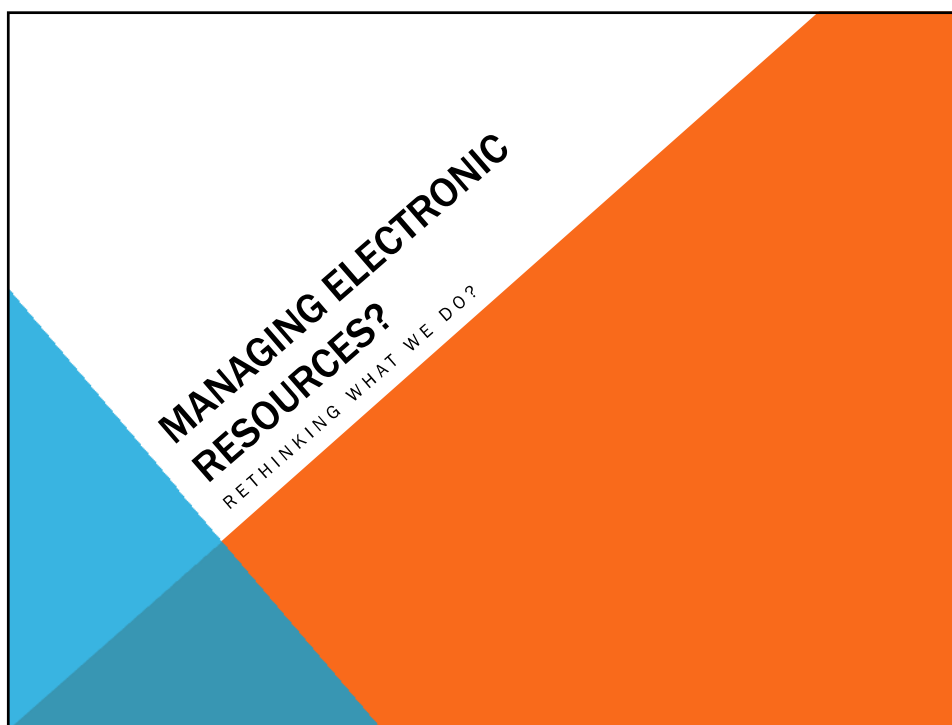
Gordon R. Russell



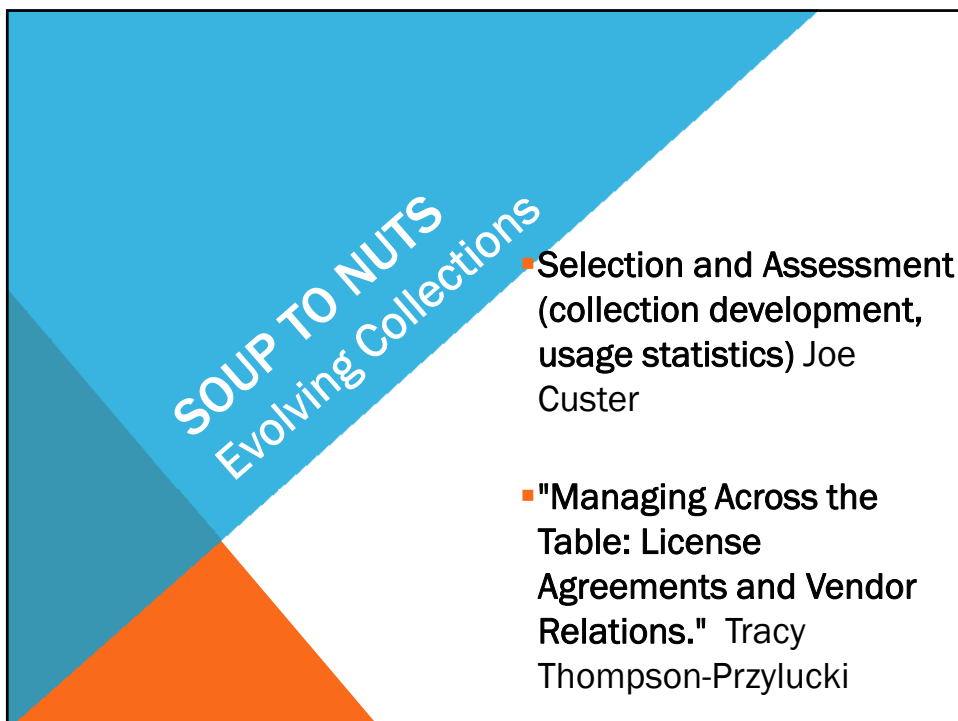
PUTTING THE "M" IN ERM:
Best Practices in Electronic Resources Management
AALL Workshop W2 Philadelphia, July 23, 2011

Keynote Address: Tired of Herding
Cats? Re-image Your Law Library with
ERM Best Practices.

Gordon Russell
Associate Dean for Assessment,
Professor of Law and Law Library Director
Lincoln Memorial University
Gordon.russell@lmunet.edu
865 534-5305
Cell 843 534-8429

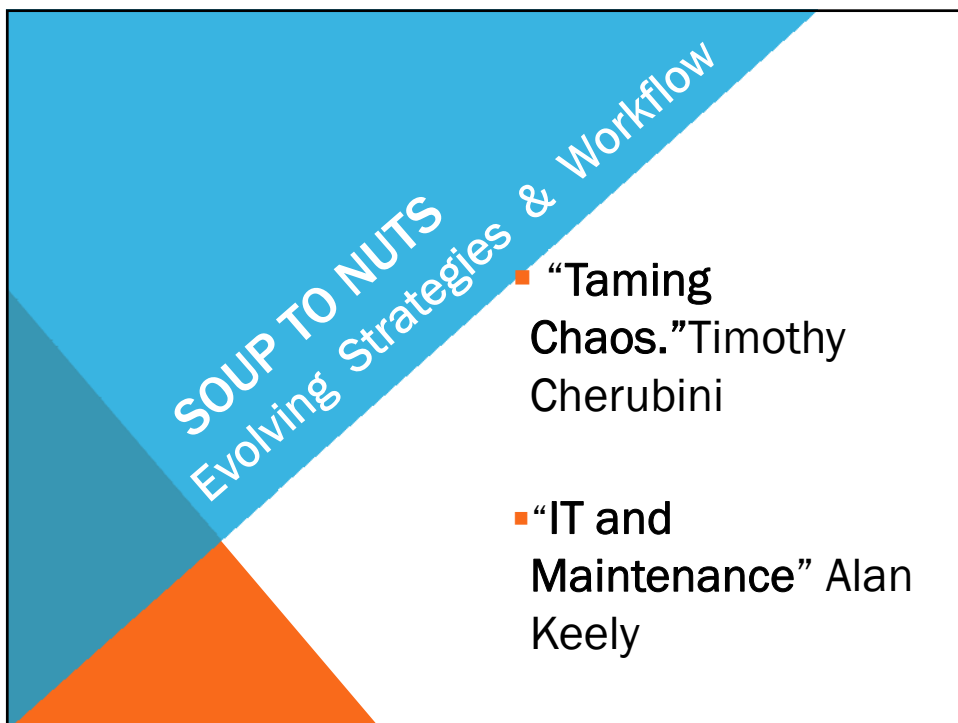


**MANAGING ELECTRONIC
RESOURCES?**
RETHINKING WHAT WE DO?

A slide with a blue and orange geometric design on the left. The text "SOUP TO NUTS" is written diagonally in white, with "Evolving Collections" below it. To the right, there are two bullet points.

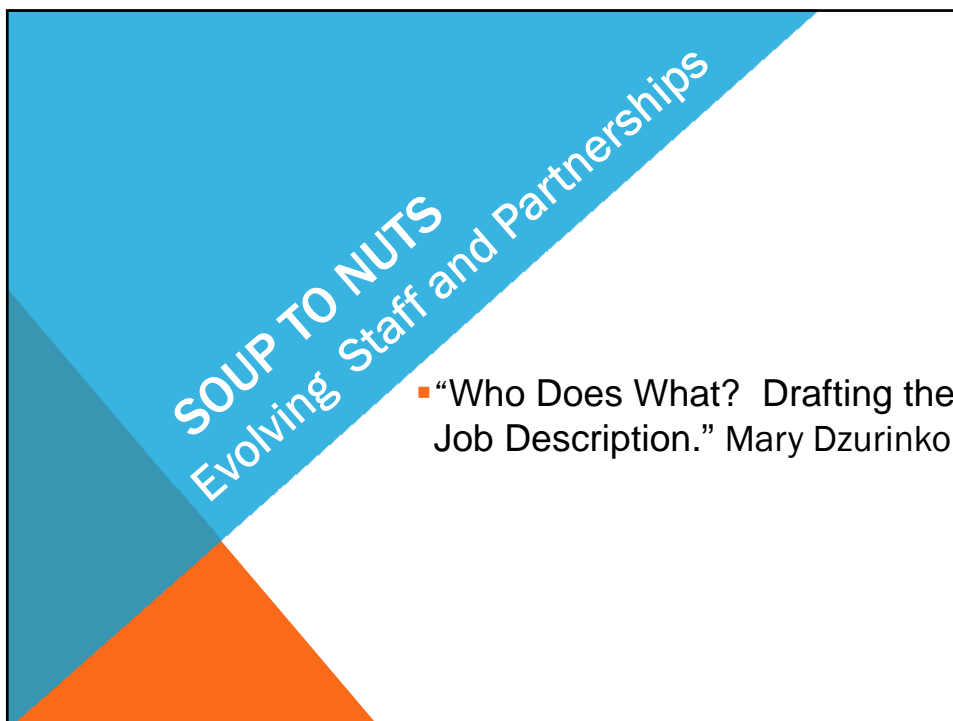
SOUP TO NUTS
Evolving Collections

- Selection and Assessment (collection development, usage statistics) Joe Custer
- "Managing Across the Table: License Agreements and Vendor Relations." Tracy Thompson-Przylucki

A slide with a blue and orange geometric design on the left. The text "SOUP TO NUTS" is written diagonally in white, with "Evolving Strategies & Workflow" below it. To the right, there are two bullet points.

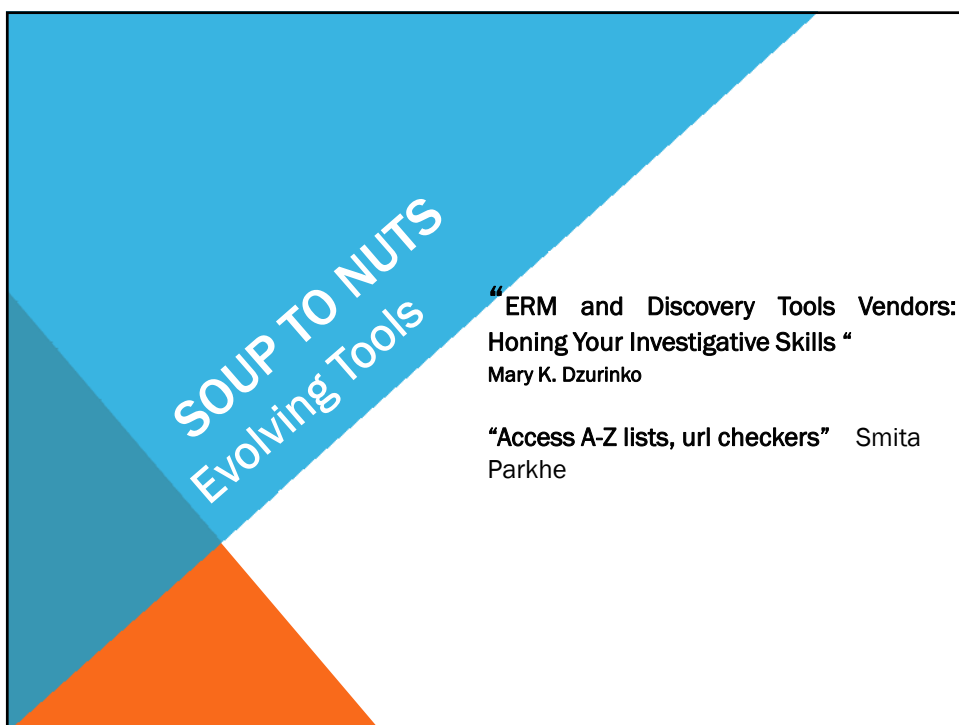
SOUP TO NUTS
Evolving Strategies & Workflow

- "Taming Chaos." Timothy Cherubini
- "IT and Maintenance" Alan Keely



SOUP TO NUTS
Evolving Staff and Partnerships

- “Who Does What? Drafting the Job Description.” Mary Dzurinko



SOUP TO NUTS
Evolving Tools

“ERM and Discovery Tools Vendors: Honing Your Investigative Skills “
Mary K. Dzurinko

“Access A-Z lists, url checkers” Smita Parkhe



**LIBRARIES
HAVE NEVER
BEEN ABOUT
BOOKS.**

WHAT IS THE PURPOSE OF THE LAW LIBRARY?

1. Ensure Access to Collections and Services
2. Serve the Customer

STANDARD 606. COLLECTION

(a) The law library shall provide a core collection of essential materials **accessible in the law library.**

(a) The law library shall provide a core collection of essential materials through **ownership in the law library or reliable access.** The choice of format and of ownership in the library or a particular means of reliable access for any type of material in the collection, including the core collection, shall effectively support the law school's curricular, scholarly, and service programs and objectives, and the role of the library in preparing students for the effective and responsible participation in the legal profession.

INTERPRETATION 606-2

*The appropriate mixture of collection formats **depends on** the needs of the library and its clientele. A collection that consists of a single format may violate Standard 606*

The **law school shall provide an** appropriate mixture of collection formats, **including in the core collection,** that supports **the mission of the institution, the school's curriculum, and the needs of the library and its clientele, including the library's role in preparing students for the effective and responsible participation in the legal profession.** A collection that consists of a single format may violate Standard 606.

INTERPRETATION 606-5

A law library core collection shall include the following:

(1) all reported federal court decisions and reported decisions of the highest appellate court of each state;

(2) all federal codes and session laws, and at least one current annotated code for each state;

(3) all current published treaties and international agreements of the United States;

A law library core collection shall include the following:

(1) all reported federal court decisions and reported decisions of the highest appellate court of each state **and U.S.**

territory;

(2) all federal codes and session laws, and at least one current annotated code for each state and U.S. territory;

INTERPRETATION 606-5 CONT.

(4) all current published regulations (codified and uncoded) of the federal government and the codified regulations of the state in which the law school is located;

(5) those federal and state administrative decisions appropriate to the programs of the law school;

(4) all current published regulations (codified and uncoded) of the federal government and the codified regulations of the state or **U.S.**
territory in which the law school is located;



INTERPRETATION 606-5 CONT.

(6) U.S. Congressional materials appropriate to the programs of the law school;

(7) significant secondary works necessary to support the programs of the law school, and

(8) those tools, *such as citators and periodical indexes*, necessary to identify primary and secondary legal information and update primary legal information.

(8) those tools, necessary to identify primary and secondary legal information and update primary legal information.

IF YOU HAD:







WHAT IMPACT WOULD DIGITAL COLLECTIONS
HAVE ON YOU LAW LIBRARY?



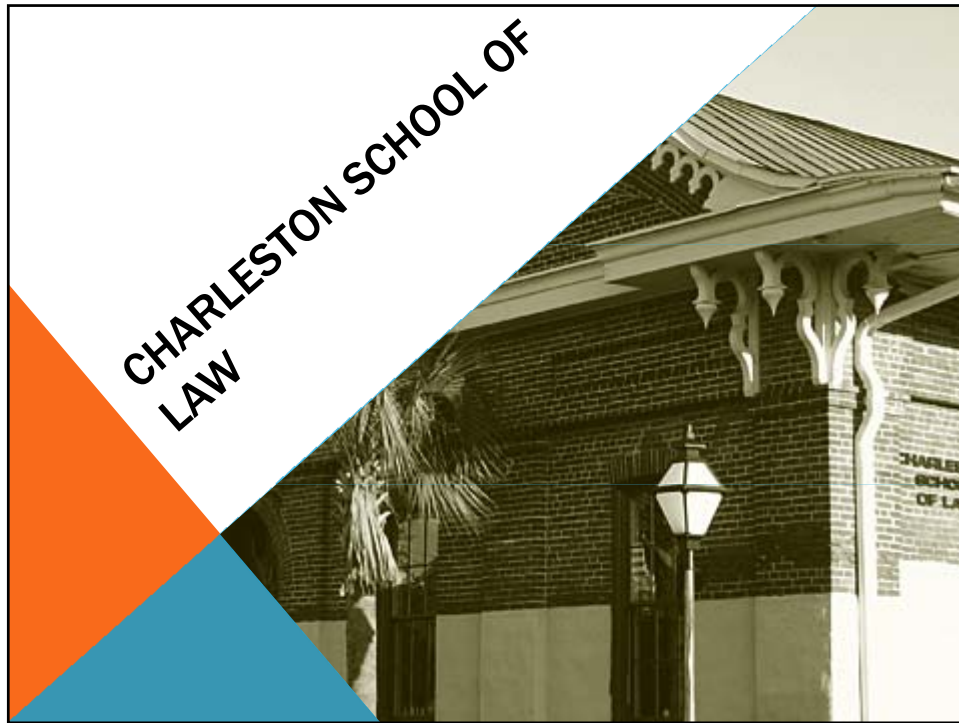
ELECTRONIC RESOURCE EFFECT:

Library Space
Library Processes
Library Staffing
Library Budgets



MY EXPERIENCE?





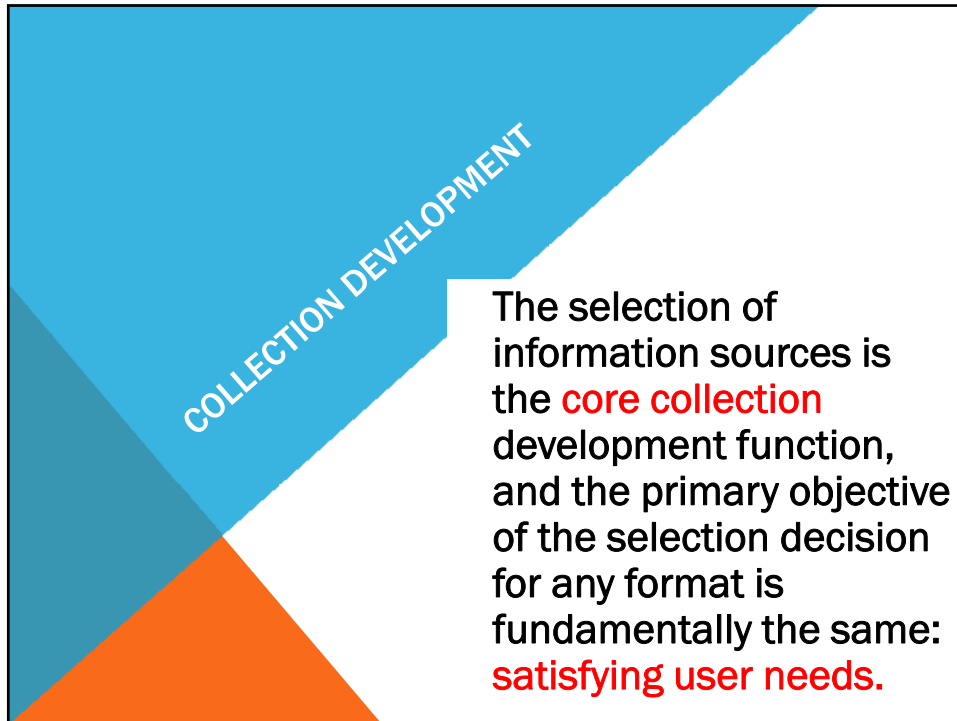


USE PATTERNS SHIFTING FROM PRINT TO DIGITAL

Growing number of electronic resources:

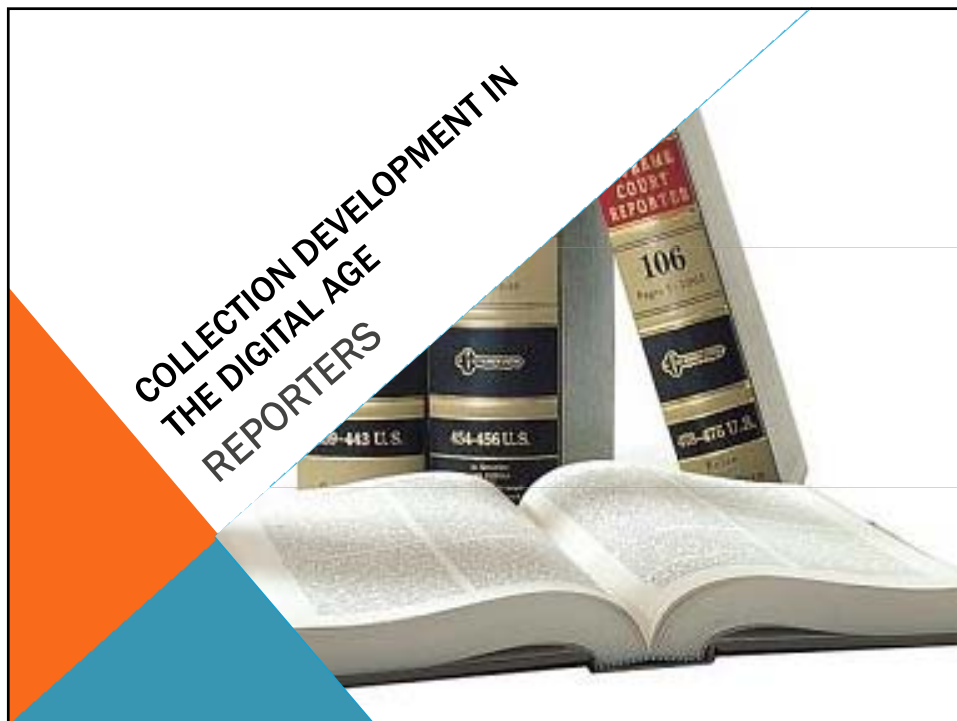
- Reporters & ALRs
- Statutes and Regulations
- Government Documents
- Secondary Sources
- Indexes





COLLECTION DEVELOPMENT

The selection of information sources is the **core collection** development function, and the primary objective of the selection decision for any format is fundamentally the same: **satisfying user needs.**



COLLECTION DEVELOPMENT IN
THE DIGITAL AGE

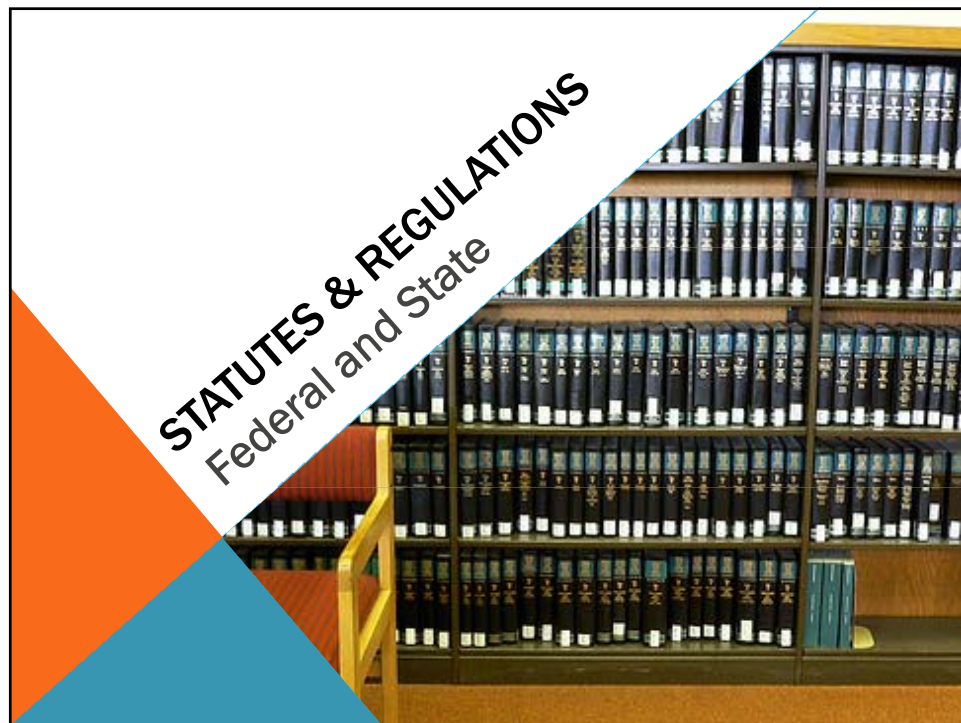
REPORTERS

106

434-456 U.S.

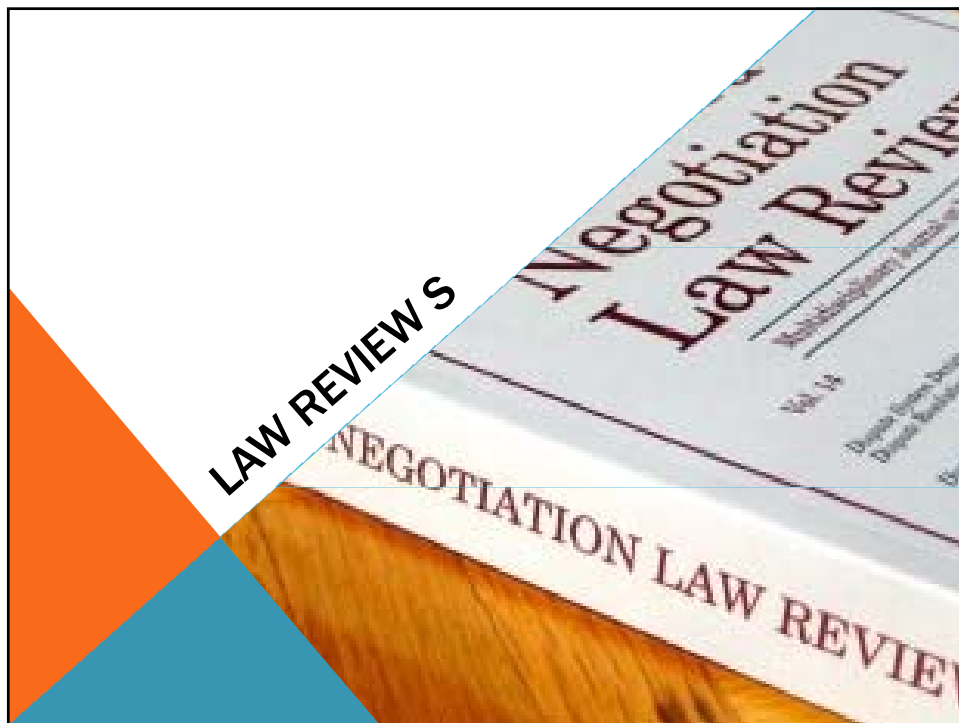
454-456 U.S.

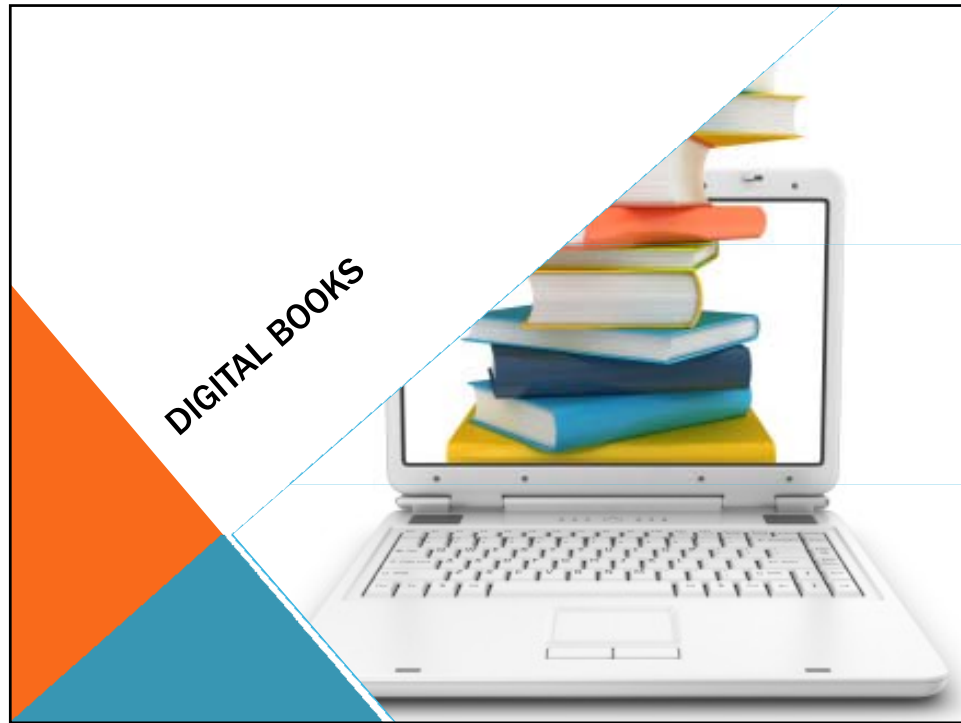
476-476 U.S.

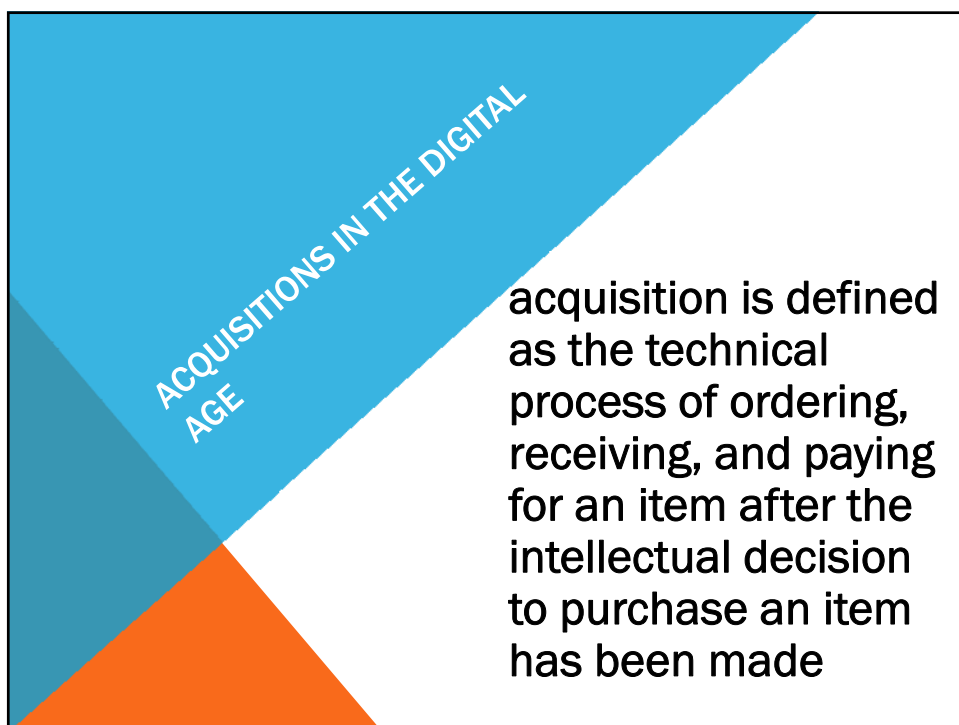
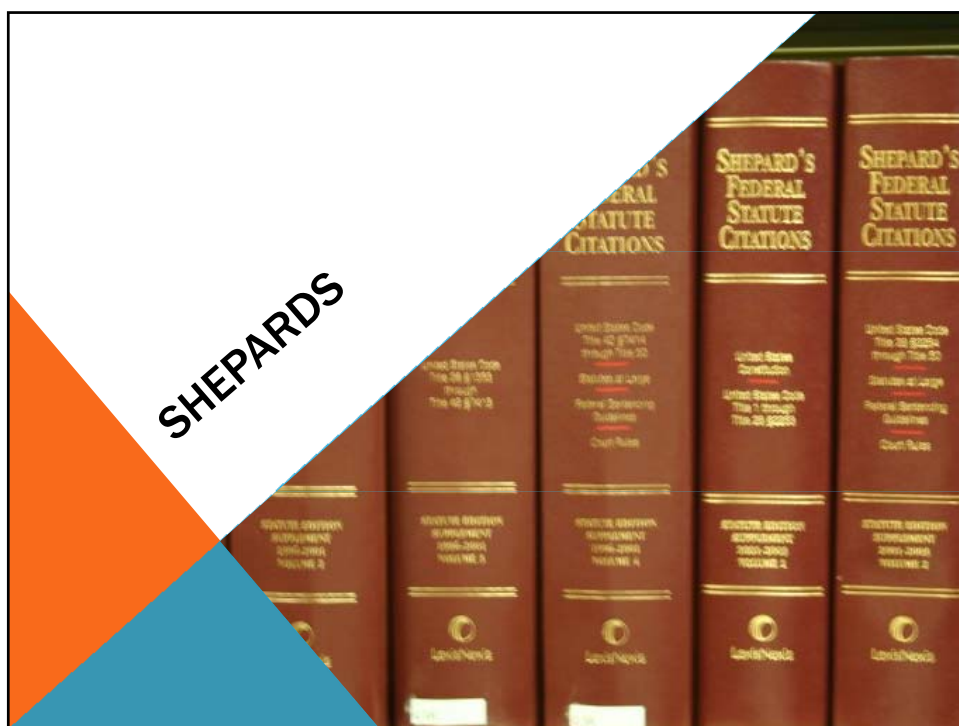


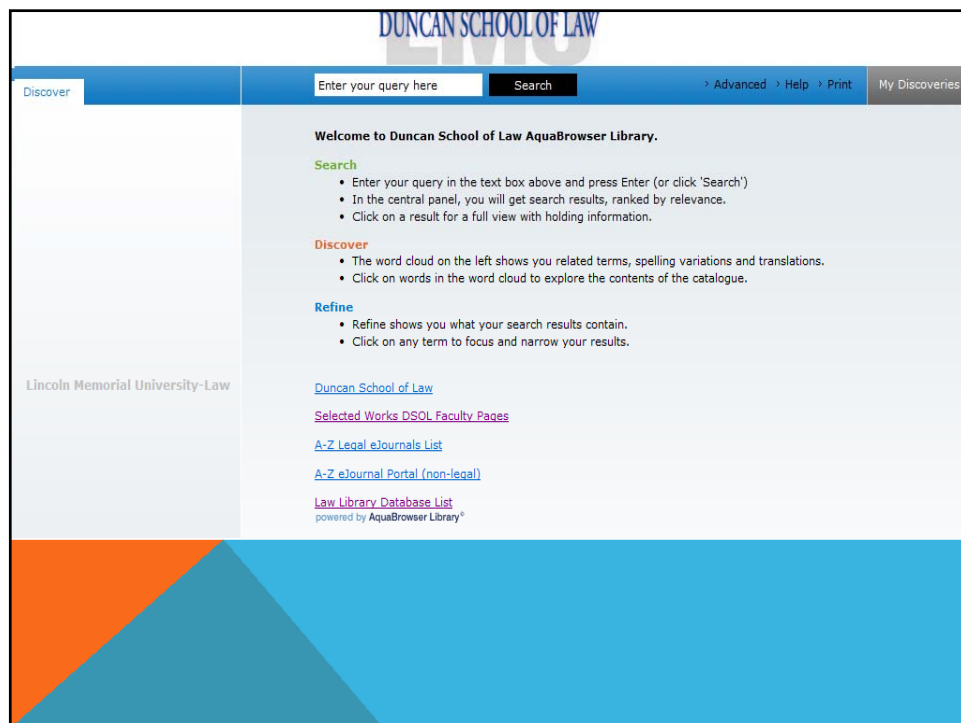
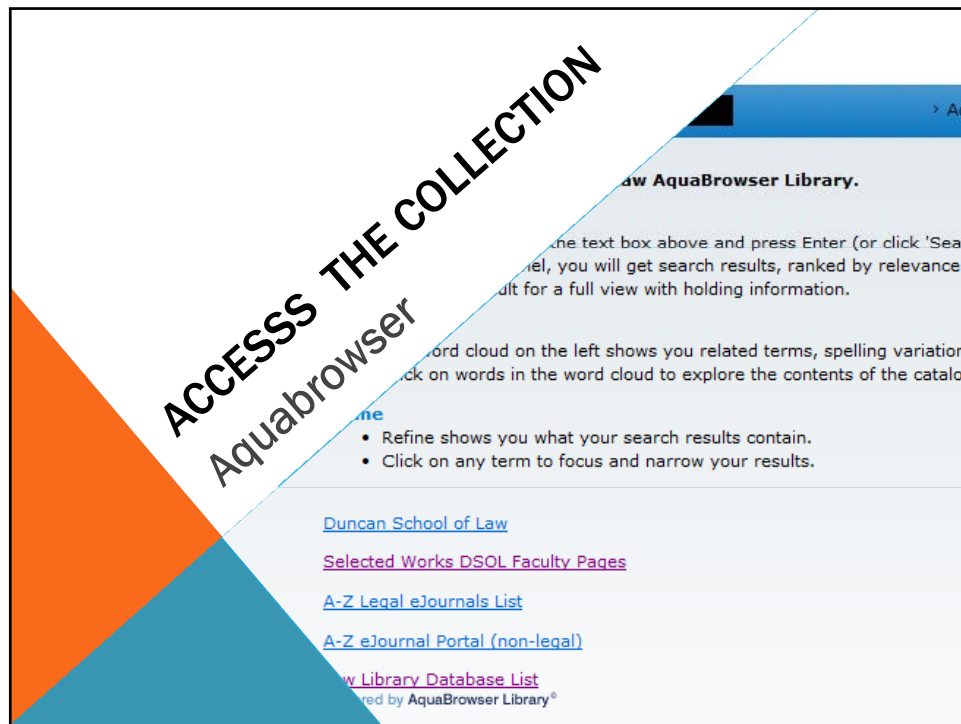












DUNCAN SCHOOL OF LAW

Discover electronic resource management Search [Advanced](#) [Help](#) [Print](#) My Discoveries

Article database results: 3,817 [Show all article results](#)
[Show database list](#) [Change database selection...](#)

Local results: 34 Displaying 1 - 10 of 34 for **electronic resource management**, sorted by: [relevance](#)

Electronic resource management in libraries [electronic resource] : research and practice / Holly Yu, Scott Breivold [editors].
 Hershey, PA : Information Science Reference, c2008.

Subject: Electronic books., Libraries -- Special collections -- Electronic information resources., Electronic information resources -- **Management.**
Tags: information technology
[Save or tag...](#)

Collaborative electronic resource management [electronic resource] : from acquisitions to assessment / Joan E. Conger, Joan E. Westport, Conn. : Libraries Unlimited, 2004. (xii, 249 p. : ill. ; 24 cm.)

Subject: Electronic books., Libraries -- Special collections -- Electronic information resources., Electronic information resources -- **Management.**
Tags: library science
[Save or tag...](#)

Collaborative electronic resource management [electronic resource] : from acquisitions to assessment / Joan E. Conger, Joan E. Westport, Conn. : Libraries Unlimited, 2004.

Subject: Electronic books., Libraries -- Special collections -- Electronic information resources., Electronic information resources -- **Management.**
Tags: library science
[Save or tag...](#)

Refine

- ▼ Source
 - > Website (1)
- ▼ Format
 - > E-Book (31)
 - > Book (2)
 - > Website (1)
 - > 120 more...
- ▼ Language
 - > English (32)
- ▼ Publication date
 - > Last 2 years (2)
 - > Last 5 years (21)
 - > Last 10 years (30)
 - > Last 50 years (33)

[Return to result list](#) [Next >](#)

Electronic resource management in libraries [electronic resource] : research and practice / Holly Yu, Scott Breivold [editors].

Published: Hershey, PA : Information Science Reference, c2008.

Internetlink: [Full text available from Gale Virtual Reference Library](#)
[Full text available from MyLibrary](#)

Summary: "This book provides comprehensive coverage of the issues, methods, theories, and challenges connected with the provision of electronic resources in libraries, with emphasis on strategic planning, operational guidelines, and practices. Its primary focus is planning for electronic resource management / Melissa Holmberg, Bobby Bothmann -- Electronic usage statistics / Pat Hults -- Selecting, acquiring, and renewing electronic resources / Smita Joshipura -- Sharing the albatross of e-resources management workflow / Jodi Poe ... [et al.] -- Process mapping for electronic resources : a lesson from business models / Marianne Afifi -- Evolving roles for electronic resource librarians / Debra Engel, Sarah Robbins -- Evolution of license content / Trisha L. Davis, Celeste Feather -- Copyright implications for electronic resources / Aline Soules, Donna L. Ferullo -- Tactics and terms in the negotiation of electronic resource licenses / Kincaid C. Brown -- Working with database and e-journal vendors to ensure quality for end users / Heather Christenson, Sherry Willhite -- One-stop shopping for journal holdings / Janet Crum -- Beyond openURL : technologies for linking library resources / George Boston, Randle J. Gedeon -- Authentication and access management of electronic resources / Juan Carlos Rodriguez, Bin Zhang -- Using consistent naming conventions for library electronic resources / Diana Kichuk -- Standards, the structural underpinnings of electronic resource management systems / Ted Koppel -- Challenges and potentials of electronic resource management / Yvonne Wei Zhang -- Panorama of electronic resource management systems / Margaret Hoqarth,

E-Book

[Save or tag...](#)
[Export to RefWorks/Endnote](#)

The screenshot displays the MyiLibrary website. At the top, the logo "myilibrary®" is followed by the tagline "GAIN, RETAIN AND SHARE KNOWLEDGE". Navigation links for "HOME" and "RESOURCES" are visible. A welcome message states: "Welcome to MyiLibrary, Your own tailored eContent resource library." Below this, there are links to "Return to Home" and "Learn about our new features! Find out more »".

The main content area shows a book cover for "Electronic Resource Management in Libraries: Research and Practice" by Holly Yu and Scott Breivold, both from California State University, Los Angeles, USA. The cover is white with black text. To the left of the cover is a sidebar with a "HIDE MENU" button and a list of navigation options: "Bibliographic Details", "Notes", "Viewer Tools", "TOC", "Search", and "Ref Tools". The "Search" option is highlighted. Below the navigation menu, there is a search box with the text "legal education" and a "GO" button. There are also links for "Advanced Search" and "Back to Search Results".

At the bottom of the sidebar, there is a "Related Pages" section. It contains two entries: "Page 160" and "Page 164". The "Page 160" entry mentions "community and beyond" and "legal developments". The "Page 164" entry mentions "a broad set of parameters" and "legal requirements".

PATRON DRIVEN ACQUISITION

MyiLibrary

EBL

Ebrary will add 184,000 records

EBL

author:"Ebook Library" [Advanced](#) [Help](#) [Print](#) [My Discovery](#)

Article database results: 0
[Show database list](#) [Change database selection...](#)




Local results: 137,322 Displaying 1 - 10 of 137,322 for **Ebook Library (author)**, sorted by:

| | | |
|--|--|--|
|  E-Book | <p>The death of the child Valerio Marcello [electronic resource] / Margaret L. King. King, Margaret L., 1947- Chicago : University of Chicago Press, 1994.</p> <p>Subject: Marcello, Jacopo Antonio, ca. 1400-ca. 1464., Marcello, Valerio, 1452-1461 -- Death and burial., Electronic books.</p> <p>Tags: history, family, pop culture, early modern europe, italy, venice, renaissance</p> <p>» Save or tag...</p> | Refine ▼ Format > Government Documents (25) ▼ User Tags > history (5,832) > philosophy (2,817) > politics (2,089) > science (2,000) > Dutch (435) > French (91) > Spanish (91) > 32 more... ▼ Publication date > This year (136) > Last 2 years (9,255) > Last 5 years (56,293) > Last 10 years (109,820) > Last 50 years (135,991) > Older than 50 years (208) |
|  E-Book | <p>Internationale Haftungsregeln Für Schädliche Folgewirkungen Gentechnisch Veränderter Organismen [electronic resource] / Förster, Susanne. Förster, Susanne. [S.l.] : Springer Berlin Heidelberg, 2007.</p> <p>Subject: Electronic books.</p> | |
|  E-Book | <p>Interkulturelles Training [electronic resource] / Christel Kumbruck. Kumbruck, Christel. [S.l.] : Springer Berlin Heidelberg, 2005.</p> <p>Subject: Electronic books.</p> | |
|  E-Book | <p>Schwindel [electronic resource] / Biesinger, Eberhard, ... [et. al.]. [S.l.] : Springer Berlin Heidelberg, 2007.</p> <p>Subject: Electronic books.</p> | |

author:"Ebook Library" **law** [Advanced](#) [Help](#) [Print](#) [My Discovery](#)

Article database results: 0
[Show database list](#) [Change database selection...](#)

Local results: 8,144 Displaying 1 - 10 of 8,144 for **[Complex query]**, sorted by:

| | | |
|--|--|--|
|  E-Book | <p>Law [electronic resource] : a very short introduction / Raymond Wacks. Wacks, Raymond. Oxford ;New York : Oxford University Press, 2008.</p> <p>Subject: Electronic books., Law -- Philosophy., Jurisprudence.</p> <p>Series: Very short introductions</p> <p>Tags: law , civil law, philosophy, political theory, court, philosophy of law, common law</p> <p>» Save or tag...</p> | Refine ▼ Format > Government Documents (1) ▼ User Tags > law (667) > history (422) > politics (300) > philosophy (268) > Dutch (7) > Spanish (7) > French (6) > 3 more... ▼ Publication date > This year (10) > Last 2 years (579) > Last 5 years (3,980) > Last 10 years (7,024) > Last 50 years (8,111) > Older than 50 years (2) |
|  E-Book | <p>The public law/private law divide [electronic resource] : une entente assez cordiale? = La distinction du droit public et du droit privé : regards français et britanniques / edited by Mark Freedland and Jean-Bernard Auby. Oxford ;Portland, Or. : Hart, 2006.</p> <p>Subject: Electronic books., Public law -- France Congresses., Public law -- Great Britain Congresses.</p> <p>» Save or tag...</p> | |
|  E-Book | <p>Philosophy of law [electronic resource] : an introduction / Mark Tebbit. Tebbit, Mark, 1950- Milton Park, Abingdon, Oxon ;New York : Routledge, 2005.</p> <p>Subject: Electronic books., Law -- Philosophy.</p> <p>Tags: philosophy, law, philosophy of law</p> <p>» Save or tag...</p> | |

author:"Ebook Library" law Search > Advanced > Help

Article database results: 0
 > Show database list > Change database selection...

Local results: 10 Displaying 1 - 10 of 10 for [Complex query], sorted by: relevance ▾

author:"Ebook Library" law » This year

 **Uncertainty in international law [electronic resource] : a Kelsenian perspective / Jörg Kammerhofer.** Refine
 Kammerhofer, Jörg.
 London ; New York : Routledge, 2011.
 Subject: Kelsen, Hans, 1881-1973., Electronic books., International law.
 » Save or tag...
 Philosophy., Real property -- Philosophy.
 » Save or tag...

 **Police without borders [electronic resource] : the fading distinction between local and global / [edited by] Cliff Roberson, Dilip K. Das, Jennie K. Singer.**
 Boca Raton : CRC Press, 2011.
 Subject: Electronic books., Police -- International cooperation., Law enforcement -- International cooperation.
 » Save or tag...

 **Sharia Incorporated [electronic resource]: Parative Overview of the Legal Systems of Twelve Muslim Countries in Past and Present**
 Otto, Jan Michiel
 Leiden University Press [Imprint] Feb. 2011 Amsterdam : Amsterdam University Press Chicago : Chicago Distribution Center [Distributor]
 Subject: Electronic books.
 Series: Law, Governance, and Development - Research Ser.
 » Save or tag...

DUNCAN SCHOOL OF LAW

Advanced > Normal > Help > Print > My Discoveries

« Return to result list < Previous Next >

Search with:

Title

All titles

Author

All contributors

Format

Subject

ISBN/ISSN

Publisher

Series

Publication year

The results must match:
☒ All fields ☐ One or more fields

The Library of Congress geography and map reading room, Geography and Map Reading Division [electronic resource].  > Save or tag...
> Export to RefWorks/Endnote

Published: [Washington, D.C. : Library of Congress, 19--?]-
 Internetlink: <http://www.loc.gov/rr/geogmap/>
 Frequency notes: Updated periodically
 Technical info: Remote access through the Internet.
 Notes: Website of the Geography and Map Division.
 Includes links to online maps.
 Subject: United States -- Maps.
 Library of Congress. Geography and Map Division.
 Form/Genre: Web sites.
 Internet resources.
 Authors: Library of Congress. Geography and Map Division....
 Title: Title from TEI header: Geography and Map Division homepage, Library of Congress
 Url for this record: <http://dsol.munet.aquabrowser.com/?itemid=library/ml/lincoln/ccn00171459>

author:"Ebook Library" law Search > Advanced

< Return to result list < Previous Next >

Prostitution and sex work [electronic resource] / Melissa Hope Ditmore.

Authors: Ditmore, Melissa Hope.

Published: Santa Barbara, Calif. : Greenwood, c2011.

Internetlink: Full text available from ABC-CLIO EBook Collection
Full text available from Gale Virtual Reference Library
Full text available from MyiLibrary

Series: Historical guides to controversial issues in America

Contents: Venues -- Personnel -- Legal frameworks -- Morality, money, and morality -- Protecting women -- 21st-century campaigns and laws against trafficking in persons -- From prostitutes to sex workers: a movement for rights.

Notes: Includes bibliographical references and index.

ISBN: 9780313362897 (cloth : alk. paper)
0313362890 (cloth : alk. paper)
9780313362903 (ebook)
0313362904 (ebook)

Subject: Prostitution -- United States.
Sex-oriented businesses -- United States.

Form/Genre: Electronic books.

Authors: Gale Virtual Reference Library... ABC-CLIO EBook Collection... MyiLibrary...

MYILIBRARY

author:"myilibrary" Search > Advanced > Help > Print My Disc

Article database results: No results yet 
> Show database list > Change database selection...

Local results: 252,720 Displaying 1 - 10 of 252,720 for myilibrary (author), sorted by: relevance ▼


| | | |
|---|---|---|
|  | Respiratory System [electronic resource]. [S.l.] : Twenty-First Century Books, Subject: Electronic books. | Refine ▼ Format > Government Documents (40) ▼ User Tags > history (8,161) > philosophy (4,096) > english (2,866) > french (328) > spanish (733) > dutch (459) > french (328) > 44 more... ▼ Publication date > This year (5,253) > Last 2 years (26,327) > Last 5 years (91,492) > Last 10 years (161,852) > Last 50 years (199,930) > Older than 50 years (258) |
|  | Stress Management [electronic resource] / Parker, Henry. [S.l.] : ICON Health Publications Subject: Electronic books. | |
|  | Subjection of Women [electronic resource] / Mill, John Stuart ... [et. al.]. [S.l.] : MIT Press, Subject: Electronic books. | |
|  | Charles Darwin [electronic resource] / Ruse, Michael. [S.l.] : [s.n.], 1893. Subject: Electronic books. | |
|  | Hutchinson Dictionary of Scientific Biography [electronic resource] / Helicon Publishing. Helicon Publishing, Helicon. | |

ABC-CLIO PURCHASES

series:"Reference guides to the
Search
> Advanced > Help > Print

Article database results: 0
 > Show database list > Change database selection...


Local results: 65 Displaying 1 - 10 of 65 for [Reference guides to the state constitutions of the United States ; no. 37 \(series\)](#), sorted by: relevance



[The Colorado state constitution \[electronic resource\] : a reference guide / Dale A. Oesterle and Richard B. Collins.](#)
 Oesterle, Dale A., 1950-
 Westport, Conn. : Greenwood Press, 2002. (xxi, 489 p. ; 25 cm.)

Subject: **Constitutions** -- Colorado., Constitutional law -- Colorado.


» Save or tag...



[The Virginia State Constitution \[electronic resource\] : a reference guide / John J. Dinan.](#)
 Dinan, John J.,
 Westport, Conn. : Praeger Publishers, 2006. (xiii, 256 p. ; 24 cm.)

Subject: **Constitutions** -- Virginia., Constitutional law -- Virginia., Constitutional history -- Virginia Sources.

» Save or tag...



[The New Hampshire state constitution \[electronic resource\] : a reference guide / Susan E. Marshall ; foreword by Richard A. Hesse.](#)
 Marshall, Susan E., 1944-
 Westport, Conn. : Praeger, 2004. (xix, 273 p. ; 25 cm.)

Subject: **Constitutions** -- New Hampshire., Constitutional law -- New Hampshire.


Refine

▼ Format

- > E-Book (64)
- > Book (44)

▼ User Tags

- > iowa (2)
- > constitutional law (2)
- > last 5 years (3)
- > last 10 years (19)
- > last 50 years (65)



[ADMINISTRATOR](#)

QUICK SEARCH

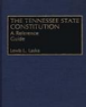
GO

within this title ▼

ADVANCED SEARCH

ABOUT THE BOOK

MY BOOKMARKS & NOTES



The Tennessee State Constitution: A Reference Guide
 Lewis L. Laska
 09/07/1990
 About This Book

Contents

SERIES FOREWORD by G. Alan Tarr [xi](#)

Introduction [1](#)

The Rise to Statehood [1](#)

The Constitution of 1796 [2](#)

The Constitution of 1835 [2](#)

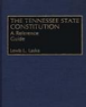
The Constitution of 1870 [14](#)

Conclusion [27](#)

PART II. THE TENNESSEE CONSTITUTION AND COMMENTARY [29](#)

ABOUT THE BOOK

MY BOOKMARKS & NOTES



The Tennessee State Constitution: A Reference Guide
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The Constitution of 1796 [2](#)

The Constitution of 1835 [2](#)

The Constitution of 1870 [14](#)

Conclusion [27](#)





PART II. THE TENNESSEE CONSTITUTION AND COMMENTARY [29](#)

26

PRINT MATERIALS

| law review | | Search | > Advanced |
|---|---|--------|------------|
| « Return to result list < Previous Next > | | | |
| <p>Scholarly writing for law students : seminar papers, law review notes, and law review competition papers / by Elizabeth Fajans, Mary R. Falk.</p> | | | |
| Authors: | Fajans, Elizabeth. | | |
| Edition: | 3rd ed. | | |
| Published: | St. Paul, MN : Thomson/West, c2005. | | |
| Description: | xi, 213 p. ; 26 cm. | | |
| Contents: | Introduction: scholarly writing in law school -- Inspiration: choosing a subject and developing a thesis -- The mostly research stage -- Includes bibliographical references and index. | | |
| Notes: | | | |
| ISBN: | 0314146318 (pbk. : alk. paper) 9780314146311 (pbk. : alk. paper) | | |
| Subject: | Legal composition. Academic writing. | | |
| Authors: | Falk, Mary R., 1942-... | | |
| Url for this record: | http://dsollmunet.aquabrowser.com/?itemid=[dsol-cat]204425 | | |
| Tags: | legal writing, law, legal research, law school, writing | | |
| Location: | Law (Main Collection, 1st Floor) | | |
| Call Number: | KF250 .F35 2005 | | |
| Number of Items: | 1 | | |

ANNUAL LICENSE

| author:"Ebrary" | | Search | > Advanced | > Help | > Print | My Discover |
|--|--|--------|------------|--------|---------|--|
| <p>Article database results: 0</p> <p>Show database list Change database selection...</p> | | | | | | |
| <p>Local results: 70,113 Displaying 1 - 10 of 70,113 for Ebrary (author), sorted by: relevance</p> | | | | | | |
|  | <p>Housing policy transformed [electronic resource] : the right to buy and the desire to own / Peter King. King, Peter, 1960- Bristol : Policy, c2010.</p> <p>Subject: Electronic books., Public housing -- Government policy -- Great Britain., Housing policy -- Great Britain -- History.</p> <p>» Save or tag...</p> | | | | | <p>Refine</p> <p>▼ Format</p> <ul style="list-style-type: none"> > Government Documents (13) <p>▼ User Tags</p> <ul style="list-style-type: none"> > history (5,017) > politics (1,938) > philosophy (1,907) > biography (1,503) > french (61) > Spanish (47) > Dutch (27) > 24 more... <p>▼ Publication date</p> <ul style="list-style-type: none"> > This year (38) > Last 2 years (4,482) > Last 5 years (23,279) > Last 10 years (51,135) > Last 50 years (69,460) > Older than 50 years (35) |
|  | <p>English Constitution [electronic resource] / Bagehot, Walter. [S.l.] : World Bank Publications, 2002.</p> <p>Subject: Electronic books.</p> | | | | | |
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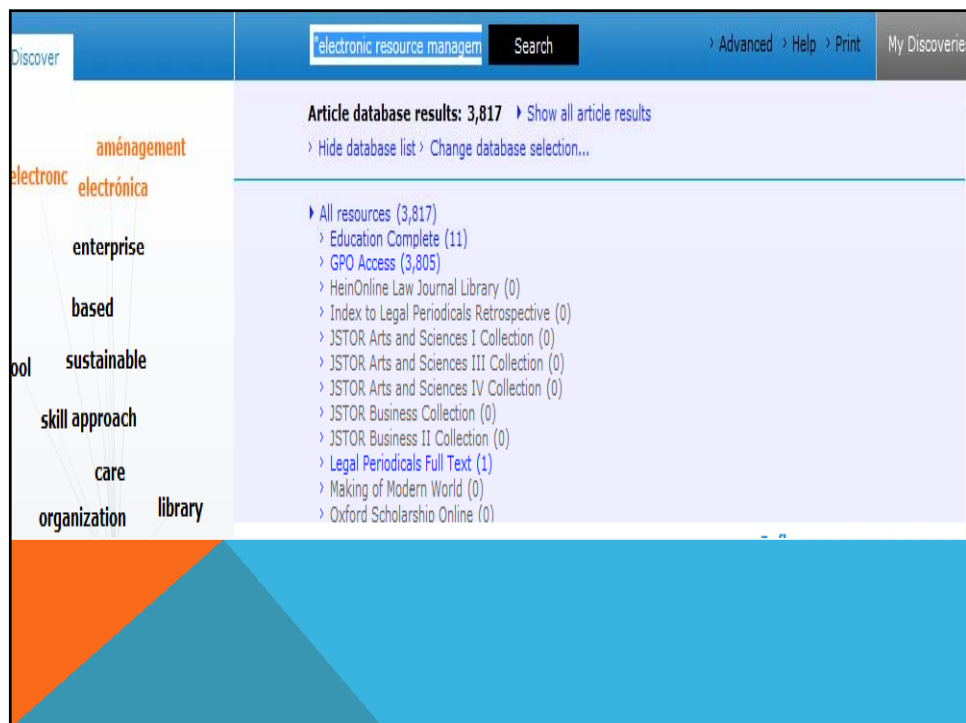
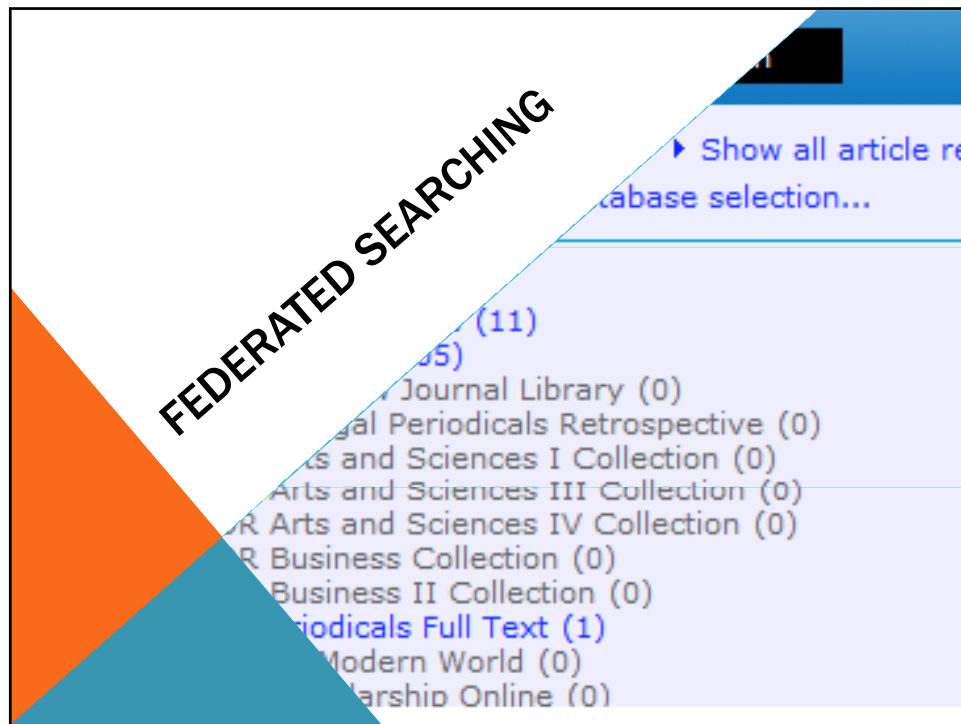
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Electronic resource management systems: the need and the realization

Tamar Sadeh, Mark Ellingsen. *New Library World*. London: 2005. Vol. 106, Iss. 5/6; pg. 208, 11 pgs

Abstract (Summary)

This paper examines the challenges that rapid growth in the number of electronic resources and in the complexity of managing e-collections has posed for libraries and traces the progress in developing tools and setting standards to address such challenges. Particular emphasis is given to the work of the Digital Library Federation Electronic Resource Management Initiative (DLF ERM) to develop electronic resources management (ERM) systems not only for managing e-collections throughout their life cycle but also for aiding collection-development decision making. The integration of such systems in existing library environments and the mechanisms that make such integration possible are highlighted. Finally, the paper describes the collaborative process through which one vendor, Ex Libris, designed its ERM system, Verde. Collaboration between vendors and customers - in this example Ex Libris and its users - combined with attentiveness to industry initiatives and standards can lead to a system design that responds to the demanding and rapidly changing requirements of the e-resource world and builds on the software infrastructure already available at libraries.



CHARACTERISTICS OF EVALUATION

Building a culture of evaluation is a deliberative process that requires thought, effort, planning, patience, and evaluation. It also requires a deep understanding of and appreciation for the fundamental characteristics of evaluation.

CHARACTERISTICS OF EVALUATION

1. Results from design.



CHARACTERISTICS OF EVALUATION

3. Evaluation is about quality.



CHARACTERISTICS OF EVALUATION

2. Evaluation has purpose.



CHARACTERISTICS OF EVALUATION

4. Evaluation is more than measurement.



CHARACTERISTICS OF EVALUATION

5. Evaluation doesn't have to be big.



CHARACTERISTICS OF EVALUATION

6. There is no one right way to evaluate.



EVALUATION ACTION PLAN

1. What's the problem?
 2. Why am I doing this?
 3. What exactly do I want to know?
 4. Does the answer already exist?
 5. How do I find out?
 6. Who's involved?
 7. What's this going to cost?
 8. What will I do with the data?
 9. Where do I go from here?
- 