East Carolina University

From the SelectedWorks of Angela Dresselhaus

June 4, 2011

Mobile Devices in an Academic Library: A Case Study at Utah State University

Angela Dresselhaus, *Utah State University* Flora Shrode, *Utah State University*



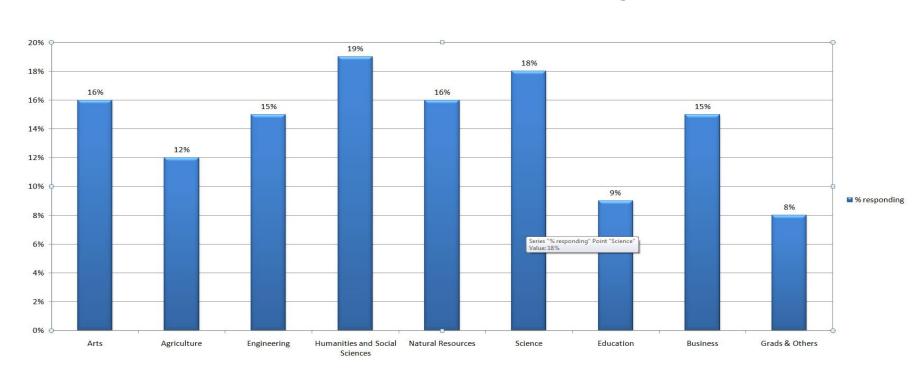
Mobile Devices in an Academic Library: A Case Study at Utah State University

Angela Dresselhaus, Electronic Resources Librarian Flora Shrode, Head of Reference & Instruction

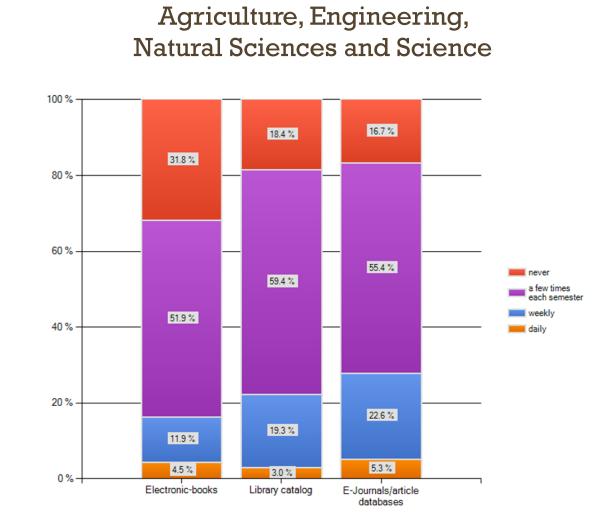
Questions & Methods

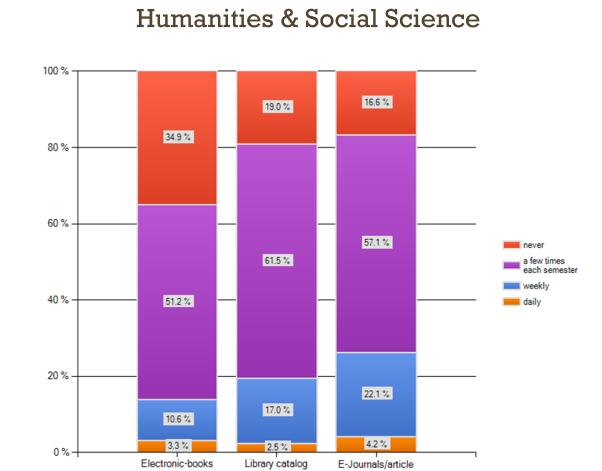
- . Do students use mobile devices?
- . Do students want library services delivered to their mobile devices?
- . SurveyMonkey questionnaire sent to students via email addresses supplied by the Registrar
- . 11.9 % response rate (3074 students)

Responses by College



Electronic Resource Use

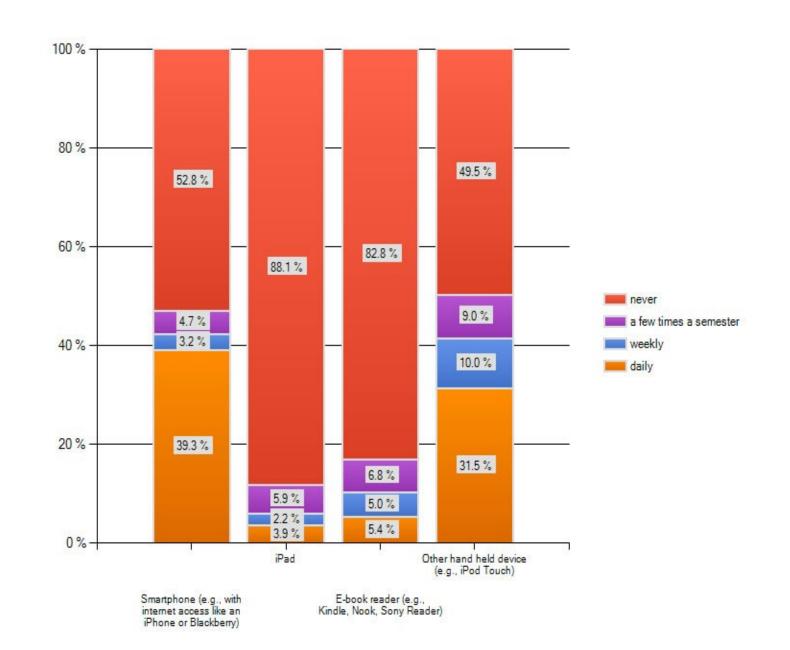




Arts, Business, Education, and

Electronic Resource use between disciplines is similar.

What do Students Use?



Daily Use at USU?

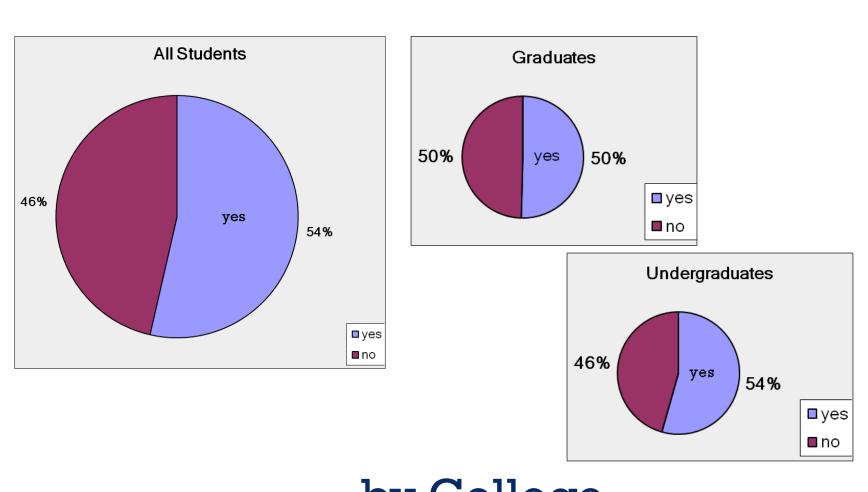
- 70.8% use Smartphones & other internet capable handheld devices
- . 5.4% use Ebook readers

Compare rates from recent ECAR study:

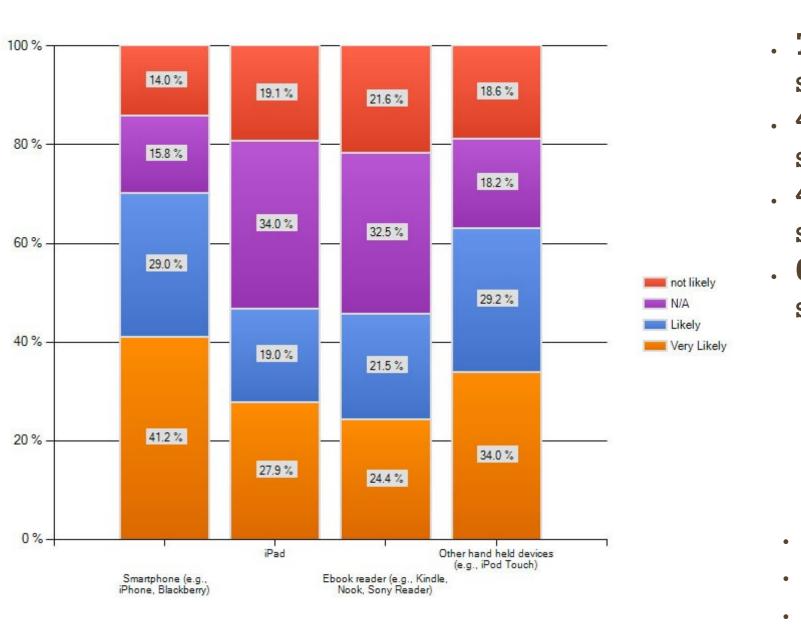
- 62.7% use internet capable handheld devices
- . 3.1% use Ebook readers

Shannon D. Smith and Judith Borreson Caruso, with an introduction by Joshua Kim, *The ECAR Study of Undergraduate Students and Information Technology, 2010* (Research Study, Vol. 6) (Boulder, CO: EDUCAUSE Center for Applied Research, 2010), http://www.educause.edu/ecar (accessed March 31, 2011).

Student Use of Mobile Devices for Academic Purposes



by College



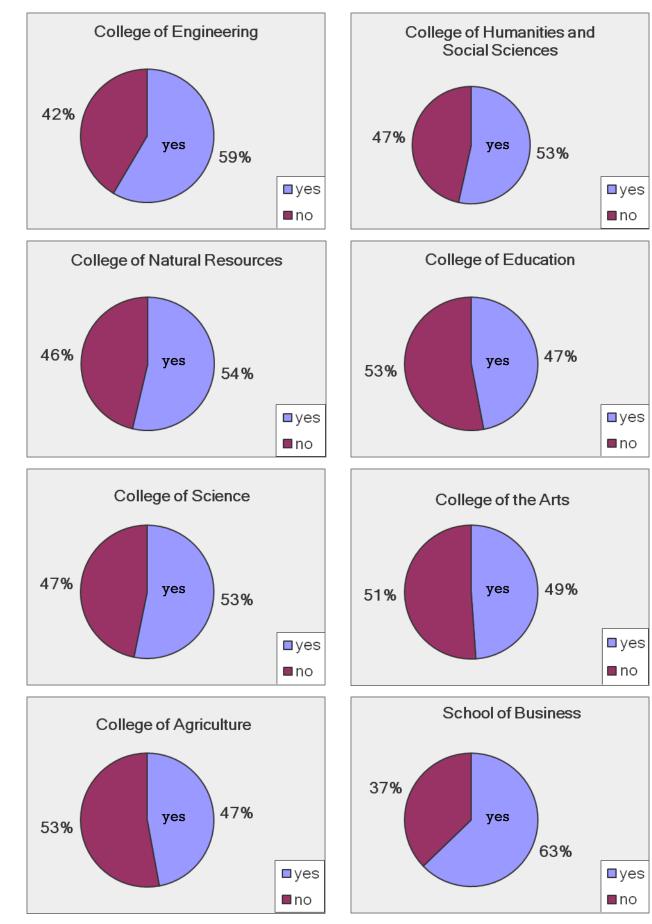
- . 70.2 % are likely or very likely to use resources on a Smartphone
- . 46.9 % are likely or very likely to use resources on an iPad
- . 45.9 % are likely or very likely to use resources on an Ebook reader
- . 63.2 % are likely or very likely to use resources on other handheld devices

What Our Students Want

- . 16% Library Catalog
- . 11% Mobile (Everything under the sun)
- . 10% Articles

Likelihood of Using Library Resources if Easily Available

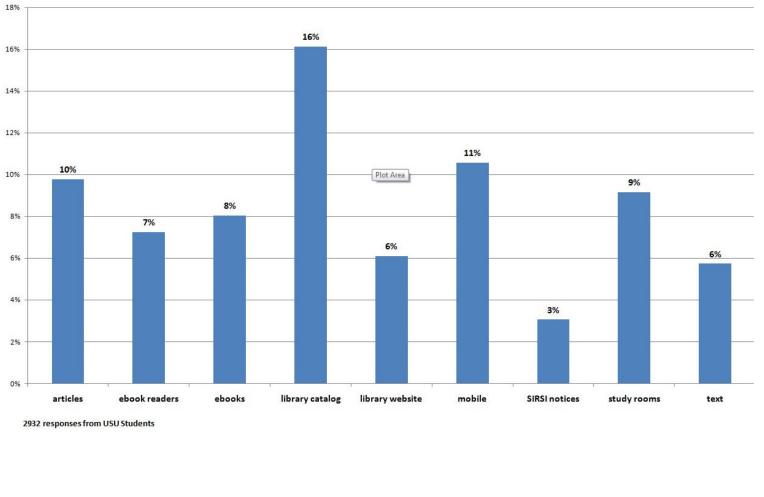
. 9% Study room reservations



About Utah State University

- . Utah's Land Grant University
- . 173 Undergraduate and 141 Graduate Degrees
- . Regional Campuses, Distance Education, & Extension
 - . 3 Regional Campuses; merged with College of Eastern Utah in 2010; 29 Extension offices (one in each UT county)
- . Enrollment Headcount 25,767 Fall 2010
- . 1.6 Million volumes
- . 250 databases
- . 200,000 electronic books
- . 42,200 unique electronic journal titles



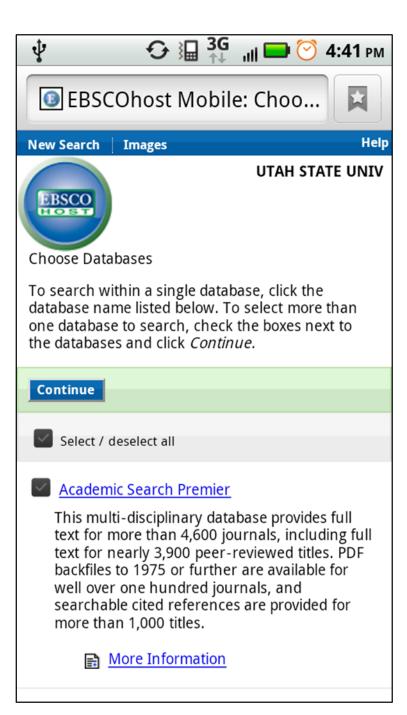


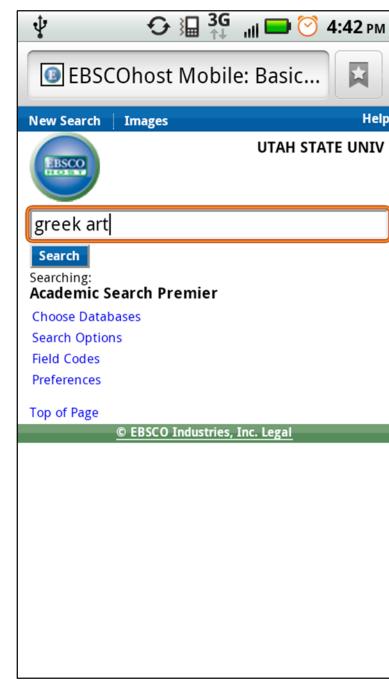


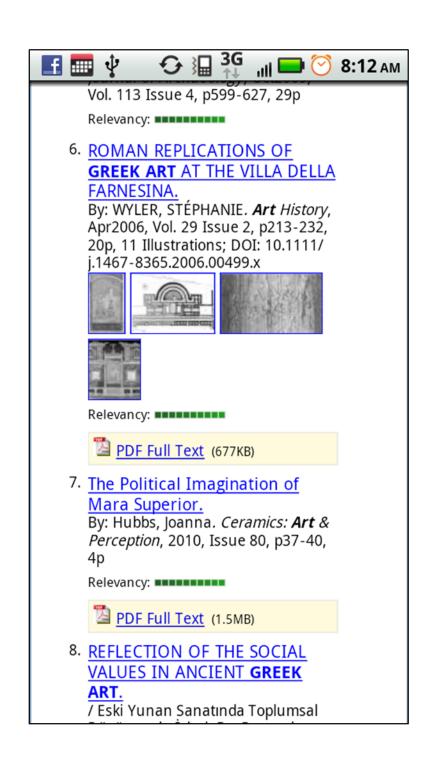
App Tour

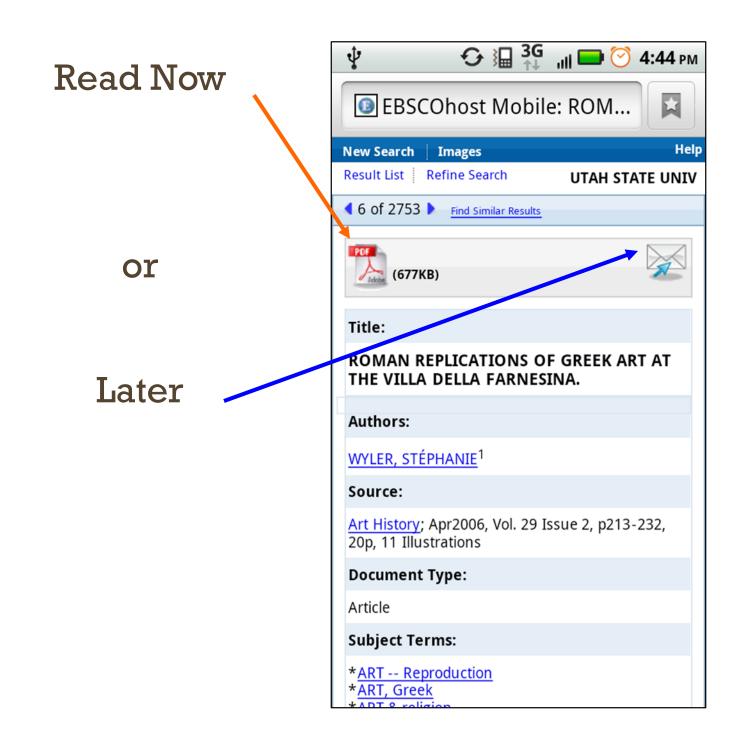


Find Now









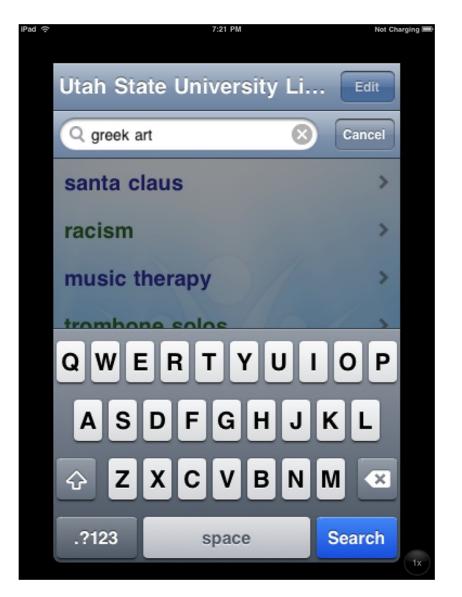
BookMyne—Sirsi-Dynix OPAC

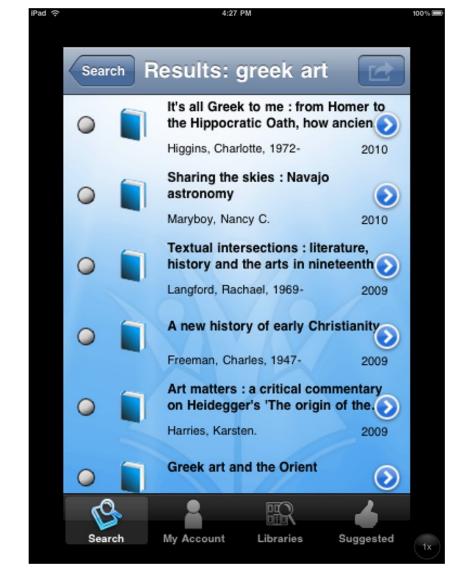


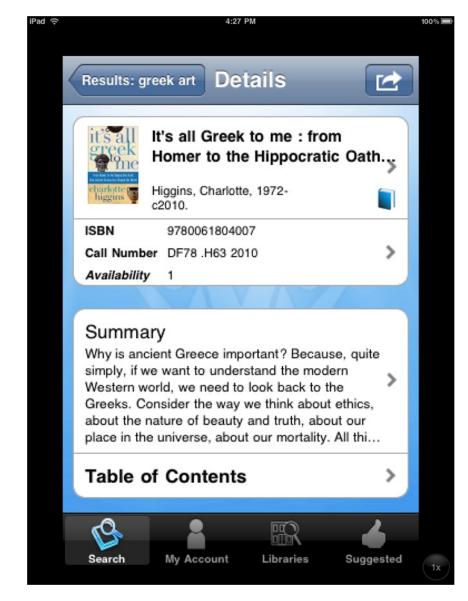


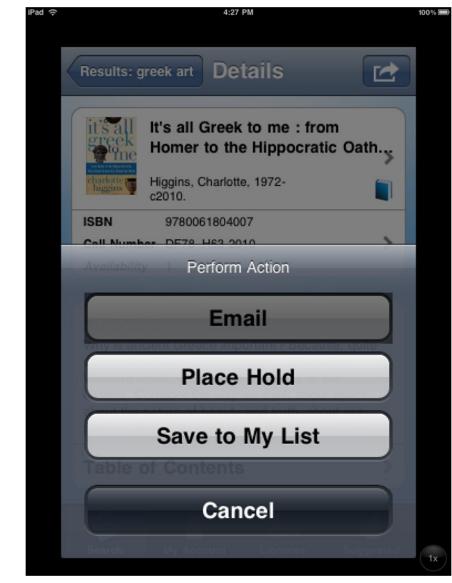
Search catalog by keyword, title, author or subject





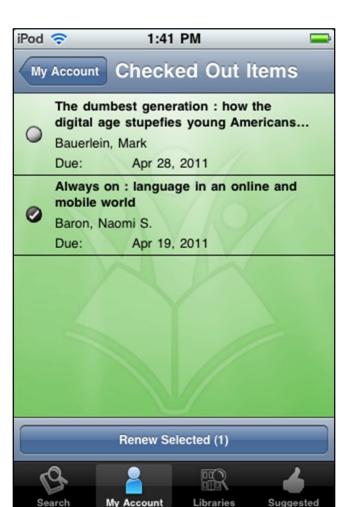




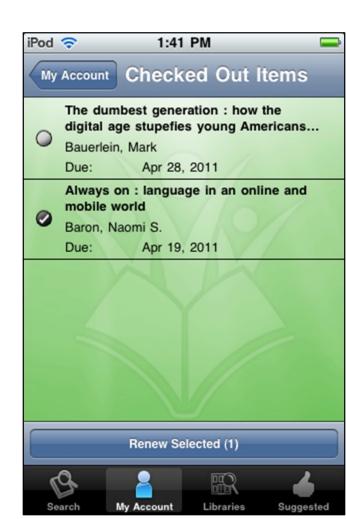








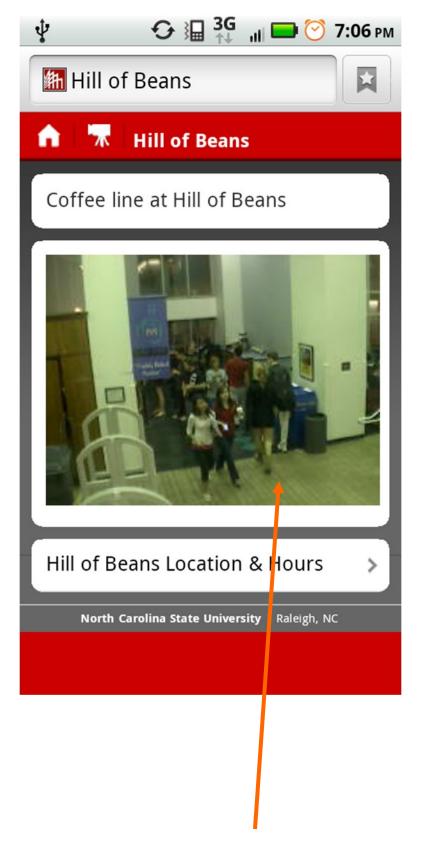
save button



North Carolina **State University** Library

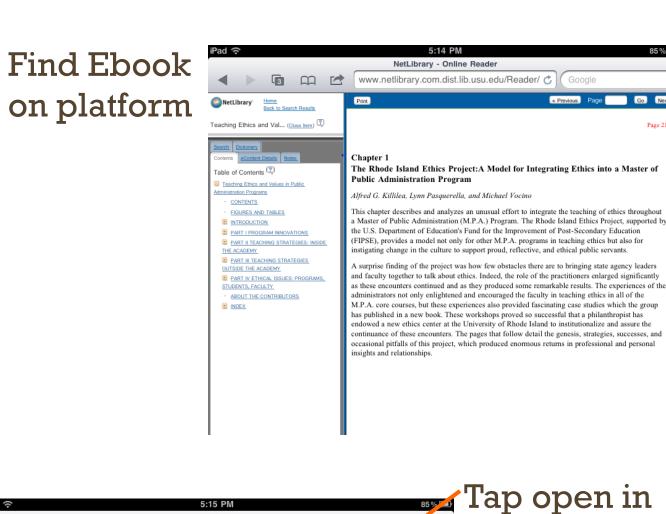


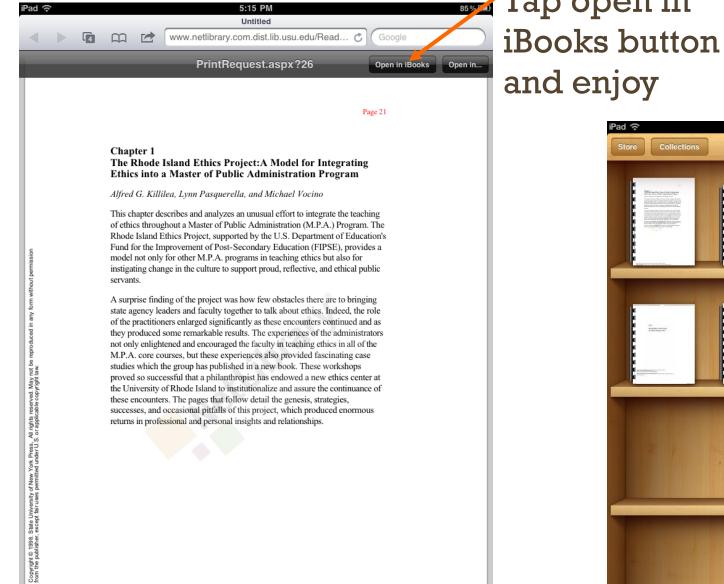
Angela Dresselhaus angela.dresselhaus@usu.edu 435-797-8042

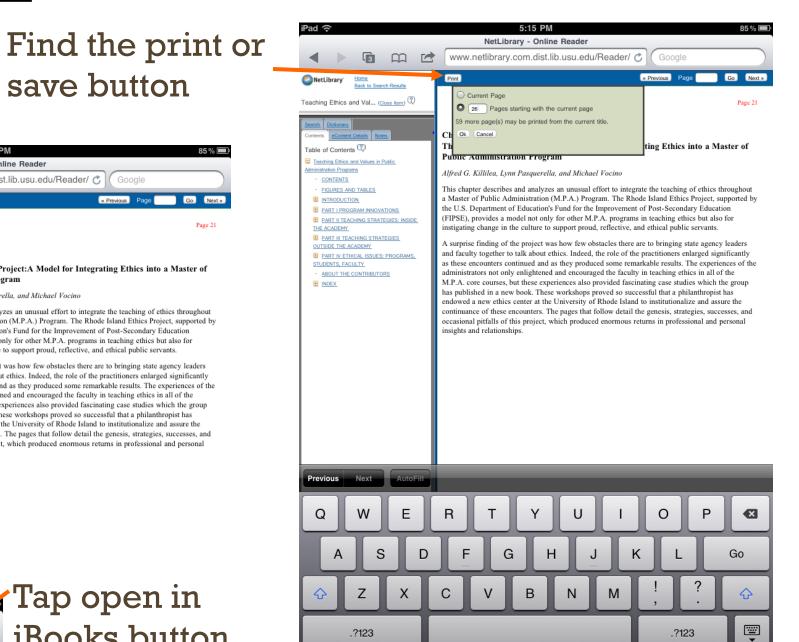


Not a good time to get coffee

NetLibrary





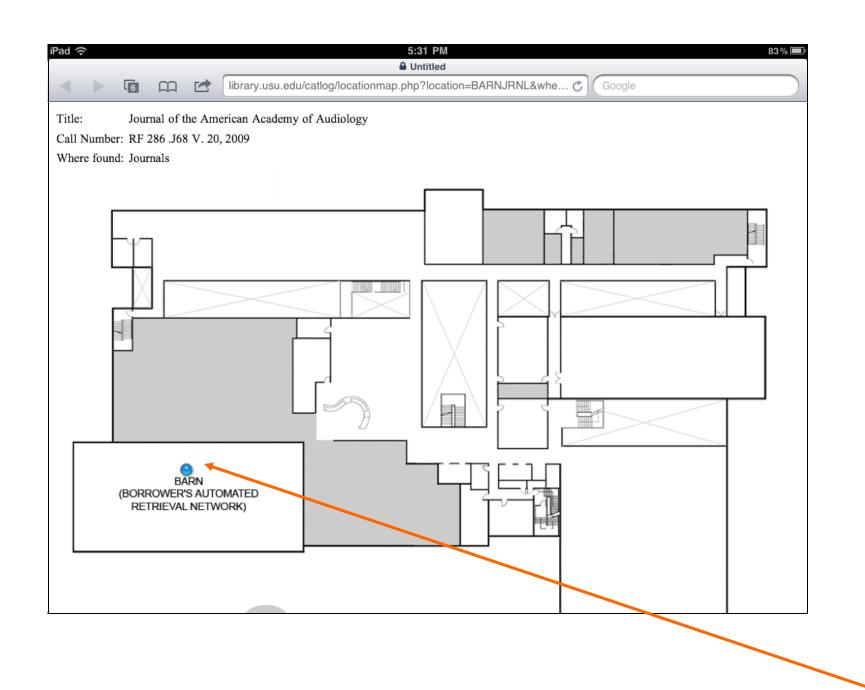


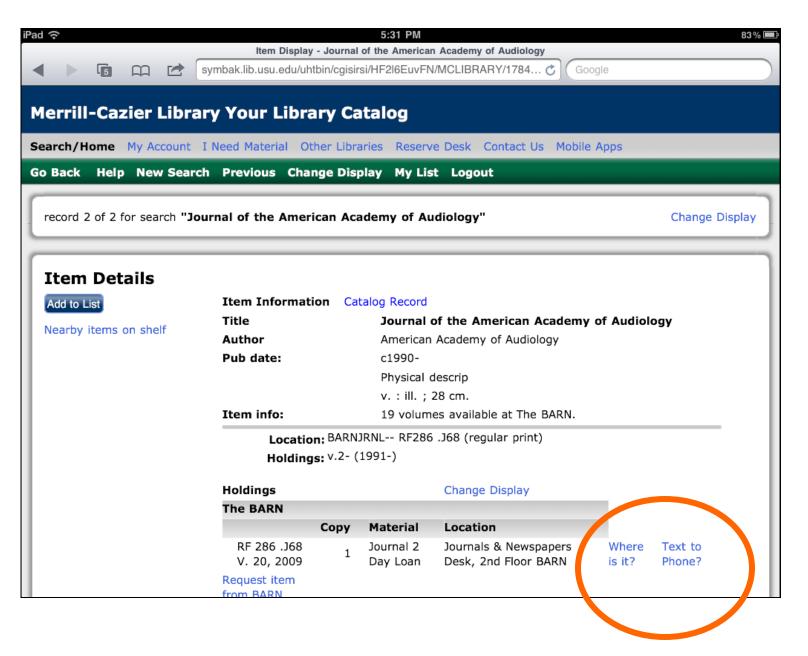


Find Ebook again in your iBooks for offline reading

Mobile Access at USU

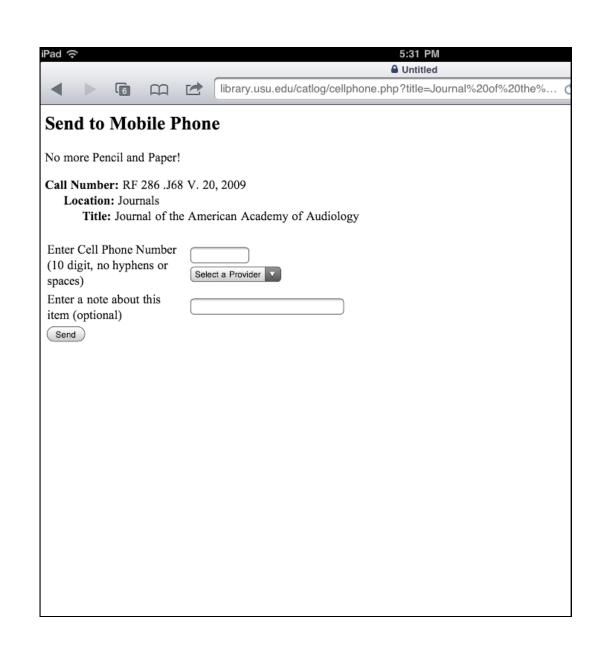
Catalog Enhancements





Don't know where a book is shelved—get a map with a blinking dot

Text a call number to your phone



VIEW DATA FROM: TODAY YESTERDAY LAST WEEK LAST 30 DAYS LAST 80 DAYS LAST 90 DAYS ALL

Time Breakdown (EST)

Age Breakdown

35-55: 0% -1%

55+: 3% +3%

Check-ins in the last 30 days

26%

57%

AVG. CHECK-INS / DAY

2.47

SENT TO TWITTER

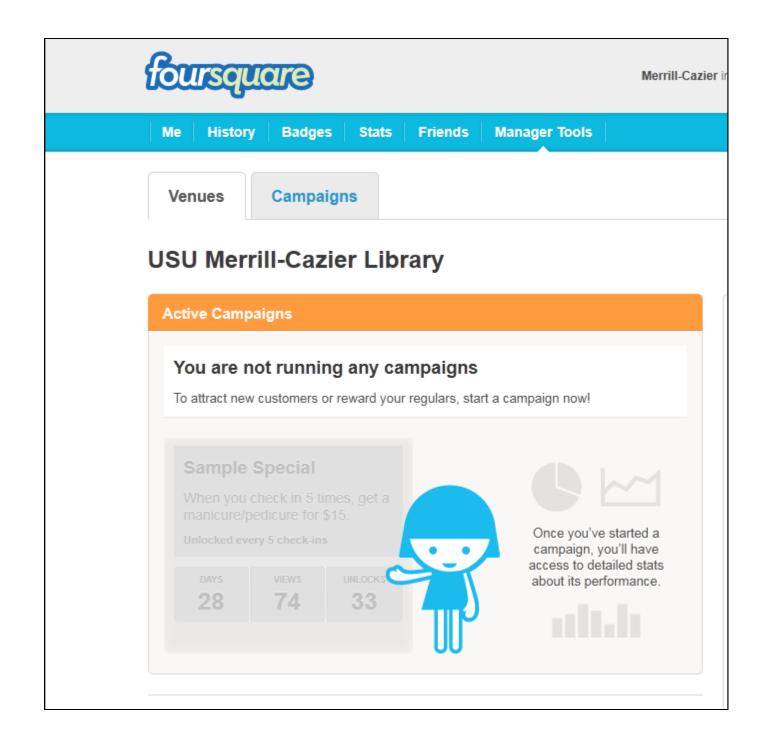
22%

Gender Breakdown

Social Reach

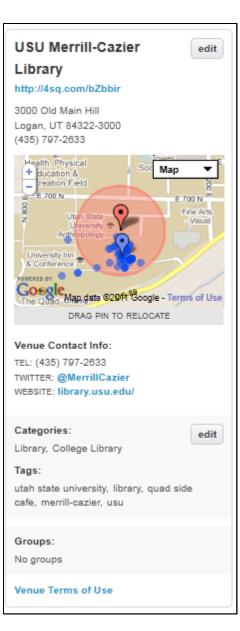
Social Networking: Twitter, Facebook & Foursquare

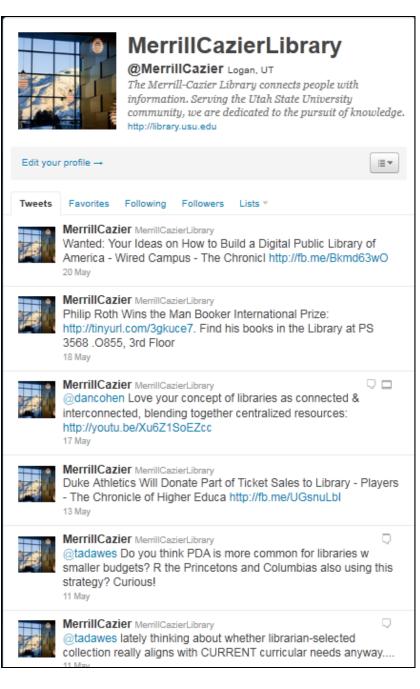


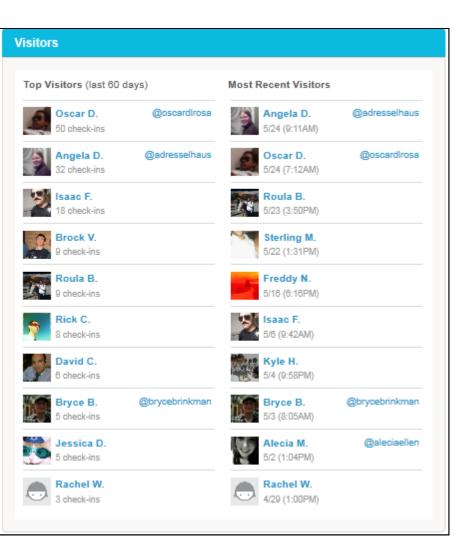


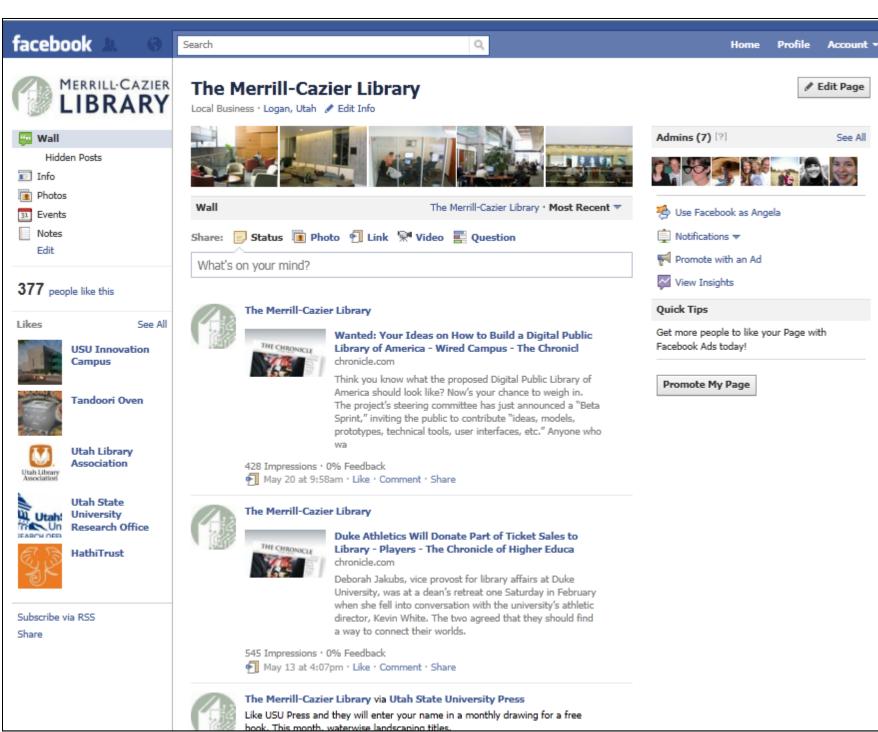












Promotion



Promotional tips are needed!

Share your ideas here (please).

