

COMPLETE VITAE

CAROL TENOPIR

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EXPERIENCE:

- University of Tennessee, Knoxville
 - Director of Research, College of Communication and Information and Director, Center for Information and Communication Studies, August 2007 - present (interim 2003- July 2007)
 - Professor, tenured, 1994 – present, School of Information Sciences (Subject Areas: the information industry, online reference services, information access and retrieval, indexing and abstracting, electronic journals, scholarly communication)
- University of Hawaii at Manoa, School of Library and Information Studies
 - Professor, tenured, 1993 – 1994
 - Associate Professor, tenured, 1988 - 1993
 - Assistant Professor, 1983 – 1988
 - Department of Communications, Adjunct Professor, 1988 – 1994
 - Interdisciplinary Doctorate in Communication and Information Sciences, Graduate Faculty, 1987 – 1994
- University of Illinois at Urbana-Champaign, Information Retrieval Research Laboratory
 - Graduate Research Assistant, September 1981 - March 1983
- University of Hawaii at Manoa, University Libraries
 - Library Systems Librarian, September 1979 - May 1981
- Cibbarelli and Associates, Huntington Beach, CA.
 - Vice-President of Operations, January 1978 - June 1979
 - Supervisory Librarian, January 1976 - December 1977

EDUCATION:

- Ph.D., University of Illinois at Urbana-Champaign, Graduate School of Library and Information Science, 1984. Dissertation: "Retrieval Performance in a Full Text Journal Article Database"
- Master of Science, Library Science, California State University, Fullerton, January 1976
- Bachelor of Arts, English and history, Whittier College, Whittier, CA., 1974

HONORS AND AWARDS:

- Contribution to Information Science & Technology Award, Los Angeles Chapter of the

American Society of Information Science & Technology “to honor an individual who has made significant contributions to the field of information science”, January 2008

- Whittier College Alumni Achievement Award, October 2007
- Miles Conrad Award, “For achievement in the field of Information Science and distinguished service to the Federation,” NFAIS (National Federation of Abstracting and Indexing Services), 2006
- American Society for Engineering Education, Engineering Libraries Division, 2005 Best Publication Award: “Communication Patterns of Engineers,” Carol Tenopir and Donald W. King.
- Distinguished Lecturer, Alice Rankin Distinguished Lecture for “an individual who has made significant contributions to librarianship/information science”. New Jersey Chapter of the Special Libraries Association, 2005
- Lifetime Achievement Award, The International Information Industry Awards, 2004
- Univ. of Tenn. Chancellor’s Citation for Research & Creative Achievement Award, 2003
- Research in Information Science Award, American Society for Information Science and Technology, 2002
- Distinguished Lectureship Award, New Jersey Chapter, American Society for Information Science and Technology, March 2001
- Award for Excellence in Teaching, Association of Library and Information Science Education, 2000
- Information Technology Award for Excellence in Research and Scholarship, Southeastern Library Association, October 2000
- Named "Distinguished Librarian" in a resolution by the Hawaii Library Association, 1994
- Outstanding Information Science Teacher Award, American Society for Information Science/Institute for Scientific Information, 1993
- Nominated for the University of Hawaii Excellence in Teaching Award, 1984, 1986, 1988 and University of Tennessee Teaching Award, 1998
- Assoc. of Records Managers and Administrators, Hawaii Chapter, Award of Merit, 1985
- Berner-Nash Award for outstanding doctoral dissertation, University of Illinois, Graduate School of Library and Information Science, 1984 (one of two winners)
- Doris Banks Publications Award, California State University, Fullerton, Library Science Alumni Association, 1983
- Institute for Scientific Information/American Society for Information Science Doctoral Dissertation Scholarship Award, 1983
- Josie B. Houchens Fellowship in Library and Information Science, University of Illinois, 1982-1983 and University Fellow, University of Illinois, 1981-1982
- Beta Phi Mu, Library Science National Honor Society
- Phi Kappa Phi National Honor Society
- Graduated with Highest Honors, Whittier College

OTHER RECOGNITION AND INTERNATIONAL APPOINTMENTS:

- Featured with SIS Director Ed Cortez on “Campus Conversations”, a UTTV television program hosted by Chancellor Loren Crabtree, spring 2007
- Visiting scholar, The Robert Gordon University, Aberdeen Business School, Department of Information Management, Aberdeen, Scotland, March 2007

- Adkins, D., & Budd, J. (2006). Scholarly productivity of U.S. LIS faculty. *Library & Information Science Research*, 28, 3, Autumn 2006, Pages 374-389. Identified as the most productive faculty member among LIS educators from 1999-2004.
- Visiting Senior Fellow, Swedish School of Economics and Business Administration (Hanken), Helsinki, Finland, Department of Management and Organisation, spring 2006
- Fulbright Senior Specialist, University of Oulu, Finland, Fall 2005
- John Metcalfe Visiting Fellow, University of New South Wales, Sydney, Australia, August and September 2004, May 2005, and September 2006.
- Interviewed for the New Members Round Table, American Library Association, "Interviews with Library Leaders," NMRT Footnotes newsletter, February 2005 <http://louisville.edu/~tlholt02/nmrt/Footnotes/february2005/leadersTenopir.htm>
- Interviewed for Tennessee Board of Regents Library Deans and Directors Web page, 2003, Future of the Academic library, <http://faculty.jssc.edu/scohen/tenopirinterview.html>
- Dedication Speaker for the Whittier College Rose Hills Foundation Center for Library and Information Resources, November 2003.
- Budd, John M. "Scholarly Productivity of U.S. LIS Faculty: An Update," *Library Quarterly* 70 (April 2000). Identified as one of the most productive faculty members among LIS educators.
- Featured as one of 9 "Leaders of the online industry," *Online*, Tenth Anniversary issue, January 1987 and one of 20 (only one in academe) in "Online Comes of Age," *Online*, Twentieth Anniversary issue, January 1997.
- White, Howard and McCain, Katherine W., "Visualizing a Discipline: An Author Co-Citation Analysis of Information Science: 1972-1995." *Journal of the American Society for Information Science* 49 (April 1, 1998): 327-355. Featured as one of the top 100 authors in information science.
- Lilley, Dorothy B. and Trice, Ronald W. *A History of Information Science: 1945-1985*. San Diego: Academic Press, Inc., 1989. Featured as one of nine "specialists" in "online activity". See pages 94-102.
- Featured biography in the spring 2000 issue of *Dow Jones In Action*, a newsletter for information professionals.
- Scholarly journals research featured in *Chemical and Engineering News*, 1998.

RESEARCH GRANTS AND CONTRACTS:

- CSA contract to evaluate "Deep Indexing", co-Principal Investigator, 2006.
- IMLS, "The Growth of Democracy in Tennessee: A Grass-Roots Approach to Volunteer Voices," Heading evaluation team, 2005-2008. Total \$938,580, evaluation portion \$150,000.
- IMLS, National Leadership Grants for Libraries, Research & Demonstration, "Maximizing Library Investments in Digital Collections Through Better Data Gathering and Analysis (MaxData)," Principal Investigator. December 2004-2007. \$446,988.
- IEEE, Grant to study communication patterns of high tech engineers in the United States and India, Co-principal Investigator, 2005-2006. Extended, 2006-2007.
- American Academy of Pediatrics, Contract to survey and analyze journal reading patterns of Pediatricians, 2004. Co-Principal investigator.
- Council on Library and Information Resources. Contract to analyze and critique research

- studies on user behavior with electronic resources. October 2002 – May 2003. \$24,500.
- NSF, National Science, Mathematics, Engineering, and Technology Education (SMETE) Digital Library (NSDL) program grant, Principal Investigator. September 2001-2003. \$251,961.
- American Astronomical Society (AAS) research gift to survey AAS members about their use of print and electronic journals. As part of a NASA grant, Summer-Fall 2001; Spring 2003.
- University of Tennessee, Interdisciplinary Council on Computational and Information Sciences. Seed-money grant to continue research on scholarly journals and explore opportunities for seeking external funding for projects with the University Libraries. With Linda Phillips, Hodges Library. 2001. \$8,800.
- University of Tennessee, Knoxville Professional Development Award from the Vice-Provost's Office to revise and resubmit grant to NSF, December 2000-May 2001. \$3,500.
- Engineering Information Foundation. December 2000-June 2001. \$7,000 to do a comprehensive literature review of scholarly communication of Engineers, with D.W. King.
- Corporate research gifts to study electronic journal use among scientists, Principal Investigator, 1999-2000: \$26,900. 2001: \$10,000. 2002: \$10,000. Continues work begun in 1995 under a SLA grant with D.W. King.
- Corporate research gift to study simultaneous use of online databases in libraries, 1997, Principal Investigator, \$25,000. Project was completed in fall 2000.
- Instructional Technology Center, University of Tennessee, grant to develop a "Virtual Digital Laboratory" for the core curriculum, co-investigator with 5 other SIS faculty, 1997.
- Special Libraries Association Steven I. Goldspiel Memorial Research Grant to study "The Impact of Electronic Publishing on Special Libraries in the Future," 1995-1997, \$20,000. Principal Investigator with co-investigator Donald W. King.
- Rural health care clearinghouse and database specifications, 1991-1992, U.S. Department of Health and Human Services, subcontract to U.H. School of Social Work, \$15,000. Co-investigator with Gerald W. Lundeen.
- Council on Library Resources, grant to study "Users and Uses of Full Text Databases," 1988-1989, \$2,900.

PROFESSIONAL ACTIVITIES:

- Publications Advisory Board for ACM, 2006-
- Advisory Board for ProQuest, 2005
- Reviewer for CoLIS Conference, Boras, Sweden, 2007 and EBRF Conference in Jyväskylä, Finland, 2007
- Editorial Board, "Information Science and Knowledge Management" book series. Kluwer Academic Publishers, 2004
- Advisory Board for Information Science and Technology Abstracts, 2002 – 2004
- Advisory Board, Ingenta, Inc., 2002 – 2003
- Information Pro Advisory Board for Factiva/Dow Jones Interactive Publishing, 1999-2002
- Editorial Board, Library Computing, 2000
- Judge for Online, Inc. best article award, 1997; UMI Excellence in Writing Award, 1986, 1994, 1998, 2001; OCLC "On the Front Line" award, 1991; Roger K. Summit Award, 2001.
- Organizing/Review Committee, Integrated Online Library Services Meeting, 1996; National

- Online Meeting, 1987 and 1991.
- Appointed Delegate, Hawaii Governor's Conference for Library and Information Services, 1990, and facilitator for California Conference, 1977.
- Editor, Database Searching Series, Libraries Unlimited, 1988-2005
- American Society for Information Science & Technology
 - Member, Task Force on electronic publishing, 2003-2007
 - Chair, Task Force on Open Access, 2007
 - Member, Task Force to select editor for JASIST, 2007-2008
 - Juror, Research Award, 2003, 2005, 2006, 2007
 - Member, Nominations Committee, 2004
 - Chair, Best JASIS paper Award, 2000
 - Mentor, Doctoral Student Mentoring Program, 2000, 2006, 2007 Annual Meetings
 - Juror, Best JASIS paper Award, 1999
 - Board of Directors (Elected), 1994 – 1997
 - Juror, ASIS/ISI Citation Analysis Research Award, 1998
 - Co-Chairman, Awards and Honors Committee, 1997 – 1998
 - Juror, ASIS/ISI Doctoral Dissertation Award, 1992
 - Member, Standards Committee 1991 – 1994
 - Chairman, Special Interest Group on Education 1985 – 1986
 - Chairman, Contributed Papers, ASIS Annual Meeting 1985
 - Chairman-Elect, Special Interest Group on Education 1984 – 1985
 - Chairman, Education Committee 1982 – 1984
 - Member, Conference Theme Issues Task Force 1984
 - Newsletter Editor, SIG on Library Automation and Networking, 1981 – 1983
- Association of Records Managers and Administrators, Hawaii Chapter
 - Chairperson, Professional Development Committee, 1984 - 1985
- Tennessee Library Association
 - Member 1994 – present
 - Publications Committee, 2000-2002
 - Founded and organized SIS student forum at TLA Annual Meeting, 1999 – present
 - Professional Development Committee, 1997 - 2000
- Hawaii Library Association
 - Director, 1990-1992
 - Chairperson, College and University Section, 1980 – 1981
 - Member, Executive Board, 1980 - 1981
- Special Libraries Association
 - Research Committee, 2004-2005
 - Student Chapter Advisor, 2001- 2002
 - Chairman, H.W. Wilson Publication Award, 1987
 - Juror, H.W. Wilson Publication Award, 1986
 - Director, Hawaii-Pacific Chapter, 1984 – 1986
 - Advisor, University of Hawaii Student Chapter, 1983 to 1994
- Referee manuscripts for the *Journal of the American Society for Information Science*, *Information Processing and Management*, *Journal for Education of Library and Information Science*, *Annual Review of Information Science and Technology*, *Online*, *National Research Council* (2003). Review proposals for *American Association for the*

Advancement of Science.

- Periodically review dissertations/theses for universities in India, Australia, and elsewhere.
- University of Tennessee Campus-Wide or Interdisciplinary Committees
 - Strategic Planning Subcommittee on Research, 2008
 - Chancellor's Synchronous Learning Task Force, 2007-2008
 - Institutional Review Board, Alternate, 2004-2007
 - Search Committee for Dean, College of Communication and Inform., 2003-2004
 - Chancellor's Task Force for Review and Redirection, 2003- 2004
 - Research Council, 2003 – present
 - Vice-President for Budget and Finance's Research Hiring Task Force, 2002-2003
 - Search Committee for Interim Dean for College of Comm. and Inform., 2002
 - Reallocation Task Force, 2001-2002
 - CIS/Mathematics Honors Committee, 2000-2001
 - Provost's Council for Computational and Informational Sciences, 2000-2001
 - Program Review for the College of Education, Depart. of Instructional Technology, Research and Curriculum, 2000
 - College of Communications Graduate Studies Committee, 2000-2002
 - Chancellor's Advisory Committee for Computational and Informational Sciences, 1998-1999
 - ViceChancellor's Task Force for Continuing Studies and Distance Education, 1997-1998
 - Research Awards Review Panel, Graduate School, 1997
 - General Education Requirements Committee 1995-1997
 - SIS/Communications Merger Committee, 1997-1998
 - Search Committee, SIS Director, 1998
- University of Hawaii Campus-Wide Committee
 - Manoa Library Committee, 1992 – 1994
 - Tenure and Promotion Review Committee, 1991 - 1992, 1993 – 1994
 - Information Technology Advisory Committee, Subcommittee on Access, 1991 – 1992
 - Mentoring Project, 1990 – 1994
 - Core Curriculum Committee, 1988 – 1990
 - Faculty Senate (Elected), 1987 – 1989
- University of Tennessee, School of Information Sciences and College of Communication and Information Committees
 - SIS Director Search Chair, 2004-2005
 - SIS Faculty Search Committee, Chair, 1995, 1999, 2008; Member, 1996, 2003, 2005, 2008
 - SIS Faculty Affairs Committee, Chair, 1999-2004; 2006- present
 - SIS Curriculum Committee/ SIS Core Curriculum Committee, 1995-2000, 2002-2004
 - SIS Student Affairs Committee, 2002-2003
 - College Horizontal Structure Task Force, 2003
 - College Tenure and Promotion Committee, 2002-2005
- Editorial Board, Online Inc., 1986-1997
- Editorial Board, Bowker-Saur Publishers, 1994-1996

- Editorial Board, “Gale Directory of Databases,” Gale Research Publications, Inc., 1992-present
- InfoPro Technologies (Maxwell Online), 1990-1993
- LITA Leaders, Top Technology Trends Committee, 1999
- SilverPlatter Forum on Knowledge Management, October 1999, Newport, Rhode Island
- DIALOG Information Services Inc., 1992 - 1993. Inform and instruct Hawaii teachers about DIALOG's Classmate instructional program.
- Japan-America Institute for Management Science. February 1991. Present overview and options for online databases.
- Hawaii, Department of Education, School Library Services. 1989 - 1990. Help librarians and teachers choose options for starting online and CD-ROM searching in Hawaii's public schools.
- Hawaii, Department of Education, Public Library System. 1989 - 1990. Serve as technical expert to help public librarians choose options for starting online and CD-ROM searching in Hawaii's public libraries.
- Kraft Foods, Chicago. 1990 - 1991. Review specifications of in-house document automation.
- H.W. Wilson Company, New York. 1990. Present options for full text databases.

WORKSHOPS AND SPEECHES (1988 to present):

- “What Does Usage Data Tell Us About Our Users?,” with David Nicholas, Online Information Meeting, London, December 2007
- “What Does Usage Data Tell Us About Our Users?”—an introduction to and expansion of the MaxData Project, Evidence Base meeting, King’s College, London, December 2007
- “Journal Reading Behaviour: 5 Things That Are Changing,” Presentation for students and faculty, Graduate Institute of Library, Information, and Archival Studies, National Chenchi University, Taipei, Taiwan, November 2007
- “Digging Deeper into E-Journal Use: Outcomes, Value, and Interdisciplinary Reading,” CONCERT 2007 Annual Meeting, Taipei, Taiwan, November 2007
- “Perspectives on Current Researcher Behaviour: 5 Things That Are Changing,” Presentation for International Association of STM Publishers, Frankfurt, Germany, October 2007
- “How the Internet Has Affected the Use of Academic Journal Collections,” American Society for Information Science & Technology Annual Meeting, Milwaukee, October 2007
- “How Electronic Journals are Changing Reading Patterns,” Library Connect Meeting, Hangzhou, China, April 2007
- “What Does Usage Data Tell Us?,” Library Connect Meeting, Hangzhou, China, April 2007
- “Electronic Resources and User Behaviour,” BiblioStar Annual Meeting, Milano, Italy, March 2007
- 3 presentations for faculty, students, and local librarians, Robert Gordon University, Aberdeen, Scotland, March 2007

- "How Electronic Journals Are Changing Scholarly Reading Patterns", CONCERT 2006 Annual Meeting, Taipei, Taiwan, November 2006
- "The Impact of Scholarly Communication on LIS Education", Chinese Association of Library and Information Science Education, November 2006
- "Indexing of Tables and Figures: Scientists' Reaction", Library Fair & Forum 2006, Yokohama Japan, Nov. 11, 2006
- "Enhanced Searching Through Deep Indexing: Scientists' Reaction," Charleston Conference, November 2006
- "Scatter and Decay: E-Journal Usage Patterns", Charleston Conference with Gayle Baker and David Nicholas, November 2006
- "Being User Oriented: An International Distributed Essay Team of Master's Students," Annual Meeting of the American Society of Information Science & Technology, November 2006
- "How Researchers Are Using Your Journal: Preparing for Change," Blackwell's Medical Journal Editors Meeting, Boston, October 2006
- "Journal Reading Patterns in Australia and the U.S.," University of New South Wales and University of Queensland libraries, September 2006
- "User's Perceptions of Libraries," Michigan Library Consortium meeting, Lansing, October 2006
- "The Future of the Journal," Mississippi Library Association, Annual Conference, ACRL Luncheon, October 2006
- "How Electronic Journals are Changing Journal Use," Helsinki, Hanken University and Helsinki School of Business, June 2006
- "How Electronic Journals are Changing Reading Patterns," Helsinki, Hanken, PhD seminar, May 2006
- "Knowing our Users: What User Studies Tell Us", Lund, Sweden, presentation for Lund University librarians, April 2006
- "Journal Reading Patterns and Preferences for Pediatricians", Lund, Sweden, doctoral student and faculty seminar, April 2006
- "How Electronic Journals are Changing Scholarly Journal Use," Helsinki, FinELib Annual Conference, May 2006
- "User Behaviour in a Digital Age," Malmoe, Sweden. Invited speaker at the Swedish Library Association annual Library Days, May 2006
- "How Electronic Journals are Changing Reading Patterns," Goteborg, Sweden, Chalmers Technical University library staff, May 2006
- "Usage Data: A Comparison of Some Collection Methods," Boras, Sweden, Boras University doctoral student and faculty seminar, May 2006
- "How Electronic Journals are Changing Reading Patterns," Helsinki, Hanken faculty research seminar, May 2006
- "E Journals and Alternatives for Scholarly Communication: User's Needs and Expectations," Ohio State Library Seminar, Columbus, Ohio, April 2006
- "Building Bridges to Information Products and Services," Miles Conrad Memorial Lecture, NFAIS Annual Meeting, Philadelphia, February 2006
- "Not for profit Scholarly Societies and Open Access Journal Publishing," ALISE, San Antonio, January 2006

- “Surveys of Scientists and Engineers: Ensuring Reliable Research and Evidence for Good Practice” ASIST Annual meeting, Charlotte, North Carolina, November 2005
- “Data, Data Everywhere: Making Sense of the Sea of User Data,” 24th Annual Charleston Conference, Charleston, South Carolina, November 2005
- “Methods of Collecting Usage Data,” “Digital Library Collections and Libraries,” “How Electronic Journals are Changing Reading Patterns,” and “The Role of Scholarly Publishing for Authors and Readers,” Oulu, Finland, October 2005
- “The Role of Journal Reading in Scholarly Communication,” Tampere, Finland, Oct 2005
- “How Electronic Journals and Alternatives to Journals are Changing Reading Patterns,” Turku, Finland, October 2005
- “UT SIS Current Projects,” DOE Librarians Meeting, Oak Ridge, Tennessee, October 2005
- “E Collections: Where Are We Going and How Will We Get There?” Ticer, Netherlands, August, 2005
- Keynote Speaker, “What Does Data Usage Tell Us?” and “Researching Researchers: How Electronic Journals Are Changing Reading Patterns,” Japan & Korea, July 2005
- “How Researchers Are Using Your Journal: Preparing for Change,” Blackwell Publishing Executive Seminar, National Press Club, Washington D.C., June 2005
- Keynote Speaker, “The Role of Publishing in the Research Process,” JISC Meeting, London England, June 2005
- Keynote Speaker, “How Electronic Journals are Changing Reading Patterns,” and Presenter, “Collecting Usage Data on Electronic Journal Collections (A Study of Methods and Motivations), Association of Christian Librarians, June 2005
- “What Scientists Really Need,” American Association for the Advancement of Science (AAAS), Washington D.C., April 2005
- Alice Rankin Lecturer, “EJournals and Print: How Usage Patterns are Changing,” NJ SLA, April 2005
- “What We Know About User Behavior,” Search Engines Conference, Boston, April 2005
- “Journal Reading in Universities: Comparing the U.S. and Australia,” Fiesole Collection Development Retreat Series, Melbourne, Australia, April 2005 and VALA (Victorian Assoc for Library Automation) Meeting, April 2005, and University of Technology, Sydney, May 2005
- “What Does Data Usage Tell Us?” Professional Society Publishers/American Association of Publishers (PSP-AAP), Washington D.C., February 2005
- “Communication Patterns of Engineers,” Transportation Research Board, Washington D.C., January 2005
- “Mental Models of Information Retrieval Systems,” ASIST Annual Meeting, Providence, November 2004
- “Knowing Journal Users, Methods for User Focused Research With a Case Study of Pediatricians,” Charleston Serials Conference, Charleston, SC, November 2004
- “A snapshot of Journals and their Alternatives,” Charleston Serials Conference, Charleston, SC, November 2004
- “Measuring Impact and Value from a U.S. Perspective,” U.K. Directors’ Forum, Oct 2004
- Featured speaker, “Faculty and Student Use of Scholarly Journals”, various locations in Australia, including University of Queensland, University of Sydney, Univ. of New South Wales, August 2004
- Featured speaker, “Reference Services for the New Millennium,” Perth, Australia Aug 2004

- "Introduction to Electronic Publishing and the Role of the Library," TICER course on "The Digital Library and ePublishing for Science, Technology and Medicine," Geneva, Switzerland, June 2004
- PreConference Speaker, "Communication Patterns of Engineers," Special Libraries Assoc, Annual Meeting, June 2004
- Plenary Speaker, "Researching Researcher: What User Studies Tell Us," Annual Meeting of the Society for Scholarly Publishing, San Francisco, June 2004
- Keynote Speaker, "Development of Collections: The Impact of Electronic Resources," Quebec university librarians, "Le développement des collections à l'ère du numérique," Montreal, May 2004.
- Keynote Speaker, "Discovering the Magic: Faculty and Student Use of Electronic Journals," NASIG Regional Conference, Mississippi State University, May 2004
- "User Behavior Across International and Disciplinary Boundaries," Fiesole Collection Development Retreat, Fiesole, Italy, March 2004
- "What We Know About User Behavior," NFAIS Annual Meeting, Philadelphia, Feb. 2004
- "The Role of Situational and Individual Differences in Journal Reading Patterns of Subject Experts," College Research Symposium, Knoxville, TN, February 2004
- Plenary Speaker, "Using Electronic Journals to Promote Information Worldwide," Latin America Conference on Electronic Publishing, Valparaiso, Chile, January 2004
- Keynote Speaker, "Quality in the Online Environment," Latin American Conference on Electronic Publishing, Valparaiso, Chile, January 2004
- "Increasing Effective Student Use of the Scientific Journal Literature," NSDL-IMLS AII Project Meeting, December 2003
- "Patterns of Journal Use: What Are Our Users Telling Us?" Charleston Conference 2003, Charleston, SC, November 2003
- Keynote Speaker, "Cost and Price Models of Scholarly E-Journals," Council of Scientific Society Presidents, Washington, D.C., November 2003
- "Undergraduate Science Students and Electronic Scholarly Journals," ASIST, Long Beach, CA, October 2003
- Panelist, "What Can We Learn About Different Usage Data Methods," ASIST, Long Beach, CA, October 2003
- Keynote Speaker, "Journal Reading Patterns of Medical Faculty in a Digital Age", Southern Chapter, Medical Library Association, Shreveport October 2003
- Keynote Speaker, "Understanding User Behavior", ASIDIC Annual Meeting, Montreal Sept 2003
- Keynote Speaker, "How Scholars Value and Use Scholarly Digital Resources?" DigiLib Conference, Espoo, Finland, September 2003
- "Science Journals and Science Students: Bringing Them Together," Fiesole Collection Development Retreat Series, Oxford, UK, July 2003
- "How Are Electronic Journals Changing Patterns of Journal Use?" 18th Annual NASIG Conference, Oregon, June 2003
- "The Digital Journal Collection in Libraries-What Libraries Are Doing - Impact on Scientists," Elsevier Science Editors Conference, Sonoma, April 2003
- "What It Really Costs," 19th International Learned Journals Seminar, London, April 2003
- "Review of User Studies," CLIR Annual Sponsors' Symposium, Washington, D.C. March 2003

- Plenary Speaker, "EJournals: What Are You Really Getting?" Australia Online Meeting, Sydney, January 2003
- Poster Session, NSDL All-Projects Meeting, Washington, D.C., December 2002
- Elsevier Science Editors Conference, Atlanta, November 2002
- "A Glimpse of the Future Use of Scholarly Journals with Data from the Past and Present," Charleston Conference 2002, Charleston, SC, November 2002
- "The Way Forward: Issues to be Addressed in Moving Towards More Efficient Models of Provision, Access, and Pricing," Ingenta Institute, London and Charleston, S.C., September and October 2002
- "Scholarly Publishing at the Crossroads," Scholarly Publishing and the Common Good, Knoxville, September 2002
- "Use Patterns of Print and Electronic Journals," 4th Annual Fiesole Series Symposium, Amsterdam, July 2002
- "Information Metrics and User Studies," Center for Information Behaviour and Evaluation of Research (CIBER), Symposium, Bedford, U.K., July 2002
- Presenter, "Astronomer's Use of Journals," Special Libraries Association Annual Meeting, Los Angeles, June 2002
- "EJournals vs. Print Journals: Similarities and Differences in Reader Behavior," Information Today 2002 Meeting, New York, May 2002
- Panelist, "The Debate on Scholarly Publishing," Information Today 2002 Meeting NY, May 2002
- "How Scientists Use Electronic Journals," Council of Science Editors Annual Meeting, San Diego, CA, May 2002
- Plenary Speaker, "Electronic or Print: Are Scholarly Journals Still Important?" UK Serials Group, 25th Anniversary Meeting, University of Warwick, April 2002
- "Electronic Journals: How User Behaviour is Changing," Online Information Meeting, London, December 2001
- Poster Session, NSDL All-Projects Meeting, Washington, D.C., December 2001
- Plenary Speaker, Reveling in Reference Symposium, Australia, October 2001
- "Electronic Publishing and the Economics of Information", Special Libraries Association Annual Meeting, San Antonio, June 2001
- CoSpeaker with Donald W. King, "What Do We Know About Scientists' Use of Information in General: The Role of the Literature and Other Information Sources", Metadiversity II: Assessing the Information Requirements of the Biodiversity Community, U.S. Geological Survey and the National Federation of Abstracting and Information Services, Charleston, South Carolina, June 2001
- "Academic Publishing," University of Tennessee Library Faculty, May 2001
- "Scientific Journals: Bytes out of Myth, Bits of Reality," Knoxville Area Health Sciences Library Consortium, May 2001
- "The Importance of Journals to the Scientific Endeavor", CRICS 5— The Fifth Regional Congress on Health Sciences Information, Havana, Cuba, April 2001
- "Getting Your Money's Worth: Patterns of use of Reference Databases," Tennessee Library Association Annual Meeting, April 2001
- "The Use and Value of Scientific Journals," New Jersey/ American Society of Information Science and Technology, March 2001
- Cospeaker with Donald W. King, "The Use and Value of Scholarly Journals" and "The Cost

- and Price Dilemma of Scholarly Journals", American Society of Information Science Annual Meeting, November 2000
- Keynote speaker, "Scholarly Journals: Do They Have a Future?" Connections 2000, Knoxville, October 2000
 - "The Impact of Electronic Publishing on Scholarly Communication:A Forum on the Future" University of Illinois October 2000
 - Featured speaker, "Are FeeBased Online Services Dinosaurs?" & "The Future of Scholarly Journals: Bytes Out of Myths and Bits of Reality," Iowa Library Association, October 2000
 - Featured speaker, "Use and Value of Scholarly Journals," International Federation of Science Editors, Rio De Janeiro, Brazil, August 2000
 - Cospeaker with Donald W. King, on research in Scientific Publishing, Elsevier Science, Amsterdam and Oxford, England, July 2000
 - Cospeaker, with Donald W. King, "Towards Electronic Journals: Realities for Scientists, Librarians, and Publishers," Special Libraries Association, June 2000
 - CoKeynote speaker, "History and Hysteria: The (un)Changing Nature of Scholarly Publishing," and participant in panel on authors and readers Society of Scholarly Publishing Baltimore, June 2000
 - Keynote speaker, "Database Use in Academic Libraries," Wisconsin Association of Academic Librarians, Fond-du-Lac, April 2000
 - Principal speaker, "Looking Forward, Looking Back:Context for the New Millenium" North Carolina Librarians meeting, March 2000
 - Keynote speaker, "Human Values and Technology Visions," Virginia Library Association Annual Meeting, Homestead, October 1999
 - Keynote speaker, "The Human Side of Computer Networks," Kentucky Library Association Annual Meeting, Louisville, October 1999
 - University of Hawaii Libraries Staff Development program, Honolulu, July 1999
 - Featured speaker at two programs, "The Changing World of Public Services Librarians" and "Can We Ever Cancel Anything," American Library Association Annual Meeting, New Orleans, June 1999
 - "Full Text Sources on the Web," National Online Meeting, New York, May 1999
 - Tennessee Library Assoc., "Mentoring" and "State of the School," Nashville, April 1999
 - Featured speaker, "User Studies," Search Engines Conference, Boston, Massachusetts, April 1999
 - Panelist on "Users and Their Use of Information," NFAIS annual conference, Philadelphia, February 1999
 - Keynote speaker, Alabama Health Libraries Association annual conference, Mobile, August 1998
 - Panelist: "Electronic Publishing," and "State of the School," Tennessee Library Association, Memphis, April 1998
 - Keynote speaker, "The Librarian's Role in EndUser Searching," Library of Congress FEDLINK program, Washington, D.C., November 1997
 - Keynote speaker, Nevada Library Association, Carson City, October 1997
 - Panelist, "Reva's (W)rap Session," Online World '97, Washington, D.C., September 1997
 - With D. W. King, SLA, update on Goldspiel grant, Seattle, June 1997
 - "Human Side of Computer Systems," Central Ark. Library District, Little Rock, May 1997
 - "Electronic Publishing," American Medical Publishers Assoc., Philadelphia, March 1997

- Tennessee Library Association, state of the school panel, Nashville, March 1997
- Panelist, Job Placement, Association of Library and Information Science Education Annual Meeting, Washington, D.C., February 1997
- "Emotions of Online Searching," Knoxville Regional Health Librarians, February 1997
- With Donald W. King, Southern Appalachia Chapter of the Special Libraries Association, Knoxville, November 1996
- Keynote speaker, "Changes in Technology and the Information Flow," Southern Medical Library Association, Memphis, October 1996
- Plenary speaker, "Trends in End User Online," Online World Conference, Washington, D.C., October 1996
- Panel member, search strategy session, Online World, October 1996
- Keynote speaker, "The Human Side of Computer Networks," Arkansas Library Association, Little Rock, Arkansas, September 1996
- "Electronic Publishing and Editing," Electronic Publishing Conference, Knoxville Sept 1996
- With Donald W. King, Special Libraries Association, June 1996
- "Is CD-ROM Obsolete?" Washington Library Association, May 1996
- "Transforming Online Searching For Tomorrow's Information Society," Florida Lib. Assoc, April 1996
- Tennessee Library Association, Resource Sharing Roundtable, April 1996
- Tennessee Library Association, Reference Roundtable, April 1996
- Mary Utopia Rothrock lecturer, East Tennessee Library Association, November 1995
- Chattanooga Library Association, May 1995
- "Librarians in the 21st Century," Memphis Library Council, April 1995
- OCLC Distinguished Lecturer, Columbus, March 1995
- Southern Ohio Chapter of ASIS, Columbus, March 1995
- Columbus Ohio Public Library, March 1995
- Moderator, "New Solutions to Document Delivery," Association of College and Research Libraries annual meeting, Pittsburgh, March 1995
- Plenary speaker, "Online in 1994: Tradition, Developments, and New Choices," "Online '94 meeting, San Francisco, October 1994
- Keynote speaker, "Internet, InfoHighways, and Information Resources," Georgia Online Databases 1994 annual conference, Macon, Georgia, August 1994
- Keynote speaker, Edith Cowan University, "The Changing Roles of Information Professionals in the 21st Century," Perth, Australia, June 1994
- Keynote speaker, "Collaboration Through Networking: The Online Experience in School Libraries in the United States," Australian School Library/Media Centers annual conference, Perth, Australia, June 1994
- Hawaii-Pacific Chapter of the Special Libraries Association, Honolulu, May 1994
- "Quality of Information Sources and Distribution Channels," LatinBase '93, Guadalajara, Mexico, November 1993
- Organizer and moderator, "Natural Language Searching: An Update," Online/CD-ROM '93, Washington, D.C., November 1993
- Keynote speaker, "The Reference Puzzle: Putting Together the Pieces," AMIGOS Annual Meeting, Dallas, Texas, May 1993
- Tulsa City-County Library Association, Tulsa, Oklahoma, May 1993
- Keynote speaker, "The Impact of Technology on Library Instruction and Reference," LOEX

- Annual Conference, Racine, Wisconsin, May 1993
- Keynote speaker, "Information Search Options That Support Access and Utilization," Information Access Conference, University of South Carolina, April 1993
- "Online Databases, Internet, and Telecommunications Networks," Information Access Conference, University of South Carolina, April 1993
- Keynote speaker, "Discovering the World of Internet." Oklahoma Library Association, March 1993
- "What Makes a Quality Database?" and "How Searchers Can Test Databases," Conference on Information Services, Finnish Society for Information Services, Finland, March 1993
- "Users and Uses of Full Text Databases," University of Tampere, Finland, March 1993
- "The Same Databases on Different Systems," Toronto, 3rd Annual Computers in Libraries Canada, October 1992
- Online Information Industry Track "KickOff" speaker, "Online: Predicting the Future," Toronto, 3rd Annual Computers in Libraries Canada, October 1992
- "Full Text Electronic Access to Periodicals: Part 1: Recent Developments," Pittsburgh, American Society for Information Science 55th Annual Meeting, October 26-29, 1992
- "Choices, Choices, Choices ... Full Text on CDROM," San Francisco, Special Libraries Association Annual Meeting, June 6-13, 1992
- Copresenter, preconference workshop on database design, Champaign, Illinois, 29th Annual Clinic on Library Applications of Data Processing, University of Illinois, April 5-7, 1992
- "Software for CD-ROM," International Online Meeting, London, December 1991
- "Survey, Analysis, and Evaluation Criteria of Full Text Systems," Washington, American Society for Information Science 54th Annual Meeting, October 1991
- "Impact of CDROM on Reference Collections and Services" and "CDROM, Online, and OPAC Databases: Competition or Coexistence?" Northern Illinois University Graduate Colloquium, October 1991
- Keynote speaker, "Online Databases: Today and Tomorrow," 12th New Zealand Computer Conference, August 1991
- New Zealand Library Association Dunedin Branch, August 1991
- "Full Text Databases," New Zealand Special Libraries Association, August 1991
- "Future of Databases," Victoria University, Wellington, New Zealand, August 1991
- "Evaluating, Selecting, and Installing CDROM," Annual Meeting of the Hawaii Library Association, March 1991
- Cospeaker, "Textual Databases on Microcomputers: Software Options and Evaluation Methods (Tutorial)," 53rd Annual Meeting of the American Society for Information Science Toronto, November 1990
- Moderator, Contributed paper session, Annual Meeting of the American Society for Information Science, Toronto, November 1990
- "Electronic Reference," New Mexico State Library Automation Institute, Santa Fe, August 1990
- Presenter of a 3 day workshop, "Database Searching in Schools," Honolulu, June 1990 and July 1991
- "CDROM," Alaska Library Association Annual Meeting, Anchorage, March 1990
- "General Periodical Indexes on CDROM," Hawaii Library Association Fall Conference, Honolulu, October 1989
- "Database Searching on a Budget," New Mexico Library Association, Santa Fe, April 1989

- "Designing Information Retrieval Systems," Hawaii Museums Association Spring Meeting, Honolulu, 1989
- "Managing Text: Software Choices for Textual Databases," Online '88, NY, Oct. 1988
- "An Interface for SelfService Searching," New Mexico Reference Training Institute, Albuquerque, August 1988
- Keynote speaker, Northwest Online Meeting, Oregon, January 1988

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2. CHAPTERS AND SECTIONS IN BOOKS:

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Donald W. King and Carol Tenopir, "Using and Reading Scholarly Literature," in *Annual Review of Information Science and Technology* Martha E. Williams, ed. Vol. 34, 1999-2000. Medford, NJ: Information Today, Inc., 2001. Pp. 423-477.

Carol Tenopir. "Impacts of Electronic Reference on Instruction and Reference," in *The Impact of Technology on Library Instruction*, Linda Shirato, ed. Ann Arbor, MI: Pierian Press for Learning Resources and Technologies, Eastern Michigan University, 1995. Pp. 1-8.

Carol Tenopir. "Priorities of Quality," in: *Electronic Information Delivery: Ensuring Quality and Value*, Reva Basch, ed. London: Gower, 1995. Pp. 119-139.

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Carol Tenopir. "Online Services," Chapter 8 in: *Guide to Information Access*, Sandy Whiteley, ed. Chicago: American Library Association, 1994. Pp. 34-45.

Carol Tenopir. "Database Design and Management," in: *Principles and Applications of Information Science for Library Professionals*, John N. Olsgaard, ed. Chicago: American Library Association, 1989. Pp. 52-68.

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3. EDITED VOLUMES:

Peter Jacso. Carol Tenopir, series ed., *Content Evaluation of Databases*. Englewood, CO: Libraries Unlimited, 2001.

Carol Tenopir and Lois Lunin, eds. "Internet Issues," Perspectives issue of the *Journal of the American Society for Information Science (JASIS)*, 49 (1998).

Geraldene Walker and Jonathan Janes. Carol Tenopir, series ed., *Online Retrieval: A Dialogue of Theory and Practice*. Englewood, CO: Libraries Unlimited, 1993. Second edition, 1999.

Bruce Schuman. Carol Tenopir, series ed., *Cases in Online Search Strategy*. Englewood, CO: Libraries Unlimited, 1993.

Peter Jacso. Carol Tenopir, series ed., *CD-ROM Software, Dataware, and Hardware: Evaluation, Selection, and Installation*. Englewood, CO: Libraries Unlimited, 1992.

Joann Lee, ed. Carol Tenopir, series ed., *Online Searching: The Basics, Settings and Management*, 2nd. ed. Englewood, CO: Libraries Unlimited, 1989.

Ann Lathrop, ed. Carol Tenopir, series ed., *Online and CD-ROM Databases in School Libraries: Readings*. Englewood, CO: Libraries Unlimited, 1989.

Pamela Cibbarelli, Carol Tenopir, and Edward J. Kazlauskas, eds. *Directory of Information Management Software for Libraries, Information Centers, Record Centers*. Studio City, CA: Pacific Information Inc., 1983. Distributed by the American Library Assn. 133pp.

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*Carol Tenopir and Donald W. King. "The Use and Value of Scientific Journals: Past, Present and Future." *Serials* (July 2001): 113-120.

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*Peiling Wang, William B. Hawk, and Carol Tenopir. "Users' Interaction with World Wide Web Resources: An Exploratory Study Using a Holistic Approach." *Information Processing & Management* 36, 2 (2000): 229-251.

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*Carol Tenopir and Donald W. King. "Trends in Scientific Scholarly Journal Publishing in the U.S." *Journal of Scholarly Publishing* 28 (April 1997): 135-170.

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