#### **Eastern Illinois University**

#### From the SelectedWorks of Todd A. Bruns

August 3, 2012

#### Leader, Supervisor, Facilitator: Applying Technology Management Techniques to Repository Management

Todd Bruns, Eastern Illinois University



# LEADER, SUPERVISOR, FACILITATOR TECHNOLOGY MANAGEMENT AND THE INSTITUTIONAL REPOSITORY







TODD BRUNS

AUGUST 3, 2012

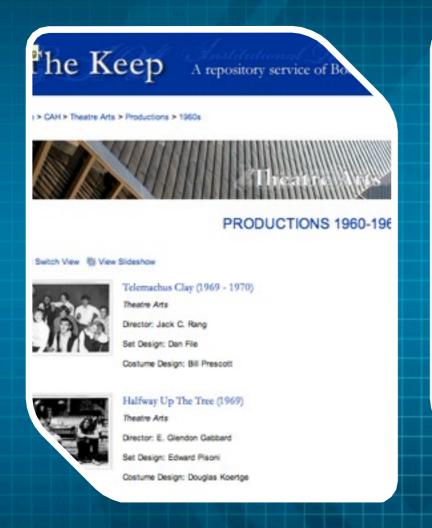
DCGLUG CONFERENCE 2012

### AGENDA

- ★ TOTAL QUALITY MANAGEMENT
- ★ LEADERSHIP: FIVE FACTOR MODEL
- ★ SUPERVISION:
  TRANSFORMATIVE
  LEADERSHIP &
  EXPECTANCY THEORY
- \*FACILITATION: EIGHT "P"S



## TOTAL QUALITY MANAGEMENT







CUSTOMER-DEFINED VALUE
PARTNERS IN INNOVATION

## TOTAL QUALITY MANAGEMENT

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The Keep A repository

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Of Wholes and Parts: Local History and the American Experience

Terry A. Barnhart, Eastern Illinois University

Document Type

Cile

#### About the Repository

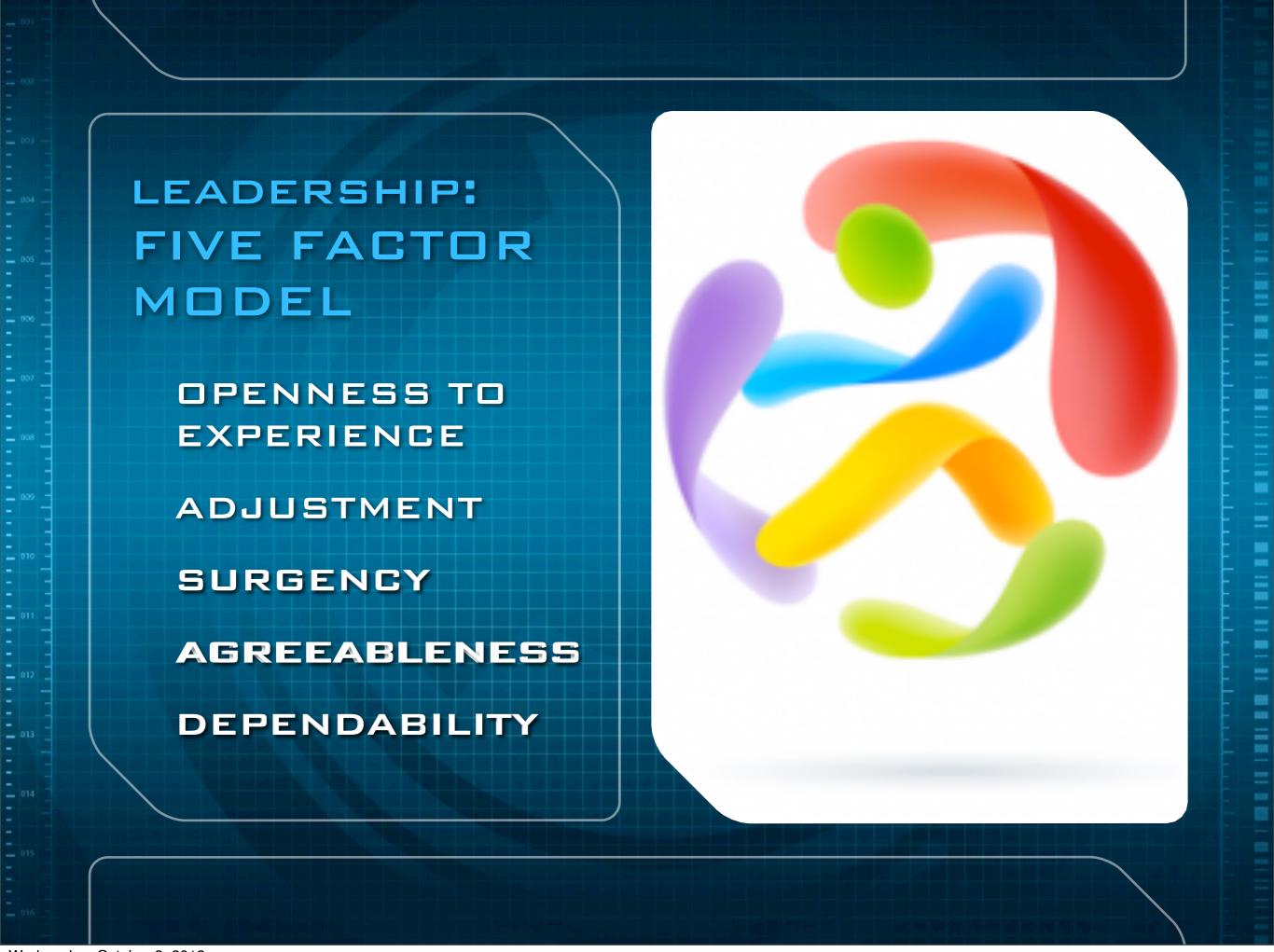
The Keep is an open access archive of the scholarship, creative output and administrat records of Eastern Illinois University.

Contact Booth Library for further information questions.

Paper of the Day

September 19, 1996 Council on Academic Affairs

CUSTOMER-DEFINED VALUE
PARTNERS IN INNOVATION



# SUPERVISING: TRANSFORMATIONAL LEADERSHIP

AVOID COMMON ERRORS

> FUNDAMENTAL ATTRIBUTION ERROR

SELF-SERVING BIAS

STAFF SELF & VALUES

VARIETY OF STRENGTHS



## SUPERVISING: EXPECTANCY THEORY

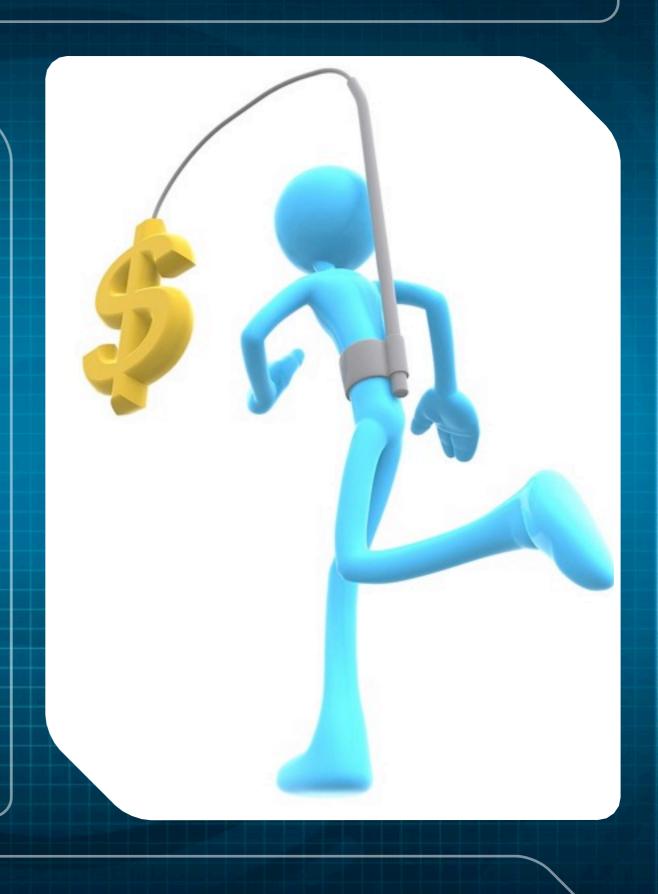
MOTIVATION
THEORY VALIDITY

**EXPECTANCY** 

1. SUCCESS

2. REWARD

3. VALUE



## MODEL 5: EIGHT P'S

**PREPARATION** 

PURPOSE

PEOPLE

PRODUCT

PLACE

PROCESS

PRACTICE

PERSONAL PREP



### STAFFING







CHRIS COUGILL - LOA - BACK-END BACK-UP

CLIFF HARRISON - LSA II - SCANNING CENTER

TINA JENKINS - LSA II - SCANNING CENTER









IRS ARE IMPORTANT TECHNOLOGY

MULTIPLE HATS OF TECHNOLOGY MANAGEMENT

STRUCTURE

## THANK YOU



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THE KEEP

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