

Kennesaw State University

From the Selected Works of Ashley T. Hoffman

Fall October 10, 2013

Your Library @ Home: Document Delivery for the Online Learner

Ashley T. Hoffman, *Kennesaw State University*

Kiara Bynum, *Kennesaw State University*



Available at: https://works.bepress.com/ashley_hoffman/1/

Sturgis Library wants to implement a Document Delivery program for Online Students.

Your Library @ Home

Document Delivery for the Online Student



document delivery: n.
[**dok**-yuh-ment dih-**liv**-uh-ree]
The delivery of our library's materials to patrons at home, either by mail or electronically.

Why Now?

- Kennesaw State now hosts 3 undergraduate and 5 graduate degrees that are completely online, plus many more certificate programs and classes.
- Since 2010, Online Student enrollment has almost doubled.
- Kennesaw State was recently reclassified as a Comprehensive University, increasing our standards for patron service.
- Sturgis Library recently initiated the **It's for KSyoud!** campaign.

Who qualifies?

Students enrolled in online only programs or are only taking online classes for a given semester. Faculty and Staff do not qualify at this time.

What can we send?

Only books owned by Sturgis library may be mailed. Print articles or book chapters will be scanned and delivered electronically.

What about ILL?

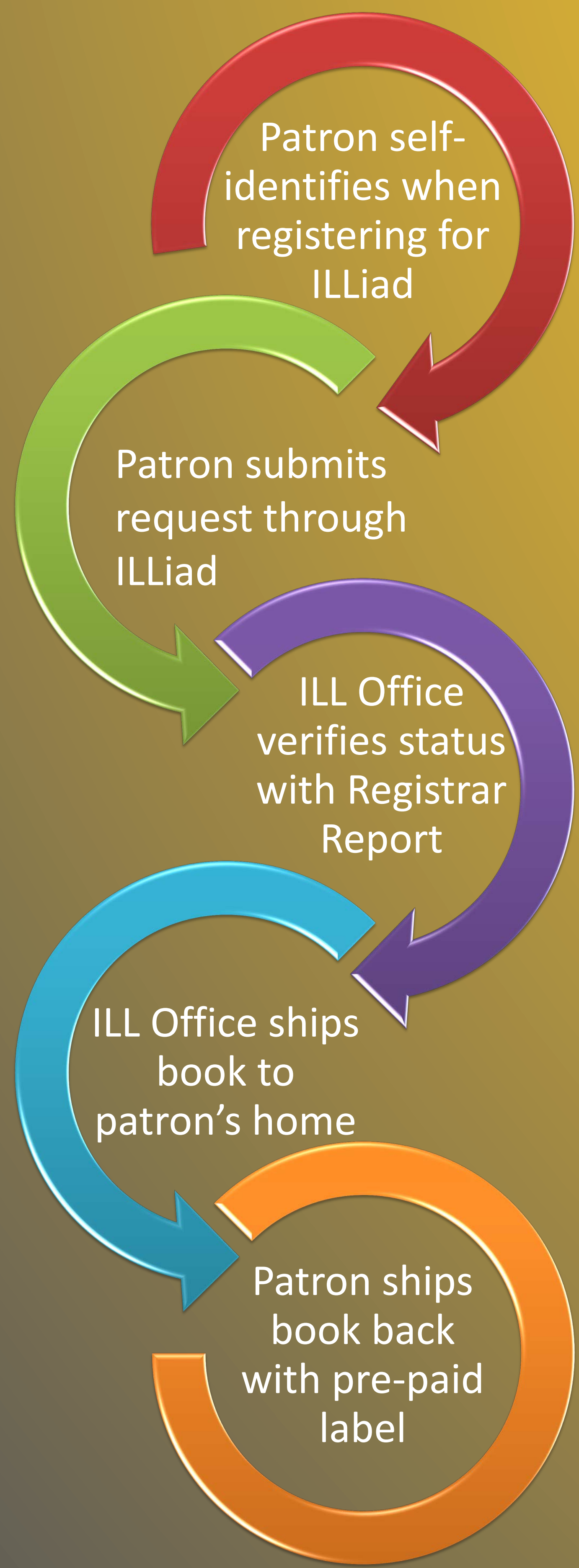
ILL or GIL Express books must be picked up from the library. ILL articles will still be delivered electronically.

Where do we ship?

Books can be shipped anywhere within the United States. Books may be returned with a prepaid mailing label.

How do others compare?

	Do patrons self-identify?	Do Faculty/Staff qualify?	Can ILL books be mailed?	Does library pay to return?
Columbus State University	✓			
Georgia College & State University	✓	✓	✓	
Georgia Southern University	✓	✓	✓	✓
Georgia State University		✓		✓
University of West Georgia		✓	✓	✓
Valdosta State University	✓	✓	✓	



Our Process

Ashley Hoffman
ILL Paraprofessional



Kiara Bynum
ILL Paraprofessional

Our Policy